

## Hurti off to movies

**FIVE** lucky agents can today pick up one double pass to the 2025 Scandinavian Film Festival, which is being sponsored by Hurtigruten.

The festival presents the best cinema from the Nordic region, with films from Sweden, Norway, Denmark, Finland and Iceland all set to take to the screen.

Cinema-goers can look forward to period dramas, classic love stories and many more, each backed by captivating visuals showcasing the region.

One double pass will go to the first five **TD** readers who send us an email telling us which cruise company is sponsoring the festival this year - **CLICK HERE**.

## EK to halve Perth

**EMIRATES** has confirmed it will halve flight frequencies between Perth and Dubai from 26 Oct as part of an operational review.

The decision will see twice-daily A380 flights reduced to just one, and while the carrier said the move constituted a suspension of the second service, preliminary schedules from 29 Mar onwards for now show that EK will operate just once daily on the route.

## A flood of new dates

**WILD** Bush Luxury has added new dates to its Arkaba and Lake Eyre package so more travellers can view the rarely seen flooding of Kati Thanda-Lake Eyre.

The limited-time itinerary includes a guided Lake Eyre tour & scenic flight - call 1300 997 321.

## Complaint filed against QF

**LAW** firm Maurice Blackburn has lodged a complaint with the Office of the Australian Information Commissioner (OAIC) on behalf of affected customers in the Qantas data breach earlier this month (**TD** 02 Jul).

The same law firm that also filed complaints to the OAIC over the Optus and Medibank cyber attacks alleges that Qantas failed to take reasonable steps to protect personal details, constituting an interference of the *Privacy Act 1988*.

"While we await a response and potential action from the OAIC...we would encourage customers who were impacted by the breach to register with us to receive updates about the representative complaint and compensation which may be sought on your behalf," Maurice Blackburn Principal lawyer Elizabeth O'Shea said.



In response to the filing, Qantas said that while it is aware of the action by Maurice Blackburn, its focus remains on supporting customers and providing ongoing access to specialist identity protection advice and resources.

In an effort to further protect its customers, a Qantas spokesperson added that it has obtained an injunction in the NSW Supreme Court which prevents the stolen data from being accessed, viewed, released, used, transmitted or published, including by third parties. **AB**

## Wendy Wu savings

**UNLOCK** savings of up to \$2,000 with Wendy Wu Tours' new earlybird sale.

The offer runs from 01 Jul to 29 Aug, and includes all departure dates and tours in 2026 and 2027.

Travellers can also take advantage of a \$99 deposit - normally \$300 - on most tours through this month.

Wendy Wu offers a flexi-deposit and change of mind guarantee, which excludes cruise & tour departures - **CLICK HERE** for more information.

## Globus in Ecuador

**GLOBUS** has debuted a new 'Small Group Discovery Tour' in Ecuador, an 11-day journey from Quito to Guayaquil - **CLICK HERE** for more information.

## TIME to advance

**TIME** is now inviting expressions of interest for its mentorship program - see **page eight** for all the details.

## All about Italy

**AGENTS** can brush up on their knowledge of Italy by joining the Italian National Tourist Board's education program - see **page 9**.

## Today's issue of TD

**Travel Daily** today features seven pages of news, including a photo page from **Scenic River Cruises** and our **Corporate Update** plus full pages from:

- **TIME**
- **Italian National Tourist Board**





## Spike in Xmas bookings

A **SURGE** in international flight bookings in Jul for travel over the Christmas holiday period represents a 30% increase on the previous period in Jun 2025.

New figures released by Webjet show end-of-year bookings for the first two weeks of this month have been led by strong interest for traditionally popular overseas markets, like Bali, Tokyo, Auckland, Manila, and London.

Bookings for travel between 13 Dec and 10 Jan 2026 saw a 47% jump for international flights for Jul 2025 vs Jun 2024, while domestic also spiked by 41%, and trans-Tasman flights rose by 12%.

Couples were the demographic leading the way with early Christmas holiday plans, making up 32% of all bookings, followed by solo travellers (28%), families (20%) and groups (20%).

Other popular overseas destinations in 2025/26 for Aussie travellers booking this month were Singapore, Queenstown, Bangkok, and Nadi.

Webjet was asked to supply a Jul vs Jul booking comparison,



however the company said it would wait until Jul wrapped. **AB**

## SAA profits slide

**DESPITE** adding 23% in revenue, South African Airways suffered a R354 million (A\$30.6 million) net loss for its latest annual reporting period.

SAA blamed the rand's exchange volatility, high jet fuel costs caused by the Ukraine conflict, and supply chain issues as the primary reasons for the poor performance in the 12 months to 31 Mar 2024.

The heavily delayed report also showed the airline enjoys a strong cash position, which was R1.4 billion (A\$120 million) at the end of FY2023/24, alongside zero borrowings and R6.4 billion (A\$550 million) in equity.

While SAA has enjoyed early success on its relaunched Perth to Johannesburg route - adding frequencies in Dec last year (**TD** 23 Sep 2024) - the carrier will now face tougher competition when Qantas launches its own service on 07 Dec (**TD** 17 Apr).



## Two new Qld recruits

**THE** itravel agency network has grown in Queensland this week, with Kyst Compass Travel owner Naomi Wheeler joining as a mobile advisor, and The Travelling Agent owner Amanda Doolan (**pictured**) coming on board as a Link affiliate.

Doolan said that even though she works independently, itravel makes her feel "supported and connected to an awesome team".

Queensland continues to be a significant growth state for itravel, the company's Business Development Manager Jo Howard said.



## CATO leaderboard

**THE** Council of Australian Tour Operators (CATO) has revealed its leaderboard of "most engaged learners" in the CATO Touring Academy over the past month.

A four-way tie at the top of the table features Tayla Wormald, FC Coomera; Trent Rice, FC Renmark; Rosemary Spiteri, The Curated Traveller; and Heather Cunningham from Envoyage - sitting on 685 points.

Out of the top 20 agents from Jul, Aug and Sep, two will be chosen randomly to win a seat at the CATO Christmas lunch in Dec.

## Ethihad biz portal

**ETIHAD** has launched the Etihad for Business corporate portal, offering companies access to the carrier's complete corporate travel management suite through a single platform.

The platform enables businesses to manage travel programs using track performance data in real-time and a range of new self-service capabilities.

Corporate customers can now access contract details, monitor travel spend, and redeem EY credits - more corp news on **p6**.

## Bali runway work

**THE** general manager of Denpasar International Airport has insisted that travel plans will not be delayed while runway work is undertaken to better accommodate larger aircraft.

Speaking yesterday, Ahmad Syaugi Shahabssaid said the hub's only runway is being repaved so that it can withstand the rigours of A380s, while renovations to terminal pedestrian bridges and walkways are also underway.

"We must ensure that this facility is always in good condition, fit for use, both in terms of strength and structural reliability," Shahabssaid stated.

The runway overlay project will take 10 months to complete, but work will be carried out at night to minimise disruption.

Indonesia continues to be Australia's top outbound leisure destination, fuelled primarily by trips to Bali.

## LATAM tweaks AKL

**BETWEEN** 05 Dec 2025 and 04 Mar 2026, LATAM Airlines will increase its frequency between Santiago and Auckland from flying four times weekly to five times a week.

The change follows the largest South American carrier axing its SYD to AKL leg from 26 Oct.



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- Summer: grizzlies roaming river valleys and alpine meadows
- Autumn: prime viewing as grizzlies feast during the salmon run

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## Americans dropping off

**AMERICAN** tourists to Australia have been dropping off throughout the year, new figures from the ABS has showed.

The trend is in line with several American surveys that suggest many of its citizens are pivoting to domestic or short-haul trips during the volatile economic climate under President Trump.

May recorded the lowest number of US visitors for the year at 42,360, falling away on the close-to 50,000 posted in Apr, and a far cry from the 83,000 American visitors in Mar.

A recent poll conducted by *The Washington Times* showed 56% of Americans plan on travelling less this year, with high inflation, cost-of-living pressures, and perceived anti-American sentiment cited as reasons.

**MEANWHILE** there were close to 70,000 Chinese visitors entering Australia in May, representing a roughly 15,000 increase on the same month last



year, ABS figures also showed.

While the number is still well short of where Chinese visitation was prior to the pandemic - when China was Australia's number one tourist market - it continues a steady growth trajectory in 2025.

After a bumper start to the year in Jan and Feb of close to 250,000 trips, visitation has hovered around the 70,000 mark for the next three months to May.

To further cajole Chinese tourism, Prime Minister Anthony Albanese was in China this week on a charm offensive, while there announcing a major deal with Trip.com to sell travel packages to Australia via the online travel agency (**TD** 14 Jul).

Further insights showed Kiwis again dominated the top spot in May, with 118,000 visits. **AB**

## JQ Bangkok boost

**JETSTAR** will add capacity between Australia and Thailand, with the Qantas Group budget carrier to add more seats to Bangkok from BNE and MEL.

Brisbane-Bangkok Suvarnabhumi services will increase from three to five times weekly from 26 Oct, while Melbourne will offer one additional flight to also take frequencies to five times a week from the same date.

## Saudia takes Orders

**SAUDI** Arabian flag carrier Saudia has begun the integration process with Amadeus' Nevo next-generation retail capability.

The Orders program is a dynamic record of what a traveller buys for their trip, replacing traditional PNRs by enabling the airline to better serve customers at each touchpoint via real-time insights.



## Discover our River Cruise Special Report

*Click here*

## COMO races into luxury



**COMO** Group's global recognition program, COMO Club, is now offering a Formula 1 experience in partnership with the Singapore Grand Prix.

The Clubhouse @ Formula 1 Paddock Club Travel Package offers premium access to the iconic night race, combined with COMO's signature hospitality.

Guests can enjoy a pit lane vantage point at The Clubhouse, a shared space in the luxurious F1 Paddock Club, with free-flowing beverages, cuisine crafted by celebrity chefs and Michelin star restaurants, and resident DJ sets.

The package also includes a two-night stay at COMO Metropolitan Singapore, as well as pit lane walks and rare behind-the-scenes access to the F1 garages.

"This is an extraordinary opportunity to experience one of Asia's most dynamic weekends through the lens of COMO - with impeccable service, world-class

design, and thoughtfully tailored experiences," the brand said.

Running from 03-05 Oct 2025, the Formula 1 package is available from A\$37,375 based on two guests - to book, sign up to COMO Club **HERE**. **JM**

## Uber for Boomers

**RIDESHARE** operator Uber has launched a new 'Simple' mode aimed at helping seniors and less tech-confident people to book transport on the platform.

Features of Simple mode include larger text, fewer buttons and steps, easier navigation and personalisation to allow seniors to more easily use the app.

Frequently visited locations can also be saved for quick access.

A separate Seniors section in the existing Uber Family profile will allow family members to book rides, manage payment and see real-time trip updates.

**TRAFALGAR**

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## ATIA wields the axe

**FIFTEEN** agencies have failed to renew their ATIA accreditation under the terms of the program's charter, with the association now removing their credentials.

Agencies removed from the scheme from 17 Jul include HLO Goulburn; All World Tours; HLO Munno Para; Uncover the World; Travelwize; Travel Traders; Toorak Travel; Phoenix Travel Australia; Himalayan Experience Travel; Cruise Traveller; HLO Norwood; HLO Morisset; All World Travel Service; A&A Travel Burwood One; and Travelhub.

ATIA CEO Dean Long told **TD** the association has still seen a 98% renewal rate for this year.

"Failure to renew is the category we have where there has been insufficient information provided, or on the information that has been provided, for us to make a final determination on whether they meet or do not meet the criteria," Long said.

## Mawson sea trials

**AURORA** Expeditions' *Douglas Mawson* has successfully completed her sea trials.

The tests were conducted from 25 Jun to 02 Jul, with *Douglas Mawson*'s key systems including propulsion, navigation, and safety, all confirmed to be ready.

*Douglas Mawson* will soon embark on her highly anticipated inaugural voyages in Dec, once she is delivered in Sep.

The ship's first cruise will explore Tasmania's coastline.

## HLO hops on nomination buzz



**HELLOWORLD** Travel is celebrating its National Travel Industry Award nominees for this year, covering a range of categories and acknowledging a number of areas of the business.

Chief Operating Officer & Executive Director Cinzia Burnes said Helloworld is thrilled with the recognition, which saw the company receive 16 nominations in eight different categories.

"It's a terrific demonstration of support from the industry and we are, as ever, so genuinely grateful," she said.

"We would also like to extend our congratulations to nominees from across our various Helloworld networks, as well as all representatives across the entire industry.

"**WE** are looking forward to celebrating together at the awards in Oct." *MS*

## New Melb hotels

**HOTEL** Indigo Melbourne Little Collins and Holiday Inn Melbourne Bourke Street Mall will open in Q3 this year.

The dual hotel project, developed by Steadfast Capital, is eight years in the making, and will see the revitalisation of Melbourne's Bourke Street Mall, and a transformation of its surrounding laneways.

The hotels will blend modern design with the city's rich cultural heritage, incorporating the preserved historic Art Deco facades of the iconic buildings hosting them: Diamond House, Public Benefit Bootery, Allan's, and the York Building.

The new developments will rise 10 storeys above Bourke Street Mall, sitting next to coffee, food and beverage outlets, as well as a number of retail offerings.



## Window Seat

**BEVERLY** Hills Mayor Sharona Nazarian has announced tomorrow will be officially declared as 'Clueless Day', in celebration of the namesake film set in the LA suburb.

Joining in the commemoration will be the iconic L'Ermitage Beverly Hills, which has introduced 'The Clueless Suite'.

Celebrating 30 years since the film's release, L'Ermitage Beverly Hills has partnered with Bloomingdale's to develop the 413m<sup>2</sup> suite.

The room has been transformed into a fashion-forward tribute to *Clueless*, complete with a yellow plaid accent wall, exclusive designer looks, a Cher-worthy closet curated by Bloomingdale's, and even a white Jeep Wrangler convertible for cruising around Beverly Hills.

The suite also features playful details like fuzzy pens, glam-ready bedding, and a show-stopping yellow plaid outfit centrepiece, designed exclusively for the suite by Emmy-winning costume designer Marco Marco.



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## Scenic says 'oui' to France Month

THIS week, the Scenic River Cruises & Tours team set out to celebrate France Month in style, and what better way than by diving into the magic of the line's Europe river cruises?

From the sun-drenched vineyards of Bordeaux to the romantic streets of Paris and the lavender-kissed hills of Provence, Scenic has been raising a glass (or two) to all things French.

It is the perfect time to inspire clients to experience these regions in all-inclusive ultra-luxury with Scenic. Vive la France!



SCENIC Group NSW BDM Julie Jones.



SCENIC Group Vic BDM Irina Petrova with Helloworld Tunstall Square's Anita and Sue.



HELLOWORLD Lower Templestowe's Amy & Kris Rowe with Scenic Group Vic BDM Alexander Ruggero.



SCENIC Group Qld BDMs at a client event.



RACQ Northlakes.



SCENIC Group NSW BDM and the team at Travel Associates Belconnen.



SCENIC Group NSW BDM Cathy Page with Flight Centre Woden's Ash and Asim.



SCENIC Group Qld BDMs Narelle Ryan and Anthony Patching.



SCENIC Group NSW BDMs Julie Jones and Cathy Page hosting GyMEA Travel Lounge.



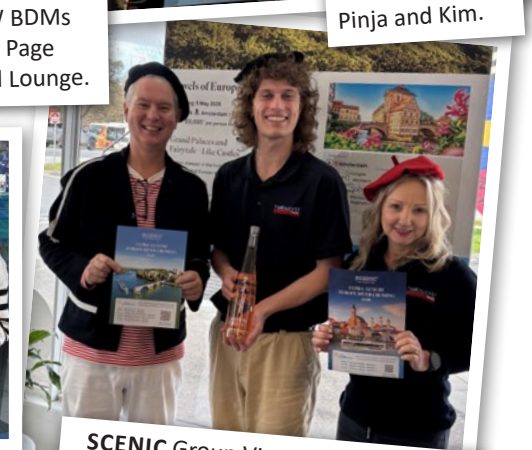
HELLOWORLD Belconnen's Pinja and Kim.



SCENIC Group NSW BDM Julie Jones at Envoyage Ride with Lidia Scuglia and Francesca Asquaro.



WESTON Travel's Sonaii and Emily with Scenic Group NSW BDM Cathy Page and Joanne.



SCENIC Group Vic BDM Alexander Ruggero at Helloworld Lilydale with Thomas McDonald and Julie Lendrum.



## CORPORATE UPDATE

### A third of bosses on board

**ONE** in three employers are now approving staff to take holidays while working remotely.

According to a new survey from Insure&Go, 43% of Australians have taken a holiday while working remotely, with 37% confirming they had direct company approval to merge business with pleasure.

A smaller cohort of 6% admitted taking leisure trips while working remotely, but failed to disclose travel plans to their employers.

The most common reason for not being transparent with management was the belief it was not necessary to do so (40%); followed by a fear the permission would be denied (35%); concerns about employer disapproval (16%); and the belief that employers would count it as a holiday (10%).

Younger workers were the least concerned about disapproval from the boss, with only 9%



of 18-29-year-olds expressing concern, while workers over 50 had the most anxiety (21%).

Almost half of the younger cohort who did not seek approval listed the fear of being denied permission as their top reason for failing to speak to management.

Meanwhile, the same report showed under 50s were twice as likely to take a working holiday compared to those over 50, with the results flying in the face of large corporations issuing controversial 'return to office' orders to their workforces.

Insure&Go Commercial and Marketing Director David Mayo said the results hit home that businesses must retain flexibility in order to retain quality staff.

"With only 3% of employees in Australia wanting to return to the office full-time, businesses that embrace hybrid or remote models are more likely to attract and retain staff," Mayo said.

"Employees now expect a degree of flexibility and for many Australians, that means the freedom to work from anywhere, including while travelling." *ML/AB*

### AA's Admirals Club

**AMERICAN** Airlines will open a new lounge concept at Charlotte International Airport, offering a tailored experience for travellers with short flight layovers.

The new Provisions by Admirals Club will open next month and feature minimal furniture and quick access to services such as fresh food and beverages.

Flyers eligible to use AA lounges can access the new facility, with one-day passes available to buy.

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### Connected gathers in Hobart



**FOURTEEN** emerging travel professionals from across Australia, each eager to run their own business, have recently returned from Connected Travel's first national conference.

Taking place at Lenna of Hobart, themes for the three-day conference included learning, connection, and celebration.

Delegates attended curated supplier workshops and learned from plenary sessions, while also enjoying some of Hobart's top attractions including MONA and the 'Posh Pit' ferry ride.

Catering to the next generation of agents, Connected Travel's conference was aimed at passionate travel professionals set on learning new skills and completing their training and accreditation requirements.

Suppliers on show at the event included Amanda Fenwick,

Evolution Travel Collective; Lara Anderson, Norwegian Cruise Line; Greg Wilson and Michelle McIntyre, Wide Eyed Tours; Kristy Marshall, Stuba; Maxine Wiggs and Mary Halteh, eRoam; and Kim Vaughan from AmaWaterways.

"This was never going to be a sit-in-a-conference-room-all-day kind of event," said Connected Travel Founder, Marissa Papas.

"We've built something different here, and this conference brought it to life."

Further highlights of the event included recognising a member of the team who has been with the company's from its first day in business, five years ago.

Papas added the network continues to grow with feelings of energy and enthusiasm palpable, with more new advisors coming onboard and a new trainer soon to join the leadership team. *ML*

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## SPECIALS

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**Breakaway Industry Club** has released industry rate cruise fares on a selection of Swan Hellenic 2025 voyages onboard *SH Vega* and *SH Diana*, across oceanview, balcony and suite categories. Agents can join a cruise from Rio De Janeiro to Buenos Aires on 06 Nov for the discounted price of \$6,371 for an oceanview cabin, instead of the standard price of \$9,280. Availability is limited - learn more [HERE](#).

Aussies can save up to \$2,000 on **Wendy Wu Tours**' itineraries in 2026 and 2027, with the operator's earlybird sale now on. For example, save \$1,500 on the 29-day 'Grand Tour of India'. Travellers can take advantage of a \$99 per person deposit on most tours throughout Jul (normally \$300pp). Bookings must be made by 29 Aug - click [HERE](#).

**Aurora Expeditions** is offering up to 40% savings on its 2025-26 Antarctic expeditions until 15 Aug. The offer includes the 12-day 'Spirit of Antarctica' voyage departing 10 Dec 2025 - click [HERE](#) to learn more.

Now is the time to book your client on their next overseas adventure, with **Collette** offering up to 15% savings on its tours worldwide. Using code 'EARLYBIRD26', travellers can enjoy discounted rates on small group adventures like the 15-day 'Mediterranean Coastal Journey', reduced from \$9,299pp to \$8,369pp. More details [HERE](#).


Travellers can save up to \$1,400 per couple when they secure their next luxury European river cruise with **APT**. The offer applies to 2026 sailings such as the 13-day 'Britain and Ireland Explorer' - find out more [HERE](#).

**Railbookers** has announced its biggest sales event of the year, which offers rare discounts on select 2025 departures of its three top luxury trains: the Venice Simplon-Orient-Express, the Belmond Royal Scotsman, and the Eastern & Oriental Express. Space is extremely limited - call 1300 938 534 to check availability and pricing.

Cruise lovers can save up to \$5,000 on **Crystal** sailings around the world when they book by 30 Aug. The promotion includes a 15-night voyage from Lisbon to Rome, which departs 12 Apr 2027 and visits Barcelona, Saint Tropez, Monte Carlo, Ajaccio in Corsica, and Italian gems like Portofino. Travellers will also receive up to US\$1,500 'As You Wish' onboard credit. Visit [crystalcruises.com](https://crystalcruises.com) to find out more.

**Trafalgar** is inviting Aussies to savour the flavours of France, with a new sale launched in partnership with *MasterChef Australia*. The nine-day 'Wonderful France' tour is now available for \$4,545 instead of the usual price of \$5,050, while the eight-day 'Paris Explorer' can be secured for \$4,730 instead of the full price of \$5,375. Find out more [HERE](#).




Travellers can save thousands of dollars on their next holiday, thanks to **TravelMarvel's** 'Freedom to Explore' sale, which offers big savings across worldwide destinations on tours of eight days or more departing in 2026. The promotion ends 30 Jul 2025 - call 1300 208 712.



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## Agents loose in India



**THE** Unique Tourism Collection recently treated a group of Australian agents to a famil in India, hosted by the luxury tourism marketing rep's long-term client, Peirce & Leslie (P&L).

Advisors had the opportunity to take in all the vibrant sights and smells of the country, including iconic attractions like the Taj Mahal, travelling by car, plane

and rickshaw. *JM*

**Pictured:** Venkat Subramanian; Peirce & Leslie; Emma Whiting, Emma Whiting Travel; Carolyn Burgmann, TravelManagers; Jacqui Cuffe, Savenio; Alisa McInnes, Chirn Park Travel; Cath McDiarmid, Emma Whiting Travel; Claire Taylor, Quay Travel; Danielle Cush, Travel Associates, Cronulla; and guide Vikas Sharda.

## EL AL CEO resigns

**DINA** Ben Tal Ganancia has resigned as CEO of Israel's flag carrier El Al after more than three years in the position.

The senior airline executive has presided over one of the most turbulent times in any carrier's history, which has included the post-COVID recovery and military conflict between Israel and several neighbours.

Despite this, Ganancia will exit the carrier at the end of the year after it posted record profits, made possible largely by foreign carriers suspending flights to Israel for safety concerns.

## Melia adds a third

**MELIA** Hotels International will open its third property in the Canary Islands in the form of the new Paradisus by Melia on the island of Fuerteventura.

Located on Sotavento Beach, the property will be the first all-inclusive resort on the island, with the concept centred around the idea of a balanced lifestyle and personalised pace.

The resort will feature 361 rooms, four tropical swimming pools, landscaped gardens, a watersports centre, daily activities, and wellness programs for families and adults.



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