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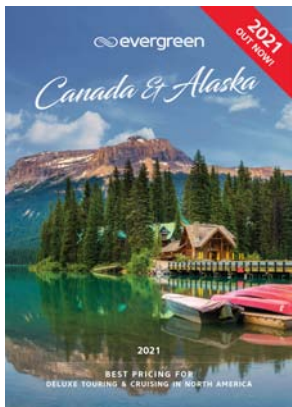
Today's issue of TD

Travel Daily today has six pages of news and photos, including a front cover page from ANZCRO, plus full pages from:

- Tauck
- AA Appointments jobs
- Hurtigruten



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Prepare for recovery: TA

TOURISM Australia (TA) today unveiled a new global broadcast advertisement which aims to reassure international audiences that “despite the bushfires and current coronavirus outbreak, Australia is still a great destination to visit”.

Appropriately dubbed There’s Still Nothing Like Australia, the campaign was described as an interim marketing response to the current situation by Tourism Australia MD, Phillipa Harrison at the 2020 Destination Australia conference in Adelaide.

She said the new collateral would allow Australia to maintain an international marketing presence in an appropriate way, and remain front of mind when people consider booking their next international holiday.

Details of the campaign rollout are unclear at this stage due to sensitivities around COVID-19, and there is no current plan to run the ads in markets where travel bans are in place.

But “we need to be ready for

the recovery,” Harrison said.

Simon Birmingham, Federal Tourism Minister, also spoke at the conference, telling delegates the government was standing alongside the industry.

The Minister provided details of the support package unveiled today by PM Scott Morrison.

As well as payments for business and households, a \$1 billion relief and recovery support fund will target the sectors most impacted by coronavirus, with further details expected to be unveiled in the coming days so Australia can enjoy “as much of a surge back to success as possible,” he said.

The new TA TVC can be seen at traveldaily.com.au/videos.

MEANWHILE Phillipa Harrison spoke about whether the planned upcoming Australian Tourism Exchange conference would go ahead, promising to “make a call early” regarding whether it would proceed, to help the industry plan.

ANZCRO for NZ

ADVENTURES and activities on New Zealand’s west coast are being showcased by ANZCRO today, with the company’s online platform allowing multiple products to be booked in a single transaction.

Glaciers, cycleways, rainforests and more are available - further info on the **cover page**.

US bans Euro travel

US PRESIDENT Donald Trump has taken the sensational step of banning all travel from Europe to the United States for 30 days to combat the impact of COVID-19 on the American public (**TD** breaking news).

The ban will come into force from midnight this Fri, and will apply to every European country except for the United Kingdom.

“I am confident that by continuing to take these tough measures we will significantly reduce the threat to our citizens and ultimately and expeditiously, defeat this virus,” Trump said during a nationally televised address today.

“These restrictions will be adjusted subject to conditions on the ground, there will be exemptions for Americans who have undergone screenings,” the President added.

Trump referred to the travel restrictions as an “unprecedented response” to such an emergency.

India to suspend visas

THE Indian Government will tomorrow suspend all tourist visas until 15 Apr in response to COVID-19 concerns, excluding those held by travellers already in the country.

With the exception of diplomatic, employment, official, and project visas, all existing visas will be suspended from noon GMT (11pm AEDT) on 13 Mar.

The country’s port closures has seen *Celebrity Cruises* cancel *Celebrity Constellation’s* 17 Mar sailing, which was scheduled to visit Cochin, Mormugao and Mumbai, as well as its 02 Apr departure.

All booked guests will receive a full refund and 25% future cruise credit.

Wendy Wu Tours, who currently has several groups travelling to India, said it was “working closely” with airline partners and ground operators regarding customers impacted by this latest

development.

“Wendy Wu Tours acknowledges it is an extremely difficult time for agents and the industry,” said MD Andrew Mulholland.

“Please rest assured we are urgently working through all bookings and our team will be in touch with agents as soon as possible,” he added.

Meanwhile G Adventures announced it will continue to operate tours for any travellers already in India, and is contacting those who are confirmed on departures up to 18 Mar.

Indians have also been “strongly advised” to avoid all non-essential travel abroad.

New WA campaign

WESTERN Australians are being encouraged to holiday in their home state, in a new tourism campaign launched today under the slogan Do it in WA.

The multi-million dollar campaign urges the state’s hotels and tourism businesses to share their best holiday deals with WA’s regional tourism organisations or Tourism Council WA, to be included on a new dedicated website, doitinwa.com.

The initiative, which will be rolled out across multiple platforms featuring the hashtag #DoitinWA, will highlight the state’s wide range of destinations and experiences in an aim to get Western Australians to “explore their own backyard”.

Tauk is the best

TAUCK is today showcasing some of its most popular itineraries through Europe.

The Holland & Belgium in Spring journey, the Budapest to the Black Sea itinerary and the Impressions from the Seine are all on show on **page seven**.

Travelzoo APAC shutdown

TRAVEL deals publisher Travelzoo has announced the closure of its local operations, with the business having incurred losses for some years.

Announced earlier this week in New York, CEO Holger Bartel said the company had “consistently explained we will exit Asia Pacific if we cannot create shareholder value from this business activity by 2020.

“Unfortunately, the uncertainty about economies in Asia Pacific does not, in our opinion, allow us currently to deliver the shareholder value within the promised timeline and without further operating losses from this segment,” he said.

Bartel said last year Asia Pacific accounted for 5.7% of Travelzoo’s global revenue, with the local operation’s customer base amounting to 3.6 million.

Figures unveiled in his statement confirmed the Asia-

Pacific business had lost about US\$8 million in 2019, with the closure estimated to increase the company’s overall earnings per share by about 200% this year.

Travelzoo’s local operation, covering offices in seven Asia-Pacific countries, has been headed up by Jacqui Timmins for almost three years (*TD* 27 Jul 2017).

New CLIA platform

CRUISE Lines Industry Association (CLIA) Australasia has launched a “new generation online platform”, which will see all of its education and member services hosted on a single portal.

Combining the existing CLIA Learning Academy and CLIA Member Hub, it aims to give agents a comprehensive one-stop-shop for CLIA activities and resources.

More info in today’s issue of *Cruise Weekly*.

Christening delayed

AVALON Waterways has made the difficult decision to cancel the christening celebration for its new *Avalon View*, scheduled to take place in Europe next month.

The Globus Family of Brands said it understood the importance of its industry partners being close to home and connected with clients and teammates.

The company said it would “look to a new day of celebration for all of us when the situation eases”.

AF/KL flexibility

AIR France and KLM are allowing passengers to postpone travel until 31 May 2020 without incurring change fees.

Deferrals are valid to the same destination and in the same class, across the whole AF/KL network for existing and new reservations.

Those who postpone travel beyond 31 May will receive a non-refundable voucher valid for one year.

Window Seat

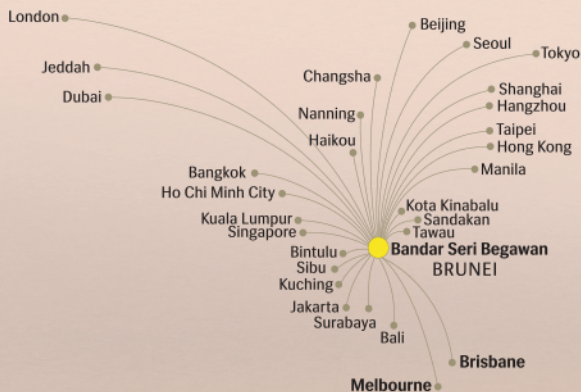
IN AUSTRALIA it was lloo paper panic, but in France it’s cocaine.

An official government update in Paris has formally warned the country’s citizens that cocaine does not cure coronavirus, after a series of false claims were apparently propagated on social media last week.

The French Ministry of Social Affairs joined the online conversation, tweeting that “No, cocaine does NOT protect against COVID-19. It is an addictive drug that causes serious side effects and is harmful to people’s health”.

Other official posts have reassured the French public that coronavirus cannot be transmitted via mosquito bites, and that disinfectant hand sanitisers do not cause cancer.

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True tourism innovation



THERE'S no doubting the creativity and resilience of the Australian tourism sector.

Just before Christmas, Tourism Australia (TA) debuted its Matesong campaign in the UK, featuring a star-studded cast of Aussie celebrities including Kylie Minogue (*TD* 02 Jan).

Unfortunately the bushfires intervened, and the promotion has since been paused.

That didn't stop the smart

people in Qld's Balonne Shire, who banded together for their own highly accurate parody promoting the St George region.

Balonne's Tourism Manager, Kim Wildman (**pictured** right with Tourism Australia MD Phillipa Harrison at Adelaide Oval), was a surprise guest at TA's Destination Australia conference in Adelaide.

Check out some true Australian tourism icons strutting their stuff at traveldaily.com.au/videos.

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Latest virus advice

SMARTTRAVELLER has updated its travel advice for a number of countries, including Vietnam, which now requires travellers to complete a mandatory health declaration on arrival.

Arrivals who have transited through China, South Korea, Italy and Iran in the last 14 days will need to go through an intensive health screening.

Meanwhile Greece has confirmed cases of COVID-19, leading to the suspension of mass gatherings throughout the country until at least 06 Apr.

Elsewhere, Hong Kong has enacted mandatory quarantine for anyone travelling from mainland China, Iran, Italy, and some regions in France, Germany, Japan, and Spain, excluding those only transiting through.

Additionally, those travelling to Thailand from or through China, Macau, Hong Kong, South Korea, Italy or Iran will be quarantined for 14 days.

Serko switches Chair

TRAVEL management software company Serko has announced that its Chair Simon Botherway has temporarily stepped down from his duties.

The company said the reason behind Botherway's leave of absence was to "enable treatment for a...non-life threatening medical condition".

Existing Serko Director Claudia Batten will act as Chairperson until Botherway's expected return later this year.

Airport turns the sod

MAJOR earthworks on the Western Sydney International (Nancy-Bird Walton) Airport (*TD* 30 Oct 2019) began yesterday in Badgerys Creek.

The airport's construction will generate more than 28,000 direct and indirect jobs before its opening in 2026, which will see it become Sydney's first 24/7 international airport.

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Travel Daily



Sustainability AWARDS

22 April 2020

P&O hops to SA

P&O Cruises has set sail on its South Australian cruise season this week, with the line heralding four dedicated Kangaroo Island voyages as providing an important economic boost to the troubled destination following the recent bushfire crisis.

"We're happy to be returning to this wonderful part of the country and helping to play a part in its recovery," said P&O Cruises President Sture Myrmell.

Pacific Aria will also offer six round-trip cruises from Adelaide until 06 Apr.

Viking workshops

VIKING has added three new travel agent information sessions which will relay details of the line's expedition product.

The workshops will be held in Sydney, Brisbane and Melbourne in Mar, and will provide insight into what *Viking Octantis* and *Viking Polaris* will offer in 2022.

RSVP a spot in the sessions by calling Viking on 138 747.

UA pax plummets

UNITED Airlines has endured a whopping 70% decline in passenger demand for US routes over the last few days as COVID-19 fears continue to bite.

The carrier's President Scott Kirby said he remains confident of weathering the storm, but has flagged a likely significant drop in revenue for Apr and May.

Marella cuts Asia

MARELLA Cruises has been forced to cut short a sailing in Asia as ports in the region continue to implement tougher travel restrictions to combat the COVID-19 outbreak.

Nobody on board *Marella Discovery* is suspected of having the virus, however Vietnam has refused the ship entry, meaning the majority UK passengers on board will need to be flown home from Singapore instead.

Parent company TUI has also flagged that future cruises for the vessel will be cut until 09 Apr, due to the "restrictive measures".

Lemala adds Lemala Villas



A THREE-SUITE private villa called Hamerkop House is the latest addition to Lemala Authentic Camps and Lodges portfolio of properties.

Located outside Arusha in Tanzania and boasting views of Mt Meru and Kilimanjaro, Lemala Villa has been designed for use by independent travellers or exclusive use by groups of up to 6 adults and six children as a pre- or post-safari stop.

Speaking to *Travel Daily* during a visit to Sydney yesterday, Lemala CEO Leanne Haigh said "The game-changer for this property is the private airstrip on Kili Golf estate, allowing easy access for guests to and from Tanzania's National parks.

The villa includes three luxurious bedrooms with 90m² of space, an indoor and outdoor bathroom, wi-fi and an Executive

chef in residence.

There is also a championship golf course at the doorstep of the villa, and other activities available include horse riding, a tour of a coffee plantation, and hiking.

Open year-round, the villa is priced from \$200pp, per night.

Haigh also revealed the company is eyeing new locations for their next property, specifically in Kenya.

Haigh is **pictured** third from left along with Australian African specialists at a celebratory dinner in Sydney last night.

WIN A SPOT ON THE FIJI MEGA FAMIL AND A HAPPINESS HAMPER

Fiji is often named one of the happiest countries in the world. With *Bulanaires* being people rich in happiness.

Tourism Fiji is offering agents the chances to win a spot on Tourism Fiji's Matai MegaFamil and a Happiness Hamper.

Feel the Bula spirit as you experience the amazing range of experiences and the warmth of the people of Fiji on this all expenses paid famil.

Follow Fijis Happiness month with #FijiHappyMoment

To enter register yourself to become a Matai agent and send us a photo that reflects your own happy moment to bulanaires@traveldaily.com.au



APPOINTMENTS

WELCOME to Industry Appointments, *Travel Daily's* Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Perth Airport has named **Pan Pan** as Vice President Aviation Business Development. Pan joins the airport following successful executive stints with Qatar Airways and China Southern Airlines.

World Resorts of Distinction (WRD) has appointed **Lauren Anderson** as its new Sales & Networking Manager. She takes up the newly created role at WRD from her most recent position as Head of Direct Sales & Revenue Retention for Trafalgar Travel.

Anthony Wieland has taken on a new Marketing Assistant role with **Switzerland Tourism**. He joins the destination marketing organisation, where he will replace the relocating Esther Grob, from his previous role with Entire Group Travel.

InterContinental Hotels Group has announced the appointment of **Eugene Human** as General Manager of **Crowne Plaza Sydney Darling Harbour**, set to open in May 2020. Human moves from his current role after more than three years as General Manager at Holiday Inn Sydney Airport.

Emma Mumford has taken on the Head of Marketing Australia & New Zealand role with **Celebrity Cruises**. She joins the cruise line from her previous role with **CruiseCo**.

Cloudbeds invests

HOSPITALITY management solution Cloudbeds has announced a number of investors will inject US\$82 million into the business to help facilitate growth.

According to Cloudbeds founder and CEO Adam Harris, the funding will be spent on innovating its technology platform, designing new products to increase connection between hoteliers and guests, enhanced automation, and expansion of the company's API.

US hotel declines

LAST week's occupancy rates in US hotels were down 7.3% to 61.8% compared to the same period last year.

Across the board, the industry noted negative year-over-year results, regardless of the hotel chain, type or location, reflecting concerns and cancellations around COVID-19.

The average daily rate also dropped 4.6% to US\$126.01, while revenue available per room was down 11.6% to US\$77.82.



THE Salvation Army received donations from Oaks Hotels, Resort & Suites and AustCham Thailand yesterday, with the novelty cheques and financial gifts putting a smile on everyone's faces on the day.

Minor Hotels COO Craig Hooley presented the cheques, along with Vice President of AustCham Thailand Brenton Mauriello, to Victorian Senator David Van at Oaks Melbourne on Market Hotel.

The donations will go towards the Salvation Army's bushfire relief efforts and continues

Oaks Hotels, Resorts and Suites support for bushfire victims, which earlier in the year offered seven complimentary nights at any Oaks hotel in Australia to those affected by the bushfires (**TD** 07 Jan).

Pictured is Brenton Mauriello; Craig Hooley; The Salvation Army's Nine Greig-Towers, and Victorian Senator David Van.

Royal Jordanian deal

TRAVELLERS can snag a bargain on flights to Amman, Beirut and Iraq on Royal Jordanian as part of its Economy class Marhaba sale, with gross fares from SYD to AMM starting at \$500 return.

The flights are operated with interline partners QF, CX and MH via Bangkok, Hong Kong or Kuala Lumpur, or QR via Doha.

Tickets must be booked before 01 Apr for travel until 30 Nov.

Cable Beach special

DURING Apr and May guests can stay for four nights and only pay for three at Broome's Cable Beach Club Resort and Spa.

The free night accommodation is available for new, direct bookings only, for travel between 01 Apr and 31 May, with blackout dates over the Easter long weekend.

To book call 1800 199 099 or **CLICK HERE** to email reservations.

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2) In 25 words or less, let us know what else you'd like to see on the Viking Marketing Centre

Submit your answers to viking@traveldaily.com.au along with your name, state & travel agency details

Contact agents.anz@vikingcruises.com if you need assistance setting up an account



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8 days from Amsterdam to Brussels (or reverse)
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 Northbound: 4, 11, 18, 21 & 25 Apr 2021
 Onboard *ms Grace*, *ms Esprit*, *ms Treasures*

Starting from **\$5,390***pp twin share | **\$5,390*** solo travellers

No single supplement on all departures

TAUCK VALUE INCLUDES

- **TAUCK EXCLUSIVE** – Private gala dinner and tour at the Mauritshuis museum in The Hague
- Visits to Keukenhof Gardens, the Rijksmuseum in Amsterdam and the Red Star Line Museum in Antwerp
- Visits to Dordrecht and the UNESCO World Heritage Site of Kinderdijk's 18th-century windmills
- Choice of a bicycling excursion among the windmills of Kinderdijk
- Excursions to the well-preserved medieval Flemish cities of Ghent and Bruges
- A visit to a local brewery for a "bier" tasting in Antwerp



[View Itinerary](#)

Budapest to the Black Sea

13 days from Budapest to Bucharest (or reverse)
 Departing Eastbound: 4 May; 16 Jul; 10 & 24 Aug
 Westbound: 10 May; 8 Jul; 16 & 30 Aug 2021
 Onboard *ms Joy* or *ms Treasures*

Starting from **\$8,340***pp twin share | **\$8,340*** solo travellers

No single supplement on all departures

TAUCK VALUE INCLUDES

- **TAUCK EXCLUSIVE** – Exclusive evening at Belgrade's Royal White Palace
- Two nights at a hotel in Budapest and three nights in Bucharest at a hotel with an ideal location next to the Parliament Palace
- Dinner at the massive Parliament building (the "People's Palace") in Bucharest
- A visit to the city of Pécs in Hungary, a UNESCO World Heritage Site
- Passage through the Iron Gate on the Danube River
- Choice of Romanian excursions exploring the story of Vlad Tepes, 15th-century inspiration for Bram Stoker's "Dracula"



[View Itinerary](#)

Impressions from the Seine

8 days from Paris to Normandy
 Departing 10 Apr; 23 May; 11 Aug; 23 Sep & 27 Oct 2021 Onboard *ms Sapphire*

Starting from **\$6,240***pp twin share | **\$6,240*** solo travellers

No single supplement on all departures

TAUCK VALUE INCLUDES

- **TAUCK EXCLUSIVE** – Dinner at 16th-century Château du Taillis in Duclair
- Choice of museum visits in Paris from the Musée d'Orsay, Rodin Museum or the Musée National de l'Orangerie
- A locally guided walking tour of historic Rouen, including the Cathedral painted by Monet more than 30 times and Joan of Arc Square
- Guided exploration of D-Day sites with a local expert, including Pointe du Hoc, Omaha Beach and the American Cemetery, with lunch at the Omaha Beach Club
- A visit to the Château Gaillard ruins in Les Andelys
- Early-opening visit to Monet's house and gardens and the Impressionist Museum in Giverny



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*Prices are per person in Australia dollars and are correct as at 2 March 2020. Prices are subject to availability and seasonal surcharges. River Cruises have other dates available for 2020, however price per person may differ than what is advertised. Pricing for Holland & Belgium in Spring is based on Northbound and Southbound 4 April 2021 departures in Category 1. Pricing for Budapest to the Black Sea is based on 16 Jul, 10 & 16 Aug 2021 departures dates in category 1. Pricing for Impressions from the Seine is based on 10 April 2021 departures in Category 1. Museum visits in Paris are subject to opening times and days. No Single Supplement is applicable to select 2021 River Itineraries in Category 1 staterooms only, other categories will incur a single supplement. International airfares from Australia are not included. Special offers are valid for new bookings only. Change and cancellation conditions apply and will be advised at the time of booking. Lic 21A00374.



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