

## Travel Daily on location in Fiji

Today's issue of *TD* is coming to you courtesy of Tourism Fiji and Fiji Airways, which operated its first scheduled flight since the onset of the pandemic this morning.

*TRAVEL Daily* has been lucky enough to be included as one of the first passengers aboard FJ914 this morning, which departed Sydney Airport on schedule at 6.30am bound for Nadi.

The welcome reopening of Fiji was hailed by the crew aboard the plane, who expressed their sincere gratitude to the passengers aboard "on behalf of a grateful nation".

Daily flights from Sydney and Melbourne to Nadi are now in operation, under the extensive Care Fiji protocols to keep travellers safe.

## Fiji reopens to Aussies

THE first quarantine-free flight from Australia to Fiji landed this morning, packed with 300 passengers itching to enjoy a tropical holiday.

The reopening of the country to visitors is vital for Fiji, with tourism accounting for about 40% of the country's pre-COVID GDP.

Fiji Tourism CEO Brent Hill said it was an exciting day for Fiji and its tourism sector.

"From airline to accommodation, Fiji tourism operators and related services have worked hard to ensure and uphold internationally benchmarked COVID-safety practices," he said.

The reopening has been facilitated by a successful COVID-19 vaccine rollout which has seen 90% of the eligible population double-vaxed, along with extensive protocols.

Arrivals from Fiji's Travel Partner countries must be fully vaccinated, have a negative

COVID-19 test taken 72 hours prior to departure, evidence of a hotel booking and pre-booked transfer with a Care Fiji-certified provider, and a travel insurance policy covering COVID-19.

Hill said the resumption of both domestic and international tourism in Fiji was a credit to the country's "collective commitment for public safety and safe and seamless travel, coupled with our famous bula spirit!"

More from Fiji on **page five**.

## Emerald's big debut

SCENIC Group has celebrated the official launch of the Emerald Cruises brand in Australia at an event held at the Ivy in Sydney.

Highlights of the night included videos and images of the brand's new superyacht *Emerald Azzurra* - for more details about all the excitement of the big night, see today's *Cruise Weekly*.

## Today's issue of TD

*Travel Daily* today has seven pages of news, a special feature on **Far East Hospitality** plus full pages from

- CAPA
- Qatar Tourism

## Time to rejuvenate

AT OASIA Hotel Downtown and Oasia Hotel Novena in Singapore, travellers will have everything they need for a truly special wellness stay to relax and forget about the hustle and bustle of everyday life.

See **page 10** for more details.

## Amazing stopovers

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See **page nine** for info.

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Travel & Cruise Weekly

## Show me the money

AFTER close to 600 days of hibernation (*TD* 21 Aug 2020), Flight Centre's Travel Money Back division has reopened five stores across Sydney this month.

The currency exchange & travel money card provider revealed last year it would pause operations while international travel remained off-limits to Aussies, resulting in the stand down of hundreds of staff, except for a core support team to assist with remaining customer enquiries.

Services of the brand include foreign currency purchases, money transfers and pre-paid currency cards.

Flight Centre revealed in its monthly newsletter that more stores would open across the country in the coming months.

## QF punts on more points



**QANTAS** has announced that a further 10 items will go under the hammer as part of its second online loyalty points auction, giving Frequent Flyer members the opportunity to bid on a range of exclusive experiences.

The nine-day event kicks off today with the auctioning off a South Australian travel package which includes return Business class flights, four nights' accommodation at The Louise located in the Barossa, a full-day Yalumba winery tour for two, as well as car hire for five days.

Other experiences on offer include a luxurious trip to London with all of the trimmings, such as Business class flights to London, an eight-night stay at the five-star May Fair Hotel, a half-day helicopter tour of the city with a stopover for lunch at Heston Blumenthal's Michelin-starred restaurant The Hind's Head.

The starting bid for the London trip is 500,000 points.

Closer to home, loyalty members who love their cricket can bid on a special tour of the Melbourne Cricket Ground with former Australian skipper Ricky Ponting (**pictured**), which also includes lunch and a Ponting Wines wine tasting session.

The jewel in Qantas' auction crown is a luxury day trip to Hamilton Island, boasting a private jet once owned by the Dutch Royal Family to transport

up to 24 people from Brisbane Airport VIP Terminal to the tropical island destination.

The package, which leads in at 3.5 million Qantas points, also features champagne and continental breakfast on board the flight, a scenic flight over the Great Barrier Reef, a luxury, private charter boat to Whitehaven Beach, and a visit to Catseye Beach by kayak, paddleboard or catamaran.

The latest round of bidding follows an auction in Aug (*TD* 10 Aug) which saw frequent flyers bid for experiences like a 787 simulator session and a kids soccer coaching clinic with Socceroos Coach Graham Arnold.

Qantas Loyalty CEO Olivia Wirth said the carrier launched a second points auction after strong demand for the first event.

"The response from our first points auction was phenomenal, we saw tens of thousands of visitors to the auction site with our Frequent Flyers really embracing the opportunity to use their points to treat themselves and their loved ones to once in a lifetime experiences," Wirth said.

"Throughout the pandemic frequent flyers have continued to earn points on the ground, and we'll continue to provide new and unique opportunities for them to put their points to good use."

To starting bidding, sign up to become a loyalty member **HERE**.

## Purchase complete

**EXPERIENCE Co** has formally completed the acquisition of Trees Adventures (rebranded as Treetops Adventure) and The Marina Island Walk, initially revealed by the adventure operator in Sep (*TD* 30 Sep).

To undertake the purchase, Experience Co announced a pro-rated entitlement offer of \$55 million at \$0.33 cents a share, funding which also covered associated transaction costs and future growth strategies.

Treetops Adventures has already opened a new location in St Ives in Sydney (*TD* 12 Nov), while Experience Co also noted that the newly purchased Maria Island Walk in Tasmania has enjoyed a strong booking pipeline for the season ahead.



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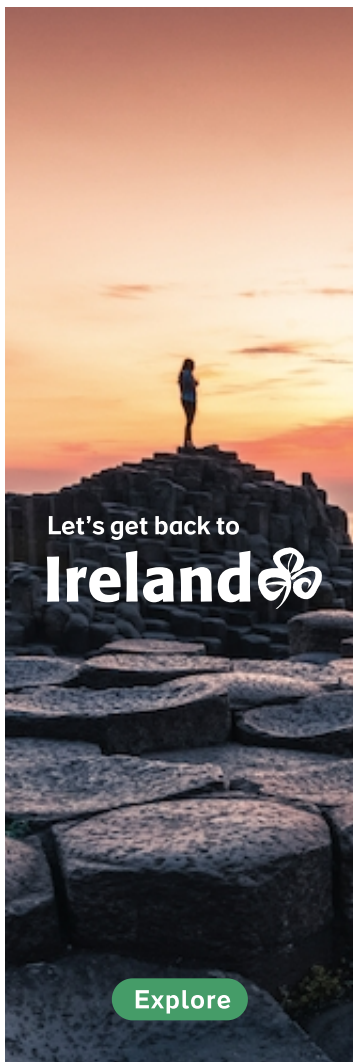
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Let's get back to

## Ireland

Explore



## Guthrie leads Travlr board

**TRAVEL** technology platform TRAVLR has announced the appointment of prominent media executive Michelle Guthrie as its new Chair and tech investor Matt Berriman as a Non-Executive Director on its board.

The Simon de Hennepe-founded business, which aims to consolidate the global travel industry into one seamless platform via its "Travel as a Service" (TaaS) model, has been making plenty of waves, having secured \$6.7 million in funding from a range of respected investors in Oct (**TD** 26 Oct).

Travlr said the latest appointments demonstrate the company's rapid growth over the last 12 months and its plans to expand into the United States and United Kingdom.

"Over the last 12 months alone, the Travlr business has experienced 266% growth in

TaaS partners despite the effects of COVID-19, which has seen up to 60% of the traditional travel industry go into administration," the company said.

Commenting on her new role as Chair, Guthrie, who was previously the Managing Director of the ABC, said she was excited to work with a travel brand exploring new ways to better target audiences.

"Media companies are always looking for ways to engage with their potential and existing audiences by continually diversifying their offering in an ever-changing competitive environment," she said.

**MEANWHILE** ViacomCBS and Travlr have officially launched the MTV Travel and Nickelodeon Travel platforms, which offers experiences and promotions for the youth and family markets ahead of holiday period.

## NSW shows caution

**NEW** South Wales has moved to tighten up its travel protocols following fears of community spread of the new Omicron variant in Sydney.

All overseas travellers must now complete a PCR test and isolate for 72 hours at their home, with a negative result needed to exit the isolation period.

The NSW Government has also increased the penalties associated with non-compliance.

Any breaches of the isolation period will result in a \$5,000 fine for individuals and \$10,000 for corporations, an increase on the previous \$1,000 and \$5,000.

## Hong Kong wary

**HONG** Kong has listed Australia as a "high risk" destination due to cases of the new Omicron variant, mandating arrivals undergo 21 days of hotel quarantine, followed by seven days of self-monitoring and COVID tests.

## Emirates to list?

**THE** Dubai Government is reportedly considering an initial public offer of the Emirates airline on the local stock exchange.

The flagged move would form part of a wider push from local government authorities to foster more market activity in the region, with nine other state-backed businesses also potentially going to list.

The carrier's President Tim Clark confirmed the plan was on the table earlier this week.

"Yes, there has been talk about it and yes there has been, perhaps a little bit more flesh on the whole subject than there has been in the past," he said.

"I'm awaiting instructions as to how this is going to affect the Emirates Group and what the Government of Dubai decides to do...is up to them."

Emirates has so far received approximately US\$3.8 billion in equity injections from Dubai.



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Read about Celebrity Cruises' Northern Europe itineraries on board their stunning Edge Class ships. In the November issue of *travelBulletin*, Celebrity is asking Aussies "Isn't it time?"

travelBulletin

CLICK to read



## Simply Enchanted

PRINCESS Cruises has announced the godmothers of *Enchanted Princess* will be three members of The Explorers Club - Jenifer Austin, Lynn Danaher, and Vicki Ferrini.

The cruise line welcomed the three members while announcing details of the upcoming naming ceremony for *Enchanted*, which will be hosted by Celebrations Ambassador Jill Whelan and the ship's Cruise Director Dan Falconer.

The 45-minute 'Our World Enchanted' event will introduce to viewers to the ship, and to Princess' new President John Padgett.

Our World Enchanted will be broadcast on the cruise line's YouTube channel and Facebook page at 8am AEST on 14 Dec, and will provide a look into the ship's beautiful interiors, elegantly appointed accommodations, entertainment, and much more.

## Feel Good in Sydney



THE NSW Government has unveiled an extension to its Feel New tourism marketing campaign in a bid to drive greater domestic visitation to the Harbour City.

In the spotlight in the second instalment is the city's buzzing night-time economy, world-class dining options, natural wonders and signature beaches.

To celebrate the campaign's launch, Destination NSW has enlisted the help of Australian songwriter Azure Ryder (pictured inset) to release a tune for the marketing push, a cover of Nina



Simone's hit *Feeling Good*.

"Sydney is the beating heart of our state and promises our visitors an experience unlike any other with the power to inspire and reinvigorate, whether it's Sydney's world-class restaurants or its glittering coastline, vibrant nightlife or abundant national parks," NSW Minister for Jobs, Investment and Tourism Stuart Ayres said.

View the campaign [HERE](#).

## "Traveller-centricity"

AS TRAVEL companies prepare for the upcoming holiday season, it is important they emphasise a "traveller-centric" approach by understanding evolving expectations and providing more security, flexibility, and inclusive offerings, according to Expedia SVP & GM Lodging & Activities Account Management Hari Nair.

He also pointed out Expedia data shows an increase of nearly 110% in searches for trips within Australia for the end of the year.

## Qatar incentive

THE Inspire Collective, in association with Discover Qatar, have launched a travel industry incentive, encouraging members of the sector to book a stopover in the country for next year.

All bookings for 2022 made before 15 Dec will go into the draw to win one of three gift cards - for a chance to win, register and book [HERE](#).

# Check Out OUR CYBER SALE OFFERS

Don't miss out on the Globus family of brands CYBER SALE!

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\*Conditions apply. See brand websites for details.



## Window Seat

**WILD** Turkey has partnered with Australian outdoors brand Homecamp to offer Australians tents crafted by Hollywood star Matthew McConaughey.

Available for pre-order from today, 150 limited-edition two-man canvas tents and matching cooler bags are now available exclusively for Aussies, with McConaughey stating his mission was to not only design a killer tent, but to craft a camping experience to inspire Aussies to both escape to the wilderness while doing their part to protect it.

To ensure buyers are provided with the ultimate celebrity experience, the Wild Turkey x Homecamp Trust Your Spirit tents also come built-in with Matthew McConaughey's very own narrated campfire stories that can be unlocked via a QR code on the tent's exterior - all right, all right, all right baby.



## Ziggy confirmed

**CROWN** Resorts has confirmed the appointment of Ziggy Switkowski as its new Chairman of the Board.

Switkowski was formerly the CEO of Telstra from 1999 to 2004, and is currently the Chairman of NBN Co and the Chancellor of RMIT University.

## NCL cuts South Africa sailings

**NORWEGIAN** Cruise Line (NCL) has moved to shore up the safety of its passengers, announcing the cancellation of five sailings in South Africa that were due to depart between 03 Dec & 26 Jan.

The collection of *Norwegian Jade* voyages were cut as rising cases of the Omicron variant are detected in the country.

"We continue to closely monitor the evolving global public health environment and are ready to adapt as needed," NCL said.

## Qld airport mandate

**THE** Qld Government will mandate COVID-19 vaccinations for all workers in airport settings from 23 Jan 2022.

Under a new health protocol, Qld airport workers will need to have received a first dose by 17 Dec and be fully vaccinated by 23 Jan in order to continue their employment.

The move is designed to protect high-risk work settings and further incentive the vaccination rollout in the state.

## Fiji's amazing Bula! welcome



**TOURISM** Fiji CEO Brent Hill (pictured) was on hand at the arrival gate of Nadi Airport this morning as part of a huge local delegation greeting passengers on the country's first quarantine-free flight in over 20 months.

The excitement around the arrival of FJ914 from Sydney was palpable, with enthusiastic choirs, musicians and Fijian warriors in traditional dress wowing passengers as they disembarked the flight.

The arrival experience went very smoothly, with passengers escorted from the aircraft amid scores of friendly bula welcomes, before presenting documentation - including a new

health declaration - to officials at passport control.

The lucky first passengers included a delegation of travel agents, plenty of TV, print and trade media representatives - and others, including the owners of a Newcastle travel business who had booked a holiday in Fiji the instant they heard it was opening.

"This is just such a significant day for us," Hill told *Travel Daily*, with the reopening a collective effort of the country's Government alongside Tourism Fiji, Fiji Airways, tourism operators and hospitality suppliers.

About 150,000 Fijians are directly employed in tourism.

## We're Still Standing...now and forever

THE happy faces were impossible to ignore at *Travel Daily's* Still Standing Celebration that took place in Sydney last night at Doltone House. The sellout event saw close to 400 travel industry people gather for a well-deserved tribute to the travel industry's survival over the most turbulent period in its history, with travel agents, operator representatives, industry body chiefs and travel executives raising their glasses to the tenacity and spirit of Australian travel.

The event saw uplifting speeches delivered by sponsors on the night, including Director of Sales, Australia & New Zealand for Norwegian Cruise Line Damian Borg, CVFR Travel Group CEO Ram Chhabra and Globus family of Brands Managing Director Australasia Gai Tyrrell.

The night also paid tribute to the efforts of *Travel Daily* owners Bruce and Jenny Piper, who were saluted for their efforts to keep the industry informed over the last two years.



**BRUCE** Piper shares a cocktail with Michael Gazal, Tania Myles and Grant Campbell from Travel Managers.



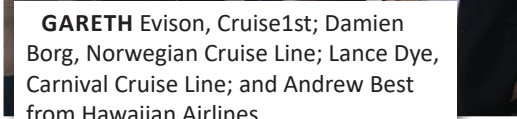
**GARETH** Evison, Cruise1st; Damien Borg, Norwegian Cruise Line; Lance Dye, Carnival Cruise Line; and Andrew Best from Hawaiian Airlines.



**JANELLE** Lambly, Clare Wheeler-Smith, Karen Wright from Travel the World toast the travel sector.



**CVFR** Travel Group CEO Ram Chhabra delivers some wise words of encouragement.



**JENNY** Piper receives some very well earned flowers for surviving the last two years.



**MEGAN** Catterall & Donna Sheather from itravel, with MTA Travel's Karen Robinson.



**SILVERSEA'S** Liz Glover and Charis Hildebrando.



**JULIANNA** Higgins, Luxury Escapes; Gareth Evison Cruise1st, and Emma Mumford, Celebrity Cruises.



**THE** hunky vikings congratulate Linkd Tourism's Polly Simmons for winning one of the prizes on the night.



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Travel Daily

## Where in the world?



PUZZLE

**THIS** interesting-looking structure is in fact 5,200 years old and is known as a passage tomb. The entire mound measures 85m across the top and is 13m high, and was built by Stone Age farmers. There is a 19m-long passage which leads to a chamber inside the mound and although it was

a tomb, it was also a central place for the local community to gather, with spiritual and religious importance. Older than Stonehenge and the pyramids, it is seen as one of the most important megalithic structures in Europe. Do you know where in the world this can be visited?

Answer: Newgrange, Ireland

## Go sailing with Fred

**FRED.** Olsen Cruise Lines has unveiled its new Cruise Sale, offering passengers complimentary all-inclusive drinks packages on all new bookings made until 01 Feb 2022. Discounted prices are also on offer for more than 130 itineraries around the world, with highlights including a 13-night French Riviera & Monaco Grand Prix cruise. For more details, **CLICK HERE.**

## Ice cold savings

**TO CELEBRATE** Antarctica Day, Viking Cruises is offering cruise guests saving of up to \$8,000 per couple on select 2022 or 2023 Antarctica expeditions. Options include the 13-day Antarctica Explorer itinerary, departing Buenos Aires in Argentina and exploring the White Continent's landscapes and wildlife from \$19,995 per person. For further information on the full list of specials, see **HERE.**

## DSH new website

A **NEW** Destination Southern Highlands (DSH) website has launched, providing a quicker and easier gateway to information for those who want to visit the popular tourist region. The portal is a one-stop shop where visitors can find a range of information, including weddings, local businesses and operators, and conferencing. Visit the website at [southern-highlands.com.au](http://southern-highlands.com.au) for more information.

## Club Med promo

**CLUB** Med has launched an Early Bird Sale for 2023 holidays. For travel between Nov 2022 until Apr 2023, travellers can get great deals as part of Club Med's best price guarantee. For bookings made by 31 May, travellers will be rewarded with up to 30% off resorts for travel dates between 01 Nov 2022 through to 30 Apr 2023. Travellers are also covered by Club Med's Peace of Mind Policy - **CLICK HERE** for more information.

## ACCOMMODATION

**WELCOME** to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).



Delivering perhaps the definition of a room with a view, **Conrad Jiuzhaigou** has opened, marking a new masterpiece of luxury in Sichuan. The mountainside resort offers immersive experiences overlooking the landscape of Jiuzhaigou, from its setting in the Tibetan Plateau. Conrad Jiuzhaigou features modern design fused with Tibetan and Qiang cultural elements, and is owned by China Green Development Investment.



A new luxury pool club has been unveiled at **The Star Gold Coast**, alongside a skyline party and events space. Located on level six of the new \$400 million, 53-storey hotel on Broadbeach Island, the spaces offers sweeping views of the Gold Coast shoreline and hinterland. Isoletto Pool Club will be exclusive to all hotel guests within The Star's resort, including The Star Grand, The Darling and Dorsett Gold Coast, while Isoletto Prive will be available for hire.



**Radisson Blu Hotel & Spa, Nashik** has opened its doors to guests in the wine capital of India. Nestled at the foothills of the Pandava Caves, this idyllic hotel is conveniently accessible through air, rail and road from Mumbai and Pune, and is targeted at business and leisure travellers alike. The hotel is spread over 42,000m<sup>2</sup>, and boasts more than 5,000m<sup>2</sup> of event space to host large-scale meetings.



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