

Today's issue of TD

Travel Daily today features nine pages of news, including our **Business Events News**, plus full pages from:

- Royal Brunei Airlines
- Entire Travel Group

Massey leads Wolgan

EMIRATES Wolgan Valley, a Ritz-Carlton Lodge, has announced Keith Massey as general manager.

The hospitality leader has spent a decade with Marriott International, and brings extensive experience in luxury resort operations, team leadership and property transformation to the role.

Massey has held various positions across the globe in properties in Singapore, China, India, France and more.

His appointment marks an important milestone as Wolgan Valley Lodge prepares to reopen next year (**TD** 28 Jan). *MS*

Contiki brings down prices

CONTIKI has introduced a refreshed pricing model, offering lower everyday fares across its portfolio as part of the youth brand's biggest-ever restructure (**TD** breaking news).

Removing the need to wait for flash sales or limited-time promotions, the new model aims to make it easier for young people to prioritise travel amid cost-of-living pressures, said Toni Ambler, MD & chief customer officer of Contiki's parent company The Travel Corporation.

The brand's new pricing will be complemented by its new Contiki Lite travel style, which focuses on stripped-back, affordable trips.

Contiki Lite is one of eight new Travel Worlds launched by the brand last night, alongside Contiki Local, Originals, Highlights, Outdoors, Islands, Festivals and Luxe, with the new structure designed to give travellers clearer groupings of trips.

New destinations, such as Fiji and the Maldives, and new trips - almost 80 are set to launch by the end of the year - will sit underneath the Contiki Worlds travel styles.

The announcements were made at the launch of Contiki's new Go Wander campaign in Sydney last night, where Ambler explained the brand's new approach.

"Go Wander is a reinvention of Contiki, inspired by the pioneering spirit that's been part of our story from the start and reimagined for a new generation of young travellers," she said.

"With 76 new trips, eight new Travel Worlds built around personal interests, and more ways to travel, we're giving our travel agent partners more opportunities to match their clients with the right adventure - and young people more freedom to explore on their own terms," Ambler added. *MS*

SYD here to host you

A **NEW** era of premium travel has arrived at Sydney Airport with the launch of Hosts, a new personalised service designed to support travellers through its international terminal.

Available to all T1 passengers, Hosts is a concierge-style service designed to deliver a seamless airport experience across arrivals, departures and transfers.

Hosts will provide check-in, security screening, border

Fly through Brunei

ROYAL Brunei Airlines' seasonal service from Melbourne to London via Bandar has returned.

See more info on **page 10**.

The Star of cruising

AGENTS can book their clients on a Star Clippers cruise exclusively with Entire Travel Group - see more on **back page**.

COSTA RICA

contiki

9°36'58"N 84°37'58" W

GO WANDER

Learn More

Thursday 29th Oct 2026

HLO escrow released

HELLOWORLD Travel shares previously subject to a holding restriction will become freely transferable from Sat.

The company said 1,699,002 fully paid ordinary shares will be released, which prevented them from being transferred during the escrow period. *MS*



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Capricorn a sign of growth

APT Travel Group has named its first Travelmarvel ice-class ocean ship as *Capricorn* (*TD* 14 Sep), a landmark expansion for the brand which marked the biggest single investment in its history.

Revealed during a special centenary event in Sydney yesterday, CEO David Cox said the vessel with a PC6 ice-class hull will feature nine decks, accommodate 200 passengers through an all-balcony cabin design and boast five restaurants.

"[*Capricorn*] will be at that four-star level where we really feel a market gap exists," Cox said.

A 10-year agreement with Quark Expeditions will see the Polar specialist charter the vessel for 10 years from 2029.

Cox also revealed to guests that APT continues to be in a period of rapid expansion, announcing the company has an ambitious growth target of being a billion-dollar business by 2030.

In line with that aspiration, APT yesterday formally confirmed 2028 as the launch date for its third ship to sail on the rivers of Central Europe, *APT Alara*, as well as the early planning for another vessel in Portugal.

APT is currently in an acquisitive phase of development, with Cox pointing to its buyout of One Traveller in Jan, a UK-based solo-travel specialist, as part of that purchase strategy.

It was a special afternoon for APT for yesterday, marking 100 years of operations under the guidance



of Cox and family principal and director Lou Tandy (pictured).

Guests were regaled by many tales about the company's history, but perhaps none more consequential than some dubious wisdom delivered by the family accountant at the beginning.

"The advice [to my grandmother] Hazel, was 'you should sell up now', after the passing of founder Bill McGeary," Tandy recalled.

"Your son [Geoff McGeary] is a dope, he has dyslexia...and it is going to amount to nothing." *AB*

Aircalin builds up

AIRCALIN has announced the introduction of its first Airbus A350-900 to its fleet, set to fly between Noumea and Australia and NZ from 04 Jan 2027.

The new aircraft will feature a completely redesigned three-class configuration, offering 269 economy seats, 24 premium economy, and 32 in business.

It will serve flights to Paris via Bangkok from Apr 2027. *JB*

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New Cal at Gate 7

NOUVELLE-CALEDONIE

Tourisme has appointed a new representation agency, with Gate 7 to handle the account for the ANZ market from Jan next year.

New Caledonia has been represented by Nouvelle Vague Marketing in Australia for five years (*TD* 12 Jan 2021). *MS*

Cloudy Bay
Blenheim

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Thursday 29th Oct 2026

New focus for corporate

FCM Consulting has identified four areas corporate travel managers should address in 2027 as rising airfares put pressure on travel budgets.

The latest *Trends & Strategies for H1 2027* report highlights gaps in trip-purpose reporting, AI governance, hotel rate compliance and more.

An articulation gap involves linking travel spending to business objectives, with FCM recommending companies record trip purposes during booking.

The AI governance gap calls for clearer oversight of AI decisions, including human review and contractual accountability for errors made.

The contracted versus real gap highlights missed hotel savings when travellers bypass negotiated rates, with companies urged to track actual prices and improve booking compliance.

The disruption readiness gap



focuses on preparing for delays and border queues through clear rebooking procedures, traveller support and booking visibility.

The report also said airfares have jumped 21% so far this year, with FCM Consulting expecting further increases into 2027 as airlines pass on higher fuel costs.

Global hotel rates, meanwhile, eased to US\$216 (A\$307) in Q3 2026, up 0.9% year on year.

FCM Travel chief customer officer Jo Lloyd (pictured) said demonstrating the value of business trips would help travel managers secure investment.

"Every business trip is an investment in a customer, a deal or a team," she said. *ZH*

TokyoTokyo Old meets New

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Jetstar class action

JETSTAR Airways is facing a class action after internal emails allegedly exposed evidence the airline failed to make customers aware they were entitled to a refund for cancelled flights.

Echo Law, which two years ago also pursued an unsuccessful Federal Court class action against Jetstar (*TD* 22 Aug 2024), is referring to dozens of the airline's internal emails which unearthed its "cash preservation policy", *The Australian* reports.

This meant that most customers received vouchers rather than refunds for cancelled flights, with an amended statement of claim filed in Federal Court suggesting Jetstar may have pushed passengers toward that option.

Echo earlier this year also ran a successful class action against JQ's full-service sister brand Qantas Airways (*TD* 13 Mar), which saw the airline agree to pay \$105m as part of a settlement relating to cancelled flight credits. *MS*

QF inks J'burg, PNG

QANTAS has secured renewed allocations for services to South Africa and Papua New Guinea, following determinations by the Int'l Air Services Commission.

The Aussie carrier will retain three weekly frequencies in each direction on the South Africa route for a further five years from 22 Jul 2027.

It has also secured 1,000 seats of capacity per week in each direction to Papua New Guinea for five years from 01 Jul 2027, with the allocation available to Qantas and its wholly-owned subsidiaries, including Jetstar.

Qantas currently operates three weekly Perth-Johannesburg services, while its Sydney and Brisbane-Port Moresby operations utilise up to 1,512 seats on nine weekly flights. *ZH*



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Thursday 29th Oct 2026



More Scenic land

SCENIC has expanded its luxury land journeys with a three-night *Zambezi Queen* river safari, a new 20-day South American itinerary.

The new 20-day 'Wonders of South America' journey travels from Lima to Buenos Aires, taking in Peru, Brazil and Argentina, including Machu Picchu and both sides of Iguazu Falls.

The river safari will also feature wildlife encounters along the Chobe River, guided birding and cultural village visits.

"Adding a river safari on the *Zambezi Queen* brings something genuinely different to our Africa land tours," Scenic Group journey designer Liz Crowley said.

Scenic has also released its 2027/28 Australia and New Zealand collection featuring seven Australian itineraries and three across the Tasman.

Scenic's latest expansion coincides with its 40th anniversary, which is being celebrated throughout 2026. *ZH*

OOL says 'yes we CAN'

GOLD Coast Airport (OOL) has signed a memorandum of understanding with Guangzhou Baiyun International Airport (CAN) establishing themselves as sister airports.

Signed at the Routes World event in Frankfurt this week, the partnership aims to grow travel, trade and investment between the destinations, giving the airports the ability to share market intelligence and industry insights, as well as collaborate on marketing initiatives.

A spokesperson from OOL said that the airport was looking forward to working closely with the team at CAN and strengthening connectivity and creating important new economic opportunities between the hubs.

There are currently no direct flights between OOL and China outside of a seasonal service to Hong Kong with Hong Kong Airlines (*TD* 20 Jan 2025).



As it stands, China Southern Airlines offers direct flights to CAN from Sydney, Melbourne, Brisbane, Perth and Adelaide.

According to data from Tourism and Events Queensland, China was the second-largest international source market for Gold Coast tourism in the year ending Jun 2026, with around 79,000 visitors (+45.6% YoY), culminating in 1.05 million nights, roughly 10% up YoY.

The *ABC* also reported that Australia was the top destination for Chinese tourists during the Golden Week from 01-07 Oct. *JB*

Ponant deposit deal

PONANT Explorations has launched its reduced deposit offer, valid on all new bookings made before 31 Jan 2027.

Guests can secure their next trip with just a 10% deposit, valid on over 350 sailings between late 2026, through to 2029.

The offer is also available on sailings with sister company Paul Gauguin Cruises. *JB*

Deadly train crash

TWO high-speed trains operated by Renfe and Iryo have collided near Urda in Toledo province, killing at least 68 pax.

DFAT has not indicated that any Australians are affected by the disaster at the time of publishing.

An update from Smartraveller said that train services between Madrid, Ciudad Real and Andalucía have been suspended.

The advisory also cautioned that services may be delayed or cancelled at short notice. *AB*



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Thursday 29th Oct 2026

Virginia having a rails run

EXCLUSIVE

VIRGINIA has highlighted its historic rail network ahead of the 200th anniversary of American railroading in 2027, with passenger services now linking visitors to historic towns, mountain landscapes, coastal destinations and more.

Amtrak's Northeast Regional serves destinations including Charlottesville, Richmond and Williamsburg, while services also reach the key historical city Roanoke in the west of Virginia.

"The nice thing is, [rail] travel also allows travellers to do the mountain routes or the beach routes," Virginia Tourism Corporation associate director of global media relations and marketing and director, global markets Christi Braginton told *Travel Daily*.

Braginton said sustainability concerns, rising airfares and flight disruption were among the



factors prompting travellers to consider alternatives.

"People start asking 'is there another way? Can I get there without having to drive and what is that?'," she said.

Roanoke's Hotel Roanoke was built in 1882 and served as the primary anchor for the Norfolk and Western Railway, remaining a landmark example of how rail helped shape the city.

"From its inception, the railroad has been a driving force of progress in America," a US Government site dedicated to the 200th anniversary said. *ZH*

Image credit: National Railroad Org - 200 years of American rail.



Travel Daily

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Athens wants Aussies

AUSTRALIA remains one of Athens' largest unserved markets and a strategic objective moving forward, according to Athens International Airport director of communications and marketing Ioanna Papadopoulou.

"[The Australian market] is supported by sizable traffic flows and the Greek diaspora," she said.

The comments come as Papadopoulou was discussing the Greek airport's future growth ambitions with *Aviation Week*, where she revealed the capital is seeking more year-round services and filling in long-haul gaps.

Currently, there are no direct services between Australia and Athens, with Aussies needing to fly via the Middle East or Asia.

It is also a time of renewed vigour for the Greek National Tourism Organisation, which will join the CATO Christmas Lunch as a welcome sponsor.

The body opened its office in Melbourne this month. *AB*

Feeling the fatigue

AN AIR traffic controller who was on duty during a near-collision between a Virgin Australia and a Qantas plane at Sydney Airport in Aug (*TD* 21 Aug 2026) was reportedly at high risk of fatigue, according to the results of an investigation conducted by The Australian Transport Safety Bureau (ATSB).

The report stated the controller finished their shift at 8.50pm the night before the incident, before starting at 5.30am the next day.

It was found that Airservices Australia did not have a proper fatigue management system in place approved by the Civil Aviation Safety Authority.

The incident in question occurred on 17 Aug when Virgin flight VA1589 was taxiing in the T2 terminal after diverting from Newcastle due to bad weather.

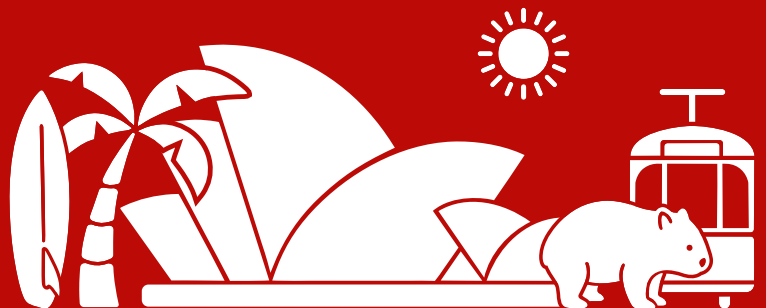
The ATSB is still determining whether or not staffing was the leading cause behind a string of safety incidents in Aug. *JB*



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*Sale ends 11.59pm (AEDT) 4 November 2026 unless sold out prior.
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Etraveli in flight

ETRAVELI Group has opened its flight engine to AI agents with its new Flight MCP.

The move gives AI agents and the developers who build them direct access to Etraveli's booking engine, which includes the group's global search, booking, and fulfilment capabilities. *MS*

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An Unforgettable week



UNFORGETTABLE Travel Company recently held its first Live Well Week, a new annual initiative running each Oct to help employees prioritise their health and wellbeing.

The week sees every employee, including the Unforgettable Croatia team based in Melbourne, offered funding for a blood test, half a day off to attend the appointment and a separate half-day off to donate blood.

Employees who had a blood test and either donated blood or walked 100,000 steps during the week were declared a Live Well Champion, receiving a medal and Christmas Eve as annual leave.

More than a third of the staff across the company's international offices participated, collectively recording 6.8 million steps.

Unforgettable Travel Company also arranged three webinars from health experts on topics

including mind hygiene, healthy eating and posture and exercise while working from home.

"We spend so much of our time looking after our clients, colleagues and families that it can be easy to put our own health last," Graham Carter, Unforgettable Travel Company co-founder, said.

"We want our team to feel they have the time and support to put themselves first, and the peace of mind that comes from taking care of their wellbeing." *JM*

Trafalgar approaches

TRAFALGAR has launched globally with Approach Guides, equipping travel advisors to lead its growth as the brand enters its new era (*TD 01 Sep*).

Advisors will be supplied with ready-to-share, co-branded content to better inspire their clients to book Trafalgar trips. *MS*

Albatross has passion

ALBATROSS Tours has opened its Oberammergau Passion Play 2030 tours for pre-registration.

The 43rd edition of the decadal play can be enjoyed on multiple departures in 2030.

Albatross offers guests best-in-house seats for the play, as well as five-star accommodation. *MS*

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Echuca's river life

VISIT Echuca Moama has launched its new destination marketing campaign, highlighted by a brand-new tourism website.

Driven by the slogan 'Not just a river town. A whole river life', the campaign invites travellers to find their own interpretation of what it means to experience life on the water, shedding light on paddlesteamer cruises and houseboat holidays, as well as celebrating the region's food, wine and adventure culture.

The new website **HERE** brings together accommodation, attractions, food and drink, events, regional experiences and practical visitor information under one platform.

Additionally, the River Life campaign landing page offers an array of curated itineraries built around different holiday and travel styles.

Visit Echuca Moama will roll out the River Life marketing campaign throughout Nov, with a combination of digital advertising and large-format digital billboards. *JB*

Unforgettable record

UNFORGETTABLE Croatia has wrapped up the 2026 season with operations at 99.99% capacity and cabin sales increasing by almost 7% year-on-year.

Additionally, the cruise operator reported an average guest satisfaction score of 9.46 out of 10, based on the responses of 1,589 customers. *JB*

Envoyage reflects on win



ENVOYAGE is highlighting the role of its support network and business model in helping members grow their travel businesses, following its double win at the NTIAs (**TD** 12 Oct).

The FCTG network took out the title of Most Outstanding Mobile Advisor Network, as well as being declared the Most Outstanding Travel Agency Network, while four Envoyage members were also named finalists in individual award categories.

Envoyage has attributed the double-victory to its focus on helping members tap into a global ecosystem while allowing them to retain the independence to run their businesses on their own terms.

"Winning in both the mobile advisor and travel agency categories tells us the model works equally for different kinds of businesses, regardless of where they are on their entrepreneurial journey," Astrid Richardson, Envoyage's global GM, said.

"Members choose how and

what they want to build, and we make sure the right support and tools are there whichever path they take."

Chanel Loxton of Loxton Travel, a finalist in the Most Outstanding Mobile/Home-Based Travel Advisor category, added: "Envoyage offers a complete package, from systems and backend support to guidance from leadership industry mentors with years of experience growing a travel business."

Envoyage is continuing to invest in tools for its members, having recently launched a creator community (**TD** 17 Aug 2026) and a new ticking platform currently in the works. *JM*

Intrepid's new man

INTREPID Travel has welcomed Shaun McKay as its new key partnerships manager for Western Australia and the NT.

He rejoins the travel industry after leaving his role at Flight Centre in 2021. *JB*



Window Seat

WHILE the team at **Travel Daily** is not one for toilet humour, we could not help but admire the stories of flights making drastic diversions due to issues on the loo.

Recent reports suggest an American Airlines flight from Madrid to Dallas was forced to make an emergency stop over 2,000km away from its destination, as six of its onboard toilets were broken.

This event saw scores of social media users share their own stories, such as one flight making an emergency landing due to overloaded waste containers, and another turning back because a passenger backed up the toilet by flushing a large item.

Yotel eyes APAC

TECH-FOCUSED hotel brand Yotel is set to embark on a significant expansion of its portfolio across the Asia Pacific.

The brand made its APAC debut in Oct with Yotel Bangkok Sukhumvit, and has since announced properties in Kuala Lumpur, Tokyo and Singapore.

Yotel signed an exclusive agreement with Hilton back in Mar, making it part of Hilton's distribution network and loyalty program, while remaining independent in its operations. *JB*

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APAC EVENTS TURN TO THE REGIONS

APAC'S business events sector is projected to show the fastest growth away from the major cities and into regional areas, according to BCD Meetings & Events' latest *Meetings & Events Trends 2027* report.

Leading the regional growth is India and China, with investment and business activity continuing to expand beyond the core hubs as event planners look for more unique experiences and value.

The report backs Singapore to retain its position as the region's epicentre for meetings and events, ahead of other popular Asian cities like Bangkok due to its flexibility and affordability.

"We are seeing a clear shift across APAC as organisations look beyond the usual destinations and seek experiences that feel fresh and memorable for



attendees," said Sanjay Sath, SVP & managing director APAC for BCD M&E.

"Emerging destinations are creating exciting new possibilities while continuing to strengthen their event capabilities and infrastructure," he added.

The report also cited that air travel will be one of the biggest considerations for event planners looking to host in APAC during 2027, due to the region's size and reliance on aviation, combined

with fuel prices directly impacting the price of airfares.

Food waste is also becoming a priority in APAC, with many planners looking to implement waste reduction plans and donation options into their event execution and program.

Overall, the report explained the global meeting and events industry in 2027 will be shaped by factors including geopolitical instability, cost pressures and the growing prominence of AI. *JB*

Events up in NZ

NEW Zealand's business events sector recorded a strong performance during Aug, ahead of the Business Events Industry Aotearoa's (BEIA) annual conference and The Bizzies awards this week.

According to data from Statistics NZ, 8,212 international delegates arrived in the country for business events across the month, representing a 28.5% YoY increase, in addition to bringing in around \$27 million to the economy.

BEIA chief executive Lisa Hopkins said that this outcome is a result of the strong efforts NZ has put into bolstering the sector.

"Aotearoa New Zealand's reputation as a welcoming, safe, and stable destination appeals to both event organisers and delegates," she said.

"Bookings show the momentum for international and domestic business events will continue through the remainder of 2026, and into 2027, with around 70,000 domestic and international delegates expected to attend events between October and December this year."

The BEIA conference is currently underway in Christchurch, set to conclude this evening. *JB*

ABEA flies you

THE Australian Business Events Association (ABEA) is giving away return economy flights across Australia ahead of its conference on 30 Nov-02 Dec.

To be in the running, delegates registered for the event must create a LinkedIn post sharing what they are looking forward to most about the conference, using #ABEAConference2026.

Register **HERE**. *JB*

Cairns gets green light for RMA27 event

CAIRNS Convention Centre has been named the host for the Rural Medicine Australia 2027 (RMA27) conference from 27-30 Oct 2027.

Co-hosted by the Australian College of Rural and Remote Medicine and the Rural Doctors Association of Australia, the event will bring together doctors, students, educators and researchers nationwide for three days of clinical updates, interactive workshops, keynote



presentations and skills development sessions.

RMA26, which was hosted last week in Adelaide, welcomed over 1,000 delegates with over 80 sponsors and exhibitors. *JB*

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Contiki has announced **James Ansell** as head of digital products. The appointment marks his first foray in the travel industry, joining from Publicis, where he was the head of digital for five-and-a-half years. He also held positions at Ustwo, Wunderman Thompson and Isobar.

Group CEO of **Kelsian Graeme Legh** has been appointed as the company's managing director, assuming the duties of both roles simultaneously. He has been CEO since Apr 2025 and previously served as CEO for its US-based business All Board America.

Experience Co has appointed **Seshadri Varadhan** as its new company secretary, following the immediate resignation of Christopher Fernandes. Varadhan is currently an employee of Boardroom Pty Limited, Experience Co's corporate secretarial and share registry service provider. He brings over 25 years of experience in corporate governance and financial roles.

Sasha Dean will join **Captain's Choice** as its new guest relations sales manager, commencing on 23 Nov. She has been with the APT Travel Group for more than eight years, joining in May 2018 as a customer sales consultant in the Directs team. She previously transitioned to the Learning & Development team in 2022.

Anthony Wieland has started in the role of digital marketing specialist APAC at **Globus family of brands**. He joins the GFOB teams from Wendy Wu Tours, most recently holding the role of campaigns and trade marketing executive. He previously worked at Tourism Australia as a contractor, marketing coordinator for Switzerland Tourism, and team leader for Switzerland and Canada & Alaska at Entire Travel Group.

Sun Island Tours has appointed **Craig Hunt** as its business development manager for Victoria and Tasmania. He previously spent almost nine years at MW Tours serving as its BDM for Victoria and Tasmania. Hunt continues to be the president of Skat International Melbourne, a position he has held since Mar.

Neil Scales has stepped into the role of chair for the **Tourism & Transport Forum**, following the passing of Bruce Baird. Scales will assume the position for the duration of FY27, bringing over 40 years of experience in the transport and tourism industries across Australia and the UK, notably serving as director general of the Queensland Department of Transport and Main Roads.

Bob East has been named as the new chair for **Tourism Tropical North Queensland**. He previously served as chairman for both Tourism Australia, as well as Tourism and Events Queensland, and currently serves as chair for Experience Co. The appointment follows the resignation of John O'Sullivan, who held the position for the past three years.

TNQ's time to shine



TRAVEL leaders across Tropical North Queensland (TNQ) were recently celebrated at the 2026 TNQ Tourism Industry Excellence Awards, which brought together 200 people at The Mill in Cairns.

Winners included founder of Adventure North Australia and Cairns Discovery Tours, Maryanne Jacques; Steve and Katrina Edmondson, founders of Sailaway Port Douglas; and Pinnacle Tourism Marketing MD Michael Nelson.

Also highlighted on the night were Alexandra Allanson from Cairns Koalas & Creatures, who was honoured with the Young Achiever Excellence award, and Back Country Bliss Adventures' Will Hancock, who walked away with the Customer Service Excellence award.

Businesses recognised included Savannah Guides, Cairns Canyoning by Cairns Waterfalls and Rainforestation Nature Park.

"The recipients have helped to shape Tropical North Queensland as an internationally renowned destination that enables visitors to see it and leave with a greater understanding of the culture and stories of our World Heritage

areas," TTNQ chief executive officer Mark Olsen said.

"I congratulate the winners and finalists and indeed the entire industry for continuing to deliver a warm welcome and exceptional experience to our visitors." JM

Pictured: Olsen, Katrina and Steve Edmondson, Michael Nelson, Ben Woodward, Glenda Daly, Michael Woodward, Bazz Goes, and Will Hancock. Front: Maryanne Jacques, Pip Woodward, Alexandra Allanson and Russell Boswell.

An African edition

MARRIOTT has opened The Cape Town Edition, marking the brand's debut in Africa.

The property offers 142 rooms and suites, each including custom-made furnishings and rugs all designed by locals.

Shale is the hotel's signature restaurant, offering a seasonal menu in collaboration with farmers, coastal fisheries and independent producers, as well as a range of South African wines.

Other culinary concepts include its rooftop bar Eave and its signature speakeasy-style bar Punch Room. JB



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