TRAVELDAILY

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Sales in the black

CELEBRITY Cruises will be running a Black Friday webinar on Tue 24 Nov, with several great prizes up for grabs.

See more on **page 10**.

Save big on A&K

ABERCROMBIE & Kent's Worldwide Sale is now on, with savings of $4,350pp and air credit of $1,450 on offer.

See more on the back **page**.



Air NZ in consumer fight

AIR New Zealand (Air NZ) has responded to a Commerce Commission (New Zealand's ACCC) report that alleged it misled customers around reimbursements owed as a result of cancellations or delays.

The ComCom report, published today, claimed Air NZ statements surrounding entitlements in the event of delays that were not in line with consumer laws.

It said Air NZ statements suggested compensation was capped to amounts lower than statutory limits, and that the carrier's liability for certain reimbursements was limited.

"In our view, Air New Zealand made statements that led some passengers to incorrectly assume they weren't entitled to compensation, and rejected legitimate reimbursement claims," Commerce Commission deputy chair Anne Callinan said, adding



ComCom believed passengers missed out on money they were entitled to.

"The investigation raised concerns about a small number of cases where our communications weren't as clear as they could have been," ANZ chief customer and digital officer Jeremy O'Brien said in a statement to ***TD.***

"We acknowledge that we didn't get it right for those customers, and we're sorry."

Air NZ said it had investigated 62,000 claims relating to disruptions within its control, and identified less than 1% of cases where mistakes were made. *ZH*

New AAA CEO

THE Australian Airports Association (AAA) has named Edward Martin as its new CEO, effective 15 Feb 2027, replacing Simon Westaway who departed in August (***TD*** 13 Aug 2026)

Martin will join AAA having most recently been head of public affairs at Melbourne Airport and held roles within the NSW Government

"AAA is positioned for the next phase of growth as we work through the major policy and regulatory reviews ahead," Martin said.

Acting CEO Natalie Heazlewood will remain in the position until Martin commences. *ZH*

FACTS rego record

REGISTRATIONS for FACTS 2026 have reached record highs, with over 2,000 delegates expected at the ICC next week.

It will bring together more than 600 travel and events buyers representing more than $15 billion in annual spend.

FACTS co-founder Derek Sadubin said the response this year has "enabled us to double the expo floor footprint and expand to six summits with educational sessions across six stages." *ZH*

Today's issue of *TD*

Travel Daily today features nine pages of news, including our **Business Events News,** plus full pages from:

- **Celebrity Cruises**
- **Abercrombie & Kent**

May loses board spot

THE CEO of Vietjet's planned domestic carrier Cherrie Air David May has reportedly been removed as a director of its parent Cherrie Holdings, coinciding with negative reporting this week about his CV.

May retains his role as CEO, with a spokesperson for Cherrie telling *The Australian* there were many board changes and the decision was "purely administrative."

See **page four** for more details on May's CV controversy. *AB*





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Travel hit by attack

THE Travel Corporation's (TTC) brands are among several travel businesses hit by a recent cyber attack on the third party website platform Optimizely.

Reporting has shown Trafalgar, Contiki, Insight Vacations and Costsaver have been caught up in the hack, alongside several overseas airlines.

These include KLM Netherlands, Air France-KLM, Alaska Airlines and Hawaiian Airlines.

Hundreds of major brands were attacked as part of an attempt to steal crypto and compromise iPhone users, with major companies like Zoom, HSBC, Ikea and Salesforce all impacted.

Optimizely said attackers used a vulnerability in Experimentation to add malicious JavaScript to customer projects. *AB*

Cruise loses $2b in two years



CRUISE tourism in Australia has had close to $2 billion wiped off its economic value in just two years, a damning new report released by Cruise Lines International Association (CLIA) and the Australian Cruise Association (ACA) has shown.

The rapid 21% decline from $8.43 billion in 2023-24 to $6.68 billion in 2025-26 coincides with a period of strong growth for cruising globally, underscoring Australia's poor performance.

"Demand for cruising is at record levels around the world and Australia remains a very attractive cruise destination, yet we are losing economic opportunities at an alarming rate," CLIA executive director in Australasia Joel Katz said.

"We have been warning that regulatory uncertainties and rising costs are making Australia uncompetitive, and we can now see this in the devastating losses being felt by businesses around the country," he added.

The bleak economic picture in Australia is at odds with the appetite for cruising from Aussies, with recent reporting showing that a record 1.45 million took an ocean cruise last year, an increase of 9.5% on the previous year.

Globally, a record 37.2 million people took an ocean cruise last year - marking a 7.5% increase.

CLIA has been vocal about making Australia a more appealing destination for cruise ship deployment, repeatedly pointing to high port costs and complex regulations acting as significant disincentives.

Most recently, this has resulted in Carnival Cruise Line's decision to pull two ships from Australian waters in 2028 (***TD*** 16 Oct), a move that will wipe hundreds of millions of dollars from the Australian economy.

Today's report also showed the local cruise sector supports 20,021 full-time jobs and $2.15 billion in wages in 2025-26, while pax are spending more ashore, averaging $459pp, per day. *AB*

AW back to Japan

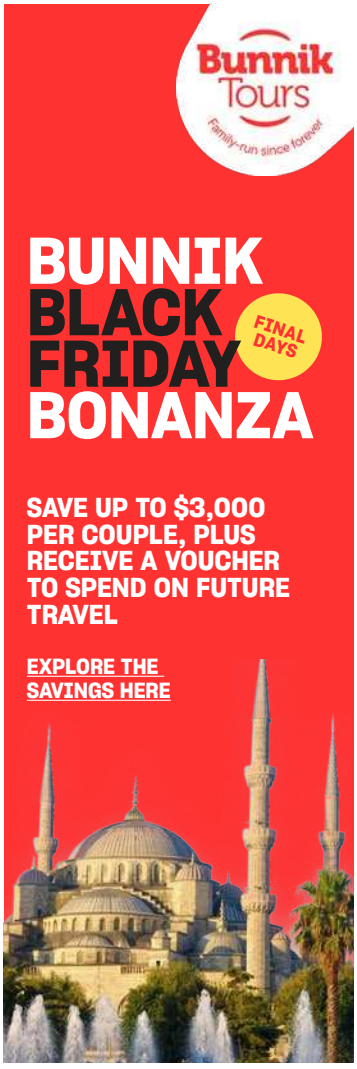
ADVENTURE World (AW) is returning to Japan, adding seven new itineraries to its expanded Asia collection in 2027.

Highlights include the 14-day 'Authentic Japan', venturing from Tokyo to Osaka and blending independent rail with guided culinary and cultural immersions.

Meanwhile, Japan's 'Snow Monkeys & Onsen' offers a two night rail escape into Nagano prefecture via bullet train.

"Advisors have been asking us for Japan, and we're thrilled to deliver a collection that gives them so much to work with," AW Asia & India product manager Eric Finley said.

Agents can register for a webinar with Finley and head of sales Elsa McLean to learn more about AW in Japan **HERE**. *ZH*







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Sustainability drive in FR

EXCLUSIVE



FRANCE is urging international tourism partners and governments to embrace more sustainable practices, warning the industry's long-term future depends on responsible destination management.

Speaking with ***TD*** after his address at an Atout France showcase, French Consul General Gilles Barrier (**pictured**) outlined France's ambition to be the world's leading sustainable tourism destination by 2030.

The target forms part of the country's Destination France plan, which aims to reduce tourism's environmental footprint, improve resource management and support more responsible, inclusive tourism.

Infrastructure planning, workforce training and environmental protection were identified as key priorities.

"When this is lost, there is an imbalance," he said, warning poorly managed tourism development could lead to pollution and dissatisfied locals.

Barrier also highlighted the commercial case for sustainable tourism, arguing it could deliver "a better return on investment," adding that sustainability is a responsibility that extends beyond France.

"What we hope is that we can have this capacity to convince all partners, all countries also, to go [a sustainable] direction because it's for the planet," he said.

Atout France's event was part of a broader campaign that will see various products featured in Luxperience this week. *ZH*

Join ATIA in Japan

THE Australian Travel Industry Association (ATIA) recently completed two famils to Japan's Fukushima prefecture, as the country closes in on one million annual Australian travellers, with more famil applications set to open in the new year.

Agents enjoyed off-the-beaten-track experiences such as autumnal forests, unique cuisine and lesser-known temples.

Agents also had hands-on experiences including glassblowing, lacquerware workshops and more.

Overall, the famils not only provided the Aussie agents with first-hand knowledge for selling the region, but also created strategic relationships with local tourism stakeholders. *JB*

Mile-high wellness

FIJI Airways has expanded its partnership with Six Senses Fiji (***TD*** 15 May) to introduce the FlyWell StayWell initiative.

Developed by recovery expert Joseph Sakoda, the new program expands on the initial FlyWell initiative, now connecting the in-flight experience with restorative wellness and recovery at the island resort.

Six Senses Fiji has introduced a number of non-invasive recovery technologies to its spa, such as a vital red light therapy bed and full-length standing panels.

The additions will complement existing spa treatments such as massages and facials. *JB*

Effective NYC

NEW York City Tourism + Conventions has launched its new global tourism campaign, known as The NYC Effect, highlighting the city's vibrant experiences.

The campaign will be rolled out across 19 international and domestic markets across digital and social media platforms. *JB*







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Window Seat

SOME may argue that CEOs are especially prone to crazy boasts, but the list of alleged embellishments from Cherrie Air CEO David May reported this week may have kicked the idea into new territory.

Among some of the colourful yarns he supposedly spun during a 2024 podcast was a claim of playing a professional match for Hull City and acting in an advert with *Succession* star Brian Cox.

Outside of posing as a regular Lucas Herrington, May also allegedly suggested Jetstar had fired him when he, in fact, resigned.

We would have loved to fact check the claims ourselves, but the YouTube-hosted *Quadcast* interview is now set to private.

Aussies defer the UK for Asian trips

TRADITIONALLY popular long-haul markets like the United Kingdom and the United States both declined among Aussie travellers in Sep, with Asia picking them up instead.

New ABS figures laid bare the trend as Aussies continue to tighten the purse strings but still push ahead with travel plans.

Just shy of 62,000 Aussies made a trip to the UK during the month, a drop on the 67,300 recorded in Sep last year.

The United States also continued to struggle in its attempt to turn around a downward trajectory over the last two years, with 52,250 trips made versus 58,610 in Sep 2025.

However, the displaced travel has been funnelled into closer-to-home markets, with New Zealand, Indonesia, China and Vietnam all performing well.

Trips across the Tasman increased by more than 5,000,



while Indonesia piled on close to 15,000 extra visits.

Meanwhile, China extended its rebuild of trust among Aussies, moving up to 55,200 trips from 49,240 posted in Sep last year.

Vietnam also continued its impressive growth run, surging from 35,040 last year to 41,810.

Testament to recent observations delivered to ***Travel Daily*** by the local heads of Intrepid (***TD*** 13 Sep 2026) and G Adventures (***TD*** 17 Nov 2026), the appetite for travel has not gone anywhere in Australia.

Despite the high cost of airfares and inflationary pressures, the number of overseas trips taken by Aussies in Sep grew by 1.5%, rising by 15,980 to 1,066,070.

The result was 7.4% higher than pre-COVID levels in Sep 2019.

Of the east coast states, Queensland residents led growth, recording a 3.5% year-on-year rise to 210,100, while Victoria also posted a spike of 2.7%, to almost 309,800 trips.

NSW still saw the biggest volume of international trips made, with 323,070 residents taking off during the month.

Meanwhile, the important inbound market saw Chinese residents make far more trips in Sep than last year.

The 108,000 visits dwarfed the roughly 83,000 trips made last Sep, continuing a trend from Aug, which also saw significant gains made on 2025.

Kiwi tourists were again in the top spot on 132,250 visits, with Americans in third (47,720) and Brits in fourth spot (45,980). *AB*



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QF slammed by Sheldon

SENATOR Tony Sheldon has taken aim at Qantas' decision to cut 850 jobs as part of a deal with Accenture (***TD*** 10 Nov 2026), labelling the decision as "nothing short of a betrayal".

Speaking in the Senate on Tue, Sheldon said the carrier had joined a "shameless club" which already included the likes of Coles and Telstra in shedding Aussie jobs in exchange for outsourcing to India.

"Rather than ensuring its workers and its workforce shares in the benefits of AI and technology, Qantas has chosen to abandon its people," he argued.

"Here's how this deal works, Qantas ships Australian jobs offshore and then Accenture bankrolls Qantas upfront to shift towards humanless technology to fatten Qantas's bottom line.

"In return, Accenture stands to pocket a share of the savings generated as more and more



work becomes humanless.

"This is a cowardly move that sets a dangerous precedent for corporations to sacrifice meaningful human oversight in pursuit of a quick cash high."

In making the announcement, Qantas Group said the strategic partnership would modernise its back-end systems, processes and data, as it steps up investment in technology and AI alongside the largest fleet renewal in its history.

This comes as the airline responds to the pace of change in technology and AI globally, which is rapidly transforming how businesses operate, what customers expect and how people do their jobs," QF said. *AB*

Last before stumps

SOUTH African Tourism is calling upon Aussie cricket fans to enter the ticket ballot for the ICC Men's Cricket World Cup 2027, closing 21 Nov.

Held from 02 Oct to 21 Nov 2027 across South Africa, Zimbabwe and Namibia, it is the first time in 24 years that the tournament is being held in Africa, and is tipped to attract over 120 million fans worldwide.

Australia will be playing matches across Cape Town, Paarl, KuGompo City and Harare.

The ballot is free to enter and fans can apply for multiple matches (click **HERE**). *JB*

Intrepid summit

INTREPID will host its 2027 annual Global Summit in Marrakech from 18-22 Oct 2027.

The Summit is part of a deal with the Moroccan National Tourism Office to up yearly visitors to 200,000 by 2031. *ZH*

Grand godmother

REGENT Seven Seas Cruises (RSSC) has named actress Eva Longoria as the godmother for *Seven Seas Prestige*.

The appointment ties in RSSC's recent collaboration with Longoria on her TV series *Searching for France*, in which the actress sailed aboard *Seven Seas Grandeur* for an episode on exploration, culinary discovery and immersive travel.

Speaking on the appointment, RSSC president Wesley D'Silva said the actress "embodies many of the qualities that define *Seven Seas Prestige*", highlighting her "sophisticated global outlook and passion for discovery", as well as her ability to make "connections through storytelling".

She will lead the naming ceremony in Los Angeles in Feb.

RSSC will also make a donation to Longoria's charity, *Eva's Heroes*, with funds going towards supporting individuals with intellectual needs. *JB*

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Daintree named

***BBC** Travel* has named Tropical North Queensland's Daintree Rainforest in its *20 Best Places to Travel in 2027*.

Selected by writers and experts, the destination was recognised for its unique wildlife, strong indigenous heritage and focus on sustainable tourism. *JB*

Flydubai raises the bar



THE challenges associated with the Iran war and high fuel prices failed to dampen the enthusiasm for Dubai and its partner airlines during a roadshow event held at the Sheraton Grand Sydney.

Among the presentations delivered was an update from flydubai, with local rep from Aviation Online, Vesna Letic, indicating the carrier is looking to further enhance onboard comfort through a retrofit program.

"Over the next 12 months, 21 aircraft will be fitted with recliner business class seats via flydubai's signature lie-flat [model]."

The carrier has also enhanced economy class offerings across all flights, recently introducing meals and in-flight entertainment for economy fares.

"This milestone really marks a significant evolution in Flydubai's business model and underscores our commitment to responding to our customers' needs," Letic said.

In further updates, flydubai has introduced complimentary high-speed internet via Starlink.

"This significantly improves our entertainment options, with the rollout commencing in Sep 2026 and we are planning to have it completed by the end of Q1 of 2027," Letic confirmed.

Staying on tech improvements, Letic revealed there have been recent updates to its online check-in and mobile app as well, which she claimed was now much simpler and faster to manage for agents making pax bookings.

The strategy for the Emirates sister brand is to operate in underserved and emerging markets, with Letic revealing that it now has over 100 routes that were not previously connected to the Emirates network.

Flydubai's expansion in the last year has seen the carrier grow its network to 124 destinations across 57 countries. *AB*

EY saddles up YYC

ETIHAD Airways (EY) has announced increased services between Abu Dhabi and Calgary (YYC), going from four to seven weekly flights from 15 Oct 2027.

Flights will be operated with a Boeing 787 Dreamliner.

YYC is EY's second Canadian destination after Toronto (YYZ). *JB*







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Bounce rate is personal



TOO many Webjet users are visiting the website as a research and comparison tool without booking trips, the company's CEO Nicole Sheffield said during an earnings call on Wed.

After releasing a less-than-impressive H1 financial report (***TD*** 17 Nov 2026), Webjet's chief conceded that just 3% of visitors book with the business.

"Every month we attract close to two million active users, so we are not short of people coming to us," Sheffield said.

"Of those [3% who book], only 28% book more than one travel product with us, so the foundations are there and our addressable market is large."

Conversion rate was one of the key challenges identified in Webjet's H1 results, with Sheffield stating that it was "weaker" during the latest period - a symptom, she said, of its website relaunch in Oct and high levels of manual servicing, which added customer friction.

"These are execution issues, not market issues, and as a result in the first quarter bookings fell 7%."

While price is a very important driver for consumers, Webjet said it wants to present a more complete offering from the moment users land on its site.

Sheffield cited a need to better merchandise travel products to increase the booking rate by using Webjet's first-party data to predict customer preferences and drive more personalised recommendations and offers. *AB*

WFH is best in Syd

SYDNEY has been named as the best Aussie destination to work remotely, according to statistics from accounting software provider Reckon.

Compared to neighbouring cities, Sydney received some of the highest scores for wi-fi speeds (46.1%), medical access (79.1%), fitness facilities (61.1%) and sightseeing (93.1%), with a total index score of 65.4%.

Out of Reckon's analysis of 20 Australian destinations, Brisbane ranked second with 62.2% and Melbourne third with 59.1%.

Internationally, Kuala Lumpur came out on top with an index score of 68%, followed by Auckland with 67.2% and Seoul with 66.6%. *JB*

Clearance required

JETSTAR is introducing a new rule in which passengers must receive permission from crew members before moving to a vacant seat.

The new standard applies on services operated by Airbus A320 and A321 aircraft.

If passengers opt to move to a new seat, they must return to their original seat for landing. *JB*

Lux List revealed



LUXURY Escapes has revealed the most popular destinations for next year, including wildcard hotspots Sri Lanka, Hong Kong and South Korea.

In its annual forecast, the Lux List found that all three countries have experienced growth in the past year, with Sri Lanka raking in 154% more hotel bookings, followed by Hong Kong at 70% and South Korea at 24%.

At a media event in Sydney yesterday, Luxury Escapes co-founder Adam Schwab (**pictured** left alongside chairman Andrew McEvoy) said that while the Chinese territory has recovered since the protests and COVID, it offers great value especially for families and is "set to make a strong comeback" in 2027.

Meanwhile, K-pop band BTS is drawing Aussies to Seoul with its 2027 performances and Sri Lanka is proving to be an ideal destination for solo travellers, with its wildlife, tea country, beaches and cultural sites.

Japan made a return to the list as Aussies' favourite destination, followed by Canada, Vietnam, the Maldives and Indonesia rounding out the top five.

Schwab also pointed to growing curiosity for new destinations, especially throughout Indonesia.

"Japan remains a huge favourite across all age demographics but there is growing curiosity beyond the usual holiday hotspots," Schwab explained.

"Vietnam is a compelling cultural and foodie destination that's going gangbusters still, and Indonesia is really starting to come into its own beyond Bali thanks to new luxury resort developments."

While Bali bookings are up 24% year-on-year, bookings outside of the traditional hotspots are up 59% and searches are up 88%, said the report.

Schwab also noted that Australians are now looking to discover under-the-radar regions in Italy, as well as embrace travel across all seasons in Canada.

Meanwhile, the Middle East, the US and Paris have all taken a hit for travellers, he added. *JHM*



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business events news

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ABEA CHANGES KEEP COMING

THE Australian Business Events Association (ABEA) has announced that inaugural Chair Peter King has stepped down from his position, with Vice Chair Matt Pearce (**pictured**) named as his replacement.

It follows the recent announcement of ABEA's inaugural CEO Melissa Brown resigning at the end of the year (***TD*** 11 Nov 2026), marking the start of a significant shift within the company.

King called it an "honour" to serve in the role of Chair since 2023, playing an integral role in making the company a nationally recognised voice.

"ABEA is gaining recognition from government and key stakeholders, and while there is still much to do, I am confident the Association has the leadership and vision to continue



delivering for our members and industry," he said in a statement.

"I'll remain involved offering guidance where I can and continuing my work on boards associated with the visitor economy, while also making more time for golf and my growing number of grandchildren."

Pearce has served as Vice Chair since ABEA's conception, along with being the current CEO of Talk2 Media and Events, the annual organisers of the Asia-Pacific Meetings and Events (AIME) conference.

Speaking on the appointment, Pearce looks forward to continuing the work ABEA has done in its three-year lifespan, "strengthening our advocacy and championing the contribution of business events to Australia."

The announcement was made at ABEA's Annual General Meeting (AGM) last night, which also saw a range of other appointments to the Board.

Anne Jamieson of Saxton Group has succeeded Dan Londero as supplier representative and Julie McGraw from GEMS Event Management Australia was appointed organiser representative, a responsibility previously held by Pearce.

The ABEA Board will continue its search for a new CEO to replace Melissa Brown. *JB*

New ways to host in Auckland

CROWNE Plaza Auckland has announced a major transformation of its conference and event centre, set to be ready in time for its 2027 events calendar.

The transformation will cover the hotel's 10 flexible event spaces plus its ballroom, which can hold up to 420 guests.

New to the ballroom will be dual 5.5 x 2.5m LED screens, along with moving lights, stage wash lighting and a revamped



audio system.

Pre-function spaces will have a semi-permanent registration desk and a lounge space for informal meetings.

The hotel recently remodelled all of its rooms and suites. *JB*

Zangari gets up

ICC Sydney has promoted Michelle Zangari to the role of director, live events.

She joined the centre in 2016 and has since been an integral part of the Live Events team, with over 20 years of experience.

Her new role will see her expand ICC Sydney's events market to develop and deliver new experiences across the centre's entertainment spaces. *JB*

ADL visitor boost

CONSTRUCTION is underway on the Experience Adelaide Visitor Centre, designed to change the way tourists and business travellers plan a trip in both the city and South Australia.

Located within the State Library, the centre will offer a range of interactive digital experiences to "inspire curiosity, discovery and exploration" showcasing all that the city and surrounding areas have to offer.

According to Federal Minister for Infrastructure, Transport, Regional Development and Local Government Minister Catherine King, the centre "will be a benefit to the local community", hoping that increased visitation and visitor spending will support local businesses and jobs.

Delivered by the Adelaide Economic Development Agency (AEDA), the $4 million project is a collaboration between the Federal Government, South Australian Government and the City of Adelaide.

The news comes as Adelaide is set to host the Australian Business Events Association 2026 Conference, in which the city's event potential will be on show.

During FY26, the city secured 197 future events. *JB*



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APPOINTMENTS

Send your new appointments to:
appointments@traveldaily.com.au

Centara Hotels & Resorts has appointed **Jorge Fernandez** as cluster general manager of **Centara Grand Lagoon Maldives and Centara Mirage Lagoon Maldives**. He has been part of the Centara network since 2023, previously serving as general manager for several of its properties in Oman.

Minor Hotels has announced the appointment of **Karin Kopano** as managing director of **The Wolseley Hotel New York**. She previously served in managing director positions at The Ned NoMad and Hard Rock Hotel New York. She also held pre-opening roles at Proper Santa Monica, 50 Bowery and Gansevoort Hotels.

Prateek Arora has been appointed executive assistant manager of **Sofitel Auckland Viaduct Harbour**. He brings over 10 years of experience across New Zealand's hospitality sector, with previous roles including front of house manager at Craggy Range Vineyards and 10 years as restaurant manager at Cassia Auckland.

Kyah Tragardh has announced that she will be departing **Global Touring** after serving the past two years as business development manager for Victoria and Tasmania. Her travel career so far has seen her in a variety of roles including sales support APAC at Abercrombie & Kent and operational account manager at the Switzerland Travel Centre.

Bradley Conder has been appointed by Marriott International to serve as general manager of **Sheraton Christchurch**. He remains in the South Island city, previously serving as GM for Accor Christchurch Central, Novotel Christchurch Cathedral Square, and ibis Christchurch. He also served on the Christchurch Central City Business Association's board.

Experience Co has announced the resignation of chief financial officer **Gavin Yates**. He joined the company in 2022 as group general manager finance, before transitioning into the CFO role in 2024. He is set to officially leave the company Q1 2027 with the board commencing a search for his replacement.

Anthony Campaniaris has been appointed general manager of **1 Hotel Melbourne**. He was previously based in Toronto, serving as director of hotel operations at The Hazelton Hotel and director of sales and business development at Shangri-La Toronto. He has also contributed to hotel projects in locations including Warsaw and Atlanta.

Ranulf Wang will be starting at Virgin Australia in the role of revenue manager. He has been with VA since 2023, working as both a flight and demand analyst in revenue management.

FCM Travel has appointed **Mark McSpadden** as chief product officer. He was most recently head of innovation at financial services company USAA Labs. He also served as vice president of global product & UX at Amex GBT.

A Golden collaboration



GOLDEN Eagle Luxury Trains is joining forces with COMO Hotel and Resorts, offering guests luxurious amenities and inclusions during their rail journey, as well as a three-night stay at one of the hotelier's premium properties.

Travellers are invited to combine their rail itinerary on board Golden Eagle Danube Express with a stay, pre- or post-tour at participating hotels including COMO Metropolitan Singapore, COMO Castello Del Nero, COMO Alpina Dolomites, COMO Metropolitan London, COMO The Halkin, and more.

Inclusions include a guided hiking tour in the Dolomites, a COMO Shambhala afternoon tea in London, and sunset drinks and tapas in St Tropez.

Other offerings include a daily breakfast for two, a hotel upgrade and late checkout or early check-in, subject to availability.

Agents may also receive bonus commission or gift vouchers when booking these packages, available to book until 31 Jan.

The new partnership offers travellers a new way to explore Europe, "at a different pace, complemented by the exceptional hospitality, thoughtful service, culinary experiences and meaningful wellness that define COMO", explained Jonica Paramor, global director of ales Australia NZ for COMO Hotels.

"We are delighted to bring together COMO Hotels & Resorts and Golden Eagle Luxury Trains in a partnership that celebrates the very best of experiential luxury travel," she said.

"Today's luxury traveller is increasingly looking for journeys that are as memorable as the destinations themselves, with opportunities to immerse themselves in local culture, discover extraordinary places and enjoy truly distinctive experiences along the way."

"Importantly, this partnership allows us to create something genuinely special for our travel partners & their clients, making it easier to combine two exceptional travel experiences into one seamless & memorable holiday," she added. *JHM*

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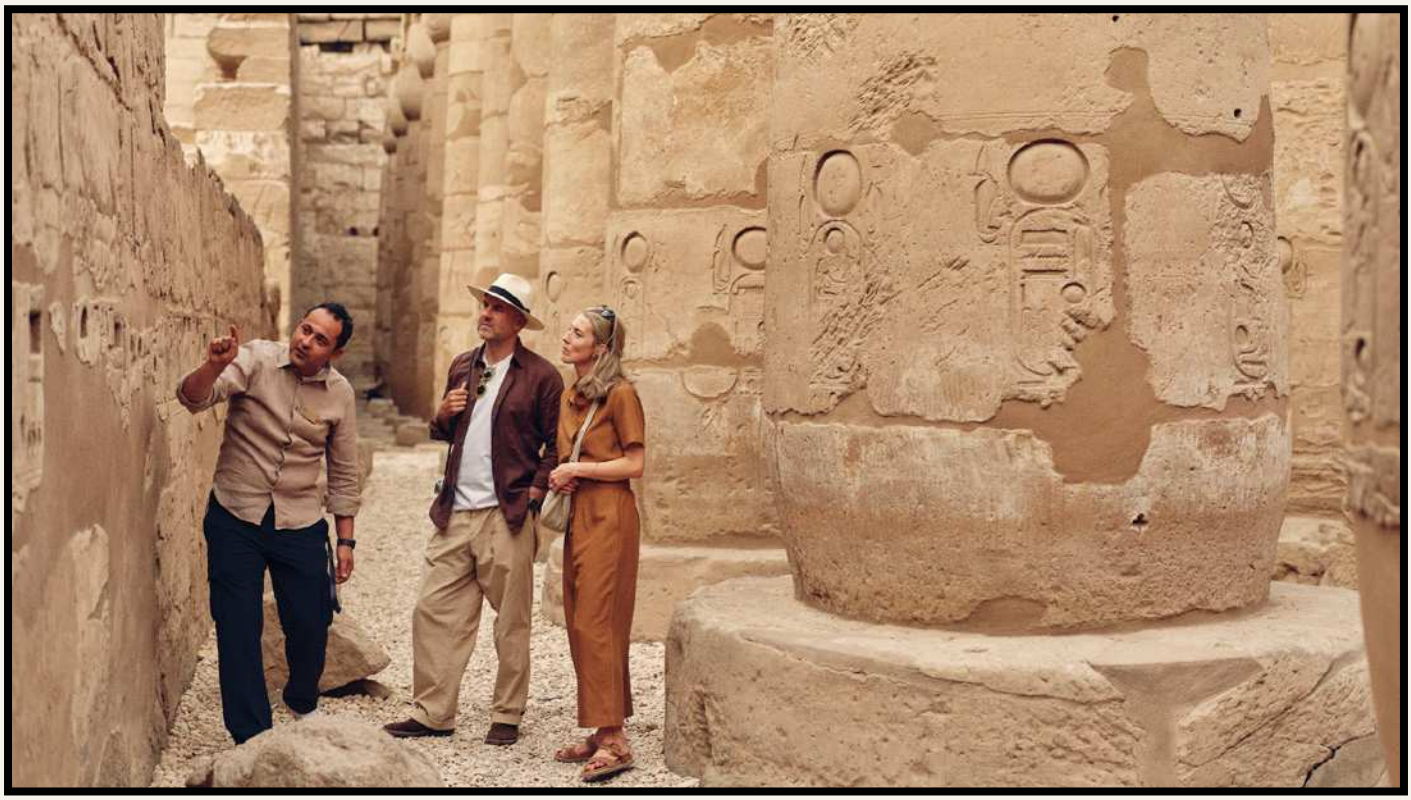




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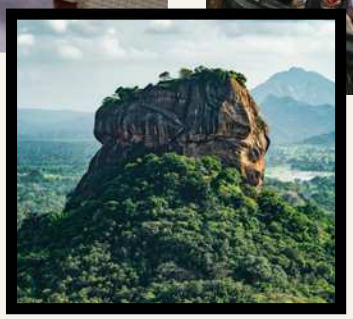
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Terms and Conditions: Offer valid for international air only on new bookings for 2027 journeys made between 10 November 2026-31 January 2027. Air must be booked and ticketed through Abercrombie & Kent. Air credit will appear as a discount off the journey on the traveller's invoice. Excludes Tailormade Journeys, A&K Villas, Canal Barge Cruises, Beaches and A&K Sanctuary Stays. Guest can alternatively convert air credit to a $725 savings per person. Up to $4,350 savings valid on new bookings for select 2027 Small Group, Small Jet, and Private Ready-to-Book Journeys as indicated on abercrombiekent.com. Offer not combinable with Prepay and Save. Offers subject to availability and may be withdrawn at any time. Featured pricing is correct as at 10 November 2026.