

Olsen sails home

CARNIVAL has appointed Sandy Olsen to the role of Vice President, Corporate & External Affairs for Australia, New Zealand and the South Pacific markets.

Olsen will transition to her new remit in Australia over the next few weeks, and follows a three-year stint working in the US for the cruise line on government relations in California, Washington state and Canada.

Carnival confirmed Olsen will be attending C360 in Brisbane.



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CZ doubles down on BNE

CHINA Southern will double its frequency between Guangzhou and Brisbane for the peak summer 2025/26 season.

From 15 Dec 2025 to 22 Feb 2026, the route will shift to double daily, and follows a move by the Chinese carrier in Jun to ramp up frequencies from four per week to daily (**TD** 13 Mar).

Both flights will be operated on the Airbus A350 aircraft.

Regional General Manager for China Southern Airlines, Jason Sun, said, "The increased frequencies will offer passengers more flexibility, smoother connections through Guangzhou, and enhanced access to China and beyond".

In the latest BITRE statistics for May 2025, China Southern increased its pax into Australia by 7.3% year-on-year to 72,556.

The new flights mean 53,000



extra seats on the route, and follows a flurry of extra interest from Chinese carriers, including the debut of Shenzhen Airlines in Melbourne (**TD** 11 Aug). **DF**

MSC takes a back road on incentive

MSC Cruises has partnered with Back-Roads Touring to launch a new booking incentive for Flight Centre, Travel Associates, and Cruiseabout agents in South Australia, Victoria and Tasmania.

Running from 01 Aug to 30 Sep, advisors can enter the incentive by booking an MSC Cruise sailing or a Back-Roads trip, as well as bonus entry if bookings combine MSC and Back-Roads itineraries.

The top five bookers in SA will win a three-course hosted Italian dinner; the top five Victorians will score a night at the Hijinx Hotel; while the top booker in Tasmania will walk away with a \$300 gift card, with \$200 for second place, and \$100 for third.

Today's issue of TD

Travel Daily today features seven pages of news, including our **Sustainability** page, plus a Product Profile from **Collette**, and a full page from **Silversea**.

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Collette in Canada

COLLETTE is showcasing its 2026 Canada and Alaska tours, including two new itineraries and three small group Explorations.

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Wiggs departs eRoam

TRAVEL technology platform eRoam has parted ways with Head of Commercial Maxine Wiggs after more than a year with the business (**TD** 23 Aug 2024).

Wiggs (**pictured**) joined the company after nine years running her own contract human resources business, of which eRoam was a client.

Travel Daily understands recent Regional Sales Manager recruit



Isabel Limn (**TD** 09 Jul) has also departed the Australian team.

On a LinkedIn update, Wiggs said she was open to contract gigs, project work, or short-term roles where she can jump in and make an impact.

eRoam launched in Australia in Apr last year (**TD** 17 Apr 2024), pledging to make it easier for advisors to create itineraries and book in just minutes.

Through a subscription fee, the company brings together flights, tours, transfers, cruise and accommodation by instantly checking costs and availability. **AB**

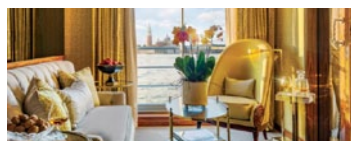
The Med plus river

SEABOURN and Uniworld will combine two of their small-ship itineraries as part of a new strategic agreement.

The 'Venice and the Mediterranean Sea' package incorporates Uniworld's seven-night 'Venice and the Jewels of the Veneto' itinerary with a seven-night sailing aboard *Seabourn Quest*, voyaging the 'Adriatic and Grecian Gems' between Venice and Athens.

Offering two departure dates next year on 05 Jul and 30 Aug, prices lead in from \$11,400ppts, and include private visit to St Mark's Basilica and a private wine tasting at Dominico di Baglio.

There is also an option to add Uniworld's three-day extension in Slovenia at the Intercontinental Hotel in Ljubljana.



East Air returns

EAST Air will begin flying between Cairns and Hamilton Island from 03 Nov, marking the first time a carrier has flown the route since the pandemic.

In 2019, the service saw around 37,000 passengers a year carried between the two popular Queensland leisure destinations.

Queensland Minister for Tourism Andrew Powell said the route will be a major injection of confidence in marine tourism.

"This new service opens up the full Great Barrier Reef experience - from rainforest to reef, culture to sailing - and comes at a perfect moment as we continue to evolve the island and look ahead to hosting sailing during Brisbane 2032," Powell said.

Hamilton Island Airport handles around 500,000 passenger movements annually, making it the busiest commercial airport in the Whitsundays, as well as being a critical access point to the Great Barrier Reef for tourists.

QF extends Palau

QANTAS' decision to dip its toe in the water with flights to Palau appears to have paid off, with the carrier signing on to extend services for another year.

Debuting in Dec last year (**TD** 17 Oct 2024), the Qantas service to Palau has fuelled a 113% increase in arrivals for the first six months of 2025 compared to the same period in 2024, with Australians "playing a major role", QF said.

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Travel Daily

MH goes all in on A330neos in Oz

MALAYSIA Airlines will go all-in on the A330neo for flights to and from Australia.

During a function at Sydney Airport yesterday to welcome its first A330neo on a regularly scheduled service (MH123), Head of Commercial Sales, Western Region for Malaysia Airlines, Wayne Borland, said that by Jan next year, all Australian flights will be served by the new aircraft.

"We will have one of the youngest fleets, if not the youngest international fleet flying in and out of Australia - four ports by then," he revealed.

"We can't mention that city up north [a joke alluding to Brisbane] but we are going to start flying there again in Nov and we will have three a day out of Sydney by the end of Aug."

Shane Hodges - General Manager, Strategic Aviation Development for Sydney Airport, heralded the deployment of the



A330neo on the Kuala Lumpur to Sydney route as he highlighted the significant stage the relationship between Malaysia and Australia was at.

"This expansion will bring the annual capacity to Sydney [from KL] to over 630,000 seats, the highest of any Australian port on this route," he said.

"This expansion comes at a pivotal moment, for the first time in years, Australia and Malaysia have increased air traffic rights,

lifting the cap from 36,000 to 50,000 seats a week with unlimited capacity [from] 2026."

He added the new plane type and third daily flight connecting Sydney would unlock "new opportunity in tourism and trade and investment between our two nations". *DF*

Pictured: Hodges and Borland welcoming the news in Sydney.

AC delays guidance

AIR Canada has suspended its guidance for its third quarter and full-year 2025 operating results due to the effects of disruptions caused by strike action of its staff.

The financial impact on Air Canada has been immense, with 500,000 travellers delayed by the scrapping of 2,600 flights.

WTTC name speakers

MSC Cruises Executive Chairman of Cruise Pierfrancesco Vago and Virtuoso CEO Matthew Upchurch will lead the list of speakers at the World Travel & Tourism Council's (WTTC) 25th Global Summit in Rome.

Taking place on 28-30 Sep, the annual WTTC conference will also see Marriott International CEO Anthony Capuano; Google Head of Retail & Travel, EMEA Partnerships Solutions, Christie Travers-Smith; and Amadeus, President of Travel, Decius Valmorbida Menezes present.

Ballina flight change

AIRSERVICES Australia has submitted the final flight-path design for Ballina Byron Gateway Airport, with a view to improving the hub's safety and efficiency.

Commencing from 11 Jun next year, controlled airspace will soon operate around Ballina, replacing pilots self-separating using visual observation, communication procedures, and traffic and flight information provided by Airservices Australia.



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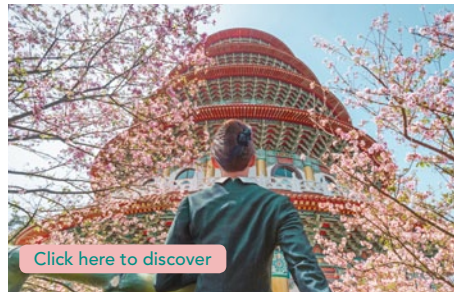
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Airbnb brings big bucks

AIRBNB generated an estimated \$20.3 billion in economic impact in Australia for 2024 - around 7% of the country's tourism GPD, according to a new report from Oxford Economics.

The figure comprises \$7.2 billion in direct impact and \$13.1 billion in extended economic flow-on, with the holiday rental platform also supporting 7% of tourism-related employment last year.

In 2024, 84% of Airbnb guests were domestic travellers - up nearly 10% on pre-COVID 2019 - while around half of all international visitors to Australia using Airbnb came from within the Asia Pacific region.

Travellers from the United Kingdom were the single largest source market of overseas guests, accounting for 14% of the total, trailed closely by the US (12%).

Airbnb guest spending in Australia reached \$16 billion in 2024, which includes



both accommodation and non-accommodation expenses, with the average stay lasting three nights.

Additionally, more than 33% of accommodation spending by Airbnb guests occurred outside of major cities - an increase of 4% compared to 2019.

NSW enjoyed the most economic benefit, with Airbnb contributing \$6.6 billion to gross state product in 2024, followed by Victoria (\$5.4 billion) and Queensland (\$4.8 billion).

Tourism and Transport Forum CEO Margy Osmond said: "Airbnb plays a vital role in supporting tourism across Australia, opening doors to regional communities and offering travellers authentic local experiences." *JM*

Airline innovation

HIGH-INCOME earners and corporate travellers will reap the benefits of airlines racing to deliver more premium flight and airport services, Corporate Traveller Global Managing Director Tom Walley believes.

"The aviation industry is stepping up in ways we haven't seen in years in response to continual passenger volume growth, both globally and in Australia," Walley observed.

"We are seeing all new levels of innovation delivered as investment remains heavily focused on the premium cabin and airport lounges," he added.

Among the specific trends highlighted by Walley include more carriers editing layouts to expand premium economy, business and first-class seating.

The moderate improvement in supply chain issues is also allowing more modern planes to roll out faster, offering more comfort and convenience.

AC strike drags on

AIR Canada has been forced to extend its flight cancellations to this afternoon (Canada local time) as its flight attendants continue to defy a back-to-work order.

The carrier said the Canada Industrial Relations Board (CIRB) has declared the ongoing strike activity illegal, ordering the leadership of the union to direct its members to return to work.

In its ruling, the CIRB has also ordered union officers to provide a written public notice to all members that it has revoked its declaration or authorisation of strike activities.

Customers whose flights have been scrapped are being notified of the cancellations and offered options that include a full refund, a future travel credit, or rebooking on another airline.

Passengers whose flights are cancelled are strongly advised not to go to the airport, unless they have a confirmed booking on a flight by another carrier.



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QF rubber stamped

QANTAS and Jetstar have received official approval from the International Air Services Commission on a raft of new services and codeshares.

The planned daily Sydney to Vancouver service from 01-25 Jan 2026, which was reported in May (**TD** 28 May), will now go ahead before dropping to five, and then four, per week in Feb.

Codeshare agreements between IndiGo and Jetstar have also been given the green light.

As previously reported (**TD** 16 Jul), IndiGo will be able to market Jetstar-operated services connecting Bangkok, Phuket and Denpasar to a range of Australian ports, as well as flights connecting Sydney, Melbourne and Brisbane to various New Zealand destinations including Auckland and Christchurch.

Whitsundays build

CRUISE Whitsundays has revealed plans to build a \$15 million reef vessel, which will join the fleet in early 2027.

The 36-metre catamaran will accommodate up to 390 guests, including 10 wheelchair-accessible spaces, and will feature outdoor and indoor seating options, a large viewing platform, two food service areas, a spacious galley, and bathrooms.

Sture Myrmell, Chief Executive Officer of Cruise Whitsundays' parent company Journey Beyond, hailed the new vessel as "a win for tourism".

Langham on a mission



LANGHAM Hospitality Group recently held its 2025 Pacific Sales Mission in Australia, which included numerous client engagement activities held at The Langham in Sydney, Melbourne and the Gold Coast in Jul and Aug.

Amanda Frack, Head of Global Sales for the Pacific Region, said the mission Down Under was the most successful yet, which saw more than 16 client events across all market segments showcasing Langham Hospitality Groups' global portfolio.

Vice President of Sales and

Marketing International for Langham Hospitality Group, Ed Hobson, was also in attendance at the local events, alongside key hotel representatives from properties such as Langham, Cordis and Eaton. **AB**

Ovation gets more

FORTY new staterooms will be added to Royal Caribbean's *Ovation of the Seas* when it enters drydock ahead of its 2026 summer season in Alaska.

The refit will include changes to other public areas such as the Casino Royale's expansion, as it takes over the space that was previously occupied by the lower level of Music Hall on deck 3.

A new nightclub will also be added, as well as a new Starbucks and Pesky Parrot Bar, in addition to Izumi Teppanyaki, taking over from the Wonderland specialty venue and Giovanni's Italian Kitchen, to replace Jamie's Italian.

The Suite Lounge will replace a teen's area on deck 14.

QR New York shift

QATAR Airways has announced it will move its operations to the New Terminal One at JFK Airport by 2026.

The Doha-based carrier will also introduce a premium 4,600m² lounge - its first dedicated lounge in the United States.

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MAS cuts fuel on AU routes with neo

MALAYSIA Airlines will dramatically cut the amount of fuel it uses on flights to and from Australia with the introduction of the Airbus A330neo.

From Jan 2026, the Malaysian national carrier plans to fly into four Australian ports, including three daily flights into Sydney, exclusively on the aircraft.

It will swap out its ageing A330 planes for the new A330neo variant, which provides a significant cut in fuel use.

Speaking at the arrival of the new aircraft on its first scheduled flight into Sydney (MH123) yesterday, Shane Hodges, General



Manager, Strategic Aviation Development for Sydney Airport said, "This next-generation aircraft is a symbol of progress with...lower emissions, and 25% greater fuel efficiency than its predecessors."

He asserted that the A330neo represented "a smarter, more sustainable future for air travel", and for passengers, it means a

more comfortable and enjoyable journey to Australia.

In addition, the Malaysia Airlines A330neo features the Elevation seat, with a lightweight composite construction that has increased the strength-to-weight ratio to produce a lighter and stronger seat.

For now, Australia is served with only a few A330neo flights - Cebu Pacific currently operates into multiple ports, while Aircalin uses the aircraft on flights to Australia from Noumea.

Garuda Indonesia has also previously operated the A330neo to Australia. *DF*

Coral collective

SIX Senses Fiji will involve guests in reef restoration through a program called 'Become a Coral Gardener'.

Developed in partnership with the global NGO Coral Gardeners, the program gives guests an opportunity to work side-by-side with marine biologists, actively restoring Fiji's coral reefs.

Since launching its partnership with Coral Gardeners in Dec 2023, Six Senses Fiji has planted over 20,000 coral fragments in two dedicated nurseries.

"Our partnership with Coral Gardeners reflects a shared commitment to regeneration," said Mark Kitchen, General Manager.

"Through Become a Coral Gardener, guests...[are] becoming an essential part of it."

Sustainability policies will only grow

OPINION

Alan Polivnick is a partner at Watson Farley & Williams in the Sydney office with a local and regional focus.



SUSTAINABLE

travel is a hot topic - while the focus is on how hotels, airlines and airports are decarbonising and making their operations greener, cleaner and more sustainable, what about how this impacts the rest of the travel sector?

This focus reflects the current priorities of governments, consumers and other stakeholders and it will broaden from hotels, airlines and airports, the points of immediate B2C contact and interaction, to other parts of the travel sector, including B2B and B2C travel agencies and intermediaries, OTAs, consolidators and aggregators.

The most immediate and visible

manifestations are options to pay for carbon offsetting and sustainable aviation fuel (SAF), airline, hotel and brand sustainability policies and reports, and B2B and B2C disclosure

“Be prepared to include sustainability metrics in proposals”

of the carbon of a flight, tour or hotel.

As 2050 net zero targets approach, personal and corporate sustainability plans, requirements and policies will become increasingly prominent and play a greater role in travel choices.

Travel agencies and OTAs will need to be prepared to include sustainability metrics in proposals and quotes and to demonstrate steps they

are taking to reach net zero by 2050.

For airlines, this could include complying with policies that require minimum levels of SAF-fuelled flights, seat density and fleet age.

For hotels, this could include minimum levels of renewably sourced energy, recycling, environmentally-friendly construction, engineering and interiors.

A key challenge for the travel sector will be balancing these requirements with pricing.

While consumers rank sustainability as a high priority, they are far less willing to pay extra for cleaner, greener and more sustainable travel.

This is reflected in relatively modest current take-up rates for carbon offsetting and SAF by consumers.

Complying with corporate 2050 net zero policies may provide a greater and more powerful impetus for sustainability to be as or more important than price.

IATA heads to HK

THE third World Sustainability Symposium run by the International Air Transport Association (IATA) will be held in Hong Kong on 21-22 Oct 2025.

The event will bring together leaders from aviation, energy, finance, and policy to hopefully advance the industry's commitment to achieving net zero CO2 emissions by 2050.

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MONEY

THE RBA drops rates and the dollar decides to follow - that's all in today's *Money* column.

AU\$1 = US\$0.649

MICHELLE Bullock's announcement that the RBA would drop interest rates and bring the cash rate to 3.6% could be a great thing for travellers - with Australian homes still generally pricing many out of the market, that means more discretionary spend for travel adventures.

But the AUD still won't get you too far in the US, as it dropped back under the US\$0.65 mark again and is still struggling against the GBP.

US	\$0.649
UK	£0.481
NZ	\$1.100
Euro	€0.557
Japan	¥96.10
Thailand	฿21.13
China	¥4.70
South Africa	11.45
Canada	\$0.897
Bitcoin	0.00000558

New graduates call TIME



TIME'S latest graduates and intake of mentees were celebrated last week during a networking and graduation event in Sydney hosted by Amadeus, which has supported the program for many years.

The new graduates came from Programs 59 and 60, while the latest intake of mentees are entering Program 63.

Elsa McLean, Adventure World's Head of Sales, was guest speaker on the night, and shared the story of her career with attendees, providing them with plenty of inspirational takeaways.

Meanwhile, Gretel Puisiens, Head of New Business at TBO.

com, served as emcee.

"It was another successful night of networking and listening to graduates speak about their experiences on the program, and the renewed sense of self-belief and confidence that the graduates find at the end of their journey," said Penny Spencer, founder of the TIME program.

TIME will be celebrating its 15-year anniversary on 10 Sep.

To attend, click **HERE** *JHM*
Pictured: TIME mentors in Sydney included Sharon Stanley, Sonja Van Den Bosch, Nicole O'Sullivan, Justin Montgomery, Fiona Dalton, Anthony Drury and Trish Shepherd.



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Headlining the live air show is Shapeshifter, one of New Zealand's most iconic electronic acts.

They will be joined in flight by DJ Dick Johnson, as well as special guests from Synthony and a few surprises.

Those who take the flight will also get a ticket to the show on the 05 Dec on the Opera House forecourt.

See you there...maybe.





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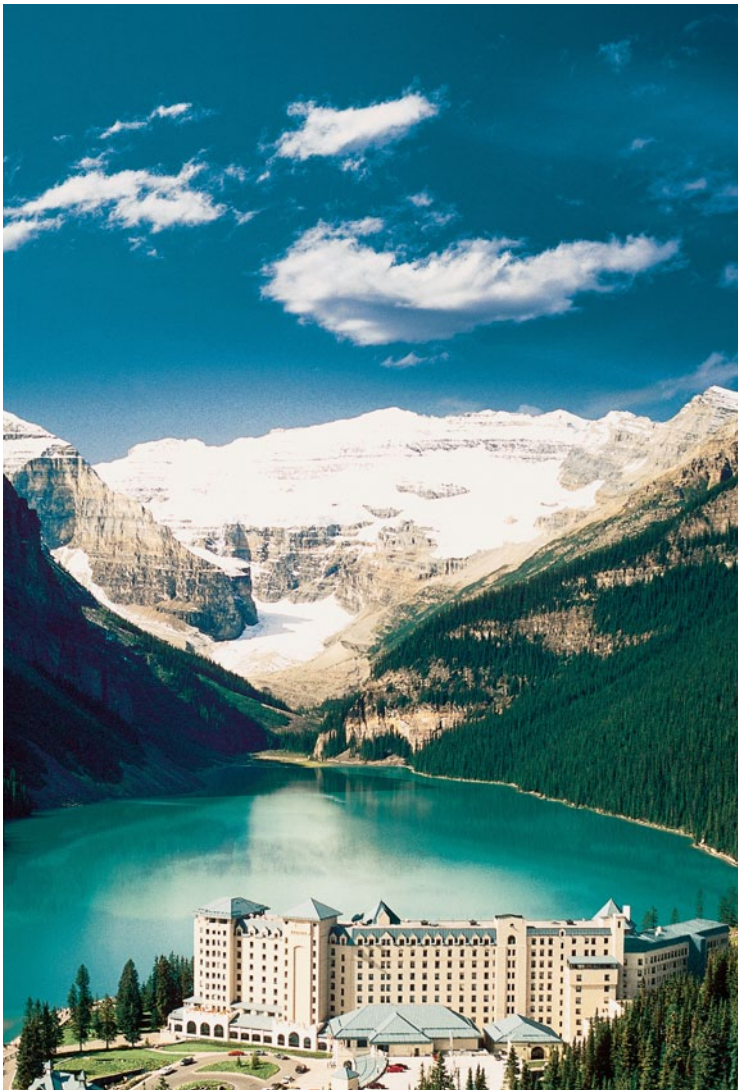


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Collette's 2026 Canada & Alaska Tours

COLLETTE has been crafting guided travel for over 100 years and perfecting small group tours since 2008. Every tour is designed by travellers, for travellers.

Each itinerary is thoughtfully created around the best way to experience a destination - whether that's by land, rail or water - and Collette's 2026 Canada and Alaska tours are no different.

Collette will run 12 different Canada and Alaska tours from May through Sep for your clients to choose from in 2026, including three small group Explorations, two of which are brand new tours in 2026.

Clients can now embark on an eight-day journey through Montreal, Charlevoix and Quebec City on their new 'Charms of Quebec' small group tour, and a 10-day Aurora Adventure,

exploring the Canadian Rockies and the Yukon, in winter while chasing the northern lights, both capped at a maximum of 24 passengers.

The always popular 15-day 'Canadian Rockies and Alaska's Inside Passage' classic tour returns in 2026. This tour begins in Calgary, staying at the iconic Fairmont Chateau Lake Louise, travelling on board the famed Rocky Mountaineer for a two-day rail journey and embarking on a seven-night Holland America cruise. As a part of the Collette experience, the same tour manager will accompany your clients throughout their entire journey through the Canadian Rockies, as well as travelling Alaska's Inside Passage with Holland America Line.

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