First with the news



www.traveldaily.com.au Wednesday 30th September 2020

Jetstar Red Centre

JETSTAR will resume Sydney to Uluru flights on 09 Oct, with the airline and Ayers Rock Resort also launching a holiday package with specials on flights and accommodation

The route will be serviced thrice-weekly - see jetstar.com.



email expedia-au@ discovertheworld.com.au

Silversea trains up

SILVERSEA Cruises has enhanced its Silversea Academy digital training platform.

Now expanded to 18 training modules, the Academy is also available for the first time in Asia. Canada, Latin America and the United States - access HERE.

BE PART OF THE TD AWARDS ON WED 30 SEP

JOIN OUR **FACEBOOK EVENT** To find out the winners as they are announced, join our Facebook event - CLICK HERE.

GET GLAMMED UP & SEND US A PIC

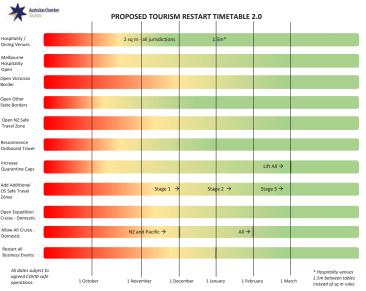
Celebrate all the hard work of everyone in the travel industry by dressing up in your finery and make sure to send us a photo!

USE AND FOLLOW #TDAWARDS2020

Follow all the awards excitement and use our hashtag when you post your pics on social media



Restart timetable updated



THERE may be a light starting to appear at the end of the COVID-19 tunnel, under an updated Tourism Restart Timetable which envisages the removal of hard state borders by 01 Dec and hotel quarantine caps gone by 01 Mar 2021.

The revised plan (**pictured**) was endorsed by the Tourism Restart Taskforce (TD 29 Apr) at a meeting last Fri, reflecting "what industry feels are realistic restart targets for governments and health authorities to consider given the current COVID conditions,"

Today's issue of TD

Travel Daily today has six pages of news including our PUZZLE page and a full page from the Austrian National Tourist Office.

Ocean Cruises

according to the minutes of the meeting obtained by Travel Daily. The timetable focuses on the easing of restrictions in Vic, followed by state border reopenings and the restart of both inbound and outbound international travel.

Quarantine caps on arrivals would be lifted by 01 Mar, while domestic expedition cruising could start as soon as Nov followed by a phase-in of domestic, NZ and Pacific voyages which would be in full operation by Feb next year.

During its meeting the taskforce expressed "deep frustration" over recurring messages that tourism is OK as some businesses are doing well from instrastate travel.

"While a small proportion may be busy, this is by far not indicative of the entire industry".









Expedition Cruises



10 DEPARTURES

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Wednesday 30th September 2020

Viking of the week

VIKING'S 15-day British Isles Explorer from London to Bergen or vice versa has been discounted to \$7,995ppts when bookings are made before 30 Nov.

The cruise includes 12 guided shore excursions, all onboard meals, wine and beer with lunch and dinner and unlimited wi-fi.

Dress up on Wed 30 Sep to celebrate the Travel Daily Awards and send us your pictures. The best dressed will win 50,000 **IHG Rewards Points** to redeem for a stay anywhere in Australia.

Send your photos to bestdressed@ traveldaily.com.au



APT Travel Group's TravelGlo brand has introduced five new escorted tours across Australia and New Zealand in response to an upswing in demand for domestic travel.

The new suite of journeys will depart in 2021 and include an eight-day Tassie Essentials tour which starts and finishes in Hobart, and features overnight stops in Queenstown, Launceston and St Helens.

Prices for the adventure lead in at \$1,999 per person, twin share. New product also includes the seven-day South-West Coast Highlights package exploring Western Australia, boasting visits to Bunbury, Pemberton, Albany and Fremantle.

The price for the trip starts from \$1,899 per person.

CEO of The APT Travel Group David Cox said the pivot from TravelGlo toward domestic product represented a great new opportunity for agents.

"We are in the unique position of having 90-plus years'

ScoMo home ISO

PRIME Minister Scott Morrison has hinted he would like to see home isolation play more of a role for screening return travellers, phasing out the need for hotel guarantine.

The PM emphasised that health experts would need to give the green light to changes, and would apply in the first instance to nations who have successfully suppressed COVID-19.

experience to call on in making TravelGlo a viable option for our travel agent partners and guests," Cox said.

MEANWHILE time is running out to win APT Travel Group's ISO inspiration photo competition.

Agents have until close of business today to post pics on the company's agent Facebook page to show how they have been inspired during the lockdown period - upload photos HERE.

Learn about Austria

THE Austrian National Tourist Office has launched three new training modules this week: Vienna - Austria's Capital (see back page for details), Austrian Cities and Winter in Austria. Agent training modules also cover all of the latest details that Vienna has in store for 2021. Last Mon. Austria officially sanctioned Australian and New Zealander tourists to visit the country without restrictions.



SNIFFER dogs may have a unique new role in the postcoronavirus world, because apparently they have the ability to smell COVID-19.

Dogs specially trained to detect the novel coronavirus have begun sniffing passengers at Helsinki Airport in Finland this week, as part of a research program being conducted by the University of Helsinki.

Volunteers are training 15 dogs and 10 handlers, with researchers saying the animals are able to detect COVID-19 in humans five days before they develop symptoms.

Under the trial, passengers wipe their necks with a cloth which is then placed into a can for the dogs to sniff.

During the trial, travellers are also instructed to take a swab to confirm the result.



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The Maldives wants you

THE Maldives' Minister of Tourism Abdulla Mausoom has unveiled Maldives Border Miles, a new country-level loyalty program for tourists.

Said to be the first of its kind in the world, travellers who register for the incentive program will earn reward points based on their number of visits to the Maldives and their duration of stay.

The new initiative consists of three categories: Aida (bronze tier), Antara (silver tier) and Abaarana (gold tier).

Each level will be defined by a set of rewards, services or benefits, which increase in value as members progress.

Set to launch on 01 Dec, Maldives Border Miles was initiated by the country's Immigration department, and was developed with joint stakeholders such as Maldives Airports Company, Maldives Marketing & Public Relations Corporation and the Ministry of Tourism.

Mausoom said he hoped Maldives Border Miles would increase the popularity of the country as a tourist destination and provide a path for more marketing and advertising opportunities.

"I think that this will further enhance the popularity gained in the key markets of Maldives tourism," he said.

Maldives Marketing and Public Relations Corporation Managing Director Thoyyib Mohamed highlighted the importance of marketing this program to tourists all over the world.

"Our sincere hope is that this program aids in increasing the destination presence...as well as increase the tourist arrival rate in the future," he said.

Details regarding what specific rewards can be earned from points will be released shortly.

Travel Daily CI

CLICK HERE TO SUBMIT

Japan goes national

Submit your cocktail recipe

THE Japan Host program is now offering tourism businesses across Australia the chance to upskill their knowledge of Japan in anticipation of future international visitors.

The program is being offered through a collaboration between Australian Tourism Export Council and Tourism Australia, and was launched late last year (**TD** 03 Oct 2019) for Western Australian businesses only.

HA drive-thru tests

HAWAIIAN Airlines will offer passengers a drive-through COVID-19 test before travel.

Testing will be available near Los Angeles International and San Francisco International, with passengers able to attend any time between 36 hours prior to departure and check-in.

The move comes as Hawaii prepares to allow travellers to bypass quarantine from 15 Oct.

CBR links with HBA

LINK Airways has announced four direct flights per week from Canberra to Hobart.

Flights will commence 03 Dec, departing CBR at 9.30am and arriving at HBA at 11.35am.

The return service will depart Hobart at 12.05pm and arrive in Canberra at 2.05pm.

Initial services will operate Mon, Thu, Fri and Sun, and is expected to grow to 11 times weekly in 2021, with Link stating that in the event Tasmania opens to the ACT earlier, flights would be brought forward to accommodate.

UK holiday levy

THE United Kingdom's air passenger duty is set to rise, with the levy on medium- and longhaul flights to increase to £82 (A\$148) per person per ticket.

Extra charges will also apply to premium seats, despite industry chiefs having lobbied for a 12-month break from the tax.

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JOIN #2 IN OUR WEBINAR SERIES

Catch the next instalment of our informative webinar series and you could win a spot on our 2021 Agent Famil to Vanuatu. Episode #2 features 5 unforgettable Vanuatu Moments in Port Vila and the Havannah and Taleva Coast. And don't worry if you missed webinar #1, you can still catch it at vanuatuspecialists.com

REGISTER NOW FOR TUES 6 OCT

3.15pm Rainforest Walk, Efate



Masks up for Travellers Choice



VICTORIAN Travellers Choice member Travel & Cruise Castlemaine is putting logos on masks under a unique COVID-19 travel business pivot.

The agency's owner Fiona Oliver previously owned a sports store and regularly produced branded merchandise for local teams and with the travel business at a standstill, she has dusted off the equipment to start producing branded face masks.

"When all this started, like many other agents I thought about diversifying and I considered a number of new product lines.

"Ultimately I thought it might be best to stick with what I know, and that's sublimation, which is a printing technique that allows you to print directly onto specialised material," Oliver said.

She upgraded her systems, ordered some masks and began using special software to create designs featuring business logos. First off the rank was naturally Travellers Choice, with the flashy new face mask design (**pictured**) being modelled by the group's Vic BDM, Graham Smith.

As well as local businesses, Oliver hopes other travel brands will take up the opportunity to have a customised face mask, with personal protective equipment destined to be part of the future of travel post-COVID.

"Even when international borders open up again, I think face masks are going to be an essential item for travellers, and we'll certainly be offering them to our clients, along with hand sanitiser and other products, as part of a wellness pack," she said.

"I've no doubt there will be plenty of other travel agents, tour operators and other suppliers who will also want to promote their companies with branded face masks and we are happy to provide them".

Discover Okinawa Japan has tropical islands?! Yes! Become an expert on Japan's

stunning sub-tropical islands and gain a sense of this diverse culture and natural environment.

REGISTER HERE





Platform clarification

Travel & Cruise

ON 21 Sep, *Travel Daily* posted an article detailing the launch of The Australian Bucket List platform, we wish to clarify this company is not affiliated with another travel platform called Aussie Bucket List, the name we used in the headline of the story.

FlyPelican extends

REGIONAL carrier FlyPelican has decided to extend services between Ballina and Canberra/ Dubbo until the end of Jan.

Return services between Canberra and Ballina operate Mon, Thu and Fri, while return flights for Dubbo and Ballina are scheduled Mon, Tue & Fri.

NT discount push

THE Northern Territory Government has announced a new tourism campaign called Never Before NT Summer Sale.

The \$5 million push aims to entice Australian travellers to enjoy a holiday in the Northern Territory, offering savings with additional discounts of up to \$1,000 off already reduced prices for Northern Territory summer packages, available from 01 Oct 2020 to 31 Mar 2021.

CLICK HERE for more details.

Collette 2021/22

COLLETTE has introduced its 2021/22 Worldwide Travel Guide to the market, featuring 145 tours in total and seven new expedition small group tours.

New product includes three new Italy experiences, such as the Sicily and Its Isles tour starting from \$5,199pp, as well as the Alaska's Northern Lights adventure leading in at \$3,959pp.

Collette offers a cancellation waiver for \$95 per person, allowing clients to change dates up to 60 days prior to departure and cancel up to 24 hours prior to a tour, with the same full moneyback guarantee.

View the new guide HERE.

UP FRONT

brought to you by Etihad

THE support we've continued to receive from the travel agency community throughout this difficult time



has been truly incredible. We are humbled and proud to have been shortlisted as a finalist in the 2020 Travel Daily Awards and I want to sincerely thank you for taking the time to vote for us.

We always strive to find ways to help you and one of the ways we believe we can do this is through our agents portal, <u>Etihad Hub.</u>

Etihad Hub provides numerous resources including the Etihad Academy which houses easily digestible courses providing you with everything needed to help our quests. You can also learn more about our home, Abu Dhabi and about our market leading SuperSeller program which allows you to earn rewards and benefits for ticketed bookings which you can then redeem for your own flights, items from the Rewards Shop or convert them to cash. Please do check it out when you have a chance. Of course, our dedicated support team remains available as always and keen to help should you have additional questions.

Keep well and stay safe,

Sarah Built Etihad Airways GM, ANZ





Pub quiz

- 1. Seoul's district of Gangnam, which featured in a 2012 K-pop song by Psy, is known for being a hub for what industry?
- 2. The Walt Disney Company founded which sports team in 1993?
- 3. Louisville is on the border of which two American states?
- 4. FedEx's headquarters and global air hub is in which city?
- Car rental company Hertz's logo appears on which NRL team's jersey?
- 6. The United Arab Emirates is a federation of how many emirates?
- 7. Israel is located on the northern shore of which sea?
- 8. Qantas has hubs in all five major Australian capitals and lists which two international destinations as "focus cities"?
- 9. What is the most populous city in Florida?
- 10. Norse explorer Leif Erikson is thought to be the first European to have set foot on which continent?
- 11. What Queensland destination is this collection of words spelling out?



Where in the world?



THIS bridge joins two parts of a city and was the first permanent structure built across this river in the country, opening in 1849. At the time of its construction

it was one of the modern world's

engineering wonders, and is named after one of the major supporters of its construction. Do you know where in the world this bridge is located? Check tomorrow for the answer.

Sudoku

TRICKY

THE aim of Sudoku is to complete the entire grid using the numbers 1-9. Numbers can only be used once in each row, column, and 3×3 box.

	3		6	1			
4			9			1	2
		8			5		
6					9	8	
	1		7	4		6	
	8	3					1
		5			4		
3	4			7			8
			8	5		2	

www.sudokuoftheday.com - visit them and get a new Sudoku every day!

Funnies Flashback



WE'VE trawled through the **TD** Window Seat archives to give you a blast from the past. Here's some gems from 12 Dec 2013:

ANYONE with a spare \$152 million lying around can pick up a bargain, with a Spanish airport that has barely been used being put up for sale this week.

The Ciudad Real Central Airport is situated approx 235km south of Madrid and was opened in 2008, but the operators went bankrupt after insufficient air traffic could be sourced.

A little thing called the global financial crisis didn't help either. As a result, the tag of "Ghost Airport" was unwittingly bestowed on the unused facility.

CHOCOLATE lovers rejoice - the world's largest candy wall of M&M's has opened in Las Vegas.

Twenty-two different varieties and 11 flavours feature in the wall, which is 18-metres wide & comprises 162 tubes of M&Ms.

To celebrate the opening, a three-dimensional chalk rendering of the chocolate wall has been created in front of the store at the Strip's south end.

ANSWERS 29 SEP

Unscramble: alto, arty, atony, aunt, aunty, auto, layout, lout, notary, outlay, outran, rant, rota, rout, runt, talon, tarn, taro, tolu, tonal, torn, tour, tray, troy, truly, tuna, turn, tyro, ultra, unto, vault, vaunt, volant, volt, VOLUNTARY, votary, yurt

Pub quiz: 1 The assassination of Martin Luther King Jr, 2 Japan and South Korea, 3 Sunshine Coast, 4 Anaheim, 5 "Student Travel Australia" and "start the adventure", 6 Mount Yotei, 7 Oklahoma, 8 Houston, Dallas (or Dallas-Fort Worth), San Antonio and Austin, 9 b) 1913, 10 Exoskeleton-bound skyscraper

Whose flag is this: Belarus



JA inks Volocopter

JAPAN Airlines and Volocopter have signed an agreement to develop and launch air mobility services in Japan.

The Japan Airlines Innovation Fund will aim to bring air-taxis and heavy lift cargo drone technology to Japan as part of Series C of the Fund's rounds.

The pair will prepare for a commercial launch in the country within the next three years, as it attempts to partner with cities and prefectures around Japan.

Q'town golf pass

QUEENSTOWN Golf Collective has launched a Super Pass. allowing golfers heading to the NZ city during the spring and summer to play four of its courses for the cost of one.

The Super Pass costs \$399 and allows players a round at Arrowtown, Jack's Point, Millbrook and Queenstown.

All golf courses are within a 20-minute drive from the city, and is available through Peak Golf and Remarkable Golf Tours.

ACCOMMODATION

WELCOME to Accommodation Updates, Travel Daily's Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Maslina Resort is now delivering bespoke luxury boat services that can transport guests from Split Airport across the Adriatic Sea to their accommodation. The five-star, Relais & Chateaux property is located on the Croatian island of Hvar, and guests will no

longer have to drive to the Port of Split and wait for the public ferry or catamaran, which would normally result in a potential wait time of up to two hours to reach Hvar.



A new villa is set to open at luxury Malacca Strait accommodation Four Seasons Resort Langkawi, Malaysia, located off the northwestern coast of the mainland. The villa is 4,810m², and boasts five bedrooms set across multiple pavillions, as well as two private pools, round-the-clock butler service and a playroom and plunge

pool appointed by the Four Seasons babysitters.



Hotel Indigo Bath, which opened Mon, is the brand's 18th hotel in the United Kingdom, and the 121st globally. The boutique accommodation is set within a Georgian terrace built in the 18th century, once home to famous figures from history

including the Duke of York, Walter Scott and William Wilberforce. The hotel features 166 rooms, with five room types emulating the spirit of the historic city, including the Romance & Mischief rooms, the Literary Hideaway rooms and the Underground Vault rooms.



An ulti-mutt-ly pawsome deal



QT HOTELS has launched Pup Yeah, a new pet-friendly initiative offering "fur friendly" sleepovers at its locations across Australia and New Zealand.

Pup Yeah rooms start from \$450 per night and include bedding, a water bowl, and a selection of dishes from the new in-room dog dining menu, developed by Australia and New Zealand's "Head of Treats", Nic Wood and Jiwon Do.

Pups can pick from steak tartare, bone marrow risotto, livers on toast, a bacon ice cream sandwich, vegetable terrine, sweet potato meatballs with pea puree and pupcakes and watermelon.

Each Pup Yeah room also comes with a pooch-approved mini-bar, including treats by pet bakeries Woof Gateaux, a sleep set by Nice Digs, and in New Zealand, bowties and bandanas by local dog fashion company Wolves of Wellington.

QT Hotels has partnered with local groomers to develop a

bespoke pupQ treatment menu, offering mud masks, blow dries and even "pawdicures".

ZAUSTRIAN National Tourist Office

For more details on Pup Yeah accommodation, CLICK HERE.

QR shines a light

QATAR Airways has become the first airline to operate Honeywell's ultraviolet cabin cleaning technology.

Approximately the size of a beverage cart, the Honeywell UV Cabin System, which is operated by Qatar Aviation Services, has extendable ultraviolet arms that treat aircraft seats. surfaces and cabins without the need to use harmful cleaning chemicals.

Qatar has six of the devices, which have undergone comprehensive testing on board the airline's aircraft before they entered service with the carrier hoping to acquire additional units in the near future in order to operate them on board all aircraft turnarounds at Hamad International Airport.

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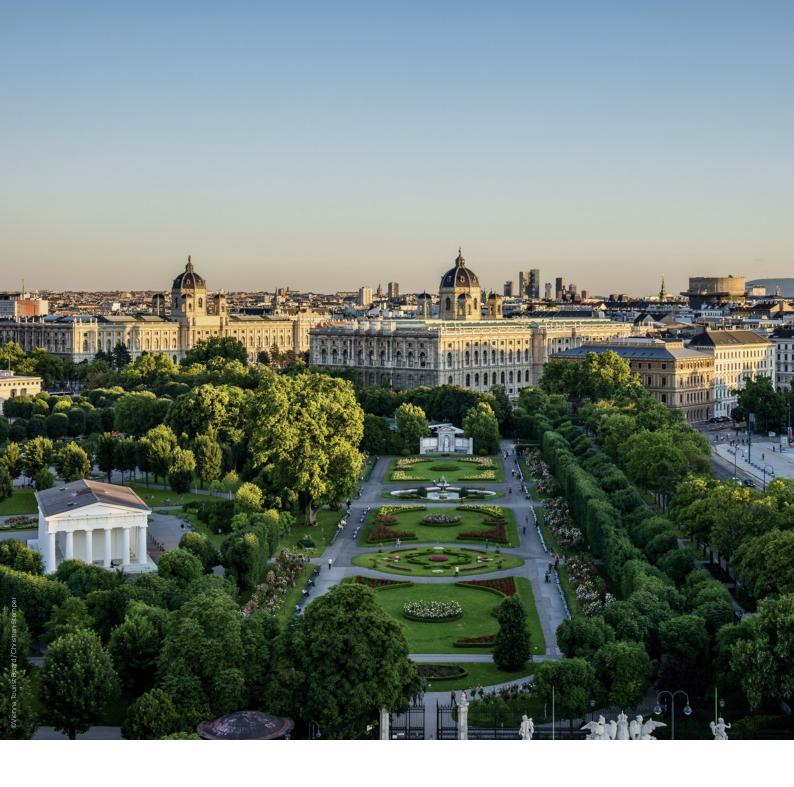


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Putting Vienna into words isn't easy. It's more a feeling of playful lightness that's shaped by the hand of history.

The module "Vienna – Austria's Capital" is now available.



