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# Travel Daily

First with the news

Thursday 20th March 2014

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### KPT rugby winner

**CONGRATULATIONS** to Ben Simpson from Corporate Traveller, who will be heading to the Super 15 Rugby in Sydney this Fri night with 11 of his closest friends.

Simpson won a box at the Waratahs-Rebels game courtesy of Keith Prowse Travel and **TD**.

## NTIA14 nominations out

**AFTA** has today revealed the full list of nominees for the 2014 National Travel Industry Awards, with voting for the coveted categories to open at 9am next Mon 24 Mar.

Once again, there has been record interest in the NTIA, with more than 80 nominations in the Best Sales Executive Industry Supplier category and other categories seeing strong support.

Helloworld agencies are part of the NTIA for the first time since the company rebranded last year, while various Flight Centre brands also have a strong presence in the nomination line-up.

AFTA event manager, Alex Cook, said the strong interest in the NTIA had also been reflected in heavy demand for Gala Dinner

tickets since bookings opened earlier this week.

"We are expecting another huge response when voting opens on Monday," she said.

Voting will continue through until 5pm on Thu 17 Apr, with two separate voting forms - one for travel agents to vote for suppliers, and the other for suppliers to vote in travel agency categories, with participants able to vote for up to five nominees in each category.

Tickets for the NTIA gala dinner on Sat 19 Jul - just after the Travel Industry Exhibition - are selling "very quickly," Cook said.

The full list of NTIA nominees is included as the **final pages** of today's issue of *Travel Daily* and is also available at [afta.com.au](http://afta.com.au).

### A bumper issue!

**TD** has 9 pages of news today, with a photo page for **Tahiti Travel Connection** plus:

- AA Appointments jobs
- APT jobs
- Employment Office job
- NTIA nominations

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## New role for Gelenter

**GARY** Gelenter has taken up the position of Director, Partnerships and Alliances Asia Pacific at Travelport.

In his new role, he will be responsible for "enhancing, owning and leading" the Partnerships and Alliances function across the region, as well as driving revenue and innovation from the third party developer community.

Gelenter is well known across the industry, having been involved in a number of startups including Travel Warehouse, Travel Who Technologies and pioneering e-wholesaler yq4travel, as well as other roles including at the TravelSpirit Group.

More industry appointments on page seven of today's *TD*.

## Virgin Australia zeroes in

**VIRGIN** Australia says that eliminating base travel agency commission for domestic and trans-Tasman flights (*TD* breaking news) brings it into line with the rest of the industry, emphasising that the move only affects trade partners without a commercial agreement.

Effective from 01 May, VA will reduce its current 2% payout to a 0% commission structure, but

said the change would only affect a small percentage of the industry.

"Virgin Australia is committed to working with travel agency partners to deliver an industry-leading sales experience," the carrier said in a statement, with ongoing investment to improve its offering including the new SabreSonic GDS transition.

The commission cut applies to all distribution channels and is effective globally apart from in China "due to specific market conditions" which apply there.

Other short-haul international and long haul destinations are not affected, and if domestic/Tasman sectors are issued as part of an international ticket then the international comm rate applies.

Qantas also pays 0% base comm on domestic and trans-Tasman public fares.

## JQ axes AKL-SIN route

**JETSTAR** has announced it will cease operations on the Auckland to Singapore route from 21 Jul this year, citing increased levels of competition and the overall poor performance of the service.

Guests booked after this date will be offered a full refund or to move to a service via Australia.

Auckland Airport general manager Glenn Wedlock said it was disappointed with Jetstar's decision and that it would work to replace the value of the lost service to the NZ tourism industry.

He estimated the cost of the announcement at over NZ\$70m a year "so it's important we secure capacity in wider Asian markets to replace this loss".

Wedlock said the move confirms the concerns expressed by the airport that the proposed SQ/NZ alliance could have "detrimental impacts on the growth and promotion of competition in international air services."

## Helloworld consults

**HELLOWORLD** has confirmed that it has engaged a consultant to conduct a "cultural health check," with the aim of evaluating its management style as it continues to undergo changes.

The company said the move was "common practice given the extent of the transformation which has taken place at Helloworld Limited over the last 12 months.

"This is designed to ensure the long-term success of Helloworld Limited," a statement said.

## UK air tax cut

**BRITAIN'S** controversial Air Passenger Duty (APD) will be relaxed on some long-haul flights, with UK Chancellor George Osborne revealing the reduction in his budget speech last night.

Osborne said that all long-haul flights will be taxed at the same rate applying to those to the US.

"I want to reform the crazy system whereby you pay less to travel to Hawaii than to fly to China or India," he said.

Effective from 01 Apr 2015, all UK long-haul flights will pay the 'Band B' tax rate - a saving of \$27 for economy passengers on Australian services.

The higher C and D bands will be eliminated, with Osborne admitting that the APD had impacted negatively on exports and tourism.

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## Malaysia targets growth

**TOURISM** Malaysia has released figures that show a whopping 33% increase in Aussie arrivals in Jan compared to the same month last year.

It's a strong start to the year, with the organisation aiming for a significant increase in visitation from Australia during 2014.

The statistics were revealed during the annual Buyers Meet Sellers trade event in Kuala Lumpur yesterday, with a number of Australian buyers present to meet with Malaysian suppliers.

Roslan Abdullah, director of Tourism Malaysia Sydney, told *Travel Daily* the increase in arrivals is "due in part to the extra flights by Malaysia Airlines into Kuala Lumpur from Brisbane, Perth and Sydney.

"It's also because tourists see it as value-for-money.

"526,000 Aussie tourists visited Malaysia in 2013, and our target is for a 22% increase this year," Abdullah added.

This year is being billed as Visit Malaysia Year, with a range of initiatives planned including a strong event program.

Earlier this month, Malaysia Tourism also highlighted the Royal Belum Rainforest as the country's "best-kept ecotourism secret," with a launch event at the ITB trade show in Berlin.

The Royal Belum is a "relatively untouched forest complex" with over 3,000 species of flowering plants and 14 of the world's most threatened mammals including the Malayan Tiger, Sumatran Rhinoceros and Asiatic Elephant.

More from the Buyers Meet Sellers event on **page four**.

## Travelwiz muddled

**THE** Travel Compensation Fund this morning revealed the non-voluntary termination of Inter-Airlines Consolidated Group Pty Ltd (ABN 54 117 787 416), trading as Travelwiz.

The TCF said it had received a small number of claims from consumers in relation to the St Clair, Sydney based travel agency.

Travelwiz was also the Australasian GSA for HTT Holidays & Incentives which operates in Dubai, Maldives and Mauritius.

## TG retimes SYD

**THAI** Airways International has apologised to agents and their customers for changes to its Sydney flight schedule which will become effective from 30 Mar.

The morning TG476 flight is unaffected, but the afternoon TG472 departure will be retimed to depart at 1540, arriving in Bangkok at 2200 with connections to Europe.

THAI's local office said that the adjustments are beyond its control, with the retiming being the final changes for the Northern Summer travel period.

"We appreciate the assistance of travel agents to reaccommodate passengers to the best available flights," the carrier said in a statement.

## UA confirms streaming roll-out

**UNITED** Airlines will finally begin rolling out its new personal device entertainment system (**TD 07 Nov 2011**) on selected aircraft in the next few months.

In a statement updated yesterday, the carrier said that most domestic aircraft will have free streaming IFE with around 150 movies and 200 TV shows.

A319s, A320s, Boeing 747s and 777-200s will be the first to be fitted with the new system, but "in the end all United-operated flights will have some form of entertainment".

Travellers must download the latest United app from the Apple iTunes store to use the system, with support for Android tablets and phones under development and expected to be fully supported later in the year.



## Window Seat

**THE** inaugural flight by Saudi Arabian SkyTeam member carrier Saudia to Los Angeles at the end of the month won't be celebrated with a traditional water cannon salute because of the long-running drought in California.

The *Los Angeles Times* reports that the water shortages have seen an alternative proposed which will see LAX firefighters line up on the tarmac saluting as the aircraft arrives.

Saudia is planning to operate thrice weekly 777-300ER services between Jeddah and LAX effective from 31 Mar.

**TRAVELLERS** staying at the 1200-room Palms Casino Resort in Las Vegas will be able to really sleep in after a big night out, with the introduction of "24-hour checkout" system.

For example, the new policy allows users who check in at 8pm on a Saturday night to stay until 8pm on Sunday at no extra charge.

The option is available for those who book directly on the hotel's website, where they can enter the time they plan to arrive and leave.

The property claims it's the first time that a hotel of its size has tried it, with gm Daniel Lee saying the change has required modification of housekeeping rosters to have more staff working night shifts.

**QANTAS** has revealed what it took to apply a special Major League Baseball decal to one of the Boeing 747 aircraft which was used to fly the Los Angeles Dodgers and the Arizona Diamondbacks to Australia for tonight's opening MLB match in Sydney (**TD Tue**).

Click on the logo at right to see a specially created time-lapse video condensing the action into 15s.



## Yvonne joined for the support team

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Today's issue of *TD* is coming to you from Malaysia Tourism's annual Buyers Meet Sellers trade show.

**BEFORE** the conference got underway yesterday, delegates had the chance to explore the Malaysian capital.

Many, including *TD*, opted for the easy way, the KL Hop-On Hop-Off bus tour, Malaysia's only glass-roof double decker bus.

Not only do you see all the major sights and attractions, some 42 of them, but you do so in air-conditioned comfort.

The seating is comfortable and there is an insightful on-board commentary by an English-speaking guide.

The tour also includes key shopping centres and the dramatic Petronas Twin Tower skyscrapers, some 452m high.

You can hop off and ride to the top to admire KL above ground.

In fact, you can hop-on and hop-off as many times as you like at the various tour stops and it covers more than 100 of the major hotels in the city centre.

At about A\$10, the three-hour tour is one of KL's best bargains.

## Aussies line up in KL



**MALAYSIA** Tourism's annual Buyers Meet Sellers trade event has seen plenty of traditional hospitality for the Australian delegation.

At a dinner last night hosted by The Gardens Hotel & Residences, the property's gm Gavin Fletcher touted the benefits of the Kuala Lumpur lifestyle.

He told the 16-strong team of Australian buyers that the country is a melting pot of Indian, Malay and Chinese cultures.

"Eating out here is cheap, the ethnic cuisine is amazing, accommodation is affordable and we have a relaxed way of life,"

said Fletcher.

He said it's easy to get around, shopping is a big part of the experience, it rivals any city in the world and while KL is a modern city, there are still some very old buildings that give you the feel and flavour of the city.

**Pictured** at The Gardens Hotel & Residences dinner are, from left: Sophia Natasha Malik, Director of Sales, MiCasa All Suite Hotel, Kuala Lumpur; Jim Basedow, Director Malaysia Holidays, Ashgrove, Qld; Yvonne Chapple, Product Manager, Flight Centre, Sydney; and Roslan Abdullah, Director Tourism Malaysia Sydney.

Thursday 20th Mar 2014

### First Aussie iFly open

**WESTERN** Sydney has another new attraction, with Australia's first indoor skydiving centre now open for thrillseekers to use.

The centre, dubbed iFly DownUnder, is located inside the Penrith Panthers facility at 123 Mulgoa Road, Penrith.

Up to eight flyers can use the vertical wind tunnel at one time, pushed up by 4 x 450-horsepower fans generating artificial wind speeds of up to 250kph.

Packages to use the tunnel are priced from \$89 per person.

### Hotel ceiling nearing

**DEMAND** for hotel rooms once again surpassed supply in Sydney during the month of Feb, with increases in both recorded, according to new preliminary figures from STR Global data.

Compared against the same month last year, room availability increased by 2.2%, while demand shot up 3.9%, driving the average occupancy figure to 90.6%.

Average daily rates in the NSW capital climbed to \$217.99.

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## Hotels in lighthouses

**SPAIN** is set to see an influx of new hotels and public facilities located in lighthouses after the Spanish Government voted to sell or lease its unused coastal watch facilities to private businesses.

There are 387 lighthouses dotted along the Spanish coast, with the country's Development Minister saying tourists will now be able to enjoy the "rich maritime history" through their preservation.

## Travel guide acquired

**DESTINATION** information book publisher LUXE City Guides has been acquired by private investment firm LUXE Ltd, headed by former Lonely Planet publisher Simon Westcott.

Through the purchase, Westcott, who was also the founder and chairman of the Mr & Mrs Smith boutique hotels collection, will become ceo of LUXE City Guides.

New guidebooks will now also be released for the first time in two years, with Kuala Lumpur, Buenos Aires, Rio de Janeiro and Sao Paulo all due out before Oct.

## TA gastronomy TVCs

**PRODUCTION** of new television commercials promoting Tourism Australia's food & wine program Restaurant Australia is now underway, with filming to take place over the next few months.

The new TVCs are based on the idea of positioning Australia as the world's greatest restaurant.

## New Scenic journeys

**NORTHERN** Patagonia, Puerto Varas and the Chilean Lakes District can now be explored with Scenic Tours as one of its new all-inclusive tours available as part of its 2015 South America program.

Launched today, the new season also features new opportunities to cruise on the Chilean Fjords aboard Ponant yacht *Le Boréal*.

Earlybird deals to South America are now on sale for bookings made by 30 Sep, offering free flights for the second traveller.

## QF32 Air Crash show

**POPULAR** aviation documentary show *Air Crash Investigations* will tonight feature the near-disaster that was QF32 and the Qantas A380 engine explosion of 2010 that was narrowly averted.

Entitled *Qantas Flight 32 - Emergency in the Sky*, the show screens on Channel 7 at 8:30pm.

## Goldman lost in a sea of singers



## Vibe for CBR Airport

**TOGA** Far East Hotels has been named as the successful tenderer to build and manage a new Vibe Hotel at Canberra Airport.

The property will be developed in conjunction with CBR, will be located close to the entrance to the airport, featuring 191 rooms, apartments and suites, all of which include a balcony.

A conference centre and gym will also be available for guests.

TFE Hotels ceo Rachel Argaman said the company was honoured to have been selected to operate the new property.

Rooms will offer views over Lake Burley Griffin, Parliament House and the runway to the east.

A tentative completion date of Oct 2015 has been set.

**ABOVE:** Travel industry veteran and founder of Goldman Travel, Tom Goldman recently celebrated his 70th birthday in a lavish party among close family and friends.

In a special surprise organised by his children, there were a few extra attendees, with the Qantas Australian Girls choir turning up for a showstopping rendition of "Happy Birthday" and their iconic "I still call Australia home" song.

Tom is **pictured** above centre with the Australian Girls Choir following the performance.

## Venezuela cut AC ties

**AVIATION** officials in Venezuela have broken all commercial ties with Air Canada after the carrier this week axed its services to Caracas due to security concerns.

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# Port Stephens forecasting boom

**AIRLINES** have started “co-listing” Port Stephens on the NSW mid-north coast alongside Newcastle on their website and booking engine, with tourism officials from the region hailing the move as recognition of the destination’s growing popularity for holidaymakers and corporate travellers.



Newcastle Airport is located in the Port Stephens council region, and is now listed on the Virgin Australia site as “Newcastle-Port Stephens” with VA offering direct flights from Melbourne and Brisbane.

Virgin has followed Jetstar in the new nomenclature, with JQ last year also starting to list the destination as Newcastle-Port Stephens for its direct flights from Melbourne, Brisbane and the Gold Coast.

“Co-ranking with Newcastle as an airline destination reflects confidence by the airlines in Port Stephens’ interstate appeal,” Destination Port Stephens (DPS) Marketing Manager, Tars Bylhouwer said.

Other recent initiatives include a

successful tourism trade mission to Indonesia last month by DPS and local operator Moonshadow Cruises in conjunction with Tourism Australia.

“Our visit to Indonesia revealed a pent up demand for new incentive destinations, where companies reward top-performing staff with holidays,” Bylhouwer said, with tourism bodies in Newcastle and the Hunter Valley joining in a number of business events initiatives.

Newcastle-Port Stephens airport now handles 170 domestic flights per week with a total of 1.2 million passengers annually.

Bylhouwer is pictured above left with Hisar Hutapea from Indonesian travel firm Golden Rama and Michael Stern from Moonshadow Cruises.

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## Anzac airfare release

**SINGAPORE** Airlines and Etihad Airways have both released airfare ranges bookable outside GDS range in conjunction with a Mat McLachlan Battlefield Tours Anzac Day Centenary itinerary.

The tour operator is urging pax with an existing tour and all new bookings to Gallipoli in line with the centenary commemorations to book now, with airfares to Turkey going on general sale in May and expected to sell quickly.

Mat McLachlan Tours has also released its 2015 Extension Tours of Turkey and the Western Front. Phone 1300 880 340 for details.

## Dreamliner ruled safe

**A JOINT** review conducted by Boeing and the Federal Aviation Administration in the US has ruled the aircraft manufacturer’s B787 Dreamliner is soundly designed and entirely safe to operate.

The findings stem from the main investigation which began after the initial battery fire which took place on an empty Japan Airlines plane parked at Boston Logan Airport last year (**TD** 08 Jan 2013).

Some problems were found with Boeing manufacturing processes in terms of the way it is overseen by the FAA, and moves to address these were now underway.

Recommendations made by the FAA, which Boeing says it has already begun implementing, called for the company to impose more stringent control on parts suppliers, including those outside the United States.

Sixteen carriers worldwide, including Jetstar, collectively operate 115 *Dreamliner* aircraft.

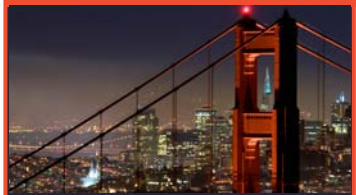
## Contiki discounts six

**YOUTH** tour operator Contiki has reduced the price of six of its European group adventures by 20%, with a limited allocation of seats available at reduced prices.

Among the discounted trips is the 23 May departure of the 37-day European Adventure, now offering savings of \$1,047.

Discounted trips visiting Greece, Germany, Switzerland, France, Austria and more are also on sale.

## WIN WITH SAN FRANCISCO TRAVEL



Every day this week **Travel Daily** is giving one reader the chance to win a San Francisco prize pack, courtesy of **San Francisco Travel**.

The prize packs include 3 movie favourites set in SF, Chirardelli chocolates, a SF CD soundtrack, SF City Pass and more!

San Francisco is known for its scenic beauty, cultural attractions, diverse communities, & world-class cuisine. This very walk-able city is dotted with landmarks like the Golden Gate Bridge, cable cars and Alcatraz.

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What Airline flies direct from Sydney and Melbourne into SFO?



Congratulations to yesterday’s lucky winner **Lauren Lovell** from **HRG Australia**.

## New Freestyle guide

**FREESTYLE** Holidays has launched its maiden brochure for the Maldives and Sri Lanka after taking over the destination portfolio in a shuffle by Pinpoint Travel Group management.

The new brochure adopts the redesigned Freestyle Holidays look and showcases 45 hotels, resorts and experiences ranging from family-friendly escapes to luxurious honeymoon retreats.

## Social media webinar

**TOURISM** operations across Queensland are being invited to register for a free ten-part series of webinars on how to maximise social media and online impact.

Businesses can sign in for the entire series or individual sessions at [www.cciq.com.au/events](http://www.cciq.com.au/events).

Queensland Tourism Minister Jann Stuckey said the webinars, being run by the Newman Govt, would help businesses to better promote their products online.



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## Irish small group deal

**BACK-ROADS** Touring has cut \$300 per couple from the price of its 12-day Ireland - The Emerald Isle small-group tour, now priced from \$3,745ppts if paid by 15 Apr.

## TripAdvisor goes local in NZ

**TRIPADVISOR** says the introduction of the new [tripadvisor.co.nz](http://tripadvisor.co.nz) domain name (**TD** yesterday) is part of a global strategy to target markets which have shown rapid growth in terms of visitors to its main site.

The company's Director of Account Management for APAC, Grant Colquhoun, says the move is nothing to do with him being a Kiwi, but rather reflects a healthy 40% jump in NZ traffic last year.

He told **TD** this morning that TripAdvisor had also rolled out local domains this year in South Africa and the Philippines as well as Peru and Venezuela, with a few

others coming later in the year.

TripAdvisor is the number five NZ website in the travel category, with Colquhoun saying there's keen interest in the country as an inbound destination as well as for domestic travel.

Although the new domain name is essentially a full mirror of the main TripAdvisor site, having a .co.nz operation also provides opportunities for new country-specific partnerships with tourism boards wanting to promote particular domestic destinations.

He said there are also some content sharing partnerships in place in NZ where suppliers place TripAdvisor reviews on their sites, and this is likely to expand in the future.

Colquhoun flagged an expansion of TripAdvisor's Australian partnerships as also being in the wings, with more accommodation groups set to embed TripAdvisor reviews on their sites.

## Victoria's Secret ADL

**WOMEN'S** retailer Victoria's Secret is set to open a beauty and accessories outlet at Adelaide Airport at the end of this month.

The opening is in partnership with LS travel retail Pacific.

**Travel Daily** is Australia's leading travel trade publisher, with a portfolio of publications also including **Business Events News**, **Cruise Weekly**, **TD Cruise Update** and **Pharmacy Daily**. Two exciting opportunities have arisen to join our fun friendly team based in Epping, NSW.

## Sales & Marketing Coordinator x 2

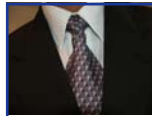
### Responsibilities:

- Manage advertising for our publications including Pharmacy Daily, Travel Daily Cruise Update, Business Events News and Cruise Weekly
- Manage competitions
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- Typesetting of advertisements and competitions, and preparation of desktop publishing templates using Adobe InDesign.
- Collation of statistics and reporting for clients
- Website and social media content management
- Assisting with sales and marketing projects as they arise
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### Requirements:

- Excellent written and verbal communication skills
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- Ability to multitask and work to deadlines
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Both roles would suit recent graduates, with a generous salary package provided. If you would like to join the leading industry publications please send a covering letter and your current resume to [jobs@traveldaily.com.au](mailto:jobs@traveldaily.com.au) by Sunday 23rd March 2014.



## Industry Appointments

**WELCOME** to Industry Appointments, **Travel Daily's** Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry, send us an email at [appointments@traveldaily.com.au](mailto:appointments@traveldaily.com.au).

**David Lowe** has been appointed as Director of Communications & Public Relations for the Accor hotels at Sydney Olympic Park. Lowe was formerly director of sales & marketing for the Sebel Pier One Sydney, which is moving to Marriott's Autograph Collection.

FRHI Hotels & Resorts, the parent company of **Raffles**, **Fairmont** and **Swissotel Hotels & Resorts** has appointed **Andrew Gibson** as vice president, spas & wellness. Gibson will be based in Dubai, and moves to FRHI from his most recent role as group director of spa for the Mandarin Oriental Hotels Group.

**Robert A. Warman** has been named as chief executive officer for **Langham Hospitality Group**. He succeeds Brett Butcher, who is retiring from the company. Warman's most recent role was as president and ceo of the Capella Hotel Group.

**Ethad Airways** has announced the appointment of United Airlines senior executive **James Mueller** to the new role of Senior Vice President Sales.

**Mark Abercromby**, principal of Abercromby & Associates, has been appointed as inbound agent for German tour company **Studiosus Reisen** for the company's Australian portfolio effective from 01 Jan 2015. Abercromby previously managed the Studiosus series from 1993 to 2006 through Great Aussie Holidays.

Pan Pacific Hotels Group has named **Gino Tan** as the general manager of the **PARKROYAL on Pickering Hotel** in Singapore. Prior to joining PPHG Tan was gm of the Millennium Hotel London Mayfair in the UK.

**Stamford Hotels and Resorts** has announced the appointment of **Andrea Werner** as its new Group Director of Sales, MICE. Werner has over 28 years of industry experience, including her most recent role as Australian-based BDM for Business Events Wellington.

**Gemma Christie** has taken a role as Communications Manager for **Hamilton Island**. Based in Sydney, she moves from lastminute.com.au.

**Star Alliance** has announced the appointment of **Gordon Young** as its Coordinator Australia, with responsibility for driving alliance activities on behalf of the Australian Country Steering Committee. His most recent role was with Virgin Australia as Manager - International Markets. Current Star Alliance Corporate Business Manager, Brian Garside, is retiring.

Previous Travelport president for Asia-Pacific, **Brad Holman**, has been appointed as a non-executive director of **Webjet**. Holman is currently President, International Business Unit for software firm Blackbaud.

**Beverly Fidel** has been named as director of revenue management for the **Outrigger Waikiki on the Beach** in Hawaii.

**Carlson Rezidor Hotel Group** has appointed **Thorsten Kirschke** as President of Asia-Pacific. He takes the place of **Simon Barlow** who has reportedly resigned from his role to "pursue other opportunities". Kirschke was formerly Carlson Rezidor's President of the Americas.

**Peter Meier** has been named as the new chief executive officer of **Kuoni Group**, having led the company as interim CEO since Jun 2013. **Thomas Peyer** has been appointed as Kuoni's chief financial officer, while **Jens Guthoff** is the company's Chief Information Officer.

**InterContinental Sydney** has announced the appointment earlier this year of **Rudi Heider** as Director Food & Beverage. He was formerly general manager of the Urban Purveyor Group, where he was responsible for 12 restaurants across three brands.

**Ayman Gharib** has been promoted to become general manager of **Raffles Dubai**. Gharib has over 15 years of luxury hospitality experience in the Middle East, and was formerly Hotel Manager at the property.

Former Melbourne Convention and Exhibition Centre communications manager, **Angelique Dingle**, has taken up the role of managing editor for the **Haymarket Media Group**.



# TTC unveils 2014 program as Jacques Brel sings

**TAHITI** Travel Connection (TTC) made its debut as a sponsor of Sydney's prestigious French Film Festival on Tue night, hosting 50 consultants at the premier screening of *Jacques Brel, the Home Stretch* - a beautiful documentary on a legendary singer who towards the end of his life lived in Tahiti's idyllic Marquesas Islands.

During the evening, TTC unveiled its 2014-2015 Tahiti program, featuring an expanded range of budget hotels and affordable pension stays; luxurious new additions such as The Brando Resort and *Paul Gauguin* cruise ship; exclusive-to-TTC options such as private tours of Le Meridien Bora Bora Ecological Centre & Turtle Sanctuary; and an easy-to-spot Blue Bonus logo allowing agents to quickly identify the resorts offering free nights and discounted long-stay rates.

For more information on the new brochure contact Tahiti Travel Connection on 1300 858 305 or email [info@tahititravel.com.au](mailto:info@tahititravel.com.au).



**AMONG** the invited guests were Mark Pearman & Cheryl McArthur from Epping Travel (**above**); Michelle and Blas Zubillaga from Media Travel (**right**) and Lorenz Trouillet & Elsa Baudry from The Perfect Wave (**below**).



**ABOVE:** Allison Leach and Emily Fletcher from Altitude Travel found it hard to keep their hands off the newly released TTC brochure!

**LEFT:** Julie Rocka and Patrick Chong from the Dance Central Sydney entertained agents.



**ABOVE:** Managing Director of Tahiti Travel Connection Brad McDonnell and Business Development Manager Camilla MacInnes (**above**) are pictured with guests, TravelManagers' Julianne Gazal-Rizk and Bill Rizk

**BELOW:** Agents attending had the chance to meet the team at Tahiti Travel Connection, which included (from left) Alessandra Fabrizi, Cassandra Nee, Goran Dragicevic, Emilie Genton and Camilla MacInnes with Julia Rocka & Patrick Chong from Dance Central Sydney.



**RIGHT:** Entire Travel Connection's Constance Prudhomme & Camille Muller also attended.



## Jumeirah workshop

**BRISBANE** travel agents are invited to learn more about the Jumeirah Hotels & Resorts global range at a special trade workshop being conducted next week.

In addition to afternoon tea being provided, attendees can win a number of accommodation vouchers valid across the group's Middle-East & European network.

For more details or to RSVP, contact Jumeirah's director of global sales for Australia & New Zealand, Teree George via email at [teree.george@jumeirah.com](mailto:teree.george@jumeirah.com).

## SYD/MEL arrivals up

**MELBOURNE** Airport recorded 9.3% growth in tourist arrivals for the month of Feb, with more than 590,000 int'l visitor movements.

Chinese New Year celebrations proved the main growth driver from North Asia, with double-digit growth reported from India, France, Germany, the UK & USA.

Domestic arrivals were also up, with 1.5% growth recorded from the same month last year.

Sydney also saw strong growth from overseas markets, posting a 6.2% overall result for Feb made up of nearly 9,500 Chinese alone, while domestic was flat at 0.8%.

The largest growth for the month came from Korea, with arrivals up 24.7% year-on-year.

## See more than sights

**CELEBRATING** its 25th birthday, Intrepid Travel has released a short film highlighting the journey the company has travelled since it was started in 1989.

The 90-second video features 12 countries and looks at a selection of the faces, landscapes, food and experiences on an Intrepid trip.

To view the film, [CLICK HERE](#).

## BNE curfew rejected

**THE** Federal Government has decided not to introduce a night-time curfew at Brisbane Airport.

Managing director Julieanne Alroe said the correct decision was made and that an overnight curfew (TD 11 Nov) would not have addressed the majority of noise complaints about morning and evening peak periods.

"We take very seriously the need to minimise the impact of aircraft noise on the Brisbane community.

"A curfew would simply have pushed more traffic into those hours," Alroe commented.

Tourism & Transport Forum ceo Ken Morrison said preserving the curfew-free status of Brisbane Airport was the right one for the whole Australian economy.

# WIN A MAGICAL WINTER ESCAPE TO NEW ZEALAND

## 100% PURE NEW ZEALAND



Throughout March, **Travel Daily** is giving readers the chance to win a five night holiday to Queenstown for two valued at over \$3,500, courtesy of **Tourism New Zealand** and **Air New Zealand**.

The prize includes two return economy class airfares from capital cities in Australia to Queenstown with Air New Zealand, five nights accommodation at Millennium Queenstown, a 3-day ski pass and rental from NZ SKI and Kawarau Bridge Tandem bungee tickets from AJ Hackett.

Every day this month **Travel Daily** will ask a different NZ-related question. The subscriber with the most correct entries and the most creative response to the final question will win this magical holiday.

**Q.14:** Methven is home to Mt Hutt skifield. It's located approximately 1 hour from which major city that Air New Zealand flies to/from Australia?

Email your answers to: [newzealandcomp@traveldaily.com.au](mailto:newzealandcomp@traveldaily.com.au).  
Click here for terms & conditions



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**EUROPE**  
80 NEW DESTINATIONS

Economy  
from  
**\$1492\***

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**\$6598\***

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**FINNAIR**



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**business events news**



**WANT YOUR CAREER SEARCH HANDLED CONFIDENTIALLY? CALL THE EXPERTS**

**\*JOB OF THE WEEK\***

**NATIONAL ACCOUNT MANAGER  
SYDNEY – SALARY PACKAGE TO \$100K+**

We're looking for a talented Account Manager to join this prestigious corporate client. The perfect individual will bring previous experience in a similar role with a focus on retention & growth strategies. But what sets you apart is your creativity and innovative approach to account management. If you're not afraid to look outside the square & work in a pro-active, commercially astute team you'll thrive.

**BACK THIS ONE – IT'S A SURE BET!  
CORPORATE BDM/ACCOUNT MANAGER  
SYDNEY – GENEROUS SALARY PACKAGE**

If you have the passion for sales and love building new Relationships your talents will be rewarded working with this dynamic independent travel company. This role has a small amount of account management built into the role but a hunter is ideally what we are looking for. You will be rewarded with a flexible work environment and a great salary and bonus structure. Call for a confidential chat today.

**AMBITIOUS BID WRITER  
TRAVEL BID WRITER**

**SYD & BNE - SALARY PACKAGE \$90K +**

How would you like to join a large, dynamic and highly successful organisation within the travel industry? Working closely with the BDM team across Australia you will be responsible for leading a consistent bid writing process that is dynamic and within brand guidelines. Producing quality tenders you'll be essential to ensuring the TMC is well positioned to win new business and retain existing clients.

**GO WEST!**

**STATE CORPORATE OPERATIONS MANAGER  
PERTH – EXECUTIVE SALARY PACKAGE**

Reach for the top spot when you join this Western Australia based travel operation. As part of a national company, your role incorporates senior responsibilities such as staffing, recruitment, training & development and management of in house procedures. Your level of travel knowledge and operations will be superior. You will also be a team player with strong leadership skills and the ability to motivate. Unique opportunity that won't be around for long!

**TAKE OFF**

**FIRST CLASS TICKETS – SENIOR FARES SPECIALIST  
SYDNEY – SALARY PACKAGE \$85K+**

Are you a Senior Fares Specialist striving to work for one of the biggest names in the business? This global travel organisation is now one of the most successful companies within the Australian market and has a unique opportunity within fares and consolidation. You will be resolving escalated fares issues, liaising with suppliers, implementing fare systems along with identifying areas for enhancements. Fare loading & ATPCO experience essential.

**BE THE LEADER OF THE PACK!  
WHOLESALE TEAM LEADER  
SYDNEY – SALARY PACKAGE \$75K ++**

Are you tired of working within a hostile team environment? Move your career to the next level and see your career go further. Coming on board as the Team Leader you will be driven, motivated and have a maturity to be able to handle this role running the operational requirements of the Inventory team. Strong inventory experience is essential for this role along with previous supervisory knowledge

**TIME TO MAKE A MOVE?**

**IMPLEMENTATION SPECIALIST  
SYDNEY x2 – SALARY PACKAGE \$\$\$**

Do you understand client needs within the online space and have the ability to determine what solutions will provide value while helping achieve the proposed solution accordingly? Are you able to manage multiple responsibilities and deliver detailed and high level product demonstrations, training and coaching tailored to specifically capabilities to solve the prospect's critical business issues? Call today for a confidential chat.

**9 MONTH MATERNITY COVER  
TRAVEL INDUSTRY TRAINING MANAGER  
SYDNEY - SALARY PACKAGE \$\$**

How would you like to work for an organization where you will be overseeing a training department? This industry leader is looking for an experienced training manager with proven managerial and people skills. Ideally you will have the ability to build strong relationships with clients, both internally and externally. You will be overseeing training along with other customer service areas ensuring the client remains a leader within the marketplace.

**AUSTRALIA'S ONLY DEDICATED EXECUTIVE RECRUITMENT TEAM**

**CONTACT OUR NATIONAL TEAM TODAY ON: 02 9231 2825**

**OR EMAIL YOUR CV TO: [executive@aaappointments.com.au](mailto:executive@aaappointments.com.au)**

**FOR MANY MORE EXECUTIVE VACANCIES VISIT OUR WEBSITE**

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Bring your passion for travel to a career with APT



## APT IS HIRING!!!

Imagine working for a company that makes life long dreams come true, here's your chance!

**Due to significant growth we are now seeking Travel Professionals to join us in our Head Office based in Cheltenham, Melbourne.**

**Within our Customer Service Centre we have over 110 staff spread over 4 departments and this number is continually growing! The 4 departments are:**

### **Retail Reservations:**

This is the largest team within the CSC and deals with our valued travel agents, ensuring they have all the information and tools to book our exciting destinations around the world.

### **Customer Sales:**

This specialised team who offers a personal experience for our direct customers to make their holiday dreams become a reality.

### **Flight Desk:**

This is the go-to team filled with consultants who are passionate about all things Air. They are here to assist the CSC with flight bookings and queries and make sure that the best flight option is always provided.

### **Administration & Documentation:**

This is the team that is the final quality check to make sure that the personalised documentation is sent to our excited customers to ensure a stress-free holiday.

### **What can you expect working at APT?**

- Flexible working arrangements
- Family friendly
- Sell exciting destinations from Antarctica to Zambia
- Vibrant team and culture
- Ongoing training and development
- Career growth and opportunity
- \$\$\$ incentives
- Famil opportunities
- Fun days
- Team building activities
- And much, much more!!!!

**If you want to work for a company that is truly interested in your career, well-being and is growing rapidly, then please visit [www.aptouring.com.au/about-us/Career-Opportunities](http://www.aptouring.com.au/about-us/Career-Opportunities) or call 03 8526 1778.**



## Travel Manager - North Sydney

- **Do you want to join an award winning corporate travel agency?**
- **Are you looking for global career opportunities?**
- **Are you looking for a supportive and rewarding culture where your expertise is valued?**

*"Corporate Traveller has given me the opportunity to manage my own portfolio and to build personal relationships with my clients. It is a challenging job but if you work hard, you will reap the rewards. In my first year, I became a Future Team Leader and qualified to attend the Annual Global Conference in Macau!"*

- Dave Graham, Corporate Traveller, Melbourne.

Corporate Traveller are looking for experienced Travel Consultants who are looking for a career, not just a job. This is your chance to walk into a **welcoming and supportive team environment** from day one. You'll take on a portfolio of existing clients and as your experience grows, so will your customer base.

By becoming part of the Corporate Traveller family, you'll have the opportunity for **ongoing training and development pathways** that will ensure your long term success and progression across our global network. We can offer you an impressive range of benefits including **free access to our on-site gym**, massage and beauty rooms as well as free financial planning and advice.

To top it all off you'll receive a **market leading salary with uncapped earning potential** along with an additional week's leave for education trips.

Take your travel career to new heights with Corporate Traveller! Apply now!

**To apply, visit <http://applynow.net.au/jobF164499>**



# afta National Travel Industry Awards 2014 Nominees



**afta**  
NATIONAL TRAVEL  
INDUSTRY AWARDS

**Travel Daily**  
First with the news

## Category 1 – Best Travel Agency Group (100 outlets or more)

Escape Travel  
Flight Centre Travel Group Limited  
Helloworld Limited  
Travellers Choice

## Category 2 – Best Travel Agency Retail – Single Location

Alpine World  
Australians Studying Abroad  
Bicton Travel  
Cruise Travel Centre  
Cruise Travel Centre - Hobart  
Diploma Travel Homebush  
Flying Colours Travel  
Gippsland Travel Centre  
Globenet Travel  
Harvey World Travel Lane Cove  
Hawthorn Travel And Cruise  
helloworld Albury  
helloworld Belgrave  
helloworld Blacktown  
helloworld Brisbane Street Launceston  
helloworld Caboolture  
helloworld Caloundra  
helloworld Capalaba  
helloworld Helensvale Plaza  
helloworld Ipswich Mall  
helloworld Lower Templestowe  
helloworld Newcastle  
helloworld Surrey Hills Vic  
Jetset Travel Hurstville  
Landmark Travel  
Maria Slater Travel  
Morcombe Travel  
MTA Travel  
Press & James Travel Associates  
Queanbeyan City Cruise and Travel  
RAA Travel Mile End  
Sabra Travel Bondi  
St Ives Travel  
Suncoast Travel  
The Manly Travel Shop  
Travel by Wyndham  
Wings Away Travel  
WOW! Travel

## Category 3 – Best Travel Agency Retail – Multi Location

Australian Holiday Centre  
Cruise Holidays  
Discover Cruise and Travel  
helloworld Hunter Travel Group  
helloworld Waverley Gardens, Ferntree Gully and  
Endeavour Hills  
itravel  
Phil Hoffmann Travel  
RACT Travelworld  
Travel - 195  
TravelManagers  
where2travel  
Whitesands Travel

## Category 4 – Best Travel Agency Corporate – Single Location

Anywhere Travel  
Atlantic Pacific Travel  
DBT Corporate Travel  
Goldman Travel  
IYC Travel  
Maxims Travel  
Sean Simmons Travel  
Spencer Travel  
Unique Group Travel

## Category 5 – Best Travel Agency Corporate – Multi Location

Corporate Traveller  
Firstclass.com.au  
Platinum Travel Corporation  
Show Group Enterprise  
The Travel Authority

## Category 6 – Best National Travel Management Company

Corporate Travel Management  
CPE Travel  
FCm Travel Solutions  
GBT - Global Business Travel  
QBT  
Total Travel Solutions  
Voyager Travel Corporation

## Category 7 – Best Business Events Travel Agency

cievents  
Event Travel Management  
Impact Travel International  
The Events Authority

## Category 8 – Best Travel Consultant – Retail

Andrea Mithen, Flight Centre Eastland, VIC  
Ashlee Simpson, Australian Holiday Centre, NSW  
Bev Hand, Diploma Travel Homebush, NSW  
Carla Di Mento, Cruise Express, NSW  
Cassie Frankel, Flight Centre, NSW  
Cassie Muhlhan, Where2Travel Malvern, VIC  
Chris Moloughney, Emerald Travel, VIC  
David Broadbent, Travel Beyond Group, NSW  
David Tattersall, Emma Whiting Travel, VIC  
Debbie McCamish, helloworld Emu Plains, NSW  
Gemma Smith, City Beach Travel and Cruise, WA  
Hayley Parkin, Escape Travel Geraldton, WA  
James Jang, Where2Travel South Yarra, VIC  
Jenny Cooper, Queanbeyan City Travel and Cruise, NSW  
Kerry McDonald, helloworld Innisfail, QLD  
Kimberley Sheean, helloworld Ipswich City Mall, QLD  
Lauren Blackstone, Flight Centre, NSW  
Leesa Assailit, Suncoast Travel, QLD  
Margaret Freemantle, Travel Makers, ACT  
Margaret Ong, Seniors Holiday Travel, QLD  
Matt Lowe, Alpine World Snowy River Travel, NSW  
Michael O'Kell, Flight Centre, VIC  
Michelle Watson, STA Travel, VIC  
Natasha Hargraves, Illawong Travel, NSW  
Olga Alexander, Corporate Travel Management, QLD  
Samantha Pedley, helloworld Daisy Hill, QLD  
Sophie Brooks, Harvey World Travel Lane Cove, NSW  
Steve Thompson, Anywhere Travel, NSW  
Susan Ungerboeck, Door Way Travel, VIC

## Category 9 Best Travel Consultant – Corporate

Debbie Schofield, IYC Travel, QLD  
Gary McLaughlin, Firstclass.com.au, VIC  
Lee Wissemann, Corporate Travel Management, QLD  
Linda Pauer, Platinum Travel Corporation, VIC  
Mark Perrott, American Express Global Business Travel,  
VIC  
Renee Cipollone, Show Group Enterprise, NSW  
Ric Pattaro, TravelManagers, NSW  
Sharn Parker, The Travel Authority, NSW

## Category 10 – Best Travel Agency Manager – Retail

Adelina Arancibia, St Ives Travel, NSW  
Bec Brown, My Adventure Store Paddington, NSW  
Ben Farrell, Escape Travel Helensvale, QLD  
Carol McCarthy, helloworld Drysdale, VIC  
Cindy Lee, helloworld Blacktown/Seven Hills/Lithgow,  
NSW  
Debbie Ashes, Harvey World Travel Lane Cove, NSW  
Jaculin Lowien, Travel by Wyndham, QLD  
Jim Cooper, Queanbeyan City Cruise and Travel, ACT  
Karen Kenter, The World @ Braeside Travel, VIC  
Karen Magee, Diploma Travel, NSW  
Lisa Myers, WOW! Travel, VIC  
Lois Crook, Australian Holiday Centre, NSW  
Maria Slater, Maria Slater Travel, ACT  
Michelle McNamara, Phil Hoffmann Travel, SA  
Pip Windsor, Reho Travel Leisure, VIC  
Rosemarie Church, Jetset Travel Hurstville, NSW  
Sam Torrisi, Harvey World Travel, QLD  
Suraj Hewa Arachchige, helloworld Ipswich City Mall,  
QLD

## Category 11 – Best Travel Agency Manager – Corporate

Benjamin Shagrin, Flying High Travel, NSW  
Christine Tilston, American Express Global Business  
Travel, NSW  
Jason Starling, Hunter Travel Group, NSW  
Lorrelle Barnett, IYC Travel, QLD  
Michelle La Franchi, CPE Travel, QLD  
Sean Simmons, Sean Simmons Travel, VIC  
Shelley Leven, Corporate Travel Management, QLD  
Vera Konsou, Voyager Travel, NSW

## Category 12 – Rookie of the Year – Agent

Allyce Balderston, STA Travel, NSW  
Bridgit Little, Globenet Travel, QLD  
Caroline Wickes, Flight Centre Baldviss, WA  
David Simpson, Macedon Ranges Travel Services, VIC  
Erin Fahey, Student Flights, ACT  
Lisa Coronica, Flight Centre, SA  
Nessie Allen, HWT Lane Cove, NSW  
Nicola Rowlingson, Maleny Cruise and Travel, QLD  
Sabine Absenger, Going Places Travel, VIC

## Category 13 – Best Niche Wholesaler

50 Degrees North  
Access Ireland Holidays  
Adventure Destinations  
Back-Roads Touring  
Beachcomber  
Exotic Destinations  
French Travel Connection  
Honeymoon Worldwide  
Island Destinations  
Livn Holidays  
Mat McLachlan Battlefield Tours  
Nexus Holidays  
Nullabor Traveller  
Ormina Tours  
Raging Thunder Adventures  
Skimax  
Snow Scene  
Spain & Portugal Travel Connection  
Swagman Tours  
Tahiti Travel Connection  
The Africa Safari Co  
The Kimberley Collection  
The Tailor  
This Is Africa  
Touchdown Tours  
Vanbur Travel  
Wide Eye Tours  
Wild Earth Travel  
World Drive Holiday

# afta National Travel Industry Awards 2014 Nominees



**afta**  
NATIONAL TRAVEL  
INDUSTRY AWARDS

**Travel Daily**  
First with the news

## Category 14 – Best Domestic Airline

Qantas Airways  
Virgin Australia

## Category 15 – Best International Airline – On-Line

Air New Zealand  
British Airways  
Emirates  
Etihad Airways  
Garuda Indonesia  
Hawaiian Airlines  
Korean Air  
Malaysian Airlines  
Qantas Airways  
Qatar Airways  
Singapore Airlines  
South African Airways  
Thai Airways  
Virgin Australia

## Category 16 – Best International Airline – Off-Line

Alaska Airlines  
Alitalia  
FinnAir  
KLM  
Lufthansa  
Swiss Air

## Category 17 – Best Cruise Operator – Australian Based Operation

Captain Cook Cruises  
Carnival Cruise Lines  
Orion Expeditions  
P&O Cruises Australia  
Princess Cruises  
Royal Caribbean

## Category 18 – Best Cruise Operator – International Based Operation

APT  
Avalon Waterways  
Azamara Club Cruises  
Carnival Cruise Lines  
Celebrity Cruises  
Crystal Cruises  
Cunard Lines  
Heritage Expeditions  
Holland America Line & Seabourn  
Hurtigruten  
MSC Cruises  
P&O Cruises - World Cruising  
Princess Cruises  
Regent Seven Seas Cruises  
Royal Caribbean Cruise Lines  
Silversea  
Uniwold Boutique River Cruise Collection

## Category 19 – Best Tour Operator – Domestic

AAT KINGS  
Adventure Tours Australia  
APT  
Contiki  
Evergreen Tours  
G Adventures  
Great Southern Rail  
Scenic Tours  
Topdeck Travel

## Category 20 – Best Tour Operator – International

APT  
Buffalo Tours  
Busabout, Haggis and Shamrock Adventures  
Contiki  
Discover Croatia  
Evergreen Tours  
Exodus Holidays  
G Adventures  
Globus  
Insight Vacations  
Intrepid  
On The Go Tours  
Scenic Tours  
Tauck World Discoveries  
Topdeck Travel  
Trafalgar  
Travel Indochina  
Wendy Wu Tours

## Category 21 – Best Car/Campervan Rental Operator

Avis  
Europcar  
Hertz  
Thrifty Car Rental  
Tourism Holdings Limited - Britz/maui Campervans  
Travellers Autobarn

## Category 22 – Best Tourist Office – National

Destination NSW  
South Australia Tourism Commission  
Tourism and Events Queensland  
Tourism Victoria  
Tourism WA  
Tourism Tropical North Queensland

## Category 23 – Best Tourist Office – International

Brand USA  
Dubai Tourism  
Hawaii Tourism Oceania  
Las Vegas Convention & Visitors Authority  
Oman Tourism  
Singapore Tourism Board  
South African Tourism  
Tourism Fiji  
Tourism Ireland  
Tourism New Zealand  
Visit California

## Category 24 – Best Wholesaler – Australian Product

Creative Holidays  
Excite Holidays  
Infinity Holidays  
Instant Travel  
Qantas Holidays and Viva! Holidays  
Sunlover Holidays  
TasVacations  
TravelCube Pacific

## Category 25 – Best Wholesaler – International Product

Adventure World  
Abercrombie & Kent  
Asia Escape Holidays  
Chimu Adventures  
CIT Holidays  
Creative Holidays  
DriveAway Holidays  
Excite Holidays  
Infinity Holidays  
Instant Travel  
Island Escapes  
New Horizons Holidays  
Pinpoint Holidays  
Qantas Holidays and Viva! Holidays  
Rail Plus  
Tempo Holidays  
TravelCube Pacific

## Category 26 – Best Agency Support Service

AA Appointments  
Air Tickets  
Amadeus IT Pacific  
C & M Travel Recruitment  
eNett International  
inPlace recruitment  
PROGRESS IT  
QIC & the Qantas Industry Sales Site  
roomsXML  
Sabre Pacific  
TMS Asia Pacific  
Tramada Systems Pty Ltd  
Travel Trade Recruitment  
Travelport

## Category 27 – Best Sales Executive – Industry Supplier

Adam Joseph, Qantas Holidays, NSW  
Ann Hope Silversea Cruises WA/SA/NT  
Amy Craig, Creative Holidays, VIC  
Amy Harrison, Contiki Holidays, WA/SA/NT  
Amy Ryan, Royal Caribbean, NSW  
Anastasia Kotanidis, Uniwold Boutique River Cruises, VIC  
Andrew Scott, Silversea Cruises, NSW  
Angelya Vassiliadis- Balaguer, Greece and Mediterranean Travel Centre, NSW  
Bianca Orsola – Rose, Creative Holidays, VIC/TAS  
Blake Muir, Topdeck, VIC/SA  
Cameron Mannix, RCI, VIC  
Camilla MacInnes, Entire Travel Connection, NSW  
Chris Catanzariti, G Adventures, NSW  
Christian Coronica, Trafalgar, NSW  
Christina Shephardson, Azamara Club Cruises, NSW  
Conrad McCall, Trafalgar, NSW  
Darren Perry, Globus Family of Brands, NSW  
Debbie Cox, Sunlover Holidays, QLD  
Debra Evans, Travel Indochina, WA  
Di Bignell, On The Go Tours, SA  
Dylan Hearne, P&O Cruises, QLD  
Eddie Steinmann, Adventure World, WA  
Emma McInnes, On The Go Tours, NSW  
Fabricio Leiva, Air Tickets, VIC  
Felicity Allan (LaTerra), Virgin Australia, VIC  
Georgina Davies, Etihad Airways, VIC  
Glen Williams, Qantas Industry Sales, SA  
Graham Werner, APT Touring, QLD  
Greg Schein, G Adventures, VIC  
Hamish Evans, Globus Family of Brands, NSW  
Hayley Tidyman, Topdeck, NSW/ACT  
Helen Eves, Holland America Line & Seabourn, NSW  
Helen Mezzan, Princess Cruises, QLD  
Holly Cooling, Creative Holidays, WA  
Hugh Twomey, Hawaiian Air, NSW  
Jill Lance, APT, VIC  
Jo Ellies, APT, WA  
Julian Insall, The Africa Safari Co, VIC  
Julianne Rose, Pinpoint Travel Group, QLD



# afta National Travel Industry Awards 2014 Nominees



**afta**  
NATIONAL TRAVEL  
INDUSTRY AWARDS

**Travel Daily**  
First with the news

Karen Mackay, Scenic Tours, QLD  
Katrina MacKay, APT, VIC  
Katrina South, Innstant travel, QLD  
Katy Oxer, Qantas Airways, WA  
Kim Knight, Qantas Holidays, QLD  
Kristine Chippendale, Qantas Airways, NSW  
Larry Burrows, Rail Plus, QLD  
Laura Cuthbert, Trafalgar, NSW/ACT  
Lauren Stuchbury, Qantas Holidays, QLD  
Leigh Holme, Pinpoint Travel Group, NSW  
Leya Pearce, Trafalgar, WA  
Linda Costantini, Emirates, VIC/TAS  
Luke Skarbek, Club Med, NSW  
Maggie Brew, Oceania Cruises, QLD  
Marsha Datt, Cox and Kings, VIC  
Matthew Symonds, Tourism Fiji, NSW  
Megan Lang, Contiki, VIC  
Melinda Robilliard, Globus, VIC  
Mia Druschowitz, Contiki Holidays, NSW/ACT  
Michael Goei, Garuda Indonesia, QLD  
Michael Poes, Qantas Airways, VIC  
Nichole Steadman, AAT Kings, QLD  
Nicole Brotton Chapman, Qantas Holidays and Viva! Holidays, WA  
Nishant Kothary, Innstant Travel, VIC  
Noree Kahika, Uniworld Boutique River Cruises, QLD  
Owen Boyce, Insight Vacations, SA  
Peter Darby, Princess Cruise Lines, QLD  
Rachel Javier, Travel The World, VIC  
Rebecca Merlino, Pinpoint Travel Group, NSW  
Rebeka Belcher, Uniworld River Cruises, WA  
Sally Plenderleith, Holland America Line & Seabourn, SA  
Samantha Davies, Excite Holidays, NSW  
Sandra Cahill, Insight Vacations, NSW  
Scott Ellis, APT, VIC  
Scott Graham, Uniworld Boutique River Cruises, NSW  
Sean Flint, FTM Australia Pty Ltd, QLD  
Sharon Joseph, Covermore Insurance, WA  
Sheena Smith, Contiki, VIC  
Shelley Martin, Globus Family of Brands, QLD  
Simone Barnett, Pinpoint Holidays, QLD/NSW  
Stacey Alderton, Excite Holidays, QLD  
Stella Hritis, Trafalgar, NSW  
Suzy McPhail, Trafalgar, VIC  
Tenille Hunt, G Adventures, VIC  
Tomas Malmberg, Insight Vacations, QLD  
Vicki Gordon, New Horizons Holidays, WA  
Victoria Chapman, Globus Family of Brands, SA/NT  
Zoe Gentle, Contiki Holidays, QLD

## Category 28 – Rookie of the Year – Supplier

Andrea Morgan, G Adventures, NSW  
Brooke Gabriel, Contiki, QLD  
Clarence Goff, VisasDirect a CIBT Company, VIC  
Michael Stribling, New Horizons Holidays, WA  
Shaun McIntosh, Globus Family of Brands, WA  
Zach Gregory, Princess Cruises - Business Development Coordinator, NSW  
Zack Redfern, Expedia TAAP, NSW

## Category 29 – Best Hotel/Resort – Australian Property

Cable Beach Resort - Broome  
Crown Metropol Melbourne  
Crown Perth  
Daydream Island Resort and Spa  
Hayman Island or One and Only  
Langham Melbourne  
Palazzo Versace Gold Coast  
Peppers Beach Club – Port Douglas  
Pullman Port Douglas Sea Temple Resort & Spa  
Pullman Resort Bunker Bay  
QT Hotels & Resorts  
Qualia  
Shangri-La Hotel Sydney  
Southern Ocean Lodge  
Swissotel Sydney  
The Darling  
The Westin Sydney

## Category 30 - Best Hotel/Resort Group

Accor  
Club Med  
Dorchester Collection  
Fairmont Raffles Swissotel  
Four Seasons Hotels and Resorts  
Hilton  
IHG  
Mandarin Oriental Hotel Group  
Mantra Group  
Marco Polo Hotels – Hong Kong  
Shangri-La Hotels & Resorts  
Starwood Hotels & Resorts

## Category 31 - Best Registered Travel Industry Training Institution

TAFE SA - Adelaide City Campus  
Australian Pacific Travel & Tourism  
Bankstown TAFE  
Canberra Institute of Technology  
Franklyn Scholar  
Gold Coast Insitute of TAFE (GCIT)  
Sunshine Coast TAFE  
Sydney TAFE -Travel & Tourism  
Training and Development Australia  
Tropical North Queensland Institute of TAFE

## Category 32 – Best Travel Writer

Daniel Scott  
James Gregory Wilkinson  
Jane E Fraser  
Jon Underwood  
Julie Miller  
Kerry van der Jagt  
Kris Madden  
Lyndon Barnett  
Margaret Turton  
Mark Luckey  
Roderick Eime

## Category 33 – Best Travel Agent Technology Innovation

Amadeus Open Profile Suite  
Around the World Online  
CTM SMART Technology  
Express Marketing Tools  
Map View Search  
ReadyRooms for Agents – 7 day book and pay enhancement  
tramada® Connect Wholesale  
Travel to the Cloud