SAIL HAWAI'I WITH NCL LEGENDS

As part of our recognition program, NCL Legends, we will be giving away a once-in-a-lifetime trip in partnership with Hawai'i Tourism and Hawaiian Airlines aboard Pride of America to our top 15 individual travel agencies.



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- Bookings must be made directly with NCL or through a supporting wholesale partner

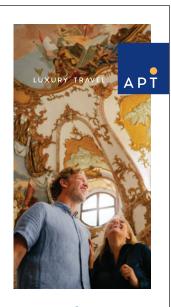


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Travel Daily First with the news

Thursday 23rd May 2019





Magnificent Europe 2020 Out Now!

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CTM reshuffles for Europe

CORPORATE Travel Management (CTM) has announced the redeployment of its Global Chief Financial Officer Steve Fleming to a new role to spearhead the company's European growth strategy.

In his new position as CFO Europe, based in London, Fleming will be charged with growing CTM's operations on the continent, building on his previous accomplishment of helping to incorporate UK company Redfern Travel into the business.

Earlier this year, CTM released its key strategic initiative for FY19-21, which included pursuing merger and acquisition opportunities to help "optimise scale" in Europe (TD 20 Mar). The move will also allow CTM

Today's issue of *TD*

Travel Daily today has seven pages of news, a front cover page for Norwegian Cruise Line, a photo page for Excite plus full pages from:

- Dragoman
- AA Appointments jobs

to capitalise on its growing offshore profit base, which in its last financial statement showed that almost a quarter of its profits were generated in Europe, with only 32% of its EBITDA for the first half of FY2019 coming from its Australian business.

The latest executive shuffle also follows the recent departure of its long-time Chairman, Tony Bellas, who was replaced by Westpac Director Ewen Crouch on 25 Mar (TD 25 Mar).

CTM has revealed that an int'l search is now underway for a new Global CFO to be based in Australia and work alongside its global management team.

Be an NCL Legend

NORWEGIAN Cruise Line is promoting its upcoming NCL Legends trip to recognise top achievers, with Australasia's top 15 individual travel agencies winning a seven-day Pride of America cruise in Hawaii along with return Hawaiian Airlines flights and a Hawai'i Tourism Oceania pre- & post-cruise land program.

See the cover page for details.

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Travel Daily

on location in Nadi, Fiji

Today's issue of *TD* is coming to you courtesy of Tourism Fiji, which is running the Fijian Tourism Expo on Denarau Island this week.

MORE than 170 international buyers and media are attending FTE2019, meeting with about 100 exhibitors, key industry partners and other stakeholders in thousands of pre-arranged appointments.

New product being showcased includes the Pullman Nadi Bay Resort & Spa, a manta ray swimming tour with South Sea Cruises and upgrades to the Sofitel Fiji Resort & Spa.

Last year Fiji welcomed a record 890,000 visitors, with the tourism sector comprising 30% of GDP and employing one in three Fijians.

FJ plots China, Canada charters

EXCLUSIVE

FIJI Airways is set to create a new long-haul division next year, with dedicated widebody aircraft deployed to operate charter services from emerging markets for the destination.

The initiative was unveiled last night in Nadi at the 2019 Fiji Tourism Expo, during opening remarks by Andre Viljoen, the airline's CEO and Chairman of Tourism Fiji.

Viljoen spoke about the carrier's two new Airbus A350XWB aircraft which are set to join the fleet in Nov and Dec this year, and will be deployed on the flagship Sydney and Los Angeles routes (*TD* 07 May).

The new planes will be a gamechanger for FJ, he enthused, with 33 lie-flat all aisle-access Business class seats and 301 Economy seats, 39 of which will be designated as "super Economy" with extra leg room. "When we get these two aircraft we will have increased our widebody fleet in two years from four to eight aircraft, which means a lot more airlift to Fiji.

"We are also going to create, as a result of the extra aircraft, a charter division, and we'll certainly be looking to create some new markets which we'll announce in due course," Viljoen told FTE2019 delegates.

Later, he told *Travel Daily* the plans included non-stop charter services to Nadi from Taipei, Taiwan; Shanghai, China; and Vancouver, Canada, using two A330 aircraft which will be dedicated to the new division with customised aquatic-themed holiday livery.

"Rather than starting with scheduled services, we believe we can develop these new markets using charters," he said, with the hope of eventually boosting frequencies to service the destinations on a regular basis.

The airline's Chief Commercial Officer Marc Cavaliere said the A330s would additionally enable extra frequencies to operate on existing routes in peak periods.

Cavaliere also noted Fiji Airways is keenly awaiting the recertification process for its two grounded 737 MAX-8 aircraft.

In the meantime, internal planning, fleet realignments and wet lease arrangements meant "we've been able to cover all of our schedules with minimal impact to guests," Cavaliere said.

Long to head AAoA

FORMER AFTA staffer Dean Long has been appointed as the new CEO of the Accommodation Association of Australia, taking the place of Richard Munro who is taking up a new role heading up the Cronulla Sharks NRL club. More appointments on page 4.

TaipaVillage 2000 TAIPA TAIPA VILLAGE

Tucked away on the Macao island of Taipa, within eyeshot of the grand neon-lit resorts of the Cotai district, is a village brimming with holiday appeal.

From the tiny sidewalk shops, art galleries and eateries to the various Chinese, Portuguese and Macanese restaurants, Taipa Village presents a maze of pedestrian friendly streets and narrow alleys to explore – far from the madding crowds.

Take a stroll on the waterfront, along the cobblestone precinct fronting the lovingly maintained colonial-style Macao Houses, and the large integrated resorts rise in complete contrast.

Macao's mix of old and new couldn't be better illustrated.







Free two night Abu Dhabi stopover

Book by 1 December for travel until 31 December 2019

LEARN MORE



Choose Well.



Qantas new Airbnb host

QANTAS Frequent Flyer members will be able to book First and Business class redemption seats through accommodation disrupter. Airbnb, over the coming weeks.

As part of a two-week promotion, the airline will list seats in pairs and groups of four, disguised as accommodation listings, which can be purchased using Qantas Points.

Qantas Loyalty CEO Olivia Wirth said the deal would allow frequent flyers to access a limited number of seats at the pointy end of flights to destinations on the Qantas International network, with flights costing members less than half the number of points they would usually cost.

"Some of our members fly with us more than 100 times a year so it can certainly feel like they're living on one of our planes, eating, sleeping and working at

35,000 feet," she said.

"Our Business and First class suites have all the hallmarks of a typical Airbnb house with comfortable beds, movies, quality cooked meals and experienced, friendly hosts.

"We know our members love to redeem their points on travel, so we're excited to be able to give them new ways to access these rewards."

Airbnb Australia and New Zealand Country Manager Sam McDonagh said the deal was an extension of the partnership between the two brands, and would give Qantas Frequent Flyers "a chance to book the ultimate in sky high luxury and comfort in an entirely unique way".

The promotion continues the partnership between the two companies which started in 2016, and follows the recent Qantas Points Planes deal (TD 13 May).

Discover why Galway is one of the best spots in Ireland in the May issue of travelBulletin.

CLICK to read trave**B**ulletin



Contiki USA trips

CONTIKI has launched seven new trips in Alaska, the Pacific Northwest, California and the South, and has rejigged a further 13 North American routes.

The updates add to the existing 32 North American trips.

A standout feature of the new routes include unique accommodation of Banff chalet stays, and glamping in Zion National Park and the Great Smoky Mountains.

Travellers will also head to six of North America's national parks, including Yellowstone.

Ponant 2020/21

PONANT has opened sales for its Latin America and Caribbean cruises departing between Sep 2020 and Apr 2021.

There are 36 departures available in total, with six new itineraries added, including a cruise exploring the West Indies.



Window Seat

WHEN you really gotta go, you really gotta go.

A passenger on Hungary's aptly titled "Wizz Air" took the language on her ticket a little too literally, when she relieved herself on the floor while the aircraft was being re-fuelled.

The incident took place on a flight between London LTN and the Polish capital of Warsaw shortly before takeoff.

After being told she could not use the toilets while the plane's seatbelt signs were on, the woman squatted against the galley of the plane and let nature take its course.

The woman also fielded a phone call while taking care of business, which is also against standard procedure.

Wizz Air has since turned the woman over to the police.



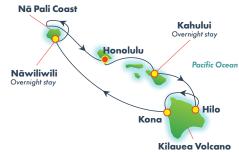
EXPLORE 4 ISLANDS IN 7 DAYS











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*Offers correct as at 15 May 2019 and are subject to change or withdrawal. Offer ends 31 May 2019 unless extended. For full terms and conditions click here



Agents' rail journey



WIN FLIGHTS TO THE COOK ISLANDS



This week Cook Islands Tourism and Air New Zealand are giving agents the chance to win return economy flights from Sydney to Rarotonga direct. There are 15 return tickets

A journey to the Cook Islands is the perfect island escape for rest and relaxation, romance, family fun, and adventure. From turquoise blue lagoons to craggy volcanic peaks, it's picturesque. Air New Zealand operates a return direct service weekly, departing Sydney on a Friday evening and returning from Rarotonga on a Thursday afternoon.

To win have the most creative answer to the question below. Send your answer to cookislands@traveldaily.com.au

What activity would you choose to do in the Cook Islands & why?



JOURNEY Beyond Rail Expeditions this month hosted Infinity Rail's top sellers on board the Indian Pacific from Adelaide to Perth.

Partnering with the South Australian Tourism Comission, pre-dep activities included a tour of Adelaide with EcoCaddy, a visit to the Adelaide Central Markets & National Wine Centre, & trekking to the roof of Adelaide Oval.

In Perth, the group visited Rottnest Island, travelling with Rottnest Express to capture the all-important "quokka selfie".

Pictured back row: Regine Ten Dam, Ashlee Cowper, Hugh Walker and Sam Davies.

Middle: Kim Kurtz, Alleny Gorrion, Nikki-Lee Roberts, host Renee Cornelissen, Lauren Midgley and Sandy Gilmour.

Front: Javwvne Marie Ferrer. Anne Elliott and Caitlin Kazimour.

Viking winners

VIKING Cruises has announced Roland Kautzky from Travel Associates Toorak and Carissa Johnson from Spencer Travel Southside as the major prizewinners of their "Dare to Dream" Eurovision guessing competition.

The two agents both guessed the Netherlands and UK as first and last place respectively, and will win a share of 150,000 Rewards by Vikings points.

APPOINTMENTS



WELCOME to Industry Appointments, Travel Daily's Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Booking Holdings has announced the appointment of **Sue D'Emic**

Khiri Travel has revealed details of a shakeup of its executive positions, with **Herman Hoven** to become the Chief Executive Officer, moving upwards from his position as General Manager of Khiri Travel Indonesia. Current CEO and company founder Willem Niemeijer will move to the non-operational position of Chairman, freeing him up to focus on his current role as CEO of YAANA Ventures, Khiri's parent company. All changes will come into effect on o1 Jul.

New Caledonia Tourism has named Jackie Caldwell as Business Development Manager - MICE, Australia. Bringing over 30 years of experience in the business events industry in Australia to the role, she will oversee the growth of New Caledonia's MICE business within the Australian market.

Avani Hotels & Resorts has appointed **Javier Pardo** as Vice President of Operations. Pardo will join from his previous role as Director of Operations & Commercial Director for NH Hotel Group. He brings almost two decades of hospitality experience throughout Europe.

Fan+ teams up

SPORTS and entertainment platform FAN+ has strengthened its international portfolio, announcing partnerships with the NBA's San Antonio Spurs and the EPL's Arsenal FC.

The platform will now offer packages that will give customers access to fan experiences with two of the planet's most successful teams in their respective sports.

Insight 2020 out

INSIGHT Vacations has announced its new 2020 USA & Canada collection, which includes Alaska, the US East and West Coasts and national parks, and the Canadian Rockies.

The program's 16 trips offer more than 35 Insight Experiences, which include meeting a Naturalist Guide for New Hampshire's fall foliage, dining in the home of a local New Yorker, & embarking on a Blue River Safari along the Grizzly Bear Valley.

DFW new terminal

DALLAS-FORT Worth Int'l (DFW) Airport & American Airlines have announced plans to develop a sixth terminal scheduled to open as soon as 2025.

"Terminal F" will hold up to 24 gates, with the project to cost up to \$3.5 billion and also include upgrades to Terminal C.

Topdeck program

TOPDECK Travel has launched its 2020/21 North America itineraries, featuring a new destination trip to Mexico, and a 10% off earlybird discount.

The new 11-day Mexico Unveiled trip takes travellers to Mexico City, the Isla Holbox, and the Yucatan, as well as Tulum.

Riviera solo cruises

RIVIERA Travel has released 10 solo-only cruises for 2020, meaning there is no single supplement payable.

The new sailings depart between 30 Mar and 13 Nov 2020, and feature a five-day Netherlands cruise and a series of eight day itineraries including the Blue Danube sailing, Portugal cruise, France voyage, Rhine, Strasbourg and Heidelberg cruise, and the Medieval Germany voyage.

Fares include daily guided excursions, meals and wi-fi.

Worldpay Traveltek

DYNAMIC packaging software provider Traveltek has added Worldpay's suite of payment products to its platform.

Worldpay operates in 146 different countries, features 126 unique currencies, and includes over 300 payment types, amassing over 40 billion transactions annually.



SSC launches new Fiji sailing product



SOUTH Sea Cruises (SSC) today announced a sixth brand in its burgeoning portfolio, called South Sea Sailing, with a FJ\$3.5m investment in a new 80-passenger catamaran.

The vessel, currently under construction in Sri Lanka, will arrive in Fiji in the first half of 2020, with SSC CEO Brad Rutherford telling TD it will offer "high-end sailing experiences" out of Port Denarau daily.

Guests will enjoy gourmet food and premium beverages as the vessel sails to a range of reef sites in the Mamanuca Islands, with its shallow draft giving easy access to sand cays, white sand beaches and the water via forward steps and a water slide.

He said the experience would be priced at around FJ\$245 for adults and FJ\$150 for kids, with the as-yet unnamed catamaran to also operate dinner cruises and be available for charter.

It will be the first Ocean Voyager 78 catamaran to operate in the southern hemisphere, and is expected to commence commercial operation in Jun 2020 - view a render of the vessel HERE.

Fun Hub Fiji dance

VISITORS to Fiji will be able to enjoy a unique mix of ancient and modern culture from next month, with the opening of the new Fun Hub venue which will feature four weekly performances by local ensemble Vou Dance Fiji.

The globally acclaimed group, which is performing in Milan next week, has been created to provide a sustainable career path for local artists, will debut in a new 450-seat Big Top arena.

To watch a preview of a performance, CLICK HERE.

Sofitel Fiji upgrade

VINCENT Macquet, GM of the Sofitel Fiji Resort & Spa. this morning unveiled a host of product enhancements at the property which will see the creation of a new adults-only "resort-within-a-resort".

The work is part of a FJ\$45 million upgrade project, with the new Waitui Beach Club to offer an all-inclusive product aiming to provide a full island resort experience without leaving the mainland.

Guests staying in Waitui rooms will have daily minibar refreshments, jet ski facilitiies, breakfast, all-inclusive beverages during the day and up to the evening happy hour, and daily one-hour spa treatments per person, with Macquet saying the add-ons cost about an extra FJ\$340 per room per day.

"We want to be more than just another big branded hotel," he said, with the Sofitel's makeover also featuring new public areas and a dedicated Fiji Airways check-in area where guests - and not only those staying at the Sofitel - can leave their luggage prior to a flight.

Macquet also confirmed a new nightclub at the Sofitel, which will see DJs flown in on a monthly basis through an ongoing partnership with the resort's partowner, Fiji Airways.

The resort's transformation includes room makeovers, and while the Waitui Beach Club precinct concentrates on adults, the other half of the property will increase its focus on the family market with almost twice as many rooms featuring double bunks to accommodate two adults and two children.

A massive new kids' club will feature seven different activity zones including a zip line, trampolines, splash and play area, craft facilities and more.

"The brief to the designers was to have the kids wake up at 6am and beg their parents to take them to the club," Macquet said.

SPECIAL REPORT

FTE2019 opens with a bang



THERE were scores of drummers and dancers on Fiji's Denarau Island last night for the formal opening of the 2019 Fijian Tourism Expo.

The event at the Sofitel Fiji Resort & Spa featured presentations by Tourism Fiji CEO Matt Stoeckel, Fijian Minister for Tourism Premila Kumar and Fiji Airways CEO Andre Viljoen (pictured), celebrating a year of record visitor numbers and ongoing development of the local industry.

The two-day show at Denarau also includes an exhibition of local crafters, thousands of

Fiji's newest hotel

THE new Pullman Nadi Bay Resort & Spa in Fiji opened just a month ago, featuring 236 rooms and four restaurants on the largely unexplored Wailoaloa beach, about 10 min from Nadi.

The property is being promoted as a "fly-in/fly-out" destination with full resort facilities, meeting rooms, a wedding chapel and more - accorhotels.com.

meetings between international buyers and local exhibitors, along with a host of social and networking events including a finale tomorrow night at the brand new Pullman Nadi.

Lots more pictures from the opening night, including a cocktail party for the large Australian and New Zealand contingent, at facebook.com/traveldaily.

TTF expanding fleet

HELLOWORLD Travel-owned Tourism Transport Fiji today confirmed details of significant investments in new vehicles, as it continues to service the need of Fiji's burgeoning inbound sector.

TTF GM John Hardaker said the expansion includes five new 13seat minivans which have been custom designed to service the premium transfers market.

The company is also boosting its offering for the niche wheelchair sector, with a new multi-chair vehicle following strong demand for its existing hydraulic rampequipped van - which is being donated to a local charity.

AIR CONSULTANT





We are looking for a highly motivated and energetic Air Consultant to join our Cruise Reservations Team based in Surry Hills

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Viking will be the world's largest small ship cruise company in 2019.

Please send a short cover letter and resume to: jobsau@vikingcruises.com

Applications close Friday 31 May 2019. Only successful applicants will be contacted. No agencies!

Travel Daily

Thursday 23rd May 2018

EXTRAORDINARY destinations create extraordinary experiences, and a trip to Abu Dhabi promises to impress both tiny travellers and big kids alike.

To showcase just how family-friendly Abu Dhabi is, Excite Holidays and The Department of Culture and Tourism - Abu Dhabi, recently hosted two exclusive kid-themed parties and invited agents to relive their youth and join the fun!

While the idea of fusing grownup activities with under-age adventures may have daunted some, for the Excite team, it was, child's play.

The first event was held in Sydney on 09 Apr and hosted at El Phoenician restaurant in Parramatta.

Agents at this party were treated to a sit-down dinner and presentation by Brigette Ward, as well as welcome cocktails with lollipops, a fairy floss cart and a donut wall (with goody bags encouraging guests to take something sweet home!).

A second event was held in Adelaide's Electra House Hotel on 16 Apr.

This sit-down dinner featured a special presentation from Jennifer Gaskin, who told attendees about all the amazing

Abu Dhabi and Excite Holidays come to the (adult-kids) party!

experiences on offer in Abu Dhabi for travellers of all ages.

To prove that age is nothing but a number, the evening also involved toy-adorned cocktails on arrival, a dessert cart crammed with old-school lollies that had everyone reminiscing about their childhood favourites, and an amazing magician (Robbie Kay) who proved you're never too old to believe in magic.

While guests were undoubtedly left with (sugar)-high expectations of Abu Dhabi as a family-friendly destination, the events were also a celebration of the Excite Edit.

This new-look style destination guide by Excite Holidays offers a fresh take on the company's signature style of innovation and creativity, with the "Abu Dhabi Extraordinary Stories" launch edition packed with insider advice and best-kept secrets from locals who call the glittery Emirate home.

DONUT Wall in Parramatta.







MAGICIAN entertaining guests in Adelaide.



AGENTS at the Adelaide event with Paul Groundwater from Excite Holidays.









SKAL and IIPT peace park



TO COINCIDE with the centenary of the return of World War I soldiers to Australia, SKAL International Australia and the International Institute for Peace through Tourism (IIPT) officially opened a Peace Park located at Manly's Q Station yesterday.

The Peace Park is an initiative of the IIPT and SKAL and is the second to be located in NSW, the first of which is located at Leura in the Blue Mountains.

Gail Parsonage, President of IIPT Australia said "the significance of the Peace Park in this historic and iconic tourism location joins some 450 IIPT Peace Parks around the world."

"IIPT came up with this concept because it wanted to form throughout the world a dedicated piece of land which demonstrates our commitment to building a culture of peace," Parsonage said.

The Peace Park is located close to the wharf area of the Q Station, which played a significant role in the quarantining of arrivals by boat throughout the 1800s and 1900s, including soldiers returning from World War I to help contain communicable diseases.

President of SKAL International Australia Alfred Merse said "because tourism is seen as one of the best ways to promote peace in the world, SKAL formed an association with IIPT to promote peace and dedicate these Peace Parks in towns, communities and villages all around the world".

"We've taken on board this initiative in Australia to move this project forward here today," Merse added.

The event was officiated by directors of the Q Station a well as James Griffin MP, Parliamentary Secretary for the Environment and Veterans who is pictured centre with Alfred Merse SKAL International Australia and Gail Parsonage, IIPT.



This month Centara and Travel Daily are teaming up to offer readers the chance to win a seven-night stay for two in a Deluxe Room at Thailand's Centara Grand Beach Resort & Villas Hua Hin with daily breakfast.

Centara Grand Beach Resort & Villas Hua Hin is one of Thailand's most famous hotels – originally built as the King's guesthouse in the 1920's it has been lovingly restored and extended over the years to a luxurious five-star resort. It is a short walk to the famous markets of Hua Hin with fabulous seafood, shopping and entertainment.

To be in the running, correctly answer each of the weekly questions across the month and have the most creative answer to the final question. Send your responses to centara@traveldaily.com.au

Q3: Name one restaurant or bar you would like to experience at the Centara Grand Beach Resort Villas Hua Hin.



Terms and conditions

Oceanwide ready

OCEANWIDE Expeditions' new Arctic expedition ship m/v Hondius has completed extensive sea trials ahead of her maiden voyage on 03 Jun.

The vessel will begin her Arctic program in Vlissingen in the Netherlands, making stops at Aberdeen, Fair Isle, and Jan Mayen before reaching the Arctic archipelago of Spitsbergen.

Vietnam, Sabre deal

SABRE has announced a new long-term agreement with Vietnam Airlines, with the carrier to adopt Sabre's AirVision in-flight technology.

The agreement is expected to the airline.

A&K new program

ABERCROMBIE & Kent (A&K) has released its new Latin America program for 2020, featuring journeys to Mexico, Cuba, Guatemala, Honduras, Costa Rica, Ecuador & the Galapagos, Colombia and Peru.

Itineraries in the 2020 collection include the new 15-day Treasures of Argentina adventure, boasting foodie tours in Buenos Aires, visits to vineyards Mendoza, and a trip to Iguazu Falls.

The price for the package leads in at \$13,995 per person.

Another new addition is a 13-day private journey through Mexico which provides visits to art museums, as well as the opportunity to sample flavours from renowned Mexican chefs.

Tickets start from \$12,995pp.

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SALE EXTENDED TO 31st May 2019!!!

On all bookings made between 18th April 2019 through to 31 May 2019 for trips departing from 18th April 2019 to 30th June 2020. (Exceptions below)

Quote discount code: AUDNZD15

*Terms & Conditions: Offer not applicable to tours which include Rio Carnival, certain Alsaka trips (ZSA, ZKA, ZDA), Bhutan, West Africa, Trans Africa, Inca Trail only trips (ZIC & ZMP) or any family trips (FNB, FSA, FEA). Discount valid on the land cost only and excludes kitty, flight, visas or any other associated cost for a trip. Cannot be combined with any other discount or offer except the 5% loyalty discount. To be eligible for the loyalty discount you must have travelled with Dragoman previously and completed a post trip questionnaire. All other normal booking conditions apply including deposit, cancellation and transfer conditions. Dragoman reserve the right to remove trips from the sale at any time without notice. All bookings are subject to availability.

