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JETSTAR has confirmed it will commence Boeing 787 operations between the Gold Coast and Tokyo Narita, with the new aircraft replacing daily A330-200s on the route effective 24 Jul.

Jetstar now has four 787s on its Air Operators Certificate, with the newest arrival allowing the return of an A330 to Qantas.

Seven of Jetstar's international routes out of Australia now feature the *Dreamliner*, with Jetstar Australia/NZ ceo David Hall saying the aircraft was

Carnival program out

CARNIVAL Cruise Lines last night launched its 2015/16 Australasian season, with a total of 143 *Carnival Spirit* and *Carnival Legend* itineraries - up more than 40% on the previous program.

Fares start from just \$649ppts for a three night cruise escape, with the program also featuring Melbourne Cup cruises, two 18-night voyages between Sydney and Honolulu and a first-time departure from Brisbane. See tomorrow's **TD Cruise Update** for all the details.

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delivering on expectations. "We are realising the fuel benefits associated with this more efficient aircraft, and our customers love the experience on board," he said.

Strong Star response

THE Star Alliance training course (*TD* 15 May) has seen a strong uptake from across the country, with agents who complete it by 25 Jun automatically in the running for two Star Alliance RTW tickets plus weekly shopping vouchers - **CLICK HERE** for info.

World class dining

VIRGIN Australia and Etihad are today promoting their combined product offering on long-haul business class flights to Europe. See the **front page** of **TD** today.

Eight pages of news

Travel Daily today has eight pages of news, a front cover page for Virgin Australia and Etihad plus full pages: (click): • AA Appointments jobs

• Travel Trade Recruitment

Yvonne joined for the support team

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Travel exhibition seminars

DETAILS of a series of seminars to be held during the upcoming Travel Industry Exhibition have been revealed, with presentations by a number of industry players including GDS firms, airlines, travel agency groups, destinations and training organisations.

The Travel Industry Exhibition will take place at Sydney's Royal Hall of Industries on 18-19 Jul, in the lead-up to this year's National Travel Industry Awards.

Registrations to attend the free seminars are now open, with the program including a session on the AFTA Travel Accreditation Scheme and educational features on industry careers and social media in travel.

The Independent Travel Group will showcase its italktravel brand at one of the seminars, while eNett International will also present on its Virtual Credit Card solution for supplier payments.

And an intriguing presentation from Toowoomba's fledgling Brisbane West Wellcamp Airport will give an overview of the development of the first privately funded public airport to be built in Australia in almost 50 years. Expected to open later this year with initial routes including flights to Sydney, Melbourne and

flights to Sydney, Melbourne and regional Queensland, the airport will have been constructed in just 18 months.

The Travel Industry Exhibition, being held for the first time this year, is Australia's only industrywide trade show, and will provide an ideal forum for the industry to meet face to face with key suppliers.

More than 75 exhibitors including *Travel Daily* - have already confirmed their participation in the show, with more added each week.

For details of the show, see www.travelindustryexpo.com.au, and **CLICK HERE** for seminar info.

TRENZ exclusive vid

TRAVEL Daily TV has produced a video from last week's TRENZ trade show in NZ, featuring Tourism NZ executives, Air NZ ceo Chris Luxon, NZ PM John Key and more. Click on the logo or see

traveldaily.com.au/videos.



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Penny Hall - PTM in SA "The support from the National Partnership Office has always been awesome for me personally, I love the conferences and the other PTM's are great. We are family and I love it". "430 Personal Travel Managers can't be wrong!"

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Alitalia targets Australian growth

ALITALIA has seen double digit growth out of the Australian market since appointing a new GSA earlier this year (TD 13 Jan).

www.renaulteurodrive.com.au

The carrier's Tokyo-based regional gm Gianluca Testa is in Sydney this week to meet with Aviation Online, the GSA



Expedia.com.au

operation run by the Cassar family. Alitalia was previously locally represented by Helloworld offshoot World Aviation Systems.

Testa told TD that Australia is AZ's biggest offline source market in the Asia-Pacific region, while Italy continues to go from strength to strength with Australia now in the country's top five international markets. He said that much of the carrier's Australian revenue is from domestic European sectors. but closer collaboration with Etihad is expected to see further

growth, with a codeshare pact to launch shortly seeing the carriers operate a combined 12 weekly flights from Abu Dhabi to Rome, as well as daily Milan flights.

Australians can also connect to AZ flights out of Japan, interlining on JAL or Qantas services.

Visitor numbers to Italy are expected to surge next year when Milan hosts the 2015 World Expo.

Turkev

2014

SOO tips due today

DON'T forget to get your tips in for our State of Origin competition which kicks off with the first NSW-Qld game tonight.

Keith Prowse Travel is offering a fantastic NRL 2014 Grand Final prize for the series winner.

To be in the running, send us your answers to the following questions by 6pm AEST today:

1: Which team do you tip to win the 2014 State of Origin series? 2: What do you predict to be the final score for Game 1?

3: In which minute of Game 1 will the first try be scored? Send your entries by email to soo@traveldaily.com.au.

QR delays LHR A380

ONEWORLD Gulf carrier Qatar Airways has postponed its launch A380 service between Doha and London Heathrow by two weeks, GDS displays indicate.

The QR superjumbo will begin operation to LHR from 01 Jul now.

15% commission till 31 May on selected Turkey tours.

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WHO needs an airport? An enterprising seaplane operator has announced the launch of flights from New York

to both Washington and Boston. Tailwind Air Service will operate daily services, departing conveniently from Manhattan's East River at 23rd Street.

Initially the seaplanes will land at private airport terminals in Boston and Washington DC, but eventually it's planned to arrive at the downtown waterfronts of both cities.

Over 3,000 pax commute between the cities each day, with the new service competing with hourly DL and US flights, plus high speed train services.

AMERICANS celebrated Memorial Day earlier this week - the commemoration of the country's proud military history. Everyone joined into the celebration - including a Day's Inn hotel in Chicago which honoured the troops with a special message on its billboard. Unfortunately the sign was

missing a full stop in a key position, so the message (right) read "We remember all those who have served hot breakfast".



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Milan ready to welcome world



IN LESS than a year, Milan will open doors to millions of visitors from around the world as the Italian city hosts the Universal Exposition (Expo), running from 01 May to 31 Oct next year.

Australia's travel industry was last night introduced to the event and briefed on its grand scale at a special event held by the Italian State Tourist Board at Sydney's Doltone House in Pyrmont.

Organisers from the Milan Expo 2015 are in Australia for the next few days to promote the event and meet with the local travel industry and business groups in Sydney, Melbourne and Perth.

The theme for Milan Expo 2015 is "Feeding the planet, Energy for life", and will be focused on showcasing fully sustainable and environmentally-friendly food sources globally and promoting clean and renewable energy.

In addition, cultural Italian events themed on music, art, sport and more will take place.

Nearly 150 different countries have confirmed their participation in the event so far, with more expected to follow shortly.

Milan Expo 2015 marketing manager Marco Schievano said no representation from Australia has yet been confirmed but talks with Victoria had been held. A 1.1 square kilometre exhibition hub is taking shape in the northwest of the city and will be easily accessible via the Rho-Pero high-speed railway station.

More than 20 million visitors from around the world are expected to converge on Milan for Expo 2015, with a further four million repeat visitors and millions more tipped to link to the event via a variety of digital media systems in development.

The expo site will feature a range of different thematic areas dedicated to different types of food, energy & related products.

Tickets and travel packages to the Expo will be on sale shortly, will be available to the trade and commissionable at a set rate.

Official Universal Expositions are held every five years, with Dubai preparing to host in 2020. For more details on the event,

see www.expo2015.org/en. **Pictured** above at the event

from left is Marco Schievano, Milan Expo 2015; Serena Michieli, Milan Expo 2015; Dr Riccardo Strano, Italian State Tourist Board; Alessandra Riboldi, Milan Expo 2015 and Emanuele Attanasio, Italian State Tourist Board Australia and New Zealand office.



Contact The New Zealand Specialists: www.kirratours.com.au *conditions apply

New rouge HNL route

AIR Canada's leisure division Air Canada rouge will launch new twice weekly year-round nonstop service between Toronto and Honolulu, commencing 26 Nov.

Flights will be operated using Boeing 767-300ER aircraft that offer a dual class of service.

The Canadian carrier is also realigning its existing mainline operation to Honolulu and Maui out of Vancouver to Air Canada rouge, effective 21 Nov & 01 Dec respectively, using B767-300ERs.

Executive vp & cco Benjamin Smith said Air Canada rouge was "best suited to compete more cost effectively in markets where there is both a high leisure travel demand & low-cost competition."

Since its launch in Aug, Air Canada rouge has been deployed on routes to the Caribbean, Europe and in the US mainland.

Pier One appointment

MARRIOTT International has named Kim Mahaffy as the new general manager of Pier One Sydney Harbour.

Formerly part of Accor's Sebel portfolio, the property has become part of Marriott's Autograph Collection, and Mahaffey will lead it through the new brand transition and an upcoming refurbishment.

IB GDS ancillaries

TRAVEL agents worldwide are now able to bundle Iberia's prepaid bags via the Sabre global distribution system.

The Spanish carrier will also allow agents to sell pre-reserved seats via the GDS in the future.



Rush in for Russia

ABERCROMBIE & Kent is offering savings of up to \$1,400 per couple on its nine-day Jewels of Russia itinerary for departures through until 20 Dec 2014.

Priced currently at \$9,575 per person, the price-drop is available for bookings made by 01 Aug.

CMV Ghan combo

CRUISE & Maritime Voyages has released a new "Indian Ocean Rail & Sail" package which combines a voyage on its *Astor* with a rail trip on *The Ghan* from Adelaide to Darwin.

The package departs Perth on 14 Feb 2014, when passengers will fly to Adelaide to join The Ghan in a Gold Class cabin.

After arriving in Darwin, they then board *Astor* for a ten night cruise visiting Bali, Port Hedland and Exmouth.

The package is priced from \$4489ppts, valid for sale until 30 Jun - www.cmvaustralia.com.

Kids off the rails

RAIL Plus is promoting a "kids go free" offer in conjunction with sales of France Rail Passes.

Under the deal, children aged 4-11 years travel free when accompanied by an adult holding a regular France Rail Pass.

The offer is available for sales to 26 Jun, with passes having to be validated within 6 months of sale.

Business Development Manager - NSW/ACT

Do you live and breathe travel but are bored with the standard industry fare and toeing a well-worn line? **Bunnik Tours** is the small-group-touring specialist with tours to Europe, Middle East, Asia, Africa and the Americas. We're expanding our sales team and are looking for somebody to help take our trade sales to the next level. Our product sells itself, your challenge will be to engage travel consultants and agents who have been fed the status quo by the

big boys for years. Are you up to it? We're seeking an experienced industry professional with innovation, drive and above all, a passion for travel and business growth. This is a new role based in Sydney with the key objective of growing

Bunnik Tours' presence with travel agencies in NSW and the ACT.

For further information APPLICATIONS CLOSE please click here. 2 JUNE 2014

Bunnik Tours is one of Australia's fastest growing travel companies & winner of the BRW Private Business Awards 2012 for excellence in customer service. www.bunniktours.com.au





Nanuku longer offer

THE recently launched Nanuku Resort & Spa in Fiji has extended its opening 'Stay 5/Pay 4' offer for bookings made by 31 Jul.

Five night packages including all meals, personal butler & nanny services and more are available for travel until 19 Dec (inclusive of all school holidays), now priced from \$3,360 - nanukufiji.com.

Luxperience deadline

CALLS for expressions of interest from destinations to host the 2015 & 2016 Luxperience luxury travel show (TD yesterday) are being accepted by 30 May, not 30 Jun as flagged yesterday.

Europcar into Brazil

CAR rental firm Europcar has expanded its operation in South America, opening its first depots in Curitiba, Florianopolis & Porto Algere in Brazil.

The firm anticipates opening new rental office locations in some of Brazil's top 10 cities over the coming 12 months.

Myanmar update

THE Department of Foreign Affairs and Trade has updated its Smartraveller advice for Myanmar, with the level of advice for border regions lowered to 'Reconsider your need to travel'.

The update also details the possibility of travel to or from Burma by land border crossings, including into China, India and Thailand, but warns of the risk of low-level armed conflict, banditry & unmarked landmines in the area.

Blanket Bay gm goes

PHILIP Jenkins, who was the founding general manager of the Blanket Bay luxury lodge near Queenstown in NZ, has announced his retirement.

Jenkins joined the property during construction in Jan 1999 and established the hotel and its outstanding global reputation which has seen it garner many acclaims over the last 15 years.

Jenkins will continue to provide part time trade and marketing consulting support to Blanket Bay from the Bay of Islands, where he is moving with his wife Karen.

Blanket Bay owners Pauline and Tom Tusher have appointed Brent Hyde as the property's new gm, moving from his former role running Hotel Zhiwa Ling in Bhutan.



Kings' green thumbs

AAT Kings has added further departures on its range of six and nine day tours to WA in response to strong bookings from travellers keen on the wildflowers season.

Strong rains in the wet season & unseasonally warm temperatures have combined to create one of the best wildflower seasons ever.

Thousands of floral species are on show at a wide variety of WA attractions and landmarks.

Lux WA & NT on show

TOURISM WA and Tourism NT have confirmed their participation at elite travel show Luxperience, with the luxury experiences and offerings of both to be showcased to high-end buyers worldwide.

HARVEY World Travel Svlvania in has taken on some French flair in the office as part of a French celebration.

The agency has been decorated lavishly in blue, white & red, with flags put up and the team getting right into the French spirit. Pictured above

having finished their baguettes and dipping into some French wine are two of the team in Sally Burton and Giselle Pennington

Delta fun & sun routes

DELTA Air Lines has announced the introduction of new seasonal routes from the US Northwest to destinations in Canada & Mexico.

Starting 03 Nov, DL will add four daily services from Seattle to Spokane, Washington and double daily flights to Calgary in Canada.

In addition, commencing 20 Dec Delta will introduce one daily flight to Maui Kahului, one daily flight to Bozeman, and up to four weekly flights to both Los Cabos and Puerto Vallarta, all ex Seattle Tacoma International.

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Sydney's south



THIS contingent of Flight Centre agents were recently treated to the tastes and sounds of China as part of a Creative Holidays famil.

Flying into China with China Southern Airlines, the group were given an insight into the oldest civilisation on the planet while walking the Great Wall of China & Forbidden City in Beijing.

The journey also included a visit to the Terracotta Army in Xian.

Of course, no trip to China is complete without feasting, and that the participants did, enjoying Beijing's famous Peking Duck, as well as a Cantonese banquet while in Guangzhou.

The agents were escorted by China Southern Airlines' Perth commercial manager, Paul Lim.

Pictured on their two-wheelers as part of a Xian city tour from left are Ailsa Ruck, Creative Holidays; Laura Chandler; Flight Centre Baldivis; Katherine Sykes, Flight Centre Midland; Jane Stott, Flight Centre Geraldton; Ashleigh Kynoch, Flight Centre Mundaring; Jade Stevensen, Flight Centre Mt Hawthorn; Holly Cooling, Creative Holidays; Kymberley Fletcher, Flight Centre Armadale & TeAriki Clark, Flight Centre Rockingham.

SINGAPORE AIRLINES

Corporate Accounts Executive SINGAPORE AIRLINES MELBOURNE

SIA Melbourne seeks to appoint a highly motivated and skilled Corporate Accounts Executive to join the Melbourne Sales Team in a permanent full time position. The position is responsible for managing relationships with Corporate TMC's and Corporate Accounts to achieve revenue targets.

The successful candidate will possess:

- Sound commercial acumen with a clear focus on Business Development
- A proven track record in achieving sales targets
- Strong analytical and problem solving skills
- Experienced in developing and successfully implementing sales and marketing strategies
- High level of written and verbal communication skills
- The ability to organise, prepare and deliver sales presentations with confidence
- Sound proficiency in all Office PC applications
- The ability to work with minimal supervision
- High standards of professional deportment and personal presentation
 A current driver's license with access to their own vehicle, safe driving record and the ability to obtain security clearance for an ASIC pass

This is a full time permanent position with an ideal commencement date of 23 June 2014.

Remuneration for this position commences in the range \$56,134 to \$62, 412 p.a.

Written applications with CV should be forwarded, by close of business 05 June 2014, to: Chris Rowe, Sales Manager Victoria, Singapore Airlines, Level 8, 31 Queen Street, Melbourne 3000 or email: chris_rowe@singaporeair.com.sg

Please note: only short listed applicants will be contacted for an interview.

Insight India webinar

TRAVEL agents can learn more about Insight Vacations' India product through a webinar to be hosted by the company's ground operator managing director based in India, Rohit Kohli.

The webinar is scheduled to be held at 4:30pm tomorrow (Thu) to register, **CLICK HERE**.

MEANWHILE, Insight Vacations is incentivising consultants to book from its India program, giving away a trip for an agent to experience the product firsthand.

To enter the draw to win a spot on either Insight's Classical India or Imperial Rajasthan tours - plus return flights, agents need to book clients on any India, Nepal, Sri Lanka or Bhutan tour between 29 May and 30 Jul.

Emerald Star cruising

EVERGREEN Tours' second vessel for its exclusive Emerald Waterways river cruise brand has debuted in Europe.

Emerald Star is the sister-ship to the 182-guest *Emerald Sky* which debuted recently (*TD* 10 Apr).

A new 360-degree virtual tour brings to life the 'Star Ships' contemporary design, showcasing Star's pool, cinema, Reflections Restaurant, Horizon Bar & Lounge, Suites and Staterooms. See www.evergreentours.com.

LAN smart boarding

LAN Airlines has launched new smartphone-based boarding passes, which are available for most domestic and regional routes when checking in at the carrier's website.

Passengers travelling with luggage can show their electronic boarding passes at LAN airport counters to check bags in, while those with carry-on only can proceed directly to the gate.

WIN *HOYTS* MOVIE VOUCHERS

Everyday this week, *Travel Daily* are giving one reader the chance to win two Hoyts movie vouchers, courtesy of The Travel Industry Exhibition.

The Travel Industry Exhibition is a must-attend event. It is held on 18-19 July at Sydney's Royal Hall of Industries. It provides opportunities for suppliers to connect with agents and other travel professionals. The event will provide a key forum for education and networking.

For more info visit: www.travelindustryexpo.com.au To win, be first to email the correct answer to: travelexpo@traveldaily.com.au.

What date is the Networking Function on at The Travel Industry Exhibition?





Congratulations to yesterday's winner Vicki Blanco from Travel Counsellors.

G Adv family discount

FAMILY Tours around the world operated by G Adventures have been reduced in price by 20% for departures through to 15 Dec.

G Adventures' 12-day Thailand Family Adventure round-trip from Bangkok is now priced at \$1,280 per adult and \$1,120 per child.

The offer applies to bookings made before 30 Jun.

SIA Maldives brox

SINGAPORE Airlines Holidays has released a new standalone brochure for the Maldives.

The 2014/15 program promotes three styles of holiday - Romantic Retreats, Rejuvenate in Luxury & Family Contentment.





Accommodation Updates

WELCOME to Accommodation Updates, *Travel Daily*'s Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Freshly reopened after a multi-million dollar refurbishment is the **Rendezvous Hotel Perth Scarborough**, which comes as part of a bigger redevelopment of the beachside esplanade. All 336 guest rooms have been re-imagined, with an addition being a new Club Lounge on

the 25th floor exclusively for the use of guests in premium club rooms. A new Aussie-themed Straits Cafe has been added along with a Lobby Bar.



Hawaii's Hyatt Regency Maui Resort & Spa has completed \$12 million worth of upgrades at its Kaanapali Beach location. Of this, \$5m has been spent refurbishing 21 Ocean Suites & seven Deluxe Ocean Suites, with hardwood flooring added, enlargement of bathrooms

and new furniture. In addition, two of the resort's F&B outlets have been upgraded along with the property's Drums of the Pacific luau grounds.



Visitors and residents to the Sunshine Coast can now enjoy a new Water Park opened at the **Novotel Twin Waters Resort**. The feature comprises a floating obstacle course for kids to navigate, jumping pillows & a private island oasis for parents to enjoy as well as slides.

The park will be open weekends and every day in school holidays starting next month, with 30 and 50 minute sessions available for purchase.

malaysia Đ

Sales & Marketing Officer - PERTH

experienced Sales & Marketing Officer. Primary responsibilities include:

providing inside Sales Support for Trade, the Sales Manager and Sales

Please email your application to the HR & Administration Manager at sydhr@malaysiaairlines.com applications close 04 June 2014.

Malaysia Airlines State Sales Division requires the services of an

team, create and distribute Fare Bulletins, preparation of Reports,

coordinate Promotional Events, prepare Promotional materials and

Online ticket changer

GLOBAL GDS firm Amadeus has introduced what it says is a market-first in Australia with the integration of Amadeus Ticket Changer into its corporate booking tool e-Travel Management.

The upgrade means corporate travellers can make their own changes to both domestic and int'l fares within an airfare's rules.

Using the program, travellers search for their desired flight, with the program automating the re-issue or re-validation and queueing re-ticketing to a TMC.

Further, the tool automatically calculates, processes and applies leftover ticket value and penalty fees via EMD or a tax.

coordinate Familiarisations.

Touch of Spice expand

LUXURY New Zealand tourism service representation firm Touch of Spice has diversified & created a new business to focus on highend property management.

The new arm of the business is aimed at further marketing and developing a growing collection of private villas in NZ and beyond.

Touch of Spice Property Management is a partnership between Touch of Spice owner & ceo Jacqui Spice and experienced property management duo Aaron and Bridget Murphy.

Spice says the new operation will also allow her to continue to drive sales and customer service and grow other business models.

Final AirTran service

AMERICAN carrier AirTran Airways will operate its last ever service from Atlanta to Tampa as Flight 1 on 28 Dec before it is fully absorbed by Southwest Airlines.



QR flies during all Four Seasons



AGENTS from across Melbourne enjoyed a hearty breakfast at the Mural Hall Myer yesterday and the opportunity to meet with many global representatives of Four Seasons Hotels & Resorts.

Representatives from many of the luxury hotel conglomerate's properties around the world were in attendance to network with

Bali airport site picked

INVESTORS are now being sought by the Bali provincial government after Governor Made Mangku selected Kubutambahan in Buleleng as the site of the island's North Bali Airport.

The new gateway will initially serve domestic flights before opening as a second gateway to international services.

Currently, the north end of the island where Buleleng is situated is approx 1 3/4 hours drive from the main tourist hub of Kuta.

The new airport is expected to cost Rp 3 trillion (AU\$280.1m) and will be operational by 2018.

trade partners and showcase the range of Four Seasons product.

The breakfast was sponsored by Qatar Airways, who showcased its extensive global network now serviced at its Doha hub from the new Hamad International Airport, where it began ops yesterday.

Qatar Airways gave away a free Business Class ticket at the event.

Pictured above from left at the event is Cher Roscoe, Travel Call; Pamela Pavitt, Qatar Airways; Matthew Sammut, Qatar Airways and Cathy Favaloro from Four Seasons Hotels & Resorts.

Big4 booking system

FRANCHISE park accom group Big4 Holiday Parks will next year launch a new reservations system for park operators to more easily process guest bookings and manage individual park inventory.

The fully online system known as PAM2 will be an evolution of the current system but will also allow each park to promote their wares to new customer groups.



Marketing Executive (FT or PT) Brisbane, Sydney or Adelaide

Flight Centre Active Travel and *Healthwise* have a highly rewarding opportunity for a full time or part time **Marketing Executive** to work across our Active Travel and Healthwise businesses.

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If you have the experience and the drive to excel in this role, you will be rewarded with a **competitive**, **performance-driven remuneration package of \$70,000 to \$75,000** plus a range of benefits including **discounted travel**, **monthly social events & much more!**

Apply Online at: Applynow.net.au/job56866



OZ takes its first A₃80

ASIANA Airlines has taken delivery of its first Airbus A380 superjumbo, with five more to come, and will deploy the jet on Asian routes and to Los Angeles.

PARKROYAL calls fowl of IMAX



DEVELOPERS of Sydney's new IMAX building have admitted the 20-storey structure will have an adverse impact on views from the PARKROYAL Darling Habour.

The nine-level PARKROYAL offers westerly views across Sydney's Western Distributor, existing IMAX building and across to the Darling Quarter development, which includes water views.

Plans for the IMAX revitalisation project continue to progress as construction of the nearby Svdnev International Convention. **Exhibition and Entertainment** Precinct moves forward.

NSW Planning & Infrastructure's

Aussie visitors falling

CANADA suffered a poor month for Australian visitation in Mar, according to the latest arrival statistics released by the Canadian Tourism Commission this week.

Local arrivals were down 11.2% compared to Mar 2013, with just less than 1,200 fewer recorded at a Canada gateway for the month.

The drop contributed to sending overall figures for the Jan-Mar 2014 quarter marginally into the red, currently sitting at 38,900, down 0.86% year-on-year.

environmental assessment report of the IMAX Redevelopment (an artist's impression is pictured) indicates PARKROYAL has "raised concerns in relation to view impacts in its submission."

The report found PARKROYAL Hotel view losses "would range from moderate to significant."

Westerly views from centrally positioned rooms up to level six would be largely obscured while those on the north & south ends would retain "small elements" of water views.

Upper level views from the Darling Harbour property would be "moderately" reduced & water views partly blocked, however views to Pyrmont Bridge would be unaffected.

PARKROYAL Darling Harbour, along with the residential Millennium Towers and Emporio Apartments, have experienced vistas of an "uncharacteristic CBD low rise nature of the existing IMAX site," the study found.

It added, "the agency considers that given the site's CBD fringe location, the interruption of existing views that are currently unimpeded by any development is inevitable and reasonable in this context."

Accor buys up Europe

GLOBAL hotel giant Accor has agreed to spend around €900m on two real estate portfolios representing a combined 97 European hotels which will see it add 12,838 rooms to its inventory.

The purchase was made by Accor's investment business arm HotelInvest and is currently subject to regulatory approval.

Both portfolios feature hotels already operated by Accor brands and consists of 67 properties in Germany, 19 in the Netherlands and a further 11 in Switzerland.

"These transactions send a strong signal of our capability to rapidly implement the strategy of restructuring the HotelInvest portfolio," Accor chairman and ceo Sébastien Bazin said.

QF call centre closures

QANTAS today confirmed that it will close its call centres in Melbourne and Brisbane as part of its ongoing transformation program, with the loss of about 450 jobs in total.

The Melbourne centre will cease operation by the middle of next year, while Brisbane will shut by 2016, the carrier said.

Staff will be offered roles in Hobart, where the carrier will centralise its call centre operations into a single facility.

The carrier said that having three separate call centres had created complexity, with staff who choose not to relocate to be offered redundancy packages.

Qantas will continue to operate its NZ call centre.

WIN A TRIP FOR TWO TO HAWAII

Throughout May, *Travel Daily* is giving readers the chance to win a fabulous holiday to the island Oahu, courtesy of Hawaii Tourism, Outrigger Reef on the Beach and Hawaiian Airlines.

The prize includes:

• Two return economy tickets on Hawaiian Airlines between Sydney or Brisbane to Honolulu, Oahu;

• Five night stay at Outrigger Reef on the Beach in Ocean View Room plus breakfast for two;

 Round-trip shared transfers between Honolulu Airport and Outrigger Reef on the Beach.

Every day *Travel Daily* will ask a different Hawaii-related question questions in total, which will also be posted on our website.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic holiday to Hawaii.

Email your answers to: hawaiicomp@traveldaily.com.au



OCEANIA

Q.20: How many Outrigger **Hotels & Resort** properties are located in the Hawaiian Islands?

Hint: www.outrigger.com



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WEST IS BEST! RETAIL TRAVEL CONSULTANT MELBOURNE (WEST) - SALARY PKG UP TO \$40K + bonuses

Are you a talented travel consultant seeking a better work/life balance? This is a fantastic opportunity for a retail superstar to work close to home joining this friendly team located in Melbourne's Western suburbs. All you need to be considered is a min 12 months international travel consulting experience, a positive attitude along with dedication and passion for the travel industry. Knowledge of Galileo preferred but not essential. Take the first step in getting your career in the right direction – call AA today!!

UNO, DOS, TRES – EXCITING NEW ROLE! INBOUND TRAVEL CONSULTANT

MELBOURNE (INNER) - SALARY PKG UP TO \$50K (DOE) This luxury travel company is looking for a talented consultant to join their well established team. Responsible for managing and coordinating FIT itineraries throughout Australia, you must have previous experience working in inbound travel in addition to fluent verbal & written language skills in Spanish or Portuguese. Dealing with suppliers overseas to create five star holiday experiences your passion for Australia & desire to deliver exceptional customer service is essential.

WELCOME TO THE WORLD OF PRODUCT TRAVEL PRODUCT SPECIALIST BRISBANE CBD – UP TO \$56K PKG

Come and bring your exceptional problem solving skills to this leading travel company. Liaising with product managers and wholesale consultants you'll ensure the company is offering the most competitive pricing in the marketplace. Analysing and interpreting data and trends you'll be able to identify and recommend pricing amendments and negotiation. Mon – Fri hours along with a top salary package is on offer plus the chance to really grow your career. Previous wholesale exp. & native calypso skills desirable.

WILD WILD WEST! RETAIL TRAVEL CONSULTANT

SYDNEY WESTERN SUBURBS - TEMP & PERM OPTIONS Looking for a role closer to home? Retail travel consultant required to start work ASAP. Temp or perm opportunities available with the possibility for future career progression. Enjoy working in a lovely, newly refurbished shopping centre with plenty of footfall so sales & commission are high! Enjoy shopping on your lunch break, free parking and minimal commute! The ideal candidate will have GDS skills and come from a retail travel background. Send your CV to AA today to hear more about this & other great roles.

YOUR CHANCE TO WORK BEHIND THE SCENES CUSTOMER SERVICE CONSULTANT MELBOURNE (INNER) – SALARY PKG UP TO \$60K (OTE)

Bring your Galileo skills to a new behind the scenes role & move into Online Travel. This rare opportunity is suited to someone who has spent many years working in retail travel & looking to move away from face to face sales. Responding to phone & email enquiries only, this role will see you assisting customers with bookings and amendments. Working on a rotating roster, you will be paid a sensational salary of \$51K plus bonuses & welcomed into a brand new office minutes away from the city centre.

TAKE YOUR PICK OF THE BUNCH RETAIL TRAVEL CONSULTANT X 3

ADELAIDE (VARIOUS) - SALARY PKG UP TO \$50K (DOE) We have several roles working for reputable retail agencies throughout Adelaide, seeking professional, knowledgeable & passionate retail travel consultants. Servicing a variety of clientele, you will enjoy creating & booking complete holiday packages around the globe. Some of the amazing perks on offer include discount travel benefits for yourself, family & friends, sensational famils & conferences, flexible working hours & generous salary package. To find out what roles are waiting to be filled – call us today!!

REAP THE REWARDS RETAIL TRAVEL CONSULTANTS ROCKHAMPTON– SALARY PACKAGE DEP ON EXP

Top \$\$, supportive management, superb clients, exotic famils, ongoing training – these are just the start of the benefits you'll enjoy when you join this well established agency. We are currently looking for experienced travel consultants to join this reputable team in Rockhampton. Handling the leisure plans for a range of clientele – you will love the challenges each day will bring. Best of all enjoy a strong salary package whilst earning \$\$ on everything you sell. Call to find out more.

STEP AWAY FROM CONSULTING TRAVEL INSURANCE CUSTOMER SERVICE SYDNEY - x 6 TEMPS REQUIRED!

Tired of consulting? Want your weekends back? Time for a change? This Global travel insurance company are looking for 6 motivated, travel professionals to join their 5 star office & vibrant team! Working in an open plan office you will service clients via phone & email, dealing with new and existing customer service & sales enquiries. Sharing your passion for travel with your clients where customer service is paramount! Monday to Friday only plus a great hourly rate on offer. Possibility to go permanent down the road!





Recruitment Consultant

Brisbane CBD 1st year OTE\$82K - Ref:1014PS1

Love travel but sick of the low commissions and shift work? Travel Trade Recruitment is an independent, award winning recruitment specialist and we are opening a new office in Brisbane CBD due to client requirements! If you have solid industry experience and enjoy working in a target based sales role where no 2 days are the same this may be the opportunity you have been looking for. We offer a very competitive base salary plus uncapped commissions and incentives. Bring your passion for travel and love of sales to this rewarding role! Opening 1st July 2014

For more information please call Peta on (02) 9113 7272 or click APPLY now.

Business Development Executive

Sydney - Competitive : 925SJ1

A leading travel wholesaler is looking for a business development executive to help promote their niche product across the NSW travel market. If you are a travel consultant but want to move away from consulting then this is for you. Predominantly on the road you will visit clients & increase your company's market share while also sourcing new business. A golden opportunity for a candidate looking for a more diverse role with a real chance to progress in your travel career.

For further information please call Sarah on (02) 9113 7272 or click APPLY now

Wholesale Travel Consultant

Melbourne Competitive Salary Ref:1104KF2

Are you an outgoing travel consultant with excellent customer service skills? Have you sold worldwide holidays, air packages and domestic products? As a travel consultant, can you look after your clients and ensure they are offered excellent service on their bookings. This leading, global travel company are seeking a true travel consultant! You must have experience working in a busy environment, enjoy working to targets and love to provide effective and efficient service.

For more information please call Kate on (02) 9113 7272 or click APPLY now.

Sales Development Executive

Perth \$55K OTE + Super + Benefits Ref:1103LB1

Rare travel sales rep opportunity for this first class touring company! Do you have proven business development experience and an excellent sales record? This leading company are looking for an experienced executive to contribute to their supportive sales and marketing team based in Perth. If you are proactive, able to work well autonomously, and are target driven then I want to hear from you. Fantastic salary package on offer including company car, phone and laptop!

For more information please call Lauren on (02) 9113 7272 or click APPLY now.

24/7 Online Travel Support

Brisbane CBD \$50K-\$60K OTE - Ref:1128PS1

Ready to move away from face to face to sales? If you are looking for a job with a difference look no further! This leading online travel company are looking for candidates with first class customer service skills to assist online customers with their travel enquiries, amendments & cancellations. To be considered for this role you must be available to work on a 7 day rotating roster with shifts between 1700 - 0500. Candidates with a calm and diplomatic demeanour would be best suited to this role.

For more information please call Peta on (02) 9113 7272 or click APPLY now.

Cruise Consultant

Sydney CBD – Generous Salary with excellent incentives – Ref: 7794RF2

Are you cruise crazy? Do you need a change? I am looking for an outstanding retail travel consultant with passion for cruising to join an industry award winning cruise agency located in the Sydney CBD. Previous cruise experience is a must, as is at least 2 years working in retail travel. Generous salary plus travel perks are on offer to the right candidate. This is sensational opportunity for a consultant looking to specialise in the ever growing cruise industry.

For further information please call Rebecca on (02) 9113 7272 or click APPLY now

Entertainment Travel Account Manager

Melbourne \$\$ Attractive Package Ref:1126KF1

If you have extensive account management experience in the travel industry then this role could be what you are looking for. As the Account Manager for this brand within a global travel company, your primary focus will be to build and maintain strong relationships within the business. You will be working for a world leader and have the opportunity to develop and exceed within your career. Previous experience in client relations and customer service is a must.

For more information please call Kate on (02) 9113 7272 or click APPLY now.

Bilingual Travel Consultant Adelaide \$DOE Ref: 1136LB2

Busy and centrally located travel agency in Adelaide is seeking a bilingual travel consultant. If you can speak both Chinese and English fluently, then we want to hear from you! Your strong airfares knowledge will be key in consideration for this company. If you have a minimum of two years' experience in the industry, the ability to meet deadlines, and ticketing knowledge you will be highly regarded. Solid salary package on offer for the right candidate!

For more information please call Lauren on (02) 9113 7272 or click APPLY now.



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