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to inspire your clients



The new 100% Pure New Zealand Marketing Hub will help to inspire your clients to choose New Zealand for their next international holiday. Inside the hub you'll find a library of customisable marketing assets. Assets are organised by interests and themes to allow you to create marketing material tailored to your clients' desires with branding that is tailored to your business.

Visit marketinghub.newzealand.com to start customising your
New Zealand marketing materials

**100% PURE
NEW ZEALAND**
MARKETING HUB

More Tokyo training

TOKYO Tourism has launched its latest set of modules on **Travel Daily's** Training Academy, offering agents more fun expertise on accommodation, culinary delights and tourism experiences.

The cuisine module focuses on fine dining, local faves and food etiquette - see **page six** or info.

MEANWHILE travel advisors can join the free live online B2B event, Tokyo Online City Promotion 2021, featuring presentations about tourism and travel from Tokyo Govt reps, hotels, DMC & tour operators, attractions and tourism orgs.

The aim will be to educate and inspire future travel, with daily prizes to be won by attendees.

The first of three sessions starts today and will also run on 03 and 04 Feb, each day featuring two time slot options, 5.30pm to 7.30pm and 9pm to 11pm (AEDT).

Register to attend **HERE**.

Hurtigruten mag

HURTIGRUTEN has launched a new "immersive" digital magazine, marking the first time the company has expanded into the world of publishing.

Hurtigruten Magazine will make full use of immersive videos & sound, and will provide the opportunity for travel advisors to "virtually experience what makes our expedition cruise line special," according to the line's Head of Marketing Asia Pacific Joel Victoria - view the mag **HERE**.

Qld accom agency collapse

QUEENSLAND'S ever-changing border restrictions appear to have claimed another victim, with Surfers Paradise-based We Accommodate Pty Ltd placed into liquidation last month.

The company, which managed a portfolio of apartments across the Gold Coast region, is estimated to owe about \$1.4 million to a range of creditors including \$200,000 outstanding to Booking.com (Australia) Pty Ltd.

Director Jason Hawthorn appointed Clifford John Sanderson as liquidator on 12 Jan, while guests have been told that existing bookings and/or credits are "unfortunately unable to be fulfilled".

Customers have been asked to forward booking and payment details to the liquidator so they can be added to the list of creditors in the liquidation.

"We are sorry it has come to this, things escalated beyond everyone's control," the company advised customers in an email.

Globus widens net

GLOBUS family of brands has extended its free SafetyNet promotion, giving guests the option to cancel their holiday 30 days prior to departure.

Travellers can also amend their trip up to 24 hours before departure free of charge.

SafetyNet is valued at \$95 per person for international bookings.

Secured creditors of We Accommodate Pty Ltd include Mercedes-Benz Financial Services, owed \$360,000, as well as Yamaha Motor Finance which is owed \$31,570, while the liquidators have estimated an overall shortfall of \$885,000.

The We Accommodate website at weaccommodate.com.au is still live, noting that the business is "under new ownership" and linking to another website at qstay.com.au with the same Surfers Paradise street address.

AlUla eyes Aussies

EXPERIENCE AlUla has appointed Edelman Australia to manage its trade PR and Walshe Group as its travel trade marketing rep in the local market.

Located in Saudi Arabia, AlUla is coined the "living museum", and is a UNESCO World Heritage recognised desert city, and is renowned for its cultural history and ancient architecture.

The city of AlUla will form an important pillar of Saudi Arabia's new tourism push to pivot away from its oil-based economy.

Today's issue of TD

Travel Daily today has five pages of news including our PUZZLE page plus a front full page from **Tourism New Zealand** and a full page from **Tokyo Tourism**.

NZ agent tools

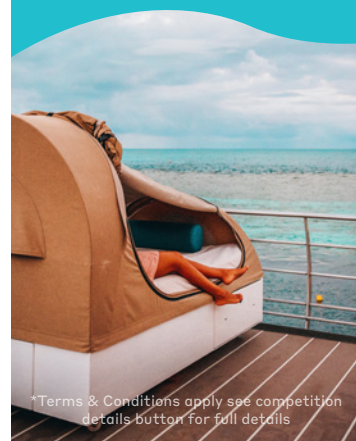
TOURISM New Zealand is highlighting its new agent hub (**TD** yesterday) featuring customisable assets and resources to inspire clients to cross the ditch for their next international holiday - for more info see the **front page**.



REEFSLEEP, AS SEEN ON
TRAVEL GUIDES

Tune in tonight & enter our competition to win your own Reefsleep experience.

COMPETITION DETAILS



*Terms & Conditions apply see competition details button for full details

SCENIC® VIRTUAL TRAVEL SHOWCASE

CLICK here to register for our 2021 domestic or 2022 international range of sessions



Scenic invites you and your clients, to join our Virtual Travel Showcase series over the coming weeks.

Join us February 11 for an interactive session on Europe River Cruising with the Scenic Sales team and expert Journey Designer.

NT Product Showcase 2021

Learn what's on offer in the NT



Meet NT tourism operators and win great prizes!
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Millennials' bags packed

YOUTH-FOCUSED operator Contiki has found that more than half of Millennials and Generation Z want to travel as soon as possible - even if it means having to pay for their own hotel quarantine arrangements.

The company's Voice of a Generation survey canvassed the opinions of 1,200 youth travellers, finding that 63% are definitely planning to travel in 2021, while 71% also revealed they would have no issue with getting vaccinated to travel.

Encouragingly for the Aussie travel industry, three quarters of respondents said they were already "dreaming" about their next domestic holiday, with close to 40% suggesting the option of exploring a new destination was the thing they missed the most during the travel shutdown.

Ritz Hotel Geelong

THE new Ritz Hotel Geelong is opening on 01 Mar, nestled within a heritage-listed building overlooking Austin Park.

Just a five-minute walk to Eastern Beach, the Ritz provides guests with 128 self-contained apartments.

The property also offers a range of accommodation choices including one- & two-bedroom apartments, pet friendly one- & two-bedroom loft apartments, and one- & two-bedroom park, as well as ocean view apartments.

See www.ritzhotelgeelong.com.au.

A quarter of participants in the study also indicated they were considering the prospect of taking a travel gap year when borders open and it was safe to do so.

When it came to the booking process, 86% of millennials and Gen Zs noted that flexibility around cancellations was important to them, while three quarters simply wanted more freedom to change and move bookings in general.

The most popular overseas market for the demographic was Europe, claiming 41% of the vote, with one in 10 suggesting a holiday to Asia was the priority.

With international borders closed, Contiki launched a range of local itineraries last year (**TD** 06 Jul 2020), with the brand's local MD Katrina Barry suggesting demand has been driven by a need to get out and socialise.

"We know most want the opportunity to travel together again with the freedom and flexibility to be social whether travelling solo or with friends".

Etihad commitment

ETIHAD Airways has confirmed its commitment to the Australian market, revealing it will continue to operate passenger flights from Sydney and Melbourne, with its schedule remaining unaffected.

The announcement followed news of Emirates suspending all flights departing from the United Kingdom (**TD** yesterday).

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MTA Advisor Mark Spurway

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NRMA buys stake in Coral Expeditions

THE National Roads & Motorists Association (NRMA) has acquired a minority stake in cruise line Coral Expeditions, a "significant investment" the line says that will underpin its ability to grow and expand in the future.

"This new partnership will allow Coral Expeditions to benefit from NRMA's expertise while continuing its journey to tap strong long-term demand for expedition cruising," said Coral's Executive Director Paul Chacko.

Save our travel souls

THE sector is uniting to help #SaveTheTravelIndustry, lobbying for post-JobKeeper support through a new campaign.

The support push kicked off yesterday and will run through to the end of Mar, which is when JobKeeper is due to expire.

The campaign is housed **HERE**, & calls on the sector to be vocal.



Window Seat

WHO wouldn't want to enjoy a special candlelit dinner with Hollywood super spunk Ryan Gosling to celebrate Valentine's Day this year?

Well ladies, (or gents), Madame Tussauds Sydney is offering Aussies the chance to froth over Gosling's sexy wax likeness this year, and to score the dinner you simply need to say in 25 words or less why he would be your dream fake date.

Also on offer is Taylor Swift, Miranda Kerr and Prince Harry, but strictly no hanky panky - enter the competition **HERE**.



Become a Malaysia Travel Expert with our online training program created jointly by Malaysia Airlines and Tourism Malaysia. Visit www.mhmalaysiaexpert.com and register today.

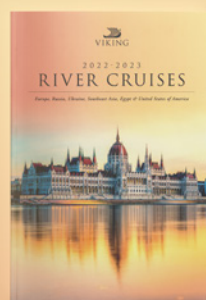
Register Now!



NEW 2022/23 RIVER CRUISES BROCHURE

Now available to order from TIFS

VIEW ONLINE



Be kept in the Hyperloop



THE travel sector's human headline Richard Branson has revealed a little bit more about what life will be like for passengers aboard his planned super-fast travel concept, Virgin Hyperloop.

The new transport technology has the potential to revolutionise the way people travel across the world, claiming to be capable of speeds of up to 960km per hour, or to put it another way, from Los Angeles to San Francisco in less than 45 minutes.

The design of the interior of the pods and platform (pictured) were done with communicating



"safety and comfort in mind", said Head of Passenger Experience Sara Luchian, with the biggest challenge to simulate normal travel experiences in a windowless environment.

A large virtual "skylight" will create ambient sunlight and adjust during the trip's progress to help put passengers at ease.

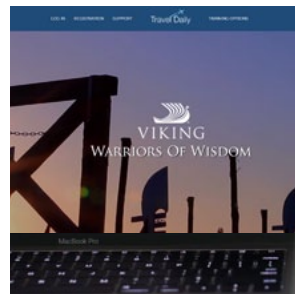
Hyperloop is expected to debut from 2026 at the earliest.



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How many guests are on a Viking Longship?

Head to the *Travel Daily Training Academy* to find the answer and learn more about this and other destinations.

AFTA UPDATE

from the Australian Federation of Travel Agents

IT HAS been a busy start to the new year. The AFTA team has been busily working away in the background working across a range of areas including; briefing the new Tourism Minister, Dan Tehan, on



borders are liberated. It is also worth noting that AFTA has been collaborating with the ACCC in a more purposeful and constructive way than ever before, and the efforts of this cooperation is

the Federal Government travel support program, the need for a re-purposed, renamed JobKeeper program from 01 Apr, a more robust engagement framework with the ACCC at the executive level, terms and conditions, travel bubbles and COVIDSafe travel underpinned by a renewed drive in all forms of national media.

An absolute key priority remains working with the government on the travel support package.

To that end, I am happy to announce that we have a series of meetings with key Cabinet Ministers including the Tourism Minister this week. We are acutely aware of our members' concerns across a range of areas including the policy construct, the amounts within tiering levels, and structural imbalance based on the ambiguity of the G1 BAS statement definition.

Additionally, an extension of a version of JobKeeper for our sector, is also high on the agenda for discussion in Canberra this week following on from our messaging across national TV, print and radio last week.

We appreciate that JobKeeper may take on a new name and form, but the underlying intention, to ensure travel agents can continue to repatriate the outstanding \$4b in consumer travel funds, remains unchanged.

It's about providing a life-cord to help businesses survive until

resulting in more immediate and real benefit.

In late Dec, the ACCC updated their website with some key additions that will assist members by providing consumers with a more balanced and realistic approach to manage their expectations. Specifically, this change relates to whether or not consumers are entitled to a refund for travel bookings cancelled due to government restrictions will depend on the terms and conditions of their booking. The information can be found at the link **HERE**.

Terms and conditions will vary between travel providers, and in some cases consumers might not be entitled to a full, or any, refund of their booking. Some terms and conditions may provide for the ability to re-book, or credit notes, rather than refund cancelled bookings.

Leveraging mainstream media to ensure travel agents remain front and centre of political discussions and overall narrative is also central to AFTA's work.

I would like to encourage all members to please read the email communications that AFTA disseminates on a regular basis and visit the AFTA website to ensure you remain informed about the work being undertaken to ensure the survival of the sector and how it relates to you and your business. We are currently developing a road map of webinars commencing this month to keep our members up-to-date on developments.

Unscramble

HOW many words can you make out of these nine letters? Every word needs to include the centre letter, have four letters or more and not be a proper noun or a plural. You can only use each letter once.

R	O	E
L	C	I
E	N	C

Good – 17 words
Very good – 26 words
Excellent – 34 words

NOTE: We've used Chambers Dictionary to decide what words are acceptable.

Famous faces



THERE are three different faces that make up this picture.

They are a mixture of famous celebrities and travel names. Can you figure out who the

eyes, nose and mouth in this montage belongs to?

And don't worry if you can't guess them all, two out of three ain't bad!

ANSWERS 01 FEB

Where in the world: Bo Kaap St, Cape Town, South Africa

Pick the nation: Argentina

Whose mascot is this: Pirate Parrot - Pittsburgh Pirates (baseball)

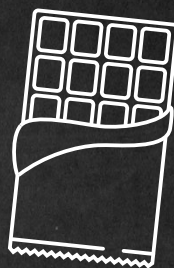
9	2	7	6	1	8	3	4	5
4	6	5	2	3	7	8	9	1
3	8	1	4	5	9	2	7	6
1	4	9	8	7	3	6	5	2
6	5	3	9	4	2	7	1	8
2	7	8	1	6	5	9	3	4
5	3	4	7	2	6	1	8	9
8	1	2	3	9	4	5	6	7
7	9	6	5	8	1	4	2	3

Get your chocolate fix

WE HAVE our first recipe from a reader, this one is Mohr im Hemd a traditional Austrian delicacy and served onboard Uniworld Boutique River Cruise Collection ships.

The cake is the perfect indulgence and was developed by Bea Tollman and Uniworld's chefs.

Make sure to send your recipes to chocolate@traveldaily.com.au.



xx *Jenny*

Jenny Piper
Owner,
Business
Publishing
Group

Mohr im Hemd (Chocolate Hazelnut Cake)

Serves 6

INGREDIENTS

CAKE

- 100g butter, melted
- 2 tbsp granulated sugar
- 50g bittersweet couverture or cooking chocolate
- 3 egg yolks
- 3 tbsp rum
- ¼ cup confectioners' sugar
- 3 egg whites
- Pinch of salt
- 1 cup breadcrumbs
- 1 cup crumbed ladyfingers
- 2 tbsp milk
- 50g hazelnuts, roasted and grated
- 3 tbsp granulated sugar

METHOD

CAKE

Grease 6 small soufflé molds with melted butter and dust with confectioners sugar; refrigerate so that the mixture can rise without running over the sides.

Melt the chocolate in a double boiler.

Whisk egg yolks with rum and confectioners' sugar until fluffy. Pour in the melted chocolate.

Whisk the egg whites, granulated sugar and a pinch of salt until half stiff, and carefully fold about one-third of the egg white mixture into the chocolate mixture. Combine the breadcrumbs, ladyfinger crumbs and milk and fold into the chocolate mixture, then fold in the nuts and the rest of the egg whites. Fill the molds three-quarters



CHOCOLATE SAUCE

- 160ml cup milk
- ½ cup cream
- ⅓ cup granulated sugar
- ½ vanilla bean, cut open
- 150g dark chocolate, finely chopped
- 80g butter, softened
- 2 tsp cognac
- 300ml cream (half-whipped)

full with the mixture.

Fill a deep baking tray with about 2 cm of water (or use a double boiler) and place the molds in the water.

Bake in a preheated oven at 170°C for 20 min.

CHOCOLATE SAUCE

Heat the milk, cream, sugar and vanilla bean in a saucepan over low heat.

Remove the vanilla bean and melt the finely chopped chocolate in the mixture.

Whip butter with an electric mixer till fluffy and pour in chocolate mixture, stirring regularly.

Pour in cognac for extra aroma.

Loosen the small cakes from their molds and arrange on plates. Pour on the warm chocolate sauce, and decorate with whipped cream.

Hilton Sydney polishes up



HILTON Sydney has unveiled a \$25 million refurbishment of its 587 rooms and suites (**pictured**).

All guest accommodations have been refreshed, with new features including updated soft furnishings such as carpets and curtains, European tapware, recliners, bedside lights and new 55 inch Smart TVs.

New Corner and Family categories have also been introduced, with the former

offering two extra square meters and an extended view of Sydney's skyline via an extra window.

Family Rooms are made up of two connecting rooms, which can be purchased together.

Overseeing the design was Sydney-based a+ design group, which complemented the modernist form of the building.

HK tourism switch

THE Travel Industry Council of Hong Kong will formally be replaced by the Travel Industry Authority (TIA) as the new regulatory body of the tourism sector in the city from 2022.

TIA will be responsible for promoting integrity and competence of travel agents, tourist guides and tour escorts in Hong Kong through a statutory licensing and regulatory system.

Tourism arrivals in the Chinese administrative region have dropped 93.6% to 3.57m in 2020 when compared to 2019, The Hong Kong Tourism Board said.

AAT scores hat-trick

AAT Kings has successfully completed three Tasmanian guided holidays in a row - the first time since the start of the travel shutdown in Mar.

"Our teams on the ground in Tassie and our 24/7 support team in Sydney were so excited to get back to what we do best, delivering incredible holidays for our guests," said CEO Matt Fuller.

Until 01 Mar, AAT is offering 20% off select tours between 01 Apr 2021 and Nov 2022.

AA flags more cuts

AMERICAN Airlines has flagged another round of staff furloughs or layoffs from next week, citing a continued "precarious" travel market as the driver.

The memo to union members also alluded to "overstaffing" from Apr in a depressed market, and coincides with US Govt financial aid expiring on 31 Mar.

MEANWHILE the airline recently posted a full-year net loss of US\$8.9 billion.

Virtuosa enters fleet

MSC Cruises has taken delivery of the much-hyped *MSC Virtuosa*, with a traditional flag ceremony held earlier today.

Virtuosa will become one of the most environmentally-conscious ships at sea when she sails in Apr.

Thumbs up Hawaii

THE Hawaii Tourism Authority (HTA) has revealed that 85% of American mainland visitors to the popular island destination rated their holidays as "excellent", as part of a recent COVID-19 study conducted by the industry body.

Encouragingly, 94% of visitors to Hawaii in the first two weeks of Dec also said their trips either "exceeded or met their expectations".

The HTA believes the results help support the value of its Hawaii's Safe Travels program, which allows most travellers arriving from out-of-state to bypass the mandatory 10-day self-quarantine, so long as they have a negative COVID-19 NAAT test result from a trusted partner.

Italian campaign asks to #Wait4IT

THE Italian National Tourist Board has commenced a new advertising campaign, #Wait4IT.

Encouraging travellers to "hold on, there's always time", the Wait for Italia campaign will feature a series of three videos.

The first instalment, which was debuted on the weekend, can be viewed **HERE**.

To learn more about the allures of travelling to Italy, visit the Travel to Italy Academy by **CLICKING HERE**.

MONEY

WELCOME to Money, *TD's* Tue feature on what the Australian dollar is doing.

AU\$1 = US0.760

THE Australian dollar was weaker overnight, ahead of a statement by the Reserve Bank of Australia, and a key speech from its Governor Philip Lowe.

The local currency was unable to benefit from a recovery in American shares, with the United States' Dow Jones up 0.8% overnight, as the heat dissipated from last week's GameStop short squeeze.

Wholesale rates this morning.

US	\$0.760
UK	£0.556
NZ	\$1.057
Euro	€0.630
Japan	¥79.92
Thailand	฿22.69
China	¥4.877
South Africa	11.40
Canada	\$0.973
Crude oil	US\$55.88

For confidential tip offs, connect with *Travel Daily* via our secure WhatsApp service on +61 2 8007 6760 or click **HERE**

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