WE CAN TAKE THE WEIGHT OFF YOUR SHOULDERS

The perfect relaxation holiday for your clients



There's nothing like a dose of nature to soothe the body and relax the mind. And there's nowhere better to get close to nature than New Zealand.

Equip yourself with all the tools and resources to get your clients looking forward to a restful retreat.

SIGN UP AND WIN

100% PURE NEW ZEALAND







Travel Daily First with the news

www.traveldaily.com.au Tuesday 15th September 2020

LH boosts surcharge

THE Lufthansa Group, including Austrian Airlines, Lufthansa. SWISS, Brussels Airlines and Air Dolomiti, are increasing their controversial Distribution Cost Surcharge, which will rise by almost 20% from €16 to €19, for tix issued via GDS from 01 Oct.

The carriers said they were lifting the levy due to increases in GDS costs since the surcharge was introduced in Sep 2015 (TD 26 Oct 2015).

QF Club extended

QANTAS vesterday announced a further six-month extension of all Oantas Club memberships.

The extension is available for all active members as of 23 Sep originally purchased with a credit or debit card or by redeeming Qantas points.

The validity of Qantas Club Annual Guest Cards is also being extended by six months.

Viking World Cruise

VIKING Cruises says its 136-day 2021/22 World Cruise is proving "incredibly popular," with the majority of staterooms almost completely sold out.

A considerable number of bookings have come from Aussie and Kiwi guests doing the complete voyage from the US to the UK, meaning it is unlikely shorter segments will be released for sale, according to Viking ANZ MD Michelle Black.

Travel Partners is #HOTTE

EXCLUSIVE

FLIGHT Centre Travel Group (FCTG) will today make a major splash with the launch of a new program to support independent agents and travel entrepreneurs in Australia.

To debut under the Travel Partners brand, the initiative is known as #HOTTE or "Home Of The Travel Entrepreneur", and will highlight the key benefits and support delivered to independent agents and travel agencies through Travel Partners, which has also waived all joining and membership fees until Jul 2021.

Kate Cameron, Travel Partners GM, told Travel Daily that #HOTTE would give participating agents a holistic business solution to help them weather the COVID-19 storm and emerge after hibernation.

As well as having no fees, the program offers strong incentives, additional commission for domestic travel bookings and the continuation of commission payments to the group's "mobile entrepreneurs".

"There is no doubt that the travel industry has been severely impacted by the COVID-19 pandemic and we know that small businesses and independent agents are financially distressed right now," Cameron said.

"We believe we have a role to play in finding ways to continue to provide support for this travel sector to hibernate effectively and efficiently and rebuild their businesses when the green shoots of travel return," she added, with #HOTTE including a seamless change management solution for any agents and agencies which transition to Travel Partners.

Also involved with the launch of #HOTTE is Nicole Costantin, who has taken a new role as Travel Partners Head of Sales.

"We are focused on delivering a market-leading program which supports all travel industry entrepreneurs," Costantin said.

"The major benefit of being part of FCTG is that we have access to exceptional products and experiences, strong systems and solutions and a global network which delivers market intelligence from our independent models around the world," she added.

"We believe no other business can compete with our program." For more information email nicolec@travelpartners.com.au.

Hurtigruten growth

HURTIGRUTEN Cruises has announced plans to expand into NSW in 2021, with local MD Damian Perry saying the ongoing lockdowns in Vic are providing too many challenges and uncertainty for businesses to boost operations in the state.

Perry said the ongoing draconian measures and the fact that a state of emergency remains in the hands of Premier Daniel Andrews "without him showing any willingness to compromise and offer real transparency" was a heavy burden on businesses trying to recover.

"We are forced into further developing our contingency plan which now requires a broader national footprint," Perry said.

Hurtigruten will take office space in Sydney instead of expanding in Melbourne - more information on the major move in today's issue of Cruise Weekly.

Today's issue of TD

Travel Daily today has seven pages of news including our PUZZLE page, a front cover from Tourism New Zealand and a full page from Macao **Government Tourist Office.**

Relax with TNZ

TOURISM New Zealand is showcasing the tools and resources it offers to help travel agents ensure their clients enjoy a restful holiday across the Tasman - see the front page.

Be a Macao expert

CONSULTANTS building their knowledge can now become a Macao Travel Expert via the destination's new learning platform - details on page eight.

IN THE MIDDLE **OF DIFFICULTY** LIES **OPPORTUNITY**

Join the itravel family

MOBILE | FRANCHISE | LINK

FOR A CONFIDENTIAL CHAT **CALL STEVE** 0409 287 547 steve@itravel-au.com

itravel



Travel to Italy Training Academy Become an Italy Specialist Today for your chance to win some fantastic prizes! traveltoitalyacademy.com







Discover the details of AFTA's Budget submission and how you can get involved in lobbying for funding in the September issue of travelBulletin.

CLICK to read

Removing barriers

AIR New Zealand will no longer have to adhere to physical distancing requirements on its aircraft after Prime Minister Jacinda Ardern eased transport restrictions yesterday.

To officially welcome the decision, the airline is giving away thousands of fares for under NZ\$50 across 20 of its major domestic hubs.

Air NZ CEO Greg Foran also emphasised that although physical distance protocols were easing, the safety of its passengers will continue to be the number one priority.

"The removal of physical distancing doesn't mean it's not safe to fly - our crew will continue to wear masks, and face coverings are still a requirement for customers," Foran said.

Air NZ also revealed it would be removing change fees for domestic flights booked for travel up until 31 Mar 2021.

Crooked Compass takes flight

EXCLUSIVE

LISA Pagotto has today launched a sister company to her Crooked Compass operation, offering exclusive luxury journeys by air across Australia.

Titled Adventure by Air, the new business offers sophisticated travellers the opportunity to explore Australia's most remote and untrodden reaches by private aircraft, with the initial portfolio comprising eight curated journeys.

Pagotto said "venturing into the exhilarating world of aviation has always been a dream of mine.

"Thanks to COVID-19, the downtime from business as usual and the necessity to think outside the box with new product offerings ignited the dream and gave me the drive to make it happen," she said.

Itineraries include the signature Australia by Air, a flagship 32-day luxury journey exploring the country's most high-end and remote lodges, homesteads and station stays paired with exclusive experiences and behind-thescenes encounters.

The bucket-list trip is priced from \$147,000 per person, but there are also much more affordable options including mystery flights for spontaneous travellers departing from all major airports and select regional locations starting at \$1,700 per person for one or two days including an exclusive dining and local touring experience.

Proposal and wedding packages are also available, and travellers can select from an array of aircraft options ranging from a fixed wing plane, helicopter, seaplane or high speed luxury jet.

There are also itineraries in the Kimberley, Groote & Tiwi Islands and Tasmania, with all trips able to be modified according to traveller preferences.

See adventurebyair.com.



MERLIN Entertainments is currently hiring for the best job in the world - a CEO!

This is not just any CEO, a Chief Entertainment Officer, a role that will be based in Sydney but only pint-sized applicants need apply.

The child who is up to the task will need to ensure the most fun possible is had at the company's Sydney-based attractions, such as Madame Tussauds, SEA LIFE Sydney Aquarium, Sydney Tower Eye and WILD LIFE Sydney Zoo.

Applicants must be aged between six and 12 and will have to undertake rigorous training to make sure Madame Tussauds' wax figures are in topnotch condition and naming & feeding a fish at SEA LIFE.

For more, CLICK HERE.



EXPLORE IN LUXURY, CLOSE TO HOME

Now, more than ever, your clients are eagerly awaiting the chance to explore our local coastlines, our stunning backyard. Invite them to join the spacious and elegant 144–guest *Silver Explorer* in 2021 for her maiden season in the Kimberley region and see Australia like never before.

All-inclusive fares start at AU\$12,870PP.

EARLY BOOKING BONUS

Save 10% on full cruise fare when booked and paid before promotional period expiry



KIMBERLEY - AIR OFFER

Included economy class air roundtrip or upgrade to business class from Au\$1,298PP

Included transfers and baggage handling

Included one night pre-cruise accommodation

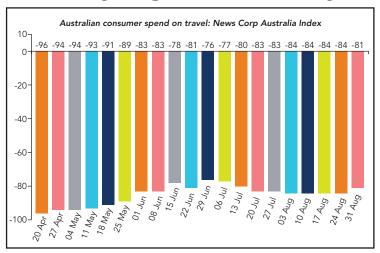
Included shore excursions and guided Zodiac* cruises

FOR MORE INFORMATION, CONTACT YOUR SILVERSEA BDM OR OUR LOCAL RESERVATIONS TEAM ON +61 2 9255 0600

 $T\&Cs\ apply,\ visit\ www.silversea.com/terms-and-conditions.html$



Finally, signs of recovery



CLUS

AUSTRALIAN consumer spend on travel showed a slight improvement for the week ending 31 Aug, increasing by three points according to the latest New Corp Australia Index.

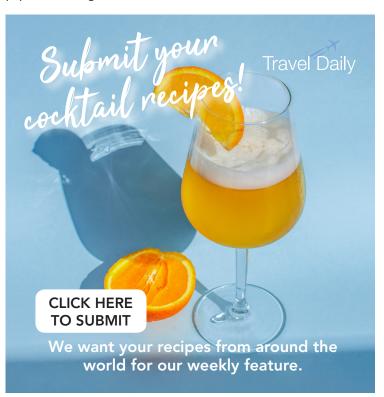
The latest figures also showed that all major segments exhibited signs of recovery for the first time in quite a while.

"For the first time in three months all categories have improved, with first of month payments driving accommodation ahead of the rest," said News Corp's Managing Director Food and Travel Fiona Nilsson.

Virgin to chop 250

VIRGIN Australia is poised to make 250 of its Southbank head office staff redundant, according to a report in The Courier-Mail.

CEO Paul Scurrah reportedly told staff of the upcoming changes yesterday, citing cash management during the COVID period to be crucial to its future.







Catch up on the news of the week

CLICK HERE TO LISTEN

AFTA UPDATE

from the Australian Federation of Travel Agents

IT'S time! AFTA's National Mobilisation Program is in full swing and AFTA is calling upon all members across the

Parliament to support AFTA's

Pre-Budget Submission and

to raise the plight of travel

country to be proactive and arrange to meet with their local Federal Member of

wholesalers.

AUSTRALIAN FEDERATION OF TRAVEL AGENTS

make the meeting process as easy as possible for members, and to ensure maximum impact through aligned messaging, AFTA has developed a

meeting with your

local Federal MP,

so please ask! To

mobilisation toolkit which can be access HERE.

AFTA also ran an informative webinar for members which talks about the budget recommendations, what steps you can take to meet with your local MP to share your story, and how we can work together to get their support of the submission and our industry.

You can watch this 20-minute webinar HERE.

In parallel with our Federal focus, we continue to work directly with all the States and Territories to secure their support for a range of measures including financial and rent relief, and we hope to provide members with some good news over the next two weeks.

We'd like to thank everyone for their contribution - we're all in this together and now more than ever before we need to all work together to maximise our impact and ensure that we get as many members of our travel community through to the other side of this pandemic.

The Pre-Budget Submission which you can access **HERE** sets out a compelling case for the Federal Government to provide a Travel Agent Support Package of \$125 million, as well as a range of

agents, tour operators and travel

additional business measures. In order to maximise our impact and our ask of Government, industry has a critical three- week window in the lead-up to the Federal Budget.

AFTA therefore needs members to proactively connect with each other and connect with their local Federal Representative in order to get a meeting in the diary and have a conversation well before the o6 Oct Federal Budget.

If you need support to understand who is in your local electorate, please reach out to AFTA. Additionally, the AFTA Chair, Chief Executive Officer and Directors are poised, ready to join (virtually) and support you in your

Lonny on the Verge

HOTEL Verge Launceston will open its doors later this month.

The new \$24 million property is heralded as being "designed, built and owned by Tasmanians", and will feature 86 rooms.

The hotel will be located nearby to Launceston's Albert Hall and City Park, the "industrial luxe" development will open on 16 Sep.

Be elephant-friendly

WORLD Animal Protection is holding a webinar on why travel companies should become elephant-friendly.

Taking place at 8pm Thu (AEST), the webinar will include insights from Asian elephant expert Jan Schmidt-Burbach.

To register and for more details about the session, CLICK HERE.

Travel Daily

Tuesday 15th September 2020

International loads just 28%

GOVERNMENT figures released yesterday have confirmed the ongoing pressure on the aviation sector, with the limited number of international flights still operating to and from Australia less than a third full in Jul.

The monthly statistics from the Bureau of Infrastructure, Transport and Regional Economics (BITRE) showed that international scheduled passenger traffic for the month was just 73,851 passengers, down 98% from the 3.736 million 12 months ago.

Just 264,564 seats were available on flights to and from Australia during the month, and the overall seat utilisation percentage was just 27.9%.

Qatar Airways had the largest share of the market, with 27.2% of the total, followed by Air New Zealand with 13.6%, Emirates with 10.7% and then Singapore Airlines and Cathay Pacific which both had a 5.2% market share. Sydney-Doha was the top

QF consolidation

QANTAS has today announced a group-wide property review of its offices across Australia, with the possibility of consolidating several facilities into one state.

Mostly rented non-aviation facilities are up for consideration, including the airline's leased 49,000m² head office in Mascot, Sydney and Jetstar's HQ in Collingwood, Melbourne.

Flight simulator centres in Sydney and Melbourne, as well as the QF heavy maintenance facility in Brisbane are also under review. with the move flowing from already announced job losses, of which about 25% were among corporate and head office staff.

QF CFO Vanessa Hudson said there were no intentions of offshoring facilities or impacting customers, with the new Western Sydney Airport potentially part of the thinking to unlock economies of scale across the operation.

city pair, followed by Sydney-Auckland, Perth-Doha, Melbourne-Doha and then Sydney-San Francisco.

The incoming passenger caps meant just 20,016 arrivals were recorded on inbound flights, while outbound services carried 53,835 passengers, BITRE noted.

MEANWHILE speaking to Nine Publishing overnight, Qatar Airways CEO Akbar Al Baker called on the Government to lift the passenger number caps, "for at least Australians to come back who are now stranded in Europe and other places of the world".

He also defended claims that QR was price gouging on the flights it is operating into Australia, which are subject to an investigation by the Australian Competition and Consumer Commission.

"We are not worried about any investigation...we have no issue, we are profiting zero, we are only recovering our direct operating costs," Al Baker said.

"We are an airline, we are not a charity so we have to make sure that we cover our cost of operation at least," he added, noting the flights were also carrying extra cargo from Australia including 45 tonnes of meat exports each day.

IASC tick for VA

THE International Air Services Commission has issued a determination allocating 120 seats per week in each direction on the Indonesia route to Virgin Australia.

The determination is valid for five years from 30 Aug 2021, with VA saying that although it's not currently operating internationally it wishes to retain the capacity in the event that it relaunches flights to Bali at some stage in the future.

Conditions include a requirement that VA fully utilise the capacity from no later than 31 Dec 2021 "or from such other date approved by the Commission".

Tassie agent kicks goals



TRAVELLERS Choice member and life-long footy tragic Kathy Granger has been honoured by Tasmania's Wynyard Football Club, with which she has been involved in for over two decades.

Granger owns Burnie Travelcentre which has been an official sponsor of the club for the last nine years, while she herself has personally served in a range of roles including secretary, treasurer, vice president, team manager, kiosk co-ordinator and even scoreboard attendant.

"The only thing I haven't actually done is play," she said.

Granger's long-standing contributions have been recognised with the club deciding to name a special match after her, while the club also bought a \$250 travel voucher from the agency to use as a prize for the best player.

"The President said the club wanted to give something back to me and Burnie Travelcentre, and to recognise me as a role model for our young women players," Granger said.

"I spoke to the girls about my work as a volunteer and my travel business, and then presented the travel voucher to the 'best on ground' player," she added.

Since then the team (pictured) has gone onto glory, reaching the Grand Final of the North West Football League which they will play this weekend.

Good luck girls!!

Issenberg goes in Accor reshuffle

A MAJOR global restructure at Accor Hotels will see the departure of four top executives, including the hospitality giant's Asia-Pacific CEO Michael Issenberg.

The move was revealed this week in an internal memo from CEO Sebastien Bazin. which detailed new regional arrangements seeing Europe split into Southern European and Northern European hubs, while the Asian-Pacific region will be spread into new hubs for Southeast China, Greater China and the Pacific which includes Australia and New Zealand.

The new structure is effective 01 Oct and as well as Issenberg will see the departure of Accor Europe CEO Franck Gervais, CEO of New Business Thibault Viort and Accor's F&B and Lifestyle CEO Amir Nahai.

APT hails first trip

APT is today celebrating the successful conclusion of its first trip to operate since the start of the COVID-19 pandemic.

The highly anticipated journey departed Brisbane on 06 Sep with 58 guests joining APT's nine-day air tour of Outback Queensland.

Highlights included a stay on Thursday Island as well as visits to luxury tropical resorts in Port Douglas and Hamilton Island, with CEO David Cox saying "it's an exciting milestone and credit goes to our APT team who worked hard to make it happen".

NLK flights cut

AIR New Zealand has adjusted its planned operations to Norfolk Island over the Northern Winter scheduling period, with frequencies from Brisbane and Sydney reduced from three weekly flights down to just one for the period 25 Oct 2020 through until 27 Mar 2021.





Victorian travel agents left high and dry

Josh Zuker from Josh Zuker Travel - 2019 Victorian Travel Agent of the Year - is outraged at the lack of support from the state government.



Got an opinion to share? Let us know in up to 400 words via email to feedback@traveldaily.com.au.

TRAVEL agencies across Australia became aware of COVID-19 around late Feb to early Mar this year.

Mid to late Mar travel agencies across Australia started cancelling bookings which had numerous hours and hard work invested, with all the projected commissions that we were going to be earning now going down the drain because the bookings were being cancelled.

Around late Apr saw the start of many shopfront travel agency businesses beginning to reduce staff and cease trading.

We also saw a massive amount of airline staff being made redundant and many airlines, cruise lines and coach tour operators across the world reduce or cancel their scheduled services.

This, of course, made it nearly impossible for any travel agent to book a flight for a client that was in need to travel back home.

For myself and my company, my last appointment in my shopfront retail office space was in late Mar of this year.

Now I am still today fighting with the landlord to seek rent assistance in light of the current situation in Victoria and of course the travel industry.

In Victoria, 'lockdown' started. In my 40 years of life, I never knew what this meant. In one way or another, you could say that this was a form of punishment or perhaps losing my rights as a human being. Any way you look at it, life is never going to be the same.

Since Jun of this year, I can say I do appreciate the assistance that the government has given to many industries.

However, I am disgusted at the many conditions and regulations around these grants.

Offering a business some money is a bonus, though fighting for your right to stay in business is another.

The struggle that debt brings to everyone is unforeseen, and many try to hide the loss and pain that business owners like myself feel every single day. The mental health of everyone is so important and an issue that has come to the forefront this year.

The travel industry has been left behind and forgotten about by the government! This includes re-opening of the borders around Australia.

With an industry worth around \$46 billion to the Australian economy, how is it that every travel agent business owner is

fighting for support? Why isn't anyone listening?

MPs have been contacted. Interviews have been had on national TV. Letters have been sent to the Prime Minister, and fellow colleagues, but still nothing, why? We might get a bad wrap in the papers, or in interviews, but please don't assume that this is our fault. We were not built for this.

Around Jul. there were further

government grants; however. these came with tighter restrictions including criteria that many homebased travel agents couldn't meet. Either way you look at it, a homebased agent and a retail shopfront

agent still have expenses such as loans, credit card commission recalls and, of course, not to mention the booking loss equalling to some hundreds of thousands of dollars.

In late Aug the situation saw some wholesalers and suppliers, including some airlines and more retail travel agency brands, cease trading and in some cases going bankrupt. We have also seen changes amongst refund rules to see credit notes now changed to possible refunds. The numerous amount of unpaid hours spent communicating with suppliers &

clients is unheard of.

The recent announcement of the \$3,000 Victorian Government grant, in my opinion, is a complete kick in the guts. Not only is Victoria in a full lockdown stage four situation, but the travel industry alone is in dire straits.

I and many others are in five to six figure debt! I am completely taken aback on how the government thinks that a \$3,000 grant is going to help.

There is no timeline on when the travel industry will recover - if ever. And with the reduction of JobKeeper next month, I am lost for words.

How can we survive? How can we continue to pay our expenses with less money? How can we pay business expenses with zero income? Everyone I have spoken to in the last 24 hours has agreed with me, the recent announcement is just a slap in the face and with the revised rules of JobKeeper, I fear that more businesses across all industries will turn to bankruptcy.

So much is out of every travel agency owner and staff members' hands - this pandemic has taken its toll on many people across Australia. Not to mention also across the world.

With more airlines at risk and wholesalers in Australia, who knows if the travel industry will ever be able to recover. For what it's worth, I can't wait for that day when I can travel on a plane or book that client on that adventure holiday that they deserve. In the meantime, how much more can we take?

Will COVID-19 defeat us?

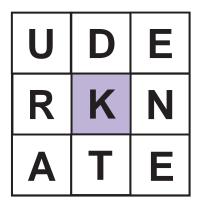
The recent announcement of the \$3,000 Victorian government grant is a complete kick in the guts.... I am completely taken aback on how the government thinks that a \$3,000 grant is going to help

Keep your clients engaged and planning their keep next trip with keep dreaming... A weekly e-magazine with destination features, puzzles and more, to inspire your clients' next escape.



Unscramble

HOW many words can you make out of these nine letters? Every word needs to include the centre letter, have four letters or more and not be a proper noun or a plural. You can only use each letter once.



Good – 19 words Very good – 29 words Excellent – 28 words

NOTE: We've used Chambers Dictionary to decide what words are acceptable.

Eat an Apple Day



"AN APPLE a day keeps the doctor away", so the saying goes, and those wanting to truly celebrate this humble fruit can do so on International Eat an Apple Day this Sat 19 Sep.

Apples appear in a number of different mythologies, from the Norse goddess Idun who gave

out apples that granted eternal youth, to Heracles' labours which included picking a golden apple in the Garden of Hesperides.

The easiest way to celebrate Eat an Apple Day is of course to do so - eat them raw, dusted with cinnamon, stewed or in a pie with a scoop of ice cream.

ANSWERS 14 SEP

Where in the world: Sheikh Zayed Grand Mosque, Abu Dhabi

1	6	5	2	3	4	8	7	9
9	8	4	1	7	6	3	2	5
7	2	3	5	8	9	1	6	4
5	4	6	7	2	3	9	8	1
3	7	8	9	4	1	6	5	2
2	1	9	8	6	5	7	4	3
4	9	1	6	5	7	2	3	8
6	3	2	4	9	8	5	1	7
8	5	7	3	1	2	4	9	6





WE CAN HELP YOU EDUCATE THE TRADE Click here.

Travel Daily



Whose flag is this?



THE coat of arms in the centre of this flag has been used by this country for centuries, including in many of the earlier versions of this flag.

The design of this also includes

a navigational instrument behind the coat of arms, called an armillary sphere and harks back to this country's history of exploration and settlement.

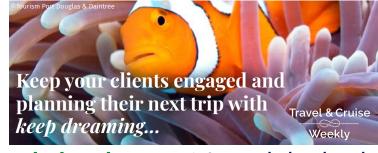
Do you know whose flag this is?

Pub quiz

- 1. The United States has by far more casinos than any other country, but which nation has the second-most?
- 2. Which US state is the only one in which Asians are the most-represented ethnic background?
- 3. What does Celebrity Cruises' signature "X" logo stand for?
- 4. What is the largest city in Australia which is not a state or territory capital?
- 5. Bali is the westernmost of which island group?
- 6. What city is the world leader in the number of skyscrapers?
- 7. In 2000, Air Canada acquired which other airline, thenconsidered its largest rival?
- 8. Before those held in the Gold Coast in 2018, when was the last time Australia hosted the Commonwealth Games?
- 9. Which two towns are the second- and third-largest in South Australia, both having around 26,000 inhabitants?
- 10. What is the Italian word for "cruise", appearing in the name of cruise lines such as Costa and MSC?
- 11. What country is this collection of pictures spelling out?







Royal Caribbean, Celebrity suspend

ROYAL Caribbean International and Celebrity Cruises this morning advised they have extended their suspension of sailings in Australia and New Zealand for all voyages departing on or before 31 Dec.

The cruise lines noted the move took the pause of operations beyond the current Government deadline of 17 Dec (TD 04 Sep), saying the decision would allow guests currently booked on Christmas and New Year sailings to make alternative holiday arrangements.

The company said it would be reaching out to guests and travel partners to share further details and address any questions or concerns, apologising for any inconvenience the voyage cancellations may cause.

Japan/Singapore form green lane

JAPAN and Singapore are gearing up to commence a green lane travel corridor connecting the two nations from 18 Sep.

The COVID-safe bubble will only be for business and essential travellers in the first instance. with health safeguards to be in place such as testing both pre- and post-arrival, as well as a need to maintain a controlled itinerary for the first 14 days in the receiving country.

This will be the fifth green lane for Singapore, which has already established similar bilateral links with Malaysia, China, Brunei and South Korea.

Emirates rewards kindness



EMIRATES is lending a helping hand to Lebanon and the victims of a deadly blast that rocked the capital Beirut last month, allowing its customers to donate cash or Skywards Miles towards helping those affected by the explosion.

The tragedy has left hundreds and thousands of people injured or homeless, with the airline asking customers for support in helping to sponsor freight deliveries of essential supplies to

WestJet insurance

WESTJET has become the latest airline to offer a complimentary COVID-19 insurance cover for passengers, which will reimburse for medical costs associated with the disease and quarantinerelated accommodation.

The offer is valid for travel up to 31 Aug 2021 and excludes domestic flights in Canada.

those affected.

Emirates is currently delivering medical equipment, medicines, tents, food and building materials in support of the ongoing efforts of NGOs on the ground.

CLICK HERE for more details on how to contribute.

More is needed: TAA

TOURISM Accommodation Australia Victoria General Manager Dougal Hollis has welcomed the Victorian Government's support package for the hospitality sector (TD 15 Sep), but warns a roadmap out of heavy restrictions is also needed for a full recovery.

"We need to be able to re-open where it is safe to do so and we already have the skills and operational practices in place to keep our venues COVIDSafe," Hollis said.

Accor shakes hands

ACCOR and Amadeus have announced an expansion of their strategic partnership to include Demand360, a solution that provides forward-looking market data in the hospitality industry.

The new deal will allow Accor to gain a better insight into occupancy data and contribute to more informed decision-making, as well as distribution strategies and maximising the revenue per available room.

Amadeus' Demand360 tool also provides key brand insights.

MONEY

WELCOME to Money, TD's Tue feature on what the Australian dollar is doing.

AU\$1 = US0.729

DESPITE the obvious volatility in the market, the Australian dollar appears to be in wait and see mode according to financial experts, showing little fluctuation in value over the last couple of days.

Aussie investors are sitting on the sidelines while many global investors pump money into riskier ventures like potential COVID-19 vaccines.

Wholesale rates this morning.

US	¢0 =00
03	\$0.729
UK	£0.567
NZ	\$1.083
Euro	€0.614
Japan	¥77.03
Thailand	ß22.80
China	¥4.961
South Africa	12.135
Canada	\$0.959
Crude oil	US\$37.33

For confidential tip offs, connect with Travel Daily via our secure WhatsApp service on +61 2 8007 6760 or click HERE



Travel Daily is part of the Business Publishing Group family of publications.

Produced each weekday since 1994. Travel Daily is Australia's leading travel industry publication.

EDITORIAL

Editor in Chief and Publisher - Bruce Piper Contributors - Adam Bishop, Nicholas O'Donoghue, Myles Stedman,

info@traveldaily.com.au

ADVERTISING AND MARKETING Sean Harrigan and Hoda Alzubaidi advertising@traveldaily.com.au

BUSINESS MANAGER Jenny Piper accounts@traveldaily.com.au Suite 1, Level 2, 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: 1300 799 220 (+61 2 8213 6350)

Travel Daily operates by paid subscription to people within the travel industry - sign up at www.traveldailv.com.au.



Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.



MACAO

READY GC-

Sign up to become a Macao Travel Expert to learn what makes Macao so Special.

Its' Easts meet Wests and the Old meets New culture, the Incredible Gastronomy, all the Fun Activities and the Glamorous Resorts.

Australia & New Zealand agents who complete the training quiz and score highest within the shortest time frame will win a prize.



Register Now macaotravelexpert.com