

UK says no to cruise

THE UK's Foreign & Commonwealth Office (FCO) has advised British nationals against cruise ship travel, "due to the ongoing pandemic and medical advice from Public Health England".

Previously, the FCO only advised over 70s and those with underlying chronic health conditions against cruising.

Norfolk postpones

NORFOLK Island has pushed back opening its borders to NSW and ACT residents from today until 24 Jul.

Meanwhile, those attempting to travel from Victoria will not be permitted to enter Norfolk Island until further notice.

Vail suspends lifts

VALE Resorts yesterday suspended ski-lifting operations at Falls Creek and Hotham Ski Resorts, through to at least 19 Aug in line with new restrictions in Victoria due to the recent COVID-19 outbreak.

Guests who purchased a 2020 Epic Australia Pass, have not used the pass, and who will not proceed with their purchase, must request a refund by Sun 12 Jul [HERE](#).

All reservations for lift tickets, ski and ride lessons and rental bookings will be fully refunded.

Perisher will remain open and operate in line with NSW rules.

WebBeds inks tech deal

WEBJET'S accommodation division WebBeds has entered into a new inventory partnership with cloud-based B2B travel transaction business Aeronology.

The deal will allow travel agents using the Aeronology platform to access and book live accommodation inventory from WebBeds' suite of more than 350,000 properties into existing air bookings.

Aeronology Chief Executive Russell Carstensen said the new partnership would ultimately make life easier for agents, combining a one-stop-shop style booking experience.

"What Aeronology is creating is the ability for our travel agent customers to easily add hotels to their flight itineraries, all on one screen," he said.

Agents will not be required to hold flights to make a WebBeds hotel booking on the platform, and room bookings able to be made as standalone transactions as well, or as a package, all of

which can be have the price adjusted as part of the final itinerary.

Carstensen also noted the deal would provide much-needed transparency for agents.

"Unlike other trade online systems, one that doesn't hold funds, Aeronology will never hold the consumers funds, it has no interest in that business model," he said.

"This approach will see commercial agreements remain between WebBeds and the travel agent, providing complete transparency and ensuring profitability for the travel agent".

WebBeds Head of Commercial, Pacific Grant Sumich hailed the new collaboration as one that would increase agent flexibility.

"Travel agents more than ever before are looking for aggregation solutions that provide an improved user experience and deliver efficiencies and control," he said.

"The Aeronology suite of applications provides this."

Carlton Rydges sale

THE Carlton Rydges Hotel, which was at the centre of a COVID-19 outbreak in May, has been put up for sale with a \$40 million plus price tag, *The Sydney Morning Herald* reports.

The 107-room hotel at 701 Swanston Street is currently used as a quarantine zone for returning travellers.

HAL names new Prez

CARNIVAL Corporation has named former COO Gus Antorcha as its new Holland America Line (HAL) President.

He will report directly to Carnival UK and Holland America Group Chief Executive Officer Stein Kruse, while Costa Cruises President Neil Palomba will take over as Carnival Cruise Line COO, reporting to the brand's President Christine Duffy.

During Palomba's transition, the Costa leadership team will report to Carnival Asia and Costa Group Chief Exec Michael Thamm.

"We are using this pause in guest operations to evaluate every aspect of our business, including our leadership structures, and make changes where appropriate," said Carnival Corporation Chief Executive Officer Arnold Donald.

Today's issue of TD

Travel Daily today has seven pages of news including our PUZZLE page.

Oita enters Oz

JAPAN'S Oita Prefecture has entered the Australian market, appointing Kate Sorenson at SLC Representation to lead a representation program in Australia.

This entry will also be backed by Barking Owl Communications, which will provide support with a media program.

SLC has been tasked with driving trade initiatives, which incorporates an education and trade training program which kicked off this week with a webinar - [CLICK HERE](#) to watch.

SLC will also be organising a series of trade familiarisations when the international borders re-open and manage Oita's representation at trade and media events.

AirAsia refutes

AIRASIA has hit back at an update from auditor Ernst & Young which said the future of the airline was in "significant doubt" (*TD* yesterday), labelling it as an "unqualified audit opinion".

The airline said the board of directors is confident of the successful continuation of the business, in conjunction with the actions undertaken by the govts of the operating entities, outcome of ongoing discussions with financial institutions and investors to obtain required funding and implementation of management's action plans.

FLT stake purchase

SWISS multinational investment bank and financial services company UBS Group has become a substantial holder of Flight Centre Travel Group.

The company snapped up over 10 million shares, equating to 5.1% in voting power.

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TEQ agency nod

TOURISM and Events Queensland (TEQ) has appointed Brisbane-based agency Rumble as its master creative partner, with the agency charged with developing the “next evolution of Qld’s global brand strategy”.

The appointment coincides with the state lifting travel restrictions today, and follows a previous relationship which saw Rumble launch Queensland’s “Find your perfect next” campaign in 2018.

Travel recovery by 2023: Skroo

FLIGHT Centre (FC) Managing Director Graham “Skroo” Turner believes international travel will not return to pre-COVID-19 levels until at least mid-2023.

Speaking with *The Courier Mail*, Turner also said he “hoped” some of FC’s 14,000 staff would return within six months, but conceded it would depend on govt policies.

Hapag-Lloyd reboots

HAPAG-LLOYD Cruises has revealed it is planning to recommence sailings at the end of this month, marking the restart with several cruises on board luxury ships, *EUROPA 2* and *HANSEATIC inspiration*.

The first range of voyages will be limited to German, Austrian and Swiss citizens in the short-term, adding eight new short itineraries roundtrip from Hamburg.

There are caveats to the resumption however, with the cruise line revealing that capacity will be capped at 60% initially, and all sailings will be undertaken under the auspices of a 10-point plan of enhanced health and hygiene measures.

These include mandatory health disclosures of pax and crew, thermal imaging cameras, staggered boarding procedures, and Public Health Managers on board to ensure implementation of proper health protocols.

Qld eases restrictions

THE Queensland tourism industry is set to receive a much-needed shot in the arm, with the state’s border opening today to interstate visitors, except for those travelling from Victoria (**TD** yesterday).

The opening follows 15 weeks of hard border closure, with those who have been in a COVID-19 hotspot in the last 14 days still being turned away.

Tourism and Events Queensland (TEQ) CEO Leanne Coddington said consumer research is showing that there is strong demand for travel, but also that health and safety is top of mind for travellers.

“We have worked with businesses around the state to share the information and requirements on how to be COVID-Safe, and once they have the required documentation in place they can display a Good to

Go ‘stamp’ in their marketing to help assure travellers they will be booking a safe experience.”

She noted that many Qld operators were going beyond the requirements and taking additional steps to ensure peace-of-mind for travellers.

Long traffic delays are being reported at border crossings, with the state imposing strict rules, including that everyone entering the state must complete a Qld border declaration form.

The form lasts seven days, with those staying longer required to renew it online.

Additionally, travellers must provide any necessary documentation to prove they have not been in Victoria over the past 14 days.

Travellers must agree to get tested if they experience any COVID-19 symptoms and will receive SMS reminders.

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Travel Daily

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Travel & Cruise
Weekly

Aussies wary of 2nd wave

THE majority of Australian travellers say they would cancel their domestic travel plans if the country was struck by a second wave of COVID-19, according to new research compiled by tech business Toluna.

The study suggests that 70% of prospective travellers currently take this view, with 56% also indicating they would cancel travel to a destination reporting a high number of COVID-19 cases.

Forced quarantine was also noted as a major turnoff for domestic travel, with 56% stating they would cancel travel plans if their arrival destination imposed a 14-day quarantine, while 44% also said they would cancel holidays if they were forced to quarantine upon returning to home to their own state.

The data also found that hygiene in the air was high on the list of concerns for travellers, with 65% stating face masks should be mandatory on flights, while 73% also wanted temperature checks to be mandatory prior to boarding, and 68% of Australians

stated a desire for spaced seating in the air.

When it came to motivations for taking a domestic trip, 79% said they wanted to support the local tourism sector, while 59% indicated they wanted to take advantage of anticipated travel promotions.

Despite the obvious trepidation caused by the pandemic, encouragingly more than half of respondents also noted they planned on taking a domestic holiday at some stage this year.

WA tightens borders

WESTERN Australia has tightened its hard border measures, with no one allowed into the state if they have been in Victoria in the previous 14 days, unless they meet a new, reduced exemption list or would normally reside in Western Australia.

Returning Western Australian residents will continue to be required to self-quarantine for 14 days and be subject to a COVID-19 test on day 11.

A little bit of luxury



DOMA Hotels has announced it will open the doors to the Little National Hotel Sydney in Sep, to be located in the city's CBD suburb of Barangaroo.

The property is targeted toward clients who want to get outside of their hotel room and explore the city and the hotel's amenities, describing its appeal as "affordable luxury for all".

When it opens to the public, the hotel will offer 230 rooms, along with a gym, large library and a rooftop garden bar.

"We're thrilled to be bringing a Little National Hotel to Sydney this year," said Doma Managing Director Jure Domazet.

"Our approach has always been to provide guests with a convenient, contemporary hotel

experience, without the cost of five-star accommodation, so they can enjoy more of the city around them," she added.

Pictured: A render of the rooftop garden bar.



Window Seat

TALK about a safe social distancing holiday!

For a limited time only the island of Soneva Fushi in the Maldives is up for grabs as a solo holiday destination.

For the meagre sum of just \$100,000 per night, you too could be on your way to spend some quality alone time away from the COVID-19-infested world in this island paradise.

Now, before you jump at the opportunity, you should know that this offer is not all inclusive, with experiences and transfers to be undertaken at an additional cost.

On the plus side, it does include open air private movie screenings in Cinema Paradiso, and private dining at some of the island's restaurants.



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CORPORATE UPDATE

GBT lends assistance

AMERICAN Express Global Business Travel (GBT) has launched a COVID-19 information and advisory platform called Travel Vitals.

The briefing platform aggregates data from hundreds of sources to provide travel managers and travellers with important information they need before, during and after a business trip.

It is free and available to all travel managers, travel management companies (TMCs) and travellers, allowing for users to search travel guidelines by destination, airline, airport, hotel chain, train operator and ground transportation provider.

Travel Vitals powers itinerary-specific information in digital channels, including the Amex GBT mobile app, chat and online booking tools.

"We're doing this because for the foreseeable future, we have to manage every trip as if we were planning an event," GBT VP of Product Strategy & Experience Mark McSpadden said.

"Door-to-door travel management has long been an aspiration for our industry, but that isn't enough in these circumstances.

"The role of the TMC now

begins as soon as the need to travel is first identified and ends long after the traveller has returned home," he explained.

Travel Vitals is integrated into the trip audit process and can trigger alerts when journeys are booked to high-risk destinations.

Reporting capabilities monitor future bookings and help drive policy compliance, while historical bookings are tracked which allows for movements to be traced because of an infection rate spike at a specific location.

GBT is pursuing a mobile-first strategy to make the content easy for travellers to access while they're on the move, with features including chatting with a travel counsellor on the mobile app, or receiving notifications while on a trip.

COVID disruption

AN INCREASE in virtual events has been highlighted in a new study by procurement intelligence firm Beroe, with the company noting the challenges of high quality transmission, bandwidth and attendee attention span.

Beroe has predicted that the hotel supply market is expected to reduce by 2% post COVID, with larger upscale hotels severely hit by the pandemic.

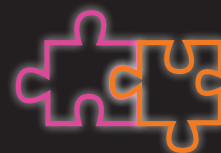
After the pandemic is over, Beroe says the effect on cost per attendee will depend on whether or not a vaccination is successfully developed for COVID-19, as it will directly influence the willingness of attendees to travel.

Emirates basic Biz

EMIRATES President Tim Clark has flagged a lower-cost "basic Business class" package - which provides the personal space of a Business class seat without inclusions - it is set to be popular "because people will be prepared to pay more for greater distancing" on board, he told *The Times*.

**NEED A DISTRACTION
AMID THE DOOM
AND GLOOM?**

Check out our daily puzzle page.



Travel Daily

CORPORATE CHATTER

with Nick Whitehead

The future of business travel

IN A post-pandemic world, the rate of return to business travel will vary greatly by region and type of trip (i.e. domestic, regional, long-haul international) and nobody can say with a great deal of certainty what volumes will look like.

What is more certain, however, is that as business travel resumes then cost, risk and change management are likely to emerge as top of mind priorities for every organisation.

Cost management will be important because most organisations will be returning from a near zero dollar spend on travel, and each trip and each dollar proposed to be spent will be reviewed with a greater level of scrutiny than before.

Risk management will be key to ensure traveller wellbeing is certain and that duty of care obligations are being met and this is at the core of the must-haves to enable the return to the skies for corporate travellers.

Change management will be critical, not just to support an organisations' travellers as they navigate

a much more unpredictable landscape of disruptions, but also to ensure that credits are effectively tracked and utilised.

Underpinning these requirements is a pre-requisite for corporate travel to be booked through a managed sales channel. Flights or hotels booked directly on airline or supplier websites make it near-impossible for the organisation to effectively address the imperatives of cost, risk or change management.

A traveller-centric travel program is now a must-have, and technology can be the catalyst to bring more spend into the managed channel, driving adoption and

ensuring compliance through seamless policy application at point of purchase.

The world of business travel has changed, and now is the time for travel managers to assess the role of technology in supporting a safe and effective return to travel.

*** Opinions expressed are those of the author. Comments are welcome, corporatechatter@traveldaily.com.au.*

**“
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”**



Nick Whitehead is the Chief Marketing Officer for Serko, leading the market engagement to align Zeno, Serko's next generation travel and expense platform, with the evolving needs of corporate travel managers and their travellers. Find out more at zeno.com.



Discover travel industry businesses that are transforming to cope with the challenging conditions of COVID. Read more in the July issue of *travelBulletin*.

CLICK to read [travelBulletin](#)

Luxury Tassie bid

AN APPLICATION for an \$11m luxury development, known as Allure Cape Raoul, has been submitted to the Tasman Council in Tasmania.

Flagged to be located in the state's South East, there are hopes that if approved the development will be open by the end of the year.

The proposal envisions 34 luxury cabins, a 60-seat restaurant and a massage centre on-site, which is currently used as a cattle farm.

A cautious relaunch

WALT Disney World Resort in Florida is set to reopen on Sun, along with Animal Kingdom and Magic Kingdom, followed by Hollywood Studios and EPCOT next week.

Disney is drawing on its successful reopenings of the Disney Springs and Shanghai Disney Resort, with limits to be imposed to control attendance and density in line with COVID-19 mitigation strategies.

Guests will also need a pre-purchased ticket or annual pass to enter the theme park.

Thredbo gets Frank

AUSTRALIA'S oldest living Olympian Frank Prihoda (pictured) has been honoured at Thredbo this week, with The Tors run being renamed after the former alpine skier.

On the occasion of Prihoda's 99th birthday, Frank's Face came into existence, an intermediate run from Australia's highest lifted point, and sandwiched between Karel's T Bar and Sasha's Schuss, which are named after his sister and brother-in-law respectively.



Indigenous eco cruise



SALTWATER Eco Tours has launched a new Indigenous eco-cruise aimed at connecting "culture to coast".

With 2020 being Queensland's Year of Indigenous Tourism, the Sunshine Coast operator's new tour aims to celebrate the region's Indigenous heritage and spectacular coastline.

Operating from Mooloolaba, the itinerary sails aboard a century-old historic timber sailing vessel, *Spray of the Coral Coast*.

Each tour will have an Indigenous storyteller on board to share stories, traditions and culture about the Sunshine Coast's original inhabitants, the Kabi Kabi people.

The tours will operate three

times daily each weekend, comprised of a sunset acoustic tour, operating on Sat and Sun evenings, and private charters, available for exclusive hire for cruises of two to four hours.

Spray of the Coral Coast can currently accommodate 20 passengers.

"There's more demand than ever for authentic eco-tourism and Indigenous cultural experiences in Queensland," said the state's Minister for Innovation and Tourism Industry Development Kate Jones.

Pictured: Saltwater Eco Tours' founder Simon Thornalley gets ready to set sail.

A greener recovery?

THE International Air Transport Association (IATA) has emphasised the aviation industry's commitment to a post-COVID "green recovery", which will see the sector aim for emission reduction goals.

IATA has also called for the International Energy Agency (IEA) to prioritise investment in sustainable aviation fuel.

The Association's plea comes on the eve of the IEA Clean Energy Transitions Summit, which will meet virtually to debate moves toward a low-carbon future.

JL cuts Aus flights

JAPAN Airlines has announced revisions to its international network plan for the next two months, with flights to Sydney and Melbourne cut.

The airline had initially planned 120 flights on the two routes to Australia for Aug and Sep, but these have since been scrapped.

Other regions seeing cuts include East and Southeast Asia, and the Americas, although some routes, such as Tokyo-Boston and Osaka-Los Angeles, are not being affected.

Canadian launch

NEW Canadian airline OWG is set to launch, based in Montreal.

The carrier is run by charter airline Nolinor Aviation, which flies to Northern Canada, but OWG will focus on southern "tropical destinations".

"Our goal is to win the hearts of Quebecois with a new airline whose mission is to get travellers excited again," said President Marco Prud'homme.

Having this week received authorisation from Canada's Minister of Transport, Nolinor hopes to have OWG up and running in the coming months "against all odds", with destinations to be announced shortly.

TRAVEL SPECIALS



WELCOME to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au

Savings of up to \$1,500 per person are available on selected **Celebrity Cruises** itineraries through the cruise line's double savings promotion. Deals are valid until Mon, with Suite bookings also seeing the first two passengers enjoy premium beverage packages, wi-fi, and \$300 each to spend on board. Further conditions apply, and for details, see www.celebritycruises.com/au.

The Maldives' **Soneva Fushi** in Eydhafushi is offering an island buyout ideal for large groups. Valid for stays until 01 Sep, the deal includes accommodation in any of the one to nine bedroom villas for as many family and friends as desired - book at www.soneva.com.

Book an all-inclusive Hunter Valley wellness retreat with **Luxury Escapes**, with buy now choose dates later travel until 31 Aug. Valid for stays of two or five nights, the package leads in at \$999 - **CLICK HERE**.

Where in the world?



THIS place is famous for its lakes which are arranged naturally into cascades.

There are 16 lakes which are separated by natural dams made of travertine.

Each of the lakes has distinctive

colours ranging from azure to green, grey or blue, and the colours change depending on the organisms in the water or even the angle of the sunlight when you're looking at them.

Do you know where this is?

Funnies Flashback



WE'VE trawled through the **TD** Window Seat archives to give you blast from the past. Here's some gems from 07 Mar 2012:

GROUP buying website Living Social has confirmed Americans are the world's worst-behaved travellers.

Intriguingly, the poll surveyed over 5,500 people, with more than 4,000 of these being US citizens themselves.

Four in 10 US respondents admitted to stealing something from their hotel room such as bathrobes & towels, while others 'fessed' up to swiping pillows, sheets, Bibles and even remote controls.

Surprisingly, 78% of the Americans polled said that they had visited at least one foreign country, and 61% said they had been to multiple, however latest figures show only 37% of Americans held a passport.

Good news for the local tourism industry however, with the most popular 'dream' destination for Americans to being a visit to Queensland's Great Barrier Reef.

ANSWERS 09 JUL

Pub quiz: 1 MH370, 2 Pound sterling, 3 Bucharest, 4 Orlando, Florida, 5 Helsinki-Vantaa International Airport, 6 Cyprus, 7 The sun, 8 New Zealand, 9 Frozen Planet, 10 Saigon, 11 Istanbul (e [note] + Stan [Lee] + bull)

Whose flag is this: Nauru

Pub quiz

1. What is the capital of Chile?
2. Banten is the westernmost province of which Indonesian island?
3. EUROPEAN GRAND TOURS is an anagram for two different European nationalities. Each letter is only used once. Which two nationalities are hiding in the phrase?
4. According to most Egyptologists, what was the primary purpose of the Great Pyramid of Giza when it was constructed?
5. Why did French bike rider Adolphe Heliere fail to complete the Tour de France in 1910?
6. In what year did the Australian Government ban smoking on all Australian International flights?
7. Approximately how many steps are there in the process of making a single Cuban cigar?
 - a) 8
 - b) 50
 - c) 100
 - d) 72
8. What US state is considered the spiritual home of the Hershey chocolate empire?
9. In what country is Airbus' operating headquarters located?
10. What currency is used in Greenland?
11. What city does this collection of pictures spell out?



+



+



Sudoku

DIABOLICAL

THE aim of Sudoku is to complete the entire grid using the numbers 1-9. Each number can only be used once in each row, column, 3x3 box.

	6		9				8	
				5			1	
8			1		7		3	4
6		9				7		2
2		8				1		3
5	9		7		3			6
	1			4				
	8				6		7	

www.sudokuoftheday.com – visit them and get a new Sudoku every day!

Outback micro fun

ICON Adventures has collaborated with a number of Queensland businesses to put together a new range of outback micro-adventures.



The program is aimed at small groups with a maximum of 14 guests, and features a range of retreats based in and around Carnarvon Gorge.

The "nature-immersed" experiences are undertaken with the guidance of a qualified ecologist - [CLICK HERE](#) for info.

Social distance tech

A **SOCIAL** distancing technology trial in Canberra took place yesterday, using a smart e-badge developed by equipment rental service Harry The Hirer.

The Canberra Convention Bureau tested the technology at The National Convention Centre Canberra, in which a small disc attached to an event lanyard alerts the user through discrete vibration when physical distancing is less than 1.5 metres, resetting once delegates adhere.

Catch up on the news of the week

[CLICK HERE TO LISTEN](#)

Intrepid prescribes tablets



THE Intrepid Foundation has been supporting Education For All's (EFA) Project Tablets during COVID-19 pandemic, aimed at improving education access for Moroccan girls.

The initiative strives to bring remote learning via the internet to rural students following three months of lockdown, funded directly by Intrepid Travel's not-for-profit arm.

The students, located in the High Atlas mountains, were unable to attend school after they were closed across the country, and were unable to access education resources due to their remote location.

Last week, Intrepid Morocco General Manager Hala Benkhaldoun and the Education For All team hand-delivered 25 tablets to the girls to help them resume their education.

They now have access to online tutorial resources.

"Due to the pandemic's

impacts, we need to continue the organisation's momentum to help these girls achieve their dreams," said Intrepid Managing Director EMEA Zina Bencheikh.

"Morocco faces an 80% illiteracy rate among women, and EFA has made education accessible for young girls in remote areas where there are typically barriers to learning," she added.

Pictured: Intrepid GM for Morocco Hala Benkhaldoun (left) with some tablet recipients.

Fiji suspends again

AWESOME Adventures Fiji has extended its pause on services through to the end of Aug.

The operator noted it had become clear that travel from key source markets was unlikely to resume prior to 01 Sep at the earliest, which is when Awesome Adventures now plans to review its ability to recommence its services again.

Celebrity **X** Cruises®
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WIN A CRUISE FOR 2

This month Travel Daily has partnered with Celebrity Cruises to give you the chance to WIN a free cruise for two people onboard *Celebrity Solstice* departing Sydney.



In 25 words or less, tell us your favourite cruise port along the East Coast of Australia and why, and you could WIN!

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