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Travel Daily

First with the news

Wednesday 25th September 2019

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Tempo creditors sought

THE newly appointed administrators of the collapsed Tempo Holidays Pty Limited have convened a first meeting of creditors for next week, as well as circulating a request for "proofs of debt" among creditors.

A letter issued by accounting firm William Buck confirms the appointment of Michael Humphris and Laurence Fitzgerald (TD 23 Sep) and notes the company ceased trading last Fri.

William Buck received a referral from accounting firm RSM Global, which had prepared the ASIC returns on behalf of Tempo Holidays, with the most recent figures showing an annual profit in excess of \$3 million on TTV of about \$75 million, and \$32 million in "unsecured advances to related entities".

Prior to that William Buck had received a call from Tempo Holidays CFO Sudarshan Madan on Thu 19 Sep, and subsequently arranged a meeting the same day

Domus callout

THE operators of Rome guesthouse Domus Australia have asked **Travel Daily** to help them communicate with agents holding Tempo Holidays bookings through to Apr 2020.

Any consultants who have booked with Domus Australia are urged to contact the property's Australian-based representative, Rebecca George via email on marketing@domusaustralia.org.

to explain the various options available to the company as well as the "nature and consequences of an insolvency appointment".

On Fri the administrators met with Madan and via telephone with the company's director, Ajay Ajit Peter Kerkar, for a further update on the company's position and to hold the director's meeting to execute the relevant documents appointing the administrators.

The administrators have also said people may be entitled to seek compensation if they had booked a tour, flights or accommodation with Tempo/Bentours and arrangements had not been confirmed.

Details of outstanding claims for travel should be forwarded to Frank Davoli via email to frank.davoli@williambuckvic.com.au.

The creditors' meeting will be held at 10.30am on Thu 03 Oct at Chartered Accountants Australia New Zealand, Level 18, 600 Bourke Street, Melbourne.

As well as providing background to the appointment, the meeting may also decide to appoint a "committee of inspection" from among the creditors.

Today's issue of TD

Travel Daily today has five pages of news, a front cover page for **Silversea Cruises** plus full pages from:

- Albatross Tours
- Travel Trade Recruitment

Albatross Vikings

MORE than \$2,100 in extras are included with Albatross Tours' Scandinavia, In the Footsteps of Vikings tour for 2020, with five departures available on the 21-day trip from Copenhagen to Oslo.

Earlybird offers save \$300pp - see **page six** for details.

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Jetstar to pull NZ regional?

JETSTAR is proposing to withdraw from regional flying in New Zealand at the end of Nov.

The airline began operating to rural New Zealand cities in Dec 2015, and currently flies Q300 turboprop routes from Auckland to Napier, Nelson, New Plymouth and Palmerston North, as well as Nelson to Wellington.

Jetstar expects to announce a final decision before the end of Oct, and today engaged about 70 employees to be affected if the cancellation goes ahead.

The airline noted alternative employment options would be available to affected staff, and that the proposal does not affect its domestic and international services.

Jetstar Chief Executive Officer Gareth Evans said the proposal was based on the routes being loss-makers, as well as higher operating costs and market softening.

“The New Zealand regional market is facing some headwinds...and we don’t see the outlook changing any time soon,” Evans said.

“We have given it a real go... however, despite four years of hard work, including becoming the most on-time of the two major regional airlines and having high customer satisfaction, our regional network continues to be loss-making.”

Customers booked after 30 Nov have been offered options including a full refund, however,

Air New Zealand has announced it will step in to support those impacted.

“Affected Jetstar customers will be able to purchase an Air New Zealand seat-only fare for the same route on the same day (schedule permitting) for no more than NZ\$50 each way”, the airline said in a release.

“Fares starting at NZ\$39 each way will remain for Napier and New Plymouth to Auckland, as well as Napier, New Plymouth and Nelson to Wellington.

“Lead-in fares for Auckland to Palmerston North and Nelson will continue to start at NZ\$49 each way.”

Those wanting to take advantage of Air NZ’s offer can e-mail jqsupport@airnz.co.nz with proof of their affected Jetstar ticket.

Talent to Australia

FORMER Pacific Asia Travel Association Regional Director Chris Flynn has been appointed as a director of Tourism Talent Australia, with the NZ-based “tourism talent development and recruitment marketplace” to operate in NSW and WA.

Perth-based Smart Tourism principal Karen Priest will join Flynn as an Australian Director.

Tourism Talent NZ MD Dylan Rushbrook said Australia was a “natural next step” for the business, with a number of international clients urging him to expand across the Tasman.

“Expanding into Australia opens up our talent pool, and creates opportunities for professionals to move between the two markets through our services,” he said.

A new site has launched to showcase the brand.

See the website **HERE**.

TripActions

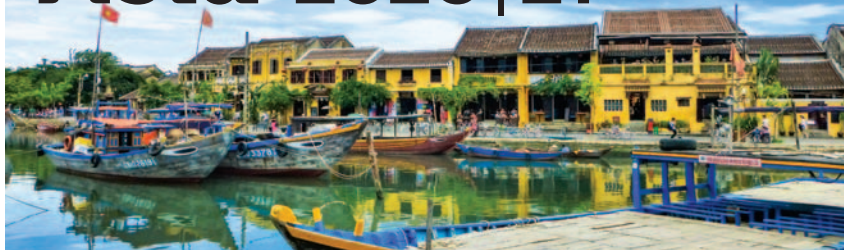
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SMALL GROUP TOURING

Asia 2020 | 21



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Travel Daily on location in Lunenburg, Canada

Today's issue of *TD* is coming to you courtesy of *Scenic*, which has invited us to experience the new *Scenic Eclipse*.

LUNENBERG in Nova Scotia offers an array of *Scenic Freechoice* activities, as well as the first opportunity on our voyage to experience the onboard submarine.

Conditions permitting, guests will dive to the sunken *HMCS Saguenay* which was scuttled in 1994 to create an artificial reef at a depth of 29 metres.

Scenic Eclipse's U-Boat *Worx* sub takes six passengers plus a pilot, with the design giving all guests a panoramic view.

We've also uploaded a new video of *Eclipse's* staterooms to traveldaily.com.au/videos.

Egypt back on the rise

INSIGHT Vacations has seen "very strong growth" out of Egypt, prompting the operator's reintroduction of a stand-alone Ancient Civilisations Collection brochure, Insight Vacations Global CEO Ulla Hefel Bohler told *Travel Daily* yesterday.

The just-released 2020 Ancient Civilisations program features 18 trips to nine countries in the Eastern Mediterranean, North Africa & the Indian subcontinent.

Bohler said prior to the Arab Spring in 2011, Insight Vacations was one of the ancient civilisations specialists for travel to Egypt, Turkey, Israel, Jordan & Morocco.

"But the Arab Spring in 2011 changed the world for a number of reasons and problems in Turkey followed shortly after, so there came a point where it wasn't really the right time and it wasn't really commercially viable to have a separate ancient

civilisations brochure," Bohler explained.

Noting that it's going to take time to rebuild the number of guests Insight takes to Egypt to that of pre-2011 figures, Bohler emphasised she saw a lot of "pent-up demand" for travel.

"We are definitely seeing very strong growth in the region and it's finally coming back.

"The destination is as incredible as it has always been," she enthused, adding that travellers can see Egypt without the crowds and the locals are welcoming them back "with open arms".

TK boosts LAX

TURKISH Airlines will increase capacity on the Istanbul-Los Angeles route from Jun 2020.

GDS screens show the current daily A350-900XWB service climbing to 11 weekly, with extra flights operated using 777-300s.



Window Seat

IF YOU'VE ever wanted to be terrorised by a giant lizard monster while you sleep, boy do we have the hotel room for you.

Hotel Gracery Shinjuku in Tokyo has created a room for fans of *Godzilla*, with "life-sized" depictions of the monster's head and foot dominating the room's facade.

Much like the beast itself, the room is shrouded in secrecy, and reportedly costs almost ¥60,000 (A\$824) a night to stay in - although you likely won't be billed if *Godzilla* eats you.



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Unleash your inner child at Disney World. Read more in the September issue of *travelBulletin*.

CLICK to read *travelBulletin*

Midnight open now

MIDNIGHT Hotel, the first Marriott International hotel in Canberra, welcomed its first guests yesterday.

Part of Marriott International's Autograph Collection, the property will be independently owned and operated by Iconic Hotels, and features 199 premium guest rooms, a restaurant and bar, heated indoor pool with cabana-style seating, sauna and shared private gym spaces, and also integrates residential and commercial spaces.

Situated in the Braddon neighbourhood, the hotel is close to attractions such as the National Gallery of Australia, the National Library, the National Portrait Gallery, the Museum of Australian Democracy and Parliament House.

Bunnik Asia 2020

SMALL group touring specialist Bunnik Tours has released its Asia 2020 program, with 18 itineraries including three new trips.

The new headline 26-day Five-Stans tour will take in the former Soviet republics of Turkmenistan, Uzbekistan, Tajikistan, Kyrgyzstan and Kazakhstan, with four departures scheduled for 16 May, 22 & 28 Aug and 05 Sep, and prices from \$12,595pp including airfares and taxes.

The other new additions are the 19-day Laos to Cambodia, and 13-day Discover Nepal tours.

Bunnik Tours restricts its trips to a maximum of 20 travellers, with flights, sight-seeing, accommodation and taxes included.

CLICK HERE for a full list of itineraries in Asia.

Newfoundland with Eclipse



THE remote Newfoundland community of Rose Blanche welcomed guests from on board *Scenic Eclipse* earlier this week, with locals rolling out the welcome mat to showcase their small village.

A transfer via the ship's fleet of Zodiacs gave guests a taste of the

Eclipse expedition offering, which was followed by a trek around the hamlet's delightful coves to the proudly restored lighthouse which dates back to 1873.

Community members dressed in traditional outfits and showcased a range of artefacts including a fascinating fishing museum, while many passengers took the opportunity to purchase some locally curated arts and crafts.

The experience was topped off in the church hall where a local band played, while guests were treated to a range of local specialties including a unique taste of moose soup.

Pictured on the Rose Blanche dock after the Zodiac transfer are: Jill Johansen, Helloworld Mackay; Helen Clarkson, Helloworld Ocean Grove; Zena Dalton, Scenic; Cathy Donaghy, Helloworld Strathpine; Carol Shaw, Tour de Force Travel; and Charlene Richards, Helloworld Strathpine.

Skyscanner refresh

FLIGHT meta-search website Skyscanner has announced a refresh, saying the move is part of a "bold, new mission to lead the global transformation towards modern and sustainable travel".

The revamped platform features a redesigned typeface and new logo, along with photography from across the globe.

Skyscanner noted that its apps have been downloaded 90 million times, with 60% of users now interacting via a mobile device.

See the site at skyscanner.net.

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JAL JAPAN AIRLINES



G Adv Goodall

G ADVENTURES has added 12 tours to its Jane Goodall Collection for 2019-20.

Itineraries included in the addition are Botswana & Zimbabwe Safari; Explore Belize; Falklands, South Georgia & Antarctica; Indonesia: Flores & Komodo; Nepal: Himalaya Highlights; and Southern Tanzania Safari, with the full slate of tours in the collection now at 20.

Designed to support conservation, promote animal welfare in tourism and responsible wildlife tourism, the tour operator and the Jane Goodall Institute are in their fourth year of partnership.

To date, G Adventures has donated over \$100,000 to support Goodall's institute.

Sabre's new HQ

SABRE inaugurated its new APAC headquarters in Singapore yesterday.

The new HQ, located at Paya Lebar Quarter, is part of a \$3.2 billion complex, and will serve as a central hub for regional teams.

The office spans two floors and can accommodate up to 350 workers and was designed with employee wellbeing in mind.

Daniel to leave VSC

VISIT Sunshine Coast (VSC) has announced its Head of Marketing Kylee Daniel will step down at the end of the year after two years in the role.

Daniel will continue to work on a range of projects including a new consumer-led website.

IBIS Styles East Perth, the "world's largest high-rise modular hotel in terms of room numbers offered", opened yesterday.

The project is a tie-up between Accor and Rehawk Property Group and features 252 rooms across 18 floors.

Each room is fitted with free wi-fi, Chromecast, USB and HDMI connectivity and charging facilities.

Pictured cutting the ribbon at the city's newest accommodation are: Simon McGrath, Chief Operating Officer Accor Pacific; Paul Papalia, WA Minister for Tourism; Rita Saffioti, WA

Minister for Transport and Planning; and Phil Re and Victor Hawkins of Rehawk Property Group.

Cheers to Carnival

CARNIVAL Cruise Line yesterday opened bookings for its CHEERS! beverage program on cruises from Australia.

The package includes sparkling wine, domestic and imported wine and beer and cocktails.

Soft drinks, frozen cocktails, mocktails, non-alcoholic drinks and bottled water are also included in the program, which retails for \$119pp per day.

The program also offers 25% off some drinks not included, as well as beverage seminars and classes.

CHEERS! is available on cruises of seven days or longer dep from Australia through the end of Jan.

Airbnb Safety Hub

AIRBNB launched its new Australian Online Community Safety Hub yesterday.

In partnership with Crime Stoppers, Kidsafe, the Centre for Internet Safety and Surf Lifesaving Australia, the hub accompanies a National Safety Roadshow to educate Australian hosts on how to help their guests stay safe online and on their holidays.

Airbnb has also debuted a new online portal for law enforcement, providing a platform to submit legal requests for information from the company.

Scenic Rim promo

QUEENSLAND Premier Anastacia Palaszczuk has encouraged tourists to visit the Scenic Rim region in SE Qld to help support local businesses following bushfires in the area.

"There are cafes, bed and breakfasts and a host of other attractions unaffected by the fires who need people to visit," the Premier said.

ACCOMMODATION

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



The **Sebel Sydney Manly Beach** has completed a full upgrade, incorporating a new coastal design theme. Located on the southern end of Manly Beach, the hotel's new fit-out incorporates a new look, which draws cues from the environment in which it is located, and features completely upgraded public spaces, including the hotel's pool area.



A US\$4 million renovation has just been completed at **Hampton Inn I-75 Lexington Hamburg**, located in Kentucky. The 125-room hotel has added crucial exterior structural updates, new LED exterior signage, a refreshed indoor pool, fresh

fitness equipment, updated furniture and new fixtures in common areas.

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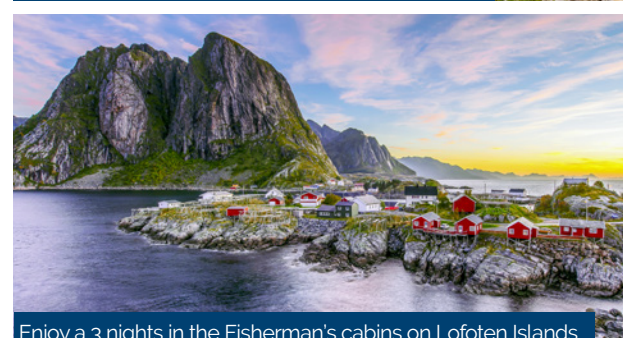
Scandinavia, In the Footsteps of Vikings



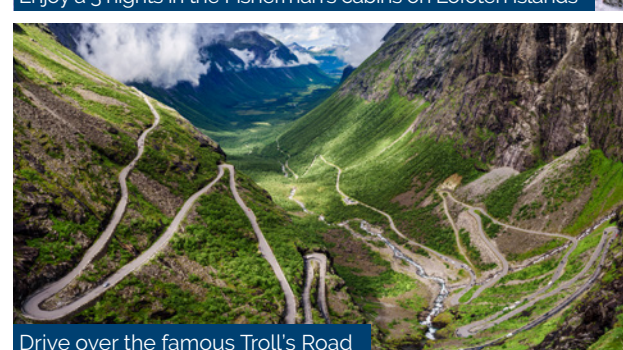
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South Sydney, to \$90k + Super, Ref: 4144PE1

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For more information please call Paul on (02) 9119 8744 or click **APPLY** now.

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For more information please call Antony on (02) 9119 8744 or click **APPLY** now.

Hotel BDM - Northern Suburbs

VIC, Lucrative Salary + Bonuses, Ref: 4227AB2

BDM required for Northern Suburbs hotel. My clients are searching for a team member who will be responsible for local sales and business development in the area. You'll be working closely with senior management and the owners to seek new business and build clientele. Build, manage, and maintain accounts for this widely known and reputable Hotel Company. Come work for this team where your experience in sales will be valued and well rewarded. Interested? Contact me ASAP and APPLY NOW!

For more information please call Anisha on (03) 9988 0616 or click **APPLY** now.

Corporate Travel Consultant

BNE, Salary + Comms, Ref: 4039MT1

Are you an experienced consultant or leader who would love to work in a corporate environment with corporate customers! Our client is looking for dedicated and high-achieving consultants to deliver outstanding customer service to our key accounts and building the brand with our internal and external clients. In this role you will be using your fantastic communication and interpersonal skills to deliver outstanding customer service to our key accounts. If this sounds like you APPLY NOW !!!!!!!

For more information please call Mark on (07) 3123 6107 or click **APPLY** now.

Wholesale Reservations Agent

SYD, \$50k + Bonuses, Ref: 1788RL2

This well known travel brand is looking for a travel reservations consultant to join their ranks! The ideal candidate should be fun, energetic and sales/customer service focused which is a minimum requirement in upholding the award winning brand image. This company offers very attractive family opportunities for all staff. If you want to kick start your career in a successful company with great career progression then make sure you apply immediately as this will be a sort after role!

For more information please call Ronny on (02) 9119 8744 or click **APPLY** now.

Travel Recruitment Consultant

Sydney, Uncapped \$\$, Ref: 5432S19

Join one of Australia's leading travel recruitment companies & by utilising your strong travel industry experience & superb sales skills enjoy earning a fantastic salary package with a realistic OTE of \$82k but many earning over \$100k. No two days are the same in this diverse role. You will need to be a people person, confident communicator & self-motivated. CBD offices with Mon-Fri working hours & a fantastic team environment with the autonomy to run your own desk with great rewards.

For more information please call Sarah on (02) 9119 8744 or click **APPLY** now.

Regional Hotel BDM/Sales Manager

QLD, Circa \$90-100k + bonus, Ref: 6420AW1

I need a Hotel Regional Sales Manager - to work for a national hotel chain along the Capricorn Coast! Establish & Maintain Client Relationships and increase Hotel Occupancy! If you work in hospitality/tourism or travel, love to travel, KPI driven and ready for a new challenge - then this is the role for you! The role will be 60% office based, 40% on the road and is an autonomous role with support from GM of each property - a total of 3! To be considered for the role, send your CV!

For more information please call Amanda on (07) 3123 6107 or click **APPLY** now.

Ski Specialist - Wholesale Travel

BNE, Salary, Bonus, Ski Famil, Ref: 1842AW8

If you are an experienced travel consultant but prefer to work behind the scenes - then this wholesale role is for you! Dedicated to providing outstanding service and the best deals available, you will be working as part of the largest wholesale ski brand in travel. This role gives you the chance to expand your knowledge, gain further experience and fast track your career! Earn BIG \$\$\$ and travel to ski destinations across the world! Visited min. 2 ski fields/resorts? APPLY NOW!

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