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All advertised prices are based on the Ponant Bonus fare per person, in Australian Dollars (AUD), based on a double occupancy, including port taxes and transfer (port to Broome town/airport), yield managed, correct at time of writing - 16/06/2020. Prices are subject to availability and can be changed at any time. *Ponant Bonus discount subject to change based on availability. ¹Flight credit is per person and in Australian Dollars (AUD). Offer is subject to availability and may change or be withdrawn at any time without notice. Offer is combinable with Ponant Bonus discount and Welcome offer. [^]Welcome Offer is per person and advertised in Australian Dollars (AUD). Offer valid for guests travelling with PONANT for the first time. Offer is not redeemable for cash, not retroactive, and not combinable with any other offers, except the Ponant Bonus and Single Traveller Offers, or stated otherwise. Valid for new bookings only and available until further notice but can be changed or be withdrawn at any time. Refer to au.ponant.com for full T&Cs. ABN: 35 166 676 517

See you soon Oz!

PONANT is reminding Australian travellers it has a range of new luxury itineraries available to book in 2021.

New sailings on offer include a 13-day Melbourne to Fremantle cruise departing 27 Mar aboard *Le Bellot*, with prices leading in at \$11,760 per person for a Prestige Stateroom - see **front cover** for further details.

It's Aloha Friday!

HAWAII Tourism is keeping the industry informed about the latest developments in the destination, including a newly released guide for families, options for Hawaiian Airlines bookings, messages from key suppliers and an Outrigger cocktail recipe - check it out on **page eight** of today's **TD**.

AFTA calls for VA protection

MORE than \$100 million worth of pre-paid Virgin Australia tickets issued through travel agents are at risk due to the voluntary administration of the carrier, with the Australian Federation of Travel Agents (AFTA) urging Deloitte to confirm these tickets will be protected and honoured.

AFTA Chairman Tom Manwaring has written to the administrators seeking urgent confirmation of the status of the tickets, as the bidding process for the carrier comes to a conclusion.

"Customers who have booked and paid in good faith must be able to fulfil their flights with the airline post sale," he said.

"As the peak industry body, AFTA seeks to ensure that our members' customers are adequately protected.

"Failure to do so would seriously impact consumer and sector confidence," Manwaring said.

He said clarification is required as to the intended treatment of these payments currently being held by Virgin Australia.

"This cannot be a repetition of Ansett...agents must not be burdened with charge-backs which would prove financially overwhelming in the current economic landscape," he said.

Manwaring noted that the travel industry had continued to be supportive of VA in recent months, encouraging customers to take a similar stance.

"In addition to acknowledging the good faith shown by consumers in pre-paying, given the current environment AFTA's Board and Members trust you and the purchaser appreciate the critical importance of protecting and rewarding consumer and agent confidence in Australia's second airline as it moves forward," Manwaring wrote.

The letter from AFTA has also been sent to the shortlisted bidders, Bain and Cyrus.

Today's issue of TD

Travel Daily today has seven pages of news including our **PUZZLE** page, a front cover from **Ponant** & full pages from:

- Hawaii Tourism Oceania
- Travel Training Academy

EK reconfirmation

HAVING recommenced flying ex Australia (see **page seven**), Emirates has implemented a new reconfirmation process for new and existing flight bookings for passengers travelling between 01 Jul and 15 Sep 2020.

For those travelling in 21 days or more reconfirmation is required no later than 21 days before departure, while those travelling in under 21 days must reconfirm no later than 14 days out.

Failure to reconfirm flights will result in the booking being cancelled, with EK saying the change helps plan routes/frequencies and manage customer expectations.

Travel agents can now also manage the reissuing and rebooking of passengers who have opted to "keep their ticket" under EK's COVID-19 policy.

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Industry Birmo blast

TOURISM Minister Simon Birmingham has been widely slammed by the travel sector for his thoughtless comments about the opening of borders earlier this week at the National Press Club (**TD** yesterday).

Goldman Corporation's Anthony Goldman has put into words what everyone is thinking in an opinion piece on **page five** of today's **TD**.

Domestic probed

THE Federal Government has tasked the Australian Competition and Consumer Commission (ACCC) with monitoring the prices, costs and profits of Australia's domestic airline industry to maintain fair competitiveness in the sector for the next three years.

ACCC Chair Rod Sims welcomed the probe into the local aviation market, claiming a healthy and fair domestic travel sector was essential for consumers and the economy in the challenging COVID-19 climate.

"We welcome this opportunity to help ensure competition in this market at this time," he said.

"A sufficient level of competition provides consumer choice, and helps to maintain service levels and keep prices down over the long term," Sims added.

The ACCC will be specifically monitoring against any early signs of damage to competition which could harm the long-term interests of consumers, such as the rate at which each airline is increasing capacity on routes.

Dnata UK shuffle

DNATA Travel Group has flagged the demise of the Travel 2 brand in the UK as part of a restructure responding to COVID-19.

Travel 2 was acquired by Dnata from Australia's Stella Travel Services six years ago (**TD** 08 Sep 2014) but now the Emirates-owned company says it plans to consolidate it under sister wholesale brand Gold Medal.

Top End relaxes borders

THE Northern Territory has announced it will abolish mandatory quarantine requirements for all interstate travellers from 17 Jul.

The Territory's Chief Minister Michael Gunner said the decision was made after rates of COVID-19 transmissions in other states had fallen below permissible levels.

"I received medical advice that community transmission down south is now tracking at an acceptable risk level," he said.

"Based on the evidence, our Chief Health Officer recommends a 28-day assessment period before opening our borders - which is two COVID-19 replication cycles, that is why we are waiting

until next month," Gunner added.

The Top End has been under pressure from the Federal Government and open border states such as NSW to lift travel restrictions as soon as possible, a region home to a plethora of major tourist attractions like Kakadu National Park, Arnhem Land, the Tiwi Islands and Uluru.

The NT Chief Minister conceded he expects to receive scrutiny for not opening the borders earlier than Jul, but is holding firm that the medical advice prevented the date from being brought forward any sooner.

"I know 17 Jul is too far away for some people," he conceded.

"I can't make everyone happy, but I can keep people safe and alive, that is why I am listening to the expert medical advice."

Gunner also scuttled any ideas of a travel bubble being formed with states such as South Australia, Tasmania and Western Australia, citing the plan not being consistent with the country's constitution.

Ingenia stocks up

WOOLWORTHS has partnered with ASX-listed holiday park operator Ingenia Holidays in an industry-first delivery deal.

The initiative will see 22 sites across NSW and Qld offer the ability to have groceries delivered directly to customers' holiday site, and if clients have not yet arrived park managers will also either securely store the items or unpack them into the fridge for those staying in cabins.

Ingenia Chief Operating Officer Nikki Fisher said the partnership was about making travel more convenient for the busy families of today.

Ardent class action

LAW firm Piper Alderman has launched a class action against Ardent Leisure, the owner of the Dreamworld theme park on the Gold Coast, over its share price.

The action is on behalf of people who bought shares between 17 Jun 2014 and 25 Oct 2016, the date that the tragic Thunder River Rapids accident claimed the lives of four guests (**TD** 26 Oct 2016).

Ardent says it will strenuously defend the proceedings which it says are "without merit".



Window Seat

HE HAS been described by many observers as a colourful character himself, and now Britain's gregarious Prime Minister Boris Johnson is demanding similar pizzazz be added to the Government jet he flies around the world in.

"Boris doesn't like it being grey, he is getting it painted up," an anonymous source from within the military told Britain's *Sky News* this week.

Although there are no specifics as to what the colour scheme will look like, Johnson has a history of making similar demands for a "striking" aircraft designs, having requested a plane with eye-catching Brexit livery back in 2018.

It is still unclear whether or not the aircraft will be forced to don a giant unkempt wig, but **Travel Daily** will resist keeping the story 'under our hat' if any news comes to hand.

Accor All Stars

ACCOR team members from across the Asia-Pacific region appear in a new video with ground-breaking lyrics courtesy of the brand's long-time PR Manager Cynthia Dammerer.

"Will we travel once again" is now live for your viewing pleasure at traveldaily.com.au/videos.





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ACCC QF refund concerns

THE Australian Competition and Consumer Commission (ACCC) has criticised Qantas for its communication with customers over COVID-19 flight cancellations, saying the airline "did not adequately inform them of their right to receive a refund".

The ACCC's COVID-19 Taskforce said it had received hundreds of complaints from passengers whose flights were suspended or cancelled due to travel restrictions, but were given credits by Qantas instead of the refunds to which they were entitled under QF's standard terms and conditions.

"In some cases the ACCC considers Qantas' emails may have encouraged these customers to cancel bookings themselves in order to receive a credit, when many would have been eligible for a refund," said ACCC Chairman Rod Sims.

"From our perspective, from the outset Qantas did not communicate clearly with customers about their rights.

"We do appreciate that the airline industry globally is

significantly impacted by the global COVID-19 pandemic, but I think customers can and should expect better from Qantas, particularly when many of those customers may be out of work or experiencing significant hardship," Sims added.

MEANWHILE Qantas and Jetstar today launched new "tourism recovery sales," including JQ fares from \$19 and triple points for Qantas Frequent Flyers on all domestic bookings.

Both carriers are also offering greater flexibility to customers, with the ability to make one fee-free date change.

"There is huge pent-up demand for air travel, with people wanting to get away after months of being stuck at home," said Qantas CEO Alan Joyce.

"Our research tells us more than 75% of Australians intend to fly in the next six months," he added, saying Qantas had an important role in reviving the industry.

However border closures mean yesterday QF extended the suspension of its international services through until late Oct.



CATHY Donaghy from Helloworld Strathpine in Qld was the lucky recipient of a bottle of Champagne courtesy of Wendy Wu Tours (WWT) this week, in celebration of the tour operator's first 2021 campaign booking.

Donaghy's client selected the new 28-day Journey through Central Asia tour, with Wendy Wu Head of Sales Tamba Lebbie saying he was "delighted by the support of our trade partners".

Donaghy is **pictured** with her team, itching to make more bookings under the current WWT "Can't Wait to Go" special which offers \$300 per person off on more than 600 departures to Japan, Latin America, Vietnam, Central Asia and more with a deposit of just \$99 required.

More at wendywutours.com.au.

Scenic suspends

SCENIC Group says ongoing Government travel restrictions and international border closures mean that for bookings departing from Australia and New Zealand it is suspending all Scenic, Emerald and Evergreen ocean and river cruises as well as land tours (excluding domestic Australia) through until 31 Oct.

The suspension only applies to international departures for guests from Australia and NZ, with the company continuing to review departures for guests with bookings who reside in other parts of the world.

"This situation is totally out of our control and the COVID-19 pandemic is a force majeure event as defined within the Scenic Group terms and conditions," the company said.

"However to support your future travel plans Scenic Group will be providing a Future Travel Credit for affected departures," an agent update stated.

For guests with river cruise, ocean cruise and international land tour bookings departing 01 Sep-31 Oct, a 110% Future Travel Credit (FTC) voucher is being provided on cruises, and a 100% FTC voucher for land trips including Egypt and Canada cruise tours, to allow clients to rebook and travel by 30 Jun 2023.

Customers who choose not to take up the FTC option can opt to cancel their trip under Scenic's standard terms and conditions, and then consult with travel insurers about any possible claim.

Calling all agents

1000 Mile Travel Group is reaching out to travel agents in need of support throughout the COVID-19 pandemic, outlining the benefits of joining its network.

The company is also highlighting the efforts it has made to support agents during the downturn, such as multiple stay connected webinar sessions.

"1000 Mile Travel Group has made rapid changes to suit the lives and livelihoods of our travel experts throughout the COVID-19 crisis," the company said.

Agents interested in joining 1000 Mile Travel Group are urged to contact founder Nicola Veltman on nicola.veltman@1000miletravel.com.au.

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during the COVID-19 crisis

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Travel Daily

CORPORATE UPDATE

Domestic biz travel desire

ALMOST half of companies around the world plan to return to some form of domestic business travel in the next three months, according to new research published by the Global Business Travel Association.

The encouraging figures based on the responses of 1,708 member companies internationally showed that 49% had confirmed plans for corporate travel in the near future, while a significant 34% also noted they were considering travel within the same time period but had not yet made any concrete plans.

GBT carbon filter

AMERICAN Express Global Business Travel (GBT) has launched a new carbon emissions filter for air and rail bookings, available through its travel and expense software Neo.

The filter aims to help travellers make better informed booking decisions with regard to the environment, with search results sorted in order on the basis of their carbon emissions.

“We have spoken to our customers and travellers and we share their desire to carve out the most sustainable path forward for our industry,” said Chief Commercial Officer Andrew Crawley.

“The new Neo emissions filter lets travellers consider their carbon footprint.”

The filter was launched alongside GBT’s annual environmental, social and governance report, which showed a year of positive progress across a range of corporate social responsibility initiatives.

Highlights include environment and sustainability programs achieving significant milestones last year, with GBT becoming the first global travel management company to offset 100% of its emissions from employee business travel.

The data was less encouraging for the APAC region (excluding China), with only 12% of businesses suggesting they had locked in definite plans to travel within the next three months.

Locally, 32% of companies reported they had no current plans for corporate travel, with 18% admitting they were not sure when the next business travel opportunities will take place.

When asked to consider the impact that the COVID-19 pandemic has on their businesses, 44% conceded they were forced to cancel or suspend all non-essential business trips, with 46% noting they had abandoned all corporate travel while the world battles the virus.

With travel restrictions likely to begin easing gradually around the world in the next quarter, 46% of respondents said that its staff would be keen to take business trips once all such impediments had been removed.

One in five businesses globally also noted that “most” of their employees would be willing to take business trips once travel restrictions were out of the picture.

In lieu of taking physical business trips, 82% of companies said they had been frequently hosting virtual business meetings.

Safer airport lounges

EXPERIENCE and loyalty company Collinson is aiming to “set new standards” in airport lounge health and safety, launching a trio of new global initiatives.

The company is striving to spearhead a “safe, contactless journey”, with a new digital solution to enable safer food and beverage ordering, a new set of global health and safety standards for lounges and a further digital enhancement to enable a more contact-free lounge entrance.

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CORPORATE CHATTER

with Chris Waite

De-stressing sustainability

SUSTAINABILITY stress has begun a modern-day reality. Individuals do their bit for the environment, whether it’s ditching plastic straws, taking shorter showers or buying worm farms but, at some point, our contribution can start to feel insignificant - especially as crises such as the devastating Australian bushfires put the spotlight on the extent of the problem. That can feel stressful and demoralising.

Pressure is mounting on governments and companies to act. Tourism and hospitality organisations are working hard to ban plastics, install energy efficient lighting, source our produce locally and reduce water usage, but sustainability stress kicks in here again – are we doing enough to really make a difference?

The message here is: do everything you can, and work with experts who can take you the extra mile.

For example, there is food waste in our industry whether we like it or not, so IHG has installed award-winning Winnow Vision AI-enabled technology in hotels to help in food preparation decisions, and formed an ‘Awesome Partnership’ with OzHarvest,

Australia’s leading food rescue charity. OzHarvest already makes a huge difference in Australia every day, feeding hungry Australians and providing hospitality skills training, so it made sense to partner with them to help take food waste efforts to the next level.

Beyond food waste, IHG has saved 6,411kg of soap from going to landfill while improving

hygiene in disadvantaged communities through the partnership with Soap Aid. Internal programs like ‘A Greener Stay’, give guests the choice to forego housekeeping in return for IHG Reward Club points, saving almost 100,000 toiletries since the start of 2019.

Partnership is an opportunity to build a mutually-beneficial relationship with experts; start by looking

for partners who share your values and culture, and then be prepared to invest time and make genuine change.

Of course, it doesn’t solve everything. Creating a more sustainable industry and economy won’t be easy and there’s still a long way to go but by working together we can make our efforts go further.

“
Tourism and hospitality organisations are working hard to ban plastics, install energy efficient lighting and reduce water usage...
but are we doing enough to really make a difference?
”



Chris Waite is the Director of Communications - Australasia & Japan for InterContinental Hotels Group (IHG®). He is responsible for building IHG’s reputation by delivering on corporate communications, industry affairs and corporate responsibility strategy in the region.



With Jayson Westbury's shock resignation and no income for the rest of the year, what is the future of AFTA? Find out in the June issue of *travelBulletin*.

CLICK to read **travelBulletin**

An open letter to Senator Simon Birmingham

OPINION

Anthony Goldman is the Joint Managing Director of Goldman Group.



Got an opinion to share? Let us know in up to 400 words via email to feedback@traveldaily.com.au.

DEAR Minister Birmingham, this week you told the National Press Club it is "more likely" Australians will be banned from overseas travel until 2021.

You also implored Australians to explore our own backyard.

Yes. We know. It's a great opportunity to support our local tour operators, hotels and experiences.

We all support this. However it's time to start communicating properly in your role.

Enough of this "borders won't open" rhetoric. We pay you to promote Australian Tourism and Trade. We also trust that you will do everything in your power to help tourism businesses to

maximise tourism opportunities.

Surely, someone in your Ministerial office has told you that the numbers of Australian travellers will not cut the mustard in supporting our wonderful industry. The numbers

speak to that.

We need international visitors as soon as possible.

Health concerns considered of course.

You should be projecting a more positive and open attitude.

Yet, every time you address the current borders situation you choose to take a negative stance - a position that affects the psyche and mental wellness of the thousands of Australians that won't see their incomes and livelihoods recover until the

borders re-open.

A day after your statements, four of my travel advisor team called me in tears telling me "there is no hope because the minister is ruling out the opening

of our borders".

The truth is you and I don't have a clue when the borders will re-open.

One of the principles of leadership is to avoid diving into the negatives in a situation, rather to highlight a

possible positive scenario.

How about a quote to the effect of "if we manage to continue to suppress the COVID-19 virus and work closely with countries, we may be in the position to open borders towards the end of the year. No guarantees, but we

would love that".

I realise it won't attract your desired sexy headlines, but that statement would be more beneficial to our economy and our mental health right now.

I'm infuriated at your lack of balanced opinion and communication style on this important matter.

Your communication advisors need to think about your words and how they relate to your Department's charter.

We also know in your tourism role, it's not in your interest in promoting our clients to travel overseas but rather spend money locally. Fair, but not great for our travel advisors to listen to - over and over again.

I do hope Australians take this opportunity to explore our wonderful country. And I hope they spend a lot of money.

However, we need to project a more positive outlook and not decide six months in advance that borders won't re-open because truth is, you don't know.

Happy travels, minister.

“ Every time you address the current borders situation you choose to take a negative stance ”

TUI pivots in France

TUI Group has presented a major restructuring plan for its French arm, which will see the closure of its retail travel agencies across the country.

The radical plan follows a heavy impact on the company's bottom line in the wake of COVID-19 pandemic, with a focus on "high-margin business with a few core brands" flagged moving forward.

The drastic strategy aims to see TUI claw back to a breakeven point from 2021 onwards.

Longitude 131 dates

LONGITUDE 131 in the NT's Red Centre, operated by Baillie Lodges, will re-open its doors from 21 Aug following news that the region will open up to interstate visitors next month.

Empty Esky links up

JEEP Australia has teamed up with national tourism movement Empty Esky to help rebuild the visitor economies of fire-affected areas around Australia.

The collaboration will see Aussies incentivised to take more road trips to regional towns, with Jeep Australia revamping the Empty Esky website, which now offers travellers the ability to download pre-prepared itineraries or plan custom road trips via a new interactive map tool.

"We are incredibly excited to be working with Jeep, there's no better partner to encourage Australia's sense of adventure and get people on the road to lend a helping hand by filling their esky," said Empty Esky founder Eleanor Baillieu - access the new interactive map features [HERE](#).

Thai domestic boost

THE Thai Government has passed a raft of new measures designed to boost its flagging domestic tourism sector.

The US\$722 million stimulus will formally roll out from next month and will include subsidised prices for local travellers of up to 40% on hotel and air tickets prices.

Thailand lifted a nationwide curfew earlier this week, with tourism taking a heavy hit during the lockdown period.

Foreign arrivals could fall an estimated 65% this year due to the impact of the global pandemic, according to the Tourism Authority of Thailand.

The popular Australian tourist destination has expressed an interest in forming a travel bubble with Australia once it lifts international border restrictions.

Aviation guidelines

THE Australian Government has released a suite of new health guidelines for the domestic aviation industry to better manage the risks of COVID-19.

The new policy document highlights that passengers must play a key role in helping airports and airlines to manage the risk of transmission.

Travellers are being asked to ensure they don't fly when feeling unwell, download the COVIDSafe app, use digital boarding passes, check in online and frequently wash their hands.

"The managed resumption of some domestic travel has already commenced safely and this protocol will help build consumer confidence to resume flying again," said Australian Airports Association CEO James Goodwin.

Pub quiz

1. True or false: there are no mosquitoes in Iceland?
2. 60% of Europe's bananas come from which European country?
3. The first Catholic cathedral to be established in the Americas was in which country?
4. Where does the majority of the world's cinnamon come from?
5. Where is Europe's tallest building located?
6. The largest camel market in the world is located in which country?
7. Which South Pacific country has more golf courses per capita than anywhere else in the world?
8. Which city has the largest inner-city park in the world?
9. Vienna is home to the largest what kind of precious gemstone?
 - a) Emerald
 - b) Diamond
 - c) Ruby
 - d) Sapphire
10. What US state is the original home of Mardi Gras?
11. What city does this collection of pictures spell out?



Whose flag is this?



THIS country and its flag are relatively new - the country as we know it today only came into being in 2006, and this flag only came into use by the country two

years before that. The flag is based on an old royal banner with the shield in the middle from the dynasty that once ruled the nation.

Sudoku

DIABOLICAL

THE aim of Sudoku is to complete the entire grid using the numbers 1-9. Each number can only be used once in each row, once in each column, and once in each of the 3x3 boxes.

	9	3	5					
	5	7	4			1		2
				2	9			
	7					8		
		1		7		9		
		8					5	
			6	9				
9		5			2	4	7	
					4	3	2	

www.sudokuoftheday.com – visit them and get a new Sudoku every day!

Funnies Flashback



WE'VE trawled through the *TD* Window Seat archives to give you blast from the past. Here's some gems from 24 Apr 2013:

THE New York Stock Exchange opening bell was rung by some very special celebrities last Fri.

While glitterati from the top echelons of the finance and entertainment world regularly signal the market opening, it was probably the first time ever that a penguin and an otter officiated.

The animals were from SeaWorld Entertainment, and took part to mark the debut of a US\$700 million share offering in the theme park operator.

QANTAS may need to upgrade its Business class pyjamas, after revelations about a planned new overnight sleeper service to be operated by British budget coach operator MegaBus.

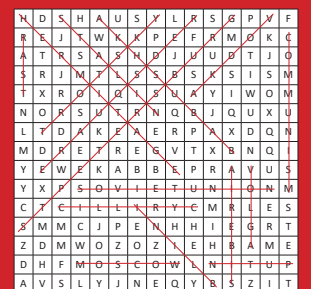
The bus company will operate overnight trips between London and 15 locations in Scotland, using a special fleet of double-decker vehicles with seats that turn into bunk beds.

But the real clincher is the in-transit amenities, with each passenger given a free "Onesie".

ANSWERS 18 JUN

Pub quiz: 1 True, 2 Czech Republic, 3 Between eight and 10 hours, 4 Tea, 5 Australia, 6 Mexico, 7 Three (Christianity, Judaism, Islam), 8 b) Brazil, 9 Finland, 10 Wellington, New Zealand

Where in the world: Devil's Tower National Monument, Wyoming, USA





Scarlet even cleaner

VIRGIN Voyages has introduced a new comprehensive health and cleaning plan called Voyage Well for its flagship vessel *Scarlet Lady*.

The protocols include virus-neutralising air filters in all public areas, virtual queues, a reduced ship capacity, regular testing for crew and thermal cameras.

The ship's Apr launch was delayed due to COVID-19 but she is now slated to set sail for the first time on 16 Oct.

Booze ban on flights

A NUMBER of airlines have banned the serving of alcohol on board planes in a bid to mitigate the risk of COVID-19.

Virgin Australia, along with American Airlines, Delta Air Lines, easyJet and KLM Royal Dutch Airlines have suspended all or part of their alcoholic drinks service as part of a widespread revision of the industry's food and drink service to interactions between crew and pax.

Welcome back Emirates!



PERTH Airport welcomed an Emirates flight this week after a long hiatus, the first time the carrier has touched down on the airport's tarmac since the UAE's restrictions on passenger services were implemented in Mar. Following the middle

eastern country's decision to lift restrictions on transit passengers services earlier this month, Emirates began offering passenger services and extended its Australian services to Perth, Brisbane, Sydney and Melbourne. **Pictured:** Flight EK420 in Perth.



Build an A-ROSA Ship & Win a 7-night European River Cruise

This month **Travel Daily** has partnered with **A-ROSA River Cruises** to give you the chance to win a 7-night European river cruise.

Intrigued by fairy-tale like landscapes, quaint villages with half-timbered houses, ancient castles and lush terraced vineyards along the **RHINE, MAIN & MOSELLE?**

To win visit A-ROSA's website www.arosa-cruises.com/au & check out which of their 12 ships operates the cruise of your dreams.

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Find any utensils suitable to create the A-ROSA ship that operates your favourite cruise on Rhine (Main/Moselle), Danube, Seine or Rhône.

Take a selfie with your creation send it to arosa@traveldaily.com.au. Don't forget to also tell us in 25 words or less why you chose this particular A-ROSA cruise.



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TRAVEL SPECIALS



WELCOME to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au

Treasure Island Resort in Fiji has launched a travel agent self-famil program, offering a three-night stay in a Run of House Bure for only FJD \$399 for both an agent and companion. **CLICK HERE** to enquire further.

Hong Kong's Island Pacific Hotel in Sai Ying Pun is offering a long stay package ideal for extended business trips. Valid on stays of 14 nights or more, the deal leads in at HK\$7,000 - **CLICK HERE** for more details.

Book a beachside escape at **Headlands Hotel Austinmer Beach** with special midweek rates from \$165 per night. Also receive late check out until 11am, and a bottle of wine on arrival - call 02 4200 1099 for more.

Got a confidential tip? Contact **Travel Daily** via our secure WhatsApp service on +61 2 8007 6760 or click **HERE**

Aloha Friday

HAWAII TOURISM
OCEANIA



NEW FAMILY HOLIDAY GUIDE



Hawai'i Tourism Oceania has released the 2020 Hawai'i Family Guide, to assist agents in planning holidays to The Hawaiian Islands. 'Ohana (family) is deeply important in Hawaiian culture, which makes the islands a welcoming destination for kids of all ages.

While travellers can't visit Hawai'i right now, they can get plenty of inspiration for their next family holiday. The new guide is full of handy information on hotels, experiences and more.

[Click here](#) to download the free guide.

Travel update from the Hawaiian Islands

- The mandatory 14-day quarantine has been extended through 31 July for all visitors and returning residents arriving into the state of Hawai'i. For more details on the current situation [click here](#).
- Hawaiian Airlines is reminding travel agents that their Australian based reservations team are on hand to provide assistance with flight changes and information via the airline's dedicated local number 1300 661 339 or via email at Reservations@HawaiianAir.com.au. Their Australian based sales team are also available to provide any assistance.

SIGNATURE COCKTAIL SERIES

THE CORAL REEF

Kohana Rum 1.25oz
Luxardo Liqueur .75oz
Grapefruit Juice 2oz

Combine all ingredients and serve up in a martini glass. Garnish with a slice of grapefruit.



OUTRIGGER.
REEF WAIKIKI BEACH RESORT

Dreaming of Hawai'i?

Pop in for a virtual visit and receive a little piece of aloha.



- **Kani Ka Pila Music Jam:** Outrigger Resorts have brought together their lineup of award-winning musicians to perform live jam sessions on Facebook. To bring the music of Hawai'i to your home, tune in and [click here](#).
- **A Message from Marriott Hawai'i:** Our Marriott 'ohana has shared a special video by its sales and marketing team from across the Hawaiian Islands. [Click here](#) to watch.
- **Magical Maui:** Enjoy beautiful Maui sunsets and 360-degree views from the Grand Wailea Maui's webcam. [Click here](#) to see these magical Maui moments.



- **Sharing Aloha Series:** The Hawaiian Airlines series continues to showcase life and culture in the islands. Learn the basics of Hawaiian language, traditional hula or how to make lei, or sit back and enjoy music for your Pau Hana (Happy Hour) at home. [Click here](#) for more.



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