



Polar Bear sighting, Arctic Circle

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## Travel Daily on location en route to Adelaide, SA

Today's issue of *TD* is coming to you courtesy of Travellers Choice, which is this week hosting its annual conference in Adelaide.

"OUR People, Our Future" is the theme of Travellers Choice's 2019 Conference in Adelaide this week, focusing on the important role the group's people play in its success.

Travellers Choice will host its Annual General Meeting this afternoon, before the conference begins in earnest tomorrow morning, with presentations by industry leaders including Australian Federation of Travel Agents CEO Jayson Westbury.

The group will celebrate its 2019 Choice Award winners over the weekend - more on Mon.

## EK cuts Brisbane capacity

EMIRATES this morning announced the suspension of one of its three daily Brisbane services from 31 Mar 2020, with the carrier to no longer operate from the Qld capital to Singapore.

The airline said the decision was based on "a recent review of our operations which was undertaken to ensure the optimal commercial utilisation of our aircraft fleet".

Emirates noted its customers would still be able to buy tickets on the BNE-SIN route through codeshare partner, Qantas, which will offer the flights under the codes EK5051 and EK5052.

EK will also continue to maintain double daily non-stop services between Brisbane and Dubai.

"Both Australia and Singapore are important business and leisure destinations for Emirates, and we remain committed to serving our customers in Brisbane with two daily flights to Dubai," the carrier said.

EK continues to fly to Singapore from Australia ex Melbourne, as well as from multiple ports on QF codeshares.

## New Geraghty role

LEANNE Geraghty has been appointed to the role of Group General Manager Airports with Air New Zealand.

Geraghty, who was formerly NZ's Country Manager for Australia and has most recently been the airline's Regional GM Sales for NZ and Pacific, takes up her new position on 02 Feb 2020.

NZ's Chief Ground Operations Officer, Carrie Hurihanganui, paid tribute to Leanne's performance since relocating to Auckland in 2016, saying she had "led our home market sales response to an unprecedented level of competitive capacity entering the market".

## Silversea Business

SILVERSEA Cruises is today showcasing its fully inclusive fly/cruise packages which feature return Business class flights, international transfers, luggage handling and one night pre-cruise hotel on select voyages.

The offers are available for bookings until 30 Nov - see the cover page for details.

## Tauck itineraries

THREE of Tauck's most popular itineraries for 2021 are featured on page nine of today's *TD*, including the Jewels of the Nile sailing, the Exploring the Douro voyage and the Cruising the Land of the Rising Sun adventure.

## Today's issue of *TD*

*Travel Daily* today has eight pages of news, a front cover wrap for **Silversea Cruises**, a photo page for **I Love New York**, plus full pages from:

- Tauck
- Travel Trade Recruitment



VIKING

## THINKING CRUISES

FLY & CRUISE SALE

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VIVA HOLIDAYS

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## Ritz-Carlton Perth

THE Ritz-Carlton brand has today officially opened its 100th hotel, with the debut of the Ritz-Carlton Perth, part of the new Elizabeth Quay development.

The move marks the return of the Ritz-Carlton brand to Australia.

## Climate Active travel push

THE Federal Government has highlighted the leadership of Intrepid Travel as part of the launch of a new "Climate Active" plan which aims to establish a network of carbon-neutral Australian businesses.

The newly rebranded program, administered by the Department of Environment and Energy, will encourage consumers to support companies which carry a new Climate Active trademark which will clearly identify carbon-neutral products and services.

It was formerly known as the Carbon Neutral certification, with the new Climate Active logo (pictured) designed to be "more recognisable and better inform choices," the organisation said.

Climate Active Director Daniel Sheedy said participating businesses were committing to "the most rigorous and credible voluntary carbon management and certification program in Australia."

"Businesses can help drive change by undertaking Climate Active certification, signalling a commitment to an environmentally sustainable future for consumers of their goods and services," he said.

As well as Intrepid, other major businesses certified as carbon-neutral through the program include ANZ, NAB and Qantas.

Intrepid has been carbon neutral since 2010, and received certification through the program last year - along with making a commitment to becoming

"Climate-Positive" next year by offsetting 125% of its emissions.

"Given the travel industry is a significant source of global carbon emissions, we are always seeking opportunities to reduce our carbon footprint,"

said Intrepid CEO James Thornton.

"Being carbon-neutral certified is yet another acknowledgement of our commitment to the environment, and will hopefully inspire other travel organisations to follow our lead," he said.

More at [climateactive.org.au](http://climateactive.org.au).



## Zoo consolidation

SYDNEY'S Featherdale Wildlife Park has acquired Mogo Zoo, located near the NSW coastal town of Batemans Bay.

Featherdale CEO Tony Chiefari flagged the launch of dual annual passes and joint local, regional and international marketing campaigns for both locations.

## Walshe appointed as Drukair GSA

RESERVATIONS for Drukair, the Royal Airline of Bhutan, will now be available in Australia following the appointment of The Walshe Group as the carrier's local General Sales Agent.

Drukair currently serves 10 foreign destinations from Bhutan's only international airport in Paro, including several cities in India as well as Singapore and Bangkok (TD 16 Oct 2017).

Walshe Group MD, Jacqui Walshe, said she was thrilled at the appointment of Drukair "which provides access to one of the most exclusive and sought-after destinations in the world".

Bhutan only opened up to tourism four decades ago and maintains a policy of "high value, low impact tourism" to preserve its pristine environment, traditions and culture.

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## CMV targets France

CRUISE and Maritime Voyages (CMV) will deploy a dedicated ship and new brand for the French market.

Titled Crosiers Maritimes et Voyages, the business will have an office in Marseille, with the venture offering voyages year round aboard *Jules Verne* - more details in today's *Cruise Weekly*.

Breakfast in the sky...  
Lunch on the beach

Fly Melbourne to Vanuatu  
Every Tue, Thu, Sat

**Air Vanuatu**  
[airvanuatu.com/agents](http://airvanuatu.com/agents)

**Bunnik Travel GROUP**

The **Bunnik Travel Group** operate innovative small group touring brands including the NTIA award winning Bunnik Tours and the Small Group Touring Co. Our tours cover Europe, the Middle East, Asia, Africa and the Americas.

**Business Development Manager Role in Victoria**

Are you motivated to achieve sales targets and love the challenge of a growing business?

Based in Victoria, the key objective of your role will be to grow the Bunnik Travel Group's presence with travel agencies in the state.

Find out more about this role and join a company with a reputation for service, innovation and quality.

**More info click here**

**APPLICATIONS CLOSE 3 DECEMBER 2019**



Do wholesalers have a future?  
Find out in the November  
issue of *travelBulletin*.

**CLICK to read**  
**travelBulletin**

## MEL 3rd runway progress

**THE** plan for a long-awaited third runway at Melbourne Airport yesterday reached a milestone, with the facility confirming the selection of a north-south orientation, after months of consultation (**TD** 28 Jun).

The facility originally proposed in 2013 that the runway would have an east-west alignment (**TD** 20 May 2013), but in Jun the plan hit a bump and was slated for further technical consultation after a review suggested an alternative configuration could provide a better outcome.

The new orientation has been determined to deliver a superior outcome in terms of availability, capacity, long-term investment profile and community impacts and the airport will now start preparing a Preliminary Draft Major Development Plan for consideration by the Federal Govt. Melbourne Airport Chief

Executive Officer Lyell Strambi said the third landing strip was necessary to meet demand.

"A third runway is essential for Melbourne Airport to cater for forecast pax growth over the next two decades, which will see us grow from welcoming more than 37m people a year to almost 70m per year by 2038," he said.

"The third runway will ensure Melbourne Airport can keep pace with Melbourne's increasing popularity as an international tourism destination, in addition to supporting the nation's fastest growing population," Strambi explained.

"It would also create new opportunities for travellers, such as additional international destinations to visit and more frequent flights.

"Ultimately, our goal is to secure more airlines flying to more destinations, more often."

## Agoda Afterpay

**AGODA** has revealed a partnership with Afterpay to offer Australians a new instalment payment option.

The new facility will be available through Agoda's "Book Now, Pay Now" plan, with users now able to select Afterpay at checkout under this scheme.

Users will now be able to pay in four fortnightly instalments, with Agoda Vice President Partner Services Errol Cooke pointing to the benefit for accommodation providers of new access to potential customers who may previously have not considered booking.

"With Agoda now offering Afterpay, we can offer our great 'Book Now, Pay Now' deals to travellers who want to spread the cost of their holidays, without it costing them more," he said.

Agoda's new Afterpay option is only currently available in Australia.



## Window Seat

**PACKING** is often one of the least-fun parts of going on vacation, but thanks to Amazon & Contiki, it no longer has to be!

The recently unveiled Contiki: Pack My Bags skill is now available on Amazon, and creates bespoke packing lists; all users need to do is tell Alexa where they're headed, and she'll create a list, and help prevent pax from overpacking!

According to Contiki, 45% of millennials use voice-assisted technology, and 47.4% of the smart home market comprises of 18-34 year olds.



## Explore Malaysia, Vietnam, Cambodia and more

Ends 18 November

[Book now](#)



T&Cs apply. Selected destinations are on sale. Some flights are operated by partner airlines. See [qantas.com](http://qantas.com) for information.

## Hotelbeds update

**HOTEL** distribution platform Hotelbeds has revealed it will cut its global workforce by about 5% over the next 12 months and reported “strong financial performance” for the financial year ending 30 Sep.

The company revealed a “post-integration, optimisation plan” following its recent consolidation of Tourico Holidays and GTA (*TD* 06 Nov).

With the goal of lowering the “cost-per-room-night” from its current €6.30 level to €4.90 by year-end 2021, Hotelbeds will invest in a new technology hub in Valencia, Spain, and informed staff there will be departures.

For the FY ending 30 Sep, Hotelbeds achieved an EBITDA of €233.5m (AU\$379m) & a cash position of €498m (AU\$809m).

“These results represent a remarkable achievement in what has been an intense year for our teams worldwide,” said Hotelbeds Exec Chairman Joan Vila.

## CLIA LIVE expands

**CRUISE** Lines International Association (CLIA) Australasia will expand its CLIA LIVE training program in 2020, introducing a two-day event on the Gold Coast on 19-20 May.

The expansion follows the sell-out success of the 2019 program, which sold more than 650 tickets in Perth, Adelaide, Sydney, Auckland, Brisbane & Melbourne. **CLICK HERE** for details.

## Noosa leadership

**TOURISM** Noosa’s Leadership Program, a one-off initiative aimed at “growing inspiring industry leaders”, is scheduled to start this month and will continue into early 2020.

The Government-funded program will feature a range of workshops, one-on-one mentoring sessions and a three-day roadshow to Hobart showcasing “Best in Practice” tourism offerings.

## Branson-san’s BNE arrival



**VIRGIN** Group founder and human headline, Richard Branson, and Virgin Australia have created the first ever “giant sushi train” on a baggage carousel at Brisbane Airport yesterday.



Celebrating the approval of the

airline’s new flights to Japan (*TD* 30 Oct), Branson made one of his characteristically flamboyant grand entrances, rolling in on the makeshift sushi train.

Pictured **above**, Branson showcases the sushi with Virgin Australia reps, **middle**, Branson arrives via baggage carousel-cum-sushi train, and **left**, Branson is on the menu for Virgin Australia Group Managing Director Paul Scurrah and Queensland Minister for Innovation and Tourism Industry Development Kate Jones.



## Our family is growing come and join us



**DUE TO THE EXPANSION OF OUR NATIONAL SALES TEAM, WE ARE NOW SEARCHING FOR RESULTS DRIVEN, MOTIVATED AND COLLABORATIVE TEAM PLAYERS TO JOIN US.**

### BUSINESS DEVELOPMENT MANAGER – NSW WEST

Play a pivotal role in contributing to the success of our NSW region.

#### PRIMARY JOB DUTIES

- Achieve sales targets
- Build and maintain rapport with travel agencies and consultants
- Plan your sales activity with regular seminars, film nights, expos and consumer promotions
- Be rewarded by your performance

#### WHO ARE WE LOOKING FOR?

- Minimum two year’s experience in a sales environment
- Ability to build and nurture working relationships with internal staff, agents and external partners
- Excellent presentation, written and verbal communication skills
- Self-motivated, results driven, and achievement orientated
- Flexibility to work after hours as well as some weekends

### SALES SUPPORT

Wear many hats and play a pivotal role through supporting the wider National Sales Team.

#### PRIMARY JOB DUTIES

- Work towards a strategic plan
- Maintain our National Trade social media platforms
- Coordination of rebates, rewards and educational activity
- Prepare and distribute trade presentations
- Provide support to the Inside Sales Team
- Assist with travel shows, expos, conferences and events

#### WHO ARE WE LOOKING FOR?

- Minimum 12 months experience in a sales environment
- Must hold a driver’s license
- Proficient with Microsoft PowerPoint and Excel
- Strong organisational skills
- Excellent verbal, written communication and presentation skills
- Self-motivated and achievement orientated

**WHY US?** Become part of an internationally recognised travel brand that feels like family.

For all applications please visit our Careers page via <https://www.globus.com.au/why-globus/careers>

### Radiance 1yr til Bris

**THE** countdown is on, with one year until Royal Caribbean International's *Radiance of the Seas* begins homeporting in Brisbane at the new Brisbane Int'l Cruise Terminal at Luggage Point.

The 292-metre ship, which will be the biggest to call Brisbane home, will offer over 20 cruises during the season and inject more than \$20m into the state's economy in pax spend alone.

*Radiance of the Seas* offers rock climbing, a mini-golf course, sports court, pool tables and an indoor cinema, plus 19 restaurants, including Chops Grille and Giovanni's Table.

### Spicers zero waste

**SPICERS** Retreats group Brisbane luxury hotel Spicers Balfour is now recycling 95% of its waste, putting it on track to become Queensland's first zero-waste hotel.

It now generates one domestic wheelie bin of landfill waste per fortnight, down from two 600-litre commercial wheelie bins per week, and is currently seeking a way to recycle the last 5%.

Founder and owner of Spicers Retreats Jude Turner encouraged others in the industry to follow suit, saying "Imagine what Australia would be like if all hotels recycled 95% of their waste".



**A GROUP** of Africa specialists have recently returned from a famil hosted by Lemala Camps and Lodges and Ynot Concepts National Sales and Marketing Manager Alisa Feillafe.

The trip saw the participants taken on a safari through Tanzania in North Africa, where they explored the game-rich parks of Tarangire, Ngorongoro Crater and Serengeti.

Lemala Camps and Lodges offers unique lodges, permanent tented camps and mobile camps.

**Pictured** enjoying fabulous views from Mpingo Ridge, Tarangire National Park are:

Baraka Willium, Lemala; Tracy Berrange, Adventure World; Kerry Walters, The Africa Safari Co; Alisa Feillafe, Ynot Concepts; Navy Wang, MW Tours; Maria Tropiano, Bench Africa; Monica Bussinger, Abercrombie & Kent; Fredy Mkunde, Lemala; Lovely Perez, Adventure Destinations; Fiona Antrobus, Lemala; and Matt McMillan, Eclipse Travel.

## Advertising Coordinator

Macquarie Park, Sydney

The Business Publishing Group is looking for the services of a proactive Advertising Coordinator to work across our industry leading titles.

This is a full-time role working within our sales and marketing team. Key responsibilities will be the development and production of our publications, liaising with clients on quotes and advertising coordination as well as assisting with promotional activities.

We are looking for someone who has strong attention to detail, is organised, a team player and excels at customer service. Experience with Adobe InDesign and Microsoft Office suite is highly desirable.

If this sounds like you apply to [jobs@traveldaily.com.au](mailto:jobs@traveldaily.com.au) today. Applications close 29/11/19.



### ANZAC on Murray

**CAPTAIN** Cook Cruises is running a special ANZAC Day three- or seven-night cruise aboard *Murray Princess* on 20 & 24 Apr respectively.

The paddlewheeler will visit iconic locations along the Murray River, and host a dawn service followed by a traditional gun fire breakfast, a game of two-up, ANZAC trivia quiz & buffet lunch.

Earlybird fares start from \$941ppts for the three-night cruise, and \$2,053ppts for the seven-night cruise

**CLICK HERE** for more details.

### Mossop is back

**LAUREN** Mossop has returned to South Sea Cruises Fiji as General Manager, Reservations and Customer Service, after departing the company in 2015 from the role of Sales Manager.

Mossop was most recently Resort, Sales & Reservations Manager at the Barefoot Collection in Yasawa Islands, Fiji.

### Intrepid 2020 treks

**IN A** bid to encourage people to visit "amazing but undertouristed" places, Intrepid Travel has added a new range of trekking trips for 2020 in Armenia, Guatemala, Japan, Sri Lanka & the Simien Mountains that will take travellers "beyond the expected trails".

**CLICK HERE** for more details.

**PRINCESS ACADEMY**

time to indulge



Academy is taking you and a guest on a 7 night Canada & New England roundtrip New York onboard our flagship Sky Princess!

Minor Prize: 12 x \$200 AUD Visa Gift Cards

Become a Commodore by 22 December 2019, 11.59pm AEDST, for the chance to win!\*

[CLICK HERE TO LAUNCH ACADEMY](#)

\*T&Cs apply

## Expedia Melbourne Cup



**EXPEDIA** Group joined in on the glitz and glamour of the Melbourne Cup celebrations by hosting a client appreciation Melbourne Cup lunch to express thanks to its partners.

Guests from key airlines, including Qantas Airways, Hawaiian Airlines and Scoot, attended the function at rooftop restaurant Café Sydney, where they enjoyed harbour views while dining on modern Australian cuisine and sipping cocktails.

**Pictured** enjoying the celebration: James Marshall, Vice President Key Partners, Expedia

Group; Karen MacMillan, Director of Sales AU & Partnerships AU/NZ, Hawaiian Airlines; Richard Jones, Regional Sales and Marketing Manager, South West Pacific, Cathay Pacific; and Andrew Stanbury, Regional Director Australia New Zealand, Hawaiian Airlines.

### TraveLeague lunch

**CHRISTMAS** TraveLeague 2019's naming rights partner will be Magic Castle Hotel Hollywood.

The luncheon will be held in Melbourne on 11 Dec.

## TRAVEL SPECIALS

**WELCOME** to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to [specials@traveldaily.com.au](mailto:specials@traveldaily.com.au)

**Wendy Wu Tours (WWT)** is offering a saving of \$300 per person when booking one of WWT's 15 selected tours to Vietnam and Cambodia and flying with Vietnam Airlines. The special includes tours featuring the new deluxe river cruise vessel, *Victoria Mekong*. Valid for tours departing Sydney, Melbourne, Brisbane, Adelaide and Canberra for travel in 2020 - contact 1300 727 998 for bookings.

Save 20% on select 2020 cruises with **U River Cruises**, including the eight-day Rolling on the Rhine journey, which starts in Amsterdam and visits Hoorn, Dusseldorf, Cologne, Koblenz, Rudesheim and Frankfurt. Prices start from \$3,199ppts and must be booked before 03 Jan. For more information, visit [www.ubyuniworld.com](http://www.ubyuniworld.com).

**India Tours & Travel Specialists** has introduced a special price of \$4,170ppts for its five-night Dusit Thani Maldives Delight, usually priced at \$7,650ppts - contact [info@indiatravel.net.au](mailto:info@indiatravel.net.au) before 30 Nov.

**Hayman Island by InterContinental** is running a Cyber Sale this week, offering 25% off stays including ocean-view breakfasts each morning, with no minimum stay - contact 1800 007 697 before 28 Nov.



Be a part of the  
2020 Travel Daily  
Sustainability Summit.

Prospectus available now.

[CLICK HERE](#)

Travel Daily



22 April 2020

## Plantation loyalty

**PLANTATION** Island Resort in Fiji is launching a new loyalty program, Plantation Family.

The initiative will kick in on stays from 2020, with all members booking directly with the Resort to receive a 10% discount on room rates, a dedicated check-in line at reception and entry into a draw being held at the Resort, as well as a range of value-adds.

For more info, click **HERE**.

## Tour East addition

**TOUR** East has added the Philippines to its list of destinations available via its WebConnect online agents portal.

The system allows travel agents to make real-time bookings for transfers, accommodation and touring options.

## LATAM improves

**LATAM** Airlines Group has reported US\$86.3 million net income for the third quarter, an improvement of US\$51.1 million (AU\$753m) year-over-year.

The increase comes off the back of capacity cuts to international markets and improved performance in Brazil.

The airline also recorded a 21.8% uptick in operating income and a 10.1% operating margin for the third quarter of 2019.

## Flinders' vision

**WILPENA** Pound Resort in the Flinders Ranges, SA, announced a three-year vision for its property, which includes a 60-room hotel, new glamping at Ikara Safari Camp and state-of-the-art bushland campground facilities for campers and caravanners.

To help deliver the vision, the company has appointed experienced Indigenous Executive Darren Godwell as a Director on its board, who will work alongside existing Directors Adnyamathanha elder Tony Clarke and Adnyamathanha elder Auntie Pauline McKenzie.

## TECHNOLOGY UPDATE

*Today's Technology Update is brought to you by ReadyRooms*



There are a number of 'moments of truth' in the clients' journey when travelling. A key one being transfers and their reliability. There's nothing

worse than arriving after 18 hours travelling, being tired and disoriented in a new location, only to find your booked transfer is not present. Or from an agent's perspective, booking a generic 'Arrival Transfer', only to find the ultimate destination is outside the transfer zone.

To help maintain high quality transfer services, last week we implemented a major upgrade to the transfer functionality in ReadyRooms. As well as changing supplier, we have implemented a much more comprehensive booking tool. Previously transfers were booked as a simple 'Airport to Hotel' transfer with key details added in free text. With the new upgrade each step of the transfer will now be populated with specific details, directly from the locations database so there can be no confusion over what is booked.

Going forward, ReadyRooms will follow a three-step process to search for a transfer. First a city or geographic location is selected, which will then prompt a second box to search all possible pick up points, from airports, train stations, cruise terminals and hotels. Lastly, a third search box will provide all the possible destination points.

We believe this process and the provider change will deliver a much more seamless transfer experience for ReadyRooms customers.

**Steve Brady, ReadyRooms**



## A roadtrip from NYC to Niagara Falls

**I LOVE** New York Australia and six Australian travel agents explored New York last month, getting the best of the Upstate and Long Island.

Set to the striking backdrop of New York's famous fall foliage, the trip saw agents explore six regions beyond Manhattan's bright lights.

Starting in Long Island just an hour out of New York City, the agents enjoyed the full bounty of fall's harvest with pumpkin picking, before exploring a selection of the Hamptons' most iconic mansions, a peek at the lifestyles of the rich and the famous, before the day finished with a trip to a Long Island winery.

In the Hudson Valley, the agents delved into the arts and history of the region and experienced the fall colours and Hudson River via a unique view – a flight in an historic aircraft.

The Catskills was the next stop, where the group savoured a true American outdoors experience, staying overnight in cabins and making s'mores before taking a

walk in the colourful woods.

In the Finger Lakes, the agents explored world-class wineries and breweries while taking in sweeping views of the fall colours over the region's lakes and waterfalls.

Buffalo served up incredible architecture and art, while at Niagara Falls, the agents experienced the roar of the world's second-largest waterfall and the famed Maid of the Mist, a boat ride that goes to the bottom of the falls.

Check out the pictures to get inspiration for your clients or e-mail Ben Urquhart for tips at [bu@ilovenewyork.com.au](mailto:bu@ilovenewyork.com.au).



**DAY ONE** - Once the hard work of pumpkin picking is over, head to a Long Island winery.



**DAY ONE** - It is harvest season on Long Island - pumpkin picking is a must.

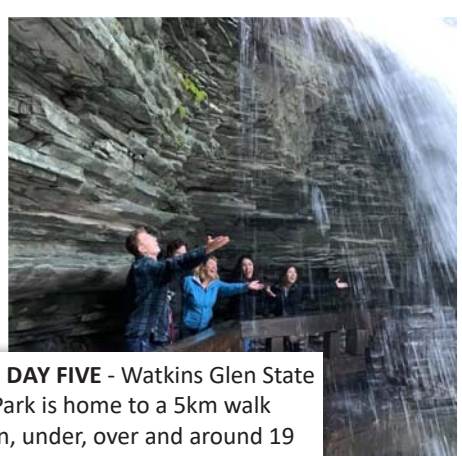


**DAY TWO** - Explore the Hudson Valley for history and art – make sure to jump aboard a vintage plane at Rhinebeck Aerodrome.



**DAY THREE** - Cozy up in a cabin in the Catskills region.

**DAY FOUR** - Waterfalls look better in fall right? The Finger Lakes famous for its lake scenery is home to over 100 stunning waterfalls.



**DAY FIVE** - Watkins Glen State Park is home to a 5km walk in, under, over and around 19 waterfalls.



**DAY SIX** - All smiles! Just before everyone was drenched on the Maid of the Mist at Niagara Falls.



**DAY SIX** - Leaf-peeping in the Niagara State park.



**DAY SIX** - Niagara Falls are the second largest waterfalls in the world.



## Endeavor res open

**CRYSTAL** Expedition Cruises has announced *Crystal Endeavor's* 2022 itineraries are now available for booking.

During the season the luxury ship will offer 28 voyages ranging from nine to 19 nights and encompassing the High Arctic and Antarctica, Svalbard, Iceland, Greenland, the Falkland Islands, and Chilean fjords and glaciers.

**CLICK HERE** for bookings.

## URBNSURF Melb

**URBNSURF** Melbourne has announced its first waves, an "important milestone" for Australia's first surf park (**TD** 17 Jul), which is scheduled to open to the public in Jan.

Located 16km from the CBD, the park will provide "a safe, inclusive surfing environment" for beginners and athletes alike, and is expected to become a sporting and tourism destination.



Celebrate  
KLM's 100<sup>th</sup>  
anniversary

KLM is celebrating its 100th year anniversary and this month has teamed up with Travel Daily to offer readers the chance to win two return economy tickets to Amsterdam.

Founded in 1919, KLM Royal Dutch Airlines is the first airline in the world still operating under its original name. The first KLM flight to Australia was in 1934 during the MacRobertson Air Race (from London to Melbourne) which took place 85 years ago. This year, KLM has launched the 'Fly Responsibly' campaign to mark its centennial anniversary. It is KLM's commitment to taking a leading role in creating a more sustainable future for aviation.

To win, readers need to answer each weekly question correctly and send in a creative photo or video wishing KLM a happy 100th birthday. Send your answers and entry to [klm@traveldaily.com.au](mailto:klm@traveldaily.com.au)



Q2. Which airlines does KLM partner with to/from Australia?  
a) QF, SQ, CX, EY, VA, JQ  
b) MH, CZ, KE, CI, GA, 3U, MK, OZ, JL  
c) All of the above

## Metro Perth takes home gold



**METRO** Hotel Perth has received a Gold Medal in the Standard Accommodation category for the third consecutive year at the 2019 Perth Airport WA Tourism Awards.

The company will go on to represent WA at the Qantas Australian Tourism Awards in Canberra on 06 Mar.

"Being named the winner in this category is testament to our success in enhancing the overall standard of our property," said Metro Hotel Perth General Manager Jeff Hirst.

**Pictured** accepting the award: Stephanie Iosia, Business Development Executive; Eve Costello, Sous Chef; Deborah Carr, Director of Sales & Marketing; Geraldine Hansen, Guest Service Agent; Jeffrey Hirst, General Manager; Hilary Cobbett, Business Development Manager; Arina Ruder, Guest Service Agent;

Carolyn Davidenko, Conference Sales Executive; and Simon Zbyrko, Front Office Manager.

## LOOKING TO DEVELOP YOUR MARKETING CAREER?

Marketing Assistant:  
Macquarie Park, Sydney

We're after a self-motivated individual to join our expanding sales and marketing team.

Working full-time, you'll take responsibility for helping keep our readers engaged through company e-newsletters, social media posts and competitions.

If you're handy with e-newsletter software, can demonstrate awareness of social media marketing, know your way around a spreadsheet, Google Analytics and have basic literacy with InDesign then apply today.

This position would suit a recent graduate with some commercial experience and isn't afraid to learn fast and work hard.

Applications close 22/11/19 for a January 2020 start.

Email jobs@traveldaily.com.au with your CV and cover letter.



## Faroe maintenance

**THE** Faroe Islands will close next year from 15-17 Apr to undergo maintenance in a bid to preserve its ecosystem and "protect itself from the effects of overtourism".

In return for free food, transport and accommodation, 100 volunteers are set to gather on the islands to assist with the maintenance projects.

LOOKING FOR A SPECIFIC INDUSTRY SUPPLIER?

[CLICK HERE FOR THE 2019 AFTA TRAVEL PAGES SUPPLIER DIRECTORY](#)

**Book now for 2021** so your clients don't miss out!

**TAUCK**  
THE ORIGINAL GUIDED TOUR COMPANY

Columns of Luxor temple in Luxor, Egypt

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90+ years of award-winning travel expertise combines with unique destination experiences in Europe, Latin America, Asia, Antarctica and North America.  
**In one upfront price**

**Exploring the Douro**

**12 days from Lisbon to Madrid onboard *ms Andorinha***  
Departing 22, 29 Apr; 20 May; 3, 10, 24 Jun; 8, 29 Jul; 5, 19, 26 Aug; 9, 16, 30 Sep; 7, 21, 28 Oct & 4 Nov 2021

- Reserve your 2021 departure with a fully refundable deposit
- Cruise aboard a new riverboat custom designed to sail on the Douro River
- Limited space still remains for 2020!



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**Egypt Jewels of the Nile**

**10 days from Cairo onboard *Oberoï Zahra or Oberoi Philae***  
Departing 17, 24 Jan; 14, 21, 25 Feb; 14, 21, 25 Mar; 11, 18, 22 Apr; 2, 9, 16, 20 May; 5, 19, 26 Sep; 3, 7, 24, 31 Oct; 4, 21, 28 Nov & 19 Dec 2021

- Reserve your 2021 departure with a fully refundable deposit
- Private charter flight to and from Abu Simbel
- After-hours private visit to the Valley of the Kings and King Tutankhamun's tomb



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**Cruising the Land of the Rising Sun**

**14 days from Osaka to Tokyo onboard *Le Laperouse***  
Departing 15, 23 Apr & 1, 9 May 2021

- Reserve your 2021 departure with a fully refundable deposit
- Experience a sumo wrestling demonstration, geisha and taiko performances



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\*Land Tours & Small Ship Cruises have other dates available for 2020, however price per person may differ than what is advertised. Change and cancellation conditions apply and will be advised at the time of booking.



## Working in partnership with the Australian Travel Industry

### Client Value Manager

South Sydney, Up to \$90k + Super, Ref: 2757PE9

Our client, an award winning boutique leading independent Business Travel Management agency providing a range of travel services to their clients within different vertical markets are looking for a Corporate Account Manager who possess good relationship building, analytical and travel product skills to join their team and nurture + grow a portfolio of small key accounts. You will be rewarded with career progression and development along with being part of a company with high staff retention.

For more information please call Paul on (02) 9119 8744 or click [APPLY](#) now.

### Corporate Travel Team Leader

SYD, Amazing team + Package, Ref: 3378AJ1

An exciting opportunity has presented itself for an experienced Corporate Travel Manager to lead a team of 4 experienced Corporate Consultants providing superior customer service and meet/exceed their KPI's. In order to be successful for this role, you will be confident when dealing with corporate clients as well as having experience in motivating and leading teams. In addition to your leadership duties, you'll also be servicing existing clients and will enjoy nurturing relationships.

For more information please call Antony on (02) 9119 8744 or click [APPLY](#) now.

### Corporate Travel Consultant

Perth, Circa \$50-65k + Super, Ref: 4138SJ1

We are on the lookout for a great Corporate Travel Consultant to join an exciting travel management company in their luxurious offices in Perth. Dealing with SME corporate accounts both domestic and international bookings I require a candidate with experience across both. Using your travel industry experience & excellent customer service skills this is the chance to progress in your travel career. Work in a small team, have a hands on approach to your work & enjoy a fantastic salary package.

For more information please call Sarah on (08) 6365 4313 or click [APPLY](#) now.

### Leisure Travel-Work/Life Balance!

BNE, \$50-55k + Commission, Ref: 2494AW3

Want to provide outstanding customer service to valued customers? Want to sell HIGH END/LUXURY product & destinations? Want to earn BIG \$\$\$ ? Then this is the role for you! With the ability to create customised travel itineraries including flights, accommodation, transfers and stopovers; you will excel at delivering exceptional customer service! Work autonomously within a supportive team environment and start your new challenge in the travel sector! Don't miss out, APPLY NOW!

For more information please call Amanda on (07) 3123 6107 or click [APPLY](#) now.

### Travel Consultant

Sydney, Competitive Base, Ref: 1820RL1

My clients are looking for some strong travel agents who are after fresh and new opportunities within the Corporate or Wholesale travel divisions. These well known companies are on the look out for successful travel agents who are targets driven, great team players, and wanting career progression. There are multiple roles available for the right candidates so don't hesitate and apply now to ensure you get your opportunity in landing one of these fantastic roles that we have on offer.

For more information please call Ronny on (02) 9119 8744 or click [APPLY](#) now.

### Business Development Manager

BNE, Salary + Bonuses, Ref: 4244MT1

I'm looking for someone who has that sales factor about themselves. They're able to build strong lasting relationships with everyone they come across. There is no challenge you can't face and overcome. You have the confidence to back yourself and get the results that are needed. You will grow business and brand awareness by building strong client relationship and travelling state wide to build the brand in new locations. You will have a passion for travel and preferably worked in wholesale.

For more information please call Mark on (07) 3123 6107 or click [APPLY](#) now.

### Senior Cruise Specialist

MEL, Attractive Package, Ref: 4292AB

Do you live, breath, and sell cruise like nobody else? This could be just the role for you. My clients are looking for a seasoned Cruise Specialist to come into the business and start the cruise division of the agency. If you have your own client base, a proven track record of success, and want to be part of this exciting growth opportunity- now's the time to apply. You'll be awarded with an attractive remuneration package and an opportunity to work from home for the right candidate!

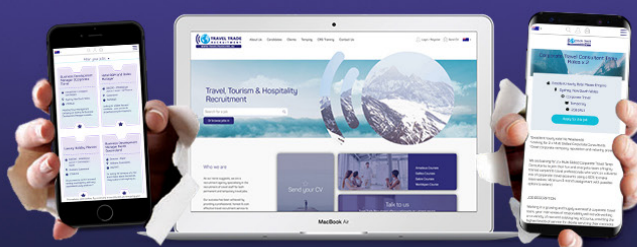
For more information please call Anisha on (03) 9988 0616 or click [APPLY](#) now.

### Domestic Corporate Consultant

MEL, Attractive Package, Ref: 4254AB1

Are you looking to move from Retail into Corporate? If so, this could be the opportunity for you. My clients are looking for a motivated and driven Domestic Corporate Consultant to join their fast paced team. You'll be working with a varied range of corporate accounts & putting your strong retail experience to use. If you love processing and booking, have min 3yrs in retail but looking for a better work/life balance, now's the time to join this award winning team. Contact me ASAP & APPLY NOW.

For more information please call Anisha on (03) 9988 0616 or click [APPLY](#) now.



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