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- State Manager New South Wales
- National Account Manager
- Business Development Manager
- Sales Operations Consultant
- Pricing and Product Manager

Victoria & South Australia

- State Manager Victoria & South Australia
- Business Development Manager (3 positions)

Queensland

- National Account Manager
- State Manager Queensland
- Business Development Manager (2 positions)

Western Australia

- State Manager Western Australia
- Business Development Manager (2 positions)

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Thursday 14th April 2016



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Air NZ sales restructure

THE appointment of Air New Zealand country manager Leanne Geraghty as the airline's new regional general manager for distribution & corporate (**TD** yesterday) has come as part of a major shuffle of the airline's sales roles in Australia.

The carrier has today launched a major recruitment drive which will see state-based opportunities in sales leadership, business development, pricing, product and sales support.

"The Australian market is a key pillar in Air New Zealand's growth strategy and we're adopting a state structure that reflects our business objectives of 'working with the right partners in the right markets,'" the airline said.

Positions are up for grabs in NSW, Qld, WA and Vic/SA, including a Sydney-based Senior Manager Sales & Operations reporting to the Regional GM Australia, with the aim of maximising revenue and achieving market share growth.

State managers will also report to the RGM Australia and positions include a Qld-based national account manager role to manage Air NZ's relationship with Flight Centre.

More details on the **cover page**.

Bestjet correction

YESTERDAY'S TD included an incorrect statement which claimed the judge in the Bestjet case against AFTA had ruled that Michael James was exercising authority over the firm.

This was incorrect, with Justice Applegarth's decision not containing any finding to that effect.

We apologise for our incorrect assertion, with the Supreme Court ruling not involving a determination of which party is correct.

Today's issue of TD

Travel Daily today has nine pages of news and photos, a front cover wrap for **Air New Zealand** plus full pages: (**click**)

- One&Only Wolgan Valley
- AA Appointments jobs
- JITO win a GoPro
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Kirk Wong to Expedia

KIRK Wong has been appointed as senior transport manager, Oceania for Expedia Australia.

Wong's wide industry experience includes former roles at Air NZ and Garuda - more appointments on **page seven**.

TFE flags six more hotels

TFE Hotels is set to operate at least six more properties across Australia, with ceo Rachel Argaman today confirming details of a new \$120m Adina Apartment Hotel in WA's Fremantle.

The 141-room property will be located adjacent to the Fremantle cruise terminal and is expected to be popular with passengers for pre and post stays, particularly given the burgeoning WA cruise industry which today saw P&O's *Pacific Eden* kick off its inaugural four month season.

Argaman said the development was strategically placed about 19km from the Perth CBD, 28km from Perth Airport and nearby to the Rottnest Ferry terminal.

"This will be a really exciting addition to the tourist offering along WA's beautiful West Coast," Argaman said.

The Adina property will have

60 studios, 73 one bedroom apartments and eight two bedroom apartments, with an expected opening in 2018.

Other Australian properties under development by TFE include an Adina Apartment Hotel in George Street Sydney opposite Wynyard Railway Station and the Adina Apartment Hotel Royal Randwick Racecourse.

TFE is also expecting growth in Europe, with Argaman flagging a doubling of the company's German portfolio to ten properties.

New Adina Apartment Hotels are in the pipeline for locations including Leipzig, Hamburg, Nuremburg and Frankfurt.

Last week for US fam

TRAVEL consultants hoping to take part in the upcoming #tasteUSA megafam flying Air New Zealand to Houston are reminded that registrations close tomorrow, Fri 15 Apr.

For details see the **last page**.

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LH eyeing 100% of SN

LUFTHANSA is considering buying the 55% of Brussels Airlines it doesn't already own, according to a number of European media reports.

The LH supervisory board will meet on 27 Apr and it's understood the acquisition is on the agenda, in the lead-up to the Lufthansa agm on 28 Apr.

Lufthansa purchased 45% of the carrier in 2009 and has an option to buy the rest of the Belgian flag carrier which expires in 2018.

EY Avianca codeshare

ETIHAD Airways has signed a new agreement with South American carrier Avianca Airlines.

Under the pact Etihad Airways will place its EY code on Avianca flights between Bogota, Colombia and both London Heathrow and Madrid, Spain.

The Avianca AV code will be placed on Etihad flights from Abu Dhabi to London and Madrid.

The agreement also includes frequent flyer scheme reciprocity with members of both carrier's loyalty programs earning miles on the codeshare flights, with the possibility of expanding the benefits to other destinations on both airline's networks in future.

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Tas commits to training

THE Tasmanian Government has pledged \$2.3 million to support up-skilling in key areas of growth, which include tourism and hospitality and agriculture & building.

Following a "record boom" in tourism for the state, Jeremy Rockliff, the Minister for Education and Training, commented the Govt was committed to making "Tasmania the environmental tourism capital of the world".

"To unlock further potential for growth, we must ensure we have experienced people to take tourists off the beaten track, and expertly lead them on an exceptional experience of all that our wilderness has to offer."

TasTafe has successfully secured \$240,000 of the pot which will go towards 103 training positions to support further education in adventure tourism, which spans programs such as: abseiling, sea

kayaking, white water rescue, climbing and more.

Dubbed the Skills Fund Special Released Program, the \$2.3 million fund will be allocated across two programs: \$604,000 to skills needed to support future economy growth, and the remainder to go towards 34 training places in management and leadership in the construction industry.

Zika virus in Vietnam

THE Department of Foreign Affairs and Trade is advising travellers to protect themselves from mosquito bites in Vietnam, following "sporadic transmission" of the Zika virus in the country.

As the Zika virus is known to effect foetuses, DFAT is advising pregnant women to discuss upcoming travel plans with their doctors as the level of transmission in Vietnam is still unknown at this stage.

Find Your Paradise

TOURISM and Events Queensland (TEQ) has partnered with Tourism North Tropical Queensland (TTNZ) to present a new winter campaign, aimed to "inspire travellers from all walks of life to find their paradise".

Dubbed 'Find Your Paradise', the new online campaign identifies six different types of traveller; ranging from action and adventure to luxury getaways; and matches them with their ideal Queensland getaway.

TTNQ chief executive Alex de Waal said the beauty of Tropical North Queensland meant there was an experience to suit every personality.

"There is a way to Find your Paradise in Tropical North Queensland for everyone."

The campaign will target both interstate and intrastate travellers, and will offer personalised deals and airfares via the queensland.com site.

View campaign videos [HERE](#).



Window Seat

TOURISM Tasmania is advertising perhaps the best job ever: Chief Wombat Cuddler.

Derek, a baby wombat from Tasmania's Flinders Island, is on the look-out for a new hug bug, and that could be you!

The competition is open to Aussie residents aged 18 and over, with the lucky winner to spend three nights smothering baby Derek with affection and exploring his Flinders Island home.

CLICK HERE to enter, non-cuddlers need not apply...



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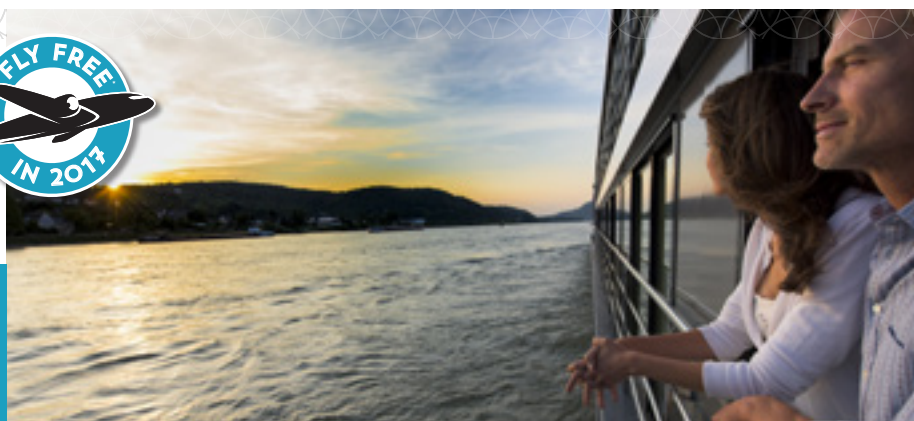
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"Crail" agents rewarded

TOP-SELLING Infinity Cruise and Rail agents were rewarded for their 2015 sales recently with a two-week trip taking in Singapore, Thailand and Malaysia by rail and sea.

The group of 18 experienced a five-night round trip cruise aboard *Sapphire Princess*, calling in at Bangkok and Ko Samui in Thailand.

Pictured are: Helen Mezen, Princess Cruises; Julia Luka, Cruiseabout; Tina Fitzroy, Cruiseabout; Sandra Innis, FC; Tanya Horrocks, Cruiseabout; Linda Lainge, Cruiseabout; Sasha Lavarevic, Escape Travel; Sarah Curtis, Infinity; Tarren McGregor, Infinity; Claire Legacy, FC; Nikki Tully, FC; Fabio Cicero, Escape Travel; Christina MacDonald, Escape



Travel; Hannah Mason, FC; Justin Birchall, Infinity; Chelsea Cullen, Escape Travel; Liam Garvey FC, Joyce Hewitt FC & Alistair Miller, Flight Centre.

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Fastpay + Siteminder

HOTEL distribution platform Fastpayhotels has become the only channel available through SiteMinder's Channel Manager following a partnership between the two companies.

The Channel Manager provides hotels payment at the time of booking, up to 390 days in advance of stays and with no refunds for cancellations.

Fastpayhotels launched earlier this year and offers dynamic rates and availability.

Alitalia's China return

ALITALIA has returned to China with the inaugural Rome-Beijing flight taking off yesterday.

The third new intercontinental route for the year, the flights will leave Rome Fiumicino every Mon, Wed, Fri & Sat and depart Beijing Tue, Thu, Sat & Sun.

Alitalia also serves China with Etihad Airways codeshare flights via Abu Dhabi, to Beijing, Shanghai and Chendou.

EK orders two A380s

EMIRATES Airline has put its hand up to claim two new Airbus A380s originally commissioned by the bankrupt Skymark Airlines, *Air Transport World* is reporting.

Emirates operates 75 A380s and the additional two aircraft will take Emirates' total A380 order book to 142.

The new metal will serve Prague, Taipei and Vienna.

OTG Jungle Book tour

ON THE Go Tours has launched a new family tour which visits the land featured in the fantasy adventure film, *The Jungle Book*, released in the UK on 15 Apr.

The nine-day tour is suitable for families with children aged 12 and over and circles from Delhi, to Agra, Jaipur, Ranthambore National Park and back to Delhi, including a visit to the Taj Mahal, hot air ballooning over Jaipur and three game drives - **CLICK HERE**.

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*Prices are per person twin share and are correct at 30 March 2016 but may change depending on surcharges, fees, taxes and/or currency changes. See website for more details.

Ramada Queenstown

QUEENSTOWN is set to welcome its first new hotel in five years with Ramada Hotel & Suites Remarkables Park Queenstown to open in time for the start of the American Express Queenstown Winter Festival on 24 Jun.

The corporate and leisure hotel has 28 well-appointed studios, 20 one-bedroom, nine two-bedroom and two three-bedroom king apartments, all with ensuite bathrooms, full kitchens and laundry facilities.

Travel Summit rego

REGISTRATION is open for the CAPA-ACTE Melbourne Corporate Travel Day Summit to be held on 27 Apr.

Among the keynote speakers are Airbnb's Bond Leung who will speak on Airbnb for business and Anoop Rattam of American Express Global Business Travel who will cover the evolution of travel policy.

For more information or to register, see capaevents.com.

New booking channel

WHL Group has launched a new booking channel for small and medium accommodation, The Travel Revolution.

The new platform aims to provide small operators with the scale to provide a member base through which they can reward loyalty with discounts, including last minute deals.

To see it for yourself, head to www.thetravelrevolution.com.

More Aussies get travelling in 2015

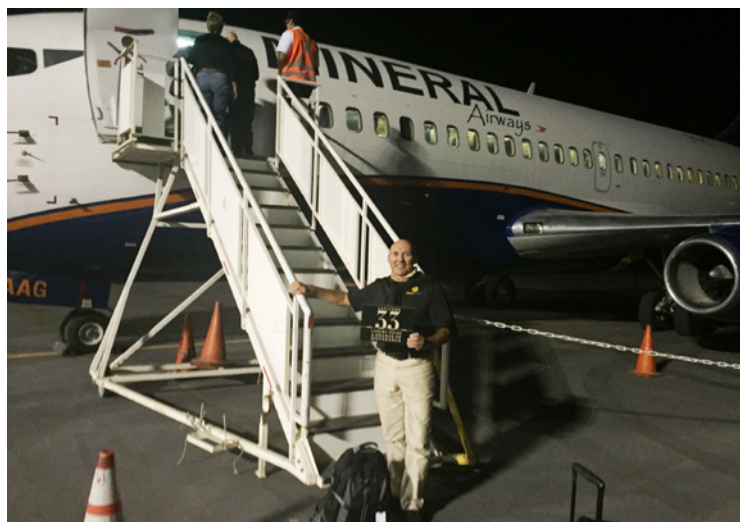
LAST year the highest number of Aussies jetted off on an overseas holiday, at 13.9% of the population, or 2.7 million, according to the latest figures from Roy Morgan Research.

New Zealand was the top destination, claiming 11.7% of Aussie tourists, ahead of England with 10.4%, the US with 10.1% and Indonesia with 8.1%.

Roy Morgan found the most popular overseas destination varied between generations.

New Zealand was the most popular among Generation X and Generation Y last year, but England was a clear favourite for Pre-Boomers and Baby Boomers and the United States topped the list for Generation Z (10.7%).

Is it a bird? is it a plane?



LATITUDE 33's founder and chairman Brett Dudley came to the rescue of a group of clients stranded in Chile due to Sky Airline's strike.

The group of 24 started with five-nights in the Atacama Desert and were planning to fly Sky airlines from Calama to Punta Arenas to join *via Australis* for a Chilean fjords cruise followed by five-nights in the Explora lodge, Patagonia.

There were no flights in to Santiago or Punta areas due to the strike and LAN had no availability for 24 people until after their cruise departed.

Luckily for them, Dudley chartered a 737 from DAP airlines (**pictured**) and the guests landed in Punta Arenas in plenty of time for the cruise.

AccorHotels appoints

AccorHotels has reshuffled its team of general managers.

Paul Archer is now Regional GM - North Island, New Zealand; Tim Dearsley is GM, Novotel Suva Lami Bay; Sarah Baddams is GM, ibis Melbourne Swanston; Matt Juniper is GM, ibis Perth; Ashley Turner is GM, Qantas Domestic Lounges by AccorHotels & Hakin Khan is GM, ibis Styles Karratha.

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STE 2016 kicks off



THE Samoa Tourism Exchange (STE) 2016 was officially launched Tue night by the Minister of Tourism, Lautafi Fio Purcell, during a reception at the Samoa Cultural Village Fale.

The Samoa Tourism Exchange is an annual conference and will this year see a record 59 travel and trade media reps meet with local operators for product updates, selling tips

Lion Air, Sabre pact

SABRE will provide LCC Lion Air with an end-to-end airline operations & crew management platform aimed to optimise operations and reduce costs.

Colombia webinar

LINDBLAD Expeditions will host a free webinar on its Colombia and Snakes River expedition.

Historian Dr Roberty Gatten will host the live webinar, and discuss what it's like to explore the region about Lindblad's 62-pax ship.

Attendees will hear stories from past expeditions and have questions answered by experts.

The webinar commences 0900 (AEST) on 30 Apr.

Register by **CLICKING HERE**.

TT reaches milestone

TIGERAIR welcomed aboard its 19 millionth passenger yesterday.

The passenger was on board flight TT228 from Melbourne to Sydney, and was later presented with three \$190 vouchers to put towards future travel with the Tigerair network.

In celebration of the major milestone, TT has launched a series of domestic and international flights, with prices beginning from \$19 one way.

The deal kicks off at midday today and runs until midday 16 Apr, or until seats sell out.

All on-sale fares are for travel between mid Jul and mid Sep.

Kids club makeover

INTERCONTINENTAL Fiji Gold Resort & Spa has upgraded its Planet Trekkers children's club facility for younger guests.

The new facility now includes a dedicated art room, activity centre and a marine room, dedicated outdoor playing area and a mini climbing wall and jungle gym.

Maritime museum debuts vivid packages

THE Australian National Maritime Museum has introduced a series of event packages for Vivid, aimed at corporate visitors to Sydney.

Vivid viewing events can be hosted within ANMM's new venue The Lookout, or on board the *HMAS Vampire*, the museum's largest vessel.

Event packages begin from \$45 per person, and includes: catering with a choice of six platters, a one or two-hour beverage package, cocktail furniture & event and security staff (from Mon-Thur). Vivid runs from 27 May - 18 Jun.

For more, **CLICK HERE**.

US flight delays down

ON TIME performance improved in the US in Feb, with a rate of 83.6% for the month, up from 81.3% in the previous month, according to the U.S. Department of Transportation.

Just 1.6% of reporting carriers' flights were cancelled, a 1% improvement on Jan.

Over 16% of flights were delayed, 4.81% of which were due to aviation system delays; 4.90% by late-arriving aircraft; 4.34% by factors within the airline's control, 0.48% by extreme weather and 0.03% for security reasons.

There were 48 flights during Feb with more than 50% of delayed arrivals more than 30 mins, 19 of which were ExpressJet flights and 11 were JetBlue.

14% commission on HONG KONG

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US Mar hotel stats

LAST month in the US there was a 15.2% increase in the number of rooms Under Contract, according to STR's Mar 2016 Pipeline Report.

There was 153,345 rooms in the construction phase during Mar, a 21.5% increase year-on-year, with 47% of the rooms in the top 26 markets by existing supply.

"Regardless of short-term supply and demand swings, the top markets are big demand generators," said Bobby Bowers, STR's senior vp for operations.

New York took the cake for the most rooms under contract, at 31,394, with 15,145 of those rooms under construction.

Crest Collection

SERVICED residences operator The Ascott Limited has announced the launch of The Crest Collection, described as "a prized selection of some of the company's most prestigious and unique luxury serviced residences".

The debut collection includes the newly added Metropole which will open in Bangkok this coming Jun, along with three of Ascott's Citadines Suites properties in Paris which have been renamed as La Clef Louvre Paris, La Clef Champs-Elysees Paris and La Clef Tour Eiffel Paris.

The Ascott now boasts over 3000 apartments in 17 properties.

CA 787 res open

AIR China has opened bookings for its new 787-9 services which will commence operation 01 Jun between Beijing and Shanghai.

The second CA 787 route will debut to Guangzhou on 01 Jul, with the first international service commencing 15 Jul between Beijing and Frankfurt.

CA will also debut the 787-9 on flights between Beijing and Rome effective 01 Aug, according to agent GDS screens.

New Air NZ director

AIR New Zealand today announced the appointment of Dame Therese Walsh as a director effective from 01 May 2016.

Walsh was chief operating officer of Rugby NZ 2011 and head of NZ for the Cricket World Cup 2015, and is a director of a number of other companies including TVNZ, ASB Bank & NZX.

She's also an independent member of the government's Major Events Investment Panel.

WA treetop attraction

TREES Adventure Park at Lane Poole Reserve, about 100km south of Perth has opened today.

The tourist attraction has been built around tree tops and allows visitors to move through the canopy on a network of rope bridges, flying foxes, trapezes and Tarzan jumps.

For more, **CLICK HERE**.

SkyBus adds St Kilda

FROM winter, Melbourne's SkyBus will shuttle passengers directly between St Kilda and Melbourne Airport, dep every 30 mins between 6:30am-7:30pm.



Industry Appointments

WELCOME to Industry Appointments, *Travel Daily's* Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Metro Hotels has appointed **Kelly Barnett** as Business Development Manager for Queensland and Northern Territory. Barnett comes from a Sales and Marketing role for The Pier Hotel.

Scott Weekink will take up the role of Company Secretary and General Council of **Auckland Airport**. Weekink was most recently based in Singapore, where he was Executive Director and General Counsel of Ooredoo Asia.

Carlson Wagonlit Travel has a new addition to the team, with **Andrew Jordan** joining as Chief Technology Officer at the beginning of last week.

Peter Jon Lindberg has a shiny new title as Director of Inspiration for **Conrad Hotels & Resorts**. He will take on Conrad's Stay Inspired initiative as of 18 Apr.

American Express Global Business Travel has a new team member, with the appointment of **Rodolfo Elizondo** as Vice President and Head of Global Business Consulting. For the past five years, Elizondo has worked at Sabre, most recently as Vice President in the company's Consulting Division.

A new Director of Sales, **Philippe Renaud**, has been welcomed by **Shangri-La Barr Al Jissah Resort & Spa, Muscat**. He will manage the sales team for the Corporate, International and Leisure divisions.

Nick Queale has been appointed as General Manager Corporate for **Flight Centre New Zealand**. Queale started his Flight Centre career almost two decades ago as a travel consultant in Adelaide and was most recently vice president corporate for Flight Centre Canada.

Swiss International Air Lines has named **Rego Schmid** as Head of Cabin Crew, replacing Alexander Arafa who is becoming Head of Area & Contribution Management at Swiss WorldCargo.

Patrick Marshall has taken a role with **Egencia Australia** as Senior Corporate Sales Manager - Large Accounts. He joins Egencia from his former role as sales manager NSW/ACT with Sabre.

Cheapflights has named **Nathan Graham** as its new Regional Sales Manager. Graham was formerly a senior talent manager at recruitment firm TMS Asia Pacific.

Leanne Geraghty was yesterday appointed to the newly established role of Regional General Manager for Distribution and Corporate with **Air New Zealand**. The new role will see her relocate to Auckland from her current Sydney-based position as Air NZ country manager.

McLachlan Tours this week appointed **Samantha Halpin** as a new Business Development Manager to drive the company's growth in Victoria. She will promote Mat McLachlan Battlefield Tours, Discover Asia, Amras Cruises and McLachlan Experiences.

The **Global Business Travel Association** has appointed Amadeus Germany general manager **Bernd Schulze** to its European Advisory Board. Also new to the board is **Mia Andersson**, Global Programme Manager for biopharmaceutical company AstraZeneca.

Etihad Airways' Perth-based manager Corporate & TMC, **Bec Williams**, has relocated to the USA to take up a Chicago-based role as the airline's Director of Sales.

Norwegian Cruise Line has appointed former Carnival UK head of sales **Jeremy McKenna** as Head of Sales for UK. **Jacqueline van de Stadt** is also Norwegian's new Marketing & PR Manager Northern Europe MEA.



DIRECTOR OF BUSINESS DEVELOPMENT - LEISURE

The Regional Sales Office of Shangri-La Hotels and Resorts, based in Sydney, has a vacancy for a dynamic and experienced Director of Business Development-Leisure, to manage and develop their leisure business out of Australia and New Zealand to Shangri-La Hotels and Resorts hotels worldwide.

The position requires sound experience in the leisure market, and the ability to work across all sectors, possess a strong and outgoing personality, develop new business opportunities and manage and grow existing accounts in the wholesale, leisure retail, cruise and luxury leisure markets.

Strong relationship skills are essential, and ability to work with key agents and industry partners, such as airlines, NTOs, and DMCs, to drive brand awareness, build new and incremental demand, promoting and marketing new hotels and destinations.

This is a position for a self-motivated and energetic person who possesses excellent communication skills, to join this award winning regional hotel sales team, and manage and grow all aspects of the leisure market out of Australia and New Zealand, with a particular focus on the luxury leisure sector.

Please send your CV to **Jenny Williams, Director of Sales and Marketing, Shangri-La Hotels and Resorts** on jenny.williams@shangri-la.com

Agents experience highlights of South America with Travelmarvel

TRAVELMARVEL hosted a group of 15 of its top performing travel agents on a 10-day journey designed to showcase its popular Highlights of South America itinerary.

The exciting exploration of Peru and Chile saw the group take in some of the region's most sought after attractions as they travelled from Lima to Santiago.

Highlights included the chance to sample several of Travelmarvel's 'Insider Experiences' including a weaving demonstration in Cusco, a local lunch in Pisac with food baked by locals in a traditional earth oven, a ride aboard the Vistadome train to World Heritage-listed Machu Picchu and in Lake Titicaca, a cruise to the man-made reed islands of the Uros People.

During their trip the group also stayed at some of Travelmarvel's premium hotels and lodges, including spending two nights at both the Aranwa Sacred Valley at Urubamba and the Libertador Palacio del Inka in Cusco.

Travelmarvel's South America 2017 brochure is available now and offers '2 for 1 Airfares' on all itineraries.

For more information call 1300 196 420 or visit the website at www.travelmarvel.com.au/southamerica2017.

Travel Daily
First with the news
Thursday 14th Apr 2016



ABOVE: The group gathering at Machu Picchu.

LEFT: Mel Douglas of Coopers Travel Vic meeting the locals and their pets at Pisac.



LEFT: Sampling some of the local food in the Sacred Valley is Susie Coughlin, Travelmarvel National Sales Manager with Cameron Ward from Cruiseabout Turramurra NSW.

BELOW: The group on board the Vistadome Train from Ollantayambo to Machu Picchu.



RIGHT: Vicki Leunig; RAC Travel Morley WA with a Uros showing off the local weaving.



LEFT: Monika Southern, Travel Associates Brice & Turner WA and Vicki Leunig; RAC Travel Morley WA enjoying a demonstration from a street vendor at the markets of Cusco.



RIGHT: Sacred Valley locals educating the Travelmarvel group in the time-honoured tradition of weaving.



ABOVE: The group stopping off at a local coffee house in Santiago, Chile.

Maldives boost for Turkish Airlines

STAR Alliance member Turkish Airlines will boost frequencies to the Maldives during the 2016/17 northern winter season.

Effective 30 Oct the carrier's existing Istanbul Ataturk-Male route will lift from a daily service to ten per week, with the additional three flights terminating in Male while the other seven extend to Colombo.

Airbnb set for a billion

AIRBNB could be handling as many as one billion bookings annually by 2025 according to a report released overnight by US investment advisor Cowen Group.

This year Airbnb will process almost 80 million bookings, worth more than US\$12 billion, with Cowen forecasting this could grow to 500 million bookings in five year time.

The analysts based its expectations on a survey of about 1,400 American hotel and short term rental customers, with a focus on Airbnb users.

"While we expected positive results for Airbnb, we were surprised by how well Airbnb fared in a number of key metrics that that we see as bullish for the company's term prospects," the report stated.

New AC cargo route

AIR Canada Cargo will introduce a new dedicated freighter service to Latin America and Europe, under a new commercial arrangement with Cargojet.

Cargojet will operate a 767-300ER freighter on the route which will see Air Canada Cargo become the only provider of direct scheduled freighter service between Canada and Latin America.

Initially the service will operate from Toronto to Bogota and Lima via Atlanta, as well as Toronto to Mexico City via Dallas Fort Worth.

Starwood VX pact

STARWOOD Hotels and Resorts has announced a new partnership with Virgin America, allowing members of the Starwood Preferred Guest (SPG) program to transfer their Starpoints to VX Elevate points on a 1 to 1 basis.

VX Elevate members will also earn two points per dollar spent on Starwood Hotel stays.

Singapore agent fine

A **TRAVEL** agent based in Singapore has been fined \$25,000 after the agency was found to have been trading without a licence for five years.

RTW Air Services was convicted of 17 charges under the Travel Agents Act according to a statement from the Singapore Tourism Board.

The company's licence had expired on 31 Dec 2009 and it wasn't renewed until 2014 after an STB check on its premises.

1000th Safari School student

BENCH

International's Chris Le Roux recently visited the company's 1000th enrolled Safari School student - Jasmine Levingstone of Helloworld Armidale.

The African wholesaler said the dedicated online training platform was seeing new Safari Schoolers register every day.

Successful graduates receive a framed certificate, an Africa 'bible' and a logo which can be incorporated into email signatures.

Bench gm Martin Edwards said he was thrilled that the program

had been so wholeheartedly embraced, adding "we are delighted that it's been such a roaring success."

The Safari School is accessible via the Agent Portal online at benchinternational.com.au.



Explore the magnificent and mystical Kimberley across 20 days with this month's exciting **Travel Daily** competition, brought to you in partnership with Australia's award-winning travel operator **APT**. Every day we will be taking you on an adventure, showcasing the many highlights available on an APT Kimberley Wilderness Adventure.

The person with the most correct answers, and who wows us with the most creative answer to the final question, will win an unforgettable 'Kimberley Complete 15 day small group 4WD adventure' for two people, departing in September 2016.

Send your answers to: APTcomp@traveldaily.com.au

Q10. Guests are always surprised at the outstanding cuisine served by APT's chefs at its Wilderness Lodges. Name one of the dishes that is typically served.

HINT: [CLICK HERE](#) and see p31



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