

## Express commission

**EXPRESS** Travel Group and Virgin Australia are offering a bonus 1% commission for agents who book through the Express Ticketing platform by 23 Oct.

The commission funding pool is capped at \$17,000 and does not apply to select regions, wholesale or refunded tickets.

See **page 12** for more info.

## Adria leaves Star

**SLOVENIAN** airline Adria Airways is no longer a member of Star Alliance, a move that follows the carrier grounding all flights last month due to ongoing financial problems.

The airline's latest operating licence issued in 2011 was revoked by the Slovenian Civil Aviation Agency last month, with bankruptcy proceedings initiated.

Adria Airways had been a member of Star Alliance for more than 15 years.

## SeaLink on the buses

**SEALINK** Travel Group has today announced the transformational \$635 million acquisition of bus operator Transit Systems, with the huge deal also set to see the departure of long-time SeaLink CEO Jeff Ellison.

SeaLink placed its shares into a trading halt yesterday morning prior to the purchase today, which includes a \$150m capital raising and an earn-out component of up to \$63 million.

Transit Systems is a major supplier of transport solutions to governments, operating fleets of buses in Perth, Adelaide, Darwin, Sydney and Melbourne as well as several overseas markets.

SeaLink and Transit Systems have worked together in the past, with SeaLink purchasing the commuter ferry operations operated by Transit Systems in Moreton Bay and Gladstone four years ago (**TD** 18 Sep 2015).

Ellison, who will leave the company after 21 years as CEO, will be replaced by Transit Systems CEO Clint Feuerherdt.

The deal will see some of the owners of Transit Systems become substantial SeaLink shareholders, with a share placement at \$3.50 seeing the transaction take place at a significant discount to SeaLink's \$3.91 trading price yesterday.

Transit Systems operates more than 3,000 buses in 32 depots globally, while SeaLink's brands also include Captain Cook Cruises and Kingfisher Bay Resort.

### Today's issue of TD

**Travel Daily** today has nine pages of news, including a photo page for **KLM**, plus full pages from:

- TMS Talent
- United Airlines
- Express Travel Group

## CATO holiday study

**AUSTRALIANS** took more than 6.3 million overseas leisure trips last year, according to The Council of Australian Tour Operators' (CATO) new report which examines the habits of outbound travellers.

The *Australians on Holiday - International Leisure Travel Trends* study also found Aussies spent a total \$46 billion on their holidays, an average of \$7,300 per person, with each traveller visiting an average of 3.4 countries per trip.

South East Asia accounted for more than a third of all Aussie trips, with Indonesia leading the way ahead of traditionally popular countries such as the United States and NZ.

In terms of duration, Australian travellers enjoyed an average of 22 days per holiday, while older travellers (51+) had larger budgets, took longer breaks, and tended to travel further.

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## TMS Salary Guide

TMS Talent is today advertising its Travel Salary Guide for New South Wales and Victoria.

Free to download, the publication outlines what both travel employers and job seekers can expect talent in the industry to be worth - see **page 10**.



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## New RCL Australia head

**ROYAL** Caribbean Cruises (RCL) has revealed that Gavin Smith will return to his former role of Managing Director Australia and New Zealand, replacing Susan Bonner who departs after holding the position since Jun 2018.

Smith first served in the role from Dec 2008 to Mar 2013, before moving on to become Senior Vice President of International for Royal Caribbean Cruises, where he was charged with driving growth across Europe, the Asia Pacific, Latin America and the Middle East.

As local MD, Smith will be tasked with delivering further growth for Royal Caribbean Int'l (RCL), Celebrity and Azamara.

"No one is more passionate about the Australia and New Zealand markets than Gavin, and we are excited to welcome him back to his home market after a successful term leading our international team," RCI CEO

Michael Bayley said.

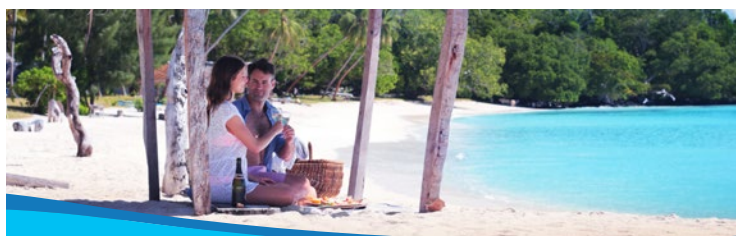
Smith's return to Australia sees Bonner move back to Miami to lead a "new strategic project" for the Celebrity Cruises brand.

During her stint in Australia, Bonner was vocal about the capacity constraints facing the Aussie market, and the need to cater for larger ships, an issue she referred to as "the big ship challenge" (**CW** 13 Sep 2018).

"I want to thank Susan for her contributions to the Australian and New Zealand region and we look forward to welcoming her back to our Miami campus," Bayley said.

Smith boasts more than 20 years of experience in the travel sector, including as Executive General Manager for Jetset Travelworld, Managing Director of P&O Cruises Australia, and President of Carnival Australia.

RCL said Smith's appointment is effective immediately.



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## EY Harrington role

**AUSTRALIAN** public relations specialist Tony Harrington has been promoted to become Head of Strategic Communications at Etihad Airways in Abu Dhabi.

He was formerly the carrier's Head of Group Stakeholder Communications.



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## Collette set for more growth

**COLLETTE** Vacations is set to once again boost its local headcount, after experiencing ongoing strong demand for its product in the Australian market.

Speaking to **TD** during a whirlwind visit to Sydney last week, the company's Senior VP of Global Business Christian Liebl-Cote said staff numbers had already grown by about 30% since May, adding that "we are about to significantly increase the size of our sales team".

Liebl-Cote said Australia was Collette's fastest growing market, ahead of Canada and the USA, with the booming global business seeing the company recently add a fourth building to its Providence, Rhode Island HQ.

Earlier this year the company rejigged its operations in the UK (**TD** 31 Jul), closing its own office and instead appointing a GSA, which Liebl-Cote said was a reflection of market conditions in

Britain which have been heavily impacted by Brexit.

"We want to reinvest the money we are saving in the UK into our operations in other markets, including Australia," he said.

Liebl-Cote noted that the company's newly released 2020 programs reflect lower prices, with the new Explorations brochure featuring 23 tours across a range of sought-after destinations such as Iceland, Patagonia, Finland and Italy.

Back to back tour bookings are popular with the Australian market, while the importance of the local business was also reflected by the recent Collette mega-famil to Iceland which took key Aussie agents to explore the "land of fire and ice".

Other hot destinations include Japan, Russia, Croatia and South America, while Collette's Africa programs were also expected to perform well, Liebl-Cote said.



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## Jetstar to Busselton

**JETSTAR** has announced plans to launch a new service directly linking the east coast with the Margaret River region (**TD** 04 Oct).

Set to take off from 25 Mar, the flight will depart from Melbourne and take pax to Busselton in WA, making it the first commercial airline service between the cities.

The flights will be offered three times each week on Mon, Wed, and Sat, departing Melbourne at 8am, and leaving Busselton at 9.40am local time.

"Direct flights from Melbourne will save east coast customers the three-hour drive from Perth, putting the destination within easy reach," said Jetstar Group CEO Gareth Evans.

"For residents in the South West it will open up the possibility of a mini break on the east coast with direct access to the sports, culture and extensive shopping on offer in Melbourne," he added.

Tix are on sale now, more **HERE**.



## Window Seat

**LOOKING** for that exhilarating high-altitude experience, but lack the athletic prowess to actually climb the mountain?

The first commercial hotel to be equipped with simulated altitude sleep technology has opened its doors in Bright, Victoria, offering intrepid guests the chance to sleep in rooms equipped with a lower concentration of oxygen.

When staying at Big Sky's Altitude I villa, guests will rest their heads while breathing filtered hypoxic air, a "cutting edge technology" that claims to be one of the fastest ways to increase fitness, energy levels and cognitive threshold, all while you sleep.

We expect guests will wake up feeling on top of the world.



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## C&K India faces fraud probe

**AUTHORITIES** in India have launched a formal investigation into the abrupt closure of the Cox & Kings office in Kolkata last week (**TD** 02 Oct) which saw more than 2,000 staff laid off without notice or three months' back pay.

*The Times of India* reports that police have "registered a case" against the parent company of the collapsed Tempo Holidays and Bentours (**TD** 04 Oct), alleging misappropriation of tour bookings and "cheating customers...on the pretext of conducting tours to various foreign destinations".

The report says more than 15 tours to Europe, the USA, Australia and NZ have been cancelled, disrupting the travel plans of over 1,000 people.

Complaints from consumers indicate the tours were not conducted and no money was

refunded.

Passengers had reportedly arrived at the airport ready to depart, only to be told that there were no bookings in their names.

The CEO of Cox & Kings, Peter Kerkar, is also a director of Tempo Holidays Pty Limited which was placed into administration last month, putting 90 local staff out of work and seeing unsecured creditors owed millions of dollars.

### Emirates on top

**ROY** Morgan Research has named Emirates as International Airline of the Month, after the carrier was awarded a customer satisfaction rating of 86%.

Hot on its heels was Singapore Airlines with a score of 85%, while Qatar Airways and Air New Zealand slid into third place for the month, both with 84%.

Etihad was in fourth spot with an 81% rating, closely followed by Qantas on 80%.

### Cross China plans

**FLIGHT** Centre Travel Group-owned Cross Hotels and Resorts has set its sights on the Chinese market, with the company hosting a series of roadshows in Shanghai, Guangzhou, & Taiwan.

Exec VP - Ops, Harry Thaliwal, said Cross was looking forward to "mutual collaborations" across a range of tourism related areas.

### Fiji moves up A350

**FIJI** Airways has confirmed it will move the entry of its Airbus A350-900WB service to 03 Dec.

The launch, which was originally planned for 01 Jan, will mean flights between Nadi and Sydney will now depart weekly from 03 Dec, while services operating between Nadi and Los Angeles will take off six times per week from 18 Dec.

The carrier has said additional changes "remain highly possible".



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**SOME** of the South Pacific's most alluring destinations were on show at a series of events last week sponsored by Fiji Airways and Pacific Trade Invest, Australia.

The sessions were designed to educate and inspire Australian travel agents about the wide variety of tourism product and experiences available across the region, with participants featuring the Cook Islands, Fiji, Norfolk Island, Vanuatu, Samoa, Tahiti, New Caledonia, Solomon Islands and the Hidden Treasures of the Pacific - for more see [tosp.com.au](http://tosp.com.au).

**Pictured** above are: Fasitau Ula, Samoa Tourism; Greg Maloney, Treasures of the South Pacific GM; Trina Shepherd, Norfolk Island Tourism; Zac Redfern,

New Caledonia Tourism; Onorina Fugawai, Hidden Treasures; Chris Tudehope, Vanuatu Tourism; Richard Skewes, Tourism Solomons; Robert Thompson, Tahiti Tourism; Matt Brookes, Tourism Cook Islands; Julie McKinley, Fiji Airways; and David McMahon, Fiji Tourism.

### Rocky incentive

**ROCKY** Mountaineer is running an agent incentive in conjunction with the broadcast of Channel 7's *Sunrise* this week from on board the train as it travels through Western Canada.

Quote "Sunrise Trade Incentive" in conjunction with any bookings to be in the running to win a trip.



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## Scoot Changi move

**SCOOT** last week completed the second of its two flight trials from T1 at Singapore Changi Airport, ahead of its relocation to the terminal on 22 Oct (**TD** 22 Jul).

The Wed flight, TR280 from Singapore-Bali, operated on a Boeing 787, with customers checking in at Scoot's counters at Terminal 1.

The first official flight from T1 will be TR100 from Singapore to Guangzhou, departing at 5.15am.

## G animal welfare

**G ADVENTURES** has launched a new animal welfare policy, which includes stipulations such as having no physical contact with non-domesticated animals in captivity or the wild, and supersedes its animal welfare guidelines introduced in 2015.

The framework has been developed in consultation with World Animal Protection, the Jane Goodall Institute, and the World Cetacean Alliance.



### HEAD OF MARKETING CLOSING DATE: 24 October 2019

**We are recruiting for the role of Head of Marketing. Do you have extensive destination marketing experience, exceptional people management skills and the potential to hit the ground running?**

Visit Sunshine Coast Ltd is the Regional Tourism Organisation responsible for promoting the 'naturally refreshing' Sunshine Coast to the world.

Are you an experienced Destination Marketing professional? Or perhaps you have come from an events, aviation, hotel or sports background where your leadership skills allowed you to manage a large team. You will have a consistent record of outstanding performance and results, and are focussed on positive outcomes with a drive for success.

Reporting directly to the CEO, you will be responsible for managing marketing support across the entire organisation and will provide a key advice role to the CEO, Senior Management, Digital Committee and the Board of Directors.

The Head of Marketing will be responsible for the delivery of a comprehensive marketing plan in line with the overall strategic direction of the organisation. You will also be responsible for the delivery of all tactical and brand campaigns, overseeing all digital marketing activity, leading cooperative marketing campaigns and management of marketing staff.

If you are an experienced, motivated and passionate marketing professional with sound leadership capabilities, we would love to hear from you!

#### Do you have what it takes?

- Extensive people management skills
- Extensive experience in a similar role for a minimum of 5 years
- Proven experience in digital marketing including web, EDM and social media
- Proven experience in managing cooperative and tactical marketing
- Knowledge of the tourism industry
- Proven experience liaising with customers, clients, stakeholders and partners in a positive and influential manner
- Ability to handle a large workload
- Proven ability to meet budget and KPI targets
- Degree or diploma qualified to deliver the role

Please do not apply online. Applications can be sent directly to [Gillian.toner@visitsunshinecoast.com](mailto:Gillian.toner@visitsunshinecoast.com)

Please include your salary expectations, a cover letter and your CV.

Only successful candidates will be contacted. Late applications will not be accepted.

## Facebook agency gripe

**MORE** than 200 people who collectively paid over \$200,000 to a WA-based Facebook travel agency for plane tickets they didn't receive have so far been unsuccessful in gaining a refund.

According to Western Australia's Consumer Protection authority, affected consumers allege they either could not get plane tickets for their desired dates after payment, or were not booked on return flights after travelling to their holiday destination.

Owners Nicole Bromage and Jacklene Torr, operating the unregistered business names Travel 2 Go and No Frills Travel, had initially made a commitment to pay back clients during negotiations with WA Consumer Protection, however no such funds have since been forthcoming.

"Our conciliation officers have been working hard to try to achieve a satisfactory outcome for the complainants in this case

but it is not always possible to secure refunds and there is no guarantee goods or services will be provided," Commissioner for WA Consumer Protection Penny Lipscombe said.

"Whether or not Consumer Protection is successful in conciliation depends on factors including a trader's willingness to participate in the process and the financial situation - funds may not be available," she added.

WA Consumer Protection has subsequently advised affected consumers of their option to take the matter to the Magistrates Court to seek a court order for any money owed, while also recommending customers do not pay additional money to the agency in a bid to secure flights or holidays.

Lipscombe also noted the matter has been raised with the WA Police Major Fraud Squad - lodge further complaints [HERE](#).

## New Monograms

**MONOGRAMS** has unveiled its 2020 locally hosted holidays, featuring 50 new adventures including a new voyage to Antarctica.

New itineraries have also been added in destinations such as Argentina, Chile, China, the Galapagos Islands, Guatemala, Peru and South Africa.

For this month only, Monograms is offering travellers the chance to save 10% on South America, Asia and Africa holidays.

**CLICK HERE** for more information.

## Explore 2020 prog

**ADVENTURE** travel specialist Explore has announced its new Discovery & Wildlife program for 2020, including four new itineraries.

The new voyages are: The Five Stans of the Silk Road, Highlights of El Salvador, Highlights of Lebanon and Iceland Yurt Adventure.

"[Today's travellers are] becoming more adventurous in the destinations they're choosing to go to, from the Middle East to lesser-travelled Europe," said Explore MD Joe Ponte.

**CLICK HERE** for more.



### Product Manager - Cruise

We are seeking a knowledgeable and motivated travel industry professional to become our Cruise Product Manager based in Sydney!

The primary focus of the role is to oversee the creation of a continuous supply of compelling, unique and price competitive cruise product along with maximising group allocations for our network of franchisees, online booking channel and Wholesale division. In addition, this high-profile industry role requires an excellent understanding of the broader cruise industry including the competitive environment, market trends and an ability to recommend the most appropriate promotional channel mix to drive maximum return on investment. Candidates should have a passion for the travel industry along with exceptional communication skills.

If you have a proven product background in the cruise industry, preferably with over 5 years' experience, we would love to hear from you!

Applications close Wednesday, 09 October.  
For more information click [here](#).

Tuesday 8th October 2019

## Tourists spend big

**AUSTRALIA** has been revealed as the country where tourists spend the most per person, according to a report from Globehunters.

Australia (\$7,123) was ahead of Luxembourg (\$6,503) and Lebanon (\$6,167) as the destinations where visitors shelled out the most cash.

Filling out the rest of the top 10 was New Zealand, United States, Qatar, Panama, Macao, Sweden and Maldives.

Australia also appeared in the top 10 in countries profiting the most from tourists, coming in at seventh place (\$62.8 million).

Number one in this metric was the US (\$317.1 million), Spain (\$102.3 million) and France (\$91.31 million), with the top 10 rounded out by Thailand, the United Kingdom, Italy, Australia, Germany, Macau and Japan.

**CLICK HERE** for the findings.

## Coral webinars

**CORAL** Expeditions will host four webinars throughout Cruise Month.

Webinars will be hosted on 10, 15, 17 and 24 Oct, and will cover Exploring Tasmania, Sulawesi, the Kimberley and *Coral Discoverer*.

Agents who attend all four will also have the chance to win a seven-night Tasmanian coastal voyage - **CLICK HERE** for more.

## Ethiopian records

**FORMER** Ethiopian Airlines employee-turned-whistleblower Yonas Yeshanew has contended the carrier accessed the maintenance records of the airline's downed Boeing 737 MAX the day after it crashed (**TD** 11 Mar), *SMH* reports.

While it is unclear why records were accessed, Yeshanew also claimed the airline had a history of safety-related corruption and shoddy repairs.

## An Insight into the launch



**INSIGHT** Vacations has wrapped up its 2020 Europe and Britain national launch events roadshow (**TD** 13 Sep).

With 27 events over three weeks across New South Wales, ACT, Victoria and Tasmania, the company connected with over 2,000 travel agents.

Attendees were treated to a taste of an Insight trip, such as after-hours art gallery access, experts showcasing local history, winery and brewery tours, flamenco dancing, games of petanque, live paella cooking and private beach dining.

**Pictured** are David Farrar, and Ange Middleton, Insight Vacations; Sally Sylvester, Trafalgar; Vanessa Green, Insight Vacations; and Lauren Anderson, Trafalgar at the Wollongong

event, where agents were treated to a traditional dancing performance from Wawel - Wollongong's Polish Dance Group.

## Avianca US\$250m

**UNITED** Airlines and Kingsland Holdings have agreed to provide up to US\$250 million to South American airline, Avianca Holdings, in an effort to grant "greater financial flexibility" to the carrier as it executes a debt re-profiling plan for 2021.

The airlines, which are both shareholders in the aviation company, have agreed to provide the money as part of a four-year loan, with interest paid "in kind".

Final documentation is being drafted, with the deal set to be executed by mid-Oct.

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For more details please visit our careers site at [www.hawaiianair.com/careers](http://www.hawaiianair.com/careers) or click here.



## Agents cheer for Kabira



**A GROUP** of 10 Flight Centre Travel Group agents from across Victoria and Tasmania was recently given the opportunity to explore the wonders of Japan over five fun-filled days thanks to Club Med and Japan Airlines.

The group's tour kicked off in Tokyo where they enjoyed exploring a number of the city's tourist attractions, before they headed to the tropical location

of Club Med Kabira Beach, in Okinawa for some tranquillity.

Agents then experienced an underwater discovery of Kabira's protected marine park, before indulging in some sushi and sashimi, along with a range of authentic Asian dishes.

"It was an incredible experience to visit this beautiful Japanese island, with everything on offer that you could possibly wish to do," enthused one agent.

**Pictured:** Agents enjoying the sun and sand of Kabira's pristine marine park.

## Rex community fare

**REGIONAL** Express (Rex) and the District Council of Lower Eyre Peninsula have entered into a three-year agreement that will see the introduction of the Rex Community Fare Scheme between Port Lincoln & Adelaide.

The special fare is priced at \$109 each way and can be purchased at [rex.com.au](http://rex.com.au).

## Jayride farwells Lin

**JAYRIDE** Group has announced the resignation of co-founder Zhonggyuan Lin from its board.

The move forms part of the company's ongoing process of "continuous improvement".

## SITE ANZ launch

**THE** Society for Incentive Travel Excellence (SITE) has officially launched a new hub dedicated to Australian and NZ members.

Called SITE ANZ, the new venture offers "unique opportunities for incentive professionals to grow and flourish," by enhancing the skills of the local industry through its education program.

"[SITE ANZ]...will elevate both countries as the incredible incentive destinations they are, and gives incentive professionals access to resources not previously available," said SITE Global President Philip Eidsvold.

## Discovery Princess

**PRINCESS** Cruises has revealed the name for its sixth Royal-Class cruise ship is *Discovery Princess*.

The ship, which is scheduled to debut on 03 Nov 2021, will sail on a number of itineraries around the Mediterranean, Caribbean and South America, and is the cruise line's first new ship to be based in Los Angeles.

The inaugural season of *Discovery Princess* will include 30 departures on 21 itineraries to more than 50 destinations in 23 countries.

For more information on the ship, phone Princess Cruises on 13 24 88.

## AFTA UPDATE

from Jayson Westbury



**THE** creditors' meeting held last week in Melbourne by the administrator of Tempo-Bentours has definitely, and unfortunately, raised more questions and a very large dark cloud over the entire situation, along with the contributing factors that the administrator now needs to investigate.

To say that it is a mess is an understatement, not only on the basis of the confused statements made by the Cox & Kings Directors, but also the fundamental question that everyone involved and caught up in this collapse is asking – "where is the money?"

Seemingly, and I can attest to this, the Australian operations had been running very successfully for many years. AFTA, by way of the ATAS accreditation process, had a clear oversight of the profitability of the company and it was only at the point when the parent company Cox & Kings found its way into trouble that the wobble and worry became evident to AFTA, which consequently gave rise to the cancellation of the ATAS accreditation for Tempo-Bentours.

It is a relatively easy thing to spot when banked funds do not equal receipts for forward sales made by consumers - it is a simple matter of mathematics, and when the parent company is providing guarantees but is itself not able to meet its obligations, disaster follows.

In this case the numbers did not add up, and while I understand from the meeting reports that some reference was made to the cause of their demise being that of the removal of the ATAS accreditation, it is simply not true. It is ridiculous and embarrassing for those who may have made these statements, as the truth will always find its way to the top of the story.

ATAS accreditation is a voluntary factor, and the decision to participate means compliance with the rules.

To place any blame on AFTA for the inability of these people and directors to operate their business demonstrates the clear lack of ability and may be in fact the more likely cause of this collapse.

The administrator clearly has his/her work cut out for them, as so often is the case with travel business collapse as there is always confusion, frustration and difficulty getting to the bottom of what really caused the company to get itself into the circumstances of needing to liquidate and close down.

There is some way to go with this entire situation and we can all hope that the administrator is able to do its job to find out the truth, and that liquidation will bring with it some reimbursement to those impacted.

If that is not the satisfactory outcome, then further legal pursuits must be considered as people should not be allowed to get away with financial wrong doings, if in fact this proves to be the case - a tight watch brief by all will be maintained I am sure.



TRAVEL DAILY

## A-LEAGUE TIPPING IS BACK

Grand prize of Etihad Airways flights, tickets to see Manchester City & ReadyRooms accommodation voucher.



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# KLM celebrates Centennial Anniversary

100 years

Travel Daily

Tuesday 8th October 2019

**YESTERDAY**, Mon 07 Oct 2019, saw a very special 100th birthday celebration by KLM Royal Dutch Airlines, which is the oldest airline in the world still operating under its original name. Australia has played a key part in the carrier's history, with KLM joining the legendary London to Melbourne air race in 1934, taking out the handicap section with its Douglas DC-2 "De Uiver". Today KLM is still widely recognised as a pioneer in the aviation industry, and its centennial year is not only looking back in celebration but looking forward with confidence to the future.

**1919** - Dr Albert Piesman, first CEO of KLM.



**1934** - Due to terrible weather, KLM's "De Uiver" had to make an emergency landing in Albury, NSW. The aircraft sank into the mud and the local population gathered to pull it out so it could continue its journey.



**1951** - KLM vintage poster promoting travel to Sydney.

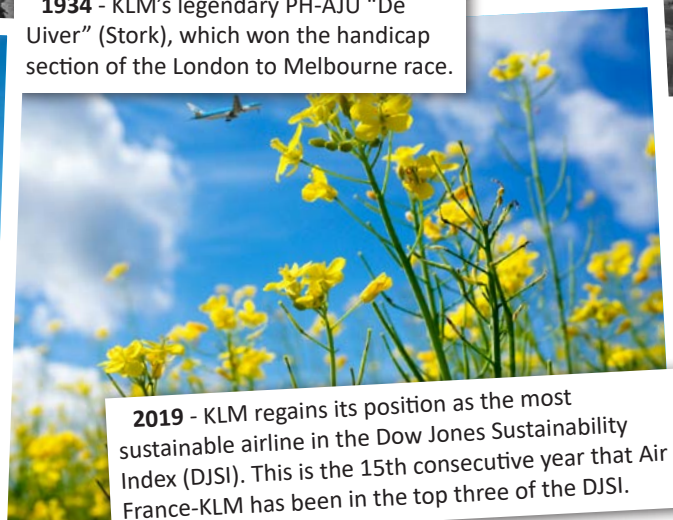
**2004** - KLM and Air France merged, creating the Air France-KLM group. In the same year, KLM joined the SkyTeam alliance.



**2018** - KLM and Qantas signed a codeshare agreement to expand their networks. Passengers can now fly from Sydney, Melbourne, Brisbane or Perth to anywhere in Europe via Singapore.



**1934** - KLM's legendary PH-AJU "De Uiver" (Stork), which won the handicap section of the London to Melbourne race.



**2019** - KLM regains its position as the most sustainable airline in the Dow Jones Sustainability Index (DJSI). This is the 15th consecutive year that Air France-KLM has been in the top three of the DJSI.



## Marina milestone

**THE** Ocean Reef Marina in Perth is now one step closer to beginning construction after the Marmion Marine Park Reserves Bill 2019 successfully passed through both houses of WA State Parliament.

The bill confirms the boundaries of the marina, with construction on track to begin next year.

The marina will be a commercial, recreational and residential hub for tourists and locals, with waterfront restaurants, an internal beach, and over 1,000 new homes.

## Moresby plan

**THE** WA Government is set to invest \$30,000 to develop a Moresby Range Conservation Park Eco Tourism and Recreation Masterplan, which will identify high quality attractions, recreational opportunities, cultural experiences and access requirements to open the park to the public.

The Shire of Chapman Valley will invest a further \$15,000 towards the plan, which is expected to be ready by Jun 2020.

The project is expected to help drive tourism in WA's Mid West.

## WA fishing changes

**CHANGES** to recreational fishing rules are expected to boost WA tourism.

WA Minister Dave Kelly has announced that recreationally caught fish can now be stored and cooked at commercial premises that provide accommodation and meals.

This means tourists and locals can get their fish stored and cooked by a chef in their accommodation's restaurant.

## Hahn IATA level 3

**HAHN** Air has been granted NDC Certification Level 3 status under the NDC Certification Program provided by the Int'l Air Transport Association (IATA).

This follows the launch of Hahn's NDC platform in Aug, which allows airlines to extend their global customer base.

Hahn recently partnered with its first NZ carrier (**TD** 02 Oct).

## Fremantle Prison

**URGENT** \$3.5m conservation works are underway at former prison-turned-tourist-attraction, Fremantle Prison.

Funding has been partially secured though the Heritage Grants program, with the WA State Government urging the Federal Government to at least match the funding to the World Heritage site.

## Tyrrell's joins UWEA

**HUNTER** Valley winery Tyrrell's has joined promotional winery consortium Ultimate Winery Experiences Australia (UWEA).

Ultimate Winery Experiences now available at Tyrrell's include VIP premium tour & tasting experiences, and the Exclusive Sacred Sites Experience.

The Ultimate Winery Experiences Australia Group now comprises 23 member wineries from six states.

## BROCHURES

**WELCOME** to Brochures of the Week, *Travel Daily's* regular feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to [brochures@traveldaily.com.au](mailto:brochures@traveldaily.com.au).



### UTracks - Active Europe 2020

UTracks has released its new brochure for 2020, and it's packed with active self guided and small group tours across 40 European destinations. The 84-page brochure unveils 35 new tours, including an eight-day self-guided walk in Poland's Pieniny and Tatra Mountains, which showcases many of the region's cultural highlights such as the picturesque village of Jaworki. Also among the selection of new tours is England's Thames Path East Walk and Turkey's Lycian Coast Cycle. In total, travellers can choose from more than 450 stand-alone itineraries across Europe and the UK.



### Back-Roads Touring - Asia 2020

Back-Roads Touring has released its Asia brochure for 2020, featuring two unique Japan itineraries for the first time, as well as itineraries across Thailand, Cambodia, Vietnam and Laos, including the Vietnam & Cambodia Discovery and Flavours of Vietnam. The two Japan itineraries showcase the country's highlights, from the spring blossoms to the mountainous Iya Valley, and come with an exclusive 10% off launch offer for bookings made from now until 27 Nov.

## WIN A croatian cruise

This month Sun Island Tours and *Travel Daily* are giving agents the chance to win a seven-night Deluxe Superior Croatian Cruise for two people, valued at up to \$6,713.

To win, simply tell us which fabulous Sun Island Tours destination is shown in each of our holiday snaps every day during October and have the most creative answer to the final question.

Send your answers to [sunislandtours@traveldaily.com.au](mailto:sunislandtours@traveldaily.com.au)



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Hint: This Gaudi designed cathedral is located in which city?

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