# 2020 + Saforce for good ENE

FULL DAY EVENT. EPIC LINE UP AND BRILLIANT BREAKOUT SESSIONS

A FORCE FOR GOOD EVENT | SYDNEY | FRIDAY 6TH MARCH 2020



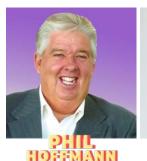
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## THE SPEAKERS

JOIN IN AND HEAR OVER 23 LEADERS FROM AROUND THE GLOBE SHARING BUSINESS SKILLS AND INSPIRATION.

Workshops include...

**Phil Hoffmann** shares his secret sauce on "Building loyalty into your business" **Allisa O'Connell** teaches us "How to grow your personal brand" **Rachael Harding** reveals her valuable knowledge on "How to break the glass ceiling" Plus many more.



Founder of Phil Hoffmann Travel



General Manager Pacific for Club Med



EGM for Flight Centre Brand Australia



Our Superstar Headline Speaker from L.A.

## THE SYDNEY EVENT BREAKDOWN

Sydney, Australia Friday 6th March 2020

Dockside Cockle Bay, Sydney

8am to 5:45pm

\*registration opens 7:30am - sharp start

550 people from around the globe!

Marring Too Lunch Afternoon Too

Morning Tea, Lunch, Afternoon Tea Provided + Optional add on Afterparty.

## THE GLOBUS FAMILY OF BRANDS AFTERPARTY

**Cargo Bar,** Darling Harbour - a short walk from the main venue Add on afterparty event \*max party capacity of 300

6pm till \*late

#### **TICKETS**

Tickets start at **AUD \$395** plus GST Purchase a Table and get 1 seat free. Table Tickets start at **AUD \$4,345** plus GST.

www.aforceforgoodhub.com/events

EPIC ENTREPRENEURS, VISIONARIES AND BUSINESS SUPERSTARS FROM AROUND THE GLOBE



# SYDNEY SPONSORS

A FORCE FOR GOOD EVENT SYDNEY, AUSTRALIA 2020 IS PROUDLY SPONSORED BY THESE BRANDS





























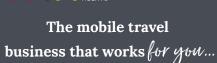






# Travel Daily First with the news

Tuesday 4th February 2020





Force for Good tix

TIME is running out to get

held on 06 Mar.

tickets for the 2020 A Force For

Good Sydney event, which will be

Attendees will hear from over

globe, sharing business skills and

inspiration - see the cover page.

23 leaders from around the

Let's chat - 1300 682 000 | mtatravel.com.au/joinus

#### Today's issue of TD

Travel Daily today has nine pages of news and photos, a front cover page for A Force for Good, plus full pages from:

- TMS Talent
- Windstar Cruises
- Sun Island product profile



#### **SQ NDC rollout in Aus**

**SINGAPORE** Airlines will make NDC content available to agents from 01 Jul under an expansion of its KrisConnect program (TD breaking news).

Singapore Airlines General Manager National Agency Sales Greg McJarrow told Travel Daily KrisConnect would give travel agents four options to connect with the airline and NDC content.

Agents can go direct with Singapore Airlines, or through GDS, with SQ working with Amadeus, Sabre and Travelport.

New technology partners, or aggregators, will also be part of the introduction, such as Atriis, HitchHiker, TPConnects and Travelfusion.

The fourth option will be the carrier's first agent portal in the market, AGENT360, which will be an information & booking portal.

"It will give our agency community partners, those who don't want to go down aggregator, GDS or a direct basis the ability to book via that," McJarrow told Travel Daily.

Agents who participate in the KrisConnect program will benefit from improved speed-to-market. access to the widest range of fare products, including personalised content and the ability to provide customised products to their customers.

"Our trade partners are going to be able to do things with us that they haven't been able to do in the past," McJarrow explained.

"The expectations of the customer are growing and we want to be able to ensure that we deliver to meet those expectations and our trade partners are key to that."

Singapore Airlines will provide the trade with further information on the KrisConnect program at travel agents seminars across the country in Mar.

For more info, CLICK HERE.

# ADVENTUR<u>E</u> WORLD TRAVEL **OUT NOW** SCANDINAVIA COLLECTION





Brought to you by South African Tourism





#### TAG joins ATAS

THE Australian arm of global corporate travel agency TAG Group was last week accepted into the AFTA Travel Accreditation Scheme (ATAS).

The ATAS accreditation means TAG has met "strict criteria that means they are among the best of the industry," according to the agency's Asia-Pacific Managing Director Shane Barr.

"We have always been committed to offering the best in service and support across the globe, and now, by becoming part of the scheme, our customers in Australia can have even more peace of mind when travelling with TAG APAC," he added.

TAG, formerly known as The Appointment Group, was established in Australia when it acquired Sydney-based Axis Events (TD 06 Dec 2016) and recently expanded in the UK with the acquisition of Leeds Enterprises (TD yesterday).

## RSSC's Splendor arrives

**REGENT** Seven Seas Cruises' highly anticipated new Splendor has formally joined the upmarket cruise line's fleet, having been handed over to CEO Jason Montague in Ancona. Italy on Fri.

The 750-passenger vessel is a sister ship to Seven Seas Explorer, with a third similar vessel also set for delivery in 2023.

Montague said the opening of bookings for Splendor had seen Regent experience its biggest day of sales ever, while a large Australian contingent on board this week reflects the importance of the local market for the brand.

The ship will be named in Miami later this month by supermodel Christie Brinkley, following a series of preview sailings after which she will be deployed in the Caribbean and Mexican Riviera.

A new "Serene Spa & Wellness" spa brand created for the ship offers exclusive treatments.

while on-board dining options include the main Compass Rose restaurant, the Prime 7 steakhouse, French-inspired Chartreuse, authentic Italian eatery Sette Mari, and Pacific Rim which offers Pan-Asian cuisine and welcomes guests with a massive mythical dragon.

Splendor is an all-suite, allbalcony ship, with staterooms ranging from the 28.5m<sup>2</sup> Veranda Suite right through to the whopping 412m<sup>2</sup> Regent Suite which has its own sauna, steam room and spa treatment area.

Guests in the Regent Suite have a dedicated personal butler, as well as a personal car with driver and guide in every port.

While that's the ultimate in luxury, those in lower categories are also treated with all-inclusive shore excursions, beverages, specialty restaurants and much more.

#### Travel Daily on location in the **Mediterranean**

Today's issue of TD is coming to you courtesy of Regent Seven Seas Cruises, which debuts its brand new Splendor on a voyage from Rome to Barcelona this week.

**TODAY** Seven Seas Splendor is voyaging between Civitavecchia and Livorno, with guests eagerly anticipating a range of premium, all-inclusive shore excursions in the morning.

Activities include cycling tours, wine tasting, a visit to Florence, seeing the Cinque Terre, and the opportunity to view the famous Leaning Tower of Pisa.

Our taster voyage is all too short, including just one port of call and a day at sea followed by the end of the cruise in Barcelona.

Pics of the new ship are online at facebook.com/cruiseweekly.



\*Offers correct as at 4 February 2020 and subject to change or withdrawal. For full terms and conditions click here.





#### Teach me cruising

WINDSTAR Cruises and CLIA Australasia have collaborated to create Voyage of Learning, a seven-night cruise where guests will learn more about the small ship cruising space.

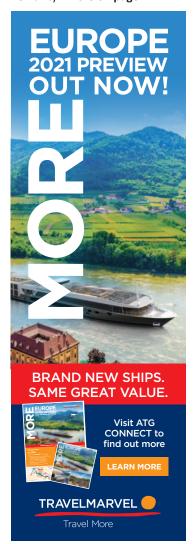
The sailing is priced from \$1,979 per person (solo travel), and departs Queensland's Cairns for Noumea on 01 Jun (*TD* 28 Jan).

The edifying cruise will earn agents 50 CLIA Accreditation points - see **page 11** for more.

#### **Sun Island Touropa**

**SUN** Island Tours has launched its new European coach touring offer, Touropa.

Touropa has been specifically designed to provide European travellers with the upmost flexibility - more on page 12.



#### China air capacity drops

AIR capacity from China to Australia has dropped by 4% between 20 Jan and 03 Feb, according to the Official Aviation Guide (OAG).

International capacity to China has also dropped sharply by 586,000 seats, with more than thirty airlines axing services to China including Lion Air, Lufthansa and Turkish Airlines, all of which have decreased by more than 8,000 seats week on week.

OAG said that the loss of 4.4 million seats is the equivalent of the entire Indian market (4.2 million seats) halting all services.

In per capita terms, Singapore has seen the biggest slump, decreasing airline capacity to mainland China by 38.2%, followed by Thailand (-34.1%), Hong Kong (-32.1%), Taiwan (-28.9%), and Japan (-24.1%).

The Asia-based airlines have led the biggest cuts in capacity, with China Eastern Airlines reducing seats by almost a third in the last two weeks, followed by Cathay Dragon (-24%), Air China (-22.1%), Hainan Airlines (-20.9%), and Korean Air (-19.7%).

#### **CLIA** virus update

CLIA Australasia cruise line members have suspended crew movements from mainland China and will deny boarding to any individual, whether guest or crew, who has travelled from or through mainland China within the previous 14 days, the industry body has stated.

Further precautions against the outbreak may extend to itineraries being modified where necessary as the situation evolves, as well as medical screenings for guests and crew who have recently travelled from or through the affected regions of mainland China.

CLIA said the cruise sector is the most "well-equipped" in travel when it comes monitoring the health of passengers and crew.

"This week's reductions in capacity are probably the most significant ever seen in one week in response to any pandemic event," a spokesperson for OAG

The numbers follow Qantas' announcement to suspend direct services from Sydney to Shanghai and Beijing from 09 Feb-29 Mar.

#### Isolation advice

**AUSTRADE** has updated its medical advice for hotel and tourism operators on the requirements for self-isolation.

The recommendations include 14-day isolation for any person who has left Hubei province less than 14 days ago, or has any identified close contacts of proven cases of coronavirus.

The refreshed advice follows the Federal Government's decision to impose new temporary border restrictions (*TD* yesterday).



#### Window Seat

THE Lithuanian capital of Vilnius is prepared to make fun of its own virtual anonymity it seems, launching a cheeky tourism campaign poking fun at how little is known about the city.

The "Vilnius: Amazing Wherever You Think It Is" marketing push makes light of its almost mythical status, deploying imagery of its iconic landmarks floating high above the mountains.

The tongue-in-cheek campaign follows an arguably sassier activation, "Vilnius - the G-spot of Europe".







#### Rex exits Ballina and KI

**REGIONAL** Express (Rex) has announced it is removing its Sydney to Ballina, and Adelaide to Kangaroo Island (KI) services in the coming weeks, due to a "sharp downturn in the last six months and poor economic outlook for the next 12 months".

The airline, which has serviced both locations for decades, claims the negative growth is directly linked to Qantas' decision to commence services to Kangaroo Island in Dec 2017, which Rex said brought the total capacity between Dec and Feb 24,700 seats to service only 13,000 pax.

Qantas' Jan 17 announcement to mount additional services on the Sydney to Ballina route from 29 Mar (TD 17 Jan) also came under fire by the regional airline.

"It is obvious that the excessive additional capacity introduced by Qantas on these routes kills the ability for Rex to offer

a sustainable alternative to the Qantas model for regional communities and increases Qantas' market power," Rex said in a statement.

The regional carrier has launched an official complaint to the Australian Competition and Consumer Commission (ACCC), suggesting that the "direct impact of this conduct is to force out the smaller competitor and substantially lessen competition in the long term".

Qantas has responded to the statement, with a spokesperson telling TD the complaint was a "sad state of affairs.

"Rex has a track record for throwing tantrums when things aren't going according to their plan...we have a long history of serving regional Aus and we'll continue to invest in communities where there's sustainable demand for our services."

#### Checking out the Splendor show



THIS trio of avid cruisers was spotted last night at the world premiere of Crossroads, a musical presentation created specially for Regent Cruises' new Seven Seas Splendor.

The performance featured a series of classic songs as it aimed to answer the eternal question: Country or Rock?

The show, taking place in the ship's Constellation Theater, is just one of many entertainment options aboard Splendor which also features the Regent Signature Orchestra, a tribute to the music of Billy Joel and Sir Elton John, lounge hits and a DJ. The ship also features a large

Culinary Arts Kitchen offering a wide array of classes, as well as a lavish spa with an infinity pool, cold room, aromatic spa and a sauna alongside treatment rooms.

That's probably helpful because those on board may need to detox after experiencing the ship's exclusive beverage offerings which include 19 new signature cocktails as well as eight new gins aiming to help guests "celebrate and toast Regent's newest ship".

Pictured are Adrian Clarke Virtuoso; Jason Montague, CEO Regent Seven Seas Cruises; and Steve Odell, Senior VP and MD Asia Pacific for Regent Seven Seas Cruises and Oceania Cruises.

# NEW ZEALAND COACH HOLIDAYS







\*OFFER VALID UNTIL 29 FEBRUARY 2020

**FULL DETAILS** 

#### **ALL INCLUSIVE TOUR OPTIONZ**

Tours include airfares, taxes, transfers in New Zealand, modern coach travel, accommodation, most meals, sightseeing and attractions.

**5 STYLES** of touring. **200+ GUARANTEED** departures September 2020 - May 2021.







Tuesday 4th February 2020

#### **Tourism Training EO**

TOURISM Training Australia (TTA) has appointed Julian Harniman as its new Exec Officer. Harniman joins from Restaurant & Catering, where he was previously Head of Government Relations and Communications.

He has also worked for the Caravan Industry Association of Australia and as an advisor to a Shadow Federal Minister for Tourism and Regional Development.

Chairman John Hard said in these roles Harniman had demonstrated the "relationship building and communication skills needed to bring together all stakeholders to support the continued progress of training in the tourism, hospitality and travel industries".

# TUNE INTO SBS'S GREAT AUSTRALIAN RAILWAY JOURNEYS BEGINNING TONIGHT, AND BE INSPIRED TO BOOK YOUR CLIENTS ON THEIR OWN GREAT AUSTRALIAN RAILWAY ADVENTURE! FIND OUT MORE INDIAN PACIFIC

find time

#### Adv W Scandinavia

**ADVENTURE** World has released its first Scandinavia brochure, which it says is the "largest brochure dedicated to Scandinavia in the Australian market".

The collection promises "outof-the-ordinary experiences" which explore beyond the normal routes, including the nine-day Classic Lapland itinerary which will see guests learn about the ancient culture and history of the Sami people.

Adventure World Travel MD Neil Rodgers said "Our aim was never to launch a collection that was a replica of existing offerings, but rather to introduce a new portfolio of tailor-made independent trips that explored Scandinavia in-depth".

In Oct, Adventure World moved to accelerate its plans to launch Scandinavia product, following the collapse of Bentours in Sep (*TD* 20 Sep 2019) - more **HERE**.

#### Outrigger snags funds for Aussies



**OUTRIGGER** Hotels and Resorts recently did its bit to raise funds for the Australian bushfire crisis, holding an Australia Day Event at its property in Waikiki, Hawaii that saw attendees donate more than \$7,270 to wildlife rescue charity WIRES.

The event saw 250 guests entertained by DJ Teley and legendary local entertainer Henry Kapono, as well as the chance to enjoy some traditional Aussie food, beverages and games.

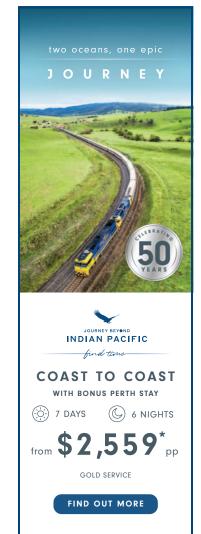
"The entire team is thrilled that the event was enjoyed by so many, and we were able to raise important awareness of the current situation in Australia," said General Manager at Outrigger Waikiki Beach Resort Revell Newton.

"Outrigger has many longstanding friendships and connections with this beautiful country, and we are looking forward to doing it all again next year," he added.

Pictured in the front are Brad Logsdon, Area Director of Sales and Marketing, Outrigger; Revell Newton, GM Outrigger Waikiki; Australian Consulate Ambassador Jane Hardy, Luana Maitland, Director Cultural Events & Activities, Outrigger.

Back row: DJ Teley & Christine Fisher, Australian Consulate.





Tuesday 4th February 2020

#### Los Angeles famil

LOS Angeles Tourism and United Airlines have teamed up to offer a sales incentive, giving travel agents the chance to win one of 10 spots on a famil to Los Angeles this Apr.

To be in the running, agents must sell a ticket with United Airlines from Sydney or Melbourne to Los Angeles Airport (LAX) between 01 to 29 Feb.

The four-night trip will include return flights on United's Boeing 787-9 Dreamliner to LAX and the itinerary promises to be "jampacked with LA activities and attractions each day".

Agents need to register HERE and enter their United Airlines ticket number, with every ticket sold counting as one entry into the draw.



#### Qantas return flight

**HUNDREDS** of Australians who were evacuated by the Australian Government from Wuhan in China have now been transported to Christmas Island via a special Qantas chartered flight.

The evacuees were initially flown out of China after becoming stranded in the epicentre of the coronavirus outbreak in the country, however, due to 747 aircraft not being able to land at the small Christmas Island airstrip, the evacuees were forced to land at an air force base in Learmonth, WA on Mon, before being flown to Christmas Island today.

Qantas Chief Executive Officer Alan Joyce said the carrier had undertaken stringent health standards to mitigate the risk of infection on the special flights.

"All those on board would wear masks and other protective clothing, and interactions between staff and passengers would be minimal," he said.

The Australian Government is now working with Chinese authorities on a possible second assisted departure flight for Australians seeking to leave the affected Wuhan region.

### Trafalgar and FC combine



**LAST** Fri saw the Trafalgar team combined effort with Flight Centre to open a pop-up activation at Westfield Parramatta.

The crew (pictured) were offering pleasantly surprised passers by the chance to sample some complimentary gelato, as well as a hot photo opportunity on a Venetian gondola with the affable Trafalgar tribe.

The tour operator was also able to share the latest promotions

and deals with people who stopped for some chilled selfie delight (inset).

Flight Centre's famous Captain even stopped by to chat with visitors on the day.

#### KE flies to Hungary

will launch new direct passenger

The new service will fly three times a week between Seoul and Budapest (Tue, Thu, Sat),

The route will be serviced by an Airbus A330-200, seating 218

#### KOREAN Air has announced it

services to Budapest, Hungary.

commencing from 23 May.

passengers.



#### Jobs at Beyond Travel

Beyond Travel continue to grow with several positions available, its the ideal time to join a great team and expand your horizons:

Product Coordinator support our team of niche product specialists. Ideally you have product loading experience, exceptional organisational skills and attention to detail.

NEW Product Procurement Specialist, champion a portfolio of unique destinations as you identify and create speciality products to drive growth.

Wholesale Sales Consultants join our team of destination experts. Bring your passion for travel, bright and outgoing personality and strong communications skills for a rewarding career.

Applicants with experience in Tourplan, or first-hand travel experience in the destinations we specialise in, like Russia, Scandinavia, Eastern Europe, or Croatia, will have an advantage.

Please send your resume with a brief cover letter to hrhelp@peoplemotion.com.au or contact Geoff Snowden on 0437 772 726 for more information



Tuesday 4th February 2020

#### **Entirely new tours**

**ENTIRE** Travel Group has released its new France & Monaco brochure for 2020, featuring an extra 28 small tours.

Highlights comprise of new itineraries such as the Gardens of Paris & Beyond adventure which takes travellers through different gardens of Paris each day, incuding Chateau de Versailles, the Royal Kitchen Gardens and Champ-Elysees Gardens.

The tour operator has also launched more small escorted tours, including the Introduction to Bordeaux Blends option, the Irresistible Alsace exploration, and the Amazing Champagne adventure.

Further packages on offer include walking and cycling tours, and cruises of French waterways.



#### **Golf by Choice**

**CHOICE** Hotels has launched a new way for members of its loyalty program to earn and redeem points.

The new Golf by Choice program offers members of the Choice Privileges loyalty club exclusive access to deals on golf apparel and equipment while also earning points when booking tee times at a range of golf courses around the USA.

Other perks include the chance to earn additional points when downloading select training apps, while Elite members can earn up to 20% more bonus points on every golf purchase.

For more information on the offering, **CLICK HERE**.

#### Scenic charter guru

**SCENIC** Luxury Cruises & Tours and subsidiary Emerald Yacht Club have welcomed cruise ship charter "guru" Bruce Setloff to the group in an advisory role.

He will work alongside Scenic's senior management to develop the CMI operation, including training current field sales staff, working with charter brokers to establish a charter sales procedure, representing and selling the Scenic Group brands, and assisting in the recruitment and training of a permanent CMI sales leader.

#### **Indigo Brussels**

IHG'S Hotel Indigo brand has announced the opening of its Hotel Indigo Brussels City, located in Place Charles Rogier.

The 284-guest hotel, which "takes inspiration from its surroundings", features three garden-inspired themes: floral, herbal and tropical, with each room boasting bold botanic inspired patterns and self-sustaining PikaPlant Jars.

The hotel is also home to the new SERRA restaurant, which offers food that has "a positive impact on people & the planet".

#### **MSC** Cruises on deck



**FLIGHT** Centre hosted its World Travel Expo in Sydney over the weekend, with a number of travel professionals on hand at Sydney Olympic Showground to assist consumers with their travel enquiries.

The team at MSC Cruises, pictured, were on deck to chat with potential customers and "sharing the beauty and stories" of their cruise line.

The Expo will head to Melbourne this weekend, for info see travelexpo.net.au.

#### NZ tourists trapped

TORRENTIAL rain has caused the closure of the one road leading into Milford Sound, trapping 200 visitors inside the New Zealand tourist hot-spot.

Tourists will "have to wait until Wed" before being flown out.

#### **HAL** pivots to Japan

HOLLAND America Line has confirmed the disembarkation for its *Westerdam* vessel will now take place in Yokohama, Japan rather than Shanghai, China, in light of the coronavirus outbreak.

The cruise line has also indicated that all future sailings aboard *Westerdam* in Asia from 15 Feb through to 28 Mar will not visit China, with itinerary revisions planned with Japanese ports instead.

#### Trimarchi departs

AFTER almost three years as Uniworld Boutique River Cruises' Marketing Manager - Trade, Lina Trimarchi has announced she is stepping down from the role.

Her last day in the position will be this Fri, with no confirmation as to where she will head to next.



info@greecemedtravel.com.au

Tuesday 4th February 2020

#### Samoa's V-Day sale

**SAMOA** Airways has released a "Valentine's Special" on Economy and Business class fares, for sale until 11 Feb.

Prices start from \$215 one-way ex-Brisbane for Economy class, and \$800 one-way ex-Brisbane for Business - email HERE.

#### Fiji Dive special

JEAN Michel Coustea Dive in Fiji is offering a special low-season offer, valid until the end of Mar.

Guests can book a seven-night trip that incudes two tank dives for \$1,340 per person, based on two people travelling.

For info, CLICK HERE.

#### **AFTA UPDATE**

from Jayson Westbury



**DFAT** travel advisory to China is set to Level 4 - I don't think anyone would have called this as a position we

would be in at the start of the

As serious as the issue is, unfortunately the confusion and frustration that it delivers is once again top of mind within the travel industry. In practical terms, the impact of this Level 4 advisory and the wide ranging measures that the Federal Government has taken in dealing with inbound Chinese nationals coming to or entering Australia is far more impactful that its effect on the outbound sector.

That said, Level 4 advice has an impact for a couple of reasons. First, is the question of those who have travel booked in the coming weeks and months to the country in which the Level 4 has been applied. Should they cancel? Should they change? Should they go?

Second is the broader issue of not wanting to travel at all. This is a real challenge, as both countries look to place total travel bans on their people due to the broader risk assessment undertaken as to the overall wellbeing of their people. CLICK HERE for a great resource on the Worth Health Organization's updates and information.

The Q&A and the Myth buster tabs are of particular interest especially when consideration is being given to travel to places other than China – the rest of the world – and I am sure this may

be helpful as the truth is sought amidst the deluge of media reports, which do paint a very dark and doomy picture.

Don't get me wrong, the coronavirus is a serious global medical crisis and we can all only hope that everything is being done to control the spread and in the end put a stop to this. But in the meantime, the world needs to keep moving and people need to keep travelling if not for the future of the global travel industry, for the future of humankind such that we can go on to live our normal lives in the face of this kind of threat.

I suspect the coronavirus will be with us for at least the next two months, and while the situation is ever-changing, my hope is that the messaging will calm as the situation is contained.

AFTA continues to work with the Federal Government and its agencies as they move to do all that is felt necessary to keep Australians safe, and we will continue to provide as much information as we can to our members and the broader travel industry via the trade media outlets as this situation unfolds.

The travel industry is a resilient industry that has a strong history of dealing with these global challenges and while I have no doubt that this virus situation will impact many in the travel value chain, getting the right information out to all becomes the key to the short-term and critical to the long term impacts as Australians make their decisions about that they want

#### Accor's fabulous franchises



**ACCOR** hosted its highly anticipated Pacific Franchise Awards on Wed 29 Jan, with more than 130 delegates in attendance at the Pullman Melbourne on the Park.

A total of nine awards were handed out throughout the evening, which celebrated the achievements of the group's franchise hotels.

"Without the support, trust and confidence of our owners and franchise partners, we would not be in the leading position we are in, and tonight is all about honouring the commitment they have made to Accor," said Accor Pacific Chief Operating Officer Simon McGrath.

Major winners on the night included Lewis Land Group, which scooped the coveted Development of the Year Award for its Mercure Sydney Rouse Hill.

Hotel of the Year went to Voyages Ayres Rock Resort's Outback Pioneer Hotel & Lodge,

#### Aus Walking launch

**AUSTRALIAN** Walking Holidays has revealed a new seven-day Central Australian experience that takes travellers to view the highlights of the Red Centre.

The Larapinta, Kings Canyon and Uluru in Comfort tour offers a fully guided and supported experience, and includes accommodation in a range of ecocampsites around the areas.

Highlights include guided day walks of the Larapinta Trail, a sunrise walk around the base of Uluru, a Kings Canyon rim walk, & a visit to Kata Tjuta (the Olgas).

Prices start from \$3,395ppts, for more information CLICK HERE.

while Food and Beverage Hotel of the Year was handed to Hardy's Verandah, Mount Lofty House MGallery by Sofitel.

Pictured: Winners of the Hospitality Industry Pioneer Award Scott Flynn and Anthony Flynn, Brisbane Airport Hotels Group; and Simon McGrath Chief Operating Officer Accor Pacific.



#### **SUPER RUGBY R1 WINNERS**

Congratulations **ROBYN WILLIS INGLIS** 

from Learn for Change Consulting

**& MATTHEW SPEAKMAN** 

from Flight Centre

Robyn & Matthew are dual top tippers for Round 1 of Travel Daily's Super Rugby footy tipping competition. They've each won \$100 travel credit courtesy of Expedia.



Travel Daily Super Rugby tipping competition is sponsored by Emirates, with the top tipper for the season winning flights from Sydney to Christchurch.



NSW permit LTPS/20/41548 / ACT permit TP 20/00114



#### **Emirates gets lit!**

**THE** Emirates Airline Festival of Literature opens tomorrow at the InterContinental Hotel Dubai Festival City, providing attendees the chance to get a preview of some of the attractions to be found within Dubai's forthcoming Expo 2020 taking place in Oct.

The festival aims to cater to attendees of all ages including an interactive children's zone with books, characters, games and activities complete with an aeronautical theme.

Tickets can also be won to Expo 2020 with the festival finishing up 08 Feb.

#### MONEY

WELCOME to Money, TD's Tue feature on what the Australian dollar is doing.

#### AU\$1 = U\$0.668

TRAVELLERS heading to Europe have been bestowed with some good news after the AUSEUR gained 0.2% overnight.

Similarly, the AUDJPY jumped o.4%, giving relief to those heading to Japan this week. Meanwhile, all eyes will be on the Reserve Bank of Australia this afternoon at 2.30pm, with the market seeing a 40% chance of a rate cut being announced. Wholesale rates this morning.

| \$0,668   |
|-----------|
| £0.514    |
|           |
| \$1.036   |
| €0.604    |
| ¥72.64    |
| ß20.78    |
| ¥4.694    |
| 9.949     |
| \$0.888   |
| US\$51.56 |
|           |

#### **Dream Turks plan**

THE Turks and Caicos Island, southwest of the Bahamas, is set to see the development of a new 90-room hotel to be operated by the Dream Hotel Group in 2022.

Billed as The Bight by Dream Hotel, guests will enjoy unobstructed ocean views with access to a suite of facilities including beachfront cafe with private lounges, a rum distillery, two pools and a spa.

#### Puno expects spike

THE largest religious celebration in southern Peru is currently taking place with the regional tourism board saying that the event is expected to attract up to 60,000 tourists this year.

The Fiesta de la Virgen de la Candelaria is a festival in the city of Puno which fuses culture, dance and music together with Catholic doctrine and local Andean religion.

The event is declared an Intangible Cultural Heritage of Humanity by UNESCO.

#### Guatemala lifted

THE Guatemalan Government has lifted the state of emergency (SOE) that was in place across several departments from Nov 2019 to Jan 2020 but has cautioned that a reinstatement of the SOE could occur at any time, Smartraveller has advised.

Smartraveller recommends travellers exercise a high degree of caution when travelling in the central American country with border crossings into and from neighbouring countries noted for their high crime rate with intercity travel after dark not advised.

## Cassidy Group bolsters ranks



THE Cassidy Hospitality Group is set for a big 2020 with MD Grant Cassidy pictured announcing a new staff appointment and a promotion across the group's two hotels in Rockhampton.

Tony Cullen takes the reigns as GM for the Edge Apartment Hotel and the Empire Apartment Hotel having previously been Head of Sales & Corporate Partnerships at Village Roadshow Theme Parks.

Alyssa Tate has been promoted to Operations Manager after a five-year stint as Conference and Events Manager.

# WIN A TRIP TO GREECE

This month The Luxury Greece Collection, a division of Greece & Mediterranean Travel Centre is joining *Travel Daily* to give agents the chance to win a luxurious Greek trip! The 8-night escape explores the must see destinations of Greece. Start in the ancient city of Athens and then relax and unwind on the scenic Greek Islands of Mykonos and Santorini in 5-star accommodation.

To win all you'll need to do is correctly submit BOTH an image and a short

Send your answers to greecemed@traveldaily.com.au

Q1 - It's always nice to treat-yo-self when you're on holidays. Send us through your favourite holiday splurge!





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#### **DOMESTIC CORPORATE CONSULTANT** Sydney - \$60K - \$65K + super

Due to increase in business, this client is looking for an experienced domestic corporate consultant with experience using Sabre to join their boutique, modern corporate agency. Health benefits and educational allowance on offer as well as staff travel discounts. Self ticketing would be ideal but not mandatory.

Contact Natasha

**VIEW JOB** 

#### **OFFICE COORDINATOR**

Sydney - \$65K - \$70K + super

Work for an award winning and expanding travel company on a Monday to Friday basis. This role focuses on providing administrative assistance to both the CFO and managing director. Experience using Salesforce would be an advantage. Sociable office environment with individual career development plan. Staff famil trips on offer.

Contact Natasha

**VIEW JOB** 

# MULTI-SKILLED LEISURE TRAVEL CONSULTANT

**Sydney - \$60K - \$65K + super** 

An award-winning agency is looking for an experienced, polished travel consultant to work with their top level clients to deliver their luxury travel needs. This role will be a step away from traditional face to face travel consulting with no weekend work required.

Contact Leanne

**VIEW JOB** 

# CORPORATE TRAVEL SALES MANAGER

Melbourne - \$90K - \$110K + super

This global TMC is seeking an exceptional sales manager to join a highly successful team in Melbourne. As part of a growing sales team, you'll work within the national and multi-national space making the most of your travel network. Competitive salary and bonus.

Contact Giulia

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## MARKETING EXECUTIVE

Sydney - \$70K + super

This role would suit a talented CRM & digital marketing executive with a focus on email marketing, customer service management and customer journeys. You'll be managing content creation, budget and customer experience using Salesforce marketing cloud. A growing business with modern office space.

Contact Natasha

**VIEW JOB** 

# **CORPORATE ACCOUNT MANAGER**Sydney - \$80K + super

As a proven Account Manager within the travel industry, you will use your relationship building skills and understanding of the TMC space to successfully manage a portfolio of clients. You will also manage rebids, with a focus being on account retention. Great staff incentive program, health benefits and travel discounts.

Contact Susan

**VIEW JOB** 

# EXPEDITION AND ADVENTURE TRAVEL CONSULTANT

Melbourne - \$50K - \$55K + 12% super

This global leader in expedition and adventure travel are looking for a travel consultant who has strong adventure or expedition experience. Amazing staff benefits with ongoing training and support provided. Generous staff discounts with 5 weeks annual leave.

**Contact Matt** 

**VIEW JOB** 

# INTERNATIONAL PET TRAVEL SALES CONSULTANT

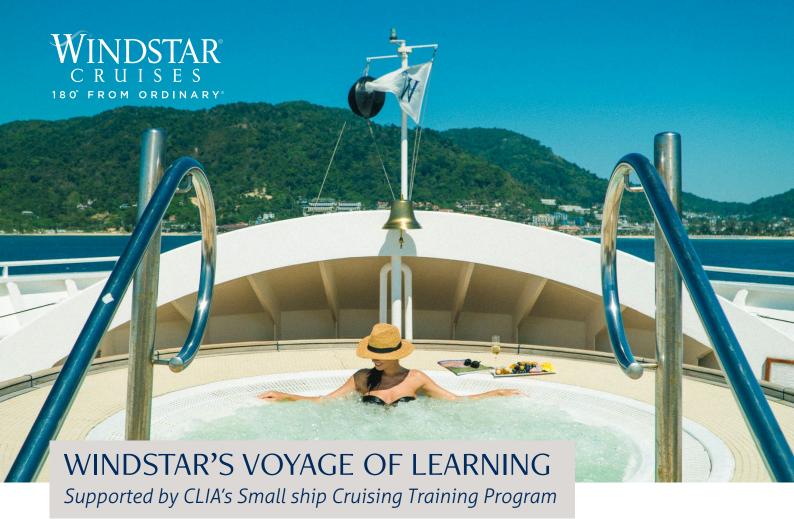
Melbourne - \$50K - \$60K + super

Super exciting opportunity for those travel agents or call centre professionals looking for something very varied and different. You'll be working with vets, organising export visas and assisting clients needs over the phone. Competitive salary with great training.

Contact Adrian

**VIEW JOB** 

tmstalent.com



Windstar Cruises and CLIA Australiasia are excited to be launching the first CLIA accredited Small Ship Cruising Training Program in conjunction with Windstar's Agent Training onboard the elegant Wind Spirit from Cairns to Noumea.



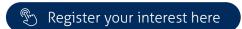
**Embarkation:** Cairns 1 June 2020 **Disembark:** Noumea 8 June 2020

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How to book:



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or contact Windstar Cruises Groups Department on 1300 749 875

#### Terms & Conditions

COST & INCLUSIONS: Conference price includes 7-night cruise on-board Wind Spirit in guarantee oceanview cabin - cabin allocation will be provided closer to the date, all meals whilst on-board, welcome cocktail party onboard, applicable taxes, port charges, entertainment & activities on-board as per ship schedule, attendance at all conference sessions conducted by CLIA Australasia and Windstar Cruises, Workbook, Tea/Coffee/iced water for morning and afternoon tea during conference sessions.

NOT INCLUDED: Airfares to / from your capital city, airport arrival / departure transfers, travel insurance, alcoholic beverages (at any time other than where advised i.e. welcome cocktail function) shore excursions, gratuities, other items of a personal nature.

PAYMENT & CANCELLATION POLICY: Full payment including pre-paid gratuities made be made at time of booking. Any Cancellations beyond this date will be subject to Windstar Cruises terms and conditions plus a \$150 per person administration fee.

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