TRAVELDAILY

Tuesday 3rd Nov 2026



Today's issue of *TD*

Travel Daily has seven pages of news, our **Sustainability feature**, plus a full page from **Star Clippers.**

Basham returns

TRAVEL executive Dennis Basham has made a return to aviation this week, joining Alliance Airlines as head of charters and partnerships.

Basham previously held the role of lead - customer product and partnerships at Bonza until the airline struck commercial turbulence, and later was the MD of Exoticca for over a year. *AB*

Autograph Dunedin

MARRIOTT International is set to debut in Dunedin after signing a franchise agreement with CP Group to bring Fable Dunedin into its Autograph Collection.

The boutique five-star hotel will be integrated from Dec. *JM*

QF & VA loyalty trailing

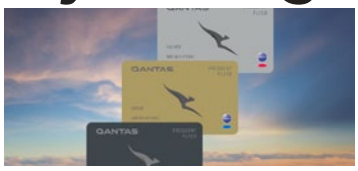
QANTAS Frequent Flyer and Virgin Australia's Velocity have polled outside the top 10 in point.me's 2026 global airline loyalty rankings, with the Aussie carrier's programs finishing 15th and 26th respectively.

The Flying Kangaroo scored 67.5, improving two places from 17th last year, thanks to extensive international airline partnerships.

It lost marks for customer service, reward-seat change fees and redemption rates.

Meanwhile, Velocity scored 55.3 in its first appearance in the rankings, performing more favourably for reward-seat availability, redemption experience and change-fee policies, but losing ground on partner opportunities and ease of earning points.

Air France-KLM's Flying Blue retained the top spot for a third consecutive year, scoring 88.8 out of 100, ahead of United



MileagePlus (85) and Air Canada Aeroplan (82.2).

"A great loyalty program isn't the one with an incredible deal every once in a while," point.me CEO Adam Morvitz said.

"It is one where you can find a seat, at a price that makes sense, book it easily, and change your plans if you need to."

A VA spokesperson disputed the ranking system, telling *The Australian* the system was too 'US-centric'. *ZH*

A Star is aboard

STAR Clippers' 2027 brochure is out now, exclusively with Entire Travel Group, with earlybird offers also up for grabs.

See more on the **back page**.

TRAVELDAILY ON LOCATION

HOBART

Today's issue of *TD* is coming to you from Hobart, where Celebrity Cruises' *Celebrity Solstice* is sailing.

CELEBRITY Cruises' *Celebrity Solstice* is spending her second full day at sea today, as she makes her way from Hobart to Kangaroo Island.

KI will be *Solstice's* first of two calls in South Australia, with the ship to visit Adelaide on Thu.

It also marks *Solstice's* second call to one of Australia's largest islands, with the vessel visiting Tasmania yesterday, becoming the first of the season to arrive.

Tourism Tasmania celebrated the occasion with a bush tucker tour of Mt Wellington, lunch at Cascade Brewery, and a whisky tasting at LARK Cellar Door.

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HAWAIIAN AIRLINES



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Banking on Tahiti

ENTIRE Travel Group's Tahiti Travel is capitalising on the soon-to-launch Sydney-Papeete flights, launching several holiday packages with savings of up to $6,000 and a range of inclusions.

Curated in partnership with Tahiti Tourisme and Air Tahiti Nui, the collection includes experiences across Tahiti, Bora Bora, Moorea, Tikehau and Taha'a, featuring island hopping, overwater bungalow stays and private island escapes.

Some packages also include options to fly direct from Sydney with Air Tahiti Nui.

Holidays are available to book until 22 Dec, with bookings applicable to Tahiti Travel's agent incentive, currently running until 30 Nov, with a famil up for grabs as well. *JB*



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Breach may have hit QF

QANTAS has confirmed it may have been affected by a cyber breach of Amadeus' database, which has impacted several global airlines.

In a press statement, Australia's flag carrier said that the Spanish-based travel tech provider informed the business that the issue had been "contained" in Sep, and is now working with them to understand if there was any impact to Qantas bookings.

Despite the low chance of a breach, Qantas has nonetheless brought the issue to the attention of both the Australian Cyber Security Centre and the Office of National Cyber Security.

According to Amadeus, its database was exposed between 10 Aug 2023 and 23 Sept 2026, with information including booking reference numbers, customer names, flight details, passport numbers, frequent flyer numbers, phone numbers and email addresses all compromised.

There have been no confirmed reports of exposed financial data or passwords.

In a statement from Amadeus, the company also assured that



"there are no indications that this vulnerability has been exploited for ransomware purposes".

Cathay Pacific confirmed that the breach affected 53,000 of its bookings, with Japan Airlines claiming it affected around 92,000 of its passengers.

Other carriers such as All Nippon Airways, Asiana Airlines, Korean Air and German carrier Condor have reportedly also been affected, with the total number of impacted carriers still unknown. *JB*

Sell to Greenland

AGENTS across Australia and New Zealand can go in the running to win a HX Greenland famil expedition for two by participating in the cruise line's latest incentive.

The competition asks agents to create and execute a marketing campaign that inspires travellers to discover Greenland with HX, with five winning advisors to each receive a cabin for two on a sailing to the destination.

Entrants can use HX marketing resources and promotional support materials to help them build their campaign, which should demonstrate innovation.

To enter, advisors need to submit their completed project entry via the official campaign page **HERE** by 26 Feb 2027. *JM*

VA after more Doha

VIRGIN Australia (VA) has made an application for an additional seven weekly frequencies on the Australia-Qatar route.

VA currently holds an allocation of 28 weekly frequencies in each direction on the route, though it has temporarily adjusted its allocated capacity due to conflicts in the Middle East.

The capacity will allow VA to continue operating existing twice-daily services between Sydney and Doha beyond 25 Jun 2027 while returning Brisbane and Perth services to daily operations.

VA will utilise the capacity alongside Qatar Airways under the wet lease agreement and is sought for a period of five years from the date of the Commission's determination. *ZH*

Chief departs NCL

NORWEGIAN Cruise Line has announced that its global chief sales officer John Chernesky will depart the brand at year's end.

Brennan Quesnele will assume interim responsibilities as the line finds a permanent successor.

"We are incredibly grateful to John for his leadership, partnership and unwavering commitment," an NCL email to travel partners on Mon read. *ZH*

TTF tweaks prices

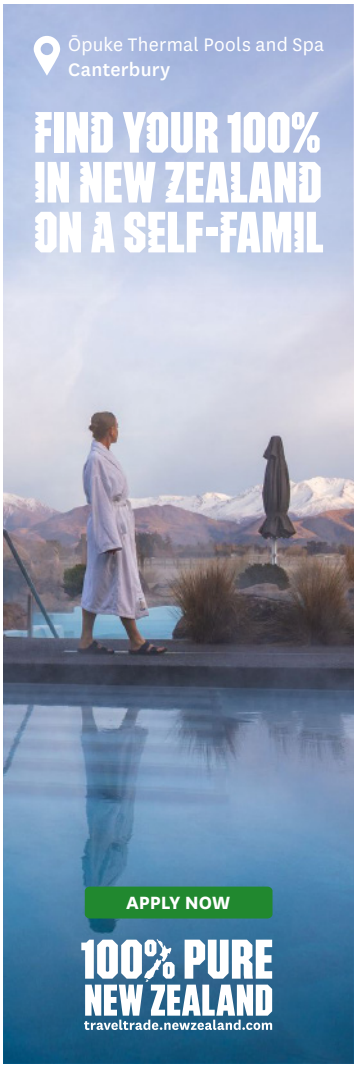
RESPONDING to allegations that it is "hurtling towards insolvency" (***TD*** 30 Oct), a spokesperson for the Tourism and Transport Forum (TTF) has told ***Travel Daily*** that it is solvent and currently undergoing its normal annual auditing processes.

The TTF said that external cost factors had placed added pressure on its budget, forcing a change in membership model.

"Like many organisations, TTF has faced tighter budgets in recent years as global uncertainty and inflation have put pressure on costs across the industry.

"We have planned ahead to manage this responsibly, including through adjustments to membership pricing," TTF added.

TTF also played down reports of a membership exodus. *AB*



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WebBeds to buy up B2B

WEBBEDS is set to acquire Romanian B2B travel wholesalers Tale Travel SRL for an undisclosed sum (***Travel Daily*** breaking news)

The acquisition will give Tale Travel's 860 travel agency and tour operator customers access to WebBeds' global inventory of more than 500,000 hotels, including more than 95,000 directly contracted properties, while strengthening WebBeds' distribution network across Eastern Europe.

"Eastern Europe is a market where agencies buy from people they know and trust, and Tale Travel has built their business on a platform with integrity at its core," WebBeds Europe president Anders Kjong said.

"Bringing [Tale Travel] together with WebBeds' global inventory gives their customers more choice and gives us the local presence we have wanted in these markets," he added.

Tale Travel co-founder and CEO Sabin Tarsoaga said the business was founded 10 years ago to fill a gap in the market.

"Joining WebBeds will help take us to the next level in terms of delivering value for our customers and growing our business.

"Access to more content, expert knowledge and the resources of a leading global marketplace will help us expand our team."

Completion is subject to regulatory approval and is expected in Q1 2027.

Founders Sabin Tarsoaga and Costin Leolea will take on wider roles within WebBeds following the completion of the buy.

European bookings increased 19% year-on-year according to WebBeds last financial filing. *ZH*

A Gem of an idea

IGNITE Travel Group has teamed up with GemLife, a Queensland-based operator of luxury over-50s lifestyle resorts as its exclusive travel partner, providing holiday deals and travel support to residents.

GemLife homeowners around Australia will receive access to specially discounted My Holiday, My Cruises and My Touring packages each month, alongside a dedicated sales team to assist with their planning.

GemLife homeowners already make up a significant proportion of passengers who sail with Ignite-operated cruise ship, *Explorations by Norwegian's Regatta*, the company said.

"Travel is clearly a priority for many GemLife residents, and we have seen that demand firsthand through our brands," Ryan Thomas, CEO at Ignite Travel Group, explained.

The new partnership kicked off on 01 Nov. *JM*

Sailing super early

SUPER earlybird tickets for Cruise360 Australasia 2027 are available now, exclusively for CLIA travel agent members.

Agents can secure their spot for the two-day event from $380.

CLIA cruise lines and executive partners will have access to earlybird tickets from Jan 2027.

Next year's event will be held from 01-02 Sep in Brisbane.

Eligible agents can secure their spot **HERE**. *JB*

Trafalgar info sesh

TRAFALGAR will be hosting a webinar on Thu 05 Nov at 10am AEDT, providing details on its new partnership with Approach Guides (***TD*** 29 Oct).

The partnership is designed to provide agents with free and immediately available co-branded content experiences, allowing them to create their own Trafalgar-branded webpage.

Click **HERE** to register. *JB*



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RSSC appreciates

REGENT Seven Seas Cruises (RSSC) has kicked off its sixth annual Travel Advisor Appreciation Month, highlighted by a series of short, expert-led discussions on a range of ports available with the luxury line.

Opening today, the first series covers Japan, led by RSSC's global luxury brand ambassador Steve Odell, who will be joined by Harriett Bougher, business development and senior assistant marketing manager at the Japan National Tourism Organisation.

Odell will make a return on 10 Nov to discuss Monaco and Monte Carlo with Clair Neil, regional manager Australia and NZ for Tourism Monaco.

On 17 Nov, senior BDM for RSSC, Anji Montgomerie, will provide a session on Bari, Italy, accompanied by Emanuele Attanasio, country manager for the Italian National Tourist Board.

The series will finish on 24 Nov with a session on Quebec City. *JB*

ME carriers trim back ADL

ADELAIDE Airport's international boom has continued despite Middle East disruption, with the hub reporting a 20% uptick in traffic to 1.2 million passengers in the year to Jun.

Despite the strong showing, Qatar Airways and Emirates are both scaling back their Adelaide operations, with each carrier set to reduce services from daily to five flights a week this month amid ongoing uncertainty surrounding the Iran war and rising fuel costs.

"The Middle Eastern airlines were the ones with the greatest impact," Adelaide Airport MD Brenton Cox conceded.

"They were out of the market for a couple of months, came back…then got back up to full strength," he explained.

"But the war has kept going, so they are planning to trim back some of their capacity…probably expecting this to continue to drag



on for a little bit."

High oil prices are also adding to the pressure, Cox said.

Meanwhile, Asian carriers are capitalising on the shifting market, with Singapore Airlines adding more than 1,300 seats a week to ADL and China Southern boosting its Guangzhou services to daily over the peak summer period from Dec-Mar. *JM*

DL ups sales power

THE Delta Air Lines Australian sales team has expanded with two new appointments, The Walshe Group has announced.

Trudie Mansfield and Deniz Ogutveren have both joined as agency sales account executives, based in Qld and Vic respectively.

Window Seat

FIJI Airways recently set a world record, but not for what you might think.

The airline brought together 507 participants on Natadola Beach for the world's largest beach choir, belting out tunes such as *Happy* by Pharrell Williams and *This is Me* from *The Greatest Showman*.

Joining the ensemble were Fiji Airways staff, local choirs and even members of the Fijian national rugby team.

It is safe to say, the Fijian spirit remains strong.





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Francis reduces BPG role

BUSINESS Publishing Group's (BPG) editorial director Damian Francis has made the tough decision to step down from his full-time duties to focus on his two young children.

Francis has been with the business for over three years (***TD*** Aug 2023), in that time managing the editorial team through a range of milestones and developments, as well as a 12-month period as publisher.

However, with the passing of his wife Jen Bishop two months ago, Francis has made the difficult call to reduce his work commitments.

"Over the last three years, I have thoroughly enjoyed my time working at BPG/Specialist Media Holdings (SMH) and with everyone in the editorial team," Francis said.

"With my new circumstances, I will not be able to return to work in a full-time role.

"Being the editorial director of BPG is a big responsibility, not just to my team but to the travel industry as a whole.

"It is not a part-time job so I've decided to step down and allow the next generation of leaders to emerge," Francis added.

While he will no longer be at the helm full-time, Francis said he loved the travel sector and all the people in it, confirming he would continue working five days a week on a part-time basis at BPG until May 2027.

"I appreciate the wonderful support provided by the team at BPG/SMH over the last 12 months and will continue supporting a leadership transition," Francis said.

Aranui's new vessel

ARANUI Cruises has taken delivery of *Aranoa*, its newest ship set to cruise the Austral Islands from Mar 2027.

Built by Huanghai Shipbuilding in Shandong, China, the 198-guest vessel features 93 cabins (62 of which include private balconies) two restaurants, two bars and two spa pools, among other features.

She will operate 18 cruises in her inaugural season, sailing roundtrip from Papeete. *JB*

A life-changing G

G ADVENTURES has announced the relaunch of its Change Makers agent reward program, with 15 top-performing Aussie and Kiwi agents to earn a spot at the fifth annual GX Summit.

Set to be held in Brazil in Sep 2027, selected agents will join a group of 75 advisors from around the world to celebrate the power of community tourism.

Agents can earn one entry into the draw for every traveller booked on a G Adventures itinerary between now and 31 May 2027, with 12 regular spots and three wildcard spots. *JB*

A day of development

BICTON & Claremont Travel hosted its inaugural Partner & Development Day on Sat, bringing together staff and key industry partners to focus on professional development, product knowledge and supplier relationships.

Held at East Fremantle's Tradewinds Hotel, the day opened with a business update from Bicton & Claremont's director Phil Smethurst, followed by a sales training session hosted by general manager of Luxury Travel Collection Nikki Glading and a team culture workshop led by FCTG's Fiona Taylor.

Throughout the afternoon, delegates took part in one-on-one supplier networking sessions, as advisors rotated through five-minute appointments with each brand represented on the day.

The format encouraged product-centric discourse, assisting the advisors in expanding knowledge and expertise.

Brands represented included Accor, Air New Zealand, APT, Collette, Globus family of brands, Intrepid, Journey Beyond, Princess Cruises, TTC and more.

Overall, the inaugural event demonstrated Bicton & Claremont Travel's commitment to investing in its people and growing industry partnerships. *JB*



They're out there

A BRITISH Airways flight had a near-collision with what was described as a "silver shiny object" as large as "four toasters".

The close call occurred as the flight was taking off from LHR, with 256 passengers on board. *JB*







SIA TO INCREASE ITS SAF CAPABILITIES

SINGAPORE Airlines (SIA) has agreed to purchase up to 4,800 tonnes of next-generation sustainable aviation fuel (SAF) from Aether Fuels over a three-year period beginning 2028.

The carrier will be the first to buy SAF from Project Beacon, Aether's new commercial production site in Singapore.

Fuel produced in the new facility will incorporate waste carbon feedstock such as biomethane and industrial waste gases, providing an alternative to hydro-processed esters and fatty acids.

The SAF will be produced utilising Aether's Aurora technology, which is built around using the Fischer-Tropsch process to convert waste-derived gases into liquid aviation fuel.

"Supporting the development and adoption of SAF, and securing future supplies, are integral to SIA's ambition of achieving net-zero carbon emissions by 2050," said Lee Wen Fen, SIA's chief sustainability officer.



"As the first airline to purchase SAF from Project Beacon, SIA is demonstrating demand for new lower-carbon fuel production pathways in Singapore.

"We will continue to work with partners globally to scale SAF production, strengthen the aviation industry's sustainability ecosystem, and support the transition to more sustainable air travel," she added.

Aether has plans to launch its first large-scale commercial plant by 2031. *JB*

Pictured: Boris Mak, SIA vice president sustainability and Conor Madigan, Aether Fuels CEO.

CX supports Qld

CATHAY Pacific (CX) has partnered with The Prince Charles Hospital Foundation in Brisbane, allowing its loyalty members to donate Asia Miles to help support patients in need.

CX frequent flyers can donate a comfort pack for patients at The Prince Charles Hospital and Caboolture Hospital using 3,310 Asia Miles ($32). *JB*

Radisson goes for net zero in Africa

RADISSON Hotel Group has opened Radisson Safari Hotel Hoedspruit, the first verified net-zero property in Africa.

Located in South Africa's Limpopo province near Kruger National Park and Blyde River Canyon, the 138-key hotel has been designed to address carbon emissions across all three scopes: scope 1 (direct emissions), scope 2 (purchased energy) and scope 3 (value chain), as well as tackling residual emissions through carbon removal credits.

The property operates on 100% renewable energy and incorporates low-carbon dining and waste minimisation practices, such as closed-loop recycling, the reduction of printed materials and a carbon-labelled food menu, allowing guests to see the emissions from their meals. *JB*

A Green region

THE Central Coast has been selected as part of the 2026 Green Destinations Top 100 Stories, marking the sixth time the region has been recognised in the program.

Announced at the Green Destinations Global Conference in Kranj, Slovenia, the recognition highlighted *Guardians of the Ocean: Rallying Resilient Oyster Tourism*, a Central Coast story discussing how the craft of oyster farming in Mooney Mooney has evolved into the tourism space with farm tours, in-water dining and workshops, allowing guests to connect with local produce.

Central Coast mayor John McNamara credited the recognition to the region's efforts towards cultivating a resilient visitor economy.

"Our oyster industry is to be commended for creating one-of-a-kind experiences that connect visitors with our natural environment and local producers," he said.

"This shows what can be accomplished when council, tourism operators and industry work together towards a shared vision."

The region first appeared on the Green Destinations Top 100 Stories list in 2021, one year before it became a certified Eco Destination by Ecotourism Australia. *JB*



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MONEY

WELCOME to Money, ***TD***'s Tue feature on what the Australian dollar is doing.

AU$1 = US$0.699

THE Australian dollar is hovering around US $0.70 as markets brace for another interest rate hike from the RBA, which is widely expected to lift the cash rate by 25 basis points to 4.85%.

The RBA is also set to deliver updated economic forecasts and a new statement on monetary policy.

Investment bank ING believes the expected rate rise could help push the AUD/USD exchange rate towards US $0.71 in the near term, although it cautions that a relatively strong US dollar could limit further gains.

US midterm elections are adding another layer of uncertainty for currency markets, while investors are also watching upcoming US employment figures for hints about the Federal Reserve's interest rate outlook, which could influence the AUD.

Wholesale rates this morning.

US	$0.699
UK	£0.522
NZ	$1.246
Euro	€0.626
Japan	¥110.5
Thailand	ß23.59
China	¥4.653
South Africa	11.63
Canada	$0.979
Crude oil	US$96.26
Jet fuel	$191.54/bbl
Bitcoin	₿0.0000091

Villa Vie handover

RESIDENTS of Villa Vie Odyssey have been informed the ship is now under control of its lender, according to a memo obtained by *CBS News*.

The ship remains stuck in Cambodian waters after it suspended operations and disembarked passengers last week (***CW*** 28 Oct).

Guests were given the weekend to remove their belongings from the vessel before they lost access to the ship and lenders took over operational costs.

"This is a 30- to 90-day process, and, during that process, we have time to get a restructure done," Villa Vie Residences founder and executive chairman Mikael Petterson told *CBS*.

Fuel costs have been flagged as the driving factor behind the financial struggles. *ZH*

Cruise more of Japan

JAPAN National Tourism Organisation (JNTO) is reminding advisors to join its cruise Japan webinar, its latest in the Japan 2.0 webinar series.

Hosted live tomorrow, Wed 04 Nov, the session will showcase how cruise itineraries offer a unique way to experience Japan's diverse regions, connecting iconic cities with lesser-known ports and destinations.

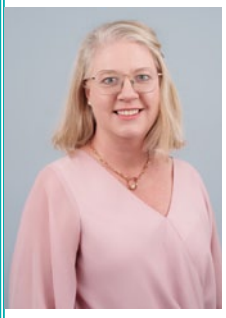
JNTO said the webinar and Q&A session is a must for advisors looking to expand their destination knowledge, uncover new sales opportunities and inspire clients to see Japan from a different perspective.

One lucky attendee will also win a $100 gift card.

Register to attend **HERE**. *ZH*

ATIA UPDATE

from Nina Hedges, Compliance Manager



HOW does your travel business really stack up?

Every good business owner knows their numbers.

But how many know how those numbers compare to their competitors?

We are currently immersed in preparing ATIA's annual individualised benchmarking reports, providing accredited members with business intelligence that most could only dream of accessing.

Imagine knowing how your profit margins, operating expenses and financial health compare with businesses of a similar size and within your industry segment - not estimates, but comparisons drawn from actual financial data.

And this year's findings reveal some very interesting trends.

Across our accredited businesses, the encouraging news is that operating costs as a proportion of revenue have fallen from 15% in FY23 to 12% in FY25, while profitability has improved.

At the same time, the findings reinforce the importance of maintaining healthy cashflow and carefully managing financial commitments.

It is a reminder that profitability is only one measure of business success. Understanding your overall financial position, and how it compares with others, provides a much clearer picture of business performance.

This is where benchmarking becomes so valuable. It provides context behind the numbers, helping business owners identify strengths, recognise risks and make more informed decisions.

These personalised insights are just one of the tangible benefits of ATIA accreditation.

Accredited members, watch your inbox this Nov for your personalised report.

Not accredited? Perhaps it is time to discover what you are missing.

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