

Lu joins News Corp

KEVIN Lu has taken a new position as Head of Partnerships for Digital Commercial at News Corp Australia.

Lu joins the media organisation after four years at Rezdy, as well as former roles with Travelport and Expedia - more appts on p7.

MH cuts commissions

MALAYSIA Airlines has become the latest airline to reduce base BSP commissions, announcing this morning it would slash the rate from 4% to 2% from 01 Jul.

The airline rationalised the "very difficult" changes were needed in order for the business to remain competitive in a tough post-pandemic market.

"Malaysia Airlines has always highly valued the trade support it receives, and this decision is a very difficult one for us," Malaysia Airlines Regional Manager ANZ, Giles Gilbert conceded.

"Whilst we would prefer to retain commission at its present level, as an airline we operate on wafer thin margins, and we compete against other airlines that are highly competitive."

MH confirmed that the reduced

commission rate would apply to all of its 232 issued tickets in Australia or New Zealand, and those originating in Australia or New Zealand, on all fare types and fare bases.

The airline added that all other tickets originating outside of Australia and New Zealand, in addition to domestic tickets, will continue at 0% commissions.

Malaysia Airlines joins a growing list of carriers taking an axe to travel agent gratuities, most recently it was South African Airways reducing rates to 1% (TD 23 May), while Qantas, Singapore Airlines, Etihad, Cathay Pacific, American Airlines, Hawaiian Airlines, British Airways and Emirates have all announced reductions in agent commissions over the last six months.

KrisFlyer revamp

SINGAPORE Airlines's KrisFlyer loyalty program will raise the number of miles required to book rewards seats by 10% on 05 Jul.

The changes also apply for Star Alliance upgrade bookings, and stopovers on KrisFlyer trips will be limited to 30 days.

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JOURNEY BEYOND

*T&Cs apply

NT training program

TOURISM NT is offering attendees at its upcoming trade training webinars the chance to win a NT trip valued at \$10,000.

Agents must be registered with its Trade Training Program to be eligible to win, with the series kicking off on 21 Jun & featuring an Indigenous-focused session.


[CLICK HERE](#) for more details.

Switzerland event!

NEXT week Switzerland Tourism is hosting a special *Travel Daily* event to update the industry on the latest developments in the popular destination.

Hosted by the inimitable Richard Taylor, Switzerland Tourism Regional Director Livio Goetz will appear, along with special guest Lisa Maroun, who will discuss the Winter Magic Tour and what visitors can expect.

Registrations are now open for the free event, which is being conducted in partnership with the Travel Community Hub - sign up now by [CLICKING HERE](#).



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Window Seat

TRAVEL industry trade shows can be exhausting, with hours of appointments, walking the floor and networking.

IPW in Orlando, Florida is no exception, with activities each evening adding to the mix - so a special feature on the Go City stand has proved particularly popular with delegates needing a pick-me-up.

The stand features a full oxygen bar, in a variety of different flavours and the option for attendees to simply hook up for a few quick puffs and be reinvigorated for their next meeting.

It's being manned by the Go City team including Aussie Dan Penner (**pictured**) who seems to be very pleased that travel is coming back again.



Hybrid Silver Nova

SILVERSEA Cruises has unveiled more details of its new *Silver Nova*, including a hybrid/battery platform which will allow it to eliminate emissions while in port.

Claimed as an industry first, the system utilises fuel cells, and Silversea also says *Nova* will be one of the most spacious cruise ships ever built when she launches next year.

Eight restaurants will be available to the 728 guests on board, along with complimentary in-suite dining around the clock featuring snacks such as lobster and caviar in brioche rolls and a range of gourmet popcorn.

YHA explores new path

LOW cost, short-stay accommodation provider YHA Australia has unveiled plans to refurbish a number of its properties in line with a brand refresh announced this morning.

The company confirmed its YHA locations would be "reimagined" through a series of staggered refurbishments, in an attempt to broaden its appeal and modernise its visitor options.

YHA revealed it would embark on collaborations with projects like Tech Central in Sydney's CBD to showcase a "best-in-class, sustainable co-working model", as well as introduce Y-Hive co-working spaces and new food & beverage options throughout its network of properties.

Along with the pledge to refurbish and expand its accommodation appeal, YHA has also unveiled a new brand identity, which includes the new "Always Exploring" tagline



to reflect a more open and accommodating world.

The rebrand incorporates a contemporary new logo (**pictured**) which is a nod to the hut and tree of logos of the company's past, featuring a vibrant colour palette and a focus on storytelling through brand imagery.

"For over 80 years, YHA has provided travellers with affordable, welcoming and sustainable places to stay while exploring Australia," CEO Paul McGrath said.

Rail Europe incentive

RAIL Europe has launched a new travel advisor incentive to celebrate the company's 90th birthday milestone.

Under the new promotion, agents can receive \$10 on a sixth and any subsequent booking (must be ticketed).

The \$10 bonus is capped at a max of 25 bookings per month per agency - **CLICK HERE** for info.

New 4WD journeys

TRAVELMARVEL has launched new four-wheel drive journeys in outback Queensland and the Kimberley for next year.

Earlybird offers include savings of up to \$1,000 per couple on the launch, which includes a comprehensive range of small group four-wheel drive journeys to remote locations in Travelmarvel's custom-designed vehicles, accompanied by an expert driver-guide.

Find out more **HERE**.

WWT Q&A event

WENDY Wu Tours (WWT) is hosting an online Japan event and Q&A session with the company's famous founder Wendy Wu.

The Zoom event will be held at 4pm AEST on 16 Jun, and will include all of the latest updates on travelling to Japan.

Wu will also be on hand to answer questions as part of a special Q&A - register **HERE**.

LEARN & WIN!

What's New in the South Pacific?

14 June: ToSP Welcome - Fiji Airways - Vanuatu Tourism
 21 June: Norfolk Island - Tahiti Tourisme - Tourism Solomons
 28 June: Tourism Fiji - New Caledonia Tourism - Cook Islands Tourism
 5 July: Hidden Treasures - Samoa Tourism - ToSP Wrap

[Register Now](#)

Travel Daily

on location in
Orlando, Florida

Today's issue of *TD* is coming to you courtesy of Visit USA and United Airlines from Orlando, where the US Travel Association is hosting IPW2022.

THE 53rd edition of IPW wraps up today, with delegates celebrating by kicking up their heels tonight at a special closing event at the Universal theme park complex here in Orlando.

The entire Universal's Islands of Adventure is being reserved for IPW delegates, who will have unlimited access all night long to the rides and attractions in The Wizarding World of Harry Potter - Hogsmeade along with Skull Island: Reign of Kong and the Jurassic World VelociCoaster.

Next year's show is scheduled to take place in late May in San Antonio, a Texan city which has never previously hosted IPW.

Authorities are promising an authentic, exciting experience, showcasing San Antonio's intriguing history including the legendary Alamo and other Spanish Missions which are together designated as a UNESCO World Heritage site.

More from IPW on **P5**.



Retail Marketing Coordinator

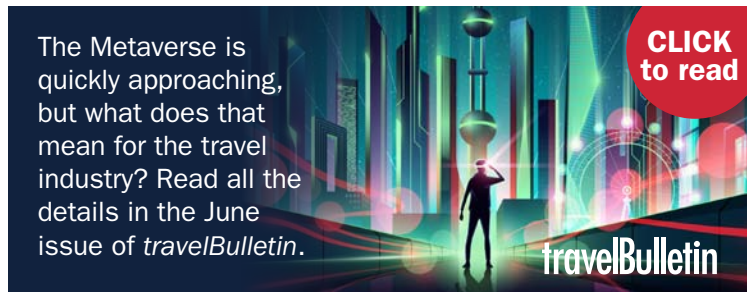
The APT Travel Group are looking for a Retail Marketing Coordinator to join the team.

Working across well-respected and leading travel brands including APT and Travelmarvel, you will help coordinate marketing campaigns with key retailers within the industry.

Based in our Victorian Head Office (Cheltenham), we offer a hybrid environment with great flexibility. As well as employee benefits including additional leave on offer, travel opportunities, paid volunteer days, and a great team environment.

Our ideal candidate will have two or more years marketing or travel sales experience and ability to build productive relationships with internal and external stakeholders.

To find out more about the role or to apply, please [click here](#).



The Metaverse is quickly approaching, but what does that mean for the travel industry? Read all the details in the June issue of *travelBulletin*.

CLICK to read

travelBulletin

Remembrance tour

AUSTRALIAN battlefield tour operator Mat McLachlan Battlefield Tours has launched two new four-day small group tours, with prices for both tours starting from \$2,099ppts in 2022 and \$2,199ppts in 2023.

The Remembrance Day on the Western Front tour gives travellers the opportunity to explore the Australian battlefields of the Western Front, with weekly departures from Apr to Nov in 2022 and 2023.

The Anzac Day in Ypres itinerary was personally designed by Mat McLachlan, and includes a special Anzac Day with the people of Flanders and an intimate Dawn Service at Polygon Wood; the tour departs from Paris or Lille on 08 Nov 2022 and 2023.

TA Indigenous events

AGENTS are being invited to explore Indigenous events by Tourism Australia (TA).

TA's Aussie Specialist Trainer is going on tour, with a unique cultural experience to follow a short presentation at each event.

Further details and locations around Australia will follow - for more information and for Victoria and ACT dates, see **page eight**.

Last chance Epic pass

TRAVELLERS are being reminded that the last chance for skiers to purchase an Epic Pass will be 15 Jun.

The pass now provides access to Andermatt village in Switzerland, in addition to unlimited skiing at Perisher, Falls Creek, and Hotham.

To buy the Pass, **CLICK HERE**.

Albo picks up the phone

THE Federal Government has confirmed it will establish a new call centre to help alleviate the massive delays in travellers completing passport applications.

An additional centre will initially boast 35 staff from this week, with a further 35 more to be added from next week, with a minimum extra 250 employees to be added over the next six months to address the current delays which are stifling travel plans for many Australians.

Welcoming the news today, the Australian Federation of Travel Agents (AFTA) CEO Dean Long said the decision was a well

overdue relief for both travellers and travel agents.

"The additional delay in approval and delivery times for both new applications and renewals has created significant stress for travelling Australians and travel agents," Long said.

"Our members have been dealing with a rapid uptick in bookings from the moment the international travel ban was lifted, and while we have consistently advised throughout the past couple of years that anyone with less than six months on their passport should start the renewal process, many Australians decided to let their passports lapse until they could travel again."

Long lamented that for some, the non-arrival of their passport within the stated timeframe has meant rescheduling, and in some cases, cancelling trips.

Apr breaks record

THE number of Australian passengers flying domestically in Apr was the highest it has been since the pandemic began, a new report published by the ACCC has confirmed.

The quarterly report showed that 4.5 million passengers flew on Australia's domestic airlines during the month, which is close to 90% of pre-COVID levels.

"After two very challenging years, it appears the domestic airline industry is approaching a full recovery," ACCC Commissioner Anna Brakey said.

Some routes were lucky enough to exceed Apr 2019 volumes, including many services to Qld, with the Canberra to Gold Coast route reaching a whopping 193% of pre-COVID levels.

Passengers travelling between the Gold Coast and Melbourne, as well as Adelaide and Sydney also exceeded the pre-pandemic average, the report showed.

MEANWHILE the ACCC stated it would be keeping a watchful eye on airline behaviour as the domestic market begins to stabilise, flagging intentions to keep tabs on harmful competition that may be to the detriment of consumers.

Read the full report on the Aussie aviation sector **HERE**.

EK makes a pass

EMIRATES has added free Rove hotel stays in Dubai to its boarding pass offer (**TD 03** May) for Economy and Premium Economy passengers, while Business and First class travellers can enjoy a complimentary night at the JW Marriott Marquis.

The offer is available from now until 22 Jun, and is valid for travel between 12 Jun and 30 Sep 2022 - **CLICK HERE** for more details.

MEANWHILE the airline has highlighted progress made on its environmental inflight initiatives, including the diversion of about 150,000 plastic bottles and 120 tonnes of glass from landfill by sorting through plastic and glass bottles on board.

The carrier also highlighted the replacement of Economy class paper menus with digital menus in Apr 2020, which it said has resulted in 44 tonnes of paper saved per month, and its sustainable blankets, which are made from 28 recycled plastic bottles each.

Club Med

Club Med operates 70+ Premium to Luxury all-Inclusive beach and snow resorts worldwide.

Business Development Manager NSW / ACT

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Club Med Founder Gerard Blitz 1950

Club Med Pacific is looking for their next superstar to join their dynamic team as Business Development Manager NSW / ACT.

- The successful applicant will be responsible for driving revenue and sales activities for the region through our strategic partnerships, whilst also exploring new opportunities to increase our Brand positioning and awareness.
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All potential applicants must be a permanent resident of Australia.

If this sounds like you? Contact us at hr.australia@clubmed.com

Applications close 20 June 2022

Resilient Lady delay

VIRGIN Voyages overnight advised travel agents and their clients that the inaugural season of its *Resilient Lady* is being delayed by about 12 months.

The line's third ship had been set to debut in the upcoming northern summer, but Virgin said "despite making tremendous strides alongside the cruise industry as a whole, the brand is not immune to the global challenges the world is facing".

"This includes supply chain obstacles, a level of regional uncertainty for int'l travellers in countries in east Europe, crewing challenges based on govt regulations, and restrictive COVID entry requirements into the US".

Impacted sailors are offered full refunds or a 200% future credit.

New Air NZ menu

AIR New Zealand has unveiled a new international menu in Business Premier, showcasing the country's best ingredients such as Hawke's Bay extra virgin olive oil, manuka smoked free-range chicken from the Waikato region and Southland Lamb Prosciutto.

The new offering was soft launched on flights to and from Rarotonga last week, and will roll out across the carrier's full long-haul network in Oct.

Air NZ GM Customer, Leeanne Langridge, said internal research had found premium customers wanted more choice in the air, with the offering also featuring a "build your own" component.

The carrier's Premium Economy and Economy offerings are also being refreshed at the same time.

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Travel & Cruise Weekly

Palaszczuk hails new UA route



QUEENSLAND Premier Annastacia Palaszczuk formally signed a new agreement with United Airlines as she welcomed the carrier's announcement of new non-stop flights from Brisbane to San Francisco (**TD** yesterday).

It's the first new trans-Pacific route to be announced since the onset of the COVID-19 pandemic, with the service to operate three times a week from Oct this year.

Palaszczuk said as well as connecting Queenslanders to the world, the service is "also a huge opportunity to secure more good local jobs and inject millions of dollars into our state".

The new United flights have been secured thanks to a \$200 million Attracting Aviation Investment Fund in partnership with Queensland airports "to aggressively pursue new direct flights to our key tourism

destinations," she said.

"Queensland invested more than any other state to help attract more international flights...it led to this deal with United Airlines - a great coup for Queensland," she enthused.

"United Airlines has never flown direct to Queensland, the airline has more than 100 million loyalty members and is the largest and longest-serving US carrier in the Australian market.

"By securing these flights, Queensland becomes an easy choice for thousands of visitors throughout the United States," she added.

EU lightning strike

THE "lightning" charging connector on many Apple iPhones and iPads is likely to be phased out in the future, after a mandate from the European Commission which requires standardisation of devices around the USB-C connector.

The initiative aims to allow consumers to use a single charging device and cable each time they buy a new gadget, reducing electronic waste and simplifying things for users.

Harmonising charging is expected to improve the situation for travellers to Europe, with hotels more likely to invest in in-room chargers aligned to the standard.

dnata green push

DUBAI-BASED dnata Group has outlined plans to invest US\$100 million in environmentally-friendly operations over the next two years, targeting a 20% reduction in its carbon footprint by 2024 and 50% by 2030.

The measures will see more electric and hybrid ramp support, the use of solar panels and electric vehicle charging and switching to renewable energy.



Destination NSW

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About The Role

Product Manager - Cruise, Rail, Road & Air is responsible for developing and delivering growth initiatives for the Cruise, Rail, Road & Air category that are informed by data and consumer insight, and driving continuous improvement by supporting, coaching and inspiring stakeholders throughout NSW. The Product Manager will be the Destination NSW subject matter expert on the category - which includes cruise shore excursions, rail and air journeys, and road trip experiences - and develop and deliver evidence-based programs designed to boost the volume, quality and distribution of visitor experiences in the category and to enhance stakeholder capability throughout NSW in alignment with the Visitor Economy Strategy 2030. The Product Manager role involves complex internal and external stakeholder management to maximise opportunities for representation and inclusion of cruise, rail, road and air and related visitor experiences, across a range of Destination NSW and stakeholder programs and activities.

How to Apply

To apply and view the full job description for each position please go to the workforNSW website

- Product Manager - Cruise, Rail, Road & Air

Should you require any additional information please contact: people@dnsw.com.au

Closing date: Monday 20th June 2022 [9.59am]

Aussies take the IPW stage



YESTERDAY Hawaii Tourism hosted some of the Australian buyers at the IPW travel trade show in Orlando, Florida during the luncheon showcase, which saw performers flown in from several New York City Broadway musicals, strut their stuff.

Cameo musical numbers from iconic shows like *Phantom of the Opera*, *Chicago*, *Moulin Rouge*, *The Lion King* and *Aladdin* thrilled the lunchtime crowd, continuing a long-time IPW partnership courtesy of NYC & Co.

The gathering came amidst a frenetic timetable of one-on-one appointments, as the Australian wholesalers prepare for a huge rebound in travel to the US now that borders are open again.

Ka'anapali renewal

HAWAII'S famous Ka'anapali Beach Hotel in Maui has completed the first phase of a "property-wide renaissance", with a full guest room makeover in two wings and the opening of a new beachfront restaurant.

Titled Huihui, the culinary venue, provides a relaxed dining experience with unobstructed ocean views, focusing on Hawaii regional cuisine.

The 432-room hotel also offers a host of cultural activities, with Sales Director John White telling **TD** he's eager to welcome Australian guests back.

Pictured from left are: Joshua Hewett, Helloworld Travel Land Contracting Coordinator; Dominique Atzenhoffer, Helloworld Head of Land Contracting; Jennifer Gaskin, Hawaii Tourism Oceania; Jodie Collins, Luxury Escapes Tourism Board Partnership Manager; Alysha Hughes, Helloworld Travel/Viva Holidays Product Development Manager; and Sarah Hunter, GM Go Holidays New Zealand.

NYC gets local

NYC & Company CEO Fred Dixon has showcased details of a new Get Local NYC campaign, which inspires visitors to explore Manhattan 'like a New Yorker'.

It's the latest iteration in the promotion which has previously highlighted Brooklyn and The Bronx, with features in Staten Island and Queens to follow shortly completing the full five borough line-up.

Dixon predicted that by the end of 2022 New York City will have recaptured 80% of record visitation levels from 2019.

As many as 12,000 new hotel rooms will come online in the next three years including the new Aman New York and NYC's second Ritz-Carlton, while cultural expansion includes the new Museum of Broadway and the Universal Hip Hop Museum.

US industry farewells Dow

ROGER Dow, President of the US Travel Association, is stepping down from his role after 17 years, but vows that he will remain in the travel industry in an as-yet-unannounced role related to tourism's workforce challenges.

Dow, whose tenure has seen hugely successful lobbying on a range of issues including the creation and development of Brand USA, America's national inbound tourism marketing organisation, became the organisation's chief in 2005.

Repeated tributes during this week's IPW in Orlando have highlighted his huge contribution, which also saw a special 'Save Brand USA' act passed by US Congress during the pandemic, which resulted in US\$250 million in additional extraordinary funding to help keep the US on the radar of global travellers.



Dow (**pictured**) has also been credited with the expansion of the annual IPW trade show, which is estimated to generate as much as US\$5.5 billion in additional economic activity - about 10% of which flows to the host city each time the event is held.

The US Travel Association has grown into a powerhouse of influence in Washington DC, tackling industry-wide issues at the highest levels of government including the current impasse on inbound testing and also the deeply flawed US visa application process (**TD** yesterday).

Big lifts for Big Sky

MONTANA'S Big Sky ski resort is building a new lift network to allow snowsports lovers to access the area's Lone Peak, as part of an expansion said to "revolutionise the way skiers access 'America's Matterhorn' in both summer and winter," according to Big Sky President, Taylor Middleton.

State-of-the art cabins will offer spectacular 360° views, with the enhancements including a major update to the sky tram which takes skiers skyward in groups of about 75 at a time.

The tram is set to debut in the 2023/24 season.

Utah connectivity

A COMPLETE rebuild of Salt Lake City Airport in Utah will see capacity increase to allow up to 34 million passengers a year.

The huge project is the first new US hub airport to be built in the 21st century, with the first phase opening in late 2020 and the full project completion scheduled to finish in 2024.

There will be a total of 67 gates, of which six are designated for international flights and capable of accommodating Airbus A380s and Boeing 747s, with state-of-the-art technology including high-speed screening systems, baggage handling and automated inspection of large checked items.

SeaWorld manatees

SEAWORLD Orlando has announced the development of a new tri-pool manatee rescue centre, giving it the ability to care for 60 of the endangered creatures which are also the official marine animal of Florida.

Set to open next month, the expansion doubles the size of existing facilities, with the pools to include a new lift which safely raises the manatees to the water line for medical care.

SeaWorld has been helping ill, orphaned and injured manatees since 1976, and has rescued and rehabilitated more than 800 of the marine mammals to date.

Vegas looks to F1

NEXT year's inaugural Las Vegas Formula 1 race is expected to bring about 170,000 visitors to the Nevada city, which has added sports as a new pillar to appeal to an expanded target market.

Alongside motor racing, the recent opening of the 65,000 seat Allegiant Stadium has prompted the launch of new advertisements showcasing football, basketball, ice hockey and more in Las Vegas, with collateral highlighting that "the game is just the beginning".

Las Vegas has signed a five-year deal with Formula 1.



MEETINGS 2022

A RECORD-BREAKING 211 exhibitors have registered for New Zealand's largest business events trade show, MEETINGS 2022, with the event to be held on 15 & 16 Jun at Te Pae Christchurch Convention Centre.

Over a hundred buyers from Australia will be in attendance, with 50 of those participating in weekend familiarisation tours of Christchurch, Auckland, Wellington and more.

BEIA Chief Executive, Lisa Hopkins, said, "The MEETINGS message is New Zealand is already welcoming international events back, and there has never been a more important time for the industry to reconnect, with both domestic and international buyers."

Industry mourns

THE Exhibition & Event Association of Australasia (EEAA) has expressed sadness over the passing of Harty Maher, aged 90, considered by his peers as a pioneer of the exhibition industry.

Harty leaves behind his son Warren Maher, founder of Clifton Productions, who shares his father's passion for exhibitions.

Oz showcased to BE industry at IMEX

TOURISM Australia showcased the nation to the business events industry at IMEX Frankfurt last week.

The meeting and incentive travel sector trade show was attended by 3,500 exhibitors from over 170 countries.

Executive General Manager Commercial & Business Events Australia at Tourism Australia, Robin Mack, said in a statement posted on LinkedIn, "thanks to our wonderful stand partners



who along with the Business Events Australia team shared why 'There's Nothing Like Australia' for Business Events."

WA REGIONAL EVENTS BOOST

THE WA Government has announced it will allocate up to \$1 million to 68 regional events, through Tourism Western Australia's 2022-2023 Regional Events Scheme (RES).

The funding also includes \$150,000 for the Regional Aboriginal Events Scheme (RAES), for events that deliver Aboriginal activities or experiences and celebrate the promotion and leadership of Aboriginal people.

The sponsored events will take place across the state from 01 Jul 2022 to 30 Jun 2023, with 13 new events included in the funding, such as the Morawa Biennial Art Awards and Exhibition in the Mid-West; the Red Dog Relay & Festival in Pilbara; and RAES

event Bandak Mereny Yanginy (Outdoor Giving of Food), an Indigenous food-inspired event in the Great Southern region.

WA Tourism Minister Roger Cook, **pictured**, said, "our clear message to the rest of the country and the world is that WA is well and truly open for business - all over the state."

"Regional events play an important role in attracting visitors to these areas, stimulating local economies by creating jobs and adding vibrancy to our dynamic regional communities."

"There really is something for everyone, from Aboriginal cultural and food experiences to adrenaline-oriented adventures and gastronomic delights -



each event embodying its own distinctive regional offering."

The next round of funding applications will open from 23 Aug until 18 Oct 2022, for events taking place between 01 Jul 2023 & 30 Jun 2024, in the Peel, South West, Great Southern, Wheatbelt, Mid-West, Gascoyne, Goldfields-Esperance, Pilbara and Kimberley regions.

Sydney gets lit

VIVID Sydney 2022 has recorded its largest opening weekend, and is expected to match previous visitor numbers over the Queen's birthday long weekend.

Since the light show kicked off on 27 May, it has attracted around 1.2 million visitors, which NSW Minister Stuart Ayres said is "having a huge impact on the recovery of our visitor economy and creative industries".

Energy Next

THE speakers for free B2B exhibition Energy Next have been revealed, with Profergy Director Matt Stubbs included in the line-up.

The event will be held on 19-20 Jul at the ICC Sydney, & will showcase the latest clean energy innovation & tech.

BEV Regional Vic

BUSINESS Events Victoria (BEV) will hold its first in-person event since 2019, the Regional Victoria Showcase, on 28 Jun, where attendees can network and learn about the best regional business venues and destinations - **CLICK HERE** to register.

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WA nature revamp

THE upgraded John Forrest National Park in WA will include landscaped gardens, a car park at West Ridge, improved hiking trails, new off-road cycling adventure trails, and an elevated walkway over Glen Brook Dam.

These projects, as well as viewing facilities at Hovea Falls will be completed by mid-next year, with the overall tourism improvement project expected to be finished in 2025, the WA Govt confirmed this week.

Works will also include a Park Hub, featuring an interpretation space that will embrace local Aboriginal and post-settlement history, and a food & beverage offering with dine-in or takeaway.

Clearing the air

QATAR Executive, the private jet charter division of Qatar Airways, is doubling-down on the well-being and comfort of passengers by introducing a new high-tech air isolation system.

The active system is capable of eliminating potentially harmful pathogens and allergens, including bacteria, viruses and mold spores.

The eco-friendly technology has a minimum impact on the environment and adds an additional layer of hygiene onboard by eradicating volatile organic compounds, visible smoke, and undesirable odours.

The system is set to be installed across the division's fleet in 2022.

APPOINTMENTS

WELCOME to Industry Appointments, *Travel Daily's* Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Joseph Simmons has been appointed Hotel Manager for the upcoming **Hotel Indigo Brisbane City Centre**, which launches this week. Simmons has worked at a number of luxury and midscale hotels in Australia and Europe, including his most recent four-year tenure at Sofitel Brisbane Central, where he led a large team across four departments. Prior to that, he worked at Four Points Sheraton in Brisbane.

Norwegian Cruise Line has named **Megan Porter** as its dedicated Business Development Manager for New Zealand. Porter's last role was an eight-year stint as a District Sales Manager for Royal Caribbean Group, and prior to that, she acted in cruise consultancy roles with Air New Zealand and Cruise Holidays NZ.

Eden Health Retreat has promoted **Shona Philips**, previously in the position of Retreat Manager, as its new General Manager. Philips has 15 years' of hotel management experience under her belt, including similar positions at boutique hotels including Saffire Freycinet, Tasmania and Pethers Rainforest Retreat, Mt Tamborine.

Genevieve Thompson has assumed the role of Sales Manager at **Holidays of Australia & The World**. Thompson's last role was Personal Budgeting Specialist at MyBudget, and prior to that she acted in the role of Head of Operations at Phil Hoffman Travel, for over 13 years.



Disneyland back in action



DISNEYLAND last week hosted its first international media event in over two years, and showcased all that makes this wonderful world so magical.

The newest addition to Disney California Adventure Park is Avengers Campus, where guests can meet their favourite Avengers and live out their superhero dreams.

Visitors can also save the world alongside Spider-Man on the Web-Slingers: A Spider-Man Adventure ride, and embrace adrenaline on the thrilling Guardians of the Galaxy - Mission: BREAKOUT.

For Star Wars lovers, a trip to Galaxy's Edge is not to be missed, offering a walk through a themed land that transports visitors to a galaxy far, far away.

In further news, Disneyland has just celebrated the opening of its newest live show, *Tale of the Lion King*, an all-new presentation of the iconic Lion King story which embodies all of the storytelling spirit of Disney.

Furthermore, after a two-year

shutdown due to COVID-19, Disney's iconic Nighttime Spectaculars are back, including World of Color, Main Street Electrical Parade, Fireworks Forever and Fantasmic.

Pictured: Sarah Clarkin, PR Manager, Disney Destinations International and Disney Rep, Trinity standing with costumes from the Tale of the Lion King.

Tasmania Tourism CEO departs

A RECRUITMENT process will commence shortly for the role of Tourism Tasmania's Chief Executive Officer after John Fitzgerald indicated this week that the time was right for him to resign from the role.

Fitzgerald has agreed to stay on until early Jan 2023 to provide leadership and input into the important T2030 visitor economy strategy due for launch later this year, and to support the transition to a new CEO.

His decade of leadership was hailed by Tourism Tasmania.

EXPLORE INDIGENOUS EXPERIENCES

You're Invited!

Our Aussie Specialist Trainer is going on tour! Please join us for an immersive event near you.

VICTORIA

When : Friday, 17 June, 9.30AM - 12.00PM

Where : Koorie Heritage Trust, The Yarra Building, Federation Square,
Flinders Street & Swanston Street, Melbourne, VIC

AUSTRALIAN CAPITAL TERRITORY

When : Friday, 1 July. 9.30AM - 12.00PM

Where : National Gallery of Australia, Parkes Place East, Parkes, ACT

A unique cultural experience will follow a short presentation at each event. Further dates and locations around Australia will follow.

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