



Travel Daily

First with the news

Friday 9th December 2016

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EK Premium Econ coming

THERE'S growing certainty that Qantas' alliance partner Emirates is developing a new Premium Economy product after the Gulf carrier's president suggested tickets would go on sale for the product as early as next Dec.

Speaking in London this week, Tim Clark said Emirates expects to be selling tickets in the new Premium Economy cabin before mid-2018.

"We are at the stage of finding what form [Premium Economy] will take," Clark told reporters,

and confirmed by Reuters.

"I would think within the next year to 18 months, we will have it in the airline, hopefully up and running," he said.

TD understands the absence of a Y+ cabin on EK services has long been a source of frustration in its Qantas partnership, with the Australia carrier's premium passengers unable to connect to EK's wide European network in equivalent seating.

Currently, passengers wanting the full Premium Econ experience to Europe are restricted to QF's services to London, or those of rivals such as Singapore Airlines or Cathay Pacific.

Star Alliance chair

PEDRO Heilbron, ceo of Copa Holdings and of Copa Airlines has been elected as chairman of the Star Alliance Chief Executive Board, replacing Calin Rovinescu.

Rovinescu has been in the role for the last four years and is also the president and chief executive officer of Air Canada.

Today's issue of TD

Travel Daily today has six pages of news and photos, plus a full page from: (**click**)

- Travel Trade Recruitment

Today on Ovation Fri

CHANNEL Nine's *Today* show will broadcast live from *Ovation of the Seas* on Sydney Harbour next Fri 16 Dec, from 5:30-9am.

Royal Caribbean Australia & NZ md Adam Armstrong said he was confident hosts Lisa Wilkinson, Peter Stefanovic & Natalia Cooper will have a "sensational time" on board the biggest and newest ship to sail into Sydney.

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Travel Daily

First with the news

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Neil Rodgers now Adventure World md

NEIL Rodgers has been appointed as managing director of Adventure World, stepping up from his role as general manager of the Travel Corporation brand.

TTC ceo John Veitch told **TD** Rodgers had done an outstanding job over the last 18 months, with the Adventure World portfolio showing strong growth.

Rodgers yesterday also confirmed the launch early next year of a significant new expansion into the US, with a range of active adventure-based holidays in areas such as the Pacific Northwest and Wyoming.

787-10 final assembly

AIRCRAFT manufacturer Boeing has begun final assembly of the first 787-10 *Dreamliner* - an extended version of the carbon composite fuel-efficient jet.

Boeing has received 154 orders, so far, for the 787-10 from nine customers including ANA, AF, BA, SQ, EY, UA and Air Lease Corp.

The inaugural -10 is expected to take flight next year and the first delivery is slated for 2018.

Helloworld sells WAS, GAS

HELLOWORLD'S divestment of its aviation representation businesses World Aviation Systems and Global Aviation Services (**TD** breaking news) sees the company exit the airline gsa business after almost 40 years.

World Aviation Systems was established in Sydney in 1978, under the umbrella of Helloworld forerunner Concorde Travel.

Former Transonic Travel ceo Peter Lacaze merged the business with Global Aviation Services in 2005, making the combination a dominant force at the time.

Former Helloworld ceo Rob Gurney appointed James Vaile to head up the division in 2013 (**TD** 30 Oct 13), at the time describing it as the "premier General Sales Agency in Australia and NZ".

However more recently key clients had established their own offices here or appointed alternative representation.

Vaile departed suddenly earlier this year (**TD** 18 May) followed by former Virgin Atlantic staffer Gia Acitelli, with both now working at Anjuna, a "global airline services company" founded by Vaile.

Yesterday's announcement was not a surprise to astute observers, who had noticed the disappearance of the World Aviation Systems and Global Aviation Services logos from a brand matrix in the Helloworld annual report and presentations as far back as Aug.

It's also not surprising that the new owner, a company formed last week called World Aviation Holdings Pty Ltd, is owned by Spiros and Irene Alysandratos.

The Alysandratos family is a major Helloworld shareholder and has a separate airline representation business under the Airline Marketing division of Consolidated Travel.

With the acquisition from Helloworld, the group adds carriers such as Kenya Airways, Egyptair, TAP Portugal, Virgin Atlantic, Air Botswana, Royal Jordanian, Alaska Airlines, Aer Lingus, Ethiopian Airlines, Sichuan Airlines, Hong Kong Airlines and MIAT Mongolian Airlines to its portfolio.

The transaction is expected to be finalised on 16 Jan 2017.

Lido appointment

THE Lido Group has appointed Jon West to the newly-created role of chief commercial officer.

West is the former managing director of HRS' operation in the UK and will relocate to Sydney to take on the position with the integrated hotel booking and payment solution provider.

He'll be tasked with developing commercial strategies to expand the Australian company's footprint in Asia Pacific.

Chief executive Steve Mackenzie said West brings "extraordinary knowledge and experience" to the role, adding "his commercial insights and networks will ensure The Lido Group continues to recognise and seize opportunities for growth".

Egypt DFAT update

THE Australian Government has issued a fresh advisory for travel to Egypt, warning "terrorists maybe in the advanced stages of planning attacks in Egypt in areas frequented by Westerners".

Yesterday's update continued to recommend that Australians "reconsider their need to travel".

Abercrombie & Kent

Opportunities with A&K Product Manager Australia & NZ

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ANA looking to MEL and BNE



ANA is eyeing new destinations in Australia ahead of the 2019 Rugby World Cup and 2020 Olympics in Japan, having achieved load factors above 90% on its Sydney route.

New Niagara lights

NIAGARA Falls is now lit by a modernised system of 1400 LED lights, creating brighter and more vivid colours across the landmark.



A \$4 million upgrade has eliminated dark patches, illuminating the entire rim when viewed from the Canadian side of the natural wonder.

the first anniversary of its Boeing 787-9 Dreamliner services from Tokyo Haneda to Sydney, treating wholesalers and retailers to a lavish dinner at the city's Sake restaurant.

The airline's vice president and general manager Oceania Ryo Sadayuki said sales on the Sydney route had surpassed expectations, with passenger levels to peak during the Japanese ski season over the coming three months.

Load factors had already reached 92% last month, giving the airline optimism for future Australian routes.

Sadayuki said although there was no timeline for expansion, Melbourne and Brisbane were likely destinations for ANA, Japan's only five-star Skytrax rated airline.

Sadayuki is pictured with ANA country manager Brett Walsh.

NZ sleeper bus service

WELLINGTON and Auckland will be connected by an overnight sleeper bus service from Wed, departing both cities nightly at 11pm and arriving at 8.45am.

The ManaBus.com service will offer premium buses with leather seats and lie-flat beds.

The overnight buses complement existing day services and are priced from NZ\$25.99.

Bali still Aussie fave

DESPITE repeated warnings from the Department of Foreign Affairs and Trade about the "high threat of terror attacks" in Bali, Aussie visitor numbers continue to grow, with the latest stats from the govt's tourism office indicating a 10.78% increase in numbers to 104,631 in Oct, compared to 94,449 during the same month last year.

Chinese tourists to the popular tourist hub continue to soar in Oct, jumping a whopping 40.32% to 78,604 from 56,015 recorded in the corresponding period in '15.

VA pet fees rejigged

VIRGIN Australia has recently launched a new fee structure for accompanied pet bookings.

Effective from 30 Nov, pets weighing in between 0-10kg, 11-20kg, 21-30kg or 30+kgs will be charged at \$85, \$105, \$135, \$165 respectively.

The price is charged based on the combined weight of the container and the animal, with agents reminded that payments for accompanied pet bookings need to be completed via VA's guest contact centre.

Bookings made prior to 30 Nov will be honoured accordingly.

Morgan Hotels sold

MORGANS Hotel Group has been acquired by sbe, with the transaction valued at \$805m.

The sale sees sbe's current portfolio more than double, combining Morgan's Delano and Mondrian brands with the group's existing collection which includes SLS hotels, The Redbury hotels and Hyde hotels.



Window Seat

RIO de Janeiro's mayor-elect Marcelo Crivella has boldly proposed a controversial tourist tax which could see visitors mugged in the city reimbursed.

"[The city] cannot continue treating its tourists as if they were an afterthought," said Crivella at a business leaders lunch event this week.

However, the proposed plan has been criticised by many, including global tourism scholar Mario Beni who told the *New York Times* "creating such a tax makes no sense, unless the aim is to discourage tourism in Rio de Janeiro".

Crivella will take office in Jan.

NORTH Korea's Ryugyong Hotel project, the world's largest lodging at 3,000 keys, is rumoured to finally open after spending 30 years empty.

Whispers of the revival began after Egyptian development company Orascom was flown into Pyongyang to discuss the future of the nicknamed "hotel of doom", reported *NK News*.

The pyramid-shaped development, which was first launched in 1987 by then leader Kim Il-Sung and abandoned in 1992, stands at 105-storeys and cost a reported \$800 million to get off the ground.



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TTC brings the Christmas spirit



THE Travel Corporation was yesterday the formal host of the annual Australian Society of Travel Writers festive season event, and brought along a special guest all the way from the North Pole.

Santa was joined by TTC ceo John Veitch (left) and Insight Vacations managing director Alexandra O'Connor, with other senior TTC staff present including Uniworld md Fiona Dalton, Neil Rodgers from Adventure World, Vanessa Stavrou from Contiki, and Rachael Harding of Trafalgar.

QF UK/Euro webinar

QANTAS is holding four "Qantas to UK/Europe, selling tips & tricks" live virtual classes on Wed 14 Dec.

For more information or to register, [CLICK HERE](#).

DJ QFF bonus points

QANTAS Frequent Flyer members can earn 10 points per \$1 spent at David Jones using a Qantas Points earning credit card up until 24 Dec.

EK A380s dispute

ROLLS-ROYCE Holdings has agreed to fund measures to address performance and maintenance concerns over engines for Emirates A380 jets.

Emirates is due to take delivery of its first A380 with Trent 900 engines from 16 Dec, two weeks later than initially planned.

MEANWHILE, Emirates has injected a little Christmas spirit into its experience, launching a Christmas menu for the first time across all cabin classes, featuring festive dining options.

The meals are available for travel between Dubai & Australia, Europe, the US or the UK.

Galaxy S6 smoking

A SAMSUNG Galaxy S6 mobile began smoking on a China Airlines flight from Palau to Taoyuan on Wed, *Taiwan News* reports.

Crew quickly responded by putting the phone in an ice bucket and no injuries were reported.

The airline has banned all Samsung Galaxy Note 7 smartphones since 15 Oct.

China Airlines said it would work with authorities to investigate the incident.

Longest tunnel opens

SWITZERLAND will open the longest train tunnel in the world this weekend, allowing passengers to travel under the Alps in some 17 minutes.

The dual track, Gotthard Base Tunnel, will tie southern and northern Switzerland closer together.

The 17-year pioneering project extends for 57km down to a maximum depth of 2300 metres under the Gotthard massif.

Walk Japan Tea Tour

WALK Japan has launched a new tea tour, exploring the tea-centred areas of central Japan.

The 10-day fully guided walking tour explores the significance of tea in Japanese culture and is suitable for anyone who can comfortably walk at a leisurely pace for three hours.

Running from 10-20 May the journey permits a maximum of 12 participants and is priced from AU\$9,353 including all accommodation, most meals and entrance fees - more [HERE](#).

Solomons earthquake

HONIARA has been unaffected by a 7.8 magnitude earthquake which occurred 130km off the coast of Honiara this morning.

Honiara International Airport is fully operational and flights scheduled for Makira today will operate as usual.

The Pacific Tsunami Warning Center has advised the threat of a tsunami has largely passed.

Mooloolaba lux resort

A LUXURY apartment complex offering 57 one-, two- and three-bedroom apartments has opened in Mooloolaba on Queensland's Sunshine Coast.

Breeze features 10 levels with a pool and spa and is the first luxury resort accom to open in Mooloolaba in over a decade.

Today's Technology Update is brought to you by Amadeus IT Pacific.

Looking back, looking forward



It's the list-making time of year again (things to do, gifts to buy, resolutions to make) and I like a good list, so in reflecting on

the year that was and the one to come, I decided to make a couple of my own:

First, Amadeus' Top 3 Blog Posts of 2016:

1. **Helping companies meet Duty of Care requirements for Travelling Employees.**

Technology's role in supporting a corporation's Duty of Care program.

2. **Mary Rossi Travel – 45 years in business and still going strong.**

Claudia Rossi-Hudson spoke to us about longevity in the travel industry and what partnership means to her.

3. **4 technology trends set to create a better travel experience.**

Our Innovation team looks at the travel experience of the future.

And looking forward, here are my Top 3 things to look out for in 2017:

1. **Millennials.** I see 'millennials' as behaviours rather than an age group, and believe that the next 12-18 months is where their requirements will really drive development and innovation in the travel technology space.

2. **Personalisation.** In travel, those able to deliver the right offer, at the right time, via the right channels will be the most successful. Technology has a key role to play here and it's a focus area for Amadeus.

3. **Queensland winning the State of Origin.** Yes, I'm putting it out there now. I predict a third straight Maroons win.

In closing, I'd like to wish all our customers and industry colleagues a very safe and happy Christmas. See you in 2017!

Tony Carter, Managing Director, Amadeus IT Pacific

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Xmas entries keep flying in!

IT'S our favourite time of the year at the **Travel Daily** office, as splendid entries for Air Canada's Christmas comp (such as the one below) zip into our inbox.

Pictured below is a creative concoction we received from

Chris Buwalda, owner manager of helloworld Horsham.

Two return Economy class airfares from BNE/SYD to New York, along with two CityPASSes are up for grabs.

Keep 'em coming!



#iloveittravel Xmas party



OVER 100 mobile, franchisees and suppliers attended this year's itravel Christmas Party in Sydney earlier this week.

MD Steve Labroski (**pictured** front right), told **Travel Daily**

it's been an amazing few years of growth at itravel, with more stores and mobile agents on the way in 2017.

"Next year will be even bigger and better," Labroski said.

FBI track down presents



THE FBI Travel corporate team was spotted out and about on Mon for a team breakfast.

Pictured from left are: Mike

Birnbaum, Tamara Menachem, Mark Chaskiel, Ronit Leshetz, Jeff Dimand, Max Barron, Michaela Hayon and Sam Skinner.



ROARING lions, cheeky chimpanzees and great apes greeted a troupe of agents who embarked on a recent trip to Uganda, hosted by Swagman Tours and South African Airways.

Aside from getting up-close and personal with some of the

country's wildlife, the agents also spent time at not-for-profit organisation Ride 4 A Woman, which aimed to help women in the community learn new skills.

Pictured above is the group with the director of the community charity, Ride 4 A Woman.

Hands on spreads Xmas cheer



SMALL group specialists, Hands on Journeys, hosted a holiday soiree recently, bringing together key industry partners to celebrate the tour operator's successful year.

At the event earlier this week, Hands on Journeys director Simla Sooboodoo spoke of her passion for the company.

"What excites me more than anything right now is being able to do something I am very passionate about - the fusion between my passion and my purpose in life."

"We started the year with six travellers on a tour and we are

closing the year with a group of 15 travellers leaving for Cambodia next week," she said.

"The best part is that we have four groups fully booked for next year," she shared excitedly.

Sooboodoo expressed gratitude to the company's clients add, "we will be going into the new year with strength to build on our actions and to consolidate our position".

Pictured above is a group of travellers exchanging hellos and enjoying a quick drink at the Christmas shindig before heading off to Cambodia next wee.



Travel Specials

WELCOME to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au.

Extend your stay at any of **Alila's** Balu resorts this summer to save up to 25% off accommodation. Say two nights at Alila Manggis to save 20% or three or more to save 25%. Stay two nights at Alila Ubud for a 15% discount or three or more for a 20% saving. See www.alilahotels.com.

Tahiti Travel Connection is offering early payment deals on Island Escape Cruises through the islands of Tahiti. Prices for the nine-night Tahitian Affair sailing start from AU\$6,599pp. **CLICK HERE** to book.

A special rate of \$225 per night Sun to Fri (minimum two night stay) is available at **Metro Apartments Darling Harbour**. Rate includes free wi-fi and free upgrade (subject to availability). Valid until 31 Mar. Book online at www.metrohotels.com.au using the promo code SUMMER.

SeaWorld job cuts

SEAWORLD Entertainment has announced it will be cutting 320 jobs in an attempt to reduce operating costs following a marked drop in visitors.

Job slashing will take place in all 12 of its US theme parks and its Orlando headquarters.

Kiwi trail funding

AN \$837,132 pool in funding has been announced for the upkeep and maintenance of the New Zealand Cycle Trail.

Nine projects will share in the funding, including Queen Charlotte Track and Rimutaka Cycle Trail.



It's the season to be creative Win tickets to New York with Air Canada

This month Travel Daily and Air Canada are giving readers the chance to win two Economy Class return tickets from BNE/SYD to New York (EWR) and two CityPASSes for NY attractions from NYC & Company.



To win, submit a photo, meme or similar which combines Air Canada with a Canadian and New York theme, showcasing "Air Canada's Canadian connection to NYC via Vancouver". Send your entries to aircanada@traveldaily.com.au

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Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.

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Friday 9th Dec 2016



THE exotic destination of Dubai was celebrated last night during an Arabian feast at Daltone House Sydney, hosted by Dubai Tourism.

The event, aimed at the MICE market, gave key suppliers an opportunity to update delegates on why they should pick Dubai for their next business event.

Emirates regional manager, NSW and ACT Tim Harrowell said a trip to Dubai was "like going to the future".

"It has it all, incredible hotels, theme parks and everything you possibly want," he said.

He spoke of his passion for the meetings and incentives market and the way Emirates went the extra mile for them.

"This includes personalised cup cakes and head rests and a special welcome on board," he said.

He also said Emirates had reviewed all its airmiles to Dubai in recent months and people would find airmiles there "significantly cheaper" than this time last year.

Special guest for the evening was celebrity chef and *My Kitchen Rules* judge Manu Feildel.

He designed the menu for the dinner and spoke of his love for Dubai, a destination he summed up as "majestic, modern and hot" with a great food culture.

Pictured above at last night's soiree are Sheree Pekovich, Dubai Tourism; Manu Feildel and his wife Clarissa Weerasena; Julie King, Dubai Tourism; Jodie Collins, Dubai Tourism and Tim Harrowell.

Aus Air Hols brochure

AUSTRALIAN Air Holidays has released its 2017 First Edition brochure detailing the company's unique 'flightseeing' and ground touring holidays in private aircraft to visit Australia's outback.

Tours on offer include the five-day Ultimate Australia Day Celebration taking in the Tamworth Country Music Festival, Mudjerie and an Australia Day harbour luncheon with tour prices from \$3,875pp.

Also available is a four-day Bass Strait tour of Flinders and King Island, leading in at \$3,995

CLICK HERE to view the new brochure online.



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Sydney, OTE \$82k, Ref: 5432SJ1

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For more information please call Sarah on (02) 9113 7272 or click [APPLY](#) now.

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South Gold Coast, \$40-50k + Quarterly Bonus, Ref: 2284CN1

Are you an experienced travel consultant with a passion for all things in travel? Interact with repeat and loyal customers? You will be working with experienced consultants, selling a range of FIT and complicated cruise enquires and earning an amazing package & great bonuses. You will ideally be experienced within the travel industry, have GDS skills and be very passionate about travel. In return long term career progression, a great salary & lots of incentives are perks to this role.

For more information please call Chandini on (07) 3123 6107 or click [APPLY](#) now.

Cruise Travel Consultant

Melbourne, OTE \$55k + Super, Ref: 2626KF1

This is a great opportunity for an experienced cruise specialist to apply!! Within this position, you will answer all incoming enquiries from customers in an office based environment. The company prides themselves in having solid repeat and referral customers so optimum customer service is the key to succeed within this position along with your great sales skills. This role is for someone that wants longevity in a position and happy to be part of an ever growing and stable team!

For more information please call Katie on (03) 9988 0616 or click [APPLY](#) now.

Leisure Travel Consultant

Adelaide, Attractive Salary, Ref: 2559HC1

Are you an experienced travel consultant with a passion for travel and cruising? Located in Adelaide, they need someone who loves all things cruising to join the team. Full training and support is provided and an existing database of clients is yours to access so you can hit the ground running. Uncapped commission potential with opportunities to earn extra bonuses means this is the perfect opportunity for a travel consultant who is looking to take advantage of Australia's booming cruise business!

For more information please call Hannah on (08) 6365 4313 or click [APPLY](#) now.

Financial Controller Travel & Events

Sydney, Circa \$75k + Super, Ref 2625SO1

An exceptional company based in Sydney are recruiting for a Financial Controller to join their friendly and successful business. This is a stand alone role which will be involved in a wide scope of financial tasks, from budgeting to the day to day operational functions. It is a very exciting business and you will be involved with managing clients' budgets to ensure events run to cost. You will work closely with the external accountant who has a strong understanding of the organisation.

For more information please call Sasha on (02) 9113 7272 or click [APPLY](#) now.

Japan Travel Consultant

Brisbane, \$DOE + Gtd Promotion, Ref: 2588SZ1

Love all things Japan? Have you lived, travelled or worked in Japan? This is the perfect role for an experienced travel consultant wanting to work for a multi award winning tour operator with a global presence to look after both travel agents and direct consumers for the Australian market. This role is all about providing expert advice and making holiday reservations! Guarantee career progression & salary increase. Bring your excellent sales and customer service knowledge to this fun job.

For more information please call Serena on (07) 3123 6107 or click [APPLY](#) now.

Contracting Manager

Melbourne, \$75-90k, Ref: 2614HC1

Calling all experienced Contracting Managers to come forth & apply for this opportunity! Be apart of a travel company with exceptional growth and office culture. Get paid your worth and be offered a fantastic salary package with superb benefits. You will have ability to meet deadlines, be organised and want to create exciting products for customers and clients. Take charge in making decisions to generate profitable revenue by developing products. Excellent incentives are perks to the role.

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Corporate Travel Consultant

Perth, Attractive Package, Ref: 2568SO2

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