



Today's issue of TD

Travel Daily today features seven news pages including our **Sustainability** page and a photo page from **Virtuoso**, plus a full page from **Solomon Airlines**.

Solomon expands

SOLOMON Airlines is expanding its Pacific routes and making it easier to fly to the Solomons, with new direct flights between Brisbane and Vanuatu's Santo - see the **back page** for info.

Ethiad discounts

ETIHAD Airways is offering a 20% discount on Economy and Business fares across its network. The deal ends 14 Jun and applies to travel between 01 Jul and 30 Sep - use code 'SUMMERSPLASH'.



2024 tours at 2023 prices

Iberian Inspiration is ready to book

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Aussie record UK spend

AUSTRALIA'S love of the United Kingdom continues to blossom according to new travel statistics from VisitBritain, which showed travellers notched up record spend in 2022.

Visitors from Australia spent £1.12 billion (A\$2.08 billion) on their trips last year, catapulting Aussies up the list of one of the most valuable source markets for the European destination, and representing an increased spend of around 40% per visit.

Aussie travellers moved from spending £1,104 (A\$2,050) per trip in 2019 to £1,547 (A\$2,872) in 2022, a figure that close to doubled the global average of £848 (A\$1,574) per visit.

Encouragingly for outbound travel to the UK, Australians are also staying longer in Britain, recording an average length of stay of 17 nights in 2022, twice as long as the average global visitor and an increase from 13 nights per visit on Aussie trips in 2019.

While most travel has historically been concentrated on London, the latest report also indicated that a higher proportion of visitors were venturing outside

APT here for agents

APT has extended its hours to field enquiries from agents, revealing it is now staffing the helpline between 10am and 2pm on Sun to assist with demand.

The move accompanies a decision by APT to extend its Outback Sale until 30 Jun, offering 20% off select APT Kimberley and Outback Wilderness Adventures departing in 2023.

Creating even more incentives for agents is a range of prizes APT is currently offering for bookings, with every deposit earning an entry into the draw to win a range of holidays and vouchers.

First prize is a 12-Day APT Iconic Kimberley Tour from Broome to Kununurra departing in Sep and valued at \$14,495.

See the full list of prizes **HERE**.

of the capital, with Manchester, Newcastle and Scotland all benefiting from the wider dispersal of Aussie travellers.

"As Britain's fourth most valuable inbound market, we expect demand to continue throughout 2023, with Aussies staying longer and exploring more of Britain," VisitBritain's Executive VP, Australia & New Zealand Paul Gauger confirmed.

Rezdy \$100m+ sale

AUSTRALIAN online booking software Rezdy has sold for more than \$100 million to a private equity firm, the *AFR* has reported.

The company was founded in 2011 by French expatriate Simon Lenoir, who stepped down as Chief Executive in 2018, and sold some of his stake later on.

He is said to have conceived the idea while working as a scuba diving instructor in Thailand.

Eurail gets sleep

EUROPEAN Sleeper is the latest railway carrier to join the Eurail network, enabling travellers with a Eurail Pass to board European Sleeper trains between Brussels and Berlin, with eight stops along the way, from 01 Jul.

The addition of the Dutch-Belgian rail company means Eurail Pass holders can include the latest night train on their rail adventure, by booking a seat reservation directly via the European Sleeper website.

Island Escape sells

THE collapsed Island Escapes Cruises' (*TD* 25 Aug 2022) 32-passenger *Island Escape* newbuild has been sold for just US\$5.5 million, the company's receivers have confirmed.

The buyer is understood to be associated with pearling company Paspaley Group, which took over the vessel in Feb - read the full story in today's *Cruise Weekly*.

Rail Europe



Unlock European Trains with James Hooper

How to Train it in Italy

- ◆ **Trenitalia:** The Trenitalia Freccie network consists of the Frecciarossa, Frecciargento and Frecciabianco trains, as well as the FrecciaLink buses. Travelling up to 400km/h, the network provides intercity and regional connections. [Click here](#) to view the full product page.
- ◆ **Classes of service:** Generally, Standard = 2nd class, Comfort = 1st class, Premier = business. However, *Frecciarossa* trains have Executive Class, designed for the corporate traveller, while Business is the 1st class equivalent, Premium is a comfortable 2nd class, and *Standard* is for budget travellers.
- ◆ **Expert tip:** Receiving an expired error whilst booking Italy regional or Inter City services? The schedule may be loaded but outside the 60 day booking horizon. Always check the "How far in advance can I book train tickets?" under the Help heading and the Planning Help article or [click here](#) for a shortcut.

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Aviation pioneer honoured

ROGER Leach, the founder of NT-based remote aviation specialist Chartair, has been named a Member (AM) of the Order of Australia in yesterday's King's Birthday Honours list. Leach founded Chartair in 1974 and has also been involved with Airthorth, Skyport and Central Australian Helicopters. Chartair is now part of a larger group of aviation companies including Dubbo-based Air Link and aeromedical firm AirMed. Monash University's Professor David Newman received an AM for significant service to aerospace medicine, recognising his work to found the Aviation Medicine Unit in 2000. Also on the AM list was former Qantas Chief Information Officer, Fiona Balfour, cited in the honours for "significant service to corporate governance and to the aviation sector". Balfour is also a former director

of Airservices Australia and is currently on the board of Western Sydney Airport. Tourism recipients of the first honours under the new King included Port Lincoln-based shark diving pioneer Rodney Fox AM, whose citation also included his contributions to shark biology. Celebrity chef Curtis Stone was awarded a Medal of the Order of Australia (OAM) for service to the tourism, culinary and hospitality industries - reflected in multiple roles including a former collaboration with United Airlines on its in-flight menus. An OAM also went to Tasmanian winegrower Josef Chromy for "distinguished service to the community through tourism" while the culinary theme continued with an AM for Victorian food writer Rita Erlich, cited for "significant service to the tourism and hospitality industry in Victoria".

Camplify eyes Euro

ASX-LISTED peer-to-peer caravan sharing platform Camplify has revealed its intentions to improve its IT infrastructure and user experience so it can expand more aggressively in Germany, France and the United Kingdom. Speaking with the *AFR*, CEO Justin Hales said there was a big expansion opportunity in a number of European markets because of the large volume of privately owned RVs that sit idle for an average 345 days a year.

Premium travel TV

A **NEW** TV show called *Passport* will air in the third quarter of this year on Network 7, exploring the world of premium travel. Eight weekly 30-minute episodes have been put together by Pinstripe Media and *Executive Traveller*, showcasing domestic and international travel focusing on entertainment, shopping, airlines, railways and cruising.

Timely scholarships

THE Travel Industry Mentor Experience (TIME) has named Maree Robinson-Olson from The Walshe Group in Auckland, NZ and Ivan Wang from Vacayit Australia as the 2023 recipients of its Inclusive Tourism Scholarships (**TD** 02 Feb). Provided by Cocky Guides' James McFarlane, the scholarships will help support the recipients advance the cause of travellers with disabilities, a still-underserved segment of the market. The scholarships will commence in Program 52 on 19 Jun.

Batik NZ agent boost

BATIK Air Malaysia has increased its airline ticket commission for New Zealand travel agents to 5%. The new BSP rate applies to all classes of travel issued from 10 Jun, and brings the carrier in line with Australian agents.

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Window Seat

THE appetite for posting increasingly outrageous social media videos has reached a new low, with a man arrested for breaking into the Busch Gardens theme park in Florida to pose with alligators.

Jacob Pursifull and a cameraman allegedly scaled a fence to enter the enclosure to film a video for social media of the provocateur prancing around with the potentially deadly animals.

The video, which has been removed from most social media platforms, apparently also showed onlookers shouting at the man to get out before he gets eaten.

Pursifull was released on a US\$8,500 bond by Tampa police & faces theft of services & trespassing charges.

Aussies priced out

A GROWING number of Aussies are being “priced out of international travel” amidst a rising cost of living, according to new research by Finder, which surveyed more than 1,000 Australians.

The survey found that overseas travel is now unaffordable for more than a third (37%) of Aussies - the equivalent of 7.5 million people - while it’s “close to” becoming out of reach for 23%.

The average airfare from Melbourne to London cost \$1,412 between 2017-18, while the same route now costs more than double, at an average of \$2,677, the research pointed out.

“Discretionary spending is taking a back seat as many look for ways to cut back,” Finder travel insurance expert James Martin explained, suggesting that travellers “book in advance, travel off-peak and keep tabs for airfare sales to secure the cheapest international flights”.

Sullivan’s 50 Collette years



COLLETTE’S Dan Sullivan this week celebrates his 50th anniversary with the company.

He joined his father in the Rhode Island, USA-based business in 1973 and then took the reins in 1990, leading huge growth and taking the tour operator from a regional business to a global company & industry leader.

Sullivan, who’s **pictured** right with Collette Executive VP of Global Business, Christian Leibl-Cote, established the company’s inbound program to Australia and NZ in 1986, which has since brought tens of thousands of North American travellers to visit Down Under.

Collette’s more-recently launched Australian outbound business has also surged, with a national team of BDMs led by

David Farrar as the tour operator works to harness post-COVID demand with its portfolio of trips visiting all seven continents.

As he records his half-century, Sullivan remains active in every aspect of the business including tour guiding, sales, marketing and product development.

He’s a member of the US Tour Operators Association and chairs the Collette Foundation Board which is the company’s not-for-profit arm serving children across the globe through hunger and education initiatives.

Sullivan also supports many philanthropic causes, and was inducted into America’s Tourism Hall of Fame for his contributions to the community including the advancement of responsible tourism.

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Tourism surge for Mar

AUSTRALIA'S domestic tourism saw a significant improvement in Mar, with the latest data from Tourism Research Australia (TRA) showing nights away and spend exceeded pre-pandemic levels.

Overnight visitor spend for Mar hit the \$8.5 billion mark, up 32% on Mar 2019, while the number of nights away increased by 4% to reach 31.7 million.

All states and territories recorded strong visitor spend, except for the Northern Territory, with South Australia and Victoria seeing the biggest jumps, up 41% and 40% respectively.

The ACT boasted the most notable rise in visitor nights for Mar, gaining 23% on the pre-pandemic level, followed by South Australia (17%) and Western Australia (15%), while Tassie languished behind, down 21% on pre-COVID numbers.

The TRA monthly snapshot also shows that Aussies doled

out more cash across all major expenditure items in Mar, including accommodation, food and drinks, and petrol.

The promising results have emerged despite Australia's overall number of overnight trips being down 5% in Mar on the equivalent pre-pandemic period.

Apart from South Australia (up 4%), overnight trip results fell short of pre-pandemic levels across the country, with Tasmania (-40%) and Queensland (-12%) seeing the largest declines.

Australian travellers spent \$4.4 billion on interstate trips in Mar, up 28% on Mar 2019, and took a total 2.8 million interstate trips, representing a decrease of 11% compared to the equivalent pre-COVID period.

Intrastate travel also saw a hefty spend increase for the month, up 37% on pre-pandemic levels, accompanied by a 3% drop in the number of overnight trips.

VS to Bengaluru

VIRGIN Atlantic has unveiled plans for new non-stop services from London to Bengaluru in India and Brazil's Sao Paulo.

Both destinations will be served on a daily basis using Boeing 787-9 aircraft, with Bengaluru scheduled to debut on 31 Mar 2024 as Virgin Atlantic's fourth destination in India.

Sao Paulo flights will operate from 13 May 2024, marking VS's entry into South America and flying in partnership with LATAM.

Virgin Atlantic also announced it will resume non-stop flights from London to Dubai as well as the return of services from Manchester to Las Vegas.

CBA ups QF fee

COMMONWEALTH Bank has told customers it will double the fee for credit card points to accrue to the Qantas Frequent Flyer program from \$30 to \$60, effective from Aug this year.

Saudi e-visas

SAUDI Arabia has announced new "instant e-visa" options to encourage visitation, but at this stage Australia is not included.

Available for US, UK and Schengen visa holders as well as permanent residents of the USA, UK and any EU country, the move is the latest initiative in the country's vision of reaching 100 million annual visitors by 2030.

DL refund payout

DELTA Air Lines has settled a long-running class action lawsuit relating to refunds during the COVID-19 pandemic.

The deal will see DL pay the full refund value plus 7% of the original cost for flights which were scheduled to depart 01 Mar 2020-30 Apr 2021, to customers who requested refunds but were only given flight credits.

A court must approve the settlement in a hearing scheduled for 05 Oct.

AFTA UPDATE

Richard Taylor, Director of Membership Experience



THIS month has contained a series of 'firsts' for me. It was the first time I've been to

an address at the National Press Club, the first occasion I've been at something that was live on the ABC, and the first opportunity I've had to meet Senator Don Farrell, who is of course the Special Minister of State and the Minister for Trade and Tourism.

During the address he covered - deep breath - tariff-free exports of honey to the UK, Australia's relationship with China, tourism, the World Expo in Osaka, WTO reform, climate change, energy, welcoming back international students, renewables, getting Australian wine back on Chinese dinner tables, Australian manufacturing and innovation, and trade surpluses.

This was my second interaction with politicians in recent weeks, and on both occasions what has really struck me is the sheer number of competing issues and industries that vie for the attentions of a singular official.

During my first six months here

at AFTA it's really clear that as a collective we need to continue to show up and be counted, even during peacetime.

Following the address and the subsequent questions by journalists there was an opportunity for myself and several members who accompanied me to meet the Senator.

It was also great that representatives from the Minister's office were sat with us throughout, which gave opportunity for these business owners to offer real world updates on the state of the travel sector and what we need government to do to support us.

I want to call out Jenny Cooper of Queanbeyan City Travel and Cruise, Vanessa Schmitzer of Reis & James Travel Associates, and Michelle Everson of Jamison Travel, all of whom made time - at very short notice, I might add - to come along and get involved.

They say it's nigh on impossible to get an appointment with a travel advisor these days, but I managed to get three at the same time! It's quite the achievement.

If you're someone who is interested and would like to be considered when future events happen, please get in touch.

Kakadu coverage

VISITORS to key Kakadu National Park sites will soon enjoy better mobile coverage under the \$7.5 million Connecting Kakadu project from the Australian Government, Northern Territory Government and Telstra.

Tourists, residents and local businesses will all benefit from the new connectivity, which uses a mix of mobile satellite small cells and 4G macro-cells to "significantly improve" the mobile service coverage across the park, allowing more calls to be made on the network at one time and delivering higher data speeds.

What's up in Oz?

A NEW campaign encouraging tourists to visit the Red Centre has been showcased on Network 10's *What's Up Down Under* over four episodes.

Led by Tania Kernaghan and Macca, the episodes highlight visitor experiences at and on the way to the Light Towers sound and light experience at Discovery Resorts Kings Canyon.

According to Carat South Australia, who is running the campaign, the focus was on "showing the ease and value of getting to Kings Canyon".

Watch the episodes **HERE**.



RCG OceanScope

ROYAL Caribbean Group (RCG) has extended its collaboration with OceanScope to capture critical ocean conservation data on board its ships.

The OceanScope program renewal, which was announced on last week's World Oceans Day, builds on the decades-long partnership with the University of Miami, the foremost educational institution in RCG's headquarters of Miami.

The four-year extension will provide critical ocean studies.

Amadeus buys

AMADEUS has invested in a sustainable aviation fuel innovator called CAPHENIA, marking the first purchase by the tech company outside of the software sector.

CAPHENIA seeks to produce synthesis gas, the feedstock for sustainable, affordable, and scalable aviation fuel.

The investment will allow Amadeus to further explore the role it can play in SAF.

SCREENING FOR CHANGE

INTREPID Travel will support a series of climate change documentaries through a new three-year partnership with Documentaries Australia.

The not-for-profit organisation, which helps Aussie filmmakers to create social impact documentaries, will work with Intrepid on the Environmental Accelerator program.

The program builds on the Environmental Incubator initiative, which undertook the making of 19 films in 2020/21 to help filmmakers better engage the public on important points of climate action.

"We are thrilled to be working with Documentary Australia to educate and inspire audiences in addressing environmental issues,"

Intrepid Travel Chief Customer Office Leigh Barnes said.

"We know how powerful films can be in communicating the damaging effects of climate change and compelling audiences to take action."

The partnership will officially kick off at Vivid Sydney at 6.30pm on Fri 16 Jun with a panel discussion, 'Storytelling - It's in Our Nature', at the Telstra Customer Insight Centre on George St.

Moderated by Documentary Australia CEO Mitzi Goldman, the panel will be made up of filmmakers who will discuss the role of documentary as a tool to inspire action on climate issues.

General admission tickets to the event cost \$41 - to find out more details and to register, see [HERE](#).

Carey family has a wicket time at IHG Fiji



AUSTRALIANS can experience new eco tourism activities at InterContinental Fiji Golf Resort & Spa, an IHG Hotel, including a new Coral Reef Restoration Program.

The new lineup was announced ahead of last week's World Environment Day, and also includes an onsite herb garden, and the Natadola

Honey Bee Hives project.

The new initiatives help to bolster InterContinental Fiji's ongoing commitment to sustainability.

Australian international cricket player Alex Carey and his family were just some of the first to experience the important Coral Reef Restoration Program ([pictured](#)).

MSC panel sesh

THE UN World Tourism Organization (UNWTO) and the MSC Cruises' not-for-profit organisation, MSC Foundation, recently held an event addressing the topic of 'Tourism Ocean Action for a Net Zero Future'.

Travel professionals from the US and Europe took part in an expert panel discussion alongside science, business and policymaking leaders to discuss "the critical interplay of tourism and oceanic sustainability".

Air taxi debut

BOEING is set to showcase the new Wisk Aero 6th generation autonomous, all-electric air taxi at the 2023 Paris Air Show next week, an aircraft it plans to certify for commercial pax operations.

The aerospace company will also demonstrate its "Cascade" Climate Impact Mode, a data-modelling tool which provides insights towards the aviation industry's goal of net-zero by 2050, plus a new tool that tracks global SAF capacity.

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More than 300 on tour with Virtuoso!

LAST week, Virtuoso welcomed over 300 advisors to its 'On Tour' event held at the International Convention Centre in Sydney.

Over the two-day tour, advisors enjoyed immersive experiences in an exhibition-style format, with 36 preferred partners.

One event highlight was the Advisor Appreciation Party held on Tue night, recognising all of the dedication and commitment of the Virtuoso advisor network.

Those who are curious about joining the Virtuoso community of luxury travel advisors can visit becomeavirtuoso.com for more info.



VIRTUOSO'S grand team!

Michael Londregan, Michele Duncan, Anna Davies, Zoe Dean, Fiona Dalton, Edwina Lambkin, Bhavini Aggarwall, Kerrie Fellowes, Kara Heaslip, and Sussanah Teng.



1000 Mile Luxe Travel Group Advisors enjoying the photobooth.



THE Goldman Travel and Travelcall teams at the event - Anthony Goldman, Chloe Ogilvie, Vanessa Mackie, Joanne Bailey, Jennie Lemon.



COLLETTE'S booth.



VISIT California's booth.



MOSMAN and Mary Rossi Travel's team of Adriana Sultan-Pollock, Gai Campbell, Kathie Zagas, Sharyn Kitchener, Melissa Fergusson, Kate Vasiliou, Carina Tanna, and Victoria McNeill.

NICOLA Thomas, Accent on Travel; Jacqui Jones, Voyage Affaires; Carol Morgan, Voyage Affaires; Kelly Showler, The Private Travel Company; Penny Ahlfeld, North Shore Business Travel; and Nick Kotlarevsky, ATPi New Zealand.



A CHEERS and recognition for the advisors in the room.

THE Travel Associates team of Lisa Wright, Kylie Gorst, Karina Jones, Adam Townson, Auriole Carrington, and Katrina Bond.



FIONA Dalton, Virtuoso; Ian Carswell; Lisa Wright, Stephanie Brown, Travel Associates; David Farrar, Collette; and Adam Townson, Travel Associates.



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MONEY

WELCOME to Money, *TD's* Tue feature on what the Australian dollar is doing.

AU\$1 = US\$0.675

AFTER climbing to a one-month high against the US dollar, the Aussie dollar has continued to carry on with the momentum, recently gaining 0.4% against the greenback.

But in more sobering news, Australia's economy appears to be edging its way closer to a recession, with RBA Governor Phil Lowe this week conceding the path to avoid a recession is now a "narrow" one.

Wholesale rates this morning.

US	\$0.675
UK	£0.540
NZ	\$1.103
Euro	€0.627
Japan	¥94.24
Thailand	฿23.40
China	¥4.825
South Africa	12.54
Canada	\$0.903
Crude oil	US\$74.79

RSSC give agents a sneak-peek



REGENT Seven Seas Cruises (RSSC) gave a select group of travel advisors an exclusive advance preview of its new 2025-26 Voyage Collection at an event last Thu on the Gold Coast and in Brisbane.

The trade partners received "hot-off-the-press" brochures featuring the new itineraries, as well as a \$200 David Jones gift card as a 'thank you' for attending the Voyage Collection preview.

One of the agents in attendance, Brigid Avery of Main Beach Travel, enthused that the "new ports and destinations are

going to astound even the most seasoned of luxury cruisers".

Pictured: Sara Birtwhistle, Journey On; Terri Dillon, TravelManagers; Eirini Hatzellis, Savenio; and Sarah Webster, Wayfinder Travel.

King of passports

AUSTRALIAN passports will soon refer to King Charles III on the inside front cover, instead of the late Queen Elizabeth II, with the new feature to be phased in over the coming months, the Federal Government has confirmed.

Rest assured though, passports featuring Her Majesty Queen Elizabeth II will remain valid until their official expiry date.

Sabre Aeromexico

AEROMEXICO'S NDC content is now available through Sabre's global distribution system (GDS), thanks to a new partnership between the travel tech company and the Mexico flag carrier.

The airline will roll out its NDC offers in phases, starting in Mexico this month.

EK links with Kenya

EMIRATES and Kenya Airways have teamed up to offer customers access to new destinations on the two airlines' networks within a single itinerary.

The interline partnership will allow Emirates customers to fly to 28 destinations on the Kenya Airways network, while pax travelling via Dubai will also be able to book a single-ticket itinerary to or from the popular Kenyan destination of Mombasa.

Meanwhile, Kenya Airways passengers can now connect through Dubai to 23 destinations across Emirates' network.

Penang bans Airbnb

PENANG, a popular tourist destination in Malaysia, has banned short-term rentals, including ones listed on Airbnb and Booking.com, due to complaints from locals about tourists behaving badly.

In response, Airbnb argued on its website that the ban will "reduce the variety of affordable accommodation options for domestic and int'l travellers to the Malaysian destination.

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Travel & Cruise Weekly



Solomon Airlines

BRIDGING THE PACIFIC



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Flying to the Solomons is easy with four weekly flights from Brisbane, and once weekly service to Nadi and Vila.

Effective from Monday 5 June 2023, Solomon Airlines will commence operating a third frequency between Port Vila and Auckland for Air Vanuatu.

Depart Port Vila to Auckland on Mondays with return services from Auckland to Port Vila operating on Tuesdays. Also new direct flights between Brisbane and Santo, in Vanuatu, on Thursdays.

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