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Travel Daily First with the news

Malaysia Airlines Introduces Economy Branded Fares in Australia and New Zealand For more information

Click Here



Monday 27th July 2020

Tassie travel bubble plan

Save more with Paul

FRENCH Polynesia cruise specialist Paul Gauguin Cruises is offering even more discounts for 2021, doubling the per person saving for newcomers from \$400 to \$800 on all departures.

The deal for first-time customers of the brand is valid for bookings made between 23 Jul & 30 Aug. See the **front cover** for details.

Viking \$5k saving

VIKING Cruises is reminding agents that its Journeys Worth Planning promotion ends 31 Jul, with savings of up to \$5,000 per couple on future journeys.

Generous flight credits are on offer along with Viking's Risk-Free Guarantee allowing plans to change up to just 24h before departure - see the **last page**.

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TASMANIAN Premier Peter Gutwein has announced plans to implement "safe travel bubbles" with South Australia, the Northern Territory and Western Australia, effective from 07 Aug. Additional safety measures will

Additional safety measures will be implemented at the state's sea and air ports, including a mandatory health check for every passenger and requirements for arrivals to detail where they had been in the prior 14 days.

Refusal to take a test will result in mandatory hotel quarantine or repatriation on the next flight.

The trans-Tasman TT-Line ferry will continue to operate under current arrangements, with only passengers who have a Tasmanian address, are an essential traveller or are visitors from WA, SA or the NT.

Mandatory testing will also be introduced from 31 Jul for essential workers who have been through a designated hot spot in NSW or are from anywhere in Vic.

Also from 31 Jul, where hotel quarantine is required, travellers

Oneworld upgrades

THE Oneworld airline alliance is expecting to implement a general points upgrade program across all of its members by the end of the year, according to Chief Executive Officer Rob Gurney.

Speaking to the *Cranky Flier* website last week, Gurney confirmed the alliance-wide plan which would replace the existing bilateral upgrade arrangements which are only available between individual member carriers.

Oneworld continues to work on the unified platform to allow the change, among other integrations to simplify cross-alliance check-in and flight information updates.

The update came as Alaska Airlines formally signed its Memorandum of Understanding to join Oneworld by the end of the year (**TD** 14 Feb), making it officially a member-elect. will be charged \$2,800 except in cases of extreme hardship.

Gutwein promised to provide an update on 07 Aug on possible timeframes and dates to relax restrictions with Qld, NSW and the ACT, based on public health advice and the situation in those states and territories.

"However to be clear we will not be open to them before the 14th of Aug," he added.

"Creating safe travel bubbles with states who are in as good a place as Tasmania will no doubt be welcome news as a safe first step for our tourism and hospitality sector," he said.

SQ, Scoot c'share

SINGAPORE Airlines has announced it is now codesharing on Scoot (TR) operated services between Perth and Singapore.

The move means single itineraries issued on 618 paper can be booked on the carrier's Minimum Connectivity Network.

The new ex-Perth fares are filed as published fares in all GDS and available for sales and ticketing until further notice.

However the codeshare fares are available to beyond-Singapore destinations on Singapore Airlines or SilkAir, and cannot be used to book SIN-PER only.

Meals and blankets will not be provided on the Scoot sectors to and from Singapore - more information on 1300 308 168.

Today's issue of TD

Travel Daily today has six pages of news including our PUZZLE page, front cover wrap from **Paul Gauguin Cruises** and a full page from **Viking**.

QF reduces its stake in Helloworld

A DECISION by Qantas not to participate in the current Helloworld Travel rights issue and capital raising (*TD* 16 Jul) has seen the carrier's stake in the company reduced from 15.44% to 12.82%.

Qantas retains just over 19 million shares in HLO, but the company's current \$50 million capital raising involves the issuing of another 16.4 million shares, meaning the QF stake is diluted.

The HLO offer to existing shareholders invites investors to subscribe for one new share for every nine that they currently hold, at a price of \$1.65 each.

At the time the offer was announced that was a 16% discount to the traded price, but HLO shares have since dropped and are today trading at \$1.66.

Helloworld CEO Andrew Burnes and Executive Director Cinzia Burnes are taking up 70% of their entitlement at a cost of \$5m.

The company says the funds raised will give it "significant liquidity to withstand the prolonged disruption to global travel," while revised banking arrangements also confirm no dividends will be payable until Dec 2021 without bank consent.



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Travel & Cruise

Railbookers adds

RAILBOOKERS has released a new selection of independent train holidays in Australia.

Nine new itineraries have been released, ranging from short getaways to more extensive holidays of up to 14 days.

"We've teamed up with Queensland Rail to offer our customers the experience of travelling along the East Coast in comfort and in style," Railbookers Head of Sales and Marketing Narelle Ross said.

The company has also launched three Cairns itineraries for the domestic market, which will include a Great Barrier Reef Cruise, Kuranda Scenic Train, Skyrail, with the option to stay in Port Douglas for two nights.

Railbookers has also added a collection of short city Getaways to Sydney, Adelaide, Melbourne and Brisbane.

For more information, head to www.railbookers.com.au.

THE British Government has reimposed a 14-day quarantine requirement for people entering the UK from Spain, throwing the holiday plans of thousands of travellers into chaos.

Monday 27th July 2020

Effective from yesterday the UK Foreign and Commonwealth Office upgraded its travel advice to warn against all non-essential travel to mainland Spain, based on evidence of increase in cases of COVID-19 in several regions.

Although the Canary Islands and Balearic Islands are not part of the travel ban, the entire country including these popular holiday destinations has been removed from the UK Government's list of exempted destinations (**TD** 06 Jul).

Some tour operators were forced to immediately cancel their existing departures, while agents were forced to contact clients currently in Spain with the news that they would now have to self-isolate for 14 days upon their return.

UK Spain hols in disarray

Ironically the decision was made just a few hours after UK Transport Secretary Grant Shapps flew out on holiday to Spain, with the politician advised of the move by his own department during a conference call.

The World Travel and Tourism Council said the decision was "disastrous for the hard-pressed travel and tourism industry both in Spain in the UK," but officials have defended the move saying "we must be able to take swift, decisive action to protect the UK".

BA extends SYD cut

BRITISH Airways will continue the suspension of its flights between the UK and Australia until at least 24 Oct, according to the latest GDS schedule update. The BA15/16 LHR-SIN service continues to operate despite the cancellation of the SIN-SYD sector.



TOUR operator Exceptional Kangaroo Island has reached an agreement to acquire Kangaroo Island Wilderness Tours, effective 30 Sep.

Exceptional Kangaroo Island said its intent was to make the transition as smooth as possible, with distribution partners who hold bookings to be contacted to reconfirm arrangements.

The company has also released details of tweaks to itineraries following the bushfires which raged on the island earlier this year (*TD* 22 Jan).

Royal Muster 2.0

ROYAL Caribbean Group is introducing Muster 2.0, allowing guest to access all the key elements of a safety drill using their mobile devices and interactive stateroom TVs.

The initiative will eliminate the need for the traditional large group assemblies.

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NEED A DISTRACTION AMID THE DOOM AND GLOOM?

Check out our daily puzzle page.

Travel Daily

Monday 27th July 2020

Sustainability is key to travel's future

Livio Goetz is Director Australia & New Zealand for Switzerland Tourism. Got an opinion to share? Let us know in up to 400 words via email to



feedback@traveldaily.com.au.

TODAY. "sustainability" shouldn't even be a trending buzzword or listed as a travel brand's USP. It should already be deeply embedded into every tourism provider's DNA. Not just in the environmentally friendly sense, but in the economic and social sense as well.

Sustainability is a way of life for us Swiss and for many travellers. This is why our team at Switzerland Tourism is constantly developing sustainable tourism products. While the focus isn't always on inventing brand new experiences, it's largely about "recycling" or breathing new life into existing products in different and innovative ways, all the while retaining the true essence of the experience.

As an industry and as tourism providers, it is our duty to be

able to identify ways to refresh or even resuscitate classic/existing products and experiences to "avoid wastage".

And Switzerland has no doubt taken the lead in sustainable living and tourism in many different ways. Front and centre where the environment is concerned, is our world-class public transportation system which is accessible with a single Swiss Travel Pass ticket (or e-ticket), a one-of a kind in this world.

" This is a never-ending journey for us

Regular, well-coordinated and efficient, our expansive network of trains, buses and boats reach every corner of Switzerland, making it one of the greenest and most convenient ways to travel around the country.

When it comes to supporting local communities and smaller businesses, we have been promoting lesser known regions (especially via cycling and



hiking routes in recent years) to encourage travellers to venture deeper into the crevices of Switzerland to get acquainted with the many long-standing traditional cultures that continue to thrive outside away from the more modernised cities and towns.

We have also breathed new life into old traditional farmhouses and alpine huts, giving them the new purpose of housing visitors who appreciate quiet stays in the mountains or countryside. Bookable online, this not only helps to bring some extra business to local farmers with their unused or partially used cabins, but also opens up different local experiences for the more adventurous travellers.

There are many more examples including car-free villages, the use of e-cars and e-bikes. and championing local produce where Switzerland leads the way in its sustainability efforts. And while we are very proud of our ongoing endeavours, there is still a lot of opportunities yet to be explored in the development of sustainable touristic products. This is a neverending journey for us in travel and tourism.

TAT's new platform

THE Tourism Authority of Thailand (TAT) has launched an eBook platform.

The Amazing Thailand eBook compiles more than 200 destination brochures, leaflets, books, maps, and media covering various aspects of Thai tourism.

The eBook is searchable, making it easy for visitors to find their place and activity of interest, and has been designed as both an application and a website.

The guidebook can be accessed via smartphone and tablets, while kiosks with QR codes have also been placed at the TAT offices at its head office building, BKK and DMK airports.

CLICK HERE to access.



RENAISSANCE Tours has launched a new "quarantine tour" - yes, you read right - in Sydney, led by medical historian Dr Peter Hobbins.

The tour, aptly titled In Sickness and in Health, details Sydney's pandemic history, looking at how disease and contagion changed the course of the city's history, from colonisation to the present.

The day begins with a walking tour through downtown Sydney to the Sydney General Rum Hospital, Lucy Osburn-Nightingale Museum and an abandoned morgue to discover the value of vaccines and advances in medical care and how this altered the lives of Sydney's residents.

The tour would of course not be complete without a stroll through Q Station at North Head.

Before you start laughing, the tour is commissionable - so **CLICK HERE** and get booking!

Ireland webinar

TOURISM Ireland is inviting travel agents to register for a new luxury-focused webinar this Wed.

Taking place at 4pm, the webinar will be presented in partnership with Adams & Butler, and will detail a collection of Irish country houses, castles and restaurants.

Also featured will be Secret Ireland Escapes, a luxury small group tour operator focusing on art, architecture, heritage, and culture.

Tourism Ireland's webinars are delivered monthly and provide travel agents with the opportunity to hear directly from Irish attraction, accommodation and experience providers, and engage with them through live Q&A sessions.

To register, CLICK HERE.

page 3





Catch up on the news of the week

CLICK HERE TO LISTEN

Air NZ gears up

AIR New Zealand continues to show solid signs of recovery, revealing it will ramp up capacity in Aug to 70% of what it was before the pandemic struck.

Fuelling the drive has been a better than expected upswing in domestic demand, with the carrier only months ago anticipating being at 55% of pre-COVID levels by Aug.

"As a result of demand, we've added or upgauged more than 400 one-way flights in Aug, this includes operating an additional 408 one-way flights and 18 flights which have been upgauged to a larger aircraft," said Air New Zealand's General Manager Networks Scott Carr.

WIN LAST SURVIVOR **BY TONY PARK**



Travel Daily and Swagman Tours is giving five lucky readers the change to win Last Survivor by Tony Park.

This week

Few people are aware of the robust real-life illegal trade in cycads, an ancient plant species. This lucrative but destructive trade is the backdrop for Last Survivor which sees Tony's recurring heroine, former mercenary Sonja Kurtz, join forces with a squad of elderly plant and gun enthusiasts, known as the Pretoria Cycad and Firearm Appreciation Society, to track down the remaining cycads.

To win, simply be the first person to send through the correct answer to the question below to: tonypark@traveldaily.com.au

Name one Swagman escorted tour for 2021?



EXPERIENCE Co's Big Cat Green Island Reef Cruises is this month celebrating 30 years of cruising the waters that surround the Great Barrier Reef in Tropical North Queensland.

This week the Big Cat team will mark the occasion both onboard their vessels as well as via social media, with a "then and now" album.

The album will showcase the history and highlights from guests and crew over the last 30 years, as well as feature some special messages from the staff.

The company is also offering a \$20 discount for adults and \$10 discount for children on bookings

Ireland holidays

THE Government in Ireland is offering locals a 20% tax credit on their restaurant and tax bills when they holiday in Ireland, The Journal reports.

The rebate was announced last week as part of a multi-billion euro stimulus plan which aims to boost the economy following the impacts of COVID-19.

It is set to come into force in Oct and expected to run until Apr 2021, with the maximum expenditure for individuals under this measure being €625 (A\$1,026), & up to €125 (A\$205) can be received back in tax.

made from today until 10 Aug.

The Australian owned and operated touring business was originally purchased by Jim and Jo Wallace in 1990 and in 2017 became part of the publicly listed company, Experience Co.

Big Cat runs two tours out to Green Island where guests can snorkel, dive or view the underwater world from a glass bottom boat.

The company has a team of approximately 65 people and has adapted its business to ensure social distancing rules are adhered to and hygiene measures have been implemented.

Big Cat's vessels are **pictured**.

Blue Train suspends

SOUTH Africa's Blue Train has extended its suspension of services to 30 Sep 2020 due to ongoing level three lockdown in the country.

The resumption of operations will depend on further announcements of the South African Government, but in the meantime, The Blue Train is working on its procedures for when it is able to restart.

The company said several health and safety precautions are being put in place to ensure that when it resume travel, The Blue Train will be COVID-19-fit.

StayWell, pay later

STAYWELL Holdings is allowing guests to reserve a trip and pay later with a Explore, Connect, Rejuvenate - Pay Later offer.

The company is also offering up to 35% savings off their best available rates, at participating The Prince Akatoki, Park Regis and Leisure Inn hotels.

Book by 31 Aug for stays by 30 Jun 2021 - more HERE.

New WA museum

THE new Western Australia Museum is on track to open in the Perth Cultural Centre on Sat 21 Nov with a nine-day festival.

BROCHURES

WELCOME to Brochures of the Week, *Travel Daily*'s Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



APT - Europe 2021

APT has opened bookings on its full program of European cruise and land journeys for 2021. Airfares are included in lead-in prices and deposits have been reduced to \$500pp for any new international bookings made between now and 30 Sep. The final payment deadline to cancel, change had been amended to up to 65 days prior. Over 60 itineraries are available, including the flagship 15-day Magnificent Europe river cruise. Prices for the trip start from \$6,995 per person, inclusive of

return Economy class flights to Europe for bookings made by 31 Aug.



Monday 27th July 2020

Sudoku

EASY

THE aim of Sudoku is to complete the entire grid using the numbers 1-9. Each number can only be used once in each row, once in each column, and once in each of the 3×3 boxes.

9 4	5			3	4			
4		1	6					3
	6			7			4	
3							9	3 2 7 4 9
			5	4	6			-
8	1							7
	7			9			3	
5					3	7		4
			8	1			2	9

Whose flag is this?



THIS independent city state's flag is notable for being one of only two flags in the world that is designed in a square shape. Do you know whose flag this is? Check tomorrow for the answer.

Who needs a drink?

THIS week's recipe is a tried and tested favourite, submitted by Susan Chand from TMS Talent. A margarita is a great cocktail to enjoy while winding down from a busy week. If you want to make it feel a bit fancy, Susan suggests adding salt around the rim of the glass,

or else enjoy without. Please keep



sending your recipes to cocktails@traveldaily.com.au.

Jenny Piper

Business Publishing Groun



The Perfect Margarita

INGREDIENTS

- 1 shot of tequila
- 1/2 shot of triple sec
- 1 teaspoon of sugar syrup
- 1/2 shot of lime juice

METHOD

Rim your glass with salt if you want.

Add ice to your glass (optional), pour all ingredients in, stir gently and enjoy!

ANSWERS 24 JUL

Pub quiz: 1 A former French naval fleet, 2 The Indochinese Peninsula, 3 Virgin Australia, 4 NRL player Kieran Foran, 5 The Arabian Sea, 6 English, 7 Celebrity, 8 Brazil, 9 Port Moresby, 10 Corio Bay

Unscramble: ague, argue, argued, auger, aura, drudge, grud, dude, duet, gateau, gaud, graduate, GRADUATED, guard, guarded, rudd, rude, rued, trudge, trudged, true, trued, trug, turd, udder, urea, urge, urged

Where in the world: Split Apple Rock, New Zealand



Monday 27th July 2020

Watch this space!



SOCIAL distancing in action was captured beautifully aboard Hurtigruten's hybrid powered expedition ship MS *Fritdjof Nansen* last week, with passengers demonstrating how the cruise sector can function effectively in the COVID climate.

The Norway-headquartered cruise line was the first in the world to reboot operations, currently undertaking a range of sailings along the Norwegian coast to a select number of European destinations.

Tassie the hut

BUSHWALKERS trekking the Overland Track within the Cradle Mountain-Lake St Clair National Park can now rest overnight in a new energy-efficient hut at Waterfall Valley.

The hut was funded through the Tas Govt's \$16 million Statewide Visitor Infrastructure Program and can accommodate 34 walkers. By the end of Sep, Hurtigruten plans on having 14 of its 16-ship fleet in operation, including sailings to Svalbard and the High Arctic, as well as new itineraries to the British Isles on board *Roald Amundsen* in late Sep.

The cruise line has also created a new safety video for agents to see exactly how the company is managing its recovery.

The video features the range of enhanced hygiene protocols that are now in place to keep the onboard environment healthy. Watch the video **HERE**.

Watch NSW on 10!

NEW South Wales will be on show on a number of Network 10 lifestyle programs from Jul to Oct.

The state will star exclusively in all 10 episodes of season 2 of *Taste of Australia*, and will feature in seven episodes of *The Living Room* secured as part of the Love NSW tourism recovery program.

SIA increases

SINGAPORE Airlines Group has updated its operational schedule for Aug and Sep, which will see both SQ and SilkAir return services to Milan, Phnom Penh and Taipei.

SQ will fly once weekly to Milan Malpensa from 20 Aug, on route to Barcelona, and thrice weekly to Taiwan Taoyuan International from 02 Sep.

SilkAir's route to Phnom Penh will return twice weekly from Sep.

Other route changes include Singapore's Hong Kong service increasing to daily from thrice weekly, beginning 01 Sep, and the Seoul route increasing from twice to thrice weekly from 02 Sep.

Singapore Airlines Group recently raised an additional S\$750m (A\$761m) through longterm loans on some of its recently delivered aircraft (*TD* 24 Jul).

Whale to go Qld!

THE Queensland Government is alleviating the financial burden on whale tour operators in the state, waiving the annual commercial whale watching fee as part of a COVID-19 support package.

The elimination of the \$6,044 charge will result in 18 operators saving a collective \$110,000.

"The tourism industry has been one of the hardest hit industries... that's why we've made sure it's been front and centre," said Premier Annastacia Palaszczuk.

Crystal confidence

CRYSTAL Cruises has introduced Crystal Confidence 2.0 for all new bookings, offering a no-moneydown, 90-day deposit window.

The offer applies to all the line's brand experiences, including Expedition, River and Yacht.



SHARE YOUR FAVOURITE AUSSIE CRUISE PORT TO **WIN!**

This month Travel Daily has partnered with Celebrity Cruises to give you the chance to WIN a free cruise for two people onboard *Celebrity Solstice* departing Sydney.

In 25 words or less, tell us your favourite cruise port along the East Coast of Australia and why, and you could WIN!

Enter by emailing: celebritycomp@traveldaily.com.au



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Your clients will have the freedom to change their cruise right up to 24 hours before departure – the most flexible policy of any cruise line – when booked before 31 August 2020.

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