

CRUISE LINE

CANCELLATION

UPDATES

These policies apply to bookings which have been cancelled by the cruise line, as part of a bid to slow the infection rate of coronavirus around the world.

CRUISE LINE	CANCELLED CRUISES	OFFER	DETAILS
APT	Suspended all international tours and cruises up to and including 31 May	Future credit equal to 120% of the value	Valid up until the end of 2021
Azamara	Suspended all sailings until 12 May	125% Future Cruise Credit or refund	Valid up until the end of 2021
Carnival Cruise Line	Suspended cruises on Australia-based fleet until 15 Jun	Details will be given to those guests affected (most likely future cruise credit)	
Celebrity Cruises	Suspended all cruise operations until 12 May	125% Future Cruise Credit or a full refund	Valid up until the end of 2021
Celeystal Cruises	Suspended all cruise operations until 01 May	For those who have paid in full - 120% Future Cruise Credit or a refund	End of Dec 2021
Crystal Cruises	Cancelled river cruises until 01 May, yacht cruises until 01 May and ocean cruises to 23 May	100% refund or 125% future cruise credit	End of Dec 2022
Cunard	Suspended all cruises until 15 May	125% future cruise credit	Valid until 31 Dec 2021 for cruises until Mar 2022
Disney Cruises	All new departures from now until 28 Apr	Future cruise credit or full refund	Not specified
Dream Cruises	<i>Explorer Dream</i> cruises suspended to 25 Apr, <i>World Dream</i> cruises suspended to 26 Apr and <i>Genting Dream</i> cruises suspended until 30 Apr	Full cruise credit plus on board credit, depending on the length of cruise cancelled or refund	Valid until 31 Dec 2020 on voyages on <i>Explorer</i> and <i>World Dream</i> , valid until 31 Mar 2021 for cruises on <i>Genting Dream</i>
Evergreen Cruises	Suspended all river cruises until 30 Apr and South East Asian tours suspended until mid May	125% future cruise credit or a full refund	24 months based on the date of cancellation



Holland America Line	Suspended all cruises until 14 May	125% future cruise credit plus US\$250pp onboard credit or full refund	Not specified
Hurtigruten	Suspended international cruises until 28 Apr, Norwegian coastal cruises until 19 Apr	125% future cruise credit plus a 10% discount on the price of the new cruise when rebooked	Can be used on any departure between 01 Jul 2020 and 31 Dec 2021
MSC Cruises	Suspended all cruises until 29 May	125% future cruise credit or full refund if credit not used before expiry date	Valid through until end of Dec 2021
Norwegian Cruise Lines	Suspended all cruises until 11 May	125% future cruise credit or a full refund	Valid until 31 Dec 2022
Oceania Cruises	Suspended all cruises until 11 May	125% future cruise credit or a full refund	Valid until 31 Dec 2022
P&O Cruises	Suspended all cruising until 15 Jun	Full refund or 200% future cruise credit	Not specified
Princess Cruises	Suspended all cruising until 11 May worldwide and until 15 Jun in Australian waters	100% future cruise credit and an additional 'generous cruise credit benefit'	Can be used on any voyage departing up until 01 May 2022
Regent Seven Seas Cruises	Suspended all cruising until 11 May	125% future cruise credit or a full refund	Through to Dec 31 2022
Royal Caribbean International	Suspended all cruising until 12 May	125% Future Cruise Credit or refund	Valid until end of 2021
Seabourn	Suspended all cruises until 14 May	125% Future Cruise Credit or full refund	Valid until end of 2021
Scenic Cruises & Tours	Suspended all river cruises until 30 Apr and South East Asian tours suspended until mid May	125% Future Cruise Credit or full refund	Within the next 24 months based on the date of cancellation
Silversea Cruises	Suspended all cruising until 12 May	100% cash refund or 125% future cruise credit	Valid until end of 2021
Travelmarvel	Suspended all international tours and cruises up to and including 31 May	120% Future Cruise Credit	Valid until end of 2021
Uniworld Boutique River Cruise Collection	Suspended all European itineraries until 23 Apr	Rebook to any 2020 or 2021 cruise or receive a future cruise credit	Valid for 24 months
Viking Cruises	Suspended all river and ocean cruises until 30 Jun	125% future cruise credit or a refund equal to the amount paid	Valid for 24 months
Windstar	Suspended all ship operations until 30 Apr	125% future cruise credit or refund	Valid for 24 months

