

## Today's issue of TD

*Travel Daily* today features six pages of the latest news plus full pages from:

- Tikka Tours
- Collette

## Terrific Tikka Tours

**INDIA** destination expert Tikka Tours offers highly personalised escorted tours in small groups of between eight and 14 guests.

See **page seven** for more details and **page six** for its new brochure.

## A&K, Crystal cooperation

**A&K** Travel Group is set to launch deeper collaboration between its Abercrombie & Kent and Crystal brands, with the upcoming 2025 Crystal Cruises season to feature bundled pre- and post- A&K land programs.

The move comes amid major expansion plans for Crystal, which is set to triple its fleet with four additional ships by 2029 (**TD** breaking news) in both "classic" and expedition forms.

The growth of the reborn cruise line follows a similar trajectory to Silversea Cruises, which former owner Manfredi Lefebvre d'Ovidio built to a 12-strong fleet overall before selling the business to Royal Caribbean Group some years ago (**TD** 15 Jun 2018).

Lefebvre authorised the announcement of the newbuilds during an event aboard *Crystal Serenity* on Sat, as the refurbished vessel sailed from Naples to Livorno in the Mediterranean.

A&K Travel Group CEO Cristina Levis said that although contracts for construction had not yet been signed, plans were well advanced for two 650-passenger

classic ships and two 220-guest expedition vessels, with expectations construction will commence within 12 months.

Levis and her team cited internal research confirming strong synergies between the A&K and Crystal customer bases.

About a third of Abercrombie & Kent customers are considering a leisure cruise, while 41% of the brand's targeted consumers have tried a high-end luxury cruise.

In addition, 8% of the A&K database have already taken A&K's Luxury Expedition Cruising trips, which involve charters of Ponant vessels.

The plan also aims to attract a new-to-cruise clientele with "high bucket-list expectations", with the A&K product range offering iconic land experiences alongside all the attractions of a luxury voyage.


The newbuilds will have the same onboard offerings as *Crystal Symphony* and *Crystal Serenity*, with similar restaurants, public spaces and staterooms aiming to provide fleetwide consistency.

More from Crystal and A&K in today's issue of **Cruise Weekly**.

## New role for Fonagy

**NORWEGIAN** Cruise Line (NCL) has appointed Leanne Fonagy as its new PR Manager for APAC, a role that will see her transition from Senior Account Director at Anne Wild & Associates (AWA), where she led the NCL account.

AWA will continue to work with NCL despite the appointment, with the agency representing the cruise line in Australia and New Zealand since the brand's local launch in 2015.



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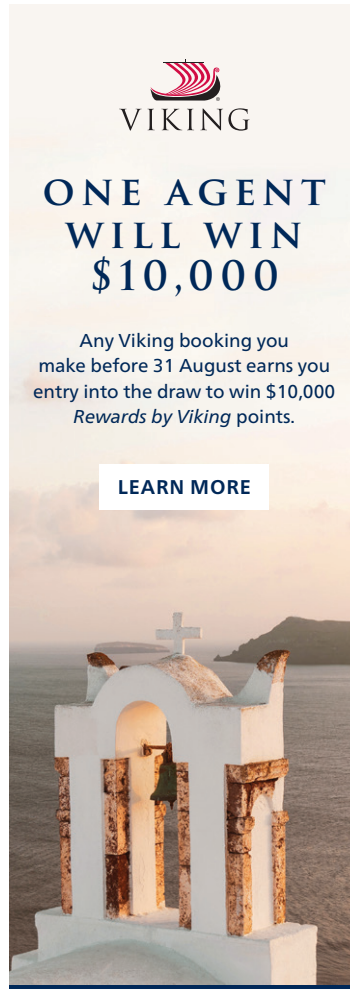
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# THAILAND

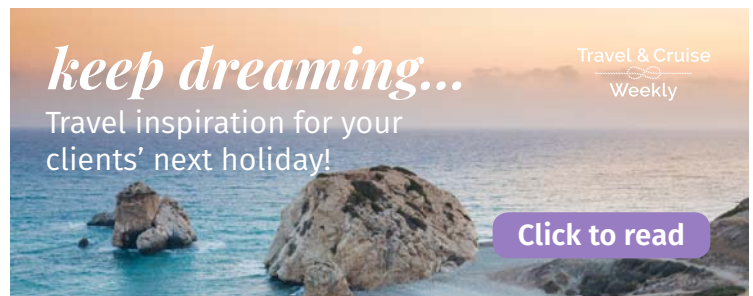
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## Window Seat

ONE of the most memorable trips in history is finally at an end, with Danish adventurer Torbjorn Pedersen arriving home late last week after 10 years visiting literally every country on earth.

Stepping off a container ship in the Danish port city of Aarhus, Pedersen made history by visiting 203 nations after recently completing his final leg, The Maldives.

"I've been dreaming about coming back home and having it over with and done, so that's today," the philosophical traveller extraordinaire told waiting media.

But for someone who has spent the last decade travelling without the need for a job, the arrival home in Denmark has not come without its consternation.

"I'm anxious about the future," Pedersen conceded.

"A lot of things are up in the air and in the unknown", with the man listing concerns about restarting his career and trying to adjust to everyday life.

Sounds like you could use another holiday, mate!



## QR bookings thrive in FY23

QATAR Airways brought in nearly A\$3.14 billion in revenue for the 2022-23 financial year, a notable 45% increase from the A\$2.16 billion generated in the previous 12 months.

The latest year also saw passenger revenue double compared to last year, fuelled by a capacity increase of 31%, with the airline carrying 31.7 million passengers - up 71%.

The carrier added seven new aircraft to its fleet last fiscal year, including four Boeing 787-9, as well as bringing eight of its 10 Airbus A380s back into service.

FY23 also saw Qatar Airways ramp up its Australian capacity, with daily flights resuming to both Sydney and Perth, as well as the launch of the Melbourne and Adelaide routes.

But it wasn't all upward news for the Qatar flag carrier's results

for FY23, which also saw a net profit of A\$1.81 billion recorded, a fall against the previous corresponding period, which saw A\$2.31 billion generated.

Held in Qatar for the first time, the 2022 FIFA World Cup played a key role in the airline's growth, flying 1.4 million fans into the country, and making FY23 a "truly remarkable year" for the airline's leisure division, the carrier said.

A focus on more premium products was also hailed a key driver of bookings and sales.

## Fully charged alert

IN WHAT will sound like a surprise warning to many, the Federal Aviation Administration (FAA) in the US has issued an alert to passengers not to fully charge their devices for flights due to increased cabin fire risk.

In a video posted on social media, the FAA's Fire Safety Branch Manager, Robert Ochs, warns travellers that lithium-powered devices that are fully charged can heat up and pose a fire risk, suggesting instead to maintain power at low levels.

The warning arrives as many airlines promote their enhanced charging capabilities for passengers as part of new cabin layout and design formats.

In 2016, the FAA was forced to issue a formal warning to passengers with Samsung Galaxy Note 7s, after several exploded on planes during flights.

## Veriu Group growth

VERIU Group has revealed more details about its local expansion plans over the next 12 months, listing several projects that have either started construction or are about to commence shortly.

Highlights of its hotel pipeline include the 184-room Veriu Macquarie Park, its biggest project to date, as well as Punhill Maitland, opening in Apr 2024; Punhill Liverpool due to open in 2025; and the ACT's Punhill Tuggeranong, its first office conversion, also slated for 2024.

### MARSEILLE

Today's issue of TD is coming to you courtesy of Crystal Cruises, with *Crystal Serenity* on her first post-COVID cruise.

OUR sojourn around the Mediterranean comes to an end today, as *Crystal Serenity* arrives in Marseille, France where she will kick off her first-ever revenue cruise under the ownership of A&K Travel Group.

And the frenetic activity doesn't slow down for the Crystal team, many of whom are heading straight back to the shipyard at Trieste, where *Crystal Symphony* is undergoing a similar makeover in the lead-up to her relaunch on 01 Sep.

Those who remain on the ship are thrilled at the news of Crystal's planned fleet expansion, which will offer many more onboard roles.

*Serenity's* first voyage is a 12-night itinerary to Portugal via ports in France, Italy, Monaco and Spain.

She will also cruise in Northern Europe including an Iceland circumnavigation, before crossing to Canada and New England and later heading south to the Caribbean.

Dec itineraries for *Serenity* will include 11-night voyages including full transits of the Panama Canal, sailing from Miami to Costa Rica.

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## NTIAs enjoy record noms

AFTA'S National Travel Industry Awards (NTIAs) has received a record number of nominations for its upcoming event in Melbourne in Nov, with 1,700 submissions already garnered from the sector.

This year's ceremony will feature 36 categories, including 27 'Most Outstanding' judged segments, seven 'Most Popular' voted categories, as well as two 'People's Choice' campaigns.

Several categories have also been expanded in the cruise, airline, tour operator and wholesaler categories.

"Thank you to everyone who has submitted the over 1,700 nominations thus far to this year's NTIAs, your nominations and submissions help us to celebrate the very best that Australian travel has to offer," AFTA CEO Dean Long said.

"We look forward to seeing everyone in Melbourne this Nov at the NTIAs, the pre-eminent

awards for our industry...[where we can] come together to celebrate and acknowledge the innovation, determination and resilience of our people and our sector," he added.

The NTIAs will be held on 18 of Nov in Melbourne for the first time in many years.

## Air NZ's best plonk

IN THE latest bid to enhance its premium cabin and lounge experiences, Air New Zealand has invited 125 Kiwi wineries to bring their best drops to the table.

The airline said 500 wines will go through a rigorous blind taste test in order to launch a small number for its customers.

Varietals in consideration to roll out to premium passengers include Pinot Noir, Sauvignon Blanc, Chardonnay, Syrah, Riesling, Pinot Gris, Rosé, Cabernet Sauvignon and Merlot.

## Princess adds more

PRINCESS Cruises has increased the value of its popular Plus and Premier packages, with the addition of more inclusive options at no extra cost to passengers.

For sailings from 12 Aug, guests on the packages will enjoy new casual dining options, a waived access fee for the OceanNow on-demand delivery service, room service delivery and more - see today's issue of *CW* for details.

## Win a Greek cruise!

TRAVEL Agent Finder (TAF) is giving members the chance to win a spot on a Celestyal Cruise famil in the Greek Islands.

The giveaway celebrates TAF welcoming Celestyal Cruises as its first official cruise line partner in the specialist program.

To enter, agents must log into their TAF account & complete the Celestyal Stars specialist training and famil entry form by 10 Aug.



## Travel Daily

### On Board: *Crystal Serenity* Galaxy Lounge

The Galaxy Lounge is one of multiple venues on board *Crystal Serenity*, and as the ship's main show venue has this week featured a variety of top line performers. The hydraulic stage facilities have room for a full orchestra to host shows, music and dance productions on a grand scale. Other entertainment spots aboard include multiple bars, the Stardust Lounge and the Hollywood Theatre.

## WE'RE HIRING

## ACCOUNT MANAGER (NSW & ACT)

Australian owned and operated, Big Red Group is the largest marketplace of experiences in Australia and New Zealand, and home to leading brands including Adrenaline, Everything NZ, Experience Oz, Experience Oz Local Agent & RedBalloon.

Partnering with thousands of small business experience suppliers and offering 14,000+ experiences across its brands, Big Red Group remains steadfast on its mission to shift the way people experience life.

We are now looking for an Account Manager to join our team based in Sydney who will be responsible for managing our NSW & ACT markets.

### EXPERIENCE REQUIRED

- 5 years+ experience in the online tourism and/or experience market, in a territory or regional market / sales role with proven ability of commercial negotiations
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adrenaline

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LOCAL AGENT

redballoon

## Hackers targeting selfies

**SELFIES** are becoming an increasingly popular target for hackers to steal loyalty points and personal data from travellers, a new report from NordVPN shows.

The study suggested the rise in airport selfies posted online showing boarding passes and passports has attracted more attention from cyber criminals, who are using barcodes and personal details to steal points and impersonate travellers.

With that one celebratory photo, NordVPN contends fraudsters can use the info to get into a passenger's airline account, steal their mileage points, or change details for upcoming flights, as well as pose as airline staff to steal credit card numbers, and steal the identities of travellers by using the photo as a way to track down more details through social media accounts.

"Even if only the barcode of your flight ticket is visible in the picture, hackers can scan it and



find out such information as a traveller's full name, reservation number, passenger name record, and sometimes even contact information," the report stated.

"After collecting this huge amount of data about their victim, criminals can proceed to sell this data on the dark web or even worse, steal the victim's identity, enabling the hacker to commit fraud like opening credit card accounts or making unauthorised purchases."

To mitigate the chance of being a victim, NordVPN suggests travellers only post their holiday photos after trips, avoid posting pics on airport wi-fi networks, & move social accounts to private.

[CLICK HERE](#)

Travel & Cruise Weekly have ready-made social media toolkits to inspire your clients.

## Rex makes it eight, mate!



**REX** Airlines has received the first of two Boeing 737-800NGs on order in Brisbane on Fri (**pictured**), flagged by the carrier a fortnight ago (**TD 19 Jul**).

Fresh from receiving a paint job and maintenance checks at Singapore's Changi Airport, the aircraft will be used by Rex to aid its new Melbourne-Hobart route, which begins from 17 Aug, as well as the operation between Sydney and Adelaide.

"The arrival of our latest 737 means we can continue to strategically grow our domestic network and offer safe and

affordable flights," Deputy Chairman John Sharp said.

A ninth 737 is due to be delivered in mid-Sep, with Rex also flagging the possibility of taking two more 737s before the end the next financial year.

## Learn Spain & earn!

**THE** Spain Tourism Board is now offering Aussie travel agents the chance to win a range of Spanish prizes from wines to gift cards to cash in at Spanish restaurants across Australia.

To be eligible for the draw, agents need to register themselves on the Spain Specialist Program - **HERE**, which is an online learning tool to establish expertise in the destination, as well as the ability to create unique itineraries to sell higher-value holidays.

Up to four modules are available in the course, with registered members to receive exclusive access to join Spain's famil trips.

## PNG disruptions

**DFAT** has advised travellers to check airline updates to PNG as many domestic flights are cancelled due to fuel rationing.

Aussies are also being warned about a three-month daily curfew in the Enga province of the country, with high levels of serious crime taking place.

## Join us for a true Northern Territory road trip!

This evening event is an opportunity to learn about the Northern Territory, meet over 30 NT operators, enjoy NT inspired food, and experience Territory culture with a chance to win fantastic prizes!

**Melbourne 19 September**, Aerial, South Wharf

**Brisbane 20 September**, Lightspace, Fortitude Valley

**Sydney 21 September**, View by Sydney, Walsh Bay

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1000 Mile Travel Group

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**NT Muster**  
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## Portugal disrupted

**WORLD** Youth Day will be held in Lisbon, Fatima and surrounding areas from 01 to 06 Aug, with DFAT reminding travellers to expect "significant traffic and public transport congestion".

Road closures will also be in place, with enhanced security at the border to include random security checks.

## A Murray Moment

**THE** board of Murray Regional Tourism (MRT) has launched a new marketing campaign targeting residents from regional Vic/NSW/SA, as well as the big cities of Melbourne and Sydney.

The new 'Murray Moment' push will aim to rebuild consumer confidence and promote the region after the recent floods during the summer season, inspiring travellers to book a short break to the Murray.

Part of the campaign will also see three packages valued at \$2,000 given away, which are available for people who enter via social media platforms until 20 Aug.

Funded by the Vic Govt, MRT and Destination Riverina Murray, the push has commenced across radio and digital advertising.



## New heights for SQ

**THE** Singapore Airlines Group has recorded the highest quarterly performance in its history, with a net profit of A\$826 million for the first three months of the 2023/24 financial year.

The strong results were spurred by increased demand for air travel through the mid-year school holidays and the start of the summer season, with SIA and its low-cost subsidiary, Scoot, expanding their combined pax capacity by 32.4% year-on-year.

Additionally, the group achieved a record quarterly pax load factor (PLF) of 88.9%, with SIA's PLF at a record 88.1% and Scoot's also at a record 91.7%, carrying 8.4m pax - 65.5% higher than Q1 2022.

## Half a century of Hip-Hop in NYC

**NEW** York City Tourism + Conventions has ignited its Hip-Hop 50 campaign with the launch of a special hip-hop content hub on its website **HERE**.

The new dedicated section features an interactive map of hip-hop experiences across the five boroughs, interviews and Q&As with hip-hop aficionados and guides to hip-hop culture, history, shops, restaurants and more, as well as a listing of commemorative events and exhibitions across New York City.

NYC Tourism has also partnered with Mass Appeal to launch various events, including Hip-Hop 50 Live at Yankee Stadium taking place on 11 Aug.



**VIVA** Holidays, in conjunction with Destination Canada and Air Canada, held a series of roadshows around Australia last week, informing its retail network of the latest products and experiences on offer in the popular North American market.

## Etihad A380 to LH

**ETIHAD** marked the return of the first of four of its Airbus A380 on a special inaugural commercial flight from Abu Dhabi to London Heathrow last week.

The superjumbo, which offers the world's only three-room 'suite in the sky', The Residence, returns just in time for the busy summer travel period.

## AC to T3 at Dubai

**AIR** Canada and Emirates have expanded their strategic partnership, with Air Canada's operations relocating to Dubai International's flagship Terminal 3 last week.

The move will mean a more seamless connection experience for Air Canada customers when transiting in Dubai onto Emirates' global network, with eligible pax able to enjoy access to Emirates' Business Class Lounges.

**THE** Viva Holidays Canada Roadshow saw Canadian tourism organisations and key suppliers visit Melbourne, Brisbane and Sydney to engage with and inspire the travel trade.

Attendees had plenty of networking opportunities, listened to interesting panel discussions, and heard from guest speaker Alysa McCall from Polar Bears International, who spoke about polar bear conservation, as well as the opportunity to enjoy food and beverages and the chance to win a swathe of prizes.

The series kicked off in Melbourne last Mon at the Crown Conference Centre before making its way to Brisbane on Tue at Blackbird Bar, Dining & Events and wrapping up in Sydney at the Intercontinental Hotel on Wed.

**Pictured:** The Viva Canada team flashing their best smiles at the Sydney event.

## Big aerial trifecta

**IBERIA**, Spain's flag carrier, is partnering with Qatar Airways and British Airways, enabling pax to connect to 200-plus destinations through the three global airlines.

As a result, the Spanish airline will operate daily flights between Madrid and Doha from 11 Dec.



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THIS week's Brochures of the Week is brought to you by  
**Tikka Tours.**



### Tikka Tours - India, Sri Lanka & Nepal

Tikka Tours has released its 2023/24 brochure showcasing the best of India, Sri Lanka & Nepal. Offering a range of luxury fully and locally escorted small group journeys, Tikka Tours also provides its guests with private tailor-made travel options. Savings of \$500pp are available with earlybird discounts for all small group journey departures. Founder, Claudia Wolf, is a destination expert with 35 years of experience and offers a highly

personalised service. Please contact: [claudia@tikkatours.com.au](mailto:claudia@tikkatours.com.au) for more or visit [www.tikkatours.com.au](http://www.tikkatours.com.au).



### Ormina Tours - Europe 2024-2025

Ormina Tours is showcasing its exclusive range of Italian and European tours and private itineraries in its latest brochure. It includes the operator's most popular tours, such as Sicily Bella and Enchanting Puglia, as well as brand-new itineraries in the Amalfi Coast and Portugal. European small group travel has guaranteed departures for groups of two passengers, and intimate group sizes of no more than 10 passengers - the smallest group size on the market. Select tours now include premium stays at four- and five-star properties, with all of the itineraries now boasting a strong focus on authentic experiences.



### Insight Vacations - UK and Europe 2023-2024

The 235-page Insight Worldwide brochure brings plenty of premium guided tours to the table. Boasting the art of travelling in style, the brochure features some of the best locations in the UK and Europe, with all itinerary dates listed so travellers can better plan their next getaways. The 16-day Country Roads of France offers diverse landscapes in the country through a slow-paced journey, while Christmas-lovers are enticed to book the nine-day

Alpine Christmas Markets itinerary, with trips departing from Nov to Dec, exploring Germany, Austria, France and Switzerland.

## DMC enjoys Unique visit



**UNIQUE** Tourism Collection (UTC) recently hosted its client Peirce and Leslie (P&L) in Sydney, showing off the city's sights.

The destination management company provides bespoke itineraries in India, Nepal, Bhutan and Sri Lanka, including special interest tours across culinary, wildlife, textiles, wellness, photography and cycling, to name just a few.

**Pictured** enjoying some lunch and the amazing views of Sydney

Harbour are Anna MacLean, Directions; Laura Marning, Mavel Group; Anil Pathak, Peirce and Leslie; Renae Bruel, TAG on the left of table, and on the right from the front are Apeksha Gogoi, Peirce and Leslie; Susan Brandie, 212F; and Svetlana Jovanovic, UTC.

## Airlines challenge

**SEVERAL** airlines have banded together to legally challenge proposed flight limits at Amsterdam's Schiphol Airport, with the Dutch Govt recently given legal permission to reduce flights from 500,000 to 460,000 a year to lower noise pollution.

KLM Group, Delta Air Lines, United Airlines, JetBlue, and the International Air Transport Association (IATA) have released a group statement citing the adverse consequences for travellers and the aviation sector if the reduction were to go ahead.

## Travelmarvel Africa

**TRAVELMARVEL** has unveiled its 2024 Africa program, which includes land journeys with game drives by 4WD, as well as an optional river cruise upgrade on the Chobe River.

Itineraries on offer include the 15-day Cape Town to Chobe Adventure, described as a "deep dive" into Southern Africa; a 28-day Grand African Journey encompassing South Africa, to Botswana, Kenya and Tanzania; and the 14-day Kenya and Tanzania Adventure, which ventures through East Africa.

Travellers can take advantage of an earlybird deal, which offers savings of up to \$3,500 per couple until sold out - for more details, **CLICK HERE.**



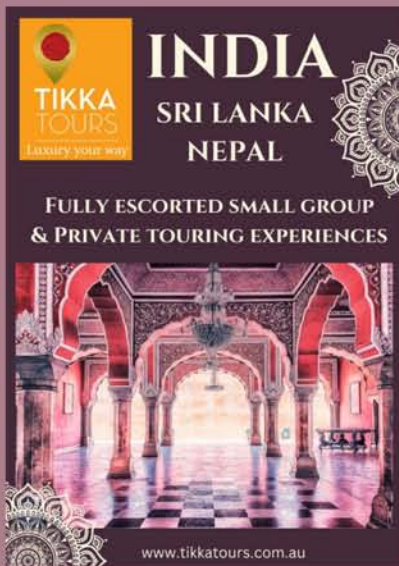
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# collette

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<b>GOLD COAST</b>	Tuesday 22 August
<b>BRISBANE</b>	Wednesday 23 August
<b>SUTHERLAND SHIRE</b>	Wednesday 23 August
<b>REDLAND BAY</b>	Thursday 24 August
<b>SOUTHERN SUNSHINE COAST</b>	Thursday 24 August
<b>CASTLE HILL</b>	Tuesday 29 August
<b>ADELAIDE</b>	Wednesday 30 August
<b>NEWCASTLE</b>	Wednesday 6 September
<b>GEELONG</b>	Tuesday 12 September
<b>RINGWOOD</b>	Wednesday 13 September
<b>MELBOURNE CBD</b>	Tuesday 19 September