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QF zero-waste flight

QANTAS today operated what it claimed was the “first ever commercial flight to produce no landfill waste”.

QF739 from Sydney to Adelaide was staffed by cabin crew from the Qantas “Green Team,” with all in-flight products to be disposed of via compost, reuse or recycling.

The initiative was backed by Australian eco-friendly packaging manufacturer BioPak, with certified compostable items replacing a range of single use plastic and disposable products on the special flight.

Qantas Domestic CEO Andrew David said the trial flight was a milestone in the airline’s plan to eliminate 75% of its waste by the end of 2021.

He said the route would typically produce 34kg of landfill, with single use plastic items substituted with sustainable alternatives or removed altogether, along with electronic boarding passes and bag tags.

Australia leads in luxury

AUSTRALIA has moved from being “aspirational to attainable,” with the top end of the market particularly drawn to the burgeoning variety of luxury product developed over the last decade, according to Virtuoso CEO Matthew Upchurch.

Upchurch was welcomed to Melbourne today by Tourism Australia CEO John O’Sullivan, with Virtuoso for the first time hosting its annual global Symposium in the Vic capital.

About 500 luxury travel advisors from North America are taking part in the event, described as some of the “most influential international decision makers in the luxury travel industry”.

Virtuoso also released its 2019 “Luxe Report” which shows booking dollars to Australia have surged 26% since 2016.

Australia is one of the group’s top 10 most popular destinations, and ranks highly for adventure,

cruise and touring as well as resonating strongly with millennial and female travellers.

O’Sullivan said having the Virtuoso Symposium in Melbourne was “highly significant, and recognises the evolution of the Australian luxury offering.

“Australia has always been a big country with spectacular and extraordinarily diverse natural environments and jaw-droppingly beautiful landscapes... but now we have the luxury accommodation and experiences to match, giving our guests exclusivity of access to land, people, knowledge and place”.

Upchurch said high-end travellers were looking for “more than luxury,” seeking tailored experiences to explore and connect through genuine and meaningful interactions to link with the local environment.

“That is something Australia offers in abundance,” he said.

Xmas in France

ALBATROSS Tours is offering travellers the opportunity to spend the festive season in a charming French Alpine village - see **page 11** for details.

AA, QF good news?

AMERICAN Airlines CEO Doug Parker has forecast the imminent approval of the carrier’s joint venture with Qantas.

The alliance was previously knocked back (**TD** 29 Nov 2016), but speaking at an investor presentation last week Parker said “there’s good news on the horizon” for the expanded joint business agreement on trans-Pacific routes.

Today's issue of TD

Travel Daily today has 10 pages of news, including a photo page for **Hawaii Tourism**, plus full pages from:

- Albatross Tours
- Travel Trade Recruitment

CRUISE DEALS OF THE MONTH

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MedallionClass Aus

AUSTRALIA is set to welcome Princess Cruises' MedallionClass offering during the 2020 cruising season, following the announcement that six more ships will be activated with the OceanMedallion technology.

The roll out will continue with *Ruby Princess* on 27 Jan 2020 during her Australian homeporting season, with pax able to experience the technology down under on sailings from the end of Jan until 04 Apr.

The technology will be introduced to *Grand Princess* on 29 Mar, *Enchanted Princess* on 15 Jun, *Emerald Princess* on 16 Aug, *Coral Princess* on 16 Oct, and *Island Princess* on 20 Dec.

The wearable OceanMedallion device aims to "elevate the guest experience" by offering a range of streamlined options such as express check-in, on demand services including food, beverage and retail delivery and keyless stateroom entry.

Virgin's Sharp departure

VIRGIN Australia Group Executive Rob Sharp will leave the airline this week under a restructure initiated by the airline's new CEO, Paul Scurrah.

Sharp has been with the Virgin Australia group since 2012, in a range of roles including as head of Tigerair and more recently as second in command to former CEO John Borghetti (TD 17 Nov 2017).

According to an update to VA staff yesterday, Sharp's role is being split, with newly created Chief Commercial Officer and Chief Operating Officer positions.

Tigerair CEO Merren McArthur will expand her role to add Chief Commercial Officer, while Stuart Aggs, Director of Flight Operations, will act as COO.

Both appointments are interim, with Virgin to undertake a recruitment process to fill the positions on a permanent basis.

It's understood the changes follow a two-day strategy meeting

on the Gold Coast, with Scurrah working with senior executives to prepare a "road map" for VA.

Sharp's last day at Virgin will be this Fri, with the new structure returning to the situation three years ago when Borghetti removed the COO and CCO roles and appointed the now departed John Thomas as Group Executive (TD 24 Jun 2016).

That in turn led to the successive departures of Judith Crompton (TD 18 Jul 2016) and Gary Hammes (TD 02 Aug 2016).

Scurrah has been in the CEO role for seven weeks.

Barker to Travelzoo

BETTINA Barker has taken a new role as Senior Sales Manager at Travelzoo, joining the company headed locally by Jacqui Timmins.

She previously spent almost 18 years in various roles with Qantas and Qantas Holidays.

Trafalgar Africa '20

TRAFALGAR has released its new series of Africa trips for 2020, which includes 11 itineraries across nine countries.

As part of the program, guests will have the opportunity to connect with locals on the eight-day Cape Town Explorer itinerary, where they will be treated to a traditional braai (barbecue) on a Be My Guest experience.

Additionally, on the 13-day Namibia Adventure, travellers will learn about the traditions of the OvaHimba tribe, visit Windhoek, Naute Dam, Damaraland regions and stay at the five-star Oyster Box hotel.

Another highlight is the nine-day Wonders of Kenya itinerary, where guests will find out about the Orphan's Project, embark on a Kenyan safari, visit Lake Nakuru National Park, and stay two nights at the Maasai Mara National Reserve.

For more information on the available itineraries, [CLICK HERE](#).

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Do you know what your advertising buys you? We take a look at the world of online advertising statistics in the May issue of *travelBulletin*.

CLICK to read
travelBulletin



LATAM MEL service

LATAM Airlines has flagged plans to scale down its Santiago de Chile to Melbourne service from 09 Aug.

The route will be reduced from five to three times per week, & the aircraft used will switch from a 787-9 to 787-8 from 02 Oct.

ART MACAO
ART ALIVE

Macao is to show off its artistic side by launching a five-month mega international arts and cultural event, highlighted by a series of renowned exhibits and concerts.

From June until October, the festival - Art Macao - will take place at venues throughout the centre as Macao celebrates the 20th anniversary as a Special Administrative Region of China (SAR).

As a pre-runner to Art Macao is an exhibition of Italian Renaissance drawings featuring the works of artists such as Michelangelo and Leonardo da Vinci, on loan from the British Museum. It opened this month and will be on until June 30.

Adventure Index results

THE second annual Adventure Travel Index commissioned by Intrepid Travel has revealed new insights into solutions for overtourism, trends in family-based adventure travel and how millennials are choosing to purchase travel experiences.

Based on information from 1,000 consumers, the 2019 index builds upon the 2018 index's hot topic of overtourism (TD 25 May 2018) with James Thornton, Intrepid Travel's CEO believing a solution is on hand to manage the consequences of overtourism.

"As adventure travel grows, it's creating a dilemma, really overtourism has become the new buzzword and we believe over the course of 2019-20,

undertourism can become the new overtourism as travellers start to seek out lesser known destinations."

The 2019 index highlights destinations around the world with the lowest tourism density ratio, with Thornton saying countries such as Kenya, Iran and Columbia are among the top 10 lowest density tourism destinations.

Family based adventure travel is growing with Thornton saying "we're seeing parents venture further afield with children in tow with family travel to India up 65%, Egypt up 360% - but obviously not many people were going in the years prior, but the destination is the ultimate show and tell."

Holland overtourism

THE Dutch tourist board has revealed it will implement a new visitor dispersion strategy in the wake of overcrowding fears at many of its iconic tourist destinations such as canals, tulip regions and windmills.

In line with a new tourism strategy document created by The Netherlands Board of Tourism & Conventions last year, the Netherlands will work on spreading visitors to other parts of the country "by putting the spotlight on unknown areas".

Visitors are expected to grow to 29 million people annually by 2030, compared with 19 million visitors recorded last year.

Social media is seen as a strong influence on where and how the millennial market travels with Thornton adding that "this generation is very much swayed by businesses that have a purpose and it's why companies that don't have sustainability at the heart of their business will become increasingly irrelevant."

More on **page six**.

GCH chopper buy

GCH Aviation has purchased Kaikoura Helicopters, expanding the group's scenic and commercial aviation services across NZ and the Pacific.

GCH Aviation's headquarters is based in Christchurch.

Window Seat

A SURVEY conducted by the GO Group has found that women prefer to get to the airport earlier than men.

The report saw 47% of women preference getting to the airport at least two hours ahead of their flight, while only 39% of men felt the same way.

The survey also learned that 14% of males prefer to arrive only one hour before their flight, while only 10% of women would do the same.

The notion that men are more tardy may have been rejected by men's groups, but they failed to lodge submissions on time.

VA prepaid bags

VIRGIN Australia has introduced the option to purchase extra prepaid baggage via the Virgin Australia Guest Contact Centre or via Global Distribution Systems (GDS) for all VA operated services to and from Hong Kong and LA.

Previously, additional prepaid baggage could only be purchased at the airport for international long-haul flights.

VA said the decision would simplify and enhance the guest experience at the airport, with guests entitled to pre-purchase a maximum of two additional pieces, each weighing no more than 23kg.

LAST CHANCE to be voted Travel Agency of the Year.

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WA's Chinese fest

PERTH is set to welcome the inaugural Chung Wa Cultural Festival to Burswood Park, taking place between 12 and 18 May.

The family-friendly event, which aims to showcase Chinese culture, will offer visitors a range of Chinese cuisine, performances and cultural demonstrations, as well as a range of kids' activities such as kite flying, lantern making and lion dancing.

"I am excited to announce the arrival of the Perth Chung Wa Cultural Festival, the first in a series of events which will promote social, cultural and economic contributions of culturally and linguistically diverse communities, and attract international and interstate visitors," said Paul Papalia, WA Minister for Citizenship and Multicultural Interests, Tourism and Small Business.

To find out more about the festival, [CLICK HERE](#).

Silversea on sale

SILVERSEA Cruises has today launched its general sale on 54 new itineraries for summer 2020/2021.

The new collection of voyages will include 20 maiden calls & an increased range of destinations.

Guests will discover destinations in Australia and New Zealand, as well as a number of Pacific Islands, which will be showcased on a selection of Sydney to Auckland voyages from Dec 2020 to Feb 2021.

One of the itineraries includes the 10-day voyage from Fort Lauderdale to Bridgetown, Barbados onboard *Silver Whisper*, where guests will journey to San Juan, Jost Van Dyke, St John's, Fort-de-France, Mayreau, St George's, and Bequia.

Additionally, the Tokyo to Tokyo 14-day cruise will call at Shimizu, Kobe, Hiroshima before reaching Yeosu in South Korea.

View the itineraries [HERE](#).



MACAO Tourism yesterday hosted an event in Sydney as part of year-long celebrations of its 20th anniversary as a Special Administrative Region of China.

The milestone comes amid surging visitor numbers, including an 8% increase in Australian visitation for the first three months of 2019 to almost 24,000.

A plethora of pageantry will accompany the big birthday, including the five-month *Art Macao* festival showcasing internationally recognised exhibits across a host of public venues and integrated resorts in the former Portuguese enclave.

Macao has become more accessible with the ongoing

development of the new 55km Hong Kong-Zhuhai-Macao bridge which can now be traversed by shuttle bus for about A\$15.

Events are also driving demand including the Macao International Fireworks Display Contest, the Macao Grand Prix and the Macao Food Festival, which reflects its status as a UNESCO Creative City for Gastronomy.

Macao Tourism's Helen Wong told *TD* there had been particularly strong growth in the family market from Australia, with Jan figures indicating 2,000 Aussie visitors aged under 15, second only to the 46-60 bracket.

Wong is **pictured** above with colleagues Mike Smith & Brian Lo.

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American Airlines

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Busabout Sales

BUSABOUT has welcomed Susie Byrd to the role of NSW Sales Manager, Australia.

For the past three years Byrd worked as a Busabout guide across the company's Hop-on Hop-off network in Europe.

Byrd has worked in the travel industry for over eight years, with her career beginning as a Retail Travel Consultant, before moving into Sales and Product Manager roles.

Cook Is dengue

SMARTTRAVELLER has updated its travel advice for the Cook Islands following a dengue fever outbreak in Feb.

Travellers are advised to protect themselves against mosquito bites by ensuring their accom is mosquito proof, and avoiding insect bites by using insect repellent and wearing long, loose fitting clothing.

Mt Baw Baw slopes

SKI resort Mt Baw Baw has released its 2019 skiing program with new & updated experiences.

Mt Baw Baw features a refreshed toboggan park, organised snowball fights, and a Howling Husky tour - [CLICK HERE](#).

Etihad carbon move

ETIHAD Airways has continued to reduce carbon dioxide emissions by "implementing fuel saving initiatives" including an improved engine washing method and weight reduction projects.

The airline reduced 148,000 tonnes of carbon emissions in 2018, with the savings equivalent to approximately 1,236 flights between Abu Dhabi and Barcelona or the removal of over 10,200 cars from the road.

In Jan, Etihad flew its first commercial flight using locally produced sustainable fuel made from plants grown in saltwater.

Agents cruise Italy



UNIWORLD recently hosted a group of agents on an eight-day Venice and Gems of Northern Italy river cruise onboard *River Countess*.

The agents had the opportunity to explore Venice's Doge's Palace, partake in an exclusive pasta-making demonstration in Bologna, and the chance to explore the local markets with Uniworld's Executive Chef.

One of the highlights for the group was the Uniworld

exclusive afterhours visit to St Marks Basilica, where the agents watched the mosaics "come alive".

The agents **pictured** enjoying Italy's offering are: Linda Hussey, Uniworld Sales Manager, WA/NT; Maria Artelaris, Travel Managers; Colin Rourke, italktravel North Perth; Alison Haley, Kings Tours Mandurah; Saibra Twigg, Australind Travel and Cruise; and Pia Lazarich, Travel Associates Australia.



Rocky Mountaineer launches 2020! Don't miss your chance to learn more.

[LEARN MORE](#)

G Adv family trips

NATIONAL Geographic and G Adventures have officially launched their expanded partnership called National Geographic Family Journeys with G Adventures.

The new program offers 12 trips across 12 countries and five continents that are geared towards family travel, with departures starting in Mar 2020.

Activities scheduled during the trips cater for the tastes of both adults and children, and are based around the themes of photography and storytelling, history and culture, wildlife and conservation, and exploration.

"These trips reflect National Geographic's mission to ignite the explorer in all of us and provide unique travel experiences that help us feel more connected to the natural world," said National Geographic MD Vice President Travel APAC Tim Jones.

Packages are priced from \$2,399pp - for more, [CLICK HERE](#).

Hawaiian Fukuoka

HAWAIIAN Airlines has announced plans for a new non-stop service between Fukuoka, Japan and Honolulu.

The carrier has indicated it intends to start flying the service four times weekly from Nov pending government approval.

Splendor on Cloud 9

AUSSIE cruisers will soon have the opportunity to indulge in *Carnival Splendor's* Cloud 9 Spa for the first time in local waters.

The relaxation zone spans two decks and offers a range of unique spa treatments including hot stone massages, full-body wraps, anti-ageing facials and acupuncture services.

"Holidays are the perfect time to sit back, relax...so we're very happy to be offering a broad range of wellbeing options for Aussie cruisers," said Jennifer Vandekreeke, Vice President Carnival Cruise Line Australia.



THE launch of Intrepid's Adventure Travel Index for 2019 is the result of extensive consumer research, Intrepid's CEO James Thornton told *Travel Daily*.

Speaking at the Index launch in Sydney last night, Thornton said that the consumer research targeted both current and prospective customers across a variety of subject matter.

Thornton said a total of 1,000 Australian consumers responded, with the results used to help influence new product design and experiences as well as helping in discussions with retail distribution partners on developing trends.

One area the research studied

was consumer attitudes towards group tours, with the results consumers didn't want to feel like they were part of mass tourism, were concerned about a lack of free time and not being able to experience a destination like a local.

"We would hate for sceptics of touring to lump us in with the same category as all group tours," Thornton said.

"At Intrepid, small group tours address what's wrong with mass tourism."

Thornton is pictured with Gillian Monahan, GM Global Comms Intrepid Group and Tara Harrison, Senior PR and Comms Manager.

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Porto	\$1,329*	\$7,229*
Manchester	\$1,329*	\$7,389*
Barcelona	\$1,349*	\$7,219*
Paris	\$1,439*	\$7,399*
Athens	\$1,459*	\$7,429*
Munich	\$1,469*	\$7,299*
Rome	\$1,489*	\$7,489*

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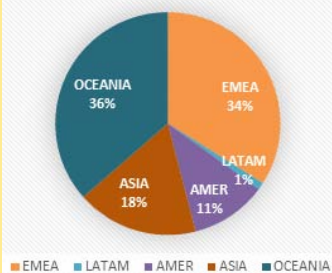
*Advertised fares are for Business and Economy Class return travel departing from Melbourne inclusive of taxes and surcharges, correct as of 23 April 2019, subject to currency fluctuation and availability. Offer ends 13 May 2019. Business Class fares to Europe and Dubai are for travel commencing between 14 May 2019 and 12 December 2019. Economy Class fares to Europe are for travel commencing between 4 May to 31 May 2019, 2 September to 12 September 2019, and 23 September to 30 November 2019. Exception: fares to Porto are valid from 2 September to 12 September 2019 and 23 September to 30 November 2019. Flights to Porto commence 2 July 2019. Economy Class fares to Dubai are for travel commencing between 4 May to 31 May 2019 and 24 September to 30 November 2019. Higher levels apply for other travel periods. Flight restrictions, day-of-week surcharges, inbound blackout periods, amendment and cancellation fees apply. Additional travel periods, destinations and fares are available from Adelaide, Brisbane, Sydney and Perth. Further terms and conditions apply. For full terms and conditions, please visit emirates.com/au, your local travel agent or call Emirates on 1300 303 777. Offer subject to change.

HOT DESTINATIONS

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Expedia TAAP Destinations APR 19



Expedia TAAP reports a steady trading month for April with very little destination movement from last month.

AU TAAP agents booked 1158 different destinations, across 130 Countries. Europe continues strong trading with London, Paris and Barcelona with standout growth.

The top ten destinations booked last month were Sydney, Melbourne, London, Brisbane, Singapore, Hong Kong, Bali, Perth, Rome and Paris. Adelaide, Gold Coast, Tokyo and LA, just outside the top 10.

UK, Japan, Netherlands and Portugal showed terrific growth last month.

Regionally, EMEA steady at 34%, OCEANIA up to 36%, Asia steady at 18% and North America down to 11% of the transaction mix.

Some of the out of the way destinations included Bismark ND, Buriram Thailand, Chisinau Moldavia and Wuxi China.

Expedia TAAP, keep your customers coming Back.



No Merlion selfies

SINGAPORE'S Merlion statue at the Merlion Park will not be available for photo-taking, due to restoration works being extended to 15 May.

The Singapore Tourism Board said the recent rainy weather has caused restoration works to be delayed.

The nearby Merlion cub statue is not affected.

Insight special int

INSIGHT Vacations is offering special interest journeys focused on gardening in 2020.

The itineraries include the nine-day European Affair & Chelsea Flower Show, which departs 22 May and visits the chateaux of the Loire Valley and gardens of Versailles.

Travellers can also experience the 15-day Gardens of England and Wales with The Chelsea Flower Show, which will depart on 21 May and includes the Gardens of Wisley, the Lost Garden of Heligan and the Hidcote Manor Gardens in England.

MSC tapas deal

MSC Cruises has extended its partnership with two Michelin-star Spanish chef Ramon Freixa to open a further two HOLA! Tapas Bar restaurants on board the cruise line's vessels.

The venues will be available on *MSC Meraviglia* this month and *MSC Grandiosa* when the new ship launches later this year.

Some of the menu highlights include Spanish tortilla, olive, anchovy & pepper Gilda and the Catalan dessert - Catalan Cream.

KLM to Wroclaw

KLM Royal Dutch Airlines operated its first flight to Wroclaw, Poland, early this week.

Wroclaw is KLM's fourth destination in Poland and will be serviced daily using Embraer 175 aircraft.

MICE agents explore India



SINGAPORE Airlines, Cox & Kings & TAJ Hotels partnered to host a group of MICE agents on a journey through India in Apr.

Participants enjoyed Singapore Airlines' service and experienced the products available on a variety of aircraft, including the new Airbus A350-900 from Mumbai to Singapore.

Starting in New Delhi, the group travelled to Agra, Udaipur, Jaipur and Mumbai, witnessing various forts, sites, varied landscapes and enjoying culinary delights.

Cox & Kings delivered the on-the-ground itinerary, which included a tuk-tuk ride through Old Delhi, a visit to the Taj Mahal, a boat ride on lake Pichola, followed by high tea at the Taj Lake Palace Udaipur, camel polo in Jaipur and a royal dinner at the Samode Palace.

The group stayed at a number of the TAJ Hotels, including The Taj Mahal Hotel New Delhi, Taj Aravali Resort & Spa Udaipur, Rambagh Palace Jaipur and The Taj Mahal Palace Mumbai.

CocoCay opens

ROYAL Caribbean International has opened a \$US250 million private island called Perfect Day at CocoCay in The Bahamas.

The holiday destination features the Thrill Waterpark with 13 waterslides, a helium balloon experience called Up, Up and Away and the Oasis Lagoon, a freshwater pool.

Other attractions include Captain Jack's, the "island hangout and meet-up spot", a Zip Line which crosses the island, the Caribbean's largest wave pool and Coco Beach Club, which is set to open in Dec.

CLICK HERE for more.

Pictured above at the Taj Mahal are: Daryl Dickson, Singapore Airlines; Terrel Ramsay, Travel & Sports Australia; Thushara Liyanarachchi, Taj Hotels; Margi Jansma, Luxury Travel Management; Andrew Garnett, Flight Centre & FCBT Group Travel; Lori Burns, Globetrotter Lifestyle; Deidre Lockwood, Main Beach Travel; Ben Waite, Conference Works; Chris Neville-Smith, Australian Sports Marketing; Cynthia Foo, 212°F, and Melanie Wynne, Phil Hoffmann Travel.

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SAVE UP TO \$2,450 PER PERSON
ELECTION DAY OFFERS END 18 MAY



Adv World wallets

ADVENTURE World Travel has introduced sustainably produced travel wallets in partnership with the Purkal Stree Shakti Samiti organisation in the Indian state of Uttarakhand.

The wallets are produced by women in the Purkal village from locally sourced materials.

Adventure World said the orders would support training and skill development in design and production as well as regular employment to many local women in Purkal.

"We've invested in enhancing our documentation to reflect our tailor-made touch, and to give agents something handcrafted they can present to their clients for that real "wow" moment," Adventure World MD Neil Rodgers said.

WWT Stocktake

WENDY Wu Tours is offering agents the chance to win a luxury trip for two to Vietnam, as well as a weekly \$500 gift card draw, as part of its Great Asia Stocktake Sale.

As part of the sale, Wendy Wu Tours is offering discounted rates for a number of 2019 group tours across Japan, China, Vietnam and India, booked by 09 Jun.

CLICK HERE to view the range of tours included in the sale.

Delta A330neo

DELTA will be the first North American operator to fly the A330-900neo after the first of the airline's order of 35 aircraft commenced test flights yesterday.

The aircraft will feature 2Ku internet connectivity and a wireless IFE system.

The new generation aircraft is expected to reduce the travel carbon footprint with increased fuel efficiency.

SWISS-BELHOTEL International revealed at the Arabian Travel Market last week plans to have 250 hotels and 50,000 rooms either in operation or under development worldwide by 2022.

The group's portfolio currently includes 145 hotels and projects across 24 countries, with 28 new hotels set to open this year.

Group President, Gavin M Faull said there had been "excellent growth momentum...with owners increasingly wanting their hotels to be managed by an international brand".

Swiss-Belhotel announced a series of offers aimed at Middle Eastern travellers, with

discounted wholesale rates in Australia and New Zealand.

The group also revealed plans to make its Middle Eastern hotels carbon neutral in the coming years.

Pictured are: Gavin Faull, Chairman & President; Matthew Faull, Senior Vice President of E-Commerce, Distribution & IT; Laurent A Voivenel, Senior Vice President, Operations & Development for the Middle East, Africa, and the Swiss-Belhotel International Middle East team.

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Albatross Tours is excited to commence our search for a truly remarkable person to lead our small, busy Reservations & Customer Service Team.

The prime focus of this role is to create remarkable memories for our customers throughout their journey from initial enquiry, through to departure and beyond whilst driving the efficiency of our sales, administrative and booking processes.

Key criteria and experience required

- 3+ years' experience leading and managing a travel reservations team or similar
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- You genuinely care about customer support, solving problems for customers and exceeding their expectations
- Have a passion for travel and the travel industry, and you are a natural at building lasting relationships
- IT savvy with CRM, GDS and booking system experience
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If this sounds like you, or perhaps someone you know, we would love to hear from you! We will be offering a competitive package including travel benefits, and a fun, small (growing!) team environment.

Send your initial confidential expression of interest to Michele via michele@albatrosstours.com.au
(No recruitment agencies at this stage)



Month of Lei celebrations

THE 01 May was “Lei Day”, a day that celebrates Hawaiian culture.

The lei symbolises the Aloha spirit - an expression of hospitality, unity and kindness.

This month Hawai’i Tourism Oceania (HTO) will be hosting events, launching family incentives and campaigns to provide the travel trade with plenty of Hawaii inspiration.

With key representatives from the Hawaiian Islands joining them in Australia, Hawai’i Tourism Oceania has kicked off the 2019 “Month of Lei” celebrations by presenting several events and destination training to trade media and travel agents.

Representatives from the visitor bureaux of Maui, O’ahu, Kaua’i and the Island of Hawai’i have joined Hawai’i Tourism Oceania for the celebrations.

Hawai’i Tourism Oceania has also partnered with Helloworld, Viva! Holidays and Excite Holidays to launch marketing campaigns, activations and incentives as part

of the “Month of Lei” activities.

Giselle Radulovic, Country Manager Australia for Hawai’i Tourism Oceania said “Month of Lei” is the tourism board’s way of engaging both trade partners and consumers with the Aloha spirit.

“Each year in May, Hawai’i Tourism Oceania brings the spirit of Aloha to Australia by inviting key media, trade and partners to celebrate the occasion with representatives from the Hawaiian Islands.

“The month is a significant event for Hawai’i Tourism Oceania, as the Hawaiian Lei is the physical embodiment of the spirit of Aloha symbolising kindness, altruism and generosity,” Radulovic said.

ISLAND Visitor Bureau reps: Randy Parker, Maui; Maile Brown, Kaua’i; Teresa Cosgrove, Island of Hawai’i; and Karishma Chowfin, O’ahu. Tourism Oceania team: Giselle Radulovic, Country Manager; Charis Ricafuente, Senior Marketing Manager; Sade Villatora, Trade and MCI Account Manager; Kris Phadungkiatipong, MCI & Trade Relationships Manager; and Madeline Atkins, PR Executive.



AGENTS had the opportunity to gain valuable destination knowledge and get up to date on O’ahu, Maui Nui, Kaua’i and the Island of Hawaii.



HTO and the Island Bureaux hosted a media and industry ohana with a fun spot of painting.



HTO and Excite Holidays hosted a food cart activation across key travel agencies, keeping the Hawaiian Islands front of mind for both trade and consumers.



THE team shared the spirit of Aloha with agents across Sydney, Adelaide and Melbourne.

Wednesday 8th May 2019

Listening & travel

MUSIC can help travellers better immerse themselves into the culture of the destinations they are visiting, according to a study by consumer electronics company Sonos.

The research conducted with 12,000 people found 70% of respondents felt music had helped them feel more comfortable when exploring new places, while 71% believed music helped to introduce them to different cultures.

Radisson adds Milan

RADISSON Hospitality has signed an agreement to redevelop the former Allianz Italia headquarters in Milan into the Radisson Collection Hotel, Santa Sofia Milan.

The property will open in 2022 and feature 160 rooms, including 43 junior suites and 11 suites.

Leisure and dining facilities will include an upmarket restaurant, rooftop bar, high-tech meeting and events spaces, and a wellness terrace on level four.



WIN A TRIP TO THAILAND

This month Centara and *Travel Daily* are teaming up to offer readers the chance to win a seven-night stay for two in a Deluxe Room at Thailand's Centara Grand Beach Resort & Villas Hua Hin with daily breakfast.

Centara Grand Beach Resort & Villas Hua Hin is one of Thailand's most famous hotels – originally built as the King's guesthouse in the 1920's it has been lovingly restored and extended over the years to a luxurious five-star resort. It is a short walk to the famous markets of Hua Hin with fabulous seafood, shopping and entertainment.

To be in the running, correctly answer each of the weekly questions across the month and have the most creative answer to the final question. Send your responses to centara@traveldaily.com.au

Q1. Which sport does Hua Hin and Centara host the annual championship of, which is considered the biggest in Asia with hundreds of players from all over the world attending?

CENTARA GRAND
BEACH RESORT & VILLAS
HUA HIN

Terms and conditions

ACCOMMODATION

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Holiday Inn Darling Harbour has recently completed a \$15 million refurbishment which now means the hotel boasts 370 modernised bedrooms, a renovated fitness centre and enhanced conference facilities. New room types have been introduced such as the two-bedroom suite which features a kids-themed room with a trundle bed.



Canberra's cultural precinct of NewActon has a freshly renovated **Ovolo Nishi** hotel, with the property unveiling 17 new hotel rooms. The new accommodation was created in collaboration with Australian interior design and architecture firm Luchetti Krelle, and features rustic touches of industrial timber and exposed concrete to create an urban "concrete jungle" effect.



One of Denver's first boutique hotels has received a fresh new look. The **Magnolia Denver's** multimillion-dollar renovation has seen a redesign of its guest rooms and suites, meeting spaces, ballroom, and public spaces including the lobby, fitness room, and bar. The refurbishment was four years in the making and aims to highlight the hotel's history in Denver.

Grand Hotel bought

GRAND Hotel Tremezzo has acquired the 18th century property Villa Passalacqua, located in Italy.

The hotel features nine suites and can cater for large gatherings such as weddings, anniversaries and birthdays.

Situated on the shores of Lake Como, Villa Passalacqua has hosted many famous names throughout history, including Napoleon Bonaparte and Winston Churchill.

Indigo Venice debut

INTERCONTINENTAL Hotels Group has opened Hotel Indigo Venice - Sant'Elena, marking the brand's debut in Venice.

The 75-room property was formerly a 1930s monastery and features a private garden and interior courtyard.

It is located a 15-minute walk to major attractions.

Zurich reopening

THE Swiss art museum Le Corbusier in Zurich will reopen later this week following extensive renovation works.

The opening exhibition is about the building's architect Mon Le Corbusier and his history as a theorist, urban planner & painter.

WRD adds Vietnam

WORLD Resorts of Distinction has announced the addition of Vietnam luxury resort The Anam to its portfolio of properties.

Located in Cam Ranh, the property features a spa, three restaurants, two bars, a 3D movie theatre, a ballroom, conference facilities and a kids' club.

"We are delighted to add The Anam to our portfolio, their eco-luxury philosophy, coupled with a commitment to spectacular service, aligns beautifully with our own vision," said WRD Chief Executive Officer Tess Willcox.



Celebrate Christmas in a classic chalet style hotel



There is nothing much to the little village of Cordon. But that is the absolute beauty of it! No mass tourists, no lines of boutiques and shops (you'll pass plenty of those when you visit Megève and Chamonix). Just an astonishing Christmas card type scene with wooden chalets, houses barns and timber buildings scattered across the snow covered hillside.

Perfect for a relaxing winter walk or even trying your hand at snow shoe walking! From the balcony of our gorgeous, family run Christmas hotel the views across the mountains, left and right, and on to Mont Blanc are just enormous.

My favourite time is at twilight, gluhwein (mulled wine) in hand, just watching the sun set, turning the snowy mountains at first a pale pink and then on to a rich rose colour. That's when you smile and take that big breath, and sigh, then go inside for dinner!

Cordon makes not only a great base for excursions to gorgeous Megève, Chamonix and the surrounding mountains, but also creates a home from home in our welcoming hotel. Perfect for celebrating a memorable Christmas, with new found friends.

Find out more about the Christmas in a French Alpine Village tour



Christmas in a French Alpine Village

11 DAYS | DEPARTS 17 DECEMBER 2019

- Relax over 5 nights in Cordon over Christmas
- Savour the fabulous Christmas Markets in Paris, Lyon, Anney, Chamonix and Megève
- Enjoy a Christmas Eve dinner, Christmas Day dinner and a Farewell dinner
- Visit the ski resort town of Courchevel 1850 and the gorgeous lakeside town of Anney
- Explore world famous Chamonix, take the cable car to the Aiguille du Midi & the Glacier Train to the dramatic Mer du Glace

Over \$1,100 value of extras already included



Working in partnership with the Australian Travel Industry

Travel Consultant - Boutique Agency

Sydney, \$50k + Super + Comms, Ref: 2223JB1

My client is seeking an experienced Travel Consultant with a minimum of 2 years experience for their high end agency located in central Sydney! The ideal candidate will have a passion for luxury travel, enjoy building tailor made itineraries and be able to provide exceptional customer service to new and existing clients. Strong experience using Sabre, Amadeus or Galileo is essential. The successful candidate will enjoy a competitive base salary alongside a generous commission structure.

For more information please call Jacqueline on (02) 9119 8744 or click [APPLY](#) now.

Travel Recruitment Consultant

Sydney, OTE of \$82k, Ref: 5432SJ2

Join one of Australia's leading travel recruitment companies & by utilising your strong travel industry experience & superb sales skills enjoy earning a fantastic salary package with a realistic OTE of \$82k but many earning over \$100k. No two days are the same in this diverse role. You will need to be a people person, confident communicator & self-motivated. CBD offices with Mon-Fri working hours & a fantastic team environment with the autonomy to run your own desk with great rewards.

For more information please call Sarah on (02) 9119 8744 or click [APPLY](#) now.

Account Manager - Online Travel

Brisbane, Circa of \$90k, Ref: 1416CGA1

An exciting opportunity is available for someone experienced within the hotel sector, tourism or travel industry. You will manage existing accounts and have the ability to think analytically to increase revenue and exposure to the business. This role will be both strategic and personable, where the Account Manager must have people and communication skills to build on relationships. Ability to work autonomously without supervision is important in this role. RARE opportunity, APPLY NOW!

For more information please call Courtney on (07) 3123 6107 or click [APPLY](#) now.

Travel Consultant | Round the World

MEL East, \$55k-\$65k base + super + comms, Ref: 3985SZ1

Do you value work life balance? Tick! Do you want quality enquiries to work with? Tick! Do you want to work in a unified team environment & earn up to 30% commission? Tick! Ontop of uncapped comms, you'll be given a personal monetary travel allowance p/a + famil allowances. We are looking for an experienced consultant wanting a change of scenery to earn your worth whilst having more time to appreciate the finer things in life by working predominately MON-FRI and a rotational half day Sat.

For more information please call Serena on (03) 9988 0616 or click [APPLY](#) now.

Travel Consultant | SKI Specialist

Brisbane, Competitive Salary \$\$\$, Ref: 1372CGA1

Are you an experienced travel consultant with a passion for all things Ski? If so, this could be a great opportunity to specialise in what you love with likeminded people! This independent travel agency are looking for a new team member to join their growing team. Using your passion and experience of worldwide ski resorts, this role will allow you to specialise in a booming niche market. You will be required to have a minimum of three years' experience using both mid office systems and a GDS.

For more information please call Courtney on (07) 3123 6107 or click [APPLY](#) now.

Corporate Consultant | Northern Beaches

Sydney, Up to \$70k, Ref: 1112AJ1

Due to continued growth, an exciting opportunity has presented itself in the Northern Beaches for an experienced Corporate Travel Consultant within a market leading company. You will be servicing existing clients and will enjoy building and nurturing relationships while helping out with every aspect of the clients travel requirements. You will be experienced and confident when dealing with corporate clients. A background with Event Management or Group Travel also favourable.

For more information please call Antony on (02) 9119 8744 or click [APPLY](#) now.

Travel Consultant | Sunshine Coast

QLD, Lucrative Salary Package, Ref: 5921AW1

The ideal candidate will have a wealth of travel knowledge and pride themselves in delivering sales through service! If you love creating tailor made itineraries and talking about all things travel - then this is the role for you! Do you pride yourself on time management and problem solving? Delivering travel expert advice with confidence and motivation? Join this Boutique Online Travel Agency, have REAL work life balance and earn ABOVE average coms! APPLY NOW!

For more information please call Amanda on (07) 3123 6107 or click [APPLY](#) now.

Business Development - Ski & Snow Accounts

MEL, \$65k + Comms + Super, Ref: 4015HC1

Working in sales & looking to work for a niche travel brand? You will be representing a well-known & respected company, a true market leader for their ski division. If you are tired of working for a company that has too many restrictions and wish to sink your teeth into something that is a bit more creative, challenging & simply different whilst utilising your amazing sales experience, this is the role for you! Strong career development opportunities and new & exciting changes to come!

For more information please call Serena on (03) 9988 0616 or click [APPLY](#) now.



Find your ideal travel job at www.TravelTradeJobs.com.au
online... on mobile... in branch