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# Travel Daily

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Thursday 8th Dec 2022



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## C360 in Brisbane

AUSTRALIA'S biggest cruise conference, Cruise360, will be hosted in Brisbane next year for the first time, with Cruise Lines International Association (CLIA) Australasia revealing the event will take place at the Royal International Convention Centre on 07 Sep 2023.

Brisbane hosts the event at a time of heavy investment in cruising for Qld - buy earlybird tickets [HERE](#) - more details in today's *Cruise Weekly*.



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## TD recognises key supporters

THE first-ever *Travel Daily* Editors' Choice Awards were announced last night (*TD* breaking news), with the *TD* team highlighting some of the industry's key achievements over the last couple of years.

Publisher Bruce Piper said the initiative aimed to honour some of travel's heroes through the pandemic, with a key winner being Richard Taylor from The Travel Community Hub, who received a well-deserved trophy for Best Industry Support.

"Richard selflessly devoted himself to keeping spirits up, week after week through all the dark days, just because it was the right thing to do," Piper said.

Other winners included Entire Travel Group for Best Wholesaler, with the *TD* team calling out Entire's major technology upgrade, expanded offering and

consumer protection initiatives.

The Travel Industry Mentor Experience (TIME) took out the Best Education and Training category, with the organisation's team of enthusiastic supporters noted for their perseverance and optimism, while Julie King and Associates was named Best Destination Representative after major wins including the recent Destination Canada deal.

CVFR, which kept its call centres open right through the pandemic, was highlighted for Best Air Ticketing Support, and Bunnik Tours was named Best Tour Operator after its pivot to domestic enabled it to continue engaging the trade and clients.

Princess Cruises and Norwegian Cruise Line were also highlighted for their support - see today's *Cruise Weekly* for details, with pics from the night on [page six](#).

## Qatar stopovers

DISCOVER Qatar is highlighting the destination's "best value stopover" proposition, now inviting the industry to register as a partner and book the variety of options on offer - see [cover page](#).

## Today's issue of TD

Today's *Travel Daily* features eight pages of news and a cover page from [Qatar Tourism](#), plus [BEN](#) and a [Still, Still Standing](#) photo page.

## SENIOR EXECUTIVE/ASSISTANT MANAGER Trade Marketing

The Hong Kong Tourism Board (HKTB) is a dynamic, global marketing organisation whose mission is to promote Hong Kong as a unique, world-class destination.



HONG KONG TOURISM BOARD

HKTB requires a Senior Executive or Assistant Manager - Trade Marketing for its Australia, New Zealand and South Pacific operations.

Based in Sydney, the role is responsible for assisting the Senior Manager, Trade Marketing to coordinate and implement Trade, Cruise & MICE projects & campaigns. An understanding of current trade distribution channels is essential. The position is also responsible for training, state-based trade activities, trade enquiries, database management and some basic administrative duties.

Ideally, candidates will have tertiary qualifications, marketing experience in a tourism-related field, extensive computer skills, good presentation, and communication skills, together with a working knowledge of Hong Kong.

The position comes with a competitive salary package and health benefits.

Applications should be sent by 21 December 2022  
E-mail: [anna.chui@hktb.com](mailto:anna.chui@hktb.com)

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## BA, QR seek bigger pact

EXCLUSIVE

THE key Sydney to London route has been included in a new joint application from Qatar Airways and British Airways seeking to coordinate air passenger services on routes between Australia and the UK/Europe.

Two years ago the Australian Competition and Consumer Commission (ACCC) authorised QR and BA to cooperate on various routes between four Australian cities and the UK/Europe and Qatar (TD 11 May 2020), with the new application said to “increase levels of cooperation and geographic coverage”, as well as include Iberia in the overall pact.

“Notably, the expanded agreement includes Sydney-London as a trunk route,” the ACCC highlighted, with the authorisation sought allowing the carriers to coordinate all passenger-related services

including joint pricing and selling of routes, codesharing arrangements, schedules, capacity, customer handling, marketing and corporate deals.

The proposed pact covers 121 global destinations and six Australian gateways including Canberra and Adelaide, with the application also including an intriguing detailed breakdown of top 10 carrier market shares on the routes (CLICK HERE).

The carriers are seeking urgent interim authorisation for the deal, with the ACCC now inviting submissions before 25 Jan.

### Post Xmas promo

JETSTAR has launched its ‘post-Christy recovery’ sale, offering fares from \$39 for domestic flights and \$175 for international.

To action the savings, bookings must be made before 11.59pm AEDT on 12 Dec - more info HERE.

Travel high speed from Paris to Champagne in 46 mins and beyond, explore Eastern France by TGV EST. Paris to Reims 46m/Metz 1h24m/Nancy 1h31m/Strasbourg 1h45m.



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## Oceania recognition

OCEANIA Cruises will be recognising top performing agents in the following three categories from this Fri: most Oceania Cruises revenue, most Oceania Cruises bookings, and most Oceania Cruises new-to-brand bookings.

Winners will be announced every Fri for the next three weeks, with prizes to include spa vouchers (valued at \$400), dinner vouchers (valued at \$600) and Getaway vouchers (valued at \$1,000) - winners will be announced on Oceania’s Facebook page HERE.

## Visit USA rego open

VISIT USA Expo Series 2023 registrations are now open for travel agents.

The special expo series events are scheduled to take place across Sydney, Melbourne and Brisbane from 20-22 Feb.

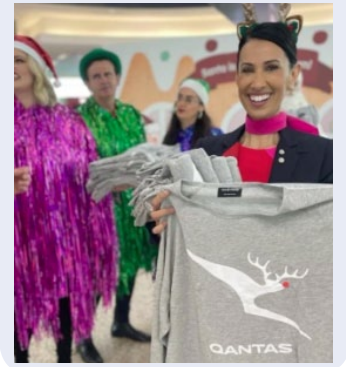
Register to attend HERE.



## Window Seat

AIRPORT passengers may be lucky enough to be gifted Christmas prezzies from the Qantas Santa team this month, with travellers being randomly selected to receive \$200 flight vouchers and exclusive Qantas-branded ‘Roodolph’ pyjamas (pictured).

Other goodies include free lounge access, Tim Tam gift packs and Xmas ice creams.



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NORWEGIAN SPIRIT | 22 DEC 2022, 8 FEB & 4 MAR 2023

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## Overseas visitor headwinds

**WHILE** Australia's domestic tourism is rebounding strongly, international visitors are returning at a slower pace, according to the latest edition of *Deloitte Access Economics' Tourism Market Outlook*.

Dampened by aviation capacity

constraints and prolonged travel restrictions from China, the recovery of international arrivals has largely been driven by the visiting family and friends segment, which reached 53% of 2019 levels over the first nine months of 2022.

In comparison, holiday arrivals fell behind at just 16% for the nine-month period, however the Sep quarter did see the segment return to almost 30% of pre-pandemic levels - a strong indication that recovery is beginning to gain momentum.

Deloitte Access Economics partner and national tourism leader Adele Labine-Romain said, "high and persistent inflation, rising interest rates, and a volatile geopolitical environment mean our tourism sector now faces a different set of challenges".

"Our economy is better placed than most on this front, but the accelerating headwinds could impact travel spending."

The demand for domestic leisure travel is expected to continue in the short term, especially with the weak Aussie dollar encouraging Australians to holiday at home, however the cost of living crisis could also curb any recovery.

On the other side of the coin, the report noted that the lower Aussie dollar is helping to stir travel desire among key international source markets, but rising prices driven by inflation are also likely acting as a deterrent to travel plans.

## NCL unveils '24/25

**NORWEGIAN** Cruise Line (NCL) has unveiled its northern hemisphere summer 2024/25 and winter 2025 cruises sailing to destinations such as Europe, Alaska and the Caribbean.

Highlights include Greek Isles sailings aboard *Norwegian Viva*, Mediterranean voyages with *Norwegian Breakaway*, and Nth Europe sailings on board *Norwegian Prima*.

## PER makes new PAL

**PHILIPPINE** Airlines will launch Perth to Manila services from Mar 2023.

The new direct flights, which were secured via a partnership between WA Government, Tourism Western Australia, Philippine Airlines and Perth Airport, will operate three times per week from 27 Mar.

Perth Airport CEO Kevin Brown said that the new service was a win for Western Australian business, tourism and exports.

"This exciting new route will inject more than 52,000 seats into the market each year and we're keen to see more Filipino students choose to study in Perth to help the education sector as well as our tourism and hospitality markets," he said.

Pre-COVID-19, 45% of arrivals to WA from the Philippines were visiting friends and relatives, while 21% visited for business, and 21% for a holiday.

Tickets for the new route went on sale this week.

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## Explore NT luxury

**TOURISM** Australia's Aussie Specialist team is asking agents to join them for a webinar about the Northern Territory's best luxury travel products.

The session will be jointly-hosted by Miriam Schreiner from Tourism NT, with attendees who complete the Aussie Specialist NT training course in with a chance to win a three-night stay for two at Mindil Beach Casino Resort.

The webinar is on at 2pm on 15 Dec - register [HERE](#) to attend.

## SYDNEY – SEOUL Daily Flight From 1 December 2022

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Travel Daily

## Hertz, don't it

**HERTZ** has been ordered to pay US\$168 million to settle hundreds of false car theft claims made around the world, some of which caused police to pull over innocent travellers on suspicion of driving a stolen vehicle.

The fine related to 364 claims Hertz erroneously filed against customers who supposedly did not return their vehicle on time.

The car rental company said it believes it will recover some part of the settlement from its insurance carriers.

## CamperMate refresh

**EXPERIENTIAL** travel platform CamperMate has relaunched its website in time for the busy summer season, featuring more personalised functionality.

COO Matthew Johnson added the Australian domestic road trip space is on track to have its biggest sales period in three years, according to its own data.

## Slow Tempo Hols progress

**THE** Administrator of the collapsed Tempo Holidays is continuing to pursue claims against the firm's directors, including an amended statement of claim against Patrick Tully totalling almost \$32 million.

The company, which ceased trading over three years ago (**TD** 20 Sep 2019), was owned by India-based Cox & Kings, itself put into receivership just a few weeks later (**TD** 31 Oct 2019).

An update was issued this week by Tempo liquidator Laurence Fitzgerald from William Buck, noting that a funding agreement had been entered into with the Government's Fair Entitlements Guarantee (FEG) to support his investigations into the collapse.

The claims against the directors include \$26 million for insolvent trading, and another \$5.8 million claim for breaches of directors' duties, with Tully being pursued for both amounts.

No claim has been brought against the other director, Peter Kerkar, "due to the cost and complexity of pursuing a defendant residing overseas".

Fitzgerald noted the company had an active director and officers' insurance policy at the time of his appointment in 2019, and the insurers have been joined to the claim.

A court-ordered mediation session took place earlier this year, with evidence now awaited from the defendants prior to a case management hearing scheduled for Feb 2023.

There are also a number of overseas "related party" debtors but Fitzgerald said despite lodging claims to the various other administrators in the UK, India and Japan, there has been no significant progress or recovery.

The liquidator in India has advised that any dividend to ordinary creditors is unlikely.

## China Airlines launch

**STATE-OWNED** flag-carrier of Taiwan, China Airlines, has announced the launch of new flights to Cebu, Da Nang, and Chiang Mai this month.

Services to the Filipino province have recently taken off, with Da Nang to join on 02 Jan 2023 and Chiang Mai on 20 Jan 2023.

Each destination will be served by four weekly direct flights.

## Airbus falls short

**AIRBUS** has conceded it will miss its commercial aircraft delivery target this year.

The European multinational's annual total aircraft delivered was 565 as of the end of last month, meaning it will not achieve its slated target of around 700.

However, Airbus' guidance for EBIT adjusted and free cash flow remains unchanged, with the company revealing that it was able to deliver 68 commercial aircraft last month.



Outback Spirit

## General Manager | Operations

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We are looking for a hands-on **General Manager of Operations** to contribute to sharing special places and shaping lasting memories with Australia's leading experiential tourism business. This role will lead a team of guides, drivers, and operations staff who are passionate about the outdoors, and take pride in bringing guests on the adventure of a lifetime.

Confidential enquiries can be made to Delinda Kalic at Morton Philips on 08 8210 8510. Applications are welcome in Word format through Seek.

Morton Philips



## Air NZ upgrades guidance

AIR New Zealand has upgraded its financial guidance for the full year 2023, with the carrier stating today that its bottom line is likely to be significantly buoyed by strong domestic and international demand, as well as a recent decline in the price of jet fuel.

The revised outlook predicts the airline will improve its earnings before other significant items for the first half of the year to be in

the range of \$295 to \$325 million, a healthy improvement on the forecast delivered in Sep, which had the company's earnings in the range of \$200 to \$275 million.

Air NZ said that its guidance has been informed by forward ticket sales expectations, as well as the assumption that jet fuel will average around US\$127 a barrel, for the six months to 31 Dec.

**MEANWHILE** the carrier also noted that ongoing capacity constraints continue to impact the price of tickets, with the goal of adding more capacity into its network identified as the main way to combat rising rates.

To achieve both operational reliability and concurrent expanded capacity, Air NZ has hired 2,200 staff since Feb and welcomed two new A321 neo aircraft into its fleet.

## NZ fuel shortage

**AIRLINES** are urgently working on solutions to a fuel shortage in New Zealand following the rejection of a shipment of A1 jet fuel at Marsden Point terminal.

"Airlines will do all they can to solve problems before they cancel flights," Board of Airline Representatives of New Zealand (BARNZ) Executive Director Cath O'Brien said this week.

"We're asking people who intend to travel before Christmas to have patience while we gather the information airlines need to make decisions about flights."

As a result of the bad batch of fuel, carriers operating in NZ have begun rationing fuel, which will likely impact both domestic and international flights, with filling up to capacity in short-haul ports like Australia forming part of the short-term solution to the issue.

No flight schedule changes have yet been made.

## VisitBritain appoints

**VISITBRITAIN** has welcomed a new Trade Engagement Executive, with Peta Evans coming aboard.

With almost a decade of experience working in the travel industry across both Australia and the United Kingdom, Evans will leverage her extensive knowledge to implement VisitBritain's trade engagement and partnerships strategy across the market.

Evans was formerly Sundowners Overland's BDM NSW/ACT.

More appointments on **P8**.

## QF regional grants

**QANTAS** is preparing to relaunch its multi-million-dollar Regional Grants program early next year, after a three-year hiatus due to the pandemic.

The carrier has doubled the program's funding to provide \$10 million in grants over five years - \$2 million each to support Australian-based not-for-profit community groups and projects to offer a direct service or benefit to regional Australia.

The grants, which include flights, cash and marketing support, will be allocated based on eligibility criteria by a panel comprised of internal and external appointments.

The first year of the program saw 20 community groups from every state and territory benefit from the funding, including Country to Canberra, which empowers young rural women to reach their leadership potential.

Interested parties can read the eligibility criteria and register **HERE** to be notified when apps open in Feb 2023, with recipients to be named in Jun.

**BOEING** has farewelled its last 747 aircraft, which recently departed the manufacturer's widebody factory in Everett, Washington, ahead of its delivery to Atlas Air early next year.

The world's first twin-aisle airplane is also the longest commercial aircraft in service at 76 metres, and is capable of travelling roughly the length of three FIFA soccer fields or NFL football fields per second at typical cruising speeds.

Dubbed the 'Queen of the Skies', a total of 1,574 Boeing 747 aircraft were built over 54 years following its inception in 1967, with the aircraft becoming a favourite among airlines for long-haul routes.

"For more than half a century, tens of thousands of dedicated Boeing employees have designed and built this magnificent airplane that has truly changed the world," Vice President and General Manager, 747 and 767 Programs Kim Smith said.

"We are proud that this plane will continue to fly across the globe for years to come."

Boeing announced it would stop production of the 747 in 2020, as part of numerous changes needed due to the ongoing impact of COVID (**TD** 31 Jul 2020).

**Pictured:** The last Boeing 747 ready to fly the coop.

## SITA's "megatrends"

**SITA** has unveiled a new report that outlines 12 emerging technological, societal, traveller and economic "megatrends", which it believes will shape the travel landscape by 2033.

Key trends identified by the air transport IT provider include strong demand for a more integrated digital journey - **CLICK HERE** to read the full report.

## Global EDITION

**LUXURY** lifestyle brand Global EDITION has announced an ambition to double its property portfolio by 2027.

With 15 hotels currently open, the company expects to launch five new properties in 2023 - four will be in new destinations including Rome, Mexico, Singapore, and Jeddah, plus a second Tokyo location, with more to come in 2024 and beyond.

The company also revealed the debut of standalone luxury residences in Miami Edgewater and Fort Lauderdale in 2026 and 2027 respectively.



# Industry celebrates with horns and hunks

THERE were smiles aplenty at last night's Still Still Standing Celebration in Sydney, with sponsors going all out to impress the hundreds of travel agents and other industry colleagues in attendance. The second annual *Travel Daily* commemoration of industry resilience saw major sponsor Viking make the most of its Valhalla heritage, with a literally super cool ice bar, plenty of cocktails and of course some very handsome vikings who

were pleased to pose for selfies with all and sundry - complete with illuminated helmet horns, axes, shields, and not much else!

The event at the Four Seasons Sydney was made possible by the generous support of all the sponsors who also included CVFR Travel Group, Rail Europe, Norwegian Cruise Line, Scenic, Regent Seven Seas Cruises, Oceania Cruises, Hurtigruten Cruises, and World's Leading Cruise Lines.

On behalf of the industry, thank you all so much.



MARY Williams from Celestyal Cruises and *Travel Daily's* own Hoda Alzubaidi with some of the viking warriors at the event.



GREG McCallum and Roberta Abbondanza from Entire Travel Group accept the *Travel Daily* Editors' Choice award for Best Wholesaler.



VANESSA Williams from Norwegian Cruise Line with Zoe Dean and Jen Pagett of Virtuoso.



CELESTYAL'S Mary Williams with the effervescent Susan Haberle from Abercrombie & Kent.



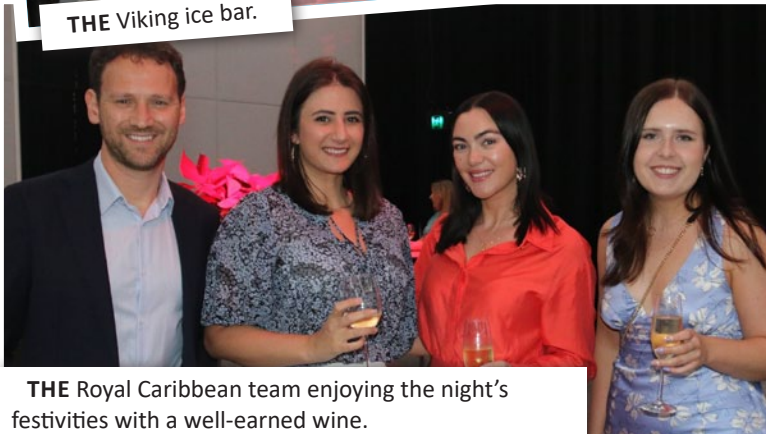
ATOUT France's Patrick Benhamou and Clelie Collas share a friendly tackle to celebrate Rugby World Cup 2023.



THE Viking ice bar.



ATPI Strategic Account Manager Lachlan McGregor with some special new friends.



THE Royal Caribbean team enjoying the night's festivities with a well-earned wine.



THE hotly contested Viking competition - scored with the help of viking fingers - saw three big cruise prizes given away.





## Noosa milestones

**TOURISM** Noosa's Acting Chief Executive Officer, Susan Ewington, has hailed the achievements the region has been able to garner in the business events sector over the last 12 months.

Among the list of positive outcomes was supporting 17 major events and the success of its first campaign promoting Noosa as a strong candidate to host gatherings.

The Meet in Green Spaces, Breathe in Fresh Thinking marketing push resulted in more than 360,000 website impressions, the development of imagery through Tourism Australia, and the release of the 2022 Business Events Planner.

Tourism Noosa also worked with events organisers to reduce waste, and minimise water and energy use.

## IAP 2022 wrap

**THE** 34th Congress of the International Academy of Pathology (IAP 2022 World Congress) saw more than 1,600 in-person and virtual pathology professionals from 75 countries convene in Sydney in Oct.

International Convention Centre (ICC) Sydney hosted the five-day event, which received "overwhelmingly positive" feedback from attendees, and generated \$1.35 million in direct economic expenditure.

The conference saw 267 speakers deliver over 109 conference lectures, symposiums and sessions across the ICC.

Participants from around the world were able to tune in virtually for the first two days of the event - **CLICK HERE** to learn about the full case study.

## ACT CONVENTION PRECINCT BID

**A PROPOSAL** for a new convention centre to be built alongside a new indoor sporting stadium in Canberra has been put forward to the Prime Minister and the ACT Chief Minister.

The Canberra Convention Bureau has teamed up with a group of Canberra businesses and sporting organisations to pen a 36-page proposal addressing the issue of ageing sporting and convention facilities in the ACT.

The document recommends the transformation of the neglected Civic Olympic Pool site, which is located in Canberra's CBD, into a City East Entertainment Precinct complete with a convention centre, a 30,000-seat stadium, a state-of-the-art entertainment venue, and a hotel.

The proposal, which calls for "out-of-the-box funding options" such as public-private partnerships, comes after the ACT Chief Minister Andrew Barr dismissed the concept in Aug due to the \$200 million cost of



relocating Parkes Way so the venue could fit on the site.

However, the concept is now back on the cards, with Barr saying last week that he would take a close look at the unsolicited submission.

While Barr said he favoured the idea of redeveloping Canberra Stadium in Bruce, he admitted the inverted-bowl design - a key element of the Civic site proposal - was an "interesting idea".

"I welcome the initiative of bringing forward the submission," he said on Mon.

"There's many, many elements that need much more detailed examination.

"We'll look at it, but I just want to be very clear that there will be no announcements in the ACT budget next year of \$1 billion for a new stadium," he emphasised.

**Pictured:** An artist's impression of the city entertainment precinct.

## Auckland wins major Indigenous event

**AUCKLAND** has secured the World Indigenous Peoples' Conference on Education (WIPCE) 2025 - billed as the largest Indigenous education forum in the world.

Around 3,000 delegates are anticipated to attend the international conference, which will be one of the first held in the New Zealand International Convention Centre (NZICC).

The gathering is set to contribute more than \$6 million to the city's economy when it takes place in Nov 2025, with the bid led by Auckland University of Technology's Office of Maori Advancement and Te Ara Poutama, with support from Auckland Convention Bureau, a division of Tataki Auckland Unlimited, and Tourism New Zealand's Business Events team.



Tourism New Zealand General Manager New Zealand and Business Events, Bjoern Spreitzer, said, "the authentic & transformative cultural knowledge and experiences that Aotearoa New Zealand can offer business event attendees really sets us apart as a destination".

This event will create excellent opportunities for knowledge sharing and positive legacies," he added.

## Perth lifts off

**PERTH** has been selected to host the 30th annual session of the Asia-Pacific Regional Space Agency Forum in Nov 2024.

The annual forum is expected to attract around 500 attendees from approximately 40 countries, and is set to boost WA's space and events industry.

## Mayor collapses

**NEWLY** appointed Adelaide Lord Mayor Jane Lomax-Smith has collapsed at a Property Council of Australia event at the Adelaide Convention Centre this week.

An Adelaide City Council spokesperson said Lomax-Smith is now in good health after the fainting spell resulted in her being taken away from the business luncheon in an ambulance.





## APPOINTMENTS

**WELCOME** to Industry Appointments, *Travel Daily's* Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

**Craig Owens** has recently been appointed as the new BDM with **Aircalin** and **New Caledonia Tourism**. Owens' most recent role was Director at CJO Sales Consulting, while previous positions also included stints at Journey Beyond, Silversea, Oceania, MSC, Cunard and Seabourn.

Following the continued growth of its Holiday Inn Express brand, **Proinvest Hotels** has appointed two new hotel managers: **Tejas Amin** at Holiday Inn Express Sydney Macquarie Park, and **Daniel Pearce** at Holiday Inn Express Sydney Airport.

**Quest Apartment Hotels** has named **Adrian Turner** as its new Chief Operating Officer. Based in Auckland, Turner was previously the Group General Manager for Quest since 2017, and prior to that, held general manager roles at Resurg Group, Helloworld and Harvey World Travel.

**Leanne Reeves** has joined the team at **Flight Centre Travel Group** in the role of Senior Contracting Manager, Global Supply. Reeves brings three decades of travel industry experience with her, predominately in senior management roles in corporate travel management. Her last role was Commercial Manager for Aviation Online.

## Aircraft lessors left short-changed

**AIRCRAFT** leasing firms are suing dozens of insurers in London, Dublin and the United States for around US\$8 billion over the loss of hundreds of aircraft still stuck in Russia, following the invasion of Ukraine.

As a result of European Union sanctions forcing the termination of their leases, more than 400 planes worth around US\$10 billion are unable to leave Russia.

The lessors argue that the aircraft are covered by policies against war or theft, however, insurers are refusing to pay up under the rationale that the planes are undamaged and may eventually be returned.

The most recent case was filed by SMBC Aviation against Lloyd's of London in the Irish High Court.

## NZ tour company in court over death

**NEW** Zealand tourism company Sand Safaris 2014 has faced court in NZ following the death of a 68-year-old Korean tourist, Jin Chang Oh, who died after hitting a bus while sandboarding at Te Paki dunes on 04 Feb 2019.

The prosecutor said the company did not provide adequate safety measures given the risks of the activity, which she argued the company would have been aware of after a boy was hit by a vehicle while sandboarding on the dunes two years earlier.

The company has pleaded not guilty after being charged under the *Health and Safety at Work Act* with exposing an individual to harm or illness, and said Oh ignored a warning not to go down the dunes when he did.

## Ormina Tours raises a glass



**ORMINA** Tours has partnered with The Grand Wine Tour in Italy to host more than 80 travel agents at three in-person events in Perth, Melbourne, and Sydney for its third annual Italian Wine Tasting events.

The agents were able to savour wines from some of Italy's best wineries including Ceretto, Cascina Chicco and Tenuta

Carretta, with the guidance of an in-house sommelier, and also got to indulge in truffle products from TartufLanghe.

The Sydney event took place last Thu at the Urban Winery in Moore Park, which concluded Ormina Tour's annual wine tasting events for the year.

**Pictured:** Agents raising a glass at Ormina Tours' Perth event hosted at Pep's Wine Bar in Peppermint Grove.

## Cloudy take-off

**PORT** Hedland International Airport has become one of the first regional airports in Australia to adopt cloud-based technology for common use check-in and boarding systems.

The implementation of Amadeus' Cloud Use Service (ACUS) will allow the small Western Australia-based airport to benefit from modern technology without the need for costly IT equipment on-site.

The technology will also provide airline agents with the tool they need to deliver a more personalised service to pax.

## Travalyst, IATA pact

**THE** Travalyst environmental travel coalition led by Prince Harry (*TD* 04 Sep 2019) has collaborated with IATA to create a standard methodology for measuring flight emissions.

The agreement "will bring accuracy and consistency to how a travellers' carbon footprint is calculated", according to IATA Director-General Willie Walsh.

The plan is to focus on route-based passenger CO2 emissions calculations as well as a shared position on accounting for SAF.