## Travel Daily

First with the news

Tuesday 21st October 2025



#### Today's issue of TD

**Travel Daily** today features nine pages of news, our **Sustainability** page, a product profile from **Collette**, plus two full pages from **Helloworld**.

#### NCLH's green deal

NORWEGIAN Cruise Line Holdings (NCLH) has signed an eight-year deal with global energy company Repsol to supply renewable marine fuels at the Port of Barcelona.

From the 2026 European season, Repsol will offer renewable fuels - including biofuels and, from 2029, renewable methanol - directly to NCLH vessels across Norwegian Cruise Line, Oceania Cruises, and Regent Seven Seas Cruises when calling at Barcelona.

The agreement is expected to help NCLH achieve its goal of net-zero carbon emissions by 2050.

#### MEL clamps down

**MELBOURNE** Airport is this month trialling fixed-price taxi kiosks, with the aim of deterring illegal taxi touts.

Passengers can now enter their destination address in one of three taxi kiosks in the Qantas domestic terminal to secure and pay a fixed price upfront.

Users will receive a printed or digital receipt showing the guaranteed price, before being directed to a dedicated bay to meet their driver.

"People shouldn't have to haggle with a cabbie over a fare or their destination when they come to the airport, and this trial aims to eliminate that pain point," said Melbourne Airport Chief of Ground Transport, Property and Retail Jai McDermott.

## MTA fully owned by HLO

HELLOWORLD has acquired the remaining 50% stake in Mobile Travel Holdings - trading as Mobile Travel Agents (MTA) - for \$36 million (TD breaking news).

The latest development will see CEO Don Beattie (pictured) shift from leading the business to an advisory capacity while the ownership transition process takes place.

Meanwhile, Lesley Owen has been appointed Group General Manager following the deal.

Owen said she is looking forward to continuing the legacy created by founders Karen and Roy Merricks, as well as working alongside Sara and Ben Merricks, who will remain in the business.

"I am honoured to lead MTA, a business I have admired for a long time for its unique client offering and agent proposition," she said.

Helloworld acquired a 50% interest in MTA in 2016 for \$14.2 million, and as part of the purchase agreement, the company had the option to buy

#### Viet carrier gears up

**STARTUP** airline Sun PhuQuoc Airways will begin commercial operations from next month, it has confirmed (*TD* 22 May).

The airline earlier in the year flagged a fourth quarter launch, and has now confirmed it will take off from 01 Nov.

Sun PhuQuoc is backed by Vietnamese company Sun Group, which is planning to leverage its holiday resorts and attraction parks to build integrated travel packages featuring flights.

The airline will be based on its namesake island of Phu Quoc.



the remaining 50% stake until 31 Dec 2021.

However, the deadline was extended to 2025 due to the impacts of the pandemic.

The final acquisition this morning takes Helloworld's total investment in MTA to around \$50 million, and is expected to add an extra \$440 million in annualised TTV to its bottom line.

MTA currently has 60 staff and boasts around 450 home-based travel agent advisors. *AB* 

#### Collette '26 offer

**COLLETTE** is bringing back its popular 'Canadian Rockies and Alaska's Inside Passage' tour for 2026, now on sale.

Travellers who secure their booking by 12 Nov 2025 will save \$750 per person on all 2026 departures - discover more details on the back page.

#### **HLO** raises a glass

HELLOWORLD Travel is celebrating its 2025 National Travel Industry Awards (NTIAs) win, which saw it declared the Most Outstanding Branded Travel Agency Group - see a message from the company on page 10.

Additionally, Helloworld has extended its congratulations to all NTIA 2025 winners and finalists.

For more details, head over to page 11.





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## Scenic's Ikon of luxury

**SCENIC** Group has announced plans to take ultra-luxury cruising to a new level, unveiling its upcoming discovery yacht Scenic Ikon, which will sail its inaugural season from Apr 2028.

Larger in size than Eclipse I and Eclipse II, Ikon will be able to host up to 270 guests across 135 all-verandah suites, and its design has also been crafted to cater to both polar and warm water tropical destinations.

Offering plenty of toys to maximise discovery, Ikon will be equipped with two Airbus H130-T2 helicopters, a customdesigned Triton AVA submersible, Zodiacs, and luxurious superyacht Fassmer tenders.

While helicopter rides are an added cost, earlybird bookings will have chopper excursions included in their ticket.

"Scenic Ikon has been conceived, engineered and built with our in-house ship building



division at MKM Yachts and will be operated entirely by our own dedicated Scenic crew," Scenic Group founder and Chairman Glen Moroney said.

"This remarkable vessel (render pictured) is the result of more than three years of passion, innovation and development by our team...every element has been optimised to deliver unrivalled experiences across diverse destinations," he added.

Construction of Ikon is already underway, and remains on schedule for delivery at the end of 2027, ahead of final testing and entry into service. AB



#### LE trends revealed

**THE** travel trends that will shape how Australians travel in 2026 have been revealed by Luxury Escapes, and sports has emerged as a major driver.

Live events and sports travel were highlighted as significant motivators for the year ahead, including the global Formula One Grand Prix season, FIFA World Cup across North America, and the AFC Women's Asian Cup.

Top destinations included Bali, Thailand, and Vietnam for luxury value holidays, while Italy and Japan emerged as being high on many traveller's bucket lists.

Despite its recent struggles, the USA was also highlighted as a popular destination for sporting events and cultural icons.

China was the loser, however, with Luxury Escapes suggesting desirability was down yearon-year, potentially due to the exchange rate, while on the activity front, bungee jumping is also losing its popularity.

#### Solomons concerns

WHILE tourism has been acknowledged for its contribution to the local economy by Solomon Island residents, they have also highlighted multiple concerns.

The release of the 2024 Community Attitude Survey (CAS) results - completed by 1,280 respondents - revealed that many felt the benefits of tourism were not equally distributed, with wealthier groups and foreign operators perceived to be the primary beneficiaries.

The survey also showed that environmental threats such as reef damage, waste management issues, and the erosion of cultural authenticity were seen as significant issues.

Tourism Solomons Acting CEO, Dagnal Dereveke, said the CAS findings were vital in driving future policy for the country.

He said the results of the survey would "determine the type of tourism that is best suited for Solomon Islands".



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#### Mixed reaction to committee

#### <u>EXC</u>LUSIVE

WHILE many agents have responded positively to the Australian Travel Industry Association's (ATIA) intention to launch a committee for independent advisors, there are some questioning how the new body will function.

"The landscape's changing fast, and the smartest advisors are finding ways to roam freely while staving connected to something bigger," The Travel Project's Matt Coyle told Travel Daily.

"It's encouraging to see the Council of Independent Travel Agents and Advisors (CTA) recognising and formalising that movement across the industry."

Travel Agent Finder's Anna Shannon (pictured) agreed that it was a step in the right direction on behalf of the fast-growing sector of independent agents, but revealed some of the mixed feedback she has come across.

"Some welcome the opportunity for inclusion under a national association that claims to represent the entire industry," Shannon explained.

"Others, however, view it as more of a token gesture - boxticking - unless there's genuine influence attached to it."

She also questioned the eligibility criteria for those who want to join, such as the requirement that nominees must represent a financial member of an ATIA-accredited agency.

"Many of those already



have representation on the existing board, while the truly independent agents (those operating outside of these networks) are often the ones feeling unheard," she noted.

"If they're excluded, the initiative risks missing the very voices it aims to empower."

ATIA CEO Dean Long told TD that the council is open to anyone who is ATIA accredited, whether they are full or concessional.

"You do have to be a member though - we're a membership organisation," he affirmed.

"If you're not, you can sit on the outside and continue to whinge, nothing [will] happen and you'll be very ineffective."

ATIA Chair Christian Hunter announced details about the council over the weekend at Beyond Borders (TD 10 Oct).

"We recognise that there could be some independent agents who have felt the association favours larger businesses.

"As a board, we would probably fundamentally disagree with that, but this is our opportunity to demonstrate that we are open to constructive dialogue," he said.

Interested independent agents can find more details HERE. JHM

#### Go get Tour Amigo

SYD-LAX: Daily, year-round BNE-LAX: Returns 2 Nov 2025

MEL-LAX: Launches 5 Dec 2025

NONSTOP: AUSTRALIA TO LOS ANGELES.

**ONLINE** booking system Tour Aimgo is now a connectivity partner with travel experience platform GetYourGuide.

The new pact will see Tour Amigo operators and DMCs able to distribute their tours through GetYourGuide, with automated pricing and availability.

Operators can now also reach new digital channels and streamline distribution through a single, connected system.

"Tour Amigo's flexible integration options empower tour operators and DMCs to connect to GetYourGuide efficiently, eliminating the need for ongoing maintenance and manual inventory updates," Tour Amigo Chief Exec Murray Decker said.

#### **UA**, **DL** tech issues

**SOME** United Airlines and Delta Air Lines passengers experienced disruptions early yesterday morning due to an outage at Amazon Web Services.

Passengers reported on social media that they were unable to access their apps, while others had issues checking in on the carriers' websites.

Some flights were also delayed due to pilots being unable to access flight plans.

"Our teams are aware of the issue and are working to resolve it," United wrote to pax.

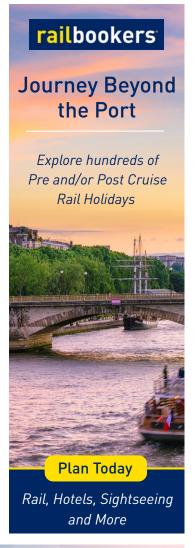
FlightAware did not report any major delays or cancellations due to the outage, and AWS services were restored later that morning.

#### Zambia's first Hyatt

📐 DELTA 🏐

**HYATT** has revealed plans to open its first-ever Hyatt-branded property in Zambia in 2026.

Located in the capital city of Lusaka and close to wildlife experiences, the five-star Hyatt Regency Lusaka The Pamodzi will offer 170 guest rooms and suites.





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#### Carnival appoints

**CARNIVAL** Cruise Line has appointed Resolution Digital as its SEO and journey optimisation agency, following a highly competitive pitch process.

The agency will deliver datadriven strategies and customercentric digital experiences designed to accelerate the cruise line's growth and cement its position in Australia.

Resolution Digital will also focus on user and customer experience.

#### TTC adds a GEM

**THE** Travel Corporation's (TTC) Trafalgar and Insight Vacations brands will add a visit to The Grand Egyptian Museum (GEM) to all of its Egypt itineraries, once the venue opens at the beginning of next month.

Slated to take its first guests on 01 Nov, the museum will also be available as an optional experience with Costsaver's tours in Egypt.

### Rex to have US owners

**REX** is poised to fall into American hands after several media reports cited sources confirming US aviation business Air T has agreed to buy the ailing carrier (TD breaking news).

While no public announcement has been made by Rex's administrators EY, the Nasdaglisted Air T is believed to be close to confirming the deal, which was speculated to be before Prime Minister Anthony Albanese to formally sign off on last month (TD 19 Sep).

The Arizona-based Air T currently operates cargo flights for blue chip brands like FedEx, as well as a range of B2B services such as aircraft trading, leasing, and engine parts spaces.

Crucially, Air T has access to spare parts needed to keep Rex's ageing fleet of Saab 340 aircraft operational, which are becoming an increasing cost burden to the Aussie carrier as it scrambles



to maintain repairs and obtain suitable replacement parts.

Air T also owns operations and facilities that will help Rex fasttrack any needed repairs.

According to the AFR, one source claimed Air T may only need to pay an acquisition price if certain profit thresholds are met within the first 18 months of the Rex purchase.

Rex was forced to abandon its Boeing 737 capital city routes when it went into administration in Jul last year, and since then has serviced a select number of regional routes using its Turboprop planes thanks to ongoing government support. AB

#### Nat Geo 2027/28

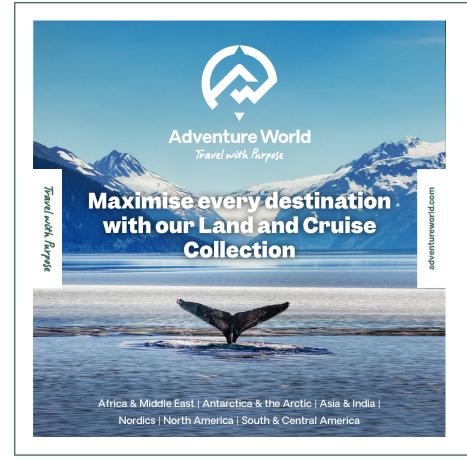
NATIONAL Geographic-Lindblad Expeditions has unveiled its 2027-28 deployment, with guests to discover destinations across all seven continents.

The 2027-28 season introduces a collection of new and returning itineraries, such as the chance to experience the rare natural phenomenon of the solar eclipse.

National Geographic Orion will be positioned in the path of totality at the Strait of Gibraltar for the 2027 eclipse, with passengers to be joined by naturalists for the phenomenon, as well as a photographer from National Geographic.

Lindblad has also expanded its season in the High Arctic Tundra.





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### US "cuts through the noise"

**BRAND** USA has formally kicked off its 'America the Beautiful' global marketing platform, first flagged in Jun at IPW (TD 17 Jun).

The new platform is designed to streamline Brand USA's marketing efforts, which has had its global budget slashed under austerity cuts made by the Trump administration, also resulting in a workforce reduction of around 15% (TD 08 Sep).

Under the labour-saving approach, Brand USA's new organisation-wide platform aims to bring every facet of the brand under a single vision "to meet the moment" and "cut through the noise to reconnect travellers".

Part of the new platform's purpose is to shift the focus from product to people, reminding travellers of what sets the US apart from other destinations in the way of stories, culture, and unique experiences.

"With 'America the Beautiful',



we are delivering a fresh invitation to explore the USA in new and exciting ways," said Leah Chandler, Chief Marketing Officer at Brand USA.

"We are not asking people to simply visit America, we're inviting them to feel it, taste it, and carry home experiences that become core memories."

A new Al-powered hub has been launched to support the campaign push, offering personalised recommendations, interactive maps, and itinerarybuilding tools.

The campaign will roll out across TV, streaming, out-of-home, digital, and social in nine priority markets - including Australia. AB



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#### Pets are now bags

PETS on flights can now be classed as baggage, according to new European Union rules.

This will mean airlines are not required to pay higher compensation if the animal is lost, as they will not be considered a passenger.

The decision comes from a case in which a dog escaped from its pet carrier while being transported to the plane at Buenos Aires's Ministro Pistarini International in Oct 2019 and was never recovered.

The court heard that the passenger and her mother were flying with their dog on Iberia, which was put in a special pet crate for the flight.

However the dog escaped the crate and was unable to be recovered - and is still missing.

Its owner had sought €5,000 (approximately A\$9,000) in compensation, with Iberia arguing its liability is limited under EU rules for checked bags.

#### Newy Bali takes off

JETSTAR has brought back international travel to Newcastle. with its first Bali flights taking off today (TD 03 Jun).

The new service will operate three times a week on Jetstar's Airbus A321LR, delivering more than 70,000 seats each year between Newcastle and Bali.

JQ is celebrating the new flights with a 24-hour sale from \$215 one-way - head to jetstar.com for more on the deals.

#### TFE appoints five

TFE Hotels has made three new appointments for the New Zealand market, with Stuti Kumar appointed Director of People & Capability, Lindsay David as Director of Sales, and Joseph Stipo as GM for Rendezvous Heritage Hotel Queenstown.

The company has also made two appointments at Rendezvous Perth: GM Thiva Kesavan and Hotel Manager Lucy Ockleston.



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#### Ponant Europe '26

**PONANT** Explorations has unveiled its 2026 Europe collection, encompassing the Greek Islands, Italy and the Adriatic Coast, to Scotland, Ireland and the Arctic Circle.

To celebrate the launch, the cruise line has announced several offers for early bookings.

The season features Grand Voyages ranging from 14 to 19 nights exploring between Copenhagen and London or Barcelona to Lisbon and more, with travellers who book back-toback itineraries able to save 10% on the second voyage.

Additionally, travellers can pair their European small ship voyage with a land package and receive \$800 Ponant Plus credit, choosing from city stays and guided tours, in destinations such as Paris, Valletta, Edinburgh, and Dublin.

The offers are valid for new bookings made before 15 Dec 2025, subject to availability -**CLICK HERE** for more details.

## Tensions spooking travel

MORE than half of Aussie travellers now concede there are destinations they simply will not visit because of rising political tensions around the globe.

According to the results of a survey conducted by the Insurance Council of Australia (ICA), 56% of travellers said countries they previously would have considered visiting are now off the list due to safety concerns.

A similar proportion agreed they now feel "less comfortable" travelling overseas more broadly due to the political climate, while around 40% said political tensions have made them less likely to go overseas altogether.

The same study also found that one in seven Aussies have taken overseas trips without taking out any insurance policies.

Two-thirds of those who travelled without insurance said they "gave it some thought" before deciding to travel without



protection, while roughly a third of the same cohort admitted they decided to forgo insurance because they felt the destination they were travelling to was perceived as safe.

Close to half of those surveyed said they were willing to take risks in the pursuit of unique or memorable experiences, such as trying unfamiliar foods (49%) and visiting challenging environments (33%), while just over a third of travellers agreed they had seen risky destinations promoted in a positive way on social media.

In further findings, 46% have (or would) consider travelling overseas for a medical procedure - most commonly for dental. AB

#### EY hits a new high

**EITHAD** Airways has reached a landmark milestone, with the airline now operating 300 flights per day.

This growth represents a 20% year-on-year increase, reflecting strong global demand, and positioning Etihad among the fastest-growing full service airlines in the world.

Etihad this year also surpassed 115 aircraft in its fleet, flying to nearly 90 destinations.

"Year-on-year growth across all key metrics reflects the strength of our network and Abu Dhabi's growing position as a global aviation hub," Chief Operations and Guest Officer Majed Al Marzougi said.



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## Cultural tourism rises up

**INDIGENOUS** tourism conference Destination IQ has revealed its program, shining a light on the growing demand for cultural experiences and its opportunity ahead of the Brisbane 2032 Olympic and Paralympic Games.

Taking place on 12 Nov at the Brisbane Convention and Exhibition Centre, the conference is a great way for the industry and First Nations tourism to engage with one another, said Natassia Wheeler, CEO at Queensland Tourism Industry Council, which is hosting the event.

"The conversations happening at Destination IQ will shape how our industry responds to this growing demand, strengthens connections with community, and ensures cultural integrity sits at the heart of our visitor experiences," she said.

The event program will feature keynote addresses, Q&A sessions



and panels with operators such as Saltwater Eco Tours.

Intrepid Travel's Managing Director Brett Mitchell will be attending the event and encouraged others to take part.

"As a company built on connection and responsible travel, we're committed to growing and promoting authentic **Indigenous First Nations** experiences within our tours trips," Mitchell said.

"[It] is an opportunity to connect, learn and be inspired... and to ensure that global operators like us are supporting and sharing those stories." JHM

## Edge is back Down Under



CELEBRITY Edge (pictured)

sailed into Sydney Harbour this morning to kick off her third local season, which will see her visit destinations around Australia. NZ. and the South Pacific.

Guests can choose from sailings ranging from four to 14 nights departing from Sydney and Auckland, starting with an 11-night journey to explore the Great Barrier Reef, which sets sail later today.

The 2025/26 season features 54 new shore excursions, including a sculpture walk, wine tasting and lunch tour in Newcastle, where Edge will make her first-ever port call this Dec.

The collection also includes a new wellness-focused tour in

Wellington, which takes guests on a guided garden tour of Mangaroa Farm, complete with a voga session set in native bush.

Celebrity Cruises has expanded its New Zealand offering this season, with seven of its 17 itineraries dedicated to the region, including a 13-night festive sailing.

Also a highlight is the nine-night 'Australian Wine Journey' along the eastern and southern coasts, exploring renowned vineyards throughout Hobart, Kangaroo Island, Adelaide, and Melbourne.

The renewed Celebrity Solstice will also arrive in local waters tomorrow, marking Celebrity Cruises' first consecutive port days in Sydney Harbour. JM



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#### Aurora's shift

**EFFORTS** across the travel sector to reduce its climate impact are "not moving fast enough" - that is the opinion of Aurora Expeditions, which will move away from carbon offsetting toward a circular impact model.

The new model will focus on decarbonisation and regeneration, prioritising actions that reduce emissions at the source and restore the environments and communities Aurora is active in.

In a blog on its website, Aurora said "the carbon offsetting market faces real challenges around transparency, accountability and consistency", and that even the best credits don't change the fact that emissions were produced.

#### Hawai'i cleans up

HAWAI'I Tourism Oceania, has once again held its annual 'Sea The Future' event - a regenerative tourism initiative aided by The Walshe Group.

The initiative saw youth ambassadors from Seattle join those from Australia, New Zealand and Hawai'i for a five-day program, cleaning up 16,000 litres of plastic and discarded fishing net debris.

### Australians lean into ecotourism

**ONE** in five Australians would like their next holiday to be an ecotourism experience, new data from Roy Morgan has revealed.

Shared at the ATIA Beyond Borders conference in Brisbane last week, the data showed that interest in ecotourism grew substantially during the pandemic, and although it was a slight false start, the interest has now reset and is on the rise.

"We can see that in the height of the pandemic, we got a bit righteous and we got a little bit ahead of ourselves and more of us said this is really important to us," Roy Morgan's Adele Labine-Romain. Head of Travel and Tourism (pictured), said.

"Then economic conditions pulled us back down to earth, but what's really encouraging to see is in the last couple of quarters,



that's creeping back."

She shared that, "using the current cut, we can see that our ecotourism seekers are skewing slightly younger".

Labine-Romain also said that the data showed "19% of them are planning a trip overseas" and that "they're a bit less likely to be planning a trip in Australia".

Those looking for a more sustainable holiday were

prepared to pay a little bit more, with many looking to New Zealand for their next trip.

In Feb this year, the New Zealand Government announced it would invest NZ\$30 million on tourism infrastructure and biodiversity projects.

It included an NZ\$11 million spend to improve popular visitor sites and NZ\$19m that would go towards biodiversity efforts. DF

#### Air New Zealand tests electric aircraft with 400km range

AIR New Zealand has hit the skies with its first electric aircraft, the BETA ALIA CX300 (pictured) as it begins testing for the airline's Next Generation Aircraft program.

Day one of the tests saw the aircraft fly to Hamilton Airport, where it will be based before moving to Wellington Airport for a further two months in Dec.

Baden Smith, Air New Zealand's General Manager -Fleet, Networks and Strategy. said the first flight marked an



important milestone.

"It's incredibly special to partner with a global innovator like BETA to ensure New Zealand is a part of shaping what the future of flight might look like both here and around the world.

"We know aviation will keep

changing - it always has - this is a small, cautious step to learn and be part of that change," he said.

The CX300 has been leased by Air New Zealand for four months for a technical demonstrator program and features a conventional take-off and landing configuration.

Designed to accommodate two crew members and up to 5.6 cubic metres of cargo, the CX300 can be deployed on missions of up to approximately 398 kilometres in range.







## **MONEY**

WELCOME to Money, TD's Tue feature on what the Australian dollar is doing.

#### AU\$1 = US\$0.652

THE Australian dollar bounced back to one-week highs vesterday after a successful meeting between US President Donald Trump and Prime Minister Anthony Albanese.

The AUD/USD gained 0.2% after Trump confirmed his support for the AUKUS defence pact and inked an agreement to expand the supply of rare earths produced in Australia.

This week is also proving positive for the New Zealand economy, with the Kiwi dollar rising 0.3% after Sep quarter headline inflation was reported at 3.0% - up from 2.7% in previous quarter.

Chinese growth has been steady, thanks to easing trade tensions between Washington and Beijing.

Meanwhile, the euro and GBP both fell yesterday, prompting both AUD/EUR and AUD/GBP to move into short-term uptrends - a positive turnaround from last week, which saw both pairs reach new lows.

Wholesale rates this morning.

US	\$0.652
UK	£0.486
NZ	\$1.134
Euro	€0.559
Japan	¥98.23
Thailand	ß21.21
China	¥4.640
South Africa	11.22
Canada	\$0.915
Bitcoin	\$169,798.60

## Intrepid applauded



**INTREPID** Travel has received the Best Grants Program Award at the 2025 Workplace Giving Australia Awards, which celebrate companies that make a difference through workplace giving.

Through its Impact Grant program, Intrepid staff are empowered to support Intrepid Foundation's long-term partners.

In 2024, more than 700 employees voted to determine which partners would receive grants, with \$266,000 distributed across eight Foundation partners.

"We're honoured to be recognised among such inspiring organisations," said Biheng Zhang, GM of Intrepid Foundation.

"This award is a reflection of our people - their passion, generosity and belief in our Foundation partners continue to drive real impact in communities globally."

Pictured: Sara King, GM of Purpose and Elise Metcalf, Advocacy PR Manager at Intrepid Travel receiving the award. JM

#### QR, Kenya alliance

**QATAR** Airways has partnered with Kenya Airways to launch codeshare flights to 19 destinations, with more routes to be added in the near future.

As a result, Kenya Airways customers can now book codeshare flights between Nairobi and Doha, as well as 10 destinations connecting via Hamad International Airport.

Meanwhile, travellers flying with Qatar Airways now have access to eight destinations in Kenya Airways' network, connecting through three daily flights between Doha and Nairobi.

Now on sale, the codeshare flights will kick off on 26 Oct.

"This enhancement is a testament of the collaborative efforts which further strengthens our presence in Kenya and the African continent," said Qatar Airways Chief Commercial Officer, Thierry Antinori.



**AUSSIE** TV presenter and comedian Julia Morris (pictured) took to social media recently to call on the country's airlines to introduce women-only rows in planes.

"Please consider a womenonly section on your planes," Morris wrote, tagging Qantas, Virgin Australia and Jetstar in her post.

"We don't feel safe with men telling us to crawl over them on flights, while they ignore women's personal space...give us the back section.

"Or at least a few rows of female-only seats."

Hundreds of women commented on the post expressing support for Morris' idea, including presenter and author Shelley Horton, and a flight attendant of 34 years, who said she "couldn't agree more" with the suggestion.

Others also shared their unpleasant experiences of male passengers refusing to get up out of their seats.



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## THANK YOU

On the night of nights, Helloworld was awarded the **Most Outstanding Branded Travel Agency Group** at the NTIA 2025 Awards.

A huge acknowledgement of the exceptional service our agents provide to their clients, the incredible work of the entire Helloworld team and the support of our amazing supplier partners.

Congratulations to all the Finalists and Winners on the night.

Thank you to the judging panel and to the ATIA team for yet another fantastic event.

Most Outstanding Branded Travel Agency Group

Helloworld Travel





# CONGRATULATIONS TO OUR NTIA 2025 WINNERS

Most Outstanding Branded Travel Agency Group - Helloworld Travel
Most Outstanding Wholesaler - Product/Service - Cruiseco
Most Outstanding Mobile Advisor Network - MTA - Mobile Travel Agents
Most Outstanding Branded Leisure Travel Agency - Phil Hoffmann Travel
Most Outstanding Mobile/Home Based Travel Advisor

- Alison McGovern, MTA - Mobile Travel Agents

Most Outstanding Travel Consultant Leisure - Samantha Renvoye, Clean Cruising





#### WE ALSO WANT TO APPLAUD OUR FINALISTS

Most Outstanding Travel Agency Network - Magellan Travel
Most Outstanding Travel Agency Network - Helloworld Business Travel
Most Outstanding Travel Agency Network - Express Travel Group
Most Outstanding Wholesaler - Product/Service - VIVA Holidays
Most Outstanding Sales Executive - Wholesaler - Kim Knight
Most Popular Reservations Team - VIVA Holidays
Most Outstanding Wholesaler - Product/Service - Creative Cruising
Most Outstanding Sales Executive - Cruise - David Ninham
Most Outstanding Sales Executive - Cruise - Greg Wilson
Most Popular Reservations Team - Cruiseco
Most Popular Reservations Team - Creative Cruising
Most Outstanding Marketing Campaign - Helloworld Travel
Most Outstanding Travel Industry Training Program - Helloworld Travel Academy







## Collette's Canadian Rockies & Alaska's Inside Passage

Collette's much-loved Canadian Rockies and Alaska's Inside Passage tour is back for 2026. Curated by experts who live in and love the region, this itinerary is designed to deliver special moments that go beyond the expected, offering Australian travellers a truly immersive and unforgettable experience.

This popular tour is a favourite among Aussie travellers, combining the best of Canada's majestic landscapes with the wild beauty of Alaska's coastline. Beginning in Calgary, guests travel will travel in style - staying at the iconic Fairmont Chateau Lake Louise, enjoying a two-day journey aboard the legendary Rocky Mountaineer, and embarking on a seven-night Holland America Line cruise through Alaska's Inside Passage.

Tailored specifically for the Australian market, this itinerary blends land, rail, and sea to showcase the very best of the region. From the soaring peaks of the

Rockies to the glacial fjords of Alaska, every detail has been thoughtfully considered by Collette's expert travel designers.

As part of the Collette experience, guests are accompanied by the same dedicated Tour Manager throughout their journey - from the Canadian Rockies all the way through their Alaskan cruise - ensuring seamless service, expert guidance, and a personal touch every step of the way.

With a maximum group size of 44 guests, travellers enjoy a more intimate and enriching experience, with plenty of opportunities to connect, explore, and relax. Starting at \$12,149 per person (with our current offer), this tour offers exceptional value, with flexible options to upgrade cabins or rail classes to suit individual preferences.

With over 100 years of touring expertise, Collette knows what Aussie

travellers love - and delivers it with care. quality, and passion. For the 2026 season, has released a wide range of departure dates between May and September, with most already guaranteed.

And right now, there's even more reason to book: save \$750 per person on all 2026 departures when booked by 12 November 2025.

#### **SAVE \$750 PER PERSON**

Collette's 2026 season of Canadian Rockies & Alaska's Inside Passage is now on sale!

Book by 12 November 2025 and save \$750 per person on all 2026 departures.

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