

Travel Daily First with the news

Bali only opening to business travellers

AUTHORITIES in Indonesia have confirmed that the pending relaxation of restrictions for travellers to Bali (*TD* yesterday) at this stage only applies to travellers on business visas.

The latest circular from the Indonesian COVID-19 Special Task Force opened up the destination to new countries and reduced quarantine from seven days to five days for fully vaccinated travellers.

However Indonesia's Ministry of Tourism confirmed permission to enter is only valid for business visa holders, with no specific mention of leisure pax.

The first flight from Japan will arrive today with only business travellers on board, with authorities saying they will "monitor the initial flight program in the coming weeks, and look for a way on how we can arrange similar initial flights from Australia to [expedite] the reactivation process between Australia and Indonesia".

Travelport Euro rail

TRAVELPORT has announced a new multi-year agreement with European rail and coach ticket provider Trainline, which will see aggregated content from major rail operators in Europe integrated into the Travelport+ platform.

The move means travel agents across the globe using the Travelport system will be able to "manage and book cross-European rail offers as seamlessly as they do with airline and hotel content," the companies said.

"Our collaboration with Trainline Partner Solutions builds upon a common objective of being game changers in the travel industry by providing customers with trusted and agile solutions that remove complexity and enhance the overall travel experience," said Jason Clarke, Travelport Chief Commercial Officer.

NZ plots reopening by Oct

A NEW five-step pathway to freedom revealed by the New Zealand Government this morning will see the country's borders fully reopened to visitors from anywhere in the world, in all visa categories, by Oct this year.

The phased plan would also see Aussie holidaymakers and businesspeople able to cross the Tasman in Jul, while working holiday visa holders will be able to enter NZ as soon as mid-Mar.

The slow and steady plan follows the shock backflip just before Christmas when Kiwis who had crossed the Tasman to visit relatives in Australia were suddenly stranded as a planned reopening was pushed out to the end of Feb (*TD* 22 Dec 2021).

Under the revised timetable, the NZ border will now reopen to vaccinated Kiwis and other current eligible travellers from Australia at 11.59pm on 27 Feb, with a self-isolation requirement of 10 days rather than the current hotel guarantine system.

From mid-Apr the plan will also see up to 5,000 international students and current offshore temporary visa holders and critical workers allowed to enter, followed in Jul by anyone from Australia as well as those coming from visa-waiver countries.

Stuba appointment

REBECCA Day has been named as the new Head of Sales, Australia for B2B online accommodation specialist Stuba.

Melbourne-based Day has worked in various industry roles including at BCD Travel, Corporate Traveller and Expedia Partner Solutions, and was also previously at TravelCube in the UK.

She will report to Stuba CEO Ruchir Bang, who said "with her background I do not doubt that the Australian market for Stuba will go from strength to strength, particularly as many agents will already be familiar with her".

More appointments on page six.

In Oct all NZ border restrictions will disappear, the plan envisages.

NZ Immigration Minister Kris Faafoi said the 13 Mar reopening to working holidaymakers was a key step to help supply urgently needed staff for the tourism, hospitality, wine and horticultural sectors, as well as provide some much-needed visitor spending.

"Before COVID, New Zealand was issuing over one million visitor visas per year...what's being announced today is about gearing up in manageable steps to fully re-open as safely as possible, to enable us to live with COVID but not be overwhelmed by it," he said.

A sign of the times



EMIRATES has relinquished the naming rights of its Sydney office building at 1 York Street in the CBD, with the iconic EK logo replaced by that of another tenant, ecommerce giant eBay.

A development application approved in Apr last year (**pictured**) approved the change, with eBay now emblazoned atop the building in place of EK.

Emirates was first granted the naming rights to 1 York Street, located on the south side of the Sydney Harbour Bridge, in 2005.

www.traveldaily.com.au Thursday 3rd February 2022

Today's issue of TD

Travel Daily today has six pages of news including Business Events News, plus a full page from Regent Seven Seas Cruises.

Tell us how you are going now....

THIS week the Business Publishing Group is taking the pulse of the travel and tourism sector by conducting another Industry Survival Survey.

Now almost two years into the pandemic, we're hoping to gather a snapshot of where things stand and the mood of the industry, similar to our previous poll which was conducted in May 2021.

Please give us your feedback, with all responses kept strictly confidential and deidentified.

The opportunity to win one of three \$50 gift cards is also up for grabs for those who participate.

The results will be used to assist industry-wide lobbying efforts as well as for future stories in upcoming issues of *Travel Daily*, *Cruise Weekly* and *travelBulletin*.

To take part see the online form at traveldaily.com.au/survey.

RSSC upgrade deal

REGENT Seven Seas Cruises has announced a new "Upgrade Your Horizon" offer allowing guests to enjoy a two-category suite upgrade plus 7.5% deposits for voyages booked by 28 Feb - see the **last page** for details.





Full gem out now

EMERALD Cruises has released its full collection of 2023 European river sailings for sale, with special earlybird offer in place to reward those who book voyages early.

For more details about what's new in 2023 - CLICK HERE.

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A NEW luxury travel partnership between TravelManagers (TM) and Signature Travel Network promises exciting opportunities for the mobile travel advisor network's roster of personal

travel managers. TM's Chief Operating Officer Grant Campbell said the agreement provides its network of personal travel managers throughout Australia with access to Signature Travel's extensive programs and supplier connections in the United States.

"Signature Travel Network has been operating since 1956 and generated US\$8 billion in annual sales in 2019 – with more than 50% of its sales in luxury travel," Campbell noted.

"It is highly credentialled, and its strong luxury base will assist our personal travel managers with an assortment of marketing tools, technology resources and

One&Only to the US

KERZNER International and Lone Mountain Land Company have introduced One&Only Moonlight Basin, located in Big Sky, Montana.

The ultra-luxury resort is One&Only's debut in the US. and the brand's first alpine location.

Designed by renowned architect, Olson Kundig, One&Only Moonlight Basin will include 73 guest rooms and suites in the main lodge, and 19 secluded villas.

LEARN & WIN a stay courtesy of Tokyo Tokyo **Preferred Hotels & Resorts** Click here to register

TM inks new Signature

training programs.

"That includes access to Signature's VIP Hotel and Resorts program, which features more than one thousand luxury properties located in 90 countries, as well as its land & tour program, with 85 preferred destination specialists in over 130 countries," he added.

In addition, PTMs will have access to 25,000+ pages of proprietary online product content via TravelManagers' intranet, while customers will have access to VIP guest status, late check-outs, early check-ins and upgrades.

Signature Travel Network was previously associated in Australia with Helloworld's Magellan Travel Group (TD 14 Sep 2017).

Expedia/VSC push

VISIT Sunshine Coast (VSC) has partnered with Expedia Group in a tactical new campaign to lure more interstate travellers with a series of promotional deals.

The campaign targets the key markets of New South Wales and Victoria, as well as intrastate travellers, and offers special deals of up to 15% off accommodation.

Visit Sunshine Coast Chief Executive Officer Matt Stoeckel said the aim of the online campaign was to increase visitors, room nights and travel to the region during the destination shoulder periods, activating pentup demand.

A HOUSE VERY

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Is it virtually travel?

AS COVID continues to disrupt many Australians' travel plans, some are turning to virtual reality tourism. travel researcher Dr Ryan Yung has told ABC News.

Yung added that virtual headsets are becoming popular for more realistic virtual trips.

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SYD preps for new owners

THE early indications are that a takeover of Sydney Airport will be approved by shareholders today.

Proxies show 78% of shareholders have voted for the takeover of the facility by a consortium led by Global Infrastructure Partners and IFM Investors (*TD* 09 Dec).

The \$23.6 billion proposed acquisition is expected to succeed and lead to SYD being delisted next week, with Chairman David Gonski recommending that shareholders vote in favour of the takeover at a meeting today.

In his address, Gonski said the board "assessed the proposal against the fundamental longterm value of Sydney Airport, not just the short-term challenges facing the airport as a result of COVID-19".

"The board did take into account the long-term nature of the airport concession; the strategic nature of the airport as a world-class airport and one of Australia's most important infrastructure assets, and the historical growth in the years prior to the COVID-19 pandemic."

To succeed, the takeover requires more than 50% of shareholders who vote to be in favour of the transaction, as well as at least 75% of all votes cast.

The 13,796 security holders who have already cast votes in favour include most institutional investors, who hold the largest number of shares, and reflect 95.9% of all votes by value cast so far, easily crossing the 75% threshold, and defeating the 3,607 of voters who have declined.

The jewel in the aviation crown will add to a weighty aviation portfolio for IFM Investors, which already owns stakes in Melbourne Airport, Adelaide Airport, Brisbane Airport and Perth Airport.

Travel Daily INDUSTRY SURVIVAL SURVEY

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On our way back

TRAVEL and tourism's contribution to the global economy is predicted to reach within 6% of pre-pandemic levels by the end of the year, a new report from the World Travel & Tourism Council (WTTC) suggests.

The research shows that the sector is on track to inject US\$8.6 trillion in 2022, a reflection of the early signs of travel recovery noted around the world.

"2022 is poised for a strong recovery if governments continue to open up and remove restrictions to travel," WTTC President Julia Simpson said.

"Our sector could recover more than 58 million jobs...which would boost economic recovery around the world," she added.

The industry body added that countries need to focus on simplifying travel protocols to foster the continued recovery, such as implementing more digital solutions and ensuring extra modes of contactless travel.



WHILE most tourism bodies are primarily concerned with getting the message to travellers about the biggest attractions, Nevada has gone another way.

Travel Nevada has this week released its inaugural list of the US state's Seven Weirdest Wonders list, topped by the International Car Forest.

This steel-ridden open air gallery is comprised of graffitied cars, creating a questionable artistic masterpiece.

There is also a stay at the creepy Clown Hotel in Tonopah, the Alien Research Centre dedicated to the search for extraterrestrial life, as well as the Republic of Molossia, a microscopic self-declared sovereign nation replete with a host of bizarre laws.



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Plotting an events revolution



THE newly launched *Travel Daily* Events offering (*TD* 31 Jan) has been developed in partnership with Richard Taylor from The Travel Community Hub, who's **pictured** discussing the initiative with Business Publishing Group Editor-In-Chief Bruce Piper.

Taylor, who has kept the travel and tourism sector's spirits up through the pandemic with his ongoing series of informative and engaging industry discussions, will host and facilitate online sessions as part of **TD** Events, which will be supported and promoted through Business Publishing Group publications including

Tourism Awards tix

THIS year's Qantas Australian Tourism Awards, organised by the Australian Tourism Industry Council, will take place on 18 Mar at the Sunshine Coast Convention Centre, with the support of the Queensland Government.

More than 25 categories will be awarded, with the event said to celebrate the achievements of the industry as a whole after a "long and difficult two years".

Qld Premier Annastacia Palaszczuk said with the state being one of the world's great tourism destinations, "the tourism industry is critical to our economy and our economic recovery," with tickets to the event now on sale at qualitytourismaustralia.com.

Travel Daily, Cruise Weekly and *travelBulletin*.

"It's very clear that anyone wishing to reach people in this industry - both now and into the future - will need a plan to produce content for an online audience," Taylor said.

"Suppliers are rightly concerned about their outdated email databases, and so the combination of *Travel Daily's* enormous reach alongside my own community of thousands of people who are keen to remain connected offers a terrific potential audience," he added.

A wide variety of packages is available through the new offering, with more info available at traveldaily.com.au/events.

Fukuoka module

FUKUOKA Prefecture Tourism Association has launched a new online training lesson for Australian travel consultants to learn about the "fabulous and fresh outdoor adventures" in the Japanese region - CLICK HERE.

New JNB voco

IHG Hotels & Resorts has opened its first voco-branded property in Africa - voco The Bank Johannesburg Rosebank.

The 131-room hotel occupies six floors of a mixed-use building, and is described as "an upscale sanctuary in the heart of one of the city's trendiest districts".

AFTA UPDATE from Dean Long, CEO



AS MANY of our elected officials head back to Canberra this week and next, AFTA Chairman Tom

Manwaring and I will

be in Canberra meeting with our key supporters to provide an update following our recent member survey on the stark yet valuable reinforcement of our #caseforsupport:

- Revenue for Jan 22 is down 96% from Jan 20, further exacerbating the 89% hit in FY21.
- Small to medium businesses have had a 28% decline in the number of staff employed since the end of JobKeeper.
- There was a 35% fall in member locations due to COVID.
- On average, 51% of all travel businesses' work is assisting clients use travel credits from COVID impacted travel.
- 58% of respondents think that their business won't return to profit until 2023.

Many members of the travel sector have done an incredible job following through on the call to meet with your MPs both state and federal.

This follows on the great work of many last year which delivered on the \$253 million in support from the government.

AFTA shares the commitment to briefing our elected representatives in a professional and appropriate way is how we continue to ensure that they are champions for our sector and fighting in our corner. Our message for support is clear, we need the government's support to ensure Australian travel businesses who have a high level of reliance of travelling Australians, retail and corporate, is soaring.

Now, more than ever, the expertise of a travel professional is needed.

Australia's travel industry remains significantly impacted by government policies responding to the threat of COVID-19.

While major parts of the Australian economy have adapted to 'COVID normal' and entered its recovery phase thanks to the lifting of state/ territory government mandated lockdowns, the travel industry remains in a stage of significantly impaired recovery due to ongoing uncertainty surrounding state/territory border restrictions and the lack of inbound and outbound travel.

Since the emergence of COVID-19, AFTA estimates a third of the travel sector, approximately 15,000 jobs have been lost.

A further round of cancellations resulting from the Omicron COVID-19 variant and economywide labour shortages resulting from isolation requirements have put additional pressure on the travel industry.

The shared focus across the sector, across peak industry bodies, from top to grassroots, across the country, in maximising the reach of our collective call for ongoing support and the end to international travel restrictions and quarantine requirements continues.

Big Red announces Cairns JV

BIG Red Group, the parent company of Experience Oz, RedBalloon and Adrenaline, has announced a new joint venture with Destination Cairns Marketing (DCM) which aims to benefit tourism operators and aid industry recovery in North Queensland.

The partnership will leverage Big Red Group's platforms with DCM's 30-plus years of local knowledge, business ties and deep industry relationships. Experience Oz will generate demand through branded tour guests, underpinned by a "significant marketing investment" while the B2B platform Experience Oz Local Agent will supply technology to support activity bookings across the 130 or so properties currently working with DCM.

The initiative will provide advanced capabilities such as in-room activity booking via QR codes and lobby booking kiosks.

DCM GM Commercial, Sam Ferguson, has been named CEO of the joint venture, which will come into effect on 01 Apr.

Note: business events news

Thursday 3rd February 2022

businesseventsnews.com.au

EARN AND LEARN WITH ICC SYDNEY

INTERNATIONAL Convention Centre Sydney (ICC Sydney) has this week introduced its Professional Growth Traineeship Program - a paid experience working across the culinary, audio visual, event management, business services, risk management and customer service departments.

ICC Sydney CEO Geoff Donaghy said the training initiative not only provided important handson experience for Aussies looking to get a foothold in the events industry, but also created the opportunity to work and study at the same time.

"Candidates will have the opportunity to learn in-demand skills on the job, whilst studying as they prepare for a career in the hospitality and events industry," Donaghy said.

The roles on offer through the program include: pastry chef -Certificate III in Cookery/Cake

Back to Events

EXHIBITION and Event Association of Australasia (EEAA) is gearing up to launch a special 'Back to Events' online forum at 3pm (AEDT) on 10 Feb, aiming to provide attendees with practical support and a "meet your peers" opportunity for younger and inexperienced staff.

The session will be hosted by EEAA's Emerging Leaders team, who will cover the needs of those new to the events sector, take questions from the audience, and run networking sessions.

Members should have received an email invite this week to participate.

MEANWHILE EEAA is revamping its website to ensure it "remains relevant and purposeful", with changes to be revealed soon.



and Pastry (Apprenticeship), food and beverage attendant - Certificate III in Hospitality (Traineeship), audio visual technician - Certificate III in Live Production (Traineeship), digital media production - Certificate III or Certificate IV in Screen and Media (Traineeship), events and customer service - Certificate III in Events (Traineeship), risk officer -Certificate IV in Work Health and Safety (Traineeship), as well as events receptionist - Certificate III in Business (Administration) (Traineeship).

Hosted buyers

HOSTED Buyer applications are now open for Business Events Industry Aotearoa's MEETINGS 2022 flagship tradeshow event to be held on 15 and 16 Jun in Otautahi Christchurch.

Buyers can choose a twoday appointment diary, or a one-day program - more information **HERE**.

Event out of bounds

IN A major blow to New Zealand's sporting events calendar, the New Zealand Open golf tournament has been cancelled for the second year in a row.

"We're confident that the NZ Open will be back bigger and better in 2023 and meantime, we have a host of events within Australia to focus upon including this weekend at Rosebud, and we're moving forward," PGA Tour Australia Gavin Kirkman said. ICC Sydney, Director of Human Resources Luke Fleming also trumpeted the chance for candidates to learn from some of the industry's respected leaders.

"Courses run by the venue's leadership team span personal branding, management, leadership, team building and corporate social responsibility (CSR), setting them up for success and the potential for ongoing employment," Fleming said

To register for the program and learn more about eligibility criteria **CLICK HERE**.

Tasty Adelaide

THE Adelaide Convention Bureau has landed the agrifood event EvokeAg for Feb 2023, a two-day event attracting 2,000 delegates.

\$85m live boost

THE NSW live music and arts sector has been granted \$85 million by the NSW Government to ensure performers are able to create and launch live shows as soon as possible.

"As we continue to work through this current phase of the pandemic, the \$80 million extension of the Performing Arts Relaunch package will support our wonderful performing arts and live music sector to continue to confidently return to the stage and deliver the vibrant, diverse and inspiring works we have missed so much," NSW Minister for the Arts Ben Franklin said.

Chief Executive of Live Performance Australia, Evelyn Richardson, welcomed the support funding, stating the package would boost the NSW economy and increase confidence in live events.

"Entertainment is critical... this package will enable companies to keep shows on stage and people in work and provide much needed business confidence to continue investing," she said.

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Reviews landmark

TRIPADVISOR has reached the major milestone of generating more than one billion reviews and opinions, taking only seven years to acquire the last 500 million online posts.

"Trusted reviews and opinions from travellers are the heart and soul of the platform and help make everyone a better traveller, enabling millions of businesses to flourish and drive trillions of dollars in economic value across the globe," Tripadvisor CEO Stephen Kaufer said.

In Australia, the most reviewed attraction is The Sydney Opera House with 24,000 posts, while Meriton Suites Broadbeach was the leading hotel with 12,000.

A source of pride VIRGIN Australia has

confirmed it will bring its Pride Flight concept back on 04 Mar, announcing two services will depart Brisbane and Melbourne for Sydney, transporting jubilant attendees of the annual LGBTQI+ Mardi Gras celebration

The carrier has added Melbourne to the list after last year successfully launching its first flight from Brisbane, with entertainment on board in the hands of RuPaul Drag Race Down Under alumni, Maxi Shield and Coco Jumbo.

Prices for the pride flights start from \$150 for a one-way Economy ticket, while Business tix will set travellers back \$399.

APPOINTMENTS

WELCOME to Industry Appointments, *Travel Daily*'s Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Peter Brulisauer has been named as the new CEO of Hamilton Island,

Flight Centre Travel Group has announced the appointment of Tom Walley as the new Global Managing Director for Corporate Traveller. The promotion expands his current role as the brand's GM in Australia.

Vito Romeo has returned to the travel industry as a Customer Service Agent for **Qantas** at Melbourne Airport. The irrepressible Romeo has been working at Services Australia for the last two years, prior to which he held a range of industry roles at Wendy Wu Tours, Express Travel Group and Creative Holidays.

Ann-Catherine Jones has joined **Frontier Travel** as its new General Manager, moving from her former role at Jones & Turner Travel Associates in the Sydney suburb of Paddington.

Lancemore Hotels has appointed Diego Cossio to head the The Dining Room at Lancemore Lindinderry Red Hill, and Tom Brockbank to oversee Joseph's Dining at Lancemore Mansion Hotel Werribee Park.

A-maze-ing

CAN you find your way through this maze? Start at the top and finish at the bottom.



000 looks like we need more staff

A SURGE in rural travel has sparked a search for new hospitality staff from Out of the Ordinary Outback (OOO).

Owner of seven properties in Far West New South Wales, 000 is searching for new hotel managers, chefs, waiters, front-of-house hospitality staff, bartenders and housekeepers.

000 owner Scott Smith said Far West NSW offers workers an uncrowded and relaxed lifestyle full of fresh air, open & rugged scenery, big horizons, friendly towns, rich history, vibrant culture and colourful characters.

"Working in the outback is an unforgettable, life-changing and character-building experience so we invite budding and talented hospitality workers and managers to take advantage of this special opportunity now," he said.

For all positions, e-mail OOO via gm@ootoo.com.au or CLICK HERE for more details.

Azzurra to Doha

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EMERALD Cruises' Emerald Azzurra will launch seven-night cruises from Doha in Jan.

The new itineraries are part of the extensive tourism development in progress in Qatar, including the new underconstruction Grand Cruise Terminal, which will host two megaships at one time, and have an aquarium and art gallery.

Azzurra will offer seven-night, itineraries from Doha, with stops at Sir Bani Yas, Khasab, Fujairah, Zighy Bay, and Dubai, and vice versa.

Pre- and post-cruise tours are also available, allowing guests to opt for a three-day package to explore the sites and culture of the country, with highlights including the National Museum of Qatar, and a visit to Soug Wagif, to purchase local souvenirs and spices.

Visitors can take a trip into the desert and visit the Inland Sea, before enjoying dune-bashing.

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