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 <p>BOOK-A-BDM Connect with your BDM in a time and way that suits you.</p>	 <p>REDUCED DEPOSITS Save 50% on the deposit on all sailings^.</p>
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*For more information on Partner Promotions visit trade.ncl.com/berewarded. ^Offers correct as at 1 September and are subject to change or withdrawal. Offers end 22 September 2020 unless extended. For full terms and conditions visit ncl.com.

Today's issue of TD

Travel Daily today has five pages of news including our **PUZZLE** page, a front cover wrap from **Norwegian Cruise Lines** and a product profile from **Macao Government Tourism Office**.

Macao do you like me now?

THE east met the west in Macao more than 400 years ago, and it has been an amazing adventure ever since.

The destination is a melting pot "overflowing with gastronomical, historical and cultural riches".

See the **back page** to find out more details regarding how you can learn more about this unique and historical region.

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Joyce urges rapid testing

INNOVATIVE rapid COVID-19 tests currently in development could mitigate the need for air travellers to undergo quarantine, even before a coronavirus vaccine becomes widely available, says Qantas CEO Alan Joyce.

Speaking yesterday at the CAPA Australia Pacific Aviation Summit, Joyce said the tests are "potentially super-fast, 15 minutes or so" and would reveal whether a passenger had been exposed to COVID-19.

Although still not forecasting a wide return of international operations until mid-2021, Joyce

AFTA freebies

THE Australian Federation of Travel Agents (AFTA) is encouraging its members to learn online through its Micro Credentials Program.

Get started today with three free courses, which have been developed in partnership with Learning Vault - **CLICK HERE**.

Wallace steps down

AIR New Zealand's Chief Commercial and Customer Officer Cam Wallace has resigned from the airline this morning (**TD** breaking news), stepping away from the role after 19 years with the airline.

His last day will be 30 Sep, with Air New Zealand CEO Greg Foran thanking Wallace for his contribution to growing the carrier's revenue channels.

"Under Cam's leadership... loyalty revenues have experienced unparalleled growth over the past six years," he said.

"He has been instrumental in developing new market opportunities, growing strategic alliance partnerships, expanding the loyalty footprint, and driving profitable growth throughout the airline's business."

Foran will take charge of the role for the interim until a replacement is recruited.

said such tests would help unlock countries with similar levels of transmission to Australia - such as New Zealand, Japan and in Asia.

QF hopes to resume long-haul flying next year, but it will initially use its Boeing 787 fleet for the service, with its A380 superjumbos to remain mothballed in the USA.

"We don't see the demand for them coming back until 2023-24," he said, adding "but when the market recovers the A380s will be profitable; I believe these will fly again," the Qantas CEO said.

The business case for ultra-long haul flights such as QF's Perth-London services and its highly anticipated Project Sunrise Sydney-New York non-stops would be even stronger post-COVID-19, he believes, saying that before the pandemic "we were literally a couple of weeks away from ordering the aircraft".

Katz chats cruise

CRUISE Lines International Association (CLIA) Australasia is constantly engaging the governments of Australia and New Zealand, Managing Director Joel Katz revealed to **Travel Daily** Publisher Bruce Piper yesterday.

Katz spoke to our fearless leader in a webinar hosted by the Travel Industry Hub yesterday, and also discussed the pathway to return plotted by the industry - more details in today's **Cruise Weekly**.

NCL offers up deals

NORWEGIAN Cruise Line (NCL) is currently offering a range of guest-agent offers for travellers who book early.

The Partners First promotion ends 22 Sep - so head to the **front page** to take advantage today.

CX resumes PER

CATHAY Pacific has announced it will operate five flights from Perth to Hong Kong from today.

The carrier said all new tickets issued up to 31 Oct are eligible for unlimited free changes.

"We want our passengers to know that they can count on us to support them through these challenging times and fly them safely to wherever they need to be across our network," said CX Regional Head of Marketing and Sales Richard Jones.

Club Med assures

CLUB Med has assured the Australian travel trade the company is in a strong financial position despite the challenging headwinds the sector is facing.

The resort chain noted it has \$200 million in cash backing its flagged expansion operations which will still go ahead, and in the three years leading up to the pandemic, its Pacific network achieved an annual growth rate in excess of 20%.

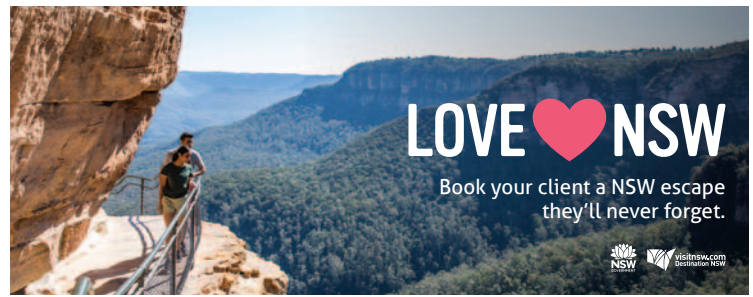
Recent tactical initiatives have included a flexible refund policy and enhanced agent portal.

Become an Austria Travel Expert

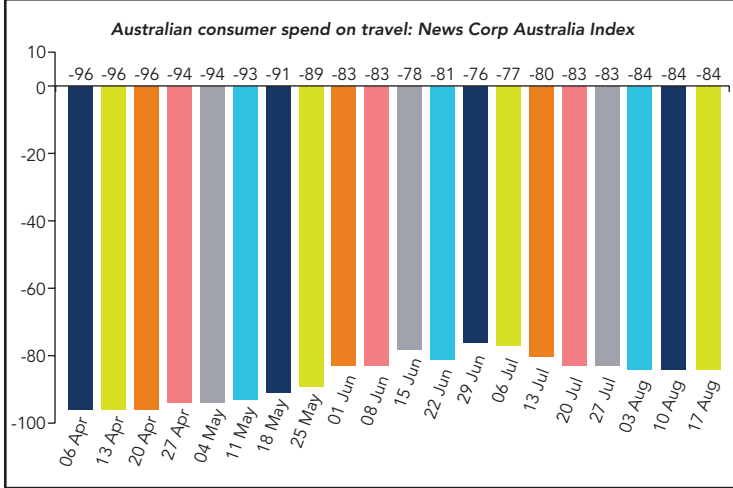
For your chance to win some amazing prizes plus a week-long trip for 2 to Austria!



Austrian National
Tourism Office



Travel spending flatlines



EXCLUSIVE

THE urgent need for certainty on border reopenings has been underlined by the latest consumer travel spending figures from News Corp Australia.

The results (pictured) for the week of 17 Aug indicate no recovery whatsoever, as consumer confidence continues

to be hit by negative sentiment about new COVID-19 cases and associated political commentary. News Corp MD Food and Travel, Fiona Nilsson, said despite the spending data, reader interest in travel remains high, with a review of the company's *Escape* website showing the highest interest in NSW, Qld and the USA.

Princess 2021/22

PRINCESS Cruises has today announced the deployment of five ships in Australasian waters in 2021/22, in anticipation of cruising ultimately being able to resume in the region.

Under the planned program *Royal Princess* and *Coral Princess* will operate locally for the first time, with itineraries including *Coral Princess'* first roundtrip world cruise from Australia.

Emerald Princess and *Sapphire Princess* will also both return along with *Pacific Princess*, with Princess offering cruises out of Brisbane, Sydney and Melbourne.

Princess SVP Asia Pacific Stuart Allison said the deployment of *Royal* and *Emerald* from Sydney would see guests experience the line's OceanMedallion technology, with the overall program also including cruises to Papua New Guinea, the South Pacific, New Zealand and an Australian circumnavigation.

Window Seat

FLYING can make some people nervous at the best of times, but what if an aerophobic happened to peek out the window to see a man nearby strapped to a jetpack?

Well, that's what an American Airlines flight reportedly saw 3,000ft above LA this week, whizzing about less than 300m from the passing jet.

Aviation experts have countered some growing scepticism about the claim, rightly stating a man harnessed to a rocket pack is difficult to mistake for anything else.



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A weekly e-magazine with destination features, puzzles and more, to inspire your clients' next escape.



Wyndham SA deal

WYNDHAM Hotels & Resorts has entered into an agreement with Monopoly Property Group to rebrand a \$42 million resort project on the Yorke Peninsula in South Australia to Wyndham Wallaroo Shores Resort.

Scheduled to open in 2023, Wyndham Wallaroo Shores Resort will feature 100 villas, multiple swimming pools, tennis courts, barbecue areas, a gym, a 42-seat luxury cinema, and an events space that can accommodate up to 150 guests.

APT lights the way

APT has introduced a new Northern Lights small group tour in the Canadian Rockies departing in 2021, featuring an opportunity to view the aurora borealis from the northern city of Yellowknife.

The 12-day Intimate Rockies & Northern Lights adventure is priced from \$14,995 per person, twin share and includes a Superdeal Air Credit of \$1,000 per couple when bookings are made before 31 Dec.

Call APT on 1300 196 420 for further details.

Experience Co set to grow

LISTED adventure tourism operator Experience Co Limited believes there is scope for both organic and acquisition growth through the COVID-19 pandemic, with CEO John O'Sullivan telling *Travel Daily* that moves to strip out excess costs from the business have it well-placed even if international arrivals don't recover during FY21.

O'Sullivan said the company's domestic skydiving business had held up well, particularly in self-drive markets, with Experience Co working on new product development to boost its portfolio across the country.

"We've seen a significant price inelasticity of demand for skydive, and have been working hard to maintain pricing discipline through the pandemic," he said.

"People are happy to pay for a premium experience," O'Sullivan said, with the company looking at deploying excess capacity and aircraft to new locations to tap into domestic demand.

Also on the agenda for Experience Co is the new

Dreamtime Island attraction on the Great Barrier Reef, which has attracted \$3 million in funding from the Qld Government.

Experience Co's Reef Magic Cruises operation is developing the new floating activity platform which will showcase indigenous culture, with an incorporate reef science hub focusing on sustainable eco-tourism.

O'Sullivan said his company was also always on the lookout for potential acquisitions, but stressed that any deals would involve similar customer demographics to Experience Co's base of adventure seekers.

"We don't want to be all things to all people," he said.

Experience Co's recent results (**TD** 28 Aug) indicated the hit the business had taken from COVID-19, but also highlighted its market leading position and its enhanced management platform which was "now in place to execute growth opportunities".

CLIA kicks off river

CRUISE Lines International Association (CLIA) Australasia has launched a new online education course for agents focusing on global river cruising.

Available through the CLIA Members Hub, the new module takes agents on a virtual journey exploring the Mekong, Yangtze, Mississippi, Amazon, Nile, Ganges, Irrawaddy and Brahmaputra rivers.

Those who complete the course will earn 20 CLIA accreditation points - **CLICK HERE** for details.

Say oui to learning

ATOUT France, in conjunction with the Paris Region tourism board, is inviting travel agents to become French experts by attending a webinar providing an update on what Paris is up to during the COVID-19 shutdown.

The session takes place 08 Sep at 4pm (AEST) - register **HERE**.



SUSTAINABILITY MATTERS

Today's Sustainability Matters is brought to you by Hurtigruten

No time to lose focus



COVID-19'S impact has forced us to review the way we live and work, with many in the industry rethinking

their business plans and operating models.

Before Covid-19, Hurtigruten was focused on building a sustainable business including innovative technologies and sustainable tourism practices. Our investments in low emissions fuel sources such as biogas, LNG, shore power, hybrid battery technology, and our partnerships with universities and research institutes and citizen science programs were the foundation of our plan to work towards zero emissions. These partnerships help us better understand the fragility of our natural world and how we can play an important role in protecting it.

As Covid-19 has placed even more pressure on the environment with an increase in single-use plastic, waste and the return of the disposable mindset, our commitment to building a sustainable industry is even stronger. It's critical that we reimagine a better future with a lighter environmental footprint and more meaningful experiences for travellers. As operators plan for the return of travel, a sustainable focus may be the best guarantee of future success.

Damian Perry, Managing Director Hurtigruten APAC



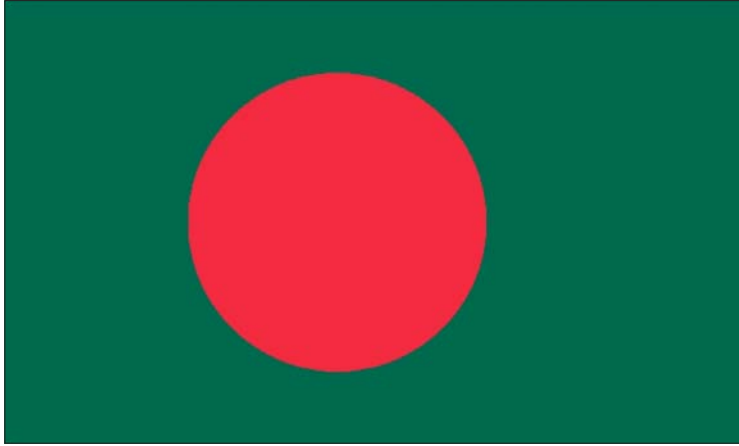
Submit your cocktail recipes!

Travel Daily

CLICK HERE TO SUBMIT

We want your recipes from around the world for our weekly feature.

Whose flag is this?



GRAPHIC designers and OCD-sufferers may look at this flag and despair.

It looks very similar to the Japanese flag, except with a green background, but it's the circle which is slightly off-centre that will disturb symmetry-lovers.

The reason for the circle's position, towards the hoist, is so that when the flag is flying it appears centred, but we'll leave you to judge whether they've pulled it off.

Do you know whose flag this is? Check tomorrow for the answer.

Know your brands

LOGOS are the main way that companies distinguish themselves, and some logos are so famous that you don't even need to see the company's name to know who it is.

See if you can identify these four logos.



ANSWERS 02 SEP

Pub quiz: 1 South Australia, 2 Hawaiian Airlines, 3 An oryx, 4 True, 5 East Malaysia, 6 Stamford Raffles, 7 Auckland, 8 Uluru, 9 Christchurch, 10 Spain

Where in the world: Half Dome, Yosemite National Park, California, USA

9	3	7	2	5	6	1	8	4
8	1	5	9	3	4	2	6	7
4	2	6	8	1	7	5	3	9
5	6	3	4	9	8	7	2	1
2	7	8	5	6	1	9	4	3
1	4	9	3	7	2	6	5	8
7	5	2	1	4	3	8	9	6
6	8	4	7	2	9	3	1	5
3	9	1	6	8	5	4	7	2

Flying word search

X	S	A	F	E	T	Y	C	A	R	D	T	T	O	T
E	T	I	P	K	C	O	C	H	B	O	R	X	N	A
M	G	B	H	G	Y	O	H	F	L	O	K	A	Y	M
M	T	A	Q	E	E	R	Y	I	L	K	D	S	E	E
Z	O	R	G	E	A	D	P	L	X	N	G	E	L	N
G	K	O	A	G	W	D	E	J	E	F	X	A	L	I
N	C	Y	R	Y	U	Y	P	T	Z	S	S	T	A	T
D	S	Y	A	G	T	L	T	H	O	T	C	B	G	I
O	V	E	R	H	E	A	D	L	O	C	K	E	R	E
X	V	J	F	B	T	L	B	N	F	N	U	L	H	S
X	V	X	S	H	U	X	U	L	A	U	E	T	K	K
Q	D	M	G	O	W	I	G	D	E	H	K	S	E	I
S	L	I	F	E	J	A	C	K	E	T	F	G	P	T
S	L	S	S	A	P	G	N	I	D	R	A	O	B	P
F	K	S	A	M	N	E	G	Y	X	O	J	W	J	L

SEE if you can find these words. They are hidden horizontally, vertically and diagonally, forwards and backwards.

AMENITIESKIT
BOARDINGPASS
COCKPIT
FLIGHTATTENDANT
GALLEY
HANDLUGGAGE
HEADPHONES
LEGROOM

LIFEJACKET
OVERHEADLOCKER
OXYGENMASK
PILOT
SAFETYCARD
SEATBELT
TRAYTABLE
TROLLEY

Whose animal is this?



SQUIRRELS generally are more often associated with North America than this country (which is in northern Europe).

But North America is home to grey squirrels, while the red squirrel is native to Eurasia.

The red squirrel was chosen as this country's national animal after a public poll, which also included hedgehogs, foxes, deer, otters, badgers and spotted seals.

Do you know whose national mammal this is?

Metzl marks 15 years



TRAVELMANAGERS marked its longest serving Personal Travel Manager's (PTM) 15th anniversary, lauding Lisa Metzl's conscientious service to the home-based agent network.

TravelManagers' Executive General Manager Michael Gazal and four other members of the executive team joined Metzl and a group of PTMs for a celebratory lunch in Terrigal - at a socially acceptable distance of course.

Gazal said Metzl has been a "pioneer" within the agency's network, acknowledging the leap of faith she took when joining a then untested organisation.

"From mentoring new PTMs to helping to evaluate our new front and mid office technology, Lisa has taken an active role in seeing the company move from strength to strength," he said.

Reflecting on her humble beginnings at the company, Metzl admitted she was intrigued by the idea of servicing clients from home right from the start.

"When I read about TravelManagers, it sounded very

new and interesting," Metzl said. "I was excited at the prospect of being part of a business filled with people like me, who worked from home with their own client bases - I had a meeting and the rest is history as they say."

Pictured: Lisa Metzl, with TM's Angharad O'Malley and Grant Campbell who gathered to mark the major milestone.

Brissy kicks a goal

QUEENSLAND has intercepted one of the country's most popular sporting events, with the state revealing it will be hosting the AFL grand final on 24 Oct.

More than 30,000 fans will be allowed into the stadium under COVID-safe plans and is expected to deliver a much needed tourism boost to the Sunshine state.

"Very few industries have been as hard hit by COVID-19 as our tourism and events businesses, so to be able to host the AFL grand final in Qld for the first time ever is a huge confidence boost," said Tourism Minister Kate Jones.

Virgin Atlantic boost

VIRGIN Atlantic has secured backing from the UK courts for a US\$1.6 billion funding package which may help keep the ailing airline afloat through COVID-19.

The ruling paves the way for a proposed bailout that will see US hedge fund Davidson Kempner Capital Management provide a major cash injection alongside backing from founder and human headline Richard Branson.

Hawaiian cuts 1,000

HAWAIIAN Airlines has announced another phase of cost-saving measures that will see the carrier slash 1,000 jobs.

The bulk of the positions will be flight attendants, with pilot staffing set to be reduced by around 180 roles.

"We're forced to take steps now that just a few months ago were unthinkable, I'm sure for many of you there is sadness, some disbelief and anxiety for the future," said CEO Peter Ingram.

AirAsia distances

AIRASIA has introduced a new charge for customers physically checking in at the airport counter, a move designed to discourage passengers from making face-to-face contact with staff.

The US\$7.25 fee is applicable for check-ins at airports in Malaysia, Vietnam, Brunei, Cambodia, Laos, Taiwan and Honolulu.

AirAsia is encouraging customers to avoid the levy by checking in via its website, mobile app or check-in kiosks.

Kick ahead today

THE Rugby League World Cup 2021 has appointed events specialist Glory Days to work with Australian agents to sell packages to attend the major sporting event in England next year.

The tournament will host 61 matches across 21 venues between 23 Oct 2021 and 27 Nov, with 10% of attendees expected to come from overseas.

For more details, **CLICK HERE**.

APPOINTMENTS



WELCOME to Industry Appointments, *Travel Daily's* Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Travel software company **Sabre Corporation** has named **Scott Wilson** as its new President of the Sabre Hospitality Solutions division. He joins Sabre from Great Wolf Resorts where he served as the business's Chief Commercial Officer.

Avani Hotels & Resorts has named several new executives across its portfolio of properties in Vietnam, Cambodia and Malaysia. These include **Dennis Gordienko** as GM Avani Doc Let Resort in Vietnam, **Beatrice Ellis** as GM of Avani Hai Phong Harbour View Hotel in Vietnam, **Michael Robinson** as GM of FCC Angkor by Avani in Cambodia, and **Yogeswaran Veerasamy** who has been appointed as the General Manager of Avani Sepang Goldcoast Resort in Malaysia.

Roberto Bruzone has been appointed as the Senior Vice President Marine Operations at **Silversea Cruises**. He will be responsible for marine and technical operations and oversight of new building and refitting activities.

A pair of new Company Secretaries have been appointed at **Virgin Australia**, with **Dayna Field** and **Susan Schneider** now sharing the role at the newly purchased airline. The appointments follows the recent resignation of Sharyn Page in the position.

For confidential tip offs, connect with *Travel Daily* via our secure WhatsApp service on +61 2 8007 6760 or click **HERE**



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Experience Macao

East met West over 400 years ago and it has been an adventure ever since!

Macao is a melting pot overflowing with gastronomical, historical and cultural riches, a city of unique charm. From the bygone days when Portuguese traders established Macao as a gateway to the Orient, the very heart of this historic centre is now protected by UNESCO World Heritage Status.

Blending Portuguese and Chinese cultures, historic Taipa Village and equally fascinating Coloane with its fishing village, green hills and valleys. Stroll down cobbled streets to take a step back in time, the

centre's old-world charm is complemented by the city's world-class hotels and resorts, entertainment facilities, luxurious shopping malls and state-of-the-art convention and exhibition venues.

Macao offers everything honeymooners could want and more. When it comes to luxury honeymoon accommodation, Macao is top of the bunch and is high on the list of priorities for newlyweds!

Macao has a lot to offer families and many of the attractions are free. There are plenty of exciting activities designed to keep younger visitors smiling, a place for family holiday for everyone to enjoy.

One of the joys of visiting Macao is to explore and sample the centre's cuisine, a tantalising mix of European and Asian delicacies, traditional or contemporary. Macao is the city responsible for creating the first form of fusion cuisine, thus UNESCO awarded it the Creative City of Gastronomy status, shining a light on Macao's unique culinary heritage.

The best of Macao, old and new.

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