





# Travel Daily First with the news

www.traveldaily.com.au Monday 1st June 2020

### Win a river cruise!

A-ROSA Cruises has partnered with *Travel Daily* to offer readers the opportunity to win a sevennight European river cruise.

The latest **TD** monthly competition sees A-ROSA encouraging everyone to get creative by using the resources they have at home to build a model of one of the line's 12 ships.

To enter, take a selfie with your creation and send it in, with full details on page seven.

### Agents of Influence

A NEW collective of "instafamous" Aussie travel agents has been launched to help drive the rebirth of the industry.

Dubbed "The Agents of Influence," (AOI) the group led by Jeremy Drake (@jezdrake) is offering brands "authentic, creative and affordable content and social marketing solutions".

A launch video promoting AOI is at traveldaily.com.au/videos.

### ACCC QF Alliance concerns

**THE** Australian Competition and Consumer Commission (ACCC) says it's continuing to investigate the acquisition of a 19.9% stake in Alliance Aviation by Qantas, today issuing a statement 16 months after QF conducted its share purchase which blindsided the carrier and its regional partner Virgin Australia (TD 01 Feb 2019).

ACCC Chairman Rod Sims said the update was being provided "in response to queries by various stakeholders".

"The Australian aviation industry is in a state of major upheaval and now, more than ever, we are concerned that competition by smaller airlines is not hindered." Sims said.

"We will continue to seek information from market participants to gauge any impacts on competition arising from Qantas' stake in Alliance".

Sims noted that Alliance was a close competitor to Qantas,

particularly in regional markets and for fly-in fly-out services for mining customers.

Virgin Australia's codeshare relationship with Alliance means it's the only competitor on several passenger routes, with Sims saying QF's decision to purchase 19.9% of the company without first seeking ACCC clearance meant this was an "enforcement review" rather than a standard merger investigation.

"Acquiring a strategic stake in a close competitor in such a concentrated market raises clear competition returns," he said, with the ACCC to consider enforcement action if there is evidence that the QF shareholding is compromising Alliance's ability to be a strong competitor to Qantas," he said.

"Our current view is that any further increase in Qantas' stake in alliance is very likely to raise significant competition concerns."

### Today's issue of TD

Travel Daily today has six pages of news including our PU77LES.

### Dreaming of snow...

week's issue of Travel & Cruise Weekly Keep Dreamina will titillate your clients about the return of the



local ski season.

The relaxation of regional travel restrictions cannot have come at a better time for Australia's snow resorts - and the possible trans-Tasman travel bubble means a NZ ski holiday may also still be on the agenda this year.

Keep Dreaming issue 008 is live at travelandcruiseweekly.com.au while social media collateral can be accessed by **CLICKING HERE**.



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\* Book your Original Coastal Voyage and receive between AU\$200 and AU\$500 onboard credit per person! Bookings must be made before 30 June 2020 for departures up to 30 September 2021. (Credit will be applied at booking). Visit Hurtigruten.com.au/offers for full T&Cs.



## Singapore "green lanes"

AUTHORITIES in Singapore have confirmed talks are under way with Australian officials to establish so-called "green lanes" to facilitate travel between the two countries.

The proposed arrangement would allow for connectivity to be restored and facilitate short-term essential business and official travel, subject to comprehensive COVID-19 safeguards.

Speaking on Sat at a virtual press conference, Singapore's Minister for Trade and Industry Chan Chun Sing said "reciprocal green lane arrangements mean there must be mutual assurance of each other's test protocol and standards".

Without establishing such travel bubbles, the alternative is for 14-day quarantines at each end of trips, making short-term travel "essentially unworkable".

The bilateral proposal with

Australia follows negotiations between Singapore & China which have already concluded a green lane deal to facilitate travel to and from Shanghai, Tianjin, Chongqing, Guangdong, Jiangzu and Zhejiang.

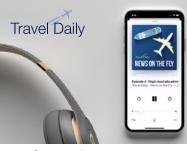
Chan said Singapore was also talking to other countries about similar arrangements, including South Korea and New Zealand.

### Regional restart

**FROM** today regional travel within NSW, Qld and Vic is permitted, as COVID-19 restrictions ease.

A booking bonanza has ensued, with high occupancies for the upcoming long weekend.

Destination NSW has launched a major "213 Ways to Reboot 2020 in NSW" campaign today, offering travellers a different adventure for every single day left this year see visitnsw.com/213adventures.



### Catch up on the news of the week

**CLICK HERE TO LISTEN** 

### **Reef combination**

**THREE** Cairns-based Great Barrier Reef tourism operators will operate on alternate days when they relaunch their tours next month.

Passions of Paradise, Ocean Freedom and Down Under Cruise & Dive have agreed to cooperate on the days they run their snorkelling and diving tours to the outer Great Barrier Reef.

The family-owned businesses are all surviving thanks to the JobKeeper program which has allowed them to keep their crews employed and get the boats ready for the resumption of travel.

Operating on alternate days would help keep staff in jobs and ensure the longevity of the three businesses, they said.

Together the companies employ more than 100 local staff, with plans to return to the reef effective from 10 Jul and discounts for locals to help "stimulate backyard tourism".

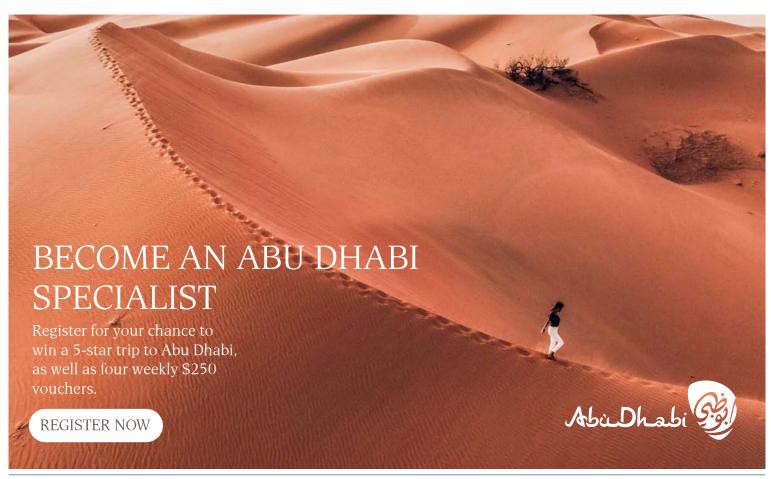
### China recovery

**AIRLINES** in China last month operated more passenger flights than those in the USA for the first time ever, an indication of the varying stages of recovery from the coronavirus pandemic.

Data from analytics firm Cirium shows that from 01-27 May Chinese carriers completed almost 200,000 segments with passenger-configured widebody, narrowbody and regional jets, versus less than 170,000 for airlines based in the USA.

Cirium said Chinese airlines had recovered to an activity level about 35% below the corresponding period last year, whereas US carriers are down 74% due to the collapse in passenger demand.

The company also tracks the number of passenger jets which have been placed in storage, with the current figure of 15,000 meaning the overall proportion of inactive aircraft is now at 57%.







### Greece reopening

**GREEK** borders are opening up as the country recovers from COVID-19, with international arrivals from 29 countries allowed effective from 15 Jun.

The list of source markets was formed after a "study of the epidemiological profile of the countries of origin of the tourists," with eligible visitors including those from Australia and New Zealand, as well as Austria, Germany, Japan, Israel, Cyprus, Norway and more.

Initially inbound international flights will only be permitted to Athens and Thessaloniki, with services to island destinations such as Mykonos, Santorini and Corfu allowed from 01 Jul.

Strict lockdown measures in Greece have kept the country's total cases of COVID-19 to about 3,000 along with just 175 deaths, with the new arrangements including close monitoring, random testing of passengers and strict health protocols in hotels.

## TG passengers now creditors

**THAI** Airways has confirmed that its bankruptcy proceedings (TD 19 May) mean it is unable to issue any refunds for unused tickets, due to legal obligations which "prevent it from disbursing funds at this point in time".

The airline's bankruptcy petition was accepted by a Bangkok court last week, meaning existing customers have now become creditors of the company.

The lodgement said TG deserved to be saved because of its "sound business foundations, years of experience, the profit-generating potential of its business units, and its brand value".

Court documents confirmed that TG currently owes refunds worth THB24 billion (A\$1.1b), with the company now saying it expects to refund customers within six months, once its restructuring is finalised.

However customers with cancelled bookings are also now able to rebook without additional fees when flights resume, or take a future travel credit.

The airline's international flights are currently grounded due to the COVID-19 pandemic, with plans to resume services from 01 Jul subject to the easing of restrictions in Thailand & abroad.

TG owes about A\$11.5 billion in total, with the official rehabilitation process expected to involve restructuring of debt, a review of the airline's global network and deep cost cuts.

### United plots return

**UNITED** Airlines is currently planning to resume its flights from Los Angeles to Sydney on 08 Sep, according to GDS screens.

The latest schedules also suggest UA's Houston-Sydney, Los Angeles-Melbourne and San Francisco-Melbourne flights will recommence on 23 Oct.

The carrier continues to fly daily between San Francisco & Sydney.



### **Window** Seat

MANY of us love a drink when out and about during a holiday, but the global pandemic has kept many of the pubs around the world closed to visitors.

But there is a glimmer of hope for the people of Spain in the form of a robot barman which has debuted as restrictions ease.

The bionic beer-puller has drawn a steady stream of curious onlookers, serving people at a safe distance apart in Seville.

Just don't ask the droid for a recommendation about what to drink, the WD40 doesn't not blend very well with any spirit.







## Bucket list destinations in every State & Territory of Australia

- · All-inclusive coach, rail & cruise package holidays exclusively for the over 50's
- Rural holidays that visit bushfire affected communities in many states
- Luxury 'Gold Class' or opulent 'Diamond Class' coach travel
- Caring, professional crew deliver outstanding customer service and touring experiences
- Recipients of 18 prestigious awards since 2016 including both Tour & Transport Operator and Ecotourism categories at the Australian Tourism Awards
- Winners Banksia Sustainability Awards 2019
- Personal & simple booking process for agents. We answer the phone with no prompts or lengthy on hold



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2021 tour details to be launched soon!

**Outback Queensland** & Gulf Country **Rail Holiday** 

2021 tour details to be launched soon!



**Tasmania Grand Tour** 



Discover the beauty of the apple isle



**Best of the West** & Wildflowers

Explore the beautiful south west region of WA



**KHERE** for our Christmas tours **CK HERE** for our Festivals & Events



















to view COVID-19 Coach Seating

Order your travel agency brochures now 1300 554 505 www.funoverfifty.com.au

**CLICK HERE** 



## Recovery benchmark data

**TOURISM** Research Australia has released data which it says will be the benchmark against which tourism's recovery for each state and territory can be assessed.

The State Tourism Satellite Accounts for 2018-19 highlight the importance of tourism to the economy and the report provides a reflection of the tourism industry during a more typical economic environment, before COVID-19 and Australia's 2019–20 summer bushfires.

Australia's tourism consumption was worth a whopping \$152b during 2018-19, up 6.2% on the \$143b figure for 2017-18.

The report highlights the importance of domestic tourism, which made up 74% of this consumption.

NSW claimed the majority of the tourism consumption, accounting for \$46.5b (77%),

followed by Victoria at \$36.1b, Queensland at \$34.6 and Western Australia at \$15.1b.

South Australia brought in \$9b, Tasmania accounted for \$4.5b, the NT for \$3.1b and ACT for \$3.1b.

Data which will measure the effects of the bushfires and the COVID-19 are expected to be released next month.

### **Qld** opening up

**THE** acceleration of COVID-19 restrictions easing in Qld does not include border openings, Premier Annastacia Palaszczuk confirmed yesterday.

Effective from midday today Queenslanders were able to travel anywhere in the state, including overnight stays, but Palaszczuk stressed that despite widespread pressure "the border will remain closed for the month of Jun".

## NEED A DISTRACTION AMID THE DOOM AND GLOOM?

Check out our daily puzzle page.



### Perisher slides open

VAIL Resorts has announced that Perisher, Falls Creek and Hotham will be open from the delayed date of 24 Jun, following formal approval granted by the New South Wales and Victorian governments.

Each ski field will implement a COVID-19 Safe Operating Plan, a health strategy developed in partnership with industry and government leaders, which encompasses social distancing and enhanced cleaning protocols.

Skiers and snowboarders will only be able to access the resorts with pre-purchased passes or lift tickets, with no on-the-day ticket purchases to be available.

"We are grateful for the opportunity to open our resorts for the 2020 snow season, especially given the difficult year endured by our mountain communities," said Vail Resorts Senior Vice President and COO Pete Brulisauer.

### Fiji enters phase two

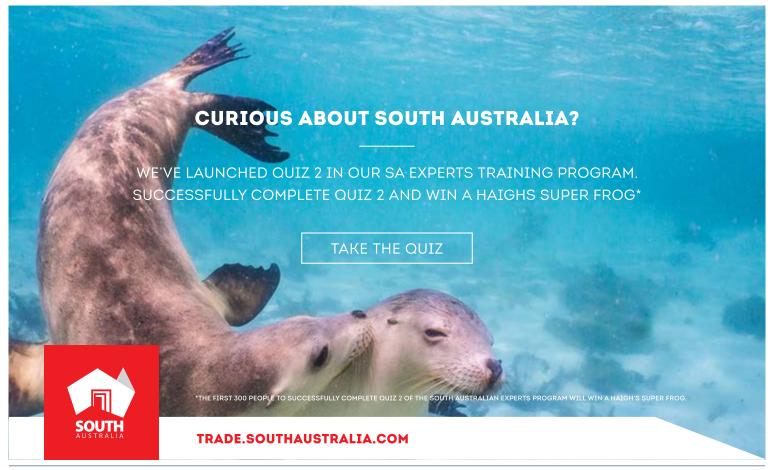
**FOLLOWING** a decision by the Fijian Government to allow local tourism activity to resume, Tourism Fiji is moving to phase two of its tourism recovery plan.

Accompanied by the new message, "Our Bula Spirit Awaits You", the tourism body will launch a range of digital initiatives to celebrate, including a Bula Series airing across all of its social media channels and a new a positive news show called Happy Hour TV.

"It's part of Tourism Fiji's four stages to market re-entry that the organisation is implementing to return the destination to the Australian market," said Tourism Fiji CEO Matthew Stoeckel.

"Now, as we transition to stage two, it is all about giving reasons for Australians to choose Fiji for their next holiday and giving them the confidence to start planning for it," he added.

For further info on Tourism Fiji's initiatives, **CLICK HERE**.





## Pub quiz

- 1. Which European country is 'double landlocked' (all the countries around it are landlocked)?
- The Praio do Cassino beach is the longest in the world at 150 miles. Which country is it in?
- 3. Phuket and Koh Samui are islands of what country?
- 4. Which country gets the most tourists per year (according to the latest statistics from UNWTO, for 2018)?
- 5. True or False: Eswatini (Swaziland) is the world's number one producer of microchips.
- 6. True or False: there has been at least one official petition to the IOC to include competitive 'vaping' as an Olympic sport.
- 7. In which capital city would one find the largest library in the world?
- 8. In what country is the Gir Forest, which is the only non-African location to boast wild lions?
- 9. How many US states are only four letters long?
- 10. Which city is RUMBLE ONE an anagram for?
- 11. What place does this collection of pictures spell out?



## Whose flag is this?



THIS flag was created by amalgamating a number of designs which were submitted when the country first became independent.

The nation was once part of the

British empire, but interestingly doesn't have any of the symbols or colours of the union jack.

Do you know which country it belongs to?

Check tomorrow for the answer.

# Travel the world with mince and meatballs



I KNOW the theme is Travel the World with mince and meatballs but we have had some great non-meat 'ball' recipes submitted which look so delicious.

So for our vegetarians or those who just love to try something different, below is a recipe for Albanian Rice Balls – Qifqi supplied by Globus family of brands.

Keep sending in recipes to meatballs@traveldaily.com.au



Jenny Piper Owner, Business Publishing Groun



### Albanian Qifqi

Makes 26 balls

### **INGREDIENTS**

- 1 cup medium-grain rice
- 4 eggs
- 1 tsp dried mint
- Salt and pepper to taste
- Olive oil spray

### **METHOD**

Bring 2 cups of water to a boil. Add the rice and reduce the heat to low. Cover and steam until the rice has absorbed all of the water (about 15 minutes). Leave to cool at room temperature. In a bowl, whisk together eggs with the mint and salt and pepper to taste.

Add the rice and mix together until the rice is coated with egg mixture.

Heat a moulded pan (if you have a Danish pancake pan, you can use this. Otherwise, a frying pan will work fine), and lightly spray with olive oil. If using a moulded pan, fill each cavity with rice. Cover and cook on low heat for 5-10 minutes on each side, until rice balls are golden and crispy.

Serve with ajvar (a roasted red capsicum sauce) or alongside a salad & enjoy!

### **ANSWERS 29 MAY**

Pub quiz: 1 Ice Hockey (the NHL), 2 Istanbul (15m) followed by Moscow (12m), 3 Amsterdam, 4 c) US\$250,000, 5 True, 6 Rocks, known as Rai Stones, 7 Uzbekistan, 8 Nepal, 9 Algeria, 10 Argentina, 11 Nicosia (Nick [Cage] + owe + see + ahh)

9	4	5	7	3	2	1	8	6
3	2	1	8	4	6	7	5	9
8	7	6	1	9	5	2	4	3
6	5	4	3	2	8	9	1	7
7	3	2	9	5	1	8	6	4
1	9	8	4	6	7	5	3	2
4	8	9	5	7	3	6	2	1
5	6	7	2	1	4	3	9	8
2	1	3	6	8	9	4	7	5

Where in the world: Queen Victoria Building, Sydney, Australia



### **G** Adventures event

**G ADVENTURES** Founder Bruce Poon Tip will hold an online Q&A event to discuss what the future of travel could look like.

He will explore current issues facing travel agents and answer questions from agents.

The one-hour event follows Poon Tip recently releasing an instabook on the topic, which was titled Unlearn: The Year the Earth Stood Still.

To register, CLICK HERE.

### Centara cleans up

THAI-BASED hotel chain Centara Hotels & Resorts has launched its Centara Complete Care program, a 12-point plan covering areas such as social distancing, health, hygiene and enhanced sanitisation.

Part of the new initiative will see a hygiene management strategy managed by Ecolab, a provider of Aqueous Ozone or electrolite water spray technology for cleaning all types of surfaces.



**ARCADIA** Travel's Ralph Jackson has relaunched Wayward Bus, offering "slow travel" road trips by mini-coach.

Plan your clients'

next trip around

The company operated form 1990-2007 & has been reopened to offer trips between Noosa, Sydney, Melbourne and Adelaide.

An eight-day trek up the Brisbane Valley Rail Trail from Ipswich to Yarraman will depart on 08 Jun, with the company to

provide support by carrying bags, providing refreshment points and camping gear.

Other options include a six-day Noosa to Sydney via the coast tour, six-day Sydney to Melbourne via inland, six-day Melbourne to Adelaide via the coast and nineday Adelaide to Noosa via the outback.

For more information, head to www.arcadiatravel.com.au.





### **Build an A-ROSA Ship &**

Win a 7-night European River Cruise

This month Travel Daily has partnered with A-ROSA River Cruises to give you the chance to win a 7-night European river cruise.

Always wanted to sail along the **DANUBE** and embrace imperial splendour and cultural highlights in spectacular cities like Vienna and Budapest?

To win visit A-ROSA's website www.arosa-cruises.com/au & check out which of their 12 ships operates the cruise of your dreams.

### Pick your ship and use your imagination to draw, paint or build it!

Find any utensils suitable to create the A-ROSA ship that operates your favourite cruise on Rhine (Main/Moselle), Danube, Seine or

Take a selfie with your creation send it to arosa@traveldaily.com.au. Don't forget to also tell us in 25 words or less why you chose this particular A-ROSA cruise.



### **BROCHURES**

**WELCOME** to Brochures of the Week, *Travel Daily*'s Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



Incabo Travel - Pelican Island & Baja **Desert Oasis** 

Incabo Travel has developed two new brochures to help inspire travellers for when they are ready to travel again to Los Cabos. The brochures detail the

company's two new experiences on Pelican Island and to a Baja desert oasis. Travellers can take a private luxury cruise to explore Pelican Island, or head to a natural reserve area, Sierra la Laguna, with the choice of exploring a private natural hot spring, going for a hike and exploring a canyon.

Got a confidential tip? Contact Travel Daily via our secure WhatsApp service on +61 2 8007 6760 or click HERE Travel Daily



Travel Daily is part of the Business Publishing Group family of publications.

Produced each weekday since 1994, Travel Daily is Australia's leading travel industry publication.

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