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Club Med #

Travel Daily First with the news

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Thursday 31st January 2019



Silversea's world expedition

SILVERSEA Cruises has announced it has added two world cruises to its portfolio, including the first expedition world cruise on board its Silver Cloud vessel The 2021 Expedition World

Cruise, which is set to take place over 167 days, sets sail from Ushuaia, Argentina, on 30 Jan, 2021 journeying to Antarctica's "highlight" destinations before cruising to Tahiti, Easter Is, & Fiji.

The ship will also make stops at remote locations in Vanuatu, the Solomon Islands and Papua New Guinea, before its Australian arrival in Cairns.

Guest will then have the chance to explore the Kimberley Coast before heading to Singapore,

30% off Sun&Snow

CLUB Med is today promoting its 2020 earlybird deals to a range of global destinations including France, Japan, Dominican Republic and the Maldives.

Guests can save up to 30% on travel between 01 Nov 2019 and 30 Apr 2020.

For more, see the cover page.

Sumatra, Sri Lanka and India. "Building on our already

remarkable world cruise offering, Silversea will become the first ever cruise line to launch an expedition world cruise in 2021." said Silversea Cruises CEO Roberto Martinoli.

"This momentous voyage is the result of 10 years of experience and industry-leading knowledge - qualities which enable us to unlock remarkable travel experiences for our guests and have contributed to our reputation as the industry leader."

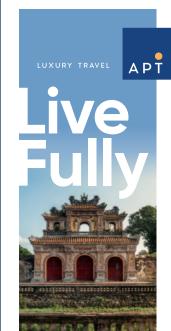
Silversea is also offering a 2021 World Cruise on board Silver Whisper, which is set to visit 54 ports across a 150-day, 34-country itinerary.

For more information on both cruises, **CLICK HERE**.

Today's issue of TD

Travel Daily today has six pages of news, a front cover page for **Club Med**, plus full pages from:

- One&Only Palmilla
- AA Appointments jobs
- Tauck



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Apollo reshuffle

APOLLO Tourism & Leisure has announced changes and additions to its global senior management team, in support of the company's "growth strategy to become the global RV solution".

Brian Gronberg will retire from President and CEO of Apollo North America and join the Apollo Advisory Board, while Kelly Shier will move from COO & CFO Apollo North America into the role of President North America.

Additionally, Chris Rusden will join as COO-Retail from 04 Feb; Scott Fahey will be appointed to COO-Rental; Daniel Kunzi, previously the Apollo Rental Sales Manager, will move to Germany as GM-Europe from late Feb; and Keith Charlton will assume the role of President Europe/UK.

ANA takes a PAL stake

ANA Holdings, parent company of Japan's largest airline All Nippon Airways (ANA), is set to invest US\$95m in PAL Holdings, the parent company of Philippine Airlines Inc (PAL) and acquire 9.5% of PAL Holding's outstanding

The deal is part of ANA Group's strategy to expand its international group network, which it tipped as "its main growth pillar".

The group is also working to strengthen its partnerships with foreign airlines to provide "further convenience to its pax".

"Asia is a key growth market and we believe Philippine Airlines is in an excellent operational position to capitalise on both the strong uptick in air traffic growth

as well as the vibrant, expanding Philippine economy," said ANA **Holdings President and CEO** Shinya Katanozaka.

Additionally, the investment marks an era of growth for PAL, which has embarked on an expansion program that has seen its fleet and network grow to almost 100 aircraft and 80 destinations in four continents.

"We are honoured and excited that a premier airline group such as ANA has decided to purchase shares in PAL Holdings," said PAL Holdings President Jaime J. Bautista, who added "the Philippines and Japan have a long-standing relationship with complementary strengths".

TIME scholarship

COVER-MORE Travel Insurance is fully funding a place in the 34th Travel Industry Mentor Experience's (TIME) intake.

The TIME program's fees cover six months of dedicated, tailored mentoring from a senior industry professional.

Applications for the intake close on 11 Mar - more HERE.

Tauck incentive

AGENTS can experience a free Tauck river cruise when six or more passengers are booked. Alternatively, agents who book 20 passengers or more go in to earn a Tauck land journey.

Find out more on page nine.

The Regent Suite

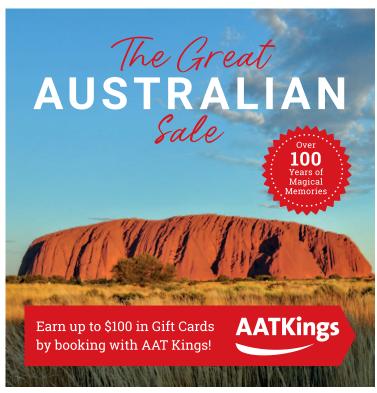
REGENT Seven Seas Cruises has released details of its "most luxurious residence", to be on board Seven Seas Splendor when she sets sail in Feb 2020.

The 412m² suite features a personal sauna, steam room and treatment area with unlimited spa treatments, 270° views over the ship's bow from the 120m² wraparound balcony, and a glassenclosed solarium.

Regent said the suite was nearly twice as large as the average Australian home and 20 times larger than the average cruise ship stateroom.

A stay in the Regent Suite comes at an all-inclusive US\$11,000 (AU\$15,289) per night based on double occupancy.

The Regent Suite is already soldout for nearly all of Seven Seas Splendor's 2020 inaugural season.











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Royal record results

ROYAL Caribbean has posted its US GAAP Net Income for the full year 2018, coming in at a record US\$1.8 billion.

Results of the same period in 2017 came in at US\$1.6 billion, showing an increase of US\$200 million in the 12-month period.

Gross yields were up 3.8% in constant currency, with net yields up 4.4% constant currency.

Company shares are expected to increase up to US\$10 in 2019.





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Qantas tops up points

QANTAS has introduced a new feature to its Frequent Flyer Wellbeing app that rewards members with bonus points for "developing healthy lifestyle habits" while they sleep.

The "Sleep Health Challenge" aims to incentivise Frequent Flyer members by offering Qantas points when they limit their screen time before bed, develop regular sleeping patterns and understand healthy sleep practices.

To earn the bonus points, users must download the Wellbeing app from the app store, set their bedtime routine, and put their phones down at least 30 minutes before they go to sleep, not touching it again until they wake the next morning.

Five points will be awarded each time a user successfully records their sleep data.

Users can also earn an additional 20 points for taking part in the Qantas Sleep Quiz, which includes a 10-question guide with tips about how to

DriveAway rebrand

SELF-DRIVE specialist DriveAway Holidays has refreshed its brand, with a simplified name and new tag line to reflect its "unique way of doing business".

The company now goes by the name DriveAway, with the tagline "Discover the difference" encompassing the company's three focus areas: Excellent Customer Service, Wide Choice, and Right Outcome.

For more information on the DriveAway brand, visit its updated website HERE.

maximise sleep drive, plus info on how diet and exercise can affect sleep and the body clock.

Qantas Loyalty CEO Olivia Wirth said Qantas Frequent Flyer is the first airline loyalty program to offer points for something as simple as sleep.

"There's a big opportunity for us as a health insurance provider to promote health and wellbeing among customers and demonstrate the value of preventative health management," Wirth said.

"The Qantas Wellbeing app has been downloaded over 400,000 times and uses Qantas Points to inspire hundreds of thousands of members to lead more active lifestyles...we hope to see the same impact for adopting healthier sleep practices."



Window

AS WE are all aware, a landscaped hotel garden just isn't complete until it has a neatly clipped hedge, a tidy path, and a giant Boeing 747-400 parked near the pool.

The Corendon Village Hotel in Amsterdam understands this core design concept all too well, recently signing off on the delivery of a former KLM aircraft in order to create the "Corendon Boeing 747 Experience" on its grounds. Sure hope the idea takes off.





2020/21 Voyages and early bird offers out now!

Find out more



Travel Daily

Thursday 31st January 2019

Intrepid family trips

INTREPID Travel has released its new range of family trips for 2019, featuring destinations such as Morocco, Turkey, and Spain.

Highlights include a 10-day family adventure to Morocco, where families will visit Fes and Marrakech and will also have free time to see the spice markets, priced from \$1,220 per adult, twin share and \$1,098 per child, twin share.

Additionally, the 10-day trip to Turkey features Cappadocia, a boat trip around Kekova and Istanbul, priced from \$1,220 per adult, twin share and \$1,098 per child, twin share.

"Families are growing increasingly curious and confident to visit more "exotic" destinations, like Turkey and Morocco with kids, which may be difficult to arrange on your own due to language barriers," said Dyan McKie, Intrepid Travel's Family Product Manager.

Westin Perth sold

MALAYSIAN-OWNED YTL Corporation has purchased The Westin Perth for more than

\$200 million, according to the Australian Financial Review. The sale of the 368-room luxury

hotel is "one of the biggest hotel sales in the WA capital".

Marriott International will continue to manage the property.

US flights grounded

US AIRLINES have cancelled over 1.000 flights scheduled for Tue and Wed this week due to snow, heavy rain and other severe weather, according to flighttracking site Flightaware.com.

Delta, American Airlines, United Airlines and JetBlue Airways are waiving date-change fees for travellers affected, and Southwest Airlines said it wouldn't charge travellers booked in and out of selected US airports the fare difference to fly at a later date due to the weather conditions.

Caribbean dreaming



UNITED Airlines and Princess Cruises recently treated a group of 13 agents from the Helloworld Travel branded and associated networks to a Caribbean Learn and Cruise famil on board Princess Cruises' Regal Princess.

The trip kicked off with a United Airlines Dreamliner flight from Sydney to Miami via Houston, where the group enjoyed the hospitality in Economy Plus.

After two nights exploring the city, the group then set sail from Fort Lauderdale to the Caribbean, where they visited St Thomas and St Martin in the US Virgin Islands.

Pictured back: Shaun Kavanagh, Princess Cruises; Amy Strong, HLO Strathpine; Amanda Doonan, HLO; Sharlene Vagg, Eastern Hill Travel; Sarah Pogson, Figtree Travel Centre; Natalie Likht, Rose Bay Travel; Belinda Condon, United Airlines; Dianne Cook, Sylvania Travel & Cruise; Edwina James, RACT Travel Launceston; Cherie Hallihan, HLO Cranbourne; Kirin Greenland, Globenet Travel; Jackie Capuano, HLO Lake Haven; Rebecca Hawkless, HLO Carousel & Kristie Bull, Warrnambool Travel.

Middle row: Karina Zamora, HLO Corrimal; Emma Bruce, Kadina Travel and Caitlin Brown, Phil Hoffmann Travel Gawler.

In the front: David Craven, Princess Cruises.





Outrigger rebrand

OUTRIGGER Enterprises Group is transitioning its official brand name to Outrigger Hospitality Group to "provide the brand clarity and structure for strategic growth" of its domestic and international collection.

The company's President and CEO Jeff Wagoner said "The evolution to Outrigger Hospitality Group is a bold beginning for 2019 that bridges our company's 70-year legacy of hospitality with a brand strategy centered on delighting today's modern, conscious traveller".

"Our objective under this new name is simple: to be the premier beach resort brand in the world," said Wagoner.

Emirates vegan Jan

EMIRATES served over 20,000 plant-based meals in Jan, with the airline seeing a 40% increase in onboard requests for vegan meals during the month.

Jan is known to vegans as "Veganuary", a month which aims to encourage veganism.

The airline has revealed that vegan meals rank as the third most commonly requested special meal in Economy class.

Cathay new menu

CATHAY Pacific is rolling out a new "Hong Kong Flavours" dining series across all its cabin classes to be available from Feb-Apr.

Highlights of the First class menu include braised abalone with flower shiitake and choy sum-layered bean curd, while Business class passengers can choose dishes such as roasted duck with lai fun rice noodles in soup and Hong Kong-style milk tea pudding with tapioca pearls.

In Economy class, passengers can opt for steamed halibut with Tai O preserved mustard greens and steamed jasmine rice.

Victory's first two

VICTORY Cruise Lines has released the line's first two itineraries since it was acquired by American Queen Steamboat Company (TD 13 Nov).

Victory Cruise Lines will begin its season in May with a 10-day **Great Lakes Grand Discovery** sailing on M/V Victory I between Toronto and Chicago, with the first departure on 13 May.

M/V Victory II will operate a 10-day French Canada and Great Lakes itinerary between Montreal and Detroit beginning 28 May.



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Tucan Travel is a leading Adventure Travel tour operator/wholesaler and we are looking for an enthusiastic, passionate, experienced, self motivated and dynamic person to fill the position of Adventure Travel consultant in our Sydney office.

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If you are interested the above position please send your CV to todd@tucantravel.com. Only applicants with industry experience and a resident of Australia will be considered.

YLG rocking out in Sydney



YANKEE Leisure Group (YLG) CEO Frank Marini is in Australia this week to help the newly established Railbookers team (TD 02 Oct 2018) kick off what is expected to be a gigantic 2019.

Marini, pictured above left with the team including local Director Tammy Marshall and Head of Sales & Marketing Narelle Ross, told TD business was strong across the company's portfolio which includes Amtrak Vacations and a range of independent rail holidays under the Railbookers brand in Europe, Canada & more.

Popular new Amtrak Vacations product includes trips taking in multiple US National Parks, as well as rail journeys originating in new non-stop aviation gateways such as Houston, while bookings are also strong for Canada trips.

In Europe the Railbookers product is resonating with the river cruise market as a perfect pre- or post-voyage complement, while Switzerland rail packages

are a standout, he said.

Marini also highlighted some fascinating trends, with many clients booking as much as 18 months ahead of departure, in contrast to others who are having their agents organise trips with as little as three weeks' notice.

The company is aiming to boost awareness of its unique product among Australian agents.

"Nobody else is doing purely rail independent holidays," Marini said, promising to take the hassle out of rail bookings by accepting long-dated reservations and handling all currency fluctuations.

The company also has thousands of directly contracted accommodation options which it packages up with rail in the US, Canada and across Europe.

The fledgling local operation is also set for growth, with Marini searching for new, larger premises during this week's trip.

For more info call 1300 938 534 or see railbookers.com.au.





Meriton Suites Carter opens



MERITON has announced the opening of the Meriton Suites Carter Street, Lidcombe, offering accommodation for sporting enthusiasts and concert goers attending the Sydney Olympic Park precinct.

The property features one-, two-, three-bedroom and familysized four-bedroom suite options, all of which offer guests free high-speed wi-fi and a large LED TV with 24 Foxtel channels.

All suites also include a fullyequipped kitchen, internal laundry, and a separate living and dining area.

"This new property features chic, designer-inspired furniture, with fresh tones and polished interior details that reflect not only the global five-star trends but also what our guests now expect from our hotels" said Meriton Suites Group General Manager Matthew Thomas.

The hotel also offers a range of amenities such as a heated swimming pool, spa, sauna and fitness centre.



Meriton Carter Suites, Lidcombe's four-bedroom City Penthouse provides a floor plan spanning two levels, geared towards clients such as large families or a group gathering.

The luxury space is furnished with a private rooftop terrace. **Pictured**: The living area of a room and **inset** is a bedroom.

Jetstar Japan sale

JETSTAR is running a "Fly to Japan, Return for Free" sale, which can be accessed when outbound flights to Tokyo (Narita) or Osaka are booked.

Fares include Cairns to Tokyo from \$299, Sydney to Tokyo (Narita) via Cairns from \$498 and Melbourne to Osaka from \$466.

APPOINTMENTS



If you have just appointed someone to a new position and would like to update the industry email appointments a traveldaily.com.au.



Giles Gilbert has returned to Malaysia Airlines, stepping into the role of Regional Manager for Australia and New Zealand. His experience spans 25 years, with 15 years spent working in various roles at the airline.

Richard Branson's private establishment **Necker Island** has welcomed **Simon Dyer** to the role of Head Chef. He brings more than 15 years' experience working in fine dining, including under Gordon Ramsay.

The Ritz-Carlton Bali has appointed Emmanuel Nelo as its Director of Operations. He has worked at the Ritz-Carlton group since 2006, holding titles such as Banquets Supervisor, and Director of Banquets

Travel platform **TripActions** has appointed **Daniel Finkel** as its new Vice President of Booking Experience and Strategy. Finkel arrives from Expedia Group, where he was in charge of leading strategy & business development across a wide range of areas including air and lodging.

Hurtigruten has welcomed **Robert Cao** as Global Director, Charter & Incentive Sales. In his new role, Cao will be responsible for the sales and operation of full ship charters.

Shangri-La on Ctrip

SHANGRI-LA Hotels has signed a deal with digital travel platform Ctrip in a move to better connect its hotels and resorts with Chinese travellers.

"By partnering with Ctrip, we'll work with their robust network of resources to help broaden the distinctive experiences Chinese travellers are increasingly looking for," said Shangri-La President and COO Oliver Bonke.

New Heritage ship

HERITAGE Line has launched a new vessel to sail Ha Long Bay in Vietnam that specialises in wellness-themed two- and threeday voyages.

Called *Ylang*, the vessel has 10 suites as well as spa treatment areas, yoga rooms, a jacuzzi pool on the terrace deck and an Indochinese-styled restaurant.

The maiden voyage will take place 17 Aug, with earlybird discounts of up to 20% available.

Hilton Las Vegas

HILTON has announced that Virgin Hotels Las Vegas will join its upscale Curio Collection by Hilton portfolio in 2020.

Prior to joining the network, the hotel will undergo an extensive renovation to become the first for the Curio Collection in Las Vegas.

The 1,500-room property will feature updated meeting spaces and reimagined pool areas.

"Virgin Hotels Las Vegas will reflect a new take on what it means to be a Las Vegas hotel and provide guests and locals alike a one-of-a-kind experience," said Curio Collection by Hilton Global Head Mark Nogal.

LAX record pax

LOS Angeles International Airport (LAX) reached a record 87.5 million passengers in 2018.

Top int'l source markets included London, Mexico City and Seoul, while NY and San Francisco were top domestic sources.

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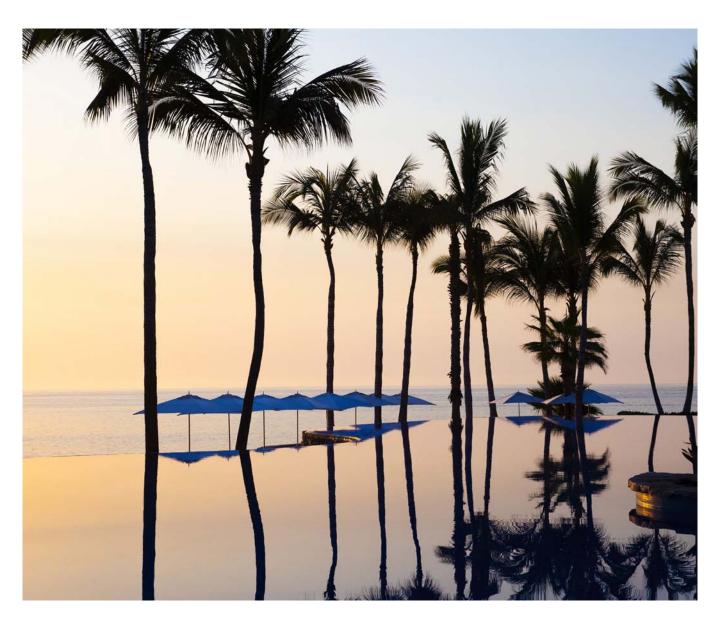
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CORPORATE IN THE TOP END

SENIOR CORPORATE TRAVEL CONSULTANT DARWIN- \$75K++

Unique senior corporate travel consultant opportunity available now in Darwin. Working on this challenging and interesting account no two days will be the same as you book international and domestic travel plans. Enjoy a rewarding salary package along with the opportunity to move up the ladder through the comprehensive training and development programs in place. Previous corporate travel consulting experience is a must.

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ON THE ROAD AGAIN

BUSINESS DEVELOPMENT MANAGER ADELAIDE- UP TO \$65K + CAR + BONUSES

If you're well connected within the SA travel market and looking for a first class product to represent – don't miss out on this challenging BDM opportunity. Along with managing and growing existing leisure accounts you'll be confident in identifying and building new business opportunities to increase revenue, experienced in presenting and have strong negotiation skills. Previous experience in a similar industry sales role is preferred. Top package, car & benefits on offer.

INSPIRING ROLE

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