Travel Daily First with the news

Today's issue of TD

Travel Daily today has eight

pages of news plus a full page

Nevada's Talk it Tue

counterculture, wildlife & wilder

hearts, with Travel Nevada's 'Talk

VisitTheUSA, the fifth webinar in

the instalment can be registered

for HERE and there will also be

a Travel Nevada Roadtrip trivia

be registered for **HERE**.

event held next month which can

Hear from the execs

CAPA'S 2021 Australia Pacific

and Corporate Travel Summit will

take place in Sydney on 07-8 Dec,

featuring a range of key aviation

executives including Alan Joyce.

See page nine for details.

tales, and open roads & open

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Monday 29th November 2021

AFTA escalates lobbying

EXCLUSIVE

THE Australian Federation of Travel Agents (AFTA) is taking an expanded approach to seeking support for the industry, updating its advocacy efforts to reflect Government priorities on "skills and workforce renewal".

The move follows meetings in Canberra on Fri between AFTA Chair Tom Manwaring, CEO Dean Long and Deputy Prime Minister Barnaby Joyce, along with other MPs including long-standing sector champion Pat Conaghan.

The rapid escalation of border closures and new restrictions following the rise of the Omicron variant of COVID-19 (see p3) has also added urgency to the campaign, with Long saying the changes "reinforce the critical importance travelling Australians place on our travel professionals". "Now more than ever,

Australians need the support and

expertise of a travel agent for corporate and leisure travel."

Long said the parliamentary meetings have "provided the final insights to allow us to best target the Government for ongoing support," with an updated toolkit for AFTA members reflecting the new framework.

"We have a significant fight ahead which if we are successful will require a full court press."

The campaign aims to push for support until at least the middle of 2022, when it's hoped revenue streams will start to normalise.

"Our members are our most powerful resource in reinforcing the heartbreaking reality of being a travel professional in these times...we achieved tremendous traction with our member advocacy late last year and we continue to work with members to press the case for support." More on page four.

EK Leisure update

THE Fair Work Ombudsman has confirmed an Enforceable Undertaking with Emirates Leisure Retail (Australia) (ELRA). with the business admitting to underpaying entitlements under the National Employment Standards.

The business is part of the Emirates Group, which owns and operates more than 300 cafes, bars and restaurants across Asia, The Middle East, Australia and New Zealand under brands such as Wolfgang Puck, Hudsons Coffee and Heineken House.

ELRA has expressed sincere regrets and apologised for the contraventions, which related to overtime entitlements and undertakings connected to night and weekend work, and from the company misclassifying certain staff engaged to serve alcohol.

A hotline has been established for impacted employees in Australia on 1300 30 45 50.





Contiki post-COVID pivot

EXCLUSIVE

CONTIKI has witnessed a swing toward longer trips and multitrip bookings, Managing Director Katrina Barry told Travel Daily, which will affect how the tour company crafts its itineraries in the future.

Launching '#QuitForContiki', a toolkit to help Australians looking to quit their job to globe-trot (see more on page 3), Barry noted the tour operator's longest itineraries were booking well, as youths look to reclaim the rite of passage of travel with a longer trip.

"The average Contiki booking was around 16 days, now what we're seeing is people are, in the mood of carpe diem, booking a longer trip," Barry noted, adding the 45-day Ultimate European itinerary was booking well from May-Jun onward."

Contiki is also focusing on building more trips localised entirely within one country, as international travel grows in complexity due to the pandemic, and the tour company refocuses on making travel simpler.

"There is that trend toward single countries," Barry said.

"When you're going across borders, like in Contiki's heyday, companies made travel really easy back in the day, where there was different currencies, and a different language, and no one spoke English.

"We have focused on building more one country trips that go to just one destination or two, so for example, 14 days around Italy... that's a lot easier to manage." Barry pointed out destinations

such as Europe & the Mediterranean. Latin America and Asia were all extremely popular, with many of Contiki's trips sold out

She shared the tour company's research, which revealed Italy (39%), Japan (37%) and the United Kingdom (36%) are the most popular destinations among Australians, despite these countries having struggled with the COVID-19 pandemic.

"I think there's definitely a feeling of being locked down for two years, so even though there's something I need to be mindful and careful of, I'm not going to let that stop me going and seeing the world and meeting people and the other popular areas," Barry explained.

"They may have a very high vaccination rate, because they were so dramatically affected in the beginning of COVID, and I think now young people are vaccinated, they're moving faster."

The research also revealed 70% of young Australians are rethinking their current career, with the desire to travel (50%), burn-out (40%) and wanting to enjoy new experiences (44%) being the top contributors.

The top incentive drawing Australians towards travelling as restrictions ease are "to seek new experiences" (73%).

Destination **LEARN & WIN! BYO Coffee Cluster Webinar Series** 3 x 15min Supplier Updates **Thursdays 12pm AEDT** \$50 Gift Card Prize Each Week!

Partners sought

WESTERN Sydney Airport is now on the hunt for development partners for the first stage of its on-airport business precinct.

Western Sydney Airport Chief Executive Simon Hickey said the call for Expressions of Interest represented a "oncein-a-generation opportunity" to become a part of the airport community, located close to logistics centres, new infrastructure and major housing developments.

"Western Sydney International Airport is the catalyst for an incredible transformation across Western Sydney, including billions invested in new infrastructure and the creation of the new Bradfield city centre," Hickey said.

"This is a chance to get on board from the beginning and to grow with the airport and the region, the business precinct will eventually span around 200-hectares, which is about the size of the Parramatta Central **Business District.**"

With the potential for completion in 2023, Hickey added that the development would bring forward around 600 jobs, boosting employment generated by the airport years before the first plane lands.

Western Sydney International is on track to be operational for international, domestic and air cargo services in late 2026, while expression of interest close 25 Jan 2022.

For further details, CLICK HERE.

NCL's Cyber Sale

TRAVELLERS can save up to 35% and enjoy US\$2,900 in bonus value for a limited time with Norwegian Cruse Line's (NCL) new Cyber Sales promotion.

The deal is on offer for new bookings made before 9 Dec - for more info, CLICK HERE.



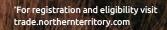
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THE desire of Australians to turn off their laptop, turn on their "out of office", and swap their business suit for their bathing suit is soaring, with 70% of us looking to quit our job and travel abroad, according to new research from Contiki.

The tour company has launched a suite of resignation tools designed to make it effortless for people to break the news to their boss and get back out into the world.

Contiki has partnered with DJ Tigerlily to release the resignation toolkit, which invites employees to say "adios" by texting, sending an e-mail, or even taking their boss to dinner - the #QuitforContiki resignation materials are available **HERE**. IN THE wake of the discovery of the new mutated COVID Omicron variant in South Africa, the travel sector is scrambling to update their policies to mitigate the risk of the spread while scientists learn more about the strain.

In response, New South Wales and Victoria have tightened up their entry protocols by making it mandatory for int'l arrivals to isolate at home for 72 hours, regardless of vaccination status.

At the Federal level, Australia has suspended all flights in both directions for at least two weeks from countries in southern Africa that have found to have rising cases of Omicron; these currently include South Africa, Namibia, Zimbabwe, Botswana, Lesotho, Eswatini, the Seychelles, Malawi and Mozambique.

Federal Health Minister Greg Hunt said that any person who is not an Australian citizen or a dependent and had been in an African country "where the Omicron variant had been detected and spread" in the past 14 days will not be allowed entry.

Omigosh it's Omicron!

In more local news, South Australia has enacted some of the strongest restrictions in the country, announcing that all int'l travellers, as well as people arriving from "high risk locations" within Australia, must now undertake 14 days of quarantine.

Western Australia has not ruled out implementing tougher border controls, with the only change at this stage made with South Australia, with arrivals from the state now required to undergo 14 days of self-isolation in WA.

MEANWHILE the World Health Organization (WHO) has cautioned against hastily imposing travel restrictions linked to the new variant, instead calling for a "risk-based approach".



Snoxell makes CEO

MARK Snoxell has been appointed as the new Chief Executive Officer of The Travel Concierge Sri Lanka.

Snoxell has been representing The Travel Concierge Sri Lanka brand in Australia and New Zealand through Exposure Downunder since 2019, and has been "instrumental in driving The Travel Concierge future ready and specially weathering the tough times of the pandemic".

"Over the years Mark has travelled to Sri Lanka extensively and have tried out many experiences himself and has always been a true friend of Sri Lanka and its people," Travel Concierge said.

Snoxell has previously spent eighteen years in the HR, Recruitment & People Management software space, selling to brands such as Qantas, Virgin Australia & Airservices Australia.



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Jab policy kicks in

VIRGIN Australia has updated its health advice, confirming that effective last Fri the carrier will only carry guests travelling on international flights who are fully vaccinated with a vaccine approved or recognised by Australia's Therapeutic Goods Administration.

The airline also stated that customers who have already purchased international tickets for travel to or from Australia and do not meet the vaccination mandate, can either receive a refund back to their original form of payment or reschedule flights fee-free to a time when they are able to meet the requirements.

The news follows a recent announcement by VA that its entire workforce will be stood up by next month as it prepares for an int'l reboot, in addition to another 600 roles across five states to support the introduction of new aircraft (**TD** 19 Nov).



THE meeting on Fri between the Australian Federation of Travel Agents and Deputy PM Barnaby Joyce (**see p1**) was one of several important face-toface encounters, which have reinforced the need for the industry to seek support in line with Government priorities. **Pictured** during the meeting in Parliament House are, from left, AFTA Chair Tom Manwaring from Express Travel Group; Deputy PM and National Party leader Barnaby Joyce, and AFTA CEO Dean Long.

vel Daily

Dubai bonuses

EMIRATES has launched three new deals for Aussies, offering complimentary tickets to some of Dubai's most famous attractions when they buy any cabin class between 29 Nov and 12 Dec.

Free perks include tickets to the Burj Khalifa's observation deck, entry to the new Dubai Fountains Boardwalk Experience, or access to The Views Observatory at the Emaar Sky View Hotel with skywalk and glass bottomed slide.

Staff coming back

AIRASIA Philippines has announced it will bring back 15% of its workforce next month.

More than 430 furloughed pilots, cabin crew, ground staff and engineering workers will be recalled for retraining in Dec, with the carrier revealing a "gradual reactivation" of resources will take place during the first quarter of 2022, pending travel demand stays on its current trajectory.





new AFTA CEO Dean Long, the disunited states of Australia and more in the November issue of travelBulletin.

CLICK

The first official interview with

traveBulletin



Air NZ draws a line

AIR New Zealand will sell only activities and attractions awarded a Qualmark endorsement from 31 Mar 2022.

To become a Qualmarkaccredited activity, businesses are assessed on economic, social and people, environment & culture, and health & safety criteria.

"We're committed to supporting New Zealand operators who are contributing to Aotearoa becoming a world-class sustainable visitor destination," **Chief Customer and Sales Officer** Leanne Geraghty said.

"This is not just about Air New Zealand - it's about futureproofing our key export and tourism industries from impacts of climate change we are seeing every day," she added.

HEL ext to open

HELSINKI Airport will open its extension of Terminal 2 on Wed.

The addition features an impressive main entrance and departures hall, with a new arrivals hall to also be opened.

A nature diorama Luoto will welcome passengers to the arrivals hall, while a travel centre linking the various modes of transport will also enter service on the same day.

The architecturally stunning main entrance leads passengers to the departures hall whose undulating wooden roof makes an impression at first glance, with the space to be bathed in natural light flooding through windows.



LYDIA Haydon from YOU Travel Bethlehem in New Zealand has been named the winner of Viking's latest agent incentive, walking away with an expedition pack valued at more than \$1,000.

Goodies in the gift bag included a limited-edition collector parka, a pair of state-of-the-art Nikon binoculars, plus \$250 worth of Rewards by Viking points.

To be eligible for her win, Haydon downloaded an expedition social media tile from Viking's Marketing Centre and posted it on her preferred social media platform, where she promoted Viking's purpose-built, state-of-the-art expedition ships,

destinations and the line's latest expedition offer.

The cruise line's collection of expedition cruise offers are still available when bookings are made before 24 Dec, which includes a saving of up to \$8,000 per couple including flights.

Pictured: Haydon glowing with her Viking gift pack.

Hamilton Is appoints

HAMILTON Island has recently appointed Kirstie Myers as Account Manager.

She joins with a wealth of industry experience across the industry, including with Virgin.

Tehan confident on Japan, S Korea

FEDERAL Tourism Minister Dan Tehan believes Australia has the right procedures and protocols in place to continue with plans to open inbound travel for students from Japan and South Korea on 01 Dec - despite the threat of the new Omicron COVID variant.

"At this stage, we think we've got the settings right," he said.

"To have South Korea and Japan join Singapore on 01 Dec is great news and to have international students back is so important for our universities...and to obviously get that workforce back in that AG workforce and the working holiday maker visa holders as well, which are so important for all those businesses who are looking for people to fill jobs."

Dreaming bigger

DREAM Cruises has increased World Dream's passenger capacity to 75%, and opened to international travellers, including Australians.

Boosting Singapore's domestic and international tourism industry, including the flycruise sector, Dream is able to accommodate and welcome more guests from both the domestic and international market with each sailing.

Australian travellers can now look forward to more holiday options, including combining their stay in Singapore with an exciting Super Seacation cruise.





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Cruise360 goes bigger

CRUISE Lines International Association's (CLIA) Cruise360 Australia event has expanded with new ticket releases, as well as special earlybird rates available until the end of the year.

After the easing of venue capacity restrictions in New South Wales, the event will now take place on a similar scale to past years, providing a chance to reunite the region's wider cruise community, as it embraces the industry's international revival.

To be held on 04 Mar at the Hyatt Regency Sydney, Cruise360 will mark CLIA's first regional in-person gathering since the beginning of COVID, with delegates to celebrate at a cocktail party the night prior.

Postponed from 2021 (**TD** 02 Aug), the gathering will offer a packed program of keynote presentations, industry updates and interactive panel discussions, each designed to give agents essential insight as the cruise sector forges its path to recovery.

Sponsored by exclusive media backers **Travel Daily** and **Cruise Weekly**, Cruise360 is open to all CLIA members, with the event to see the return of the Association's popular Cruise360 Tradeshow.

Other sponsors include headliner Qatar Tourism, and gold sponsors Royal Caribbean International, Norwegian Cruise Line Holdings and Carnival Corp.

CLIA will also present a Cruise Champion Award, which recognises the Association's agents, who have actively championed on behalf of the cruise industry during COVID. Nominations already submitted for the award for this year's postponed event will remain active, and CLIA will re-open noms again next month.

Full details and the program line-up will be announced in the new year - **CLICK HERE** for tickets.

Exceptional NZ

EXCEPTIONAL Alien, a platform which "celebrates and shares the travels of exceptional creators", has launched a New Zealand travel partnership.

The collaboration with Tourism New Zealand will share the travel experience of 10 of the country's creators, in cities such as Auckland, Wellington, Queenstown, Piha and Central Otago, with creators including author Monique Fiso, fashion designer Karen Walker, photographer Derek Henderson, winemaker Jen Parr, and singersongwriter Benee.

"Being the first country to collaborate with Exceptional Alien is a fantastic opportunity to showcase both people and place, in an innovative format," said Tourism New Zealand GM Australia Andrew Waddell.

"The Exceptional Alien Travel Playbooks allow travellers to feel the embrace of NZ before they travel and connect directly to a range of travel gems".

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Ritz-Carlton in "The Ice City"



RITZ-CARLTON has announced the opening of The Ritz-Carlton Harbin, which features 368 guest rooms including 31 suites (**pictured**).

The hotel, which marks the debut for the brand in the location referred to as "The lce City", offers guests four restaurants, a spa centre with six treatment rooms, a heated indoor swimming pool, and a gym.

"We are thrilled to be expanding our brand portfolio in northeast China, which is renowned for its winter destinations and

First VTL flight

JETSTAR Asia has operated the first vaccinated travel lane flight into Singapore.

Departing Kuala Lumpur at 7:24am, flight 3K683 arrived into Singapore at 8:19am.

Jetstar said it was seeing strong demand for its vaccinated travel lane services. diverse cultural attractions," Vice President and Global Brand Leader for The Ritz-Carlton Donna McNamara said.

Further amenities include 3,500m² of event space with a Grand Ballroom equipped with three built-in LED screens.

Harbin is the largest city in China's Heilongjiang province and is considered one of China's most popular winter destinations.

Wyndham appoints

WYNDHAM Destinations Asia Pacific has announced the appointment of Grant Seamer to the role of Resort Manager at Club Wyndham Dinner Plain, Mount Hotham in Victoria.

Seamer, who will report to SVP of Hotel and Resort Operations Warren Cullum, was formerly the General Manager for Cradle Mountain Wilderness Lodge and has also managed his own cafe and restaurant in Tasmania.



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Expos are back on baby!



MEREDITH Hamson and Madri Bowmont from Helloworld Travel Umina in New South Wales recently hosted a travel expo on the beachfront at the Ocean Beach Surf Club.

The gathering was held as an opportunity for agents to meet with brands and start getting excited about getting back to the business of selling travel to Australians.

Pictured: Vanessa Green, Norwegian Cruise Line; Amy Fonti, Royal Caribbean

Let's keep it going!

THE International Civil Aviation Organization (ICAO) President Salvatore Sciacchitano has called for European aviation leaders to continue pursuing innovation and cooperation as the best means of recovering from the pandemic.

"One salient aspect of the consensus around the recovery of the global aviation sector is the focus on innovation," he said.

The ICAO will also align efforts in line with better interfacing with industry innovators. International; Rachael Tyrell, Princess Cruises; Sandy Allan, APT; Meredith Hamson, Helloworld Umina; Jen Pagett, Uniworld Boutique River Cruises; Andrea Massaro, Trafalgar/AAT Kings/Contiki; Madri Bowmont, Helloworld Umina; Andrea Morgan, Adventure World Travel and Amanda Todd, Scenic Group.

South Africa is ready and waiting

SOUTH African Tourism is reminding agents that the country's borders remain open and South Africa is ready to welcome leisure tourists from all over the world who wish to visit.

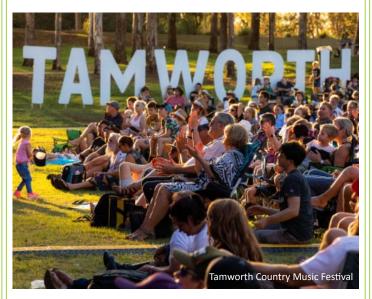
Despite travel restrictions being placed on the country for at least the short-term future as scientists scramble to understand the new Omicron variant, South African Tourism said it applauded the "diligence and swiftness" of local scientists in discovering the variant, and had full confidence in the domestic health sector to keep visitors safe into the future.

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CELEBRATIONS and festivals bring people together through a unique sense of belonging and connection. Events take place right across NSW, including the famous Tamworth Country Music Festival (**pictured**) which next year celebrates its 50th anniversary.

In the state's capital the packed events calendar includes the world famous New Year's Eve fireworks, as well as



spectacular Vivid Sydney, with a dazzling array of illuminations along with a full music and ideas program to make visitors feel truly inspired.

The Sydney Mardi Gras is famous worldwide, while there's plenty of outback adventure too such as the Broken Heel Festival in Broken Hill, inspired by Priscilla Queen of the Desert.

Inland events include the Parkes Elvis Festival (**left**) - blue suede shoes essential - or send your customers to the Deni Ute Muster for plenty of authentic country fun and music.

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help you feel the excitement.

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BROCHURES

WELCOME to Brochures of the Week, *Travel Daily*'s Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



The Whitsundays - 2022 Visitor Guide

The Whitsundays has gone to press with its 2022 Visitor Guide, inspiring travellers to holiday into the heart of the Great Barrier Reef. Designed as an integral tool to drive visitation, the Visitor Guide will also aim to increase length of stay in, and encourage dispersal throughout, Airlie Beach, Bowen, Collinsville, Proserpine and the Whitsunday Islands. There are two airports located in the Whitsundays, Hamilton Island Airport and

Whitsunday Coast Airport, which offer direct flights from Brisbane, Cairns, Melbourne, Rockhampton and Sydney.



Swan Hellenic - 2022 Worldwide Expeditions Swan Hellenic's new 2022 Worldwide Expeditions brochure details the launch of the cruise line's new state-of-the-art expedition ships. Focusing on wellness, and featuring spacious, light-filled rooms with panoramic views, the ships are designed to bring travellers closer to nature. Every Swan Hellenic cruise combines geographical exploration with cultural and scientific discovery. Itineraries are also full of opportunities for travellers to develop

their creative passions, with professionals on board to support with photography and more.

QR rules out seven

QATAR Airways has announced flight restrictions from southern African destinations, due to the recent emergence of the new COVID-19 Omicron variant.

With immediate effect, QR will no longer be accepting passengers travelling from Cape Town, Durban, Harare, Johannesburg, Luanda, Lusaka, and Maputo, until further notice.

However, QR will continue to accept passengers for travel to these countries, in line with current restrictions.

Azzura takes test

EMERALD Cruises' *Emerald Azzurra* has celebrated her successful sea trials in Ha Long, conducted by Captain Jonathan Edwards and Marine Operations Manager Robert O'Leary, along with more than 98 specialised crew members, contractors and shipyard staff.

Departing Ha Long Shipyard on 20 Nov, the sea trials were completed within 48 hours, with *Azzurra* to now shortly undergo the final touches to her interior and exterior.

Where in the world?



THIS Renaissance-style church is the largest in the world by interior measure and is seen as one of the holiest Catholic shrines, despite not being the mother church of the Catholic church, or the cathedral for the diocese it is located in.

It is supposedly the burial site of Saint Peter, who was the chief of Jesus' disciples, and a church has stood on the site since the time of the Roman emperor Constantine the Great.

This church however was not built until 1506, with construction completed in 1626. Can you name this church and do you know where in the world it is located?

Answer: St Peters Basilica, Vatican City

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Azamara and **Travel Daily** are providing one travel agent and guest with the once-in-a-lifetime experience of sailing on the 5 Night Pre-Inaugural Cruise of *Azamara Onward*. Sailing from Barcelona to Monte Carlo and staying in a Balcony stateroom, this is a special sailing not to be missed.

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