Travel Daily First with the news

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Monday 24th June 2019

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DEALS HOTTER THAN SUMMER SAVE UP TO DSSOON

TheGOOD

TRAFALGAR

EUROPE

AFTA financial future strong

A WINDFALL gain on the sale of the Sydney premises of the Australian Federation of Travel Agents last year (*TD* 20 Jul 2018) has seen the organisation post a significant profit and also enabled hefty investment in promotion of ATAS accredited travel agents.

The AFTA Annual Report details the Federation's finances for the year to 31 Mar 2019, with total revenue of \$2.25 million and a surplus of just over \$400,000. An allocation of \$395,000 to "consumer engagement in the form of above-the-line television and radio advertising" was made, with an adjusted profit of about \$7,000 recorded in the accounts for the purpose of future year-onyear operational comparisons.

The report also confirms AFTA has invested \$5 million in

Today's issue of TD

Travel Daily today has nine pages of news and photos, a special update from **Tripfuser**, plus full pages from:

One&Only Wolgan ValleyTravel Trade Recruitment

an investment portfolio with Macquarie Bank which is "already generating a significant return for the Federation to further assist in the ongoing consumer engagement activities in the year ahead," according to AFTA CEO Jayson Westbury.

"AFTA is in a very strong financial position, with significant equity and capacity to invest in a sustained program of consumer engagement via television and radio above-the-line advertising - something that members have been asking for over many years."

The marketing undertaken reflects the outcome of consumer research conducted last year, which confirmed the growing awareness of the AFTA Travel Accreditation Scheme amongst consumers and the "important role ATAS plays in influencing with whom consumers book travel".

Digital initiatives complementing the TV and radio advertising have seen traffic to atas.com.au jump 65% this year, after promotion on Google, YouTube and through search and display advertising, which reached 4.57m consumers.

suntover



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Sign-up by 30 June

or submit an enquiry. T&C's apply

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*For full terms and conditions please see www.triponline.com.au

LAST CHANCE! 5% BONUS COMMISSION + WIN A CRUISE

There is still time left to make the most of Expedition Month! In June, sell any 2020 Silversea Expedition voyage and go into the draw to win one of four expedition voyages. Plus, receive 5% bonus commission for each new 2020 Expedition booking. Offer expires 30 June, 2019. TC'S APPLY

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DISCOVER MORE





Tripfuser update

TRIPFUSER'S online marketplace offering of whitelabelled itineraries in Australian dollars, connecting travel agents directly with in-country suppliers is being highlighted in a special update on page eight of today's Travel Daily.





Disneyland

Visit journeytogalaxysedge.com.au to register and for more info

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Monday 24th June 2019

Agents ready for QF Channel EXCLUSIVE

THE Australian travel industry appears to have accepted the upcoming change to Qantas distribution, with more than 70% of respondents to a Travel Daily survey confirming that their businesses had already signed the Qantas Channel agreement.

The poll, launched last Fri, found a further 14% of agencies responding intend to sign the deal before the 30 Jun deadline, while another 14% said they didn't know what to do.

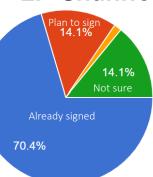
Just over 60% of the agencies responding had a primarily leisure focus, with 29% engaged in corporate travel, 5% in wholesaling and 3% describing themselves as tour operators. Opinions were almost exactly

Qantas reviewing use of QH brand

QANTAS has confirmed that it is "reviewing its options" for the future use of the Qantas Holidays brand, once the existing QH licence agreement with Helloworld Travel Limited expires next Mar (TD 21 Jun).

"The Qantas Holidays brand resonates well with our customers," a QF spokesperson told Travel Daily this morning.

Despite Helloworld relinguishing the QH brand, Qantas also confirmed it "has no plans to change our stake in Helloworld, and continue to work closely with them as a key partner".



evenly divided about whether there had been sufficient consultation, and while a significant minority (42%) said the change should be delayed or completely deferred, the remaining 58% confirmed they were ready for 01 Aug.

Over half (59%) of respondents said there would be minimal impact on competition as a result of the new \$17.50 fee for traditional GDS bookings, while 41% said they expected "some" or "major" competitive impacts.

Air India pilot Sydney shoplifting

AIR India has suspended one of its senior pilots after he was allegedly caught shoplifting from a duty-free store at Sydney Airport last weekend.

Captain Rohit Bhasin, who was reported to head office by the airline's regional manager Australasia, operated flight AI301 to New Delhi on Sat & was advised of his suspension on landing.

The pilot claims he had been excited to hear that he had become a grandfather just prior to departure and went shopping for a gift for his daughter-in-law.

"I picked something up for her and as I was getting delayed, I inadvertently rushed off to the aircraft without realising I had not paid for it," he is believed to have told supervisors.

Pending an investigation into the incident he has been banned from operating any flights and suspended without pay.



Breakfast in the sky... Lunch on the beach

Fly Melbourne to Vanuatu direct from 18 June 2019 Every Tue, Thu, Sat

Air Vanuata airvanuatu.com/agents

Sell Virgin Australia to WIN tickets to anywhere on the Virgin Australia network!







Amadeus Salesforce app

AMADEUS has announced a new "service optimizer application" on the Salesforce AppExchange, saying it will enable airlines to share insights and data in order to have "one complete view of the traveller".

The Salesforce AppExchange is described as "the world's leading enterprise cloud marketplace," offering a range of solutions based on the Salesforce CRM platform to empower companies to sell, service, market and engage with their customers.

The new offering will "integrate and extend the capabilities of both Salesforce and Amadeus platforms," giving airlines a clear view of customer interactions across multiple channels.

Amadeus said this would in turn enable carriers to "personalise the travel experience end-toend" and allow them to focus on their core value of "delivering an excellent service to customers". Key applications of the new offering include tackling the pain point of flight disruptions, empowering reservations staff to evaluate passengers' situations to allow fast rebooking.

Allomes funeral

FORMER Travellers Choice CEO Gary Allomes will be farewelled at a funeral service to be held at 3pm this Thu 27 Jun 2019 at Fremantle Cemetery.

All who wish to attend will be welcome, with a post-service reception to be held at Melville Glades Golf Club, Beasley Rd Leeming, from 5.30pm-7.30pm.

A number of people have enquired regarding flowers or donations, with Allomes' family requesting any donations in Gary's memory be made to Silver Chain - silverchain.org.au. Your mouth will water reading about Thailand in the June issue of *travelBulletin*.

CLICK to read traveBulletin

Farrelly's new role

STEVE Farrelly has departed Rocky Mountaineer, bringing an end to his six-year career which spanned both the Australian and Canadian markets.

Farrelly has joined Icelandic headquartered Kaptio, a tech company specialising in CRM solutions for the travel industry, as Director of Business Transformation for the North America and Australia regions.

"I'll be consulting with businesses to drive full value from the Kaptio next generation booking platform by ensuring people, platform and processes are all aligned to assist organisations fulfil their strategic business ambitions," Farrelly said.

His most recent position was Snr Mgr Business Transformation at Rocky Mountaineer based in Vancouver, having previously worked as the State Sales Mgr NSW/ACT at Insight Vacations and a Sales Executive at Contiki.





SLEEPING beauty? Maybe not. Air Canada is investigating an incident where a woman fell asleep so deeply during a 09 Jun flight from Quebec to Toronto that she woke hours later all alone in the parked plane.

Tiffani Adams said she awakened around midnight several hours after the flight's arrival - to find herself buckled into her seat, freezing cold, in complete darkness.

She managed to call a friend, who in turn contacted Toronto Pearson Airport to alert authorities of Adams' plight.

A luggage cart operator spotted her in the plane and she was eventually freed, with the woman saying she had experienced "recurring night terrors" since the incident.



- Invitations to Tourism Tasmania trade events
- Marketing tools and resources

tassietrade.com.au



People's Choice finalists announced

AFTA this morning unveiled the state finalists in the 2019 National Travel Industry Awards People's Choice: Retail Travel Agency of the Year category.

Over 13,000 votes were received across the campaign period, with voting administered by *International Traveller Magazine*, and supported via a media partnership with Nine Entertainment (*TD* 09 Nov 2018).

The agencies in each state which received the most consumer votes are the finalists, with the winner to be announced at the NTIA gala dinner on Sat 20 Jul.

The finalists are: Qld: Noosa Cruise & Travel NSW: Chris Watson Travel ACT: Weston Cruise & Travel Vic: Sisterhood Women's Travel Tas: Burnie Travel Centre SA: Kingscote Travel NT: Helloworld Alice Springs WA: Bicton Travel

Regional flt fears

CASH-STRAPPED regional councils reportedly fear their airports could lose vital services, if they attempt to pass on the costs of meeting new national security measures to airlines.

Murweh Shire Council CEO Neil Polglase, who oversees the council's Charleville airport in south west Queensland, told the *ABC* that four or five extra staff would be required to meet the new requirements of processing passengers on QantasLink's daily Brisbane-Charleville service, with an estimated cost of up to \$500,000 a year.

"Our concern is that if the impost is passed on to ticket holders or passengers, that it could be a real concern to lose the service," he said.

A Senate inquiry into regional air services warned the cost burden of the security measures could force airport operators to close if assistance is not provided.



ALEX Lee from Travel & Cruise Bright in Vic has just returned from a fabulous Bench Africa experience, which she won by participating in last Nov's *Travel Daily* monthly competition.

Lee, **pictured** with her travel companion Steve, won flights on South African Airways along with a 12-day Highlights of Botswana Mobile Safari.

She said they saw leopards almost every day along with two occasions of lions hunting - along with "baby pretty much everything: leopard, zebra, lions and elephants".

The trip wrapped up in fine style with a helicopter journey over Victoria Falls and into the Gorge.

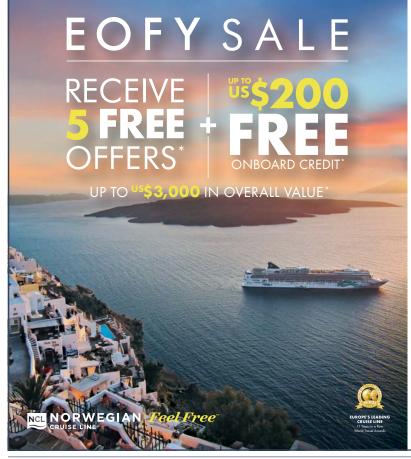
A&K seeks NZ chief

ABERCROMBIE & Kent has announced the departure of its New Zealand Country Manager, Wendy D'Arcy.

Regional MD Sujata Raman said D'Arcy opened the A&K NZ operation (*TD* 06 Oct 2015), initially in a part-time role.

"This developed into an intensive full-time role, a direct result of the growth we are seeing in our NZ operations.

"Wendy has been the face of A&K in New Zealand and an integral part of the business throughout this period," Raman said, confirming A&K was now recruiting for a new Aucklandbased NZ Country Manager.



LAST CHANCE ON 2019 DEPARTURES -CHOOSE FROM OVER 40 EUROPE CRUISE HOLIDAYS 7-DAY WESTERN MEDITERRANEAN 7-DAY GREEK ISLES



7-DAY GREEK ISLES FROM VENICE JUN-NOV 2019 | MAY-NOV 2020





"Offers correct as of 20 June 2019 and are subject to change or withdrawal. Offer ends 30 June 2019 unless extended. For full terms and conditions click here.



AAT Kings incentive

AGENTS who book selected AAT Kings Tasmania and New Zealand guided holidays by 31 Jul will receive a \$100 gift card.

The incentive can be claimed per booking on selected itineraries departing Oct to Dec, including Tasmania tours of 10 days or more, and New Zealand tours visiting both North and South Islands.

QF to avoid Iran

QANTAS will re-route flights to avoid parts of Iran after the United States issued an emergency order banning its airlines from certain areas amid escalating tensions.

The US has banned flights over the Strait of Hormuz and Gulf of Oman after one of its surveillance drones was shot down on Fri.

Qantas flights to and from London frequently fly over Iran, while United Airlines has suspended its EWR-BOM route.

Rex most timely

REGIONAL Express (Rex) displayed the best on-time performance during May, the latest figures released by the Bureau of Infrastructure, Transport and Regional Economics (BITRE) show.

The carrier clocked 84.7% of its arrival flights on time, narrowly edging out Virgin Australia, which achieved 84.5%.

The next best performing airline for arrivals was Jetstar with 84%, followed by Qantas (83.5%), QantasLink (83.3%) and Tigerair Australia (75.6%).

Rex was also king for departures, recording a ontime mark of 87.8%, with Virgin grabbing second spot with 86.2%, while Qantas bagged third position with 85.1% of its flight departures on schedule.

The best performed route for May departures was the BNE-ISA service, which saw 95.9% leave on time, with ADL-OOL the best for arrivals at 96.6%.



MACANESE food was on display at the 2019 Good Food and Wine Show which took place at Sydney's International Convention Centre over the weekend.

Attendees sampled some of the gastronomic delights of the region which blends Portuguese, Chinese, South East Asian and African cuisines into an array of fusion dishes.

Helen Wong, MD of the Macao Government Tourism Office for Australia and New Zealand, said the Good Food and Wine Show provided a perfect platform for Macao to showcase Macanese food, and its heritage, dating back to the 16th century.

She said Macao's inclusion on the elite global list of UNESCO Creative Cities indicated how important food tourism was for the region.

"To be included on the list is not only an honour, it's a great achievement and highlights the city's endeavours to work towards such important aspects as sustainability," she said.

"The recognition is important for Macao's future."

Pictured above is the team from MGTO including Brian Lo, Digital Marketing Manager, Helen Wong and Mike Smith, PR Manager.

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At Hurtigruten we give our guests the opportunity to travel with meaning. We give employees the opportunity to work with a purpose; to innovate, to develop and to be challenged. Building on our explorer heritage dating back to 1893, we offer unique experiences and focus on sustainable expedition travel that leaves a environmental footprint to be proud of.



Ocean Cay update

MSC Cruises has revealed new details on the guest experience at its marine reserve Ocean Cay, set to open in four months.

The Bahamian island will provide a snorkelling and secluded island getaway, with both private and guided experiences available.

Scuba diving will also feature with PADI-qualified instructors.

For those looking for a more relaxing experience, The Spa at Ocean Cay features ocean views, with products from natural beauty brand AVEDA, and pampering options on offer.

Ponant on track

PONANT has confirmed the next ship in its Ponant Explorer series, *Le Dumont-d'Urville*, has been launched on time ahead of her maiden season.

Monday 24th June 2019

Ponant's ninth ship was delivered on-schedule on 14 Jun, leaving the port of Sovik in Norway for Bergen, ready to make her debut on 07 Aug with an eight-night Historic Cities of the Baltic Sea cruise, taking in St Petersburg and the Baltic capitals. She then takes off for the French coasts and the Mediterranean, for a program of themed cruises replete with wining and dining.



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 with our key retail partners
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If you're looking for your next challenge. Head to https://www.aptouring.com.au/about-us/careers/current-opportunities to find out more.

Applications Close: Wednesday 10 July, 2019

Sebel's Canberra debut



ACCOR'S Sebel apartment brand is set to make its debut in Canberra with the opening of The Sebel Canberra Civic.

In collaboration with local developer ZAPARI, the new apartment will feature 126 studio rooms and nine one- and twobedroom suites across 11 storeys.

The newbuild is located in Canberra's Civic Square precinct in the downtown area.

"The city is experiencing a burgeoning supply of upscale apartment-style accommodation and The Sebel Canberra Civic exemplifies both the sophistication and independent flexibility that our guests expect from the Sebel brand," said Accor Chief Operating Officer, Pacific, Simon McGrath.

The Sebel Canberra Civic joins a network of over 28 hotels across

EK zests up menus

EMIRATES will launch a range of seasonal menu items on selected routes over the next two months. The airline will introduce strawberries and cream paired with Eton Mess for United Kingdom routes, and Alphonso mangos in kheer and layered cakes for flights to India.



Australia and New Zealand. **Pictured** above: The Sebel Canberra Civic exterior. **Insert**: A rendering of a room.

A&K to Baltics

ABERCROMBIE & Kent's latest Baltic expeditionary cruise will embark on Ponant's new allbalcony megayacht *Le Dumontd'Urville*.

The Cruising the Baltic Sea: Copenhagen to St. Petersburg journey will feature stops in seven countries, including Denmark, Poland, Lithuania, Sweden, Estonia, Finland and Russia.

The itinerary comprises nine nights aboard the ship plus three nights at the Four Seasons Hotel Lion Palace St Petersburg.

Sailing from 16 to 28 Jul, A&K is currently advertising a special saving of \$2,900pp on all stateroom categories, with single supplement from \$17,395.

Included is gratuities, unlimited house drinks and more.

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EU Airbnb help

THE European Union has been asked by 10 cities for help to fight Airbnb's expansion, according to *The Guardian*.

Amsterdam, Barcelona, Berlin, Bordeaux, Brussels, Krakow, Munich, Paris, Valencia and Vienna have claimed the shortterm rental market is locking out locals and changing the face of neighbourhoods across the cities.

In a joint letter, they said the "explosive growth" of global short-stay letting platforms must be on the agenda of the next set of European commissioners.

In Apr, the Advocate-General of the European Court of Justice found in non-binding opinion that, under EU law, Airbnb should be considered a digital info provider rather than a traditional real estate agent, crucially freeing them of traditional landlord obligations and holiday let rules.

Monday 24th June 2019

50 Deg escorted

AN ESCORTED version of 50 Degrees North's Beautiful Norway and Hurtigruten tour is now available for summer 2020, with a number of extra inclusions.

The 16-day tour will take groups of between eight and 16 passengers from Oslo to Kirkenes in the far north.

Prices start from \$9,672pp.

Wu sale extension

WENDY Wu Tours has extended its current "Great Asia Stocktake Sale" through to 30 Jun for group departures to China, Japan, Vietnam and India, with a wide range of 2019 dates available in the "Classic", "Immerse Yourself", and "Solo" touring collections.

Under the sale, savings of up to \$500pp are available for selected 2019 departures between 08 Jul and 21 Nov.

SINGAPORE AIRLINES

Secretary to Area Manager NSW/ACT (Permanent full-time position).

Singapore Airlines, one of the world's most respected travel brands, has an opportunity for a highly motivated individual to join the Sydney team. **PRINCIPAL ACCOUNTABILITIES:**

PRINCIPAL ACCOUNTABLEMES.

- Provide administrative and general secretarial assistance
 Supervision of all HR, Financial and Administrative matters and related
- documentation

Applicants for the position should have the following:

QUALIFICATIONS & REQUIREMENTS:

- Excellent communication skills, both written and verbal
- Sound proficiency in all Office PC applications
- Strong analytical skills with budgetary experience
- Able to work under pressure with minimal supervision
- Strong service ethic & excellent time management skills
- Good organisational skills & able to multi-task to meet deadlines
- Sound aviation/travel industry knowledge

The position has a base salary starting at A\$57,786, and forms part of an overall package that includes superannuation contributions, concessional travel and subsidised medical benefits.

Candidates must have Australian citizenship or permanent residency (PR) status.

Please submit your written application (cover letter and resume) addressed to Mr. Greg McJarrow, Area Manager NSW & ACT via email to Stefania_Lasek@singaporeair.com.sg by 5:00pm on Friday, 28th June 2019.

Only suitable candidates will be accorded an interview. All applications will be treated in strict confidence.

BROCHURES

WELCOME to Brochures of the Week, *Travel Daily*'s Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



Albatross Tours - Europe & UK Small Group 2020 Albatross Tours has just released its Europe & UK Small Group touring brochure for 2020. Two new tours are available for the season, including a 10-day Belgium & Holland: Cobblestones and Windmills tour, and an 11-day Rhine Castles: Moselle Vineyards and Ancient Cologne departure, with Jul dates featuring an Andre Rieu concert in his home town of Maastricht. Pre-registration is free, with deposits due in Aug to secure dates.



Lindblad Expeditions - Antarctica 2020/21 Lindblad Expeditions-National Geographic has launched its 2020/21 Antarctica brochure, featuring the debut of *National Geographic Endurance* in Oct 2020. Slated for delivery in Jan, the 126-guest vessel is the first new polar build in the line's history, equipped to handle expeditionary programs while providing excellent customer experience. Highlighted itineraries include the 12-day Journey to Antarctica: The White Continent and 17-day South Georgia and the Falkland Islands.

Oceanwide order

OCEANWIDE Expedition has ordered a new polar class ship, *m/v Janssonius*, scheduled for completion for Oct 2021.

Janssonius will be built as a sister ship to Hondius, featuring the same pax count (174) and nearly identical size and designs.

Janssonius will be equipped for Arctic and Antarctic expeditions, and include environmentally friendly features, such as a nondiesel generator, LED interior and exterior lighting, biodegradable paints and lubricants, steam heating for minimum electricity use, and waste heat to be reused for fresh water production.

One deck will be a dedicated observation lounge, complete with a separate lecture room for interactive presentations.

Hyatt China brand

HYATT and BTG Homeinns Hotels Group last week teamed up to launch a new hospitality brand, UrCove.

The joint venture will provide branded hotels aimed at China's growing but underserved uppermidscale traveller, built to meet the preferences and expectations of the Chinese traveller.

"As we commemorate our 50th year in Asia Pacific and the Greater China region, we are committed to maximising our core business to drive purposeful growth and cater to...every segment we serve," said Hyatt Greater China Global Operations President Stephen Ho.

With a Chinese name of "Yifei", the brand's exonym is pronounced "your cove".



Helloworld Business Travel – Business Manager

We're on the lookout for an energetic results-driven individual to enhance the growth and success of the **Helloworld Business Travel** Network through this exciting **Business Manager** opportunity.

You'll use your corporate travel knowledge to work with existing members to grow their business, while also attracting new members. Your expert analytical and organisational skills will allow you to identify areas of opportunity within your portfolio, and you'll use your interpersonal talents to drive results.

Applications and any queries can be sent to careers@helloworld.com.au by 5pm, Monday 24th June



Content produced in collaboration with Tripfuser

ONLINE travel marketplace Tripfuser is making great strides in the travel industry, with a growing number of agents joining the platform since its launch in Australia in 2017.

The company saw a gap in the market, with travel agents having an appetite for connecting directly with local in-country suppliers.

In response Tripfuser built a user-friendly and efficient travel tool that supports agents in constructing unique itineraries for their clients' individual needs.

The marketplace provides the ability to not only connect with reputable local suppliers to create the perfect tailored itinerary, but also has the technology to support that process from start to finish.

This includes white-labelled detailed itineraries, chat features and AUD payment and invoicing all contained within the one online system.

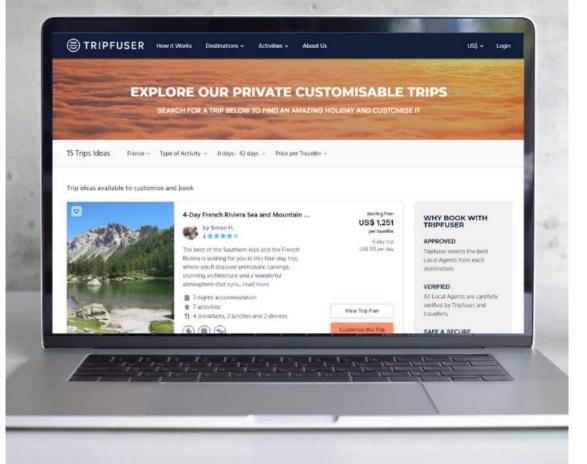
With a maximum 48-hour turnaround on quotes it also means a fast and efficient process for everyone.

Tripfuser has 220 local indestination suppliers in more than 50 countries, allowing agents to navigate that process with ease and connect directly with suppliers keen to showcase their country with personally designed itineraries for each client.

The platform is designed so that agents can build unique travel experiences for their clients, with the ability to choose to include or exclude the individual trip pricing.

There are a number of payment options available through Tripfuser including eNett, enabling agents to save on FX fees.

Reinventing tailor-made for agents



Agents can also create their own collection of unique trips in the private trip gallery section, which are only accessible to the agent individually and can therefore be marketed by the agency directly.

In addition to the private trip gallery, agents can access more than 1,000 trips already created in the public galleries, which can be used as the starting point for further customisation to suit clients' particular needs.

To find out more about Tripfuser and start tailor-making their own trips, agents should sign up to the platform **HERE**.

Specialist support offered

TRIPFUSER has launched a new 24/5 support service called Travel Concierge.

The team works for agents to ensure once their enquiry is entered into the platform, it is serviced to the high standards of Tripfuser.

The Travel Concierge will actively engage with agents and the local supplier to ensure trip plans are delivered efficiently and will provide any additional assistance throughout the enquiry & booking process. Communication between agents, the concierge and suppliers on the ground can be done via a new and innovative three-way chat function, as well as through traditional channels like email and phone.

MEANWHILE, Tripfuser has also partnered with Evolution Travel Collective (ETC) as part of its committed B2B growth strategy.

The company is encouraging agents to ask about getting started with Tripfuser when they have their local ETC BDM in-store.

EOFY OFFER SIGN UP TODAY FOR YOUR CHANCE TO WIN \$1,000 VISA GIFT CARD





Dark Mofo increase

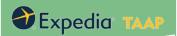
TASMANIA'S Dark Mofo Festival is being hailed as a success with box office takings up 25% on the 2018 event.

The State Government warned the tourism industry could not take the success for granted.



from TMS Talent

Adrian is the top point scorer for Round 14 of *Travel Daily*'s AFL footy tipping competition. He's won \$100 travel credit courtesy of Expedia.



Travel Daily AFL tipping competition is sponsored by Emirates, with the top tipper for the season winning flights to Europe.



NSW permit LTPS/19/31793 / ACT permit TP 19/02664

New wine tours

VISITORS looking to get a taste for Australia's wines without having to go to the vineyards can experience the nation's viticulture by taking a tour through the National Wine Centre of Australia.

Monday 24th June 2019

The Adelaide-based centre has launched new tour and tasting options including the opportunity to sample more than 120 wines. Additions include a Sommelier hosted masterclass, a guided wine flight experience and a private wining and dining

BHX evacuation

experience in the open cellars.

THERE was chaos overnight at Birmingham International Airport in the United Kingdom, after a fire alarm forced the evacuation of thousands of passengers.

The alert was raised after reports of smoke coming from a bar in the departure lounge at around 2pm on Sun afternoon, with fire crews later confirming a false alarm

York to be on Ravel

BROADWAY star and acclaimed singer Rachel York will entertain guests aboard Crystal Cruises' *Crystal Ravel* when she departs Vienna on 01 Sep for her sevenday cruise along the Danube.

York will deliver a special performance for guests aboard the Crystal Cruises ship, while also opening up about her career during Q&A sessions, as part of the cruise line's Crystal on Broadway program.



WIN FLIGHTS TO SINGAPORE

This month Travel Daily and Singapore Airlines are teaming up to test agents' knowledge on Singapore Airlines for a chance to win two return Economy Class tickets to Singapore.

Simply enter by answering the weekly questions during the month and have the most creative response to the last question to win. Send your answers to singaporeairlines@traveldaily.com.au

4. Tell us in 25 words or less 5 things that you would put in your Singapore stopover itinerary from the Singapore Stopover Holiday Plus package or the Singapore Explorer Pass Plus package and why. *Please click here for more information.*

SINGAPORE AIRLINES

Garuda LHR

GARUDA Indonesia has reopened reservations for its Jakarta-London Heathrow-Denpasar service, for travel on or after 22 Jun.

Routesonline.com had reported that the airline had previously closed reservations for all classes on the route on or after 22 Jun, including for its northern winter schedule which commences on 27 Oct.

AF codeshare

AIR France has a new codeshare partnership with Atlantic Airways Faroe Islands.

The agreement will cover RC routes to CPH and CDG.

China hotel names

CHINESE Government officials are cracking down on businesses, including hotels, with "foreignsounding" names, The Associated Press reports.

The move, which is part of President Xi Jinping's campaign to "sinicise" the country, has seen hotel groups, including the Vienna Hotel Group, put under pressure to rebrand with a more local flavour.

The hotel group has taken to social media to highlight the Government's crackdown, with users mocking the campaign.

The Ministry of Civil Affairs reportedly said that foreign names have "an ugly social influence".

LOOKING FOR A SPECIFIC INDUSTRY SUPPLIER?

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Travel Daily

Travel Daily is part of the Business Publishing Group family of publications.

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ADVERTISING AND MARKETING

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