COMING HOME IS NICE BUT

# TAKING AOFF

IS WHERE THE EXCITEMENT LIVES

HERE'S TO LOOKING UP



# Travel Daily

First with the news

Tuesday 3rd October 2017



## **New AC number**

AIR Canada has introduced a new toll-free reservations number to provide 24/7 support for Australian travel agents.

Effective immediately, agents can call 0011 800 6699 222 for any queries, with no charges applying to the international call.



# Travel Partners FC content

**TRAVEL** Partners has formally become part of Flight Centre, and will offer the full range of Infinity Holidays wholesale product now that the \$3.5 million acquisition of the company has been completed (*TD* 24 Aug).

Settlement was formalised on Fri, with founder Jeff Hakim to continue to lead the business for at least the next three years.

As well as Infinity, the deal gives Travel Partners access to Flight Centre's extensive range of air products along with the Get Luxe offering from Ignite Holidays which was also acquired by Flight Centre last year (*TD* 27 Sep 2016).

# Today's issue of TD

Travel Daily today features nine pages of news and photos, inclusing a cover wrap from Virgin Australia and a full page of jobs from:

• inPlace Recruitment

Hakim said since the announcement of Travel Partners' acquisition by Flight Centre "we have experienced a spike in membership numbers from both mobile and member agencies".

He said the company had increased the number of induction courses it offered to new members, while Travel Partners was also "working on offering a new and compelling corporate travel offering".

Other projects included the creation of a new recognition program for the Travel Partners network, Hakim added.

# Win a trip to Sabah

**IT'S** the start of a new month, meaning Travel Daily has another fabulous new competition for the travel industry.

The Oct prize is a trip for two to Sabah including Royal Brunei flights, Sutera Harbour accomm and more - see page nine.

# VA is taking off

VIRGIN Australia is showcasing its major new brand campaign, coining the term "Uptimism" with the tag line "here's to looking up".

The **cover page** of today's **Travel Daily** features the collateral which complements a new TVC - view by **CLICKING HERE**.









# ACCOMMODATION ACTIVITIES FERRIES TRANSFERS

WWW.EXCITEHOLIDAYS.COM



# Malindo TK c'share

TURKISH Airlines has confirmed a code sharing partnership with Malindo Air effective 06 Sep 2017, which has seen the TK code placed on Malindo flights from Kuala Lumpur to Bali & Perth as well as Penang, Langkawi, Kuching and Kota Kinabalu.

Malindo Air is reciprocally codesharing on TK services from Istanbul to Kuala Lumpur as well as London, Amsterdam, Vienna, Frankfurt and Copenhagen.



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# TTC Luxury Gold expands

THE Travel Corporation will tonight formally unveil its 2018 Luxury Gold collection, featuring 42 itineraries across the globe building on strong momentum for the brand in the last few years.

Formerly an extension of Insight Vacations, the Luxury Gold brand has become a standalone range, with Insight ceo Ulla Hefer Bohler making her first trip down under in 17 years for the launch.

Bohler told *TD* this morning TTC founder Stanley Tollman was strongly driving Luxury Gold, with the program including several special departures as part of the "Chairman's Collection" featuring unique encounters with European royalty in Tuscany, Italy & France.

"This is phenomenal product," she said, with Luxury Gold

itineraries offering a range of destination-based travel styles such as bullet trains in Japan, internal in South America and Uniworld river cruising in Europe.

Luxury Gold clients benefit from TTC's buying power and VIP connections to offer access to unique experiences, Bohler said.

Top sellers of Luxury Gold and Insight will be treated to a Luxury Gold itinerary in Eastern Canada.

# New HKTB role

**THE** Hong Kong Tourism Board has appointed Natalie Brown (nee Schofield) as its new PR and media manager.

Brown was formerly with GTI Tourism, and takes the place of Margo McNeill who moved to a role with Telstra in Aug this year.

# Carnival write-off

**CARNIVAL** Corporation has confirmed that a "strategic realignment" will see it write off almost US\$400m from the value of its business in Australia.

The figure was contained in a quarterly financial update by the cruise giant last week, saying it was a "non-cash impairment" related to its trademark, ships and goodwill down under.

Full details of the company's plans in today's **Cruise Weekly**.







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# LUXURY GOLD BRINGING BACK THE GOLDEN ERA OF TRAVEL

# **JOURNEY** BEYOND

THE ORDINARY



NEW 2018 WORLDWIDE COLLECTION

**EXPLORE NOW** 

# Monarch rescue mission

**BRITAIN** has begun what is reportedly its biggest ever peacetime repatriation mission after the collapse of Monarch Airlines on the weekend.

The country's Civil Aviation Authority has begun arranging return flights for around 110,000 people left stranded by the carrier's failure, while almost 900,000 people have lost their future bookings.

Monarch Airlines is the UK's fifth largest carrier and the largest to have collapsed.

Its failure has been widely blamed on price wars in the Mediterranean and the decline in the value of the pound.

# Intrepid gorilla deal

**INTREPID** is offering savings of up to 40% for its remaining gorilla tours in 2017.

Oct tours are priced from \$2,373pp for a 16-day Gorillas and Game Parks overland adventure through Kenya, Uganda and Rwanda.

Tours depart 21 Oct and 28 Oct, with savings of more than \$2,000. CLICK HERE for info on the tour.

Reuters reports that 90% of the airline's 2,100 employees were laid off yesterday, adding that chief executive Andrew Swaffield had apologised in a message to staff for cancellations and delays "as a result of our failure".

"I am truly sorry that it has ended like this," he said.

**MEANWHILE** Australia's Department of Foreign Affairs and Trade has issued a warning on the Monarch collapse and says information is available at monarch.caa.co.uk

Affected passengers should call the UK's Civil Aviation Authority on 0300 303 2800 (if calling from within the UK) or +44 1753 330 330 (from elsewhere).

## CX boost to BCN

**CATHAY** Pacific will moves its Hong Kong to Barcelona flights from seasonal to year-round from 15 Apr using Airbus A350 aircraft.

The route will operate thrice weekly before moving to four cycles a week from 01 Jul 2018.

CX will move Tel Aviv flights to six weekly from 25 Mar.



# Window Seat

**HOTELS.COM** has decided that enough is enough and has launched the world's first Inflatable Sanctuary for abandoned pool toys.

The new service will operate out of the Hipotels Gran Playa de Palma in Spain and will allow guests to adopt abandoned floatation devices.

Hotels.com decided to launch the scheme after its research revealed almost half of UK holidaymakers bought an inflatable for their holidays.

It found that pool toys were the second most likely item to be left behind after the British went on a seaside vacation.



Voyages Antiquity

# Abercrombie & Kent

### Africa Travel Specialist

An exciting opportunity exists to join the Melbourne Team of A&K working as an integral part of our Wholesale Travel Team, developing and constructing bespoke luxury itineraries for Africa. If you have a passion for Africa and experience selling the destination, we want to hear from you. Working for A&K you will enjoy career opportunities, a fun and flexible work environment and luxury famil opportunities.

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# 2018 EARLY BIRD SALE 10 NT SOUTH AFRICA FR \$2019 PP See the deals >

# The Three Rivers (Trois - Rivières de France)



London to Lisbon | 18 Aug - 3 Sep 2017 16 nights Cruise Tour

from \$5,359 \* per person, twin share

VIEW ITINERARY



# Hilton confirms Sydney Curio

HILTON Worldwide will launch Australia's first Curio-branded hotel by the end of the year, after signing a contract to manage the 182-room West Hotel Sydney, Curio Collection near the fledgling Barangaroo precinct in the harbour city.

The newbuild is due for completion by Dec 2017, with the Curio brand described as a "global, upper upscale collection of distinctive hotels & resorts".

The Sydney property will be the 36th Curio globally, with the hotel owned by M&L Hospitality which has a 14-strong portfolio including Sydney's Hyatt Regency and Hilton hotels in Melbourne, Auckland, Christchurch & Prague.

Hilton senior vice president of development for Asia & Australasia, Guy Phillips, said the new West Hotel Sydney was a "one-of-a-kind addition to our Australian portfolio".

The property includes four

suites, a restaurant and bar, a gymnasium and meeting room.

Designed by Australian architects Fitzpatrick & Partners and with interiors by Woods Bagot, the West Hotel will have a "strong botanical theme" including floral-inspired carpets, a white waratah motif in the lobby and collaboration with a local Sydney florist to create "striking, seasonal arrangements".

# Tempo eastern Med

**TEMPO** Holidays has released a new Greece, Croatia and Turkey brochure for 2018/19.

The program features the new Tempo Signature Range, combining rich experiences and "comprehensive inclusions with tried and tested hotels," with a significant expansion of Croatia product including cruise and land combination itineraries.

More details on 1300 362 844.

# 2018 River Webinar

Wednesday 11 October!

Join former Tauck Cruise Director

and River Cruise Specialist,
Nick Coward and unlock your
PACM Offer!



# **Venture rebrands**

**VENTURE** Holidays will rebrand as Venture Far from today.

The company will phase in the new branding over the coming months with its latest UK & Europe brochure to debut the new look first, followed by Africa.

A new website will debut in Nov, and will feature a fresh modern style and user experience for agents and travellers.

The new look is designed to represent the level of service and product Venture Far will deliver.

It will also relocate to new digs at the heritage-registered Darling Building in Adelaide.

### Goldman new PR

**GOLDMAN** Group has appointed Anne Wild & Associates (AWA) as its new PR and communications agency.

AWA also represents VisitScotland, Norwegian Cruise Line Holdings and AYANA Resort.

## SQ & LH start JV

**SINGAPORE** Airlines and Lufthansa have begun their joint venture partnership on flights between Singapore, Australia and Europe (*TD* 12 Nov 2015).

The Star Alliance carriers' joint venture will cover services between Singapore, Australia and Germany, Switzerland, Austria and Belgium.

As part of the revenue sharing venture, pax will be able fly across the Singapore Airlines, Lufthansa, SWISS and Austrian Airlines networks.

More than 130 city pairs are now offered between key markets in Europe, Southeast Asia and Southwest Pacific as part of the increased codeshare ties.

SQ snr vp marketing planning Tan Kai Ping said the JV enabled both airlines to offer more options for their customers.

"This joint venture demonstrates what we can achieve with the right partner."





See how much the top dogs of travel get paid in the October issue of *travelBulletin*.

**CLICK** to read

trave|Bulletin



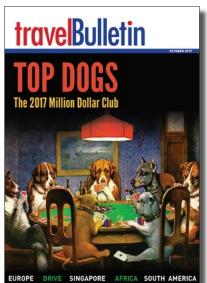
# Travel's Top Dogs revealed

ALAN Joyce's jumbo-sized pay packet earned plenty of media attention last month as Qantas announced its annual results, but he's just one member of the travel industry's elite crowd.

The latest edition of *travelBulletin* reveals who's who in the 2017 million dollar club, with full details on the pay packets of our highest earning executives - from their base salaries to their lucrative bonuses and share incentives.

But it's not just about the Top Dogs - we also reveal the results of our annual salary survey, showing which sectors offer the best pay packets and how things have changed since last year.

travelBulletin's Oct edition is being distributed now and is also available for download or online viewing via its website.



As well as all the latest industry news and analysis, it offers extensive features on Europe, Singapore, Africa, South America and driving holidays.

To view the latest issue or arrange a subscription, visit www.travelbulletin.com.au.

# Nanuku joins Kiwi

FIJI'S Nanuku Auberge Resort has become a member of Kiwi Collection, the high-end guide to luxury hotels and resorts around the world.

To mark the partnership, the hotel will be offering automatic upgrades to guests on arrival.

"We welcome Kiwi Collection members and will show them our special piece of paradise here in Fiji," said Sascha Hemmann, gm of Nanuku Auberge Resort.

# Air NZ eco panel

AIR New Zealand has made two appointments designed to assist with the airline's future sustainability objectives.

Ecological economist Professor Tim Jackson and carbon emissions specialist Dr Suzi Kerr have joined the company's Sustainability Advisory Panel.

The committee will convene on 04 Oct in Auckland.

# **EK partner Flydubai**

**FOLLOWING** on from news of their new codeshare agreement (**TD** 26 Sep), Emirates and flydubai have confirmed an additional 29 destinations will be available from 29 Oct.

Customers can also expect to enjoy reduced connection times, greater booking flexibility and additional frequent flyer benefits.

Destinations include Prague, Belgrade, Sarajevo, Kuwait and Muscat, among others.

The carriers will rollout further city connections as their partnership is expanded.

# Africa famil spaces

**JOURNEYS** Africa has a few spaces remaining for agents wanting to participate in its Kenya famil departing 03 Nov.

Trips will fly out of Perth via South African Airways and will cost \$3,465pp.

Expressions of interest can be directed to 1800 624 268.

# WIN a PRINCESS ACADEMY MAJESTIC PRINCESS experience with Academy!

Become a Commodore by 11.59pm AEDST 3rd of December 2017 for the chance to win!

# **MAJOR PRIZE**

14-night Majestic Grand Asia cruise, in a balcony stateroom for 2 & AUD \$2,300 EZair credit

MINOR PRIZE Win one of 20 AUD \$200 Visa Gift Cards

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Eligible AU/NZ travel agents 18+ only. Max 1 entry p/person. Cruise 11/3/18-25/3/18. NSW LTPS/17/17741, ACT TP17/01815, SA T17/1714. T&Cs apply



# **Etihad earlybirds**

**ETIHAD** Airways has launched Economy and Business class earlybird deals for 2018.

Pax can fly to Europe from Sydney, Melbourne, Brisbane and Perth to destinations including London, Paris, Rome, Dublin, Berlin and Athens.

Those using the EY stopover program can book a two-night stay & receive the second night free.

The promo is valid until 06 Oct for travel between 01 Feb-26 Sep.

# Mt Hutt extends

MT HUTT is planning to extend its ski season for freestyle skiers and boarders until the end of Oct.

The resort is offering snow lovers a two-week Spring Park Camp Pass for NZ\$189.

For the season to be extended after the 15 Oct closing date, Mt Hutt needs 350 people to sign up for the program.

The pass can be booked up until 13 Oct and includes access to professional coaching.



### Sales & Marketing Manager - MELBOURNE BASED

**The Hotel Connection** is a boutique Sales & Marketing company with a prestigious collection of hotels, apartments and DMC's throughout the **UK** and **Europe**.

We are looking for a dynamic and enthusiastic Sales Manager to join our expanding team. The successful candidate must have Sales & Marketing experience and knowledge of Europe. They must be able to target all aspects of high yield travel and have a caring nature to support our travel partners in corporate, leisure and group based travel.

### Ideally the successful candidate will possess the following:

- Excellent communication skills and confidence to present to small and large groups
- Be computer savvy with the ability to analyse reports
- Good negotiation skills to work with corporate accounts and respond to RFP's
- Understand the GDS and other booking channels
- Ability to build strong relationships and identify new opportunities within the market
- A creative flair to contribute to our marketing campaigns to drive business and ability to organise sales events

This role requires some interstate and overseas travel as well as attendance at evening and weekend tradeshows and events. A valid driving licence and car is also required for regular sales calls around Melbourne.

If you have the energy and enthusiasm to grow with us please contact Sarah Whitty.

E: sarah@thehotelconnection.com.au W: www.thehotelconnection.com.au

P: 03 9520 2353

# **Brisbane Airport enlists stars**



BRISBANE Airport has launched its first television commercial featuring Qld rugby league legend Cameron Smith, singer songwriter Pete Murray and travel expert Catriona Rowntree.

It will be rolled out across

Queensland and Northern NSW,
with the goal of reminding locals
that BNE is their best choice for
overseas travel.

The ad follows 'Tambo Teddy', who gets left behind at the terminal kerb as his family arrive at BNE.

The BNE Champions work together to return the lost Teddy to its owner, Lucas, before he departs on his flight to Vancouver.

**Pictured**: Cameron Smith and Lucas with Tambo Teddy.

CLICK HERE to view the ad.

# **Ritz-Carlton Bacara**

**THE** Ritz-Carlton Bacara, Santa Barbara has opened its doors after a multi-million dollar renovation of the property.

The 358-room resort was transformed after Carey Watermark Investor acquired the former Barcara Resort & Spa.

Located on 78 acres on the California coast, the property has six restaurants, three swimming pools, 36 spa treatment rooms and a salon and fitness centre.



AFL

Congratulations

# **TAMSIN CATTO**

from Travel Counsellors

Tamsin has won two return economy class tickets to any one of Emirates' 39 European destination, flying with Emirates.



Emirates has flies to 39 destinations in Europe.

NSW permit LTPS-17-11499; ACT permit TP 17/00255



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# Travel Daily

Tuesday 3rd October 2017

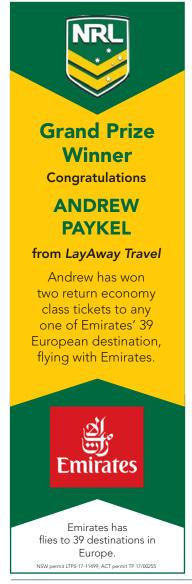
### **NSW** task force

THE NSW Government has announced it will review its Economy Industry Action Plan through an independent Visitor Economy Taskforce to ensure strong long-term tourism growth.

The primary ambition of the review will be to unlock potential new opportunities for growth as well as update current measurement methods.

"We need to start looking beyond 2020 and ensure every corner of the State reaps the benefits of this booming sector," said Adam Marshall, Minister for Tourism and Major Events.

The Taskforce will be required to report its findings to the Minister by 31 Jan.



# Sabre to add new lodging content

**SABRE** Corporation has flagged the launch of a new lodging technology solution in 2018 that will amalgamate content from a variety of sources.

The new service called Sabre Content Services for Lodging will offer a combination of material from Sabre's global distribution system and outside sources including aggregators, redistributors and agency-produced hotel info.

The tech company is seeking to capitalise on a growing consumer appetite for lodging products, amenities and rates.

The solution will include Sabre's API capability and important point-of-sale integration.

# Italy airport strikes

**DFAT** is warning travellers to expect significant disruptions to airport services in Italy from 26 Oct to 27 Oct due to ongoing strikes by staff.

The industrial action will affect several major airports.

# Ryanair refunds

**RYANAIR** has pledged to assist customers pursuing refunds and rescheduling after cancelling another 18,000 flights in its current staff crisis (*TD* 28 Sep).

The Guardian reports the airline is trying to avoid legal action by the UK aviation watchdog after it was condemned for trying to shirk the need to arrange alternative flight arrangements for pax.

The fallout follows a severe rostering failure blamed on an insufficient supply of pilots.

# Etihad celebrates 10 in BNE



BRISBANE Airport Corporation last week gathered with representatives from Etihad to mark the 10th anniversary of the carrier's direct flights from Abu Dhabi to the Queensland capital.

Pictured at a celebration are Bradley Foran, Etihad; David Ranger, Etihad; Jim Parashos, Brisbane Airport Corporation; Tom Blair-West, Etihad; Denise Brown, Brisbane Airport Corp and Charles Morley, Etihad.

# Crystal Skye debut

**GENTING'S** ultra-luxury tour jet Crystal Skye has departed on its first voyage, taking guests on a seven-night trip from Hong Kong to Fiji and Tahiti.

Operating AirCruise itineraries under the Crystal Cruises brand, the all-Executive Class Boeing 777-200LR seats 88 passengers and will mount a six-night trip to Kenya in Feb as part of Lunar New Year celebrations.

# Customer Service Leader

**QBT** A member of the Helloworld Travel Group



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This position would prove a great opportunity for Team Leader looking to coach and develop or a skilled consultant ready for a chance to share their experience.

As a member of the Helloworld Group - working at QBT will provide you the opportunity to be part of Australia's leading integrated travel businesses. The group encompasses travel brands providing franchised retail services, wholesale products, specialist government and corporate business travel and ticket distribution services across eight countries.

To apply please send your CV to careers@qbt.travel



# Lost in the crowd?





Big enough to compete. Small enough to care.

Surround yourself with people who see your value. **Join Us** 



### Mondrian Park Ave

MONDRIAN Park Avenue has opened in New York City, close to landmarks including Madison Square Park, the Flatiron District and the Empire State Building.

The 189-room hotel has been designed by Philippe Starck in a former office building dating from 1918 and features a five-floor contemporary extension.

# Lux Escapes mag

**LUXURY** Escapes will publish its own travel magazine from next month, distributing direct to 500,000 homes across Melbourne and Sydney.

The online retailer says *Luxury Escapes Magazine* will be delivered free, extending its existing worldwide community of 2 million subscribers.

It will be produced in conjunction with Grin Creative.

# SKAL MONTHLY MEETING NOTICE

Skål is a professional organisation of travel and tourism leaders. Join us at your local club for industry updates, networking and new friendships.

Club: SKAL Canberra Date: Wed 11th Oct Venue: Hotel Kurrajong

Canberra

RSVP: presidentcanberra@skal. org.au

Club: SKAL Perth Date: Thu 12th Oct

Venue: Gershwins at the Hyatt Regency Hotel, Perth

RSVP: alison.banks@ travelmanagers.com.au Club: SKAL Launceston

Date: Tue 17th Oct Venue: Esca @ Mantra Charles RSVP: secretarylaunceston@

skal.org.au



## Icelandair to Dublin

**ICELANDAIR** will begin yearround services between Reykjavik and Dublin from May.

Flights will operate six days a week and offer connections from Ireland to Icelandair's 20 gateways in the US, travelling via Reykjavik's Keflavik hub.

"Icelanders can trace their Viking history to the shores of Ireland, and we are pleased to reopen that bridge today as friends," said the airline's ceo Birkir Holm Gudnason.

### **New Vic vessel**

WILDLIFE Coast Cruises has added a new vessel to its fleet, now operating cruises along the coast of Wilsons Promontory at the southern tip of Victoria.

The 19m catamaran *Brianna Lee* is now sailing from Port Welshpool and has been designed with outdoor viewing areas for wildlife spotting.

The vessel operates full-day coastal cruises and half-day humpback whale-spotting cruises (Oct and Nov).

# **London NYE tix**

A FIRST round of tickets for London's New Year's Eve fireworks are now on sale.

Access to guaranteed viewing areas is available from £10 per person, with bookings of up to four tickets available online - CLICK HERE for details.

### **B737 MAX debuts**

**THE** new Boeing 737 MAX 8 made its debut on the weekend, with nine planes taking to the skies on behalf of launch customer Southwest Airlines.

The American carrier will add a further six MAX aircraft to its fleet this year and has firm orders for a total of 200 MAX 7 and MAX 8 variants over coming years.

The first MAX 8 flight departed Dallas' Love Field for Houston, one of the carrier's original routes from its 1971 launch.

# afta stralian Federation of Travel Accents

# **AFTA update**

From AFTA's chief executive, Jayson Westbury



again create all sorts of dramas around the travel industry. Reports in say some 110,000 passengers will be impacted as they are on trip with a further 300,000 with advance bookings also to be impacted. It is a little hard to believe that in 2017, a year when airlines from all parts of the world have announced record or near-record positive results, that an airline can go broke. And in such a catastrophic way, the likes being reported around Monarch.

Fortunately, the UK does have several legislatively enforced protection schemes which will provide some respite to many of those who have been impacted, but at the end of the day there will also be many customers left without any recourse at all.

When an airline collapses, all of the moving parts of the travel industry are impacted far more for two reasons, first because when an airline collapses the amount of money involved is so large, and second, there are always so many moving parts connected to the bookings across the travel industry including of course the travel agent. As with these things, we will likely never really know the truth about what happened and how management and the board of the airline managed to allow this to take place. When the numbers are so big, both the number of people impacted, but also the very large amount of money, it will need far more investigation by the UK authorities to get some answers.

I also can't stop thinking about the shocking tragedy in Las Vegas. Such a popular destination for so many, including Australians, in fact a place so many Australian travel conferences have taken place over the years – who would ever think that this type of dramatic and large-scale attack could take place. This will be a story that runs for some time I am sure and will undoubtedly re-open the gun debate in the USA. Perhaps that is what is needed given the size of this tragedy.

Thoughts and prayers are with all those families who have lost loved ones and for the hundreds that have been wounded, we hope for a speedy recovery. Thank goodness it was not an act of terrorism – just an act by a person with too many guns who clearly was troubled. A very sad day for the United States of America.

# easyJet partners

**FOUR** more European airlines have joined easyJet's distribution hub Worldwide by easyJet.

The new partners include Italian carrier Neos, Channel Islands-based Aurigny AirServices and French airlines La Compagnie and Corsair International.

The airlines' tickets will be available via the easyJet website by the end of the year, joining existing partners Norwegian, WestJet, and Loganair.

# **Outrigger appoints**

**OUTRIGGER** Enterprises has appointed Michael Shaff as vice president, hotel operations for Waikiki and Guam.

Shaff will lead the repositioning of the Holiday Inn Resort Waikiki Beachcomber and oversee two other Outrigger-branded and three managed properties.

# Coral's local build

SHIPBUILDER Fincantieri has announced that parts of an expedition cruise vessel ordered by Coral Expeditions will be built in Australia.

The company says its Australian operations will be utilised to construct "a number of building blocks" for the Coral Exp ship.

Fincantieri is planning to list its local operations on the Australian Stock Exchange.

# Warning on Spain

**THE** Department of Foreign Affairs and Trade has updated its travel warning for Spain after violent incidents surrounding the independence vote in Catalonia.

Its Smartraveller advice says Australians should monitor local media, avoid crowds and demonstrations and be prepared to adjust travel plans.



# Colombia warning

**DFAT** has advised on its Smartraveller platform that industrial action has caused disruption at Avianca Airlines.

It says domestic flights have been most affected, but some int'l flights to and from Colombia have also been cancelled.

DFAT is advising pax to contact their agent before travel.



WELCOME to Money, TD's Tue feature on what the Australian dollar is doing.

# \$1AUD = US0.783

THE Australian dollar has climbed back from two-month lows against the US dollar off the back of US tax cut concerns.

Catalonia's vote to leave Spain has continued to cause problems for the Euro as the currency remained low overnight.

The Spanish Government is unlikely to respect the vote in part because the Catalan region is a large contributor to the country's GDP and could lead to a financial crisis in Spain.

The dollar made gains against the Canadian & NZ dollars. Interest rates are expected to remain on hold today at 1.5%.

Wholesale rates this morning.

\$0.783
£0.589
\$1.088
€0.667
¥88.26
ß26.16
¥5.209
R10.651
\$0.980
US\$51.67

# **SAA-Eurowings link**

**EUROWINGS** and South African Airways will work closely together through a new interline deal.

As part of the plan, Eurowings will supply feeder flights in the long-haul route network to connect with SAA.

The news comes a month before Eurowings launches longhaul flights to Cape Town from Cologne/Bonn Airport on 05 Nov using Airbus A330 aircraft.

South African pax will also be able to connect with Eurowings on the route and in Europe.

SAA Economy pax will fly on Eurowings' "Smart" rate, which includes a snack & extra legroom.

# Kimberley in focus

KIMBERLEY tourism identity Sam Lovell has donated a personal archive of photographs and memorabilia to the State Library of Western Australia.

The archive documents the region's history and Lovell's life as a pioneer of Indigenous tourism.

As well as his personal archive, a video recording of stories from Lovell's early life will be filmed in the coming months at Moola Bulla station.

# **Qatar anniversary**

**QATAR** Airways has marked its 20th anniversary with a fly-over in Doha over the weekend.

A QR A350 flew in formation with nine Royal Air Force Red Arrows aerobatic display team.

The anniversary marks two decades years since the airline was launched in 1997.

The event was hosted by the British Ambassador to Qatar and Qatar Airways.

# PNG welcomes the world



PAPUA New Guinea last week welcomed 18 wholesalers from around the world for its annual travel industry event, Lukim.

The gathering gave international buyers a chance to connect directly with 36 tourism operators from around the country.

Wholesalers from Australia, USA, UK, Europe, Japan and China were in attendance.

**PNG Tourism Promotion** 

Authority's Australian and New Zealand representative Lauren Whicker said the event provided a rare opportunity for those involved in the tourism sector to come together face-to-face and discuss PNG tourism.

Pictured is Konrad Borowiecki. No Limit Adventures: Lauren Whicker, PNG Tourism Promotion Authority and Lisa Pagotto, Crooked Compass with locals.

# Win a trip to SABAH



This month Royal Brunei Sutera Harbour Resort are giving travel agents the chance to win a trip to Sabah.

Prize includes:

- Economy return airfares for two on Royal Brunei Airlines Three nights accomodation

Airlines and Sabah are your ideal escape?

Send your entries to rba@traveldaily.com.au









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People. Integrity. Energy.

# Holiday's over! Time to focus on your career!

**Click HERE for more jobs** 



JUST LONG ENOUGH TO FORGET ALL MY PASSWORDS!!

# **Tour Operations Manager**

**Sydney CBD** 

Salary \$80K + super

A long standing business with a solid reputation specialising in cultural & special interest group touring worldwide. They are currently looking for an experienced Group Operations Mgr who is culturally minded ideally with a 2nd language to lead the established team. A hands on role mentoring, allocating & coordinating all group activity from bookings & documentation to suppliers, group leaders & customers.

Unique itineraries

Accompany 2 trips a year

Call Cristina or click here

### **Part Time - Accounts Clerk**

**Sydney** 

Salary \$45 + super

Work life balance opportunity - 24 hours per week! This established tour operator, located in the heart of the CBD is looking for a financially savvy Accounts Clerk to assist the Financial Mgr with accounts receivable and payable. You will reconcile bank statements, credit cards as well as end of month reconciliation. Must have a solid understanding of accounting principles in the travel industry.

Flexible hours

Learning opportunities

Call Cristina or click here

Find new job!

# **Snr Team Leader / Operations Mgr - TMC**

**Sydney** 

Salary \$95 -100K + super

Fantastic opportunity for a career focused and ambitious people leader with this global TMC. This role will encompass 3 main areas - People, Technology & Customer Experience. With 4 team leaders reporting directly & 20 indirect corp. travel consultants, this role requires a strong leader. Must have previous mgt or team leader experience within a TMC & strong knowledge of technology and use of a GDS.

Career opportunity

Monday to Friday

Call Susan or click here

# **Call Centre Manager**

**Sydney** 

Salary \$75 to \$85K + super + benefits

A leadership opportunity with a premium travel brand offering high end, luxury escorted tours to exciting destinations. Due to an internal promotion the position of Call Centre Manager has become available. Working as part of a larger organisation, you will manage an established team of 10 res agents. Performance mgt, sales planning, mentoring & reporting will all be part of your role.

Great benefits

Respected brand

Call Susan or click here

# **Area Sales Manager - Wholesale - Sydney**

Salary \$56 - 65K + super + car + inc

If you love building relationships & have an existing network within the retail travel space in the NSW market then this could be the perfect role for you! Global travel wholesaler with an excellent reputation & great benefits!

Call Susan or click here

# **Event Manager**

Sydney, Salary \$80 to \$85K+ super

As Events Manager for this high profile Hospitality company you will be responsible for the planning, development and execution of prestigious events. Additional responsibilities inc. team mgt, financial & logistical mgt. Previous exp reg.

Call Peter or click here

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