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Today's issue of TD

Travel Daily today features seven pages of the latest news, plus a full page from **Collette**.

See *Survivor* finale

GLOBUS family of brands (GFOB) will crown the winner of its *Survivor*-themed trade incentive on 14 May at Verandah Bar in Sydney, with advisors now invited to the witness the dramatic conclusion.

An Avalon Waterways cruise is on the line, as 12 finalists battle it out to be sole survivor after 12 gruelling rounds of competition - register to attend and potentially win prizes by coming **HERE**.

MG beds down agent push

FORMER Infinity Holidays General Manager James Whiting will spearhead a push by Asian bedbank MG Group to target Australian advisors directly for the first time (**TD** breaking news).

The largest Southeast Asian accommodation platform will bring more than 350,000 hotels to advisors in Australia, including highly sought-after properties in popular destinations like Bali, Singapore, Bangkok, and Phuket.

Benefits for advisors using MG's bedbank include the flexibility of multiple payment methods, branded vouchers and receipts backed by a local team, as well

MGbedbank

as live rates, availability, and intuitive markup tools via Jarvis.

Agents will also have access to the exclusive MG Friends loyalty program, VIP events, and the option of API integration.

"MG Bedbank fills a long-standing gap in the Australian market," Whiting said.

"Agents have been asking for better direct access to Southeast Asia's top inventory and now they have it, backed by local support and a platform that makes selling and servicing easier than ever," Whiting added.

To celebrate the launch in Australia, MG Bedbank will host a series of workshops across Australia this month, providing a range of opportunities for agents such as earlybird commission deals, system training, and regional insights.

Whiting will be supported in the local market by Karli Donaldson, who has been appointed BDM.

She has 15 years of experience working across key brands such as Infinity Holidays, Emirates, Finnair, and BedsOnline.

The MG bedbank had already enjoyed an indirect presence in the local market, having served as key partners to travel brands in Australia and New Zealand. **AB**

Collette air promo

COUPLES can save up to \$1,500 in airfares on any Collette tour from now until 30 May.

Airfares with Collette also includes roundtrip airport transport in a private sedan, in-destination transfers, and 24/7 emergency help - see **page eight**.

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Alcatraz tourism escapes?

US PRESIDENT Donald Trump has suggested he will order the infamous Alcatraz prison in San Francisco to become active again and house criminals, casting doubts over the former prison's future viability as a major American tourist attraction.



In a message posted on Trump's Truth Social account, the US leader said Alcatraz will once again serve as a "symbol of law, order, and justice."

Trump also indicated the site will be expanded and refurbished to incarcerate the most "vicious, violent, and repeat criminal offenders" in the US.

Alcatraz (pictured) has been a tourist attraction since 1973, and is one of the most visited sites by travellers in the United States.

It attracts around 1.5 million tourists every year. *AB*

Record for Nagano

AUSTRALIANS are travelling to Nagano in record numbers, with figures released by the Japan National Tourism Organization showing more visitors to the mountainous destination than from any other source market.

Australia even beat out Japan's close neighbours Taiwan and Hong Kong in the top three, with a year-on-year growth rate of more than 90%.

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Explore joins ATIA

EXPLORE Worldwide is among five travel companies that joined the Australian Travel Industry Association (ATIA) Accreditation program in Mar.

The move follows the tour operator making significant inroads into the Aussie market, with the brand set to unveil a travel agent portal soon.

The latest membership report from ATIA showed Travel Direct Co, Flight Guys, NQ Travel & Cruise, and Eat Pray Love Travel also joined the scheme, while seven members were noted as ceasing operations.

ATIA also confirmed 23 members are accredited under monitoring agreements, with the businesses obligated to provide quarterly financial and operational disclosures.

MEANWHILE, ATIA believes its members are in a strong position to continue advocating for the industry following the Labor victory in Sat's federal election.

The continued advocacy push from ATIA with the retained Albanese Government includes ensuring any proposed Aviation Industry Ombuds Scheme focuses on airlines' responsibility to fairly refund travellers, and not target travel agents, which comes at significant cost for each business.

A push for a new public awareness campaign highlighting the consumer benefits of booking with an accredited Aussie agent also remains a top goal, as does payment reform, better aviation competition, & training support.

VARA fleet change

FOLLOWING previously flagged plans to phase out A320 aircraft from the fleet in WA, Virgin Australia Regional Airlines (VARA) has confirmed seven A320s will be retired from operations between now and Jun 2026.

The program will see a transition of charter and regular short-haul passenger flights to Boeing 737 aircraft and Boeing 737 MAX-8s seasonally.

A spokesperson for Virgin Australia told **TD** the change will provide increased reliability and product enhancements, including in-flight entertainment, in-flight connectivity, and in-seat power.

In addition to this, the fuel efficiency of the Boeing 737 MAX-8s will also drive lower carbon emissions by approximately 21% on average when compared to our current A320 fleet.

The clarification follows VA filing a preliminary schedule to expand 737 MAX 8 operations on a range of Perth routes, including charter flights in West Australia.

Virgin Australia also has draft plans in place to operate its new 737 MAX 8 planes on Brisbane-Queenstown and Sydney-Queenstown routes on 02 Apr 2026 and 29 Mar 2026 respectively, according to a recent *Aeroroutes* post.



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BKB on the road

BKB Holidays will hold its annual roadshow this month, visiting Brisbane on 26 May, Sydney on 27 May, and Geelong on 28 May.

Fun and informative sessions are promised, in addition to free drinks and canapes, and the chance to win prizes - RSVP [HERE](#).



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No AI in training is flawed

EXCLUSIVE

ARTIFICIAL Intelligence (AI) should be included as a core competency and foundational unit of study in travel and tourism tertiary courses, believes Australian Travel Career Council (ATCC) CEO, Rick Myatt.

Speaking to *Travel Daily*, Myatt said AI training should be considered a key study element for emerging travel industry career-seekers, similar to general travel and tourism knowledge.

"Whether it's Cert III in Tourism, Cert III in Travel or Cert III in Events, general travel knowledge is actually across everything because it's a foundational unit, but it doesn't contain any knowledge about AI and I reckon that is a major flaw," Myatt said.

Newcomers to the industry should be introduced to the roles AI is currently performing in the sector and learn how to harness it, Myatt added.

"But it doesn't exonerate the human service - AI will do what you want it to do, nothing more and nothing less."

However, Myatt suggested a key problem facing education in travel and tourism is that students often have a better grasp of the technology than trainers.

ATCC was recently consulted by the NSW Government on how AI can be better incorporated into travel and tourism training.

"One of my comments to the government was that 'it's not students, it's the trainers'."



"You don't have trainers that are trained with up-to-date AI knowledge - AI and cyber security should be hand-in-glove."

"It should be a backdrop of almost any sector, any product," Myatt added. *ML*

Do Dunedin and win

QLD travel advisors can learn more about the appeal of Dunedin in New Zealand, with reps from the Kiwi city visiting the Gold Coast on 27-28 May.

Dunedin Destination Manager Sian Sutton and Business Development Lead Teresa Fogarty will host five presentations across Southport and Coolangatta, with updates covering attractions and operators such as Larnach Castle, Monarch Wildlife Cruises and Tours, and The Otago Peninsula Eco Restoration Alliance, a private eco-reserve dedicated to conservation and education.

Those who attend will go in the draw to win a trip for two worth \$2,800, including flights, accommodation, and a range of experiences - email Teresa.fogarty@dcc.govt.nz to be directed to the right rego page.

Direct flights between Gold Cost and Dunedin commence in Jun.

Trump Dubai resort

THE Trump Organization has teamed up with developer DarGlobal to build a resort skyscraper in Dubai that will boast the world's highest outdoor swimming pool.

The property will host 80 floors of residential and hotel space, and is slated to open in 2031.

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Even more connected

FOLLOWING a strong response to the launch of its IATA qualifications and practical programs, Connected Travel has expanded the number of training workshops and program intake numbers available for 2025.

Open to travel industry professionals across the country, this year's training calendar features the return of the Connect Program for new hires, as well as several new modules covering complex fare construction across GDS systems, Sabre, and Tramada.

The Connect Program is tailored for those with little travel industry experience, aiming to provide students with the skills, confidence, and customer-first mindset needed to excel in the evolving travel landscape.

Connect Program's first intake will run from 19 May through to 11 Jul, with a second batch also available later in the year from 25



Aug to 17 Oct.

"Whether you're bringing on new hires or just want your team reinvigorated with customer experience strategies, this is for you," founder Marissa Papas said.

Register your interest [HERE](#).

Meanwhile, new specialist fare workshops on offer include: New Hire Sabre Training starting 12 May; Tramada Training - Beginner Overview on 26 May; Sabre Intermediate from 03 Jun; Constructing Complex Fares and Thinking Outside the Box on 19 Jun; and Comprehensive Overview: Reports and Accounts on 14 Jul (Tramada-focused but applicable to all major CRMs).

For more details, see [HERE](#).

Pictured: The Connected Travel team with leader Papas. AB

Travel Daily

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Hurtigruten's tastiest cruise

HURTIGRUTEN has revealed the details of a new Norwegian coastal voyage that focuses on culinary and drink themes.

The seven-day cruise includes three nights sailing from Bergen to Stamsund, two nights at farms in Lofoten and Vesteralen, as well as one night at a distillery by Lyngen Fjord in northern Norway.

During the first three days, guests will enjoy a shellfish platter sourced from the local fjords, a tasting session at the women-owned Feddie Ocean Distillery, a five-course tasting menu featuring fjord and mountain produce, and a four-course Sami dinner crafted by chef Maret Ravdna Buljo.

Hurtigruten has scheduled several small-group departures from 21 Sep through to 02 Nov.



Travel Daily
ON LOCATION



AUCKLAND

Today's issue of *TD* is coming to you courtesy of Air New Zealand, which is today unveiling its redesigned Boenig 787-9 Dreamliner.

TRAVEL Daily is today in Auckland for the unveiling of Air New Zealand's first of 14 new retrofitted 787-9 Dreamliners.

The first of the new fleet of aircraft will take to the skies in two weeks' time, on 19 May, flying from Auckland to Brisbane return.

A number of Air New Zealand executives were on hand in Auckland for the occasion, including Chief Commercial Officer Jeremy O'Brien and General Manager Customer Alisha Armstrong - more in *TD* this week.

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MSC updates kids

MSC Cruises is gearing up to implement a new policy on 15 May that will prohibit children under the age of two from sailing on itineraries that are 11 nights or longer.

On the cruise line's website, it states that children must be at least 24 months old on the day of embarkation, otherwise they will not be permitted to sail.

The rationale for the change in tack is due to long cruises often having multiple days at sea, which the cruise line indicated can impede its ability to provide urgent medical care for infants.

More chopper worry

US TRANSPORTATION

Secretary Sean Duffy has branded two more near-misses between commercial aircraft and army helicopters in American skies last week as "unacceptable".

The pair of planes, operated by Delta Air Lines and Republic Airways, were forced to abort landings at Washington Airport due to Black Hawk helicopters flying in commercial airspace on route to the Pentagon.

Duffy's sharp criticism follows a fatal incident in Jan this year, which saw a US Black Hawk helicopter collide midair with an American Airlines partner flight over Washington DC (TD 31 Jan).

The National Transportation Safety Board has launched investigations into the near-fatal incidents, with Duffy adding the army had flouted safety rules.

A decade of smart flying



SMARTFLYER is celebrating 10 years of collaboration with SmartFlyer Australia, which was launched in 2015 in partnership with Goldman Travel Corporation.

The joint venture is a Virtuoso travel agency which unites 40 dedicated affiliates, with head offices in Sydney and Melbourne.

"Our partnership with SmartFlyer Australia underscores

our deeply rooted belief that collaboration fuels success," SmartFlyer Chief Operating Officer & Managing Partner Erina Pindar said.

"By blending our resources and support with the talent and local expertise of SmartFlyer Australia, we've been able to deliver superior experiences and create greater opportunities not just for our clients, but also for our affiliates," she added.

SmartFlyer Australia founding partner and Goldman Travel Joint MD Anthony Goldman (pictured front row) explained how the collaboration came to pass.

"This partnership presented a clear opportunity to open new doors - not only geographically, but also in how we approach growth," he said.

"It's been incredibly rewarding to see how this alignment has empowered our advisors and broadened what's possible for the travellers we support." MS

Qantas accident

A QANTAS employee has been seriously injured after falling from an aerobridge at Sydney Airport over the weekend.

The incident happened in the T3 Domestic Terminal on Sat, and reportedly involved a woman in her 40s who fell six metres.

A Qantas spokesperson said the airline's focus is to support the worker - who has serious head injuries - and will now work with Sydney Airport and SafeWork NSW on an investigation.



Window Seat

ONE of the United States' most popular talk shows took aim at the country's ailing tourism sector over the weekend, making a raft of absurd suggestions for a potential recovery campaign.

The *Real Time with Bill Maher* program suggested one catchy tourism slogan might be 'See America - it has only been two days since our last forced deportation'.

Other tag lines put forward included 'See America and make the world's most expensive omelette'; 'visit the historic Yellowstone National Park lumber mill'; and 'visit America now, why wait until we annex you?'

Passengers to eat Sydney Airport's dust

SYDNEY Airport has warned there will be temporary disruptions to food options as it renovates the dining precinct at Terminal 3 Domestic.

The upgrades will see new culinary options open soon, with the names to be revealed in the coming weeks or months.

During the construction period, Sydney Airport said it has a range of temporary food stalls set up, offering travellers quick bites including fresh sandwiches, fruit and yoghurt, coffee, sushi, among many other options.

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Infinite HK possibilities



INFINITY Holidays and the Hong Kong Tourism Board teamed up last week in Sydney to cajole the rising popularity of Asian hub as a leisure destination.

The VIP gathering at Lotus The Galleries saw travel advisors and key suppliers come together to spur further demand, which has already seen a healthy uptake in Hong Kong bookings via agent channels, Infinity noted.

Agents at the luncheon were privy to new opportunities and insights designed to boost their

sales potential and bonuses, with a new trade promo revealed.

The new 'Top Seller Takes It All' advisor incentive, thanks to Harbour Plaza Metropolis, will see the highest-selling agent for Hong Kong in May 2025 rewarded with an exclusive unnamed prize.

Attendees were also treated to a Hong Kong-inspired menu as they learned more about the island, the destination's dynamic culture, experiences, and array of travel packages. **AB**

Air NZ dreams big

AIR New Zealand's first retrofitted Boeing 787-9 Dreamliner has been unveiled in Auckland, offering passengers a revamped cabin experience on routes between Auckland, Brisbane, San Francisco, and Vancouver from Wed.

"This is the first-ever full nose-to-tail retrofit of a 787-9 Dreamliner and marks the introduction of our first new onboard product in over 15 years," CEO Greg Foran said.

Updates on board include an all-new in-flight entertainment system, larger in-flight entertainment screens, smarter stowage options, and additional privacy in premium cabins.

All 14 of Air New Zealand's Boeing 787-9 fleet will be updated to the new cabin layout by the end of 2026, with a second refit now underway in Singapore.

Mandarin updates

MANDARIN Oriental Hotel Group has launched an enhanced loyalty program and a new mobile app.

Highlights of the revamped app include more seamless access to bookings, travel and itinerary planning, personalised in-stay requests, as well as local concierge support.

The app now also allows guests to order services while in-house, such as in-room dining and streamlined digital check-in.

Meanwhile its former loyalty program has been overhauled, with points and tiers dropped in exchange for invitation-only communities that Mandarin said will unlock better privileges.

The two developments are part of a comprehensive guest experience rethink that has been more than two years in the pipeline in consultation with guests from around the world.

PONANT EXPLORATIONS FAMIL: ANCIENT WONDERS OF THE MEDITERRANEAN



"We can't control the wind, but we can always adjust our sails."

When weather conditions shifted, expert Captain Pascal Goger and his team forged a new course for *Le Dumont-d'Urville* midway through the Ancient Wonders of the Mediterranean famil, hosted by Kristina Sambaher, showcasing the remarkable expertise, adaptability, and seamless coordination of the PONANT EXPLORATIONS crew.

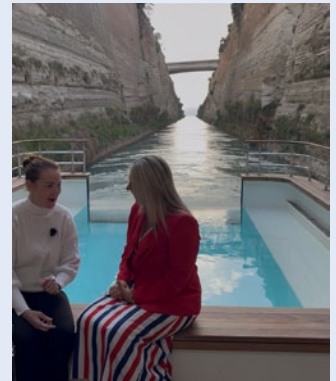
Due to strong winds, the small ship was unable to reach its planned port of call in Hydra. But Captain Pascal had a solution. He navigated the ship to the lesser-known island of Poros, Greece, an even rarer gem. The team swiftly coordinated new shore excursions or the opportunity to explore the port at leisure, sampling local delicacies from the island's many cafés and bakeries. On board the group enjoyed lively onboard entertainment, and cocktails as the crew curated a fun and engaging evening at sea.

Crossing the Corinth Canal the next day was awe-inspiring, a breathtaking maritime feat where guests felt truly at the helm of exploration. The journey continued with a fascinating shore excursion to the Temple of Apollo, Delphi, the final stop in Greece before setting sail for Italy.

TOP: Shore excursion to Apollo's Temple, Delphi.

MIDDLE: Belle Golding from the Cruise and Travel Store, chatting to Kristina as they cross the Corinth Canal on board *Le Dumont D'Urville*.

BOTTOM: Guests are up early to capture their PONANT Moment.



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Destination Sydney Surround - Cruise Newcastle

With more than a dozen cruise ships visiting each year and the prospect of many more to come, Destination Sydney Surround North (DSSN) has produced a brochure to inspire more cruise lines to call in the city. The guide details six shore tours available close to the port and aims to inspire travellers to explore more of the Hunter region on a future visit. Local Newcastle tour operators eager to work with the cruise sector are encouraged to collaborate with DSSN.



AAT Kings - Australia 2025-26 Guided Holidays

Seeing your own backyard has never been simpler with AAT Kings' latest range of guided holidays covering Australia. The latest guide is split into three parts, featuring First Choice luxury escapes, Best Buys guided holidays and short breaks of no more than four days, with plenty of useful tips littered throughout. Handy maps also show the rough path each holiday will take, while each day features details of activities and optional add-ons.



Railway Adventures - Your World by Train 2025

Scott McGregor's latest collection of fully escorted rail trips around the world are well detailed and packed with plenty of local experiences. Travellers can explore parts of the world virtually inaccessible by road, riding some classic locomotives and enjoying off-track experiences like hot air ballooning. There are even specialised adventures available, such as a dinosaur itinerary which takes travellers deep into the heart of Queensland's

dinosaur country.



Adventure Wild - Kimberley Tours 2025

Travellers can discover rarely-visited parts of Australia with Adventure Wild. This compact three-page guide from the small tour operator covers just one itinerary but offers a comprehensive look at Australia's rugged northwest. Locally owned and operated from Broome, travellers enjoy the services of two experienced guides on each trip, no supplement for solo travellers, relaxed trips with multiple night stays and small groups, allowing each person to develop a unique connection to their surroundings.

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Merlin em-barks on new land



POPULAR Paramount kids TV series *Paw Patrol* will be brought to life at the UK's Chessington World of Adventure Resort, thanks to Merlin Entertainments.

The multi-million dollar investment will have a 1.4 acre (5,665sqm) footprint and will include four *Paw Patrol*-themed rides, a number of fresh concepts around the TV series, tailored guest accommodation, and a customised retail offering.

Fiona Eastwood, CEO of Merlin Entertainments, said: "We're delighted to be joining forces with Paramount to bring *Paw Patrol* to life in one of our most popular UK theme parks.

"The partnership reinforces our position as the preferred partner for the world's most beloved brands and builds on Merlin's expanding offer to families with younger children, who are a key audience for us as part of our future growth plans.

"We look forward to welcoming guests to Chessington to enjoy this exciting new land."

In Australia, *Paw Patrol* is one of the most popular kids TV shows, with a demand score 23.9 times

the average show for Mar 2025, according to Parrott Analytics.

The *Paw Patrol* section of Chessington World of Adventure will open in 2026. *DF*

Linkd lands Okinawa

LINKD Tourism has announced it will be working with Okinawa Convention & Visitors Bureau (OCVB) after it won a competitive pitch for the business.

Linkd Tourism's Account Manager, Sally Miles, will lead the account's B2B focus under the direction of Millie Browne, Linkd Trade Director, with consumer activity and PR also in the scope of services for the next 12 months, which will be managed by Christina Koullas.

OCVB Manager Atsumi Ito said in a statement, "Leveraging Linkd Tourism's knowledge and experience gained through collaboration with JNTO, we are excited to work together to share the charm of Okinawa with the Australian trade and media."


Okinawa is the southernmost prefecture in Japan and includes the Nansei Islands chain.



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