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The history and stories of the Northern Territory will leave your clients with a sense of awe and deep connection to unique ancient landscapes. Guests will journey through the pulsating heart of Australia, traversing through the Red Centre, before exploring the incredible Top End. The experience is different in every sense, and we'll help them make the most of it so they walk away with a full appreciation of everything the Northern Territory has to offer.

BOOK YOUR CLIENTS AN EPIC FEW DAYS ON BOARD THE GHAN WITH AN OUTBACK SPIRIT EXPEDITION, AND SECURE SOME OF THE FINAL PLATINUM AND GOLD TWIN CABINS FOR 2023.

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Ghan cabins going...

JOURNEY Beyond and Tourism NT are inviting travel advisors to secure the last few 2023 spots available on The Ghan, in conjunction with an Outback Spirit expedition to give clients “a full appreciation of everything the Northern Territory has to offer”.

For more details of offers and availability see the **cover page** of today's *Travel Daily*.

congrats!

CATCH UP WITH SOME OF SATURDAY'S NTIA WINNERS

[CLICK HERE](#)

Travel Daily **travelBulletin**

NTIA 2022 - what a night!

THE collective spirits of Australia's travel industry soared on Sat night as about 1,200 people from across the country gathered for the glittering 2022 National Travel Industry Awards.

The highly anticipated event saw winners announced across about 30 categories (*TD* breaking news Sat), but the true victor on the night was the entire sector, with survival after the last torrid years of the COVID-19 pandemic a recurring theme.

High-profile agency winners on the leisure side included Flight Centre Travel Group for Most Outstanding Travel Agency Group, Travellers Choice for Most Outstanding Non-Branded Agency Group and TravelManagers Australia which won the new Most Outstanding Mobile Advisor Network category.

Corporate Travel Management continued its strong NTIA track record after being crowned Most

Outstanding Travel Management Company for the 14th time, while American Express Global Business Travel was on the podium three times with its staffers Bella King and Lynette Wells named Rookie of the Year and Most Outstanding Travel Consultant - Corporate respectively, followed by Amex GBT also taking out the new Most Outstanding Employee Engagement and Recruitment Program award.

There were plenty of cruise winners (see all the details in today's issue of *Cruise Weekly*) including CLIA Australasia which won the Most Outstanding Travel Industry Training Institution category, while Chimu Adventures won the Most Outstanding Tour Operator award and Reho Travel took out the new Sustainability Award - Agency category.

More from NTIA in *TD* all week, including photos on **page five** and winner features in *travelBulletin*.

Today's issue of *TD*

Travel Daily today features six pages of news including an **NTIA photo page**, plus a cover wrap from **Journey Beyond**, and full pages from:

- The Travel Junction
- Helloworld

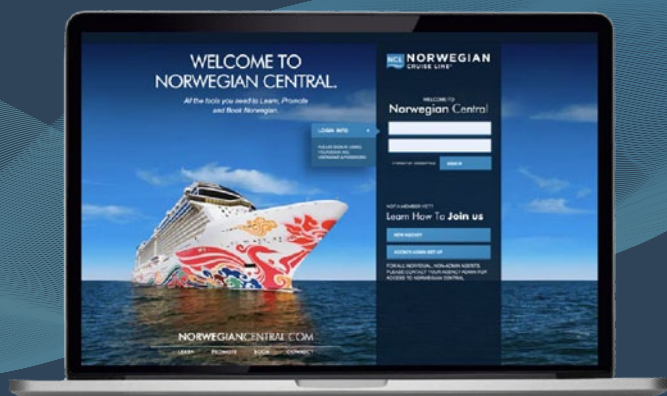
Hurti "masterstroke"

AMBER Wilson was today confirmed as Hurtigruten Expeditions' new Sales Director - Asia Pacific, after her recent departure from Rocky Mountaineer (*TD* 14 Sep).

The company understatedly described Wilson's appointment as "something of a masterstroke" for Hurtigruten Asia Pacific MD Damian Perry.

She'll also be joined by Marisa Jones as Hurtigruten Expeditions' new Marketing Manager Asia-Pacific, with Jones' background including senior positions within the APT Travel Group and as IHG Group Marketing Manager.

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New York specials

THE Travel Junction has partnered with I Love New York to showcase a range of self-drive and city break holiday packages.

Up to 12% commission is payable, while bookings also count towards year-round incentives - see **page seven**.

High school travel training

AUSTRALIAN year 11 and 12 high school students will be more easily able to transition directly into the travel industry, under key changes to the High School Industry Curriculum Framework which will commence in 2023.

Currently students who graduate with a Certificate III in Travel under the current structure are not prepared to immediately work in outbound travel companies as they lack the key International Destination knowledge unit (SITTTVL 002) which is not part of the core subjects being taught.

"This is hindering the throughput of students into travel careers as the number of students choosing travel is very low," according to the National Education Standards Authority (NESA).

Rick Myatt, CEO of the Australian Travel Careers Council, said that after a series of discussions with NESA and the

Industry Training Advisory Board/SkillsIQ, recommendations for the new curriculum has been adopted (for 2023 cohorts) so students will be able to complete all the knowledge-based subjects while they are at school, and leave customer-oriented and practical experience elements to be taught in the workplace.

"This will improve efficiency in the transition from classrooms to travel careers and contribute towards mitigating the skilled worker shortage in our sector," Myatt said.

Win a NZ famil trip!

TOURISM New Zealand is giving 10 Australian travel agents the chance to land a spot on a famil to New Zealand in Apr next year.

To be in the running to score a place on the trip, advisors must become a 100% Pure New Zealand Specialist via the body's training program, with one entry into the draw awarded for registrations to the 100% Pure NZ Marketing Hub and a minimum five 'If You Seek' assets.

Two entries will be earned for those who also become a Silver status 100% Pure New Zealand Specialist, while three entries will be awarded to agents who do all of the above in addition to attending at least one Tourism New Zealand event or webinar.

Agents have until 03 Mar 2023 to complete the checklist - for more details, **CLICK HERE**.



SOMETIMES it takes some well-earned recognition to bring out the inner music guru in us, and it was certainly the case for Travellers Choice Managing Director Christian Hunter during the NTIAs.

Upon accepting the award on behalf of the company as the Most Outstanding Non-Branded Agency Group, Hunter thanked his team and promptly quoted will.i.am, stating "tonight's gonna be a good, good night".

When asked how much he enjoyed the Black Eyed Peas, Hunter ironically admitted he was not really a fan.



Brand USA webinar

BRAND USA is hosting a one-hour training webinar for agents this Wed at 10am AEDT, with a chance to win a \$200 gift card.

The session will feature a detailed product overview from representatives from Los Angeles Tourism & Convention board, San Diego Tourism Authority and Visit Anaheim, as well as a resources update from Brand USA.

CLICK HERE to register.

anzcro

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The New Zealand Book
2022-2024 today

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HLO seeks to grow

HELLOWORLD Travel has launched a recruitment campaign for a new National Network Development Manager as well as a Travel Network Support role.

Key responsibilities of the senior Network Development position include increasing the size of the HLO retail network by acquiring new agents and enhancing the HLO retail network value proposition.

For details see **page eight**.

collette

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Barry is back in travel

FORMER Contiki Holidays and Trafalgar MD Katrina Barry was this morning announced as a new Board member of Webjet Limited (**TD** breaking news), with the move marking her return to the travel sector, at least in a non-executive director capacity.

She remains as CEO of restaurant smartphone ordering platform me&u, a role she took up earlier this year (**TD** 24 Mar), and she's also a non-executive director of pet insurance company PetSure.

Barry's surprise resignation from The Travel Corporation (**TD** 11 Jan) also precipitated her departure from the AFTA Board, opening up a casual vacancy which is yet to be filled.

Webjet Chair, Roger Sharp, said the company had been considering the addition of an extra non-executive director with "deep travel experience"

for some time, as part of a succession planning process.

"With recovery in the global travel sector well advanced, we are delighted to welcome Katrina to the Board...I am confident that she will bring considerable value to the business," Sharp said.

Barry said she was looking forward to working with the WEB Board and management and "re-engaging with the travel industry during this exciting rebound time".

Aussie SA webinar

TOURISM Australia is inviting travel agents to join an Aussie Specialist webinar at 11am AEDT tomorrow, 18 Oct, featuring part two of the Uncover Our Regions series, featuring South Australia.

Participants will go into a draw to win a \$250 Country Culture Designer Days Gift Box or an *Australian Traveller* magazine subscription - **REGISTER HERE**.

Skal turns to smile

THE Skal Club of Melbourne has been recognised as the International Skal Club of the year for 2021/22, fending off 314 other clubs globally for the title.

"It is an absolute testament to our Club's efforts and energies, through the difficult COVID years and we are incredibly proud on behalf of every member of our Club for this achievement," Club President Tara Strickland said.

The Club's video application was submitted in Aug, watch the successful pitch **HERE**.

EK A380 Bengaluru

EMIRATES has conducted the first Airbus A380 commercial landing at India's Bengaluru Airport, with EK superjumbo services to operate from Dubai to Kempegowda International Airport from 30 Oct.

Bengaluru is the second Indian A380 port for Emirates, with Dubai-Mumbai launching in 2014.

Explore to Inspire

PONANT has announced the return of its 'Explore to Inspire' Roadshow Series this Nov, which will take place across Australia as well as New Zealand.

The roadshow will showcase the cruise line's upcoming itineraries for 2023/24 via presentations and stories from Ponant's team of Destination Expedition experts and photographers.

During each event, the Ponant team will be on hand to assist guests and travel agents plan their next holiday, while attendees enjoy canapes and a glass of Ponant's onboard French house champagne, as well as receive exclusive offers on their next booking.

The roadshow will make its New Zealand debut in Auckland on 15 Nov, followed by Wellington and Christchurch, before heading to Canberra, the Gold Coast, and Noosa - **CLICK HERE** to register for the Roadshow Series Event.



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Travel Daily

Kayak gets pumped

AUSTRALIANS will be flocking overseas for their summer holiday, with travel meta-search platform Kayak's flight searches up 164% compared to the same period pre-pandemic.

The company, which last week launched a new 'Now You're Travelling' brand identity in Australia (TD 12 Oct), said the most searched dates for return economy international flights from Australian airports is 23 Dec followed by 22 Dec and Boxing Day, 26 Dec.

The data comes despite a one-third increase in average prices.

Kayak said a return Economy international flight will set Aussies back \$1,817 on average this year, compared to \$1,362 in 2019.

The most expensive day to fly over the holiday period is 20 Dec, while the cheapest day to fly is currently Australia Day, 26 Jan.

Accor doubles Indo

ACCOR has signed two hotels, Novotel and ibis New Yogyakarta International Airport Kulon Progo, located five minutes' drive from the new Yogyakarta International Airport in Indonesia.

The dual-branded property will offer a total of 413 rooms across two distinctive wings, and is currently under construction and slated to open in the fourth quarter of 2023.

Last chance Viking

VIKING'S 25th Anniversary Sale, which offers savings on 2023 and 2024 river cruises and a selection of 2023 and 2024 ocean and expedition voyages, will wrap up on 31 Oct.

Among the offers include up to \$8,000 savings per couple on the 15-day Secrets of Southeast Asia voyage - [CLICK HERE](#) for details.

Lufthansa unveils new suite



LUFTHANSA has flagged its intentions to offer a suite concept in its First and Business class segments for the first time.

Set to be formally introduced in 2023, the relaunch of its premium seat options under the name Allegris represents the airline's largest investment in premium products in its history, and includes ceiling-high walls for First class passengers which can be closed for complete privacy.

First class offerings also include one-metre wide seats which can be converted into a large bed, a large wardrobe for storage, entertainment screens that extend across the full width of the suite, Bluetooth connectivity for wireless headphones, and a large dining table for gourmet food services.

"We want to set new, unprecedented standards for our guests - the largest investment in premium products in our company's history underpins our claim to continue to be

the leading Western premium airline in the future," Deutsche Lufthansa AG Chief Executive Officer Carsten Spohr said.

Lufthansa Business class can also look forward to their own suite, which offers more privacy due to higher walls and sliding doors that completely close.

Pictured: Renders of the new First class suite.

Trip.com joins GSTC

TRIP.COM has reaffirmed its commitment to promoting sustainable tourism standards in the travel and tourism sector by officially joining the Global Sustainable Tourism Council's (GSTC) global network.

The travel service provider, which comprises of Trip.com, Ctrip, Skyscanner and Qunar, announced its green tourism goals earlier this year (TD 02 Aug) along with the launch of consumer brand Trip.com's CHOOOSE carbon offsetting option.

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NTIA 2022 - celebrating survival

THE 2022 National Travel Industry Award ceremony on Sat night provided the opportunity for the whole sector to gather in the largest gala event since the onset of the COVID-19 pandemic in Mar 2019. And while there was plenty of celebration, there were also lots of tears among the cheers as the industry collectively relived some of the huge challenges faced over the last two-plus years.

Greg McJarrow from major sponsor Singapore Airlines opened proceedings, with other presenters on the night including *Travel Daily's* own Bruce Piper, who recounted some of what the sector has endured and thanked the industry for its steadfast support.

AFTA CEO Dean Long welcomed the 1,200 guests, noting that the night would not happen without the generous support of sponsors who "helped us realise our vision for this event".

"I look forward to sharing more details around AFTA's new approach as we continue developing the theme of taking the travel industry forward into the future," he said.

Lots of winner pics are now online at facebook.com.au/traveldaily, and each day this week we'll be showcasing more pics from the night in *Travel Daily* - while interviews with winners will feature at travelbulletin.com.au.



FLIGHT Centre CEO James Kavanagh celebrates the Most Outstanding Travel Agency Group award with his team and major sponsor Singapore Airlines.



THE travelBulletin-themed program - also available online by **CLICKING HERE**.



THE Travellers Choice team celebrate back-to-back wins in the Best Travel Agency - Non Branded category that they also took home in 2019.



AFTA CEO Dean Long with his delightful wife Mel.



ROOKIE of the Year, Bella King from Amex Global Business Travel, accepts her award from Princess Cruises' Nick Ferguson.



CAN you believe it! itRavel Carlingford's Emily Kadinski celebrates being named Most Outstanding Travel Consultant - Leisure with Dave Humphreys from category sponsor Royal Caribbean.



BEST Dressed winner Walter Nand from Unique Cruises.



THE Chimu Adventures team celebrate the winning feeling after taking out the Most Outstanding Tour Operator category.

BROCHURES

THIS week's Brochures of the Week is brought to you by ANZCRO. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



ANZCRO - The New Zealand Book 2022-24
ANZCRO has gone to press with its New Zealand 'bible' - a whopping 140 pages packed with fully priced and ready-to-book travel and tourism product, as well as A3 double-sided pull-out maps make it easy to navigate the brand's itineraries. Encompassing 20 regions across the North and South Island, the massive brochure showcases the brand's walking and cycling tours, motorhomes, rail holidays and cruise excursions, including nine self-drive itineraries and 12 fully priced and commissionable holiday packages. View the brochure [HERE](#).



A&K - Inspiring Luxury Adventures 2023
To celebrate 60 years of operations, A&K has released its first-ever globe-spanning printed brochure of Tailor-Made Journeys, featuring visual inspiration and suggested itineraries across six continents. One of the custom-crafted journeys showcased within the brochure is the seven-day Outback & Island Escape, which explores Queensland's rich outback landscape as well as the natural wonders of the Great Barrier Reef. Also on offer is the eight-day African Waterways itinerary, which encompasses the Okavango Delta and the Chobe National Park.

The Star fined

IN WHAT must be a tough first day for new CEO Robbie Cooke, Sydney's Star Casino has been ordered to cough up \$100 million and have its licence suspended after an inquiry last month uncovered money laundering, organised crime links, and fraud (**TD** 27 Sep).

The NSW Independent Casino Commission said The Star would need to "earn" its license back, with a manager to be installed from Fri for a period of at least 90 days to oversee the business so doors can remain open.

Swinging back to life

TREETOPS Adventure Cape Tribulation is gearing up to reopen after it closed in early 2020 following the death of a South Australian tourist.

Formerly Trees Adventures, the Daintree Forest adventure park was acquired by Experience Co last year (**TD** 30 Sep) and has been rebranded as well as overhauled from a safety perspective.

According to the Experience Co, the park has undergone extensive safety checks and has since been approved by WorkSafe.

Travel Daily
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Travel's awesome foursome



THE spirit of unity was very much alive and well in the Most Popular Travel Support Service by an Individual category at the National Travel Industry Awards on Sat, with winner Charlie Trevana opting to share the honour with her fellow nominees.

The Destination Webinars founder said that she was more than happy to "officially call it a tie", heaping praise on the three other contenders and stating that everyone in travel is a winner for making it through the pandemic.

Finalists in the popular voting category included The Travel

Community Hub's intrepid founder Richard Taylor, the brains behind Travel Agent Finder Anna Shannon, and Travel Agent Achievers' Roslyn Ranse.

"As a group of four we decided that I would accept it on behalf of all four of us...anyone who knows us would know that we are all close friends and we support each other and we are really grateful to everyone who supported us," Trevana said.

"Even though we are a support service we still need the industry to support us," she added.

Pictured: The foursome showing that even as expert individuals, they are even stronger as a group (even if Richard is trying his best to look grumpy about it).

Hot springs plan

THE Mornington Peninsula is set to receive an upgrade to its hot springs and improved access to wildlife parks, after the Victorian Government announced a \$4.8 million investment.

The first stage of the project will include three luxurious eco-lodges, three massage spa pods and a Spa Dream Relaxation Centre, set to be completed in 2023, with visitation to the region forecast to reach 70,000 a year.

Canadian collab

DESTINATION Canada has signed a Memorandum of Understanding (MOU) with Trans Canada Trail, which will see the two organisations share resources, knowledge and expertise with the aim of developing trail destinations across the country,



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TRAVEL NETWORK SUPPORT

Working across our retail team, this role will support our network of agents and internal teams. The Network Support Team works closely with all departments at Helloworld Travel to ensure that our network of agents is informed. It's an important role in the network, and some of the key tasks include:

- Management of existing agency details and onboarding of new agents
- Supporting our sales and network teams
- First point of contact for information and sending out regular communication to the networks

NATIONAL NETWORK DEVELOPMENT MANAGER

This role works across the Retail Division and will provide strategic direction and be responsible for the growth of the Helloworld Travel network of agents. The focus of this senior position within Helloworld Travel is to increase the number of locations which in turn increases revenue and profitability across the Retail Division and solidify Helloworld Travel as a market leader. Some of the key tasks include:

- Growth of the Retail networks based purely on new agent acquisition
- Generate and identify new business leads to increase the size of our network
- Enhance the Helloworld retail network Value Proposition
- Ability to understand the commercial investment required to acquire new agents

If this sounds like you and you're looking for a role that is dynamic, fast-paced and rewarding, then join us at Helloworld Travel.

Helloworld Travel is a diverse business with a range of divisions across the company which are constantly evolving and growing, meaning that we can offer our employees career opportunities, professional growth, and development.

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