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TRAVEL AGENTS “SHOW & GO”

EVENT



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YOU COULD BE ONE OF THE LUCKY
TWO WINNERS WHO WILL DEPART
THE NEXT DAY TO PARADISE

Two lucky agents will win fabulous business class seats to Manila flying Philippine Airlines. Continuing onto the pristine beauty of Boracay Island, staying at the 5-star world-class Mövenpick Resort and Spa.

Two lucky agents will win return flights to Manila flying on the brand new Philippine Airlines A321 NEO Aircraft.

WHEN:

Wednesday 13 March, 2019
6pm – 8pm

WHERE:

The Botanist Café, Level 4
International Terminal

WHAT:

All exciting details of the prizes, event details, terms and conditions, parking etc. can be found here.



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CTM lifts TTV by 31%

CORPORATE Travel Management (CTM) has continued its strong financial performance, reporting a 31% lift in its Total Transaction Value (TTV) for the six months to Dec 2018, recorded at \$2.95 billion (TD breaking news).

The business travel management company also recorded a 21% rise in Earnings Before Interest, Taxes, and Amortisation (EBITDA) for 1H of the 2018/19 financial year, bringing in a total of \$64.6m.

CTM Managing Director Jamie Pherous said the strong results were attributable to the company's ability to build its global network.

"Our diverse business model and global footprint gives us a competitive advantage, while

our proven M&A strategy is also providing strong returns," Pherous said.

Australia and NZ continued to outperform the market, reporting an 18% increase in underlying EBITDA to \$22.3m.

Despite the rocky conditions in Europe brought on by uncertainty over Brexit, CTM managed to deliver an underlying EBITDA of \$16.8 million in the market, up by 30% on 1H 2017/18.

Performance in Asia was also strong, notching an underlying EBITDA of \$12.5m, a 34% bump.

The company said it would look to secure further growth results in the future by pursuing viable acquisition opportunities and investing in industry-leading technology solutions.

BNE Show & Go

BRISBANE Airport is offering agents a chance to win two Business class trips to Manila flying Philippine Airlines.

To go in the draw to win, agents have to register for the BNE Show & Go event on 13 Mar.

For info, see the **cover page**.



LUXURY TRAVEL **APT**

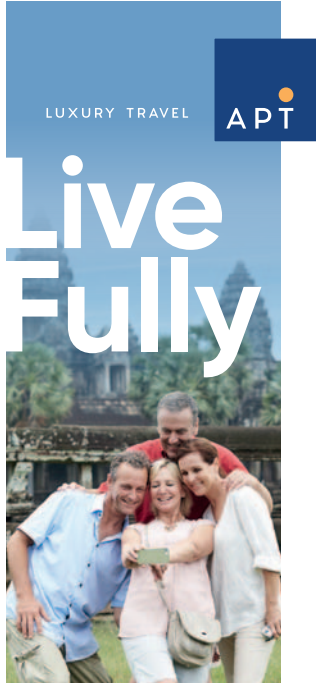
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Today's issue of TD

Travel Daily today has nine pages of news and photos, including a front cover page for **Brisbane Airport**, plus full pages from:

- Albatross Tours
- Travel Trade Recruitment

FIELD OF LIGHT: Avenue of Honour

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*Conditions apply

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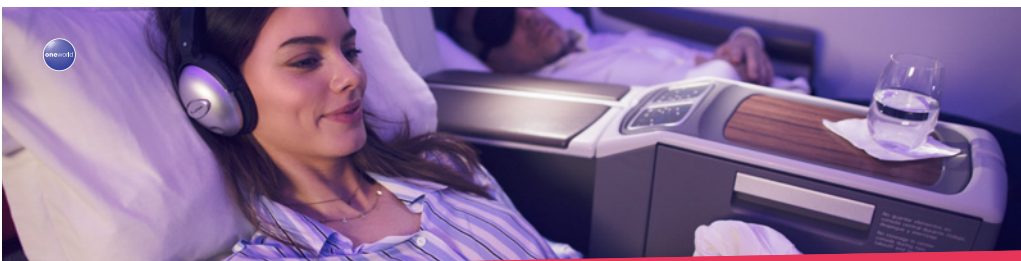


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LATAM AIRLINES

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BIG DEAL LATAM

Find out which Pacific Island is right for your client. Read more in the February issue of *travelBulletin*.

CLICK to read
travelBulletin



Albatross incentive

ALBATROSS Tours is offering agents the chance to win a trip for two on its 2019 Croatia and Adriatic tour with rego open now.

All 2019 Europe and UK small group tours are also now 100% guaranteed to depart.

For more info, see **page 10**.

Aussie travel growing: ABS

AUSTRALIA saw 42.1 million movements across its international border in 2018, according to the latest figures from the ABS.

The number represented an increase of 5% on 2017 which recorded 40 million crossings, with the vast majority of movements by air (99%).

Top performing months in 2018 were Dec with 4 million movements, followed by Jan and Jul, while May was clocked as the least busy month, notching only 3 million.

Topping the list as the busiest day of the year was Sat 22 Dec, recording a whopping 154,290 movements in one day.

Source markets for short-term visitor arrivals in 2018 was headed up by China which saw 1.43 million arrivals for the year, a 5.5% increase on the previous corresponding period.

Chinese tourists were closely

followed by New Zealand which recorded 1.39 million in 2018, showing a 1.9% growth on the previous period.

The biggest percentage jump in short-term arrivals came from India which recorded a spike of 18.2% in 2018 and saw 357,700 visitors making their way to Aussie shores.

The most common reasons listed for short-term trips to Australia were taking holidays (47%), visiting friends (30%), and business travel (7%).

Short-term resident returns in 2018 saw 11.8 million Australians return from overseas trips, with New Zealand topping the list of destinations and accounting for 1.44 million trips.

New Zealand was followed by Indonesia which clocked 1.279 million trips, with the United States ranking third on the list (1.09 million) and the United Kingdom in fourth spot (663,500).

EK launches Porto

FROM Jul 2019, Emirates will operate a new route from Dubai to Porto in Portugal, marking the first Middle Eastern carrier to offer a service to the city.

The route will be serviced by three-class 777-300ER aircraft, with reservations now open.

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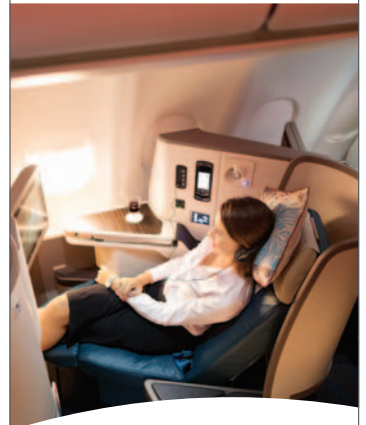
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IHG stays strong

INTERCONTINENTAL Hotels Group (IHG) has delivered positive results for the period ending 31 Dec 2018, with the hotel group reporting a 6.6% increase in total gross revenue, to \$27.4 billion for the period.

Global RevPAR for the business increased by 2.5%, with underlying operating profit growing by 6%, while the total net system growth grew by 4.8% to reach 837,000 rooms.

The positive results have been driven by a string of investments by the company, which CEO Keith Barr said "have allowed us to further evolve our established brands" and "create real momentum in our business".

IHG is now focusing its sights on the 2019 launch of a new all-suites upper midscale brand.

Crown's mixed results

CROWN Resorts Limited has reported mixed results for the half year ending 31 Dec 2018, with Executive Chairman John Alexander calling the outcome a reflection of trading conditions.

Reported Net Profit After Tax (NPAT) came in at \$174.9m, up 9.9% before significant items were accounted for in the prior corresponding period (PCP) or down 26.7% after significant items were included in the PCP.

"Total normalised revenue across Crown's Australian resorts decreased by 1.2% on the PCP," Alexander said.

"Modest revenue growth in Melbourne was offset by a continued softness in Perth."

The results outlined that Normalised EBITDA from Crown

Melbourne came in at \$314.9 million, down 3.2% on the prior comparable period, while Crown Perth's Normalised EBITDA slid 8.6% to \$117.6 million.

In addition, net operating cash flow for the period was \$382.3m, compared to \$368.5m in the PCP, while other material cash flow items incurred during the period included new capital expenditure of \$20.9m.

Work continues on the Crown Sydney project, which is set to be completed in the first half of 2021.

Helloworld govt

THE media storm surrounding Finance Minister Mathias Cormann and his alleged "free holiday" acquired through Helloworld Travel has stepped up a notch, with reports now highlighting that Australia's US Ambassador, Joe Hockey arranged for a corporate travel company before it lobbied for government work.

The meeting, which was reportedly intended to help Helloworld understand the travel requirements of foreign affairs staff in the USA, was said to have taken place in Washington on 26 Apr 2017, which *The Sydney Morning Herald* reports was arranged after CEO Andrew Burnes had spoken to Hockey.

A DFAT spokesperson was able to confirm the Apr 2017 meeting took place, but told *SMH* there was apparently "no follow-up from the meeting and it was completely unrelated to any procurement activity".

Investigations for the case remain ongoing.



Window Seat

STRAP yourselves in folks because travel has just reached a new high.

The NorCal Tour Company in the United States has announced that it is now taking bookings for its Mendocino Experience Cannabis Tour which takes tourists to licensed legal cannabis farms around the northern part of California.

Guests have the opportunity to learn from the foremost experts in the industry all about cannabis and its recreational and therapeutic uses.



Agent fakes cancer

TONY Petrovski, the Sydney travel agent accused of lying about having cancer and pocketing money from his employer (*TD* 07 May 18) has reportedly been spared from jail.

According to media reports, Petrovski has been sentenced to three years imprisonment to be served by way of an intensive corrections order which includes 750 hours of community service.

The former Imperial China Tours employee was found to have made a total of 82 unauthorised transactions from Imperial China Tours' bank account into his own over the period of five years.

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THE FUTURE OF EXPLORATION TRAVEL

HURTIGRUTEN

Sabre appoints OTA head

SABRE Corporation has announced the appointment of Sean McDonald to the role of Vice President, Online Travel for its Travel Network business.

He will be charged with leading worldwide sales, commercial operations, business development & solution delivery for Online Travel Agencies (OTAs), metasearch engines and other digital travel companies.

McDonald arrives at Sabre from a role as Chief Commercial Officer at BD4travel, a technology company that delivers AI-driven personalisation to the online travel space.

Prior to that he was the Chief Sales Officer at Secret Escapes, and served as Senior Vice President Sales at Expedia Affiliate Network (EAN).

"Sean has a remarkable record of working with the global online travel community," said

Sabre Travel Network's Chief Commercial Officer Roshan Mendis.

"He also has vast experience in artificial intelligence and data and analytics, areas that are only going to become more important as we move forward," he added.

Reflecting on his own appointment, McDonald said he was looking forward to joining a company which is at the forefront of technological change in the travel sector.

"The travel industry is going through a dramatic evolution that is facilitated and accelerated by technology...I'm excited to join such an innovative company, and look forward to helping our customers tap into the vast opportunities in travel by becoming even more competitive," he said.

McDonald will be based in Sabre's London office.

SeaLink showcases WA product



SEALINK recently hosted its inaugural SeaLink Summer Sundowner event where 120 industry representatives were provided with updates on the company's WA portfolio.

New improvements included a fresh menu and wine list at the SeaLink-owned Bells Functions, as well as refurbishments aboard *James Stirling*, SeaLink WA's flagship vessel.

Notable attendees at the event held on the Swan River were Tourism WA Managing Director Brodie Carr; Destination Perth Chairman Michael Meade; Rottneest Island CEO Michelle Reynolds; and Optus Stadium CEO

Mike McKenna.

MEANWHILE SeaLink WA enjoyed coverage on Channel Nine's *Destination WA* program, where the cruise line had the opportunity to feature new key service offerings.

Products showcased included its Swan River Gourmet Wine Cruise to Sandalford and Mandoon Wineries, the new services to the Optus Stadium where passengers are dropped off 50 metres from the stadium gates, and refreshed lunch and dinner cruises between Fremantle and Perth.

Pictured: Attendees enjoying the recent SeaLink Summer Sundowner event.

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Find out how

TC's elephant encounters



THE Africa Safari Co. (TASCO) hosted an exclusive Travellers Choice famil to Zambia, Zimbabwe and Botswana recently.

The nine-day tour included a stay at the Zambezi Sands River Camp near Victoria Falls, a ride on The Elephant Express train and a short voyage on the Chobe River to the Chobe Water Villas.

There were a number of thrillingly close animal encounters for the agents, including watching elephants play near a pool and seeing hippos, lions, leopards, zebra and jackals.

The group is **pictured** hanging out with some elephants on the banks of the Chobe River: local host; Shane Wedding, Port Lincoln Travel and Cruise; Astrid Dare, Specialty Travel; Tralee Tarpey, Australind Travel & Cruise Centre; Amanda Ratcliffe, Maryborough Travel & Cruise; Jessica Milford, Byron Cruise &

Travel; Fiona Blizzard, Smithton Travelcentre; local host; Jill Faircloth, Endeavour Travel and Cruise and Leanne Wild, TASCO.

Galapagos fly free

LINDBLAD Expeditions-National Geographic are offering travellers free flights when they book select Galapagos itineraries departing between 06 Jul and 09 Dec before 30 Jun.

To book, contact Adventure World Travel or call 1300 363 055.

Three-night Pandaw

PANDAW has introduced a three-night cruise between Saigon and Phnom Penh from Sep 2019 in response to demand.

Previously only available on the seven-night Saigon to Siem Reap itinerary, the new route will depart twice weekly, onboard *Indochina Pandaw*.

I Prefer Alliance

PREFERRED Hotels & Resorts has announced the launch of I Prefer Alliance, a new loyalty platform for independent and regional hotel brands.

The new initiative allows partner hotels to incentivise their respective loyalty members by extending access to more than 650 additional destinations across 85 countries where they can earn and redeem points.

"I Prefer Alliance was created to provide independent hotels with the flexibility to personalise their own programs," said Preferred Hotels & Resorts Vice President of Loyalty Jeri Salazar.

I Prefer Alliance has signed Tokyu Hotels as its debut partner, a Japanese hotel group with 44 properties.

For more info, **CLICK HERE**.

USA incentive

VISIT USA is giving Australian and New Zealand agents the opportunity to win a famil, thanks to American Airlines, Visit Anchorage, Discover New England, Travel Oregon, Travel Nevada and Destination DC.

The top 15 sellers of the US and American Airlines between 18 Feb and 14 Jun will win a round trip flying Premium Economy with American Airlines to the States, and a self-guided self-drive land package exploring Anchorage, New England, Oregon, Nevada or Washington DC.

Agents can earn points by selling American Airlines and land packages including participating destinations.

To take part, submit your name and email address to lara@canuckiwi.com by 31 Mar.

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Sales Executive
(South East Brisbane/Gold Coast preferable)

Join Emirates and tomorrow you could help shape the future of air travel within a vibrant, international environment.

You will manage the growth of assigned agencies by executing sales activities and recommending new opportunities to expand Emirates market share in the South East Brisbane/Gold Coast area.

Proven experience in sales within the travel or airline industry is essential. You must also have the ability to negotiate and communicate at all levels.

For more information and online application please visit emiratesgroupcareers.com using job reference 1900004T. Applications close on Tuesday 26 February, 2019.

Work your way, every day

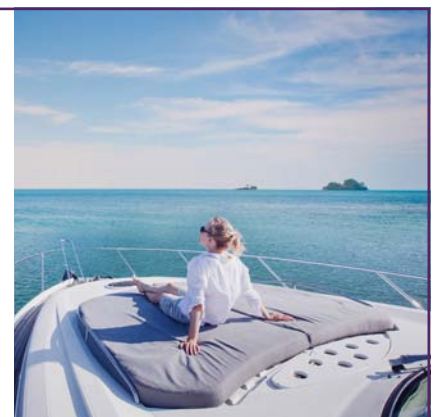
You know how you work best and what it takes to be a success. As a Travel Adviser for Travel associates, you run your day and your client relationships to suit your own unique style.



TRAVEL ASSOCIATES
Our experience counts.

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ArrivalGuides acq

TRAVEL media company Lonely Planet has welcomed content hub ArrivalGuides into its fold, with the acquisition set to “enable and inform more authentic, exciting and unique travel experiences”.

ArrivalGuides, which acts as a hub for destination content, functions as an all-in-one system that aims to meet the content, marketing, and booking requirements of B2B clients.

Content is sourced directly from travel experts, tourism bureaus and DMOs from around the world, with all content screened and curated by the in-house team of travel editors and experts.

DoubleTree Asia

ASIA Pacific is set to receive 14 new DoubleTree by Hilton properties by the end of the year, with new hotels slated to open across China, Thailand, Indonesia, Sri Lanka, Australia and NZ.

“As DoubleTree by Hilton celebrates its 50th anniversary in 2019, we are eager to continue providing guests in the Asia Pacific region and around the world with our outstanding DoubleTree hospitality,” said DoubleTree by Hilton SVP and Global Head Shawn McAteer.

WA’s first DoubleTree by Hilton brand Perth - Northbridge was opened in Jan.

VISIT USA kicked off its Expo Week in Melbourne on Mon, with winner of *I’m a Celebrity, Get Me Out of Here* and Hollywood entertainment reporter Richard Reid taking to the stage alongside Hawthorn footballer and fellow jungle buddy Shane Crawford to keep the guests entertained.

A variety of USA experts were tasked with updating agents on their latest news, including US tourism boards, tourism regions, airlines and attractions.

Agents were also invited to take

part in a *I’m a Celebrity, Get Me Out of Here* quiz round, with a major prize up for grabs of return airfares to LAX with Delta Air Lines and Virgin Australia, staying in Philadelphia and at the Beacon Hotel New York.

The roadshow continued in Brisbane on Tue and wraps up in Sydney tonight.

Pictured: MC Richard Reid on stage with Naomi Allen, Delta Air Lines; major prize winner Kathy Thomaidis from MTA; and Mary Bergin, Virgin Australia.

THREE NEW ROLES, THREE EXCITING OPPORTUNITIES



Surry Hills, Sydney

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Viking is set to become the world’s largest small-ship cruise company this year, so now is the perfect time to join our fun, supportive and rapidly expanding team!

We are looking for three creative and energetic individuals to fill three new Viking roles.

• Communications Manager

You will have at least seven years’ experience in the communications industry, superior relationship-building skills and the ability to work under pressure.

• Marketing Coordinator

You will have at least one years’ marketing experience with demonstrated success, and exceptional interpersonal and organisational skills.

• Graphic Designer

You will have at least five years’ experience working as a graphic designer, with the ability to produce high quality, bespoke marketing collateral.

To apply, please send a cover letter and your resume to jobsau@vikingcruises.com. Applications close March 1, 2019.

Wyndham rewards

WYNDHAM Hotels & Resorts has announced plans to introduce a range of new features to its Wyndham Rewards program which aim to make it easier for customers to cash in their points.

Kicking off in Apr, members will have access to three tiers for both free night redemptions and cash redemptions, with users also able to begin earning points on the cash portion of “points + cash” redemptions.

Free night redemptions will be available at 7,500 points, 15,000 points, and 30,000 points, while points + cash will be available at 1,500 points + cash, 3,000 points + cash, and 6,000 points + cash respectively.

To find out more information about the updated program, head to www.wyndhamhotels.com.

Maldives arrest

FORMER President of the Maldives, Abdulla Yameen, has been arrested by local authorities on the suspicion of laundering close to US\$1m in a tourism deal, according to the ABC.

Reports suggest Yameen received the money through a private company, SOF Private Limited, which has been implicated in a “corrupt deal to lease tropical islands for hotel development”.

At a recent remand hearing, state lawyer Aishath Mohamed said Yameen had “attempted to influence witnesses” and had offered money in exchange for a change in their statements.

Yameen has denied the allegations, and court proceedings are expected to begin this week.



NEVADA



NEW ENGLAND



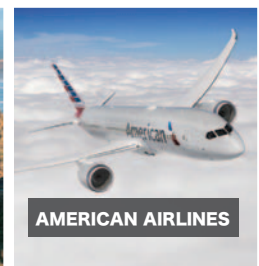
ANCHORAGE



WASHINGTON, DC



OREGON



AMERICAN AIRLINES

Good TIMEs in Melb



THE rooftop of The Travel Corporation (TTC) in Melbourne played host to the city's Travel

Airline uncertainty

IATA has released its airlines financial monitor report for Dec 18-Jan 19, with indications that markets are still uncertain about the prospects for airline earnings.

The report suggests uncertainty has come following the fall in oil prices, although during Jan airline share prices moved up.

Crude oil and jet fuel prices have been unpredictable recently, with both now less than Oct 2018 highs, but markets are unsure if this is a good thing for airline earnings, the document says.

Many airlines have recovered some rises in fuel costs through premium segments and ancillaries.

Industry Mentor Experience (TIME) network recently.

The gathering included networking opportunities, refreshments and presentations from Graeme Riches, People and Culture Leader at TTC (pictured) & Peter Topping, a TIME mentor.

Riches shared his experience in HR and the importance of mentoring, while Topping described some of the twists and turns in his 30-year career in varied sectors of the industry.

The 34th intake of TIME's mentoring program begins on 10 Apr, with expressions of interest from mentees and mentors due by 10 Mar.

A scholarship from Cover-More insurance is available for the intake and interested individuals can download an application by [CLICKING HERE](#).

AA 5-star options

AMERICAN Airlines' luxury Five Star Service is expanding options for travellers through LAX and JFK.

First and Business class guests can now enter through an off-terminal entrance and experience private security screening in Los Angeles, while in both New York and LA, customers can choose to skip the traffic with private helicopter transfers from Blade.

The new options are add-ons to the Five Star Service, which can be purchased by travellers in any premium cabin for US\$350 for the first person and \$100 per additional adult.

Croatia on sale

GREECE and Mediterranean Travel Centre's Croatia cruising offer is still available for a limited time.

For new reservations booked by 28 Feb, take advantage of a special of \$1,200 discount per cabin on selected departure dates of the Adriatic Experience, Dalmatian Discovery and Dubrovnik Discovery itineraries.

For more details, call 1300 661 666 or [CLICK HERE](#).

Glamping Kings Cyn

KINGS Canyon Resort in Australia's Red Centre has revealed plans for a new glamping product.

Six new tents with canvas sides, large windows, king beds, split air-conditioning, living and dining areas and private ensuites will be available from 01 Jun this year.

The accommodations have been designed to blend with the NT landscape while offering "luxurious hotel comforts".

Three tents are tailored for couples, with the remaining three configured for families.

Prices start from \$380pp per night, including breakfast.

Emirates recruits

EMIRATES is holding cabin crew recruitment days in Australia this month.

There will be two recruitment days, the first on 22 Feb from 8am at the Novotel Brisbane and the second in Melbourne on 24 Feb from 8am at 60 Market St, Melbourne.

Cabin crew are offered a complete employment package including accommodation in Dubai.

Learn more about the recruitment process, salary and benefits by [CLICKING HERE](#).



This week Celestyal Cruises and Travel Daily are offering readers the chance to win a \$50 Visa gift card everyday!

For 2019-20, Celestyal Cruises are reintroducing mystical Istanbul, calling at Canakkale for the first time, the nearest town to the site of ancient Troy. Through Celestyal's brand new 7 Night 3 Continents itinerary, you can cruise to the Greek islands, Cyprus, Turkey, Egypt and Israel. Their cruise season will now start mid-March and go through to the end of December, and for the first time they are introducing celebratory Christmas and New Year cruises. Visit [Discover Travel Shop](#) to book today!

To win, be the first agent to send the correct answer to the question to celestyal@traveldaily.com.au.

3. What is the name of the bar on Deck 5 of the *Celestyal Crystal*?

HINT: The answer can be found in the Celestyal Cruises 2019-20 Brochure [HERE](#)



Are you Australia's favourite Travel Agency?

Voting is NOW OPEN for the NTIA People's Choice: Travel Agency of the Year.

To win, have your clients vote for you as their favourite ATAS travel agency. [FIND OUT MORE >](#)



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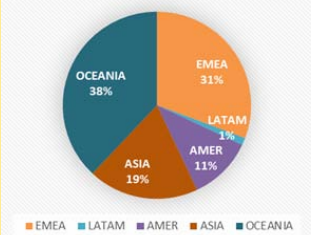


HOT DESTINATIONS

THE TAAP TOP TEN
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Fabulous Package Rates, book now lock the price, pay later, ask us how.

Expedia TAAP Destinations JAN 19



"Fabulous start to the year" as reported by Expedia TAAP. AU TAAP agents booked 1,332 different destinations, across 157 Countries. EMEA showed terrific growth over the last month as people are getting in early for the 2019 Northern Summer.

The top ten destinations booked last month were Sydney, Melbourne, Singapore, London, Brisbane, Bali, Hong Kong, Perth, Gold Coast and Tokyo. Rome, Adelaide and Auckland were just outside the top 10.

We saw a terrific surge in bookings for Switzerland in the last weeks along with Japan, Vietnam and Austria. France and Croatia showed strong YOY growth.

Regionally, EMEA up 7 to 31%, OCEANIA down to 38%, Asia up to 19% and North America up to 11% of the transaction mix.

Some of the out of the way destinations included Lubbock, TX, Mysore, India, Extremadura Spain, Kagoshima Japan and Kalamazoo - Battle Creek, MI.

Wherever they are going, we've got your back.



Car rental on Alexa

AIRPORT Rentals has launched a voice-enabled car rental booking service.

The new addition allows travellers to find, secure and manage their car hire through voice interactions on Alexa and Microsoft Cortana platforms.

Users will be guided through the booking process and provided with personalised options after they say to their device "Alexa, open Airport Rentals".

ADL green cert

ADELAIDE Airport has secured Platinum status for its sustainability initiatives for the second year running.

Awarded by Airport Councils International (ACI) Asia-Pacific, Adelaide Airport was placed at the top of its passenger category for its SMART building analytics initiative, aimed at improving energy efficiency.

Captain Cook Tivua

CAPTAIN Cook Cruises Fiji has added a second daily departure for its Tivua Island Day Cruise.

From 01 Apr 2019 the seven-hour Tivua Island Day Cruise will now depart Denarau Marina at 11.30am in addition to the regular 10am departure.

The journey includes guided snorkelling, morning tea, live Fijian tunes and a complimentary Captain Kid's Club.

Adults are priced at \$153.

QTIC mentoring

QLD Tourism Industry Council (QTIC) has named Haylee Eaves, Membership Officer and Cherie Morel, Marketing Assistant, Tourism Whitsundays; & Amanda Pelagalli, owner of Mackay Aqua Park as this year's Young Professionals Mentoring Program participants.

Mentoring from the Whitsundays & Mackay is Julie Telford, Red Cat Adventures and Mackay Tourism GM Tas Webber.

ACCOMMODATION

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Singita Faru Faru Lodge, located in a private 350,000 acre reserve in Tanzania, has unveiled its new design featuring a more "minimalistic approach" with a colour palette of bone, ivory and nude. The main living and dining areas have also been expanded and now showcase an interactive kitchen. New central areas have been added, including a Singita signature bar-deli.



Bandara Resort & Spa Koh Samui has recently completed its renovations throughout the property. The property features new Deluxe Rooms and all new amenities including USB power-charger, universal adapter-outlet, a dual washbasin and shower room with built-in jet massage function and rain-shower.



Pullman Danang Beach Resort has introduced a new two-bedroom Family Suite room type and new design following the completion of renovations. The project included the revamp of 175-rooms and suites, which were refreshed with a bright design to create the feeling of more space. The Family Suite room provides 122m² of space, including two bedrooms, a family area, amenities and views of My Khe Beach and the azure ocean.

Outback NSW appts

NSW Minister for Tourism and Major Events Adam Marshall has announced two new appointments to the Board of Destination Country & Outback NSW to ensure "the continued growth of tourism in rural and regional NSW".

Marshall welcomed new Chairman Clyde Thomson AM and new Director Natalie Forsyth-Stock to the Board at the Destination Country & Outback NSW headquarters yesterday.

"Both new board members are passionate proponents of the State's tourism industry and will play an important role in continuing to strengthen the visitor economy throughout the Country & Outback region," Marshall said.

Thomson and Forsyth-Stock commenced yesterday.

DFAT lowers advice

SMARTTRAVELLER has recently lowered its travel advice for the US Virgin Islands and the US territory of Puerto Rico.

Travellers are recommended to "exercise normal safety precautions" across the United States of America, including Alaska and the Hawaiian Islands.

Endeavor 2021

CRYSTAL Expedition Cruises' luxury yacht, *Crystal Endeavor*, is set to embark on a 28-night Northeast Passage journey from Anadyr, Russia for Tromso, Norway on 18 Aug 2021.

The 200-guest vessel will visit UNESCO World Heritage Site Wrangel Island; Franz Josef Land, once a Russian military watchpoint now home to polar bears and numerous other wildlife; and Severnaya Zemlya, only added to global maps in the early 20th century.

Fares start from US\$47,749pp.

SYD Jan growth

SYDNEY Airport welcomed 77,000 more passengers in Jan 2019 than the prior corresponding period and 56,000 more than the busiest month in 2018, according to Sydney Airport Traffic Performance for Jan 2019.

However, domestic passenger numbers were flat compared to the same period last year.

Sydney Airport CEO Geoff Culbert attributed the domestic results to "fleet issues, industrial relations challenges and capacity management".

The overall growth of passenger traffic for Jan was 2%.

Kenya warning

SMARTTRAVELLER has updated its travel advice for Kenya, advising a terror attack could occur imminently in the country.

DFAT said Al-Shabaab continues to threaten attacks, particularly against westerners.

The official warning level for the country is "exercise a high degree of caution", with some parts of Kenya at higher threat levels.

A&K and SSO pair

ABERCROMBIE & Kent has signed a multi-year sponsorship for the Sydney Symphony Orchestra's (SSO) Master Series.

SSO CEO Emma Dunch said, "Abercrombie & Kent's passion for travel in the pursuit of inspiring experiences is a perfect alignment with the SSO."

SC UK trade push

TOURISM and Events Queensland plans to build on the Duke and Duchess of Sussex's visit to Fraser Island last year with a new trade campaign in the UK.

The push focuses on nature experiences on the Sunshine and Fraser Coasts, showing British travel agents the latest offerings.

"We still see a strong reliance on the traditional trade network throughout the UK and Europe, making trade activities in these markets vital," said TEQ CEO Leanne Coddington.

Ponant flight credit

PONANT is offering \$1,300 flight credit per passenger heading to Central America.

The offer is available for bookings made before 31 Mar.

WIN A CRUISE

AND EXPERIENCE THE VIKING DIFFERENCE

This month Viking Cruises is giving *Travel Daily* readers the chance to win a deluxe veranda stateroom on New York, Bermuda & the West Indies departing on 10 October 2019 on *Viking Sun*.

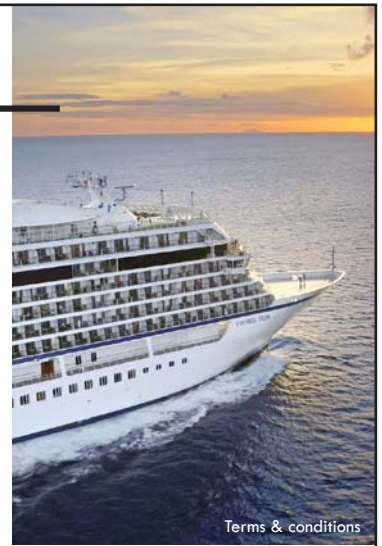
To be in the running to win all you need to do is these two simple steps:

1. SNAP A PICTURE

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haven't already, register at www.rewardsbyviking.com.

The most creative entry will win! Send your entries to viking@traveldaily.com.au



Aviation safety rep

A **NEW** joint position paper on preparation and risk mitigation in the aviation industry has called for an integrated approach to aviation security.

The report, released by MedAire and Control Risks, supports suggestions from IATA and ICAO for stronger partnerships between stakeholders to develop measures to counter threats.

"As aviation organisations expand routes to meet increasing demand; the number, type & complexity of these stakeholder relationships will grow exponentially," said Security Risk Consulting and Aviation at Control Risks Associate Director Danny Spender.

"All of these stakeholders and their security initiatives are interdependent," he said.

The two organisations suggest that the elements of insight, preparedness and assistance be combined by aviation organisations when it comes to security.

Te Taiao Nature

TE PAPA museum in New Zealand has unveiled a brand new \$12 million nature zone called Te Taiao Nature, set to open its doors on 11 May.

The exhibition, split into four parts, is designed to show visitors the natural world of New Zealand and combines science with Maori knowledge.

Te Taiao Nature will feature over 1,200 collection items from New Zealand, including four moa eggs, of which there are only 36 in the world.

Europe on sale

LOW-COST European airline airBaltic has announced a "Big Sale", with inter-European flights from AU\$91 return.

All airBaltic destinations are on sale until 05 Mar, for travel from 21 Mar to 18 Dec.

The airline offers flights from Riga, Tallinn and Vilnius to over 70 destinations across Europe.

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Working in partnership with the Australian Travel Industry

Groups Contact (3 month)

Sydney, up to \$35p.h, Ref: 7887AJ1

A leading Groups and Events company is currently looking for an experienced Travel Consultant who would be interested in gaining some experience within an industry leading Groups and Events company. They have a number of large groups heading over to Europe over the next few months and require someone to act as a personal Travel Consultant for their clients that are looking to alter their itineraries, either pre or post event. Great team and an exciting opportunity that won't last long!

For more information please call Antony on (02) 9119 8744 or click [APPLY](#) now.

Cruise Consultant | Transition into Groups

Sydney, Competitive Salary, Ref: 5988AJ3

Due to expansion, an exciting opportunity is now available to join one of the largest private cruise companies. They are looking for an experienced Cruise Consultant who has either has experience working with groups or would be interested in transitioning into a Group based position. Utilise your high attention to detail and superior organisational skills in order to take the next step in your career in Travel. Work in a central CBD location (conveniently close to public transport).

For more information please call Antony on (02) 9119 8744 or click [APPLY](#) now.

Travel Consultant | WITH Work Life Balance

Sunshine Coast, \$50-\$60k, Ref: 6336AW1

The ideal candidate will have a wealth of travel knowledge and pride themselves in delivering sales through service! If you love creating tailor made itineraries and talking about all things travel - then this is the role for you! Join this boutique retail agency where you actively engage with clients, suppliers and team members! Share your love and passion for travel, have REAL work life balance, earn ABOVE average coms and actually ENJOY living by the sea! If you're interested, APPLY NOW!!

For more information please call Amanda on (07) 3123 6107 or click [APPLY](#) now.

Luxury Travel Consultant - Part-Time

Bayside (VIC), \$65k + Bonus, Ref: 3914HC1

If you want to work part-time hours, be a part of a Travel & Cruise Agency and earn an excellent salary - APPLY NOW! This is a fantastic opportunity for an experienced tailor made travel consultant to join the expanding team in this leading, luxury clientele based agency. You will be creating bespoke holidays and booking luxury travel packages. The ultimate purpose of this role is to create and convert the sale of high quality tailor-made itineraries to exceed clients expectations.

For more information please call Hannah on (03) 9988 0616 or click [APPLY](#) now.

Cruise Guest Relations Officer

Sydney, to \$55k + Super, Ref: 3765PE5

My client is on the hunt for a Customer Relations officer for their luxury brand, based at their offices in Sydney CBD. You will maintain a high standard of service in dealing with post travel issues & ensuring customer satisfaction is resolute. Accurately deal with all communications & correspondence in a timely manner to reach good resolutions which minimise losses and retain business. This is an exciting behind the scenes opportunity for someone with prior experience in this field

For more information please call Paul on (02) 9119 8744 or click [APPLY](#) now.

Customer Service & Support Consultant

Brisbane, \$51k + super, Ref: 2498SZ4

If you enjoy working in the travel industry but want to step away from a sales position & step into a more after sales, customer support role, then you are in luck! We have currently 2 x opportunities available for an experienced Travel Consultant with a keen eye for detail. You will be handling customer enquiries after they have booked, amendments, add ons, initial customer feedback, documentation & general administration duties. Fast pace, fun office dynamic, along the BNE river.

For more information please call Serena on (07) 3123 6107 or click [APPLY](#) now.

Online Travel Consultant

South BNE, \$43-45k + Super + Comms, Ref: 1375CGA1

I'm looking for a travel industry professional who wants to step away from face to face sales & work for a leading online travel provider. You will be booking packages & tailor making international holidays as well as assisting with online bookings while always delivering excellent customer service. A fun & vibrant team in luxurious offices & a real chance for career progression. A great base salary is on offer with lucrative commissions & the chance to work for an industry leader.

For more information please call Courtney on (07) 3123 6107 or click [APPLY](#) now.

Hiking Travel Consultant Specialist

Sth Est Melbourne, \$58k + Super, Ref: 3904hc1

Are you an experienced travel consultant tired of selling the standard destinations? Are you wanting to specialise in selling the most breathtaking hiking trails around the world? This is the role for you, sell destinations like the Camino, Base camp and Great Ocean Walk. Work in a team where you are valued and given the rewards with an amazing salary and great team benefits. Due to continued growth you will be joining a team who really values the team members in the office. Apply NOW!

For more information please call Hannah on (03) 9988 0616 or click [APPLY](#) now.



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