



Today's issue of TD

TD has seven pages of news, plus full pages from:

- Regent Seven Seas Cruises
- Cox & Kings

TD TRAVELDAILY
ON LOCATION



Amsterdam

Today's issue of TD is coming to you en route to Amsterdam, where Viking Cruises will this week name seven river ships.

A FLYING visit to Amsterdam this week will see TD honoured to attend the naming ceremony of seven new Viking Longships.

And for the first time ever, two of the ships will have Australian godparents, with Flight Centre's Danielle Galloway and Michael Londregan from Virtuoso to officiate, as a mark of their longstanding contribution to Viking's success in Australia.

The event kicks off on Wed, with two of the new ships in Amsterdam and the remainder being named via video link live from locations in Egypt, France and Germany.

Viking founder Torstein Hagen and the company's CEO Leah Talactac will be in attendance, and the ceremony will be followed by a mini voyage to highlight some of Viking's top experiences in the Netherlands.

Read *Travel Daily* and *Cruise Weekly* this week for all the excitement of this celebration.

Kenya insurance change

INTERNATIONAL visitors to Kenya must now hold locally issued travel health insurance under new requirements that have recently taken effect.

An update from the Kenyan Civil Aviation Authority stated the insurance requirement applies to all travellers staying for less than 12 months, regardless of when flights were booked or electronic authorisations were approved.

Crucially, international travel insurance will not be accepted as a substitute, with visitors required to obtain extra cover from locally approved insurers.

Cox & Kings 2027

COX & Kings is inviting agents to tune into a webinar series highlighting its 2027/28 collection - see the **back page** for details.

ATO tax reprieve

THE ATO has extended its credit card payment reprieve for small enterprises (SMEs) until 30 Jun 2027, giving travel agencies additional time to review cashflow and tax payment plans.

The credit card ban on tax payments was due to begin on 01 Dec, following the RBA's surcharge ban on 01 Oct.

However, Treasurer Jim Chalmers said the extension would allow further consultation with SMEs to take place.

The ATO said 5% of Australian small businesses used credit cards to pay tax in 2024-25. ZH

All non-exempt travellers must hold an individual policy which is valid for 90 days, permits multiple entries and provides benefits of up to US\$50,000 (A\$71,500), including medical expenses and emergency transport.

Gamewatchers Safaris and Porini Camps MD Mohanjeet Brar strongly recommended that guests retain their existing comprehensive travel insurance, particularly for cancellation, travel disruption and baggage benefits, which may not be covered by the mandatory policy.

Similar travel rules apply in Tanzania, where the requirement for local inbound insurance for mainland or Zanzibar visitation was recently extended. ZH

More SYD-TPE

CHINA Airlines will increase its Sydney-Taipei service to daily flights from 25 Oct, alongside frequency increases from Melbourne and Brisbane.

The expanded schedule will provide Australian travellers with more options and connections via Taipei to destinations across Northeast Asia and Europe, including Japan, South Korea and the United Kingdom.

The airline said the additional services would offer greater flexibility for travellers and support the Australian travel industry with meals and two pieces of checked baggage, with bags transferred through to final destinations also included. ZH

RSSC's suite deal

REGENT Seven Seas Cruises (RSSC) is offering a free two-category suite upgrade as well as up to 25% off select 2027 sailings.

The promotion includes the 12-night 'Splendor of the Isles' itinerary departing London on 15 Jun 2027 - details on **page eight**.

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Monday 12th Oct 2026

Reynolds at Variety

FORMER head of APT Travel Group Steve Reynolds has been appointed CEO of Variety Cruises. The travel exec ended his Aussie tenure in 2019 to take on a senior role with Discover Qatar. Reynolds is now based in Athens with Variety Cruises. AB

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The winner was travel

THE National Travel Industry Awards (NTIAs) crowned 39 worthy winners across a hot field at the Palladium at Crown in Melbourne on Sat night.

Winners were left elated after picking up their coveted awards in front of more than 1,300 guests at the prestigious gala, which this year attracted a record number of nominations.

Some of the highlights included Flight Centre walking away with the esteemed Most Outstanding Branded Travel Agency Group award, clawing it back from Helloworld who took out the gong last year.

Flight Centre Travel Group's trophy cabinet also included two wins for its Envoyage division, which secured the Most Outstanding Mobile Advisor Network and Most Outstanding Travel Agency Network categories, as well as a victory for FCM Travel, which clinched the Most Outstanding Global Travel Management Company award.

Helloworld enjoyed its own success on the night too, with its Cruiseco brand emerging victorious in the Most Outstanding Wholesaler - Product/Service award, while its Air Tickets business outperformed rivals in the Most Outstanding Travel Support Service category, adding to its trophy list.

Meanwhile, in the water, the big winners were Avalon Waterways, which sailed away with the Most

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Popular River Cruise Operator accolade, while Viking kept its hot streak going by taking out the Most Popular Ocean Cruise Operator gong for another year.

Norwegian Cruise Line also dropped anchor in the winner's circle, securing the Most Outstanding Marketing Campaign - Supplier category.

In the touring space, it was APT Travel Group that walked away with the Most Outstanding Tour Operator - Global award, alongside 50 Degrees North, which won the Most Outstanding Tour Operator - Specialised.

Emirates also touched down on the Most Popular Airline - Online award, while Finnair landed the Most Popular Airline - Offline.

The People's Choice Award went to Sisterhood Womens Travel (**pictured**), which specialises in the women-only trips space.

Sydney was announced as the host city for the event next year.

See the full list of winners **HERE**.

Stay tuned for an in-depth wrap-up of the NTIAs and Beyond Borders tomorrow afternoon. AB

Take me to the river

THE second week of Cruise Month has begun, with the Cruise Lines International Association's (CLIA) initiative placing river cruising in the spotlight.

"River cruising is one of the most dynamic areas in travel right now, and we are seeing a huge amount of innovation and investment," said CLIA executive director in Australasia Joel Katz. JM

CLIA ready for noms

CRUISE Lines International Association (CLIA) has today opened nominations for the 24th annual Cruise Industry Awards for Australasia.

Until 20 Nov 2026, CLIA members can nominate themselves or their peers for awards across 10 categories.

The winners will be announced at a gala celebration on Sat 13 Feb 2027 at the International Convention Centre in Sydney.

CLIA executive director in Australasia Joel Katz said the awards are "a fantastic opportunity for members to boost their profile and gain valuable recognition".

"We want to hear about the achievements that deserve acknowledgement, whether through exceptional sales performance, outstanding customer service, innovation, business growth or an impactful cruise promotion."

For more information and nominations, click **HERE**. JM

Manager, Oceania – 2 year contract, Sydney

Singapore Tourism Board (STB) is seeking a dynamic and results-driven individual to help drive leisure and MICE arrivals and tourism receipts from WA and QLD.

Full job scope can be found [here](#)

Min. requirements:

- 5 yrs in travel trade/destination marketing
- Degree from a recognised university
- The right to work in Australia permanently



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Aussies prefer Mascot

THE majority of Australians will prefer flying in and out of Sydney Airport rather than Western Sydney Airport, according to new figures released by YouGov.

Just over a third of Aussies said they would choose Mascot, while just 17% chose WSI as their preferred Sydney hub.

However, the data was not as disheartening for WSI as it may seem, with the biggest group of responses having no preference between the two (37%), and the question posed to respondents



also assuming the choice was based on similar departure times.

WSI will have the well documented advantage over Sydney Airport by operating 24/7, which many industry observers are tipping will help secure the second Sydney hub important market share in its first year.

The numbers were more favourable for WSI when looking at Greater Western Sydney residents, with more than half stating they are likely to use the airport in the future.

However, when compared to SYD, the established player had the upper hand, accounting for 53% of Sydney residents if given the option of the two, with WSI winning for 29% of the vote.

Generational differences also emerged as a key differentiator, with Gen X and Boomers more likely to prefer Sydney Airport at Mascot, while Gen Z and Millennials showed a greater preference for WSI.

Travel time is the biggest consideration for Australians when choosing an airport, with 38% identifying it as one of their top factors, followed by broader travel cost (34%), airfares (33%) and public transport (31%). AB

SITE-ing the FACTS

THE Festival of Aviation & Corporate Travel Summits (FACTS) and the Society for Incentive Travel Excellence (SITE) have announced a strategic partnership, which will kick off at this year's FACTS conference, hosted from 25-26 Nov.

As part of its involvement, SITE will curate a dedicated session on the second day of the event, bringing incentive travel leaders and perspectives to the event's broader business events program.

FACTS co-founder Derek Sadubin said the partnership was a natural fit as the conference continues to bring together communities from across the business travel and events landscape.

"Corporate travel, meetings, events and incentives are increasingly interconnected, and that is exactly what we want FACTS to reflect," he said. MS



Melbourne is Crown-ed



PRINCESS Cruises is set to return to Melbourne as a seasonal homeport in 2028/29, the line announced as it kicked off the city's 2027/28 summer season today.

Crown Princess sailed into Port Phillip Bay this morning with 3,080 guests on board, giving them the chance to explore the city's attractions, including Queen Victoria Market, Puffing Billy and the Royal Botanic Gardens.

The visit is part of a 28-day 'Round Australia' voyage, which is scheduled to call into Adelaide next, followed by Albany, Fremantle, Broome, the Kimberley Coast, Darwin and Brisbane, before returning to Sydney.

"We know how much our Victorian guests value being able to start their holiday closer to home, and we have heard loud and clear they have missed having a Princess ship based in Melbourne," Princess Cruises' vice president Asia Pacific Matthew Rutherford said.

Crown Princess will be joined in Australia by *Royal Princess*, *Grand*

Princess and *Coral Princess* over the season ahead.

Meanwhile, the cruise line will unveil its full 2028/29 Australia summer program, including its return Melbourne homeport season, on 28 Oct. JM

VA goes full Velocity

VIRGIN Australia has unveiled two major Velocity Frequent Flyer offers, including 40,000 bonus points for members who book an eligible Virgin Australia Holidays package over \$1,000.

Meanwhile, the 'Pick Your Bonus' offer allows Velocity members to choose between double Velocity Points or double Status Credits when booking eligible Virgin Australia flights across its domestic and short-haul international network.

The holiday package offer is available to book until 11.59pm on 18 Oct for travel up until 26 Jun 2027, while the 'Pick Your Bonus' promotion is on until 11.59pm AEST 26 Oct 2026, for eligible travel by 30 Nov 2026. JM

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Venture inside SL

INSIDE Travel has expanded its InsideAsia brand into Sri Lanka, launching seven new itineraries following its introduction of India in 2025.

The program includes cultural, wildlife, family adventure and luxury travel options, combining established attractions with lesser-visited locations.

Indian Subcontinent program manager Jess Andrews, who lived in Sri Lanka for three years, developed the offering.

"These trips are just tasters of what we can do and a starting point for us," Inside Travel co-founder and director Alastair Donnelly said.

"There is lots more to come as we continue to develop the destination," he added. ZH

The Blair Wickham project

EXCLUSIVE

BLAIR Wickham is targeting a bigger role for Australian travel advisors in selling domestic experiences, identifying an opportunity to keep clients booking local trips between their major overseas holidays.

Speaking to *Travel Daily* following the launch of Australis Representation (*TD* 07 Oct), founder Wickham (**pictured**), said many Australians turn to advisors for international trips but do not necessarily consider them when planning holidays at home.

"There's so much product available in Australia," he said, adding that better consumer awareness and easier-to-sell packages could help advisors tap more into the domestic market.

Wickham said the COVID-19 pandemic highlighted the opportunity, with border closures cutting off international visitation and forcing inbound operators and domestic travel advisors to reconsider their markets.

He believes short breaks, from wine touring in Adelaide to escapes in Palm Cove, could provide advisors with additional commissionable sales while maintaining regular contact with clients between bigger trips.

"If you can keep in touch with your clients a little bit more rather than that periodic big trip, it just brings about more opportunity," he said.

Wickham said domestic holidays also presented a chance



for advisors to demonstrate their value by recommending experiences that matched clients' interests, rather than waiting for them to initiate a booking.

"If you are proactive and sending your clients things that they want to do and they want to travel and book in an experience, rather than you relying on them to come to you when they have something, it shows your value."

Australis Representation's founding clients include the Australian Bespoke Collective, comprising Sequoia Lodge, Mount Lofty House & Estate and The Reef House Adults Retreat Palm Cove, alongside Exceptional Kangaroo Island.

Wickham's initial focus will be on strengthening trade engagement and ensuring advisors have the product knowledge, tools and confidence to recommend experiences. ZH



Window Seat

WELL-KNOWN travel presenter David Whitehill did a stellar job hosting the National Travel Industry Awards on Sat night, but as much as he has made a career of telling travel stories, he may have been a touch loose with the facts during one key moment.

After ATIA CEO Dean Long finished addressing the crowd at the start of the night, the emcee asked guests to please thank 'Dean Jones' for his important words.

The gaffe was met with restrained laughter, and has surely birthed the nickname of Dean 'Jonesey' Long?

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QF extends Palau

QANTAS will double its Brisbane-Koror, Palau service to two return flights a week over the 2026–2027 peak season, following a new Federal Government agreement.

From Dec 2026 until late Mar, the Palau Paradise Express will operate on Wed and Sat from Brisbane, enabling four-day getaways for travellers. ZH

Hilton all inclusive

HILTON has expanded its Riviera Maya all-inclusive portfolio, positioning Waldorf Astoria Riviera Maya and Conrad Tulum Riviera Maya as distinct luxury options for meetings, incentives and group travel.

From 10 Jan 2027, Waldorf Astoria Riviera Maya will move to an adults-only model for guests aged 18 and above, offering 173 rooms and suites and over 1,500sqm of indoor and outdoor event space.

Conrad Tulum Riviera Maya will introduce its adults-only Ceiba Club on the same date, with more than 4,500sqm of event space, a purpose-built convention centre and seven outdoor venues. ZH

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Cancelling en masse

MORE than 1,000 French Working Holiday Makers (WHM) have cancelled plans to visit Australia, as the Backpacker & Youth Tourism Industry Panel (BYTAP) continues to push the Federal Government for a reset of the 50-year-old program.

BYTAP Chair Peta Zietsch said the cancellations were a “major warning sign” as visa processing delays and a lack of transparency continue to affect Australia’s reputation in overseas markets.

Zietsch said overseas market intelligence was consistently indicating Australia was losing its standing as a WHM destination, warning the country was “no longer seen as a reliable or welcoming Working Holiday Maker destination”.

“BYTAP members are sadly reporting large numbers of backpacker groups and individual visas dropping Australia as a future Working Holiday Maker destination,” she said.

The group is again calling for stronger offshore processing of subclass 417 and 462 visas, greater transparency around processing volumes, and proposed changes including a future ballot system and caps on second- and third-year visas.

BYTAP is also pushing for a multi-million-dollar international marketing campaign targeting Australia’s core WHM markets, working with Tourism Australia to rebuild demand.

Zietsch said the issue was



becoming increasingly urgent as farmers entered harvest season and tourism operators prepared for the summer peak.

Zietsch said WHMs traditionally sought regional and rural jobs before travelling to cities and holiday hotspots for Christmas and New Year’s, meaning delays could affect both seasonal labour supply and visitor dispersal.

“Rapid processing of visas and transparency to industry and potential backpackers are now key to the integrity of our WHM program,” she said.

“BYTAP urges a genuine re-visit on how the proposed future ballot system and caps for WHMs will work, and how this message is communicated abroad...The world truly is watching.”

The group said the program has reciprocal arrangements with 50 nations, while backpackers’ casual labour and their dispersal as visitors deliver \$4.4 billion to the economy each year. *ZH*

Travel Focus hits 50



TRAVEL Focus Gerringong celebrated 50 years of operations last week, along with the opening of its brand-new office after nearly two decades at its previous location.

The agency, located in the small coastal town of Gerringong NSW, hosted a client appreciation evening that also brought together the people who have been part of the agency’s journey over the decades.

Among the guests marking the moment were the original founders, Bob and Pam Daniel, past owners Greg and Rachel McCarthy, and Monica Godfrey and current owner Peta Godfrey.

Scott Darlow and Cam Rathbone from Link Travel Group also made the trip down from Sydney to join the celebrations.

The agency has operated under several names over the years, including South Coast Travel Management and Platinum

Travel, evolving from a bus run and map shop into a successful corporate, events and leisure travel business. *JM*

Riyadh airport attacked

RIYADH’S King Khalid International Airport has been hit by missiles over the weekend, with 14 people killed and more than 300 injured.

An unidentified projectile also struck the airport on Sun, killing one and injuring 11, just a day after the first deadly missile attack on the major air facility, reportedly carried out by Yemen’s paramilitary Houthi organisation.

No Australian citizens were reported to have been killed or injured in the attacks.

Smarttraveller is advising Australians not to travel to King Khalid Int’l, with Saudi Arabia remaining at the ‘reconsider your need to travel’ level. *MS*



SAILING INTO OPPORTUNITIES

CLIA Australasia executive director Joel Katz on the growth in cruise.

READ THE CRUISE GUIDE

CRUISE
WEEKLY

THERE was a lot more to the 2026 National Travel Industry Awards in Melbourne last weekend than just a prestigious award ceremony.

The big night was preceded on Fri by this year's ATIA Beyond Borders conference, hosted in Melbourne for the first time (see **TD's** special report tomorrow for all the action) - which was followed by a fabulous finalist celebration hosted by Viking.

One would think that would be quite enough in the lead-up to the big night, but scores of delegates also fronted up on Sat morning for the ATIA Wellness 5K (**pictured top**), where the uniformed participants joined in with about 800 others for a local Park Run event - including a gutsy Sari-Elle Kraemer from Alpha



Consulting who ran all the way wearing an albatross suit (**right**) in honour of the event's sponsor Albatross Tours represented here by co-organiser James Hewlett.

Other pics on this page are from Beyond Borders and the finalist celebration - lots more pics at facebook.com/traveldaily.



VIKING'S Natalie Kessell with the irrepressible Clare Kearns of MTA Mobile Travel Agents.



FLIGHT Centre Global Leisure CEO James Kavanagh with Kate Cameron of Spencer Travel and Envoyage Australia's Lisa Zahra.



ATIA CEO Dean Long welcomes the finalists and sponsors.



LUXURY Travel Collection's Adrian Clarke and Nikki Glading.



DIANA Devlin from Virtuoso with Lee Siefken and Jane Moggridge of Viking.



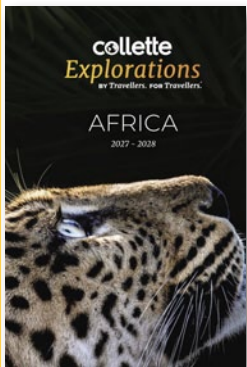
JADE Sharp and Eva Heigerer of NTIA finalist Connected Travel with Evolution Travel Collective CEO Ingrid Berthelsen.

BROCHURES

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THIS week's Brochures of the Week is brought to you by **Collette**.

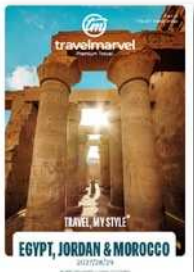
collette Explorations



Collette Explorations - Africa 2027-28
In its latest brochure, Collette is showcasing eight small group tours for travellers seeking immersive and authentic experiences in Africa. With a maximum of 24 guests, the itineraries offer a more personal way to experience Africa's wildlife, landscapes, cultures and traditions. Highlights include the brand-new 'Iconic South Africa' trip, spotlighting the country's incredible wildlife, wine regions, scenery, culture and local traditions. The brochure includes safari comparison tools and a 'Day in the Life of a Safari' guide. Agents can get their digital copy **HERE**.



Cosmos - Europe & UK 2027
The new brochure from Cosmos details tours spanning Europe, ranging from multi-country adventures to deeper explorations of a single country. Each tour is inclusive of local guides, transportation, meals and accommodation. Itineraries featured in the brochure include the 25-day 'Nordic Capitals & Fjordlands Journey' from Copenhagen to Oslo, the 23-day 'British Isles in Depth' roundtrip tour from London and the 18-day 'The Best of Europe' adventure from London to Paris. Agents can check out the full brochure **HERE**.



Travelmarvel: Egypt, Jordan & Morocco
Travelmarvel has unveiled its 2028/29 Egypt, Jordan and Morocco program, building on previously released 2027 itineraries. Highlighting the program is Travelmarvel's Egyptian river cruises, with a seven-night sailing on the Nile from Luxor to Aswan aboard the recently launched *Travelmarvel Sirius*. Guests can enjoy a two-night extension in Alexandria, with a stay at the Steigenberger Cecil Hotel and guided sightseeing to the Catacombs of Kom El Shoqafa and Qaitbay Citadel, before visiting El Alamein, home of the war cemetery. See the brochure **HERE**.

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Oaks unveils new look



OAKS Hotels, Resorts & Suites, part of Minor Hotels, has unveiled a refreshed global brand identity with the relaunch of Oaks Auckland Hotel.

The property marks the first in the brand's 70-hotel portfolio across Australasia to undergo the transformation, which combines the new bold yellow and black logo with warm timber accents and relaxed, welcoming spaces.

At the heart of the refreshed Oaks experience are a series of brand hallmarks that will be gradually rolled out across the portfolio in 2027, including locally sourced barista coffee and grab-and-go local pantry offerings.

At properties with more extensive food and beverage offerings, menus will combine familiar classics with local flavours in a relaxed setting.

The experience also extends into the evening with a curated Wind Down Sleep Ritual, featuring a citrus and eucalyptus scent, ocean sounds, a local warm drink and a post-dinner snack.

"Our Oaks brand has a beloved 30-year legacy in the Australasian

market; it is a home-grown hotel brand that we are committed to nurturing for the next generation of modern travellers," Minor Hotels chief operating officer Craig Hooley said.

"This rebrand fosters the energy and excitement that travel holds, be it a close-to-home trip or into international hubs such as China and Japan where we are seeing growing demand for the Oaks portfolio," he added.

Travellers can book now and save up to 20% when they stay two nights or more when they sign up to be a Minor Discovery member - details **HERE**. JM

WA airstrip refurb

A REMOTE airstrip in the Kimberley has received a \$2.28 million upgrade under a state and federally funded deal.

Under the agreement, the airstrip in Kalumburu saw its runway, taxiway, apron, and drainage all enhanced.

The move is part of a wider investment in the region, which includes subsidised air services.

Regent

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29th October 12pm AEDT - Cox & Kings Small Group Journeys 2028 launch - [RSVP here](#)

13th November 12pm AEDT - Discover the Caucasus & Central Asia with Cox & Kings - [RSVP here](#)

2nd December 12pm AEDT - Solo Travel with Cox & Kings - [RSVP here](#)

AKTG