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Travel Daily

First with the news

Monday 1st May 2017



Air NZ top reputation

AIR New Zealand is celebrating having jumped five places in AMR's 2017 Corporate Reputation Index in Australia, after taking out the number one spot ahead of Mazda and JB Hi-Fi - see **cover**.

The Kiwi-carrier relegated trans-Tasman rivals Qantas and Virgin Australia who indexed 5th & 16th respectively, and was positioned ahead of the likes of Toyota, Myer and Woolworths.

"Despite being a relatively small airline in global terms, Air New Zealand continues to punch above its weight," Air NZ chief exec Christopher Luxon said.

Win a trip to Bourail

NEW Caledonia Tourism has teamed up with **Travel Daily** to give one travel agent the chance to win a trip for two to New Caledonia for a four-night holiday.

The prize includes flights with Aircalin to Noumea and accom at Sheraton New Caledonia Deva Spa & Golf Resort in Bourail, and return airport transfers.

To be in the running, answer all the questions that appear in **Travel Daily** throughout the month of May - see Q1 on **page 8**.

Newcastle Apt going int'l

INTERNATIONAL flights from Newcastle Airport moved a step closer today as work began on an \$850,000 upgrade of the facility.

Newcastle welcomed a record 1.2 million passengers in 2016, a 5.5% increase on the year prior, and won a \$900,000 funding deal through the Regional Tourism Infrastructure Fund in 2015 to add customs and other offices to handle international traffic, *The Newcastle Herald* reported today.

Funds will be utilised to build new security, passport and border force facilities, which are expected to be operational before the end of this year.

NSW Infrastructure Minister Andrew Constance said Newcastle Airport was recognised as one of the fastest-growing

hubs in the state "and making it ready for international flights is the next smart step".

Airlines such as Jetstar, Virgin Australia and Air New Zealand are expected to operate new routes from Newcastle across the Tasman and on other short-haul services to Fiji and Bali.

HWT Bargain Escapes

HELEN Wong's Tours has rolled out a new collection of 'Bargain Escapes' guided tours to celebrate its 30th anniversary.

Partnering with Qantas, the 2017/18 program is focussed on China and Japan and combines guided sightseeing with plenty of free time for travellers to shop, dine and explore at their leisure.

Its seven-day A Taste of China tour which includes return QF flights is priced from \$1,299pp, based on three-to-four star hotels.

Founder and md Helen Wong said the Bargain Escapes brand met the company's increasing demand from past customers for new product.

All departures are guaranteed, there are no seasonal surcharges and customers can earn Qantas Frequent Flyer points.

Other options incl the nine-day China Delight (from \$1,699ppts), 11-day Highlights of Japan (from \$2,999ppts) and a 13-day Best of Japan (from \$4,799ppts).

Book and pay in full before 01 Jun and save \$100 per couple.

Albatross summer '18

TWO new European tours have been unveiled by Albatross Tours for the European summer of 2018.

Options include a 15-day Italian Alternativo which visits lesser travelled towns and villages, and a 15-day Bohemia to Saxony tour - see **page nine** for more info.

Today's issue of TD

Travel Daily today has eight pages of news and photos, including a front cover page for **Air New Zealand** plus full pages from: (**click**)

- Albatross Tours
- AA Appointments jobs

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travel concepts

FC Whitsunday push

FLIGHT Centre Travel Group and Virgin Australia have come out in support of a new marketing push to promote the Whitsundays.

Revealed by Queensland Tourism Minister Kate Jones on Sat, the latest campaign includes \$1m worth of support to sell Qld holidays destinations interstate.

"With Tourism and Events Queensland, the Flight Centre Travel Group and Virgin Australia behind this campaign, the Whitsundays know they have not been forgotten," Jones said.

Supported by Virgin & Infinity Holidays over three months, the promotion will provide discounted airfares when staying a minimum of four nights across the Whitsundays, Gold Coast & TNQ.

"This marketing campaign and Flight Centre's support is vital to the Whitsundays tourism industry and will send a clear message that the region is open for business & is welcoming visitors with open arms," Jones remarked.

QF to expand UnionPay

QANTAS is exploring new ways UnionPay cardholders can utilise China's largest payment network provider for a wider range of flight reservations under a new Memorandum of Understanding.

Signed late last week, the MoU will seek to provide Qantas and UnionPay International with new solutions for other flight-related purchases such as seat selection and excess baggage, spanning all QF customer touchpoints.

Currently, UnionPay cardholders are only able to use their cards for flight bookings made on QF's website for flights from China.

The parties will also draw up relevant marketing & promotional opportunities for both brands, including exclusive deals.

QF International and Freight ceo Gareth Evans said more than 5 billion UnionPay cards were in circulation around the world.

"The increased acceptance of UnionPay cards across all

of Qantas' touchpoints gives customers convenient access to one of the most popular payment methods in the world, especially in Asia," Evans said.

He said China was "critical" to QF's strategy in Asia, backed by new direct Sydney-Beijing flights launched in Jan & the deepening of its UnionPay relationship.

UnionPay Int'l chief Cai Jianbo said the MoU was a significant step forward for greater acceptance of its card in Australia.

Jianbo said a three-pronged approach had been implemented which included improving online payment infrastructure & customer experience, adoption of a 'Mobile QuickPass' contactless payment system and to increasing usage of UnionPay cards among Aussies as a "viable payment mode".

MEANWHILE, Qantas has today added Venice to its codesharing destinations with Emirates (via Dubai) from today (**TD** Tue).

Wanda Syd underway

DEMOLITION has begun at Gold Fields House in Circular Quay, Sydney, the future site of the Wanda Vista Hotel.

The Sydney hotel will be the newest in Circular Quay since 2014, part of a mixed-use site will consist of a 28-storey, 181-room luxury hotel at 1 Alfred Street, overlooking Sydney Harbour, as well as 190 private residences and a boutique retail centre.

Developer Wanda has a portfolio of int'l hotels under development in London, Beverly Hills, Chicago, the Gold Coast and Istanbul.

Demolition of the site will take 12 months, with the property to be completed by late 2021.

FJ ADL reduction

FIJI Airways' non-stop service linking Nadi with Adelaide will be scaled back from twice to once weekly from 29 Oct, according to travel agent GDS displays.

The new route debuts on 30 Jun.



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*from May 8

Star Wars hotel for Disney World?



DISNEY is reportedly planning a *Star Wars* hotel as part of its newest 'land' set to open at Disney World in Florida in 2019.

The theme park recently released a teaser video revealing elements of the new *Star Wars* land now under development, but has created further buzz among movie fans with a survey suggesting an immersive hotel

experience is also on the cards.

Guests at Disney World are being asked for their thoughts on an all-inclusive resort that would offer a two-day experience involving a star ship hotel, interaction with *Star Wars* characters, live performances and activities like lightsaber training.

All meals, activities and park admission would be included.

Velocity redesign

DESIGN agency Hulsbosch has unveiled new-look branding for Virgin Australia's Velocity Frequent Flyer program, aiming to create a "clear market differentiation" from rivals.

The redesign includes new member welcome packs with a "sleek, premium" look, including member cards, brochures and luggage tags.

Gold and Premium kits will be the first to be introduced, along with sales and marketing collateral and ad campaigns.

"They needed beautiful, elegant and simple solutions to showcase who they are," said Hulsbosch head of account management Clare Bailey of VA's brief.

EK Spain A380 move

EMIRATES will shift to a second daily A380 service between Dubai and Madrid from 01 Sep.

The move replaces an existing Boeing 777 service on flights EK143 and 144, and will give EK four daily A380 departures to Spain, to Madrid and Barcelona.

Metro into Darwin

AUSTRALIAN owned/operated Metro Hospitality has expanded its footprint in Darwin's CBD, taking over management of Quest Serviced Apartments this month.

The property has been rebadged as Metro Advance Apartments & Hotel Darwin and features 71 serviced units, onsite meeting/conference facilities, a swimming pool and more.



Window Seat

IT'S a seasonal ritual repeated by backpackers all over the world - turfing unwanted furniture onto the street when it's time to move on.

But for American traveller Alice Glasser, the urge to purge has left her stranded after she mistakenly ditched her passport in the process.

The 26-year-old, from Arizona, had been living in New Zealand when she threw out a sofa, armchairs and a backpack.

It was only after the items were taken that she missed her passport, and realised it had been stashed in the backpack.

Fairfax reports Glasser has since been forced to post signs outside her Taranaki home in the hope of recovering the passport before her visa runs out in Jul.

SIN links approved

QANTAS and Virgin Australia have had renewal applications for their Singapore services approved by the International Air Services Commission, extending arrangements for five years.

Virgin's allocation of 400 seats per week can be used for stopover rights on codeshare services to Colombo operated by Singapore Airlines.

Qantas has 300 stopover seats for its Colombo codeshares with Emirates and SriLankan Airlines.

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Monday 1st May 2017

Third Cruise Travel Centre open



THE Hunter Travel Group celebrated the opening of its third Cruise Travel Centre, Cruise Travel Centre Green Hills on Sat.

The team marked the occasion with meet and greets with special guests from DreamWorks' *Madagascar* and *Kung Fu Panda* presented by Royal Caribbean.

Local radio station NEWFM also came along for the opening and broadcast live from outside the new store.

The first Cruise Travel Centre opened in Westfield Kotara in

2007 and at the time was the first dedicated retail cruise outlet of its kind situated in a major shopping centre.

Cruise Travel Centre Green Hills is the Hunter Travel Group's seventeenth store.

Pictured with their new friends from DreamWorks, Skipper (*Madagascar*), Po (*Kung Fu Panda*) and Alex (*Madagascar*) are: Louise Dann, sales manager; Madeleine Dann, team leader & Brett Dann, managing director, with the new store **below**.



Fantasea BOGOF

FANTASEA Cruising is offering a buy one get one free (BOGOF) deal on its Classic Aussie Cruise on Sydney Harbour throughout May, Jun and Jul 2017.

There are four departure times available every day, with a very Aussie vegemite tasting station available at the kids' corner.

CEO Anthony Hayes said the product had been well received since its launch in Dec and the deal was a way to say 'thank you'.

Kakadu food festival

KAKADU National Park's first "A Taste of Kakadu" food festival will be held 12-21 May.

The event will showcase Indigenous cuisine and give visitors the chance to interact with local indigenous people.

Activities include campfire stories, bush tucker walks, cooking demonstrations and sunset tasting sessions.

For more information, see parksaustralia.gov.au.

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Dubai Expert program

DUBAI Tourism is rolling out a "Dubai Expert" training program to agents around the world.

The new program is an online education game where participants need to choose the best cards - each with an attraction in the city - from an automatically generated deck to create an ideal itinerary.

Various traveller profiles make up 30 "missions" within the game and the best combination of activities earn the higher scores.

Agents become a Dubai Expert by successfully completing 20 missions and watching all 25 videos, with a higher level achieved by completing all 30 missions and answering questions.

To maintain expert status, agents must revisit the game each year and complete updated missions.

\$1 Royal return flights

ROYAL Caribbean is offering domestic return flights to Sydney from \$1 in order to meet a local cruise in 2017.

"If you live in or near Brisbane, Melbourne, Gold Coast, Port Macquarie, Coffs Harbour, Adelaide, Launceston, Canberra or Hobart you can add return Virgin Australia flights to Sydney from just \$1," Adam Armstrong, md, RCL Australia & NZ said.

The deal applies to bookings made from now through to 5pm 31 May and a selection of sailings from 29 Oct-31 Dec.

ANA profit strategy

ANA Holdings, the parent firm of All Nippon Airways, has reported a record operating income for FY2016, rising 6.7% to 145.5b yen (AU\$1.7b).

During the period, mainline pax numbers were up 2.5% to 52 million, driven by an 11.6% increase in int'l traffic to 9,119m.

The company has updated its FY2016-2020 Mid-Term Management Strategy set out in Jan 2016, tripling its growth projections for its LCC division.

ANA has also committed to grow int'l seat capacity, with fleet size increasing from 268 now to 335 aircraft by FY2020.

New Wellcamp gm

TOOWOOMBA'S Wellcamp Airport has named Sarah Hales as its new gm, effective tomorrow.

Hales joined the airport as community liaison consultant four years ago and is currently the airport's commercial manager.



Corporate Domestic Trans-Tasman Consultant

Spencer Travel Surry Hills is looking for a full time experienced Corporate Domestic Trans-Tasman Consultant.

You must have a minimum 2 years' experience as a corporate consultant in the Australian market, within the last 3 years.

Enjoy a varied portfolio of corporate clients and work with like-minded people who love to service their clients by going Above and Beyond.

Sabre/Tramada/Serko experience is an advantage.

Please send your resume to career@spencertravel.com.au



Monday 1st May 2017

Tramada GDS App

TECHNOLOGY firm Tramada Systems unveiled a mid-office workflow solution called tramada GDS App that automates directly from the GDS workspace.

Aimed at providing corporate consultants with a productivity boost, tramada GDS App lists remarks and codes for particular profiles in drop down menus, eliminating the need to toggle between systems with a booking completed in one go.

More at www.tramada.com.

KQ confirms US move

KENYA Airways has sought approval from the US Dept of Transportation for a foreign air carrier permit and exemption authority to provide codeshare services to the United States.

Although the request does not state with which US-based airline it plans to begin codesharing, KQ did state it anticipated launching non-stop services of its own to the United States from East Africa, effective Apr next year.

Hawaiian Airlines Aussie team surprises exec VP



HAWAIIAN Airlines' Australian team surprised its executive vice president and chief commercial officer Peter Ingram with his very own Cattleman 'Akubra' this week.

It so happens the tradition of the Akubra dates back to 1874 when inventive and resourceful Englishman Benjamin Dunkerley arrived in Australia from England and established a hat-making business in Tasmania.

Similarly, HA's president and ceo

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RIVER CRUISING

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is also a resourceful Englishman, named Mark Dunkerley.

Ingram (in Akubra) is **pictured** along with Gai Tyrrell, regional director Australia & New Zealand; Karen Macmillan, director sales and partnerships; Theo Panagiotoulis, senior vice

president global sales & alliances with HA's Australian sales & marketing and airports teams.

Alpha addition

ALPHA Eastern Creek has launched its brand new Club Level with an additional 60 new rooms and a Club Lounge.

The \$7 million project, which began in 2016, saw the new rooms and Club Lounge added to the top floor of the existing hotel over-looking Sydney Motorsport Park, increasing its inventory to 164 rooms.

Club Lounge access and privileges are free for guests who book Club rooms or suites, and include snacks and wi-fi.

Extraordinary Chile

THREE complimentary nights in Chile are included in a new deal from andBeyond on its 13-day Extraordinary Chile itinerary from now until 30 Sep 2017.

Priced at US\$7,555ppts (approx \$10,097ppts), the tour operates from Pucon to Santiago, traversing three of Chile's most contrasting landscapes including the Atacama Desert, Lake District and Wine Country.

For more details, **CLICK HERE**.



SILVERSEA – MARKETING CO-ORDINATOR

Silversea owns and operates a fleet of nine "boutique" cruise ships and is recognised as the market leader in the ultra-luxury sector.

An exciting opportunity exists for a Marketing Co-ordinator working for Silversea Cruises based in their Sydney CBD office.

Reporting to the Head of Marketing, Asia Pacific, you will be an integral member of the Marketing team to support both the Marketing and Business Development function in a variety of tasks which include but not limited to the below:

- Design – Project management: Ability to create, amend flyers/ brochures
- Email Campaign management – Manage trade communications for sales team
- Advertising – Manage and co-ordinate co-op advertising and trade marketing activity
- PR – Co-ordinate Press requests and support
- Assistance in Marketing planning, budgeting, invoices, events and admin support

We are looking for a self-motivated, efficient professional who can think on their feet with the ability to work both unsupervised and as a team player.

To apply for this role you must have a minimum of 2-3 years marketing experience preferably in the Luxury Travel sector.

To apply for this role please submit your application by Friday 5th May to marketingap@silversea.com.

Round 9 Winner

Congratulations

NICOLE BLACK

from Wendy Wu Tours

Nicole is the top point scorer for Round 9 of Travel Daily's NRL footy tipping competition. She's won a \$100 travel voucher courtesy of Expedia.

Major prize for the 2017 footy tipping competition is two return economy class airfares to any one of **EMIRATES** 39 European destinations.

Monday 1st May 2017

ATAS renewals open

THIS year AFTA has added a number of new fields to its ATAS renewal process, which is now open in the 'MY AFTA' online portal for ATAS participants due to expire on 30 Jun.

The ATAS compliance manager is requesting a copy of each participant's Terms and Conditions and Privacy Policy.

An actual figure for TTV also must be provided, along with an estimated percentage of the makeup of three new fields within TTV - **CLICK HERE** for more.

Top Parks new joints

TOP Parks has welcomed new parks in Victoria and New South Wales in its growing portfolio.

The new parks include Middle Rock Holiday Resort at Port Stephens in the NSW Hunter region and Lake Burrumbeet Caravan Park near Ballarat, Vic.

Top Parks has a portfolio of more than 200 parks nationally.

Quest Grand Melb

THE Grand Hotel Melbourne has been officially rebranded as a Quest property.

Located in Melbourne's CBD at 33 Spencer Street, the property offers 95 studio, one- and two- bedroom apartment style accommodation options and a meeting room for 50 delegates.

The hotel was built in the 1880s as the Victorian Railways Administration offices.

Quest Grand Hotel Melbourne is Quest's eighth property in Melbourne's CBD and the 54th Quest property in Victoria.

WRD appointment

WORLD Resorts of Distinction has welcomed Beqa Lagoon Resort, Fiji into its collection.

The resort features 25 Fijian style villas (bures) which are spread out among the lush grounds and beachfront setting.

WRD will be working with Beqa Lagoon Resort in the Aus market.

Step back in time in Israel and Jordan in the April issue of *travelBulletin*.

CLICK HERE to read

travelBulletin



HLO Biz name change

HELLOWORLD Travel Limited has this afternoon confirmed it has implemented a new name for Helloworld for Business.

Effective immediately and in line with other recent changes, the corporate network has become Helloworld Business Travel.

Head of Associate, Corporate & Affiliate Networks, David Padman said the move brings greater alignment within the industry.

"This alignment brings with it the strength of the wider Helloworld Travel group for all Helloworld Business Travel members," Padman added.

CCC friend for 50% off

CAPTAIN Cook Cruises Fiji is offering a 'Friend Fare 50% off Sail' deal where the second passenger is half price, for travel up until 31 Mar 2019.

Fares start at \$1,495ppts for the first adult and \$747.50 for the second adult, book by 30 Jun.

EY stopover push

ETIHAD Airways has thrown down the gauntlet to travellers who transit through its Abu Dhabi home, by challenging them to experience a host of once-in-a-lifetime activities throughout the emirate in just two days.

The '48 Hour Challenge' is part of Etihad Airways' wider stopover campaign promoting Abu Dhabi as a 'holiday within a holiday' for travellers flying through the airline's hub.

To launch the campaign, the airline challenged UK singer-songwriter Ricky Wilson to spend 48 hours exploring the best of Abu Dhabi.

He visited, the Formula 1 track, Yas Waterworld, Ferrari World, dining in the desert and more.

EY's stopovers include 2-for-1 deals on hotels and activities.

Guests who book a two-night stay at participating hotels, receive a free night.

CLICK HERE for more details.

Whats your Sydney Fantasea?

With a picnic basket, bottle of bubbles and a secluded island in the middle of Sydney Harbour, Fantasea Cruising offers the most exclusive way to experience the emerald city.

Travel across the harbour with one of our experienced skippers in a fabulous water taxi. Each of our fantastic vessels seats up to 16 or 24 people, perfect for VIP small group travel! Our preferred island, Clark Island is in the middle of the harbour. It has lovely green grass, which is a picture perfect, fully catered picnic location. Our skippers will return to pick guests up 2 hours later or whenever you prefer.

This is a fabulous way to experience and feel Sydney and not just see the sights out the window.



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rate sheets & info:

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fantasea.com.au

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Monday 1st May 2017

QR treats Uniworld agents



QATAR Airways and Uniworld
Boutique River Cruise Collection

recently hosted eight agents from Sydney to Paris to experience Uniworld's new river cruise ship *Joie De Vivre* which operates on the Seine to Normandy.

Pictured with QR crew are, back from left: Pan Pan, Qatar Airways; Marissa Gallo, Helloworld Alexander Heights; Kathleen Jordan, Uniworld; Sheila Mayenburg, Helloworld Surrey Hills; Emma Sullivan, Weston Cruise & Travel and Dianne Cook, Sylvania Travel & Cruise.

At front, from left, are: Pauline Elias, Helloworld Forrestville; Daniel Jenner, Flight Centre Toormina and Eva Green, Phil Hoffmann Travel.

Disney Panama first

DISNEY Wonder was the first passenger vessel to transit the Panama Canal's new set of locks on Sat as part of a 14-night voyage from Port Canaveral, Florida to San Diego.

Sweden concerns

DFAT is warning travellers to maintain heightened vigilance in public areas and to follow the advice of local authorities in Sweden following terrorist attacks in Stockholm earlier this year.

Travellers are reminded to carry their passport or Swedish national ID on them at all times as authorities have introduced strict border control measures.



Brochures

THIS week's Brochures of the Week is brought to you by **DriveAway Holidays**. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



DriveAway Holidays - UK & Ireland Driving Guides

Drive beyond the known and explore the UK and Ireland throughout 2017. DriveAway is making it easier for travellers to choose the right vehicle for their clients, with the tools and knowledge to assist with road rules, handy rental tips, attractions, events and even road trip ideas. For more information, go to www.driveaway.com.au.



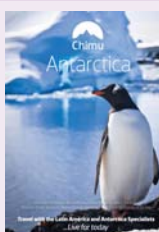
Sunlover Holidays - Signature Collection 2017/18

Sunlover Holidays' 2017/18 Signature Collection brochure showcases a variety of accommodation and touring options ranging from luxury lodges, island escapes and beach getaways to cosmopolitan city packages and remote escapes. There are several new packages to Australian city and beach locations, Penfolds Magill Estate and a Top End heli-fishing tour.



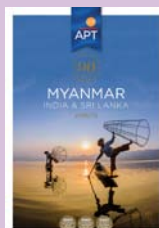
Venture Holidays - New Singapore & Malaysia 2017/18

Venture Holidays has launched its 2017/18 brochure covering Singapore and Malaysia. There's GO.SEE. DO guides which feature top activities like visiting the Singapore Zoo which contains over 3,600 mammals, birds and reptiles, taking a tour of the city of Kuala Lumpur or heading to Malaysia for the Rainforest World Music Festival from 14-16 Jul.



Chimu Adventures - Antarctica 2017/18

Chimu's latest offering covers a range of destinations such as the North Pole, Greenland, Spitsbergen, the Canadian Arctic and the Russian Arctic. There's a range of packages within the 62-page guide including the 13-day Top of the World cruise aboard a state-of-the-art icebreaker that will pass through the Arctic Ocean and Russian Arctic archipelago.



APT - Myanmar, India & Sri Lanka 2018/19

APT has unveiled its 2018/19 Myanmar, India & Sri Lanka brochure. There's a choice of Signature Experiences such as enjoying lunch at the Taj Mahal and taking a private boat ride to U-Bein Bridge across Taungthaman Lake in Myanmar. Another feature is Freedom of Choice Inclusions which allow travellers to select their dining and sightseeing options.

BLC free upgrade

BLUE Lagoon Cruises is offering a free upgrade from Hibiscus deck cabins to Orchid deck cabins when pax book the three-night Explorer Cruise package on board *Fiji Princess* to the Yasawa Islands and Mamanucas in Fiji.

Prices start at \$1,400ppts, with the offer valid for travel from now until 31 Mar.

Bookings must be made by 31 May - for more information, go to www.bluelagooncruises.com.

WA woos MU execs

INCREASING aviation services from China to Western Australia was the key focus when Tourism WA and Perth Airport met with delegates from China Eastern Airlines in Perth last week.

China is a vital market to WA, attracting over 51,300 visitors to the state last year, who spent \$252 million.

Tourism WA hopes to grow this to 100,000 visitors by 2020, with a visitor spend of \$500 million.



Round 10 Winner

Congratulations

KRISTY TE HIRA

from *itravel* Penshurst

Kristy is the top point scorer for Round 10 of Travel Daily's Super Rugby footy tipping competition. She's won a \$100 travel voucher courtesy of Expedia.



Major prize for the 2017 footy tipping competition is return economy class airfares to Dubai flying with **EMIRATES**. Emirates has 77 flights per week to DXB.

NSW permit LPFS-17-1489, ACT permit TP 17/00255

WIN A TRIP TO NEW CALEDONIA



This month, Travel Daily is giving travel agents the chance to win a trip to New Caledonia, courtesy of Aircalin, New Caledonia Tourism and Sheraton New Caledonia Deva Spa and Golf Resort.

The trip for two includes return economy class tickets flying with Aircalin from SYD/MEL/BNE, 4 nights accommodation and buffet breakfast at Sheraton New Caledonia Deva Spa and Golf Resort and return airport transfers courtesy of New Caledonia Tourism.

To win, answer each question correctly and have the most creative final answer. Send your entries to newcaledonia@traveldaily.com.au

1) What type of service is Hibiscus Class on Aircalin?



Finnair Lapland boost

FINNAIR will add extra flights to several Lapland airports for the winter European 2017 season, in response to strong demand for the region.

AY will add four weekly flights to Rovaniemi from Helsinki, giving it up to five flights per day, as well as non-stop flights will be added between HEL, Ivalo and Kittilä.

WTTC Summit to BA

THE World Travel & Tourism Council (WTTC) has announced the 2018 WTTC Global Summit will take place in Buenos Aires, Argentina, on 18-19 Apr.

It was announced in Bangkok at the end of the 2017 conference.

Royal drops single sup

ROYAL Zambezi Lodge in Zambia has dropped its single supplement fee ahead of the 2017 and 2018 season.

On a whole, rates have increased slightly due to a tourism levy introduced in 2017.

Jetstar defends

JETSTAR has lashed out over the airline satisfaction survey released by Choice (**TD** 28 Apr).

The airline claimed the survey was flawed because it did not include ratings for low cost rival Tiger Airways.

Choice said it did not receive enough responses from Tiger pax to merit the inclusion.

"Choice seem to enjoy criticising airlines without understanding the safety standards we operate to or recognising the role of low cost carriers in making travel more affordable for millions of Australians," said Jetstar in a statement, released on Fri.

New Hala Group md

ETIHAD Aviation Group (EAG) has announced the appointment of Gavin Halliday as md of its management and global loyalty unit, Hala Group.

Halliday comes from British Airways, where he was the ceo of BA's loyalty program Avios and will begin his new role in Sep.

Hawaii visitation falls

AUSTRALIANS visiting Hawaii declined by 4.5% year-on-year in Mar to 19,767, with Q1 numbers down 2.2% to 64,150.

Figures released by Hawaii Tourism Authority show overall arrivals into the island state increased by 2.1% in Mar to 802,802 visitors.

Spending by Australians in Hawaii also declined 1.8% to US\$281pp per day in the first quarter compared to 2016, while spending on shopping increased, but lodging expenses declined.

Despite Australians spending less, the number is far higher than the overall average of \$201pp in the first quarter.

Tank Stream package

SYDNEY'S Tank Stream hotel is offering guests a two night accommodation package that includes a historical tour that traces the path of the city's original water source.

Packages start from \$479 for a double/twin room, with the promo code 'Winterwalk17'.

The tour is conducted by Go Local Tours and provides visitors a chance to retrace its path.

Grand Mercure WLG

THE Mercure Wellington will rebrand to the Grand Mercure Wellington from today, following a NZ\$12m transformation.

All guest rooms and suites have received completely modern decor, and three executive guests rooms have been added, bringing the room count to 114.

SSO China Tour

THE Sydney Symphony Orchestra (SSO) has announced China Eastern Airlines as the official Airline Partner of its 2017 China Tour, to be held from 11 to 17 Sep.

Around 90 SSO musicians will fly with MU from Sydney to Shanghai and Beijing.

The agreement will also see the SSO play pop-up performances at SYD and Shanghai airports.

SKAL MONTHLY MEETING NOTICE

Skål is a professional organisation of travel and tourism leaders. Join us at your local club for industry updates, networking and new friendships.

Club: SKAL Sydney South

Date: Wed 3rd May

Venue: Ibis Styles

RSVP: secretarysydneyouth@skal.org.au

Club: SKAL Albany

Date: Wed 3rd May

Venue: Ibis Sydney Airport

RSVP: cathyglen@me.com

Club: SKAL Launceston

Date: Tue 9th May

Venue: Henry's Bar & Restaurant

RSVP: secretarylaunceston@skal.org.au

Club: SKAL Sydney

Date: Wed 10th May

Venue: The Spice Room

RSVP: sydneyskal@bigpond.com

Club: SKAL Cairns

Date: Thu 11th May

Venue: The Pier Bar

RSVP: nikki@badfishy.com.au

Club: SKAL Southern Gold Coast

Date: Tue 16th May

Venue: Currumbin RSL

RSVP: www.southerngoldcoast.skal.org.au

Club: SKAL Sunshine Coast

Date: Tue 16th May

Venue: Wildlife HQ

RSVP: susan@connecttourism.com.au

Club: SKAL Whitsundays

Date: Wed 17th May

Venue: On-board Ocean Dynamics

RSVP: theuptons@whitsunday.net.au

Club: SKAL Broome

Date: Fri 19th May

Venue: Broome RSL

RSVP: president@skalbroome.org.au

CLICK HERE for more event info.



SKAL INTERNATIONAL AUSTRALIA
International Association of Travel and Tourism Professionals
Founded 1934

Travel Daily is Australia's leading travel industry publication.

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2018 SUMMER TOURING DATES OUT NOW!

For your client who are locking in their plans for 2018, Albatross Tours have announced the release of European summer 2018 dates. All existing tour dates have now been set plus we are proud to bring you 2 exciting new programs –

Italian 'Alternativo' – 15 days

Your Italian expert clients will love this tour! Completely unique visiting towns and villages untouched by major tourism.

Through Bohemia to Saxony – 15 days

The delights of Berlin, Dresden, Prague, and Cesky Krumlov await those clients looking for the romance of these wonderful regions.

Both new programs bring the Albatross Tours unique flavour to each region featuring;

- 2,3, & 4 nights stays,
- Maximum group sizes of 28 pax,
- Genuinely inclusive pricing packed with loads of inclusions and NO tipping!

[Click here](#) for more information and to discover our 2018 tour dates.



WIN A EUROPEAN FESTIVE TOUR FOR 2!

[Find out more](#)



2017 Festive Season in Europe

All Christmas departures are now guaranteed and space is filling fast! Our early season sales have had a record number of clients confirming their plans to travel on our [market leading](#) Christmas programs. Make sure you get your market share – give us a call for marketing support!

[Find out more](#)



Bastei Bridge on the 'Through Bohemia to Saxony' tour



2017 late season availability

How does September in Italy sound for your loyal clients? We still have space available for a number of our September departures.



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Want your career search handled confidentially? Call the experts!

JOIN THE AA TEAM IN BRISBANE
TRAVEL RECRUITMENT CONSULTANT
BRISBANE – UP TO \$60K PKG OTE

Don't miss this rare opportunity to combine your love for the travel industry with your passion for assisting others in finding their own career path. As part of the AA team your days will involve meeting candidates, building strong relationships with existing clients and growing your client portfolio via cold calling and networking to find the perfect client/candidate match. Enjoy Mon – Fri hours, a strong salary pkg + uncapped commission, full training & more.

****NEW ROLE****

CRUISE PRODUCT MANAGER
BRISBANE – STRONG SALARY PACKAGE

Our client is looking for their next Cruise Product Manager. You will work closely with suppliers & other departments, in the creation & delivery of product packages to market. Build relationships, develop plans, design product, create content will all be a part of your day whilst working to tight deadlines. A background in cruise along with product a must along with great communication, organisation & negotiation skills. Start working for a great team...apply today!

****NEW ROLE****

SALES AND MARKETING MANAGER
SYDNEY – SALARY PACKAGE TO \$95K

This leading Inbound and Destination Management Company are looking for a strong sales and marketing manager to join their team. Based in the Sydney CBD, you will lead a team of sales and marketing professionals to increase sales and re-energising their marketing strategy in Australia. Inbound experience in highly desirable but not essential. Send your CV or ring for a confidential chat.

MANAGE THIS UNIQUE DESTINATION

PRODUCT MANAGER
SYDNEY – STRONG SALARY PACKAGE

New product role just released. We haven't seen a good product role on the market for a while so this one will not last long. Managing a unique destination for this wholesaler, you will be responsible for managing the destination from Australia as well as the operational, logistics, education, training and the region's development. Ring today to find out more about the region you will be responsible for and what other benefits are on offer.

IMPLEMENTATION SPECIALISTS THIS IS YOUR DAY

IMPLEMENTATION MANAGER
SYDNEY – \$85K PACKAGE

We have a rare opportunity for an Implementation Specialist to step into this management role with a leading travel management company based in Sydney.

You will be responsible for the seamless implementation of new customers to this client maximizing long term retention.

Strong knowledge of an OBT, preferably Serko, highly desired along with experience in a similar role. Strong salary package and career progression on offer.

MANAGE & MENTOR

AREA GENERAL MANAGER
ADELAIDE – \$130-140K + BONUS

Working closely with the Regional GM you will manage operations for one property whilst supporting & providing direction to a specified group of properties. Lead the team with a focus on providing an exceptional guest experience & growing the bottom line. Extensive experience in a 4-5 star hotel as GM required along with exceptional leadership, communication & interpersonal skills. Executive salary package on offer for the right candidate.

INDUSTRY SALES ROLE

LEISURE SALES MANAGER
MELBOURNE – TOP INDUSTRY PKG +++

Are you an experienced leisure sales manager looking for a new opportunity? Get out on the road with this role, calling on the trade, training & educating, presenting the company at industry events, bringing on new business & retention of existing clients through providing exceptional customer service. Experience required as a Sales Exec, existing network of contacts & strong relationship building & account management skills. Send your resume today.

ABLE TO SPEAK MANDARIN OR CANTONESE?

INBOUND TRAVEL DIRECTOR OF SALES
MELBOURNE OR SYDNEY – UP TO \$130K PKG + BONUS

This leading inbound travel company is seeking an experienced Director of Sales to come and lead their successful sales division. Managing a team of ten you'll have a strong understanding and experience working within the Asian inbound market, have the ability to grow strong client relationships and win new business along with fluent Mandarin and/or Cantonese language skills. A strong salary package along with incentives on offer.

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