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WHERE:

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Travel Daily

First with the news

Wednesday 17th May 2017

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BNE Hawaii giveaway

BRISBANE Airport is giving away a trip to Hawaii complete with three nights' accommodation, transfers, surf lessons and \$300 spending money.

Two travel agents who bring their packed bags to Brisbane Airport's "Show and go event" on 08 Jun will be whisked away to Hawaii to spend a few days exploring Honolulu.

For more information and details on how to register for the event, see the **cover page**.

Webjet on zipMoney

CUSTOMERS will be able to purchase Webjet Exclusives packages on instalment, under a new agreement between the OTA and listed payment services provider zipMoney.

zipMoney will offer interest free payments on Webjet Exclusives packages, giving them the flexibility to "travel now and pay later," the companies said.

Larry Diamond, zipMoney ceo, said the travel and leisure sector was a core focus for his firm, with Webjet representing "yet another enterprise client joining the platform".

Laptop ban down under?

THE Federal Government is considering implementing its own laptop ban, Prime Minister Malcolm Turnbull confirmed yesterday in South Australia.

Turnbull said the Government was aware of the changes made around the world and in due course an announcement would be made by the Transport Minister.

"We are looking at it very closely, taking into account all the information and advice we are receiving internationally and working very closely with our partners," he said.

Turnbull's comments came after reports emerged US President Donald Trump had told Russian officials about an Islamic State terrorist threat linked to the use of laptops on aircraft.

Federal Transport Minister Darren Chester yesterday said "the government continuously monitors shifts in the threat environment domestically and overseas to ensure we have the best security arrangements in place to meet the challenges we face."

Currently the United States

and the United Kingdom ban passengers from bringing laptop computers into the cabin on certain international flights from the Middle East and North Africa.

The rule had caused a decline in travel on certain airlines, most notably Emirates (**TD** 20 Apr).

At the moment it is unclear what the countries an Australian laptop restriction would target.

A Qantas spokesman told Fairfax the airline was monitoring the issue and that QF was in regular contact with the government and regulators.

MEANWHILE, the European Union has pressed the US to refrain from banning laptops and other electronics in cabins of flights from Europe, saying both sides needed to work together to curb the threat of terrorism.

The call comes a day before European & US officials will meet in Brussels to discuss possible plans by the US to expand the policy to Europe flights.

Airports Council International said a ban could affect up to 3,684 flights weekly to the US from 59 European airports.

Luxury Gold expands

INSIGHT Vacations' sister brand Luxury Gold will add Costa Rica to its portfolio, spreading its global program to 39 travel itineraries.

The Costa Rica program will include a stay at the El Silencio Lodge & Spa's forest reserve.

To support the growth, David Farrar has been promoted from the long standing position of head of sales at Insight to sales director for Luxury Gold, effective 03 Jul.

London fly free

VOYAGES to Antiquity has a fly free to London deal for guests booking its 31-night Grand Voyage to Norway, Iceland and Atlantic Islands itinerary, departing on 21 Jun 2018.

The trip includes a 29 night voyage on the *Aegean Odyssey* - see **page eight** for more details.

Today's issue of TD

Travel Daily today has seven pages of news and photos, including a front cover page for **Brisbane Airport** plus full pages from: (**click**)

- Voyages to Antiquity
- Travel Trade Recruitment

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EUROPE 2018 Out Now!

Virtuoso Symposium

LUXURY travel agency network Virtuoso is taking to water for its 2018 Symposium.

To be held in the Netherlands, five high-end cruise lines will woo Virtuoso members from around the world between 17-22 Mar.

Participating cruise companies include AmaWaterways, Avalon Waterways, Crystal Cruises, Uniworld and Viking Cruises.

The event will allow members to "experience various river cruise vessels firsthand and continue building knowledge of one of the industry's most popular products".

Santa Monica reps

KLICK Communications has been appointed to lead Santa Monica Travel & Tourism's local trade and pr strategy.

The firm has been tasked with redeveloping & enhancing Santa Monica's outbound tourism strategy to increase awareness of the destination to Australians.

QF code back to Port Vila

CONFIRMED runway upgrades at Bauerfield International Airport, Port Vila (**TD** yesterday) have given Qantas the confidence to resume codesharing on Air Vanuatu's (NF) services starting next month.

Qantas stopped selling flights to Port Vila through its codeshare arrangement with NF in Jan last year due to concerns over the condition of the runway.

Those concerns were triggered by Air New Zealand which shelved its flights to Port Vila indefinitely.

Until now, QF has maintained a presence in Vanuatu through a codeshare on Air Vanuatu's twice weekly Brisbane-Santo services, which commenced in Jun 2016.

Effective immediately, Qantas is selling codeshare services between SYD/BNE and Port Vila, for travel from 16 Jun (subject to govt and regulatory approvals).

"This resumption of the sale of Qantas codeshare services follows repairs to the runway &

a commitment by the Vanuatu Govt to complete permanent runway works at VLI," Qantas said.

NF operates up to nine services per week between Australia and Port Vila using Boeing 737-800s.

QF's decision to restart c'share flights to VLI was welcomed by Vanuatu Tourism Office (VTO), which said the move, along with the runway fix, "are positive steps forward for the tourism industry".

"The codeshare will mean that we can welcome even more tourists and delegates, especially from Australia," VTO gm Adela Issachar Aru told **Travel Daily**.

Vanuatu Hotels & Resorts Assoc chairman Bryan Death said "this is the news we have been waiting on and it couldn't have come at a better time with the current destination marketing campaign".

Air NZ said it was pleased to see progress of VLI's upgrade, but its scheduled services remained suspended "until further notice".

Batik Air Malaysia

MALINDO Air is planning to rebrand as Batik Air Malaysia in the second half of 2017, chief exec Chandran Rama Muthy says.

The move will position Malindo Air as the international link within its parent firm, Lion Air, while Batik Air Indonesia will continue to focus on the domestic market.

MEANWHILE, Malindo Air has become the launch customer of Boeing's brand new 737 MAX.

Muthy said it would become the "centrepiece of our fleet".

Boeing has 3,700 orders for the 737 MAX from 87 customers.

BA discounted fares

BRITISH Airways airfares to Singapore and London have been slashed, now priced from \$688 & \$1,399 in World Traveller respectively, for departures until 31 Mar, if booked by 14 Jun.

World Traveller Plus (Premium Economy) & Club World (Business) fares are also reduced - ba.com.

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Bush Tucker Journeys launch



BUSH Tucker Journeys has been launched by Ayers Rock Resort, offering native flavour experiences and tastings of Indigenous food and culture.

Under the program, guests can take part in a free daily bush food experience, learn about native food gathering techniques and taste ancient flavours while dining beneath the stars, and more.

Bush ingredients now appear at the resort's 10 restaurants.

The event was attended by Bruce Munro, the artist behind the Field of Light Uluru, which has entered its second season and will continue until 31 Mar 2018.

Pictured from left are Ray Stone, exec gm sales, marketing & distribution Voyages; Peter Collyns, head of global sales Qantas Freight; Emma Gaunt, arts p'ships mgr Qantas; Bruce Munro artist, Rosie Southwood, Qantas & Andrew Williams, ceo Voyages.

100% Pure 100% backed

TOURISM New Zealand remains "fully invested" in its long-running tagline 100% Pure New Zealand, the organisation's chief Stephen England-Hall has commented.

Speaking with **TD** last week at TRENZ in Auckland, England-Hall said he sees no reason to change the moniker any time soon.

"People love it. Whether it's our culture and our food or the landscapes or the wilderness, people get that it's about the whole experience and I think it lands well," he explained.

Xiamen US boost

CHINA'S Xiamen Air has applied to the US Government seeking to launch flights between Qingdao (TAO) & Los Angeles, starting Dec.

The route would complement Xiamen Air's existing US services between Shenzhen-Seattle, Fuzhou-New York and its soon to debut Xiamen-Los Angeles pairing.

The TAO-LAX service will operate thrice weekly using a *Dreamliners*.



Window Seat

PIZZA makes everything better - even long travel delays.

Some of the passengers stranded aboard a broken down Amtrak train between New York and Washington managed to ease their frustrations by ordering some takeaway.

The train experienced major engine problems and the delay saw travellers stuck on board for about five hours waiting for a rescue train to arrive.

The "hangry" passengers solved their annoyance by ordering pizza which was delivered to the stuck carriages.

Tweets from those on board also detailed other ways they made the most of the situation, including bottles of champagne shared for Mother's Day - and a generous distribution of beer from the Amtrak CafeCar.

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The Library turns a new page

THAILAND luxury resort The Library is set for a new chapter, with the upmarket Koh Samui property debuting 20 new pool villas later this year.

The expansion is being showcased in a visit to Australia this week by senior marketing manager Francis Gan (pictured), who described the new villas a "sprawling private spaces with mysteries to uncover and secrets to make".

The development complements The Library's 26 existing suites, which are located on Chaweng Beach and are built in a "semi-minimalist architectural style" by local Kasemtham Sornsong and designer Tirawan Songsawat who were inspired by books and a simple lifestyle philosophy.

The Library is a member of the



Design Hotels group, which in turn is now part of Marriott after the Starwood acquisition last year.

However The Library maintains its independence and its unique flavours of Thai hospitality, he told *Travel Daily* yesterday.

A video showing the inspiration behind the resort can be viewed at traveldaily.com.au/videos.



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Astra Lodge launches

FALLS Creek in the Victorian Highlands is set for the re-opening of the family-owned Astra Lodge next month after an extensive renovation.

The property was last year named Australia's best boutique ski lodge in the World Ski Awards held in Austria, and features including leather, timber, stone and other locally sourced materials.

It will open for this year's ski season on 10 Jun.

LATAM tactical fare

LATAM Airlines Group has released special fares to mark the launch of non-stop services between Melbourne and Santiago in Oct.

On sale to 06 Jun, flights from Melbourne to Santiago are available from \$1,149 in Economy or from \$4,469 in Business class.

Offer is valid for travel between 06 Oct 2017 and 30 Mar 2018.

New Iceland touring

COLLETTE has introduced a fourth itinerary option in Iceland, a 10-day tour available in May and Jun 2018.

The Icelandic Adventure tour includes experiences designed to bring guests closer to wildlife and culture, including a whale watching excursion, snow-cat glacier tour, a farmhouse stay, a lava cave expedition and bathing in volcanic Lake Myvatn.

The tour departs from Reykjavik and is priced from \$5,864pp.

Vale John Hussey

THAI Airways Australian staff are mourning the loss of long-time employee John Hussey who died of cancer on Fri.

Described as a 'creative genius' and at THAI for almost 30 years, his funeral will be held in Sydney tomorrow at 2.15pm at the North Chapel of Northern Suburbs Crematorium, North Ryde.

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Amadeus report

AMADEUS has released its 2016 Global Report, which outlines their financial outlook, investments, new business areas, and sustainability focus areas. The report flagged that if the travel industry was a state, only the US and China would have larger economies.

Amadeus said its software enabled airlines to board more than 1.3 billion pax last year.

By the end of 2016, two-thirds of air bookings processed through Amadeus were capable of carrying an attached ancillary service, and 120 airlines had contracted Amadeus' ancillary services for the indirect channel.

Luis Maroto president & ceo said, "the addition of Navitaire in Jan 2016 broadened our portfolio, enabling us to serve a greater range of airlines than ever while also continuing to make our customer base more global".

Employing more than 15,000 people, the company reported that up to 55,000 travel bookings were made every second globally.

TIME mentee intake

THE next intake of the Travel Industry Mentor Experience (TIME) will commence next month from 28 Jun.

Since launching in 2009, TIME has had 150 graduates from more than 60 travel, tourism and hospitality businesses.

TIME has mentors from senior ranks of the industry who are passionate about giving back and sharing their experience with aspiring industry professionals.

Applications will close on 02 Jul.

CLICK HERE for more info.

Emirates Paris boost

EMIRATES is lifting capacity on the Dubai-Paris CDG route from 01 Jul, when it operates two-class Airbus A380 on flights EK71/72 on a permanent basis, six times weekly, GDS displays indicate.

The Gulf airline's two-class A380 carries 615 passengers.

Langham Akl changes

AUCKLAND'S Langham Hotel on Symonds St will be rebranded as Cordis and all 411 rooms and suites will be refurbished and completed by Feb 2018.

Robert Warman, Langham chief executive told the *NZ Herald* the Auckland hotel would be the first Cordis brand in the Pacific.

Agents wrapped up in India



ON The Go Tours recently hosted a group of Australian travel agents in India on a specialised version of its Shere Khan tour.

The 10 day itinerary took in many of India's cultural attractions as well as the search for the Bengal Tiger.

Starting in Delhi the group travelled south and visited a jungle wildlife adventure in Ranthambore National Park before catching the train back to Delhi and enjoying the Taj Mahal.

Pictured in the back row are Connor Raines, Flight Centre Victor Harbor; Matina Kritikos,

Inflight Travel; Michael Whyment, RAA Travel Adelaide; Marina Rapattoni, On The Go Tours WA bde; Heaven Hansen, Flight Centre Alice Springs; Libby Schuman, Flight Centre Casuarina; Marley Williams – Flight Centre North Park; and Trina Bradbrook, Flight Centre Kurralta Park.

Pictured in the front row are Megan Temple, Escape Travel Adelaide City; Diane Bignell, On The Go Tours SA/NT & Asia bde; Leah Holmes, RAA Travel Mile End; Hayley Elliss, Flight Centre Unley and Satendra Sharma, On The Go tour guide.

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Scenic Eclipse keel laying



CONSTRUCTION of *Scenic Eclipse* is underway, marked by a keel-laying ceremony on Fri at Croatia's Uljanik Shipyard JSC.

The 228-pax *Scenic Eclipse* is designed for polar cruising and will be delivered in Aug 2018.

It features 114 all-verandah suites ranging from 32m² through to 247m², ten dining options, a 550m² spa retreat and an almost



1:1 guest-to-staff ratio.

Glen Moroney, founder and chairman of Scenic, is **pictured** above speaking at the ceremony & below placing the coin (inset).



Aviation fuelling MoU

A MEMORANDUM of Understanding (MoU) to strengthen and promote safety and quality assurance in global aviation fuelling activities has been inked by three major aviation parties.

Through the program, Int'l Air Transport Association, the Joint Inspection Group and Airlines for America will work to standardise aviation fuel processes and establish inspection processes.

This will help ensure aviation fuel is delivered clean, dry and on-specification.

St Helens trail funds

THE Tasmanian State Budget has allocated \$1 million for the St Helens Mountain Bike Trail, in a move to boost tourism.

Funds will be used to create a 66km Stacked Loop Network, which Will Hodgman, Tasmania's Premier and Minister for Tourism, Hospitality and Events said would "address a gap in the market".

Delta facial tech test

DELTA Air Lines is testing facial recognition in one of four self-service bag drop machines at Minneapolis-St Paul Int'l Airport.

The machine uses facial recognition to match customers with their passport photos through identification verification, - a first for US carriers.

ONYX into Malaysia

ONYX Hospitality Group has opened its first hotel in Malaysia, the 242-room Amari Johor Bahru.

Located in the city centre, the hotel is near the Persada Convention Centre, Komtar JBCC and City Square shopping malls.

Amari Johor Bahru features a restaurant, cafe and event spaces.

Dubai apts expanding

THE Dubai Government has secured US\$3 billion in long-term financing for the expansion and development of Dubai International Airport (DXB) and Al Maktoum Int'l Airport (DWC).

It marks the first stage of a funding program which aims to transform DWC into Dubai's primary airport.

In 2016, DWC served 84.5m passengers but the development plans to increase numbers to 146m by 2025.

The expanded airport will also become home to Emirates by 2025 under the initiative.



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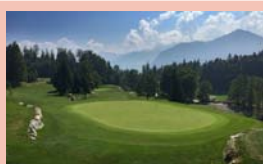
WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Flash Camp @ Kakadu in Kakadu National Park has renovated its tent accommodation and facilities. Communal toilet and shower facilities have been renovated as well as barbecues, a restaurant, bar and pools at the adjoining Cooinda Lodge. Accommodation includes double and twin bell tents with bed linen, towels, bamboo furniture and Armadillo & Co rugs.



Postcard Inn Beach Resort & Marina in Florida has added 14 'boathouse chic' cottages to its 15-acre resort. The one- to two- bedroom cottages feature driftwood tile floors, handcrafted furnishings, coastal-inspired artwork and private sitting areas with ocean views. There's also a 49" flat screen TV & mini fridge.



Switzerland's **Bürgenstock Resort Lake Lucerne** opened its newly renovated golf course last week. A fresh course layout has been fashioned with rebuilt tees, fairways and greens and two additional water hazards. A modern drainage system has been installed and a sustainable irrigation system introduced.

Self-guided trekking

WORLD Expeditions' Himalaya brochure is hot off the press and features fresh additions like mountaineering trips and an 11-day self-guided Everest trek.

Travellers have complete flexibility and are given detailed route maps linking the network of eco camps and eco lodges.

CEO Sue Badyari said "A clear attraction of self-guided treks is that they offer trekkers the peace of mind of knowing that World Expeditions' support and expertise is available".

Trafalgar \$999 flights

TRAFALGAR is offering \$999 economy return flights to Europe with its autumn, winter and spring itineraries until 23 May.

The deal is valid on select departures from SYD/MEL/ADL/PER for travel between 10 Oct-07 Dec and 15 Jan-31 Mar 2018.

Must be paid in full by 24 Aug and not valid with the early payment discount, **CLICK HERE** for terms and conditions.

Wednesday 17th May 2017

2 Moxy's for Japan

MARRIOTT International's Moxy Hotels will make its Japan debut with two new properties slated for late 2017.

Moxy Tokyo Kinshicho is a short walk from Kinshicho station and close to Tokyo Disneyland.

Moxy Osaka Honmachi features 155 high-tech bedrooms and is near Honmachi Station in Osaka and the Namba district.

National food guide

THE Good Food Guide 2018 will cover major cities in every Australian state and territory for the first time.

The book will sell for \$29.95 and feature reviews of restaurants, cafes, bars and cheap eats and where to find the best and 'hatted' venues in every capital.

WIN A TRIP TO NEW CALEDONIA



This month, Travel Daily is giving travel agents the chance to win a trip to New Caledonia, courtesy of Airalin, New Caledonia Tourism and Sheraton New Caledonia Deva Spa and Golf Resort.

The trip for two includes return economy class tickets flying with Airalin from SYD/MEL/BNE, 4 nights accommodation and buffet breakfast at Sheraton New Caledonia Deva Spa and Golf Resort and return airport transfers courtesy of New Caledonia Tourism.

To win, answer each question correctly and have the most creative final answer. Send your entries to newcaledonia@traveldaily.com.au

13) How many 'a la carte' meal options are available to pre-purchase in Economy Class?



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.

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Publisher/Editor in Chief: Bruce Piper **Managing Editor:** Jon Murrie **Editor:** Guy Dundas
Contributors: Jasmine O'Donoghue, Rebecca Le Bas, Matt Bell, Jenny Piper - info@traveldaily.com.au
Advertising and Marketing: Sean Harrigan and Lisa Martin - advertising@traveldaily.com.au
Business Manager: Jenny Piper - accounts@traveldaily.com.au

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Ocean Resort Ascend accolade



FOR the second year in a row, Oceans Resort in Queensland's Hervey Bay took out the award for International Ascend Hotel Collection Property of the Year at Choice Hotels' Annual Convention in Las Vegas held last week.

The waterfront property competed against other int'l

Ascend Hotel properties in Canada and Sweden before coming top of the class.

It features 75 self-contained suites and two lagoon pools.

Pictured accepting the accolade are resort general managers Chris and Olivia Taylor with Choice Hotels Asia-Pac ceo Trent Fraser.

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- 29 night cruise aboard Aegean Odyssey
- Included Shore Excursions
- Expert Guest Speakers
- On board gratuities & port charges
- Transfers between overseas airport, hotel & ship

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Working in partnership with the Australian Travel Industry

Tailor-made Travel Consultant

Sydney, Circa \$45k + Super, Ref: 2828SO3

A lovely vibrant CBD travel company are looking for an enthusiastic consultant to join their modern offices and become part of their supportive team. You will be an excellent customer service advocate and will be good at helping the travel agents to close the bookings and will earn good incentives from securing happy clients. This award winning office is fun and is flourishing with success which has driven a requirement for an additional consultant, be part of this amazing journey.

For more information please call Sasha on
(02) 9113 7272 or click [APPLY](#) now.

Cruise Agency Manager

The Shire, \$65k + Super + Commission, Ref: 2760PE1

My client, a well-known travel company who book worldwide Cruises, flights & tours are looking for a experienced manager to join them. You'll be responsible for the profitability, leadership & motivational management of your team. You'll drive sales targets through support and influence of each team member offering coaching & training support & setting sales targets. The role would ideally suit a mature Travel Manager with exceptional people management skills and is highly customer focussed.

For more information please call Paul on
(02) 9119 8744 or click [APPLY](#) now.

Marketing Executive

Brisbane, Circa \$60k + Super, Ref: 2328SZ2

Working within a global company, this is a fantastic chance for someone with experience in a marketing capacity to be a part of something bigger! You will have the opportunity for huge career growth as you will look after the Australian market. Working closely with the Managing Director, your role will consist of social media promotional activity, thinking outside the box and putting awareness of local store marketing, sending out EDM's and has an understanding of HTML and SEO.

For more information please call Serena on
(07) 3123 6107 or click [APPLY](#) now.

Product Manager – South Asia

Melbourne, \$60-\$65k, Ref: 2732HC1

Calling experienced Product Managers with experience in India and Sri Lanka to come forth & apply for this amazing opportunity. Be apart of a fantastic wholesale company with exceptional growth. Take charge in making decisions to generate profitable revenue by developing products. The overall purpose of this position is to generate profitable revenues by developing & managing products. You will be responsible for all aspects in an overall successful product.

For more information please call Hannah on
(03) 9988 0616 or click [APPLY](#) now.

Travel Consultant

Sydney, \$50k + Super, Ref: 2730RM1

If you have strong retail experience either in an agency or as a mobile consultant within the travel industry we want to hear from you. Our client is looking for someone with great product and systems knowledge with excellent airfare knowledge as this role will be dealing with exciting and expansive itineraries. You will be building rapport and securing long term client relationships and the opportunity to manage your own desk. For this role a minimum one years experience required.

For more information please call Ruth on
(02) 9119 8744 or click [APPLY](#) now.

Assistant Team Manager

Brisbane, \$50-53k + Super & Commission, Ref: 2387SZ2

A successful travel agency with a great Managing Director is looking for a dynamic Assistant Team Leader to join a supportive and experienced team. You will be assisting with delivering constructive feedback and driving sales. This is a hands on role where you will be the primarily contact in assisting any new novices that might be joining. There are great working hours, no late night trading and only a 9am – 12pm rotational Saturday where you will be given off a day in lieu.

For more information please call Serena on
(07) 3123 6107 or click [APPLY](#) now.

Luxury Travel Consultant

Melbourne, \$55-\$60k + Super, Ref: 2671HC3

This boutique agency based in Melbourne is known for its excellent customer service & their holidays to stunning destinations. They have an outstanding reputation and believe in delivering the highest standards to their customers. No day will ever be the same in this travel consultant role, from booking complex airfares, organising transfers to selecting the perfect accommodation for your clients. The role will be heavily customer service focused offering your expertise on worldwide destinations.

For more information please call Hannah on
(03) 9988 0616 or click [APPLY](#) now.

Full-Time or P/T Travel Consultant

Melbourne, Up to \$55k + Super, Ref: 2743HC1

This agency based in Melbourne is known for its excellent customer service & their holidays to stunning destinations. They have an outstanding reputation and believe in delivering the highest standards to their customers. No day will ever be the same in this travel consultant role, from booking complex airfares, organising transfers to selecting the perfect accommodation for your clients. The role will be heavily customer service focused offering your expertise on worldwide destinations.

For more information please call Hannah on
(03) 9988 0616 or click [APPLY](#) now.



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